

Redditch Borough Council - Places Survey 2025

This survey is largely based on the Places Survey which ran during August and September 2024. A direct invite was sent directly to all members of the Community Panel and links were sent to partners to share with their contacts and the survey was publicised in local media and numerous times on social media. This survey was open between 14 October 2025 and the 9 November 2025. A total of 168 valid surveys were returned from the panel, resulting in a response rate of 37%. A total of 160 surveys were received from the general public. The final figure of 328 completed surveys for analysis.

			2025		2024	2023
Q no.	Question	Responses	Total Responses	%	%	%
Q1 (325)	Please tell us which area you live in.	Abbeydale	5	1.5%	2.0%	1.9%
		Abbey Park	4	1.2%	0.3%	0.4%
		Astwood Bank	7	2.2%	2.0%	3.4%
		Batchley	16	4.9%	6.9%	8.9%
		Brockhill	12	3.7%	2.9%	4.3%
		Callow Hill	17	5.2%	2.6%	2.4%
		Church Hill North	24	7.4%	5.7%	7.0%
		Church Hill South	13	4.0%	4.0%	6.4%
		Crabbs Cross	6	1.8%	1.4%	2.3%
		Enfield	2	0.6%	0.9%	1.1%
		Feckenham	3	0.9%	0.6%	0.9%
		Greenlands	17	5.2%	4.6%	4.1%
		Headless Cross	25	7.7%	9.7%	6.0%
		Hunt End	6	1.8%	3.2%	1.9%
		Ipsley	1	0.3%	0.9%	1.5%
		Lakeside	6	1.8%	0.9%	1.3%
		Lodge Park	8	2.5%	3.2%	2.6%
		Matchborough East	11	3.4%	4.0%	3.6%
		Matchborough West	6	1.8%	4.3%	3.4%
		Oakenshaw	7	2.2%	2.6%	2.4%
		Oakenshaw South	10	3.1%	1.7%	2.4%
		Riverside	7	2.2%	2.0%	1.3%
		Smallwood	5	1.5%	0.9%	1.1%
Southcrest	13	4.0%	3.4%	5.3%		
St. Georges	2	0.6%	0.9%	0.4%		
Town Centre	8	2.5%	1.4%	1.3%		

REDDITCH BOROUGH COUNCIL - PLACES SURVEY 2025

			2025		2024	2023
Q no.	Question	Responses	Total Responses	%	%	%
		Walkwood	4	1.2%	2.9%	2.8%
		Webheath	21	6.5%	12.6%	6.8%
		Winyates East	18	5.5%	3.7%	2.8%
		Winyates Green	18	5.5%	2.9%	3.6%
		Winyates West	14	4.3%	2.3%	1.9%
		Wire Hill	3	0.9%	0.3%	0.8%
		Woodrow North	3	0.9%	1.4%	1.9%
		Woodrow South	3	0.9%	1.1%	1.7%
About Your Neighbourhood, the Ward and the Borough						
Q2 (323)	How strongly do you feel you belong to your neighbourhood?	Very strongly	60	18.60%	17.7%	15.7%
		Fairly strongly	161	49.80%	44.7%	43.0%
		Not very strongly	70	21.70%	26.4%	26.1%
		Not at all strongly	31	9.60%	7.0%	12.7%
		Don't know	1	0.30%	4.2%	2.5%
Q3	Overall, how satisfied are you with the following as a place to live?					
Q3a (325)	Your neighbourhood?	Very satisfied	68	20.9%	30.3%	22.5%
		Satisfied	164	50.5%	46.6%	48.4%
		Neither satisfied nor dissatisfied	52	16.0%	14.9%	13.2%
		Dissatisfied	29	8.9%	6.2%	10.4%
		Very dissatisfied	12	3.7%	2.0%	5.5%
		Don't know	0	0.0%	0.0%	0.0%
Q3b (323)	Your local area/ward?	Very satisfied	36	11.1%	18.4%	11.6%
		Satisfied	162	50.2%	48.3%	46.4%
		Neither satisfied nor dissatisfied	69	21.4%	22.6%	20.4%
		Dissatisfied	37	11.5%	7.6%	13.5%
		Very dissatisfied	16	5.0%	2.3%	7.3%
		Don't know	3	0.9%	0.8%	0.8%

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			2025		2024	2023
Q no.	Question	Responses	Total Responses	%	%	%
Q3c (322)	The Borough?	Very satisfied	27	8.4%	7.9%	5.9%
		Satisfied	136	41.8%	46.9%	37.8%
		Neither satisfied nor dissatisfied	95	29.2%	25.4%	28.4%
		Dissatisfied	44	13.5%	15.5%	17.2%
		Very dissatisfied	18	5.5%	4.0%	10.5%
		Don't know	2	0.6%	0.3%	0.2%
Q4	How satisfied are you with the following in your neighbourhood?					
Q4a (325)	Clearing litter on the roads	Excellent	37	11.4%	-	-
		Good	11	3.4%	-	-
		Acceptable	104	32.0%	-	-
		Poor	47	14.5%	-	-
		Very poor	22	6.8%	-	-
		Not applicable	4	1.2%	-	-
Q4b (325)	Clearing litter on footpaths	Excellent	30	9.2%	-	-
		Good	102	31.4%	-	-
		Acceptable	107	32.9%	-	-
		Poor	58	17.8%	-	-
		Very poor	22	6.8%	-	-
		Not applicable	6	1.8%	-	-
Q4c (323)	Removal of dog waste from footpaths	Excellent	20	6.2%	-	-
		Good	76	23.5%	-	-
		Acceptable	118	36.5%	-	-
		Poor	62	19.2%	-	-
		Very poor	20	6.2%	-	-
		Not applicable	27	8.4%	-	-

REDDITCH BOROUGH COUNCIL - PLACES SURVEY 2025

			2025		2024	2023
Q no.	Question	Responses	Total Responses	%	%	%
Q4d (320)	Removal of chewing gum from footpaths	Excellent	19	5.9%	-	-
		Good	60	18.8%	-	-
		Acceptable	109	34.1%	-	-
		Poor	44	13.8%	-	-
		Very poor	17	5.3%	-	-
		Not applicable	71	22.2%	-	-
Q4e (325)	Frequency of emptying litter/dog waste bins	Excellent	34	10.5%	-	-
		Good	87	26.8%	-	-
		Acceptable	96	29.5%	-	-
		Poor	40	12.3%	-	-
		Very poor	12	3.7%	-	-
		Not applicable	56	17.2%	-	-
Q4f (324)	Control of weeds on hard surfaces e.g. on paths or footways	Excellent	17	5.2%	-	-
		Good	68	21.0%	-	-
		Acceptable	106	32.7%	-	-
		Poor	76	23.5%	-	-
		Very poor	50	15.4%	-	-
		Not applicable	7	2.2%	-	-
Q4g (323)	Tidying of grassed areas	Excellent	33	10.2%	-	-
		Good	91	28.2%	-	-
		Acceptable	111	34.4%	-	-
		Poor	51	15.8%	-	-
		Very poor	32	9.9%	-	-
		Not applicable	5	1.5%	-	-
Q4h (322)	Removal of graffiti	Excellent	21	6.5%	-	-
		Good	87	27.0%	-	-
		Acceptable	95	29.5%	-	-
		Poor	32	9.9%	-	-
		Very poor	16	5.0%	-	-
		Not applicable	71	22.0%	-	-

REDDITCH BOROUGH COUNCIL - PLACES SURVEY 2025

			2025		2024	2023
Q no.	Question	Responses	Total Responses	%	%	%
Q4i (324)	Maintenance of hedges	Excellent	17	5.2%	-	-
		Good	98	30.2%	-	-
		Acceptable	100	30.9%	-	-
		Poor	57	17.6%	-	-
		Very poor	37	11.4%	-	-
		Not applicable	15	4.6%	-	-
Q5	How do you think we are doing with the collection of your waste and recycling and if applicable garden waste? (QUESTION/ANSWER SLIGHTLY REWORDED in 2025)					
Q5a (321)	Waste and recycling	Excellent / Very satisfied	126	39.3%	56.9%	-
		Good / Satisfied	118	36.8%	33.5%	-
		Acceptable / Neither satisfied nor dissatisfied	57	17.8%	5.6%	-
		Poor / Dissatisfied	10	3.1%	3.4%	-
		Very poor / Very dissatisfied	10	3.1%	0.6%	-
		Not applicable	0	0.0%	0.0%	-
Q5b (318)	Garden waste	Very satisfied	60	18.9%	24.3%	-
		Satisfied	48	15.1%	12.0%	-
		Neither satisfied nor dissatisfied	45	14.2%	8.6%	-
		Dissatisfied	11	3.5%	1.4%	-
		Very dissatisfied	5	1.6%	0.9%	-
		Not applicable	149	46.9%	52.9%	-
Q6 (324)	Fly tipping is illegal. How much of an issue is fly tipping where you live (area/ward)?	It's a big issue, I see fly tipping regularly	53	16.40%	14.0%	-
		It's an occasional issue	151	46.60%	43.5%	-
		It's not an issue, I rarely see fly tipping	113	34.90%	40.2%	-
		I don't know	7	2.20%	2.2%	-
Q7	How do you think the Street Cleaning Service are doing in relation to the following?					
Q7a (320)	Friendliness of staff	Excellent	43	13.4%	-	-
		Good	88	27.5%	-	-
		Acceptable	59	18.4%	-	-
		Poor	10	3.1%	-	-
		Very poor	3	0.9%	-	-
		Not applicable	117	36.6%	-	-

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			2025		2024	2023
Q no.	Question	Responses	Total Responses	%	%	%
Q7b (320)	How smartly dressed are staff	Excellent	33	10.3%	-	-
		Good	101	31.6%	-	-
		Acceptable	73	22.8%	-	-
		Poor	3	0.9%	-	-
		Very poor	2	0.6%	-	-
		Not applicable	108	33.8%	-	-
Q7c (320)	Service information supplied on the council website	Excellent	13	4.1%	-	-
		Good	86	26.9%	-	-
		Acceptable	94	29.4%	-	-
		Poor	21	6.6%	-	-
		Very poor	14	4.4%	-	-
		Not applicable	92	28.8%	-	-
Q7d (317)	Service information on the council social media	Excellent	11	3.5%	-	-
		Good	53	16.7%	-	-
		Acceptable	85	26.8%	-	-
		Poor	32	10.1%	-	-
		Very poor	16	5.0%	-	-
		Not applicable	120	37.9%	-	-
Q7e (318)	Service information from customer service centre staff	Excellent	10	3.1%	-	-
		Good	44	13.8%	-	-
		Acceptable	63	19.8%	-	-
		Poor	19	6.0%	-	-
		Very poor	12	3.8%	-	-
		Not applicable	170	53.5%	-	-
Q7f (321)	Ease of reporting issues	Excellent	25	7.8%	-	-
		Good	69	21.5%	-	-
		Acceptable	75	23.4%	-	-
		Poor	33	10.3%	-	-
		Very poor	14	4.4%	-	-
		Not applicable	105	32.7%	-	-

REDDITCH BOROUGH COUNCIL - PLACES SURVEY 2025

			2025		2024	2023
Q no.	Question	Responses	Total Responses	%	%	%
Q8 (325)	Overall, how satisfied are you with the Street Cleaning Service in Redditch Borough?	Very satisfied	45	13.80%	-	-
		Satisfied	128	39.40%	-	-
		Neither satisfied nor dissatisfied	88	27.10%	-	-
		Dissatisfied	41	12.60%	-	-
		Very dissatisfied	14	4.30%	-	-
		Not applicable	9	2.80%	-	-
Q9 (323)	In the last 12 months have you visited any parks or open spaces within Redditch Borough?	Yes. The following questions ask about specific parks/open spaces and a section regarding 'other' parks/open spaces	281	87.00%	-	-
		No. You will be taken to the next section of this survey.	42	13.00%	-	-
Q10 (281)	In the last 12 months, have you visited Arrow Valley Country Park managed by Redditch Borough Council?	Yes	256	91.10%	-	-
		No	25	8.90%	-	-
Q11	How would you rate the services provided at Arrow Valley Country Park?					
Q11a (258)	Provision of play facilities	Excellent	97	37.6%	-	-
		Good	93	36.0%	-	-
		Acceptable	34	13.2%	-	-
		Poor	5	1.9%	-	-
		Very poor	1	0.4%	-	-
		Not applicable	28	10.9%	-	-
Q11b (257)	Provision of outdoor sport facilities	Excellent	46	17.9%	-	-
		Good	97	37.7%	-	-
		Acceptable	45	17.5%	-	-
		Poor	18	7.0%	-	-
		Very poor	2	0.8%	-	-
		Not applicable	49	19.1%	-	-

REDDITCH BOROUGH COUNCIL - PLACES SURVEY 2025

			2025		2024	2023
Q no.	Question	Responses	Total Responses	%	%	%
Q11c (258)	Provision of public toilets	Excellent	29	11.2%	-	-
		Good	69	26.7%	-	-
		Acceptable	88	34.1%	-	-
		Poor	44	17.1%	-	-
		Very poor	9	3.5%	-	-
		Not applicable	19	7.4%	-	-
Q11d (257)	Provision of litter/dog waste bins	Excellent	38	14.8%	-	-
		Good	81	31.5%	-	-
		Acceptable	75	29.2%	-	-
		Poor	19	7.4%	-	-
		Very poor	3	1.2%	-	-
		Not applicable	41	16.0%	-	-
Q12	How would you rate the service standards provided at Arrow Valley Country Park?					
Q12a (258)	Maintenance of grass areas	Excellent	74	28.7%	-	-
		Good	118	45.7%	-	-
		Acceptable	60	23.3%	-	-
		Poor	2	0.8%	-	-
		Very poor	0	0.0%	-	-
		Not applicable	4	1.6%	-	-
Q12b (259)	Litter removal in grassed areas	Excellent	54	20.8%	-	-
		Good	117	45.2%	-	-
		Acceptable	66	25.5%	-	-
		Poor	15	5.8%	-	-
		Very poor	2	0.8%	-	-
		Not applicable	5	1.9%	-	-

REDDITCH BOROUGH COUNCIL - PLACES SURVEY 2025

			2025		2024	2023
Q no.	Question	Responses	Total Responses	%	%	%
Q12c (257)	Removal of dog waste from public green spaces	Excellent	32	12.5%	-	-
		Good	83	32.3%	-	-
		Acceptable	89	34.6%	-	-
		Poor	22	8.6%	-	-
		Very poor	3	1.2%	-	-
		Not applicable	28	10.9%	-	-
Q12d (259)	Frequency of emptying litter bins/dog waste	Excellent	34	13.1%	-	-
		Good	94	36.3%	-	-
		Acceptable	68	26.3%	-	-
		Poor	23	8.9%	-	-
		Very poor	3	1.2%	-	-
		Not applicable	37	14.3%	-	-
Q12e (257)	Control of weeds on hard surfaces e.g. on paths or footways	Excellent	48	18.7%	-	-
		Good	98	38.1%	-	-
		Acceptable	88	34.2%	-	-
		Poor	14	5.4%	-	-
		Very poor	2	0.8%	-	-
		Not applicable	7	2.7%	-	-
Q12f (259)	Maintenance of play facilities	Excellent	52	20.1%	-	-
		Good	100	38.6%	-	-
		Acceptable	52	20.1%	-	-
		Poor	8	3.1%	-	-
		Very poor	1	0.4%	-	-
		Not applicable	46	17.8%	-	-
Q12g (256)	Maintenance of outdoor sport facilities	Excellent	34	13.3%	-	-
		Good	87	34.0%	-	-
		Acceptable	65	25.4%	-	-
		Poor	7	2.7%	-	-
		Very poor	1	0.4%	-	-
		Not applicable	62	24.2%	-	-

REDDITCH BOROUGH COUNCIL - PLACES SURVEY 2025

			2025		2024	2023
Q no.	Question	Responses	Total Responses	%	%	%
Q12h (258)	Feeling of safety	Excellent	39	15.1%	-	-
		Good	118	45.7%	-	-
		Acceptable	62	24.0%	-	-
		Poor	28	10.9%	-	-
		Very poor	7	2.7%	-	-
		Not applicable	4	1.6%	-	-
Q12i (256)	Organised events	Excellent	36	14.1%	-	-
		Good	102	39.8%	-	-
		Acceptable	45	17.6%	-	-
		Poor	14	5.5%	-	-
		Very poor	6	2.3%	-	-
		Not applicable	53	20.7%	-	-
Q13	What is your opinion on accessibility in Arrow Valley Park based on your needs?					
Q13a (257)	Access to parking	Excellent	59	23.0%	-	-
		Good	98	38.1%	-	-
		Acceptable	53	20.6%	-	-
		Poor	21	8.2%	-	-
		Very poor	6	2.3%	-	-
		Not applicable	20	7.8%	-	-
Q13b (259)	Access to toilets	Excellent	24	9.3%	-	-
		Good	87	33.6%	-	-
		Acceptable	73	28.2%	-	-
		Poor	42	16.2%	-	-
		Very poor	13	5.0%	-	-
		Not applicable	20	7.7%	-	-

REDDITCH BOROUGH COUNCIL - PLACES SURVEY 2025

			2025		2024	2023
Q no.	Question	Responses	Total Responses	%	%	%
Q13c (255)	Access around the park	Excellent	73	28.6%	-	-
		Good	119	46.7%	-	-
		Acceptable	52	20.4%	-	-
		Poor	5	2.0%	-	-
		Very poor	0	0.0%	-	-
		Not applicable	6	2.4%	-	-
Q13d (255)	Access to play facilities	Excellent	64	25.1%	-	-
		Good	91	35.7%	-	-
		Acceptable	39	15.3%	-	-
		Poor	3	1.2%	-	-
		Very poor	0	0.0%	-	-
		Not applicable	58	22.7%	-	-
Q13e (256)	Access to outdoor sport facilities	Excellent	35	13.7%	-	-
		Good	84	32.8%	-	-
		Acceptable	48	18.8%	-	-
		Poor	8	3.1%	-	-
		Very poor	2	0.8%	-	-
		Not applicable	79	30.9%	-	-
Q13f (256)	Access to biodiversity	Excellent	40	15.6%	-	-
		Good	79	30.9%	-	-
		Acceptable	59	23.0%	-	-
		Poor	8	3.1%	-	-
		Very poor	2	0.8%	-	-
		Not applicable	68	26.6%	-	-
Q13g (256)	Access to events	Excellent	43	16.8%	-	-
		Good	94	36.7%	-	-
		Acceptable	47	18.4%	-	-
		Poor	12	4.7%	-	-
		Very poor	3	1.2%	-	-
		Not applicable	57	22.3%	-	-

REDDITCH BOROUGH COUNCIL - PLACES SURVEY 2025

			2025		2024	2023
Q no.	Question	Responses	Total Responses	%	%	%
Q14 (282)	In the last 12 months, have you visited Morton Stanley Park managed by Redditch Borough Council?	Yes	178	63.10%	-	-
		No	104	36.90%	-	-
Q15	How would you rate the services provided at Morton Stanley Park?					
Q15a (178)	Provision of play facilities	Excellent	53	29.8%	-	-
		Good	80	44.9%	-	-
		Acceptable	27	15.2%	-	-
		Poor	6	3.4%	-	-
		Very poor	0	0.0%	-	-
		Not applicable	12	6.7%	-	-
Q15b (178)	Provision of outdoor sport facilities	Excellent	28	15.7%	-	-
		Good	72	40.4%	-	-
		Acceptable	29	16.3%	-	-
		Poor	18	10.1%	-	-
		Very poor	1	0.6%	-	-
		Not applicable	30	16.9%	-	-
Q15c (177)	Provision of public toilets	Excellent	10	5.6%	-	-
		Good	33	18.6%	-	-
		Acceptable	50	28.2%	-	-
		Poor	45	25.4%	-	-
		Very poor	22	12.4%	-	-
		Not applicable	17	9.6%	-	-
Q15d (177)	Provision of litter/dog waste bins	Excellent	23	13.0%	-	-
		Good	69	39.0%	-	-
		Acceptable	47	26.6%	-	-
		Poor	13	7.3%	-	-
		Very poor	3	1.7%	-	-
		Not applicable	22	12.4%	-	-

REDDITCH BOROUGH COUNCIL - PLACES SURVEY 2025

			2025		2024	2023
Q no.	Question	Responses	Total Responses	%	%	%
Q16	How would you rate the service standards provided at Morton Stanley Park?					
Q16a (178)	Maintenance of grass areas	Excellent	55	30.9%	-	-
		Good	74	41.6%	-	-
		Acceptable	35	19.7%	-	-
		Poor	8	4.5%	-	-
		Very poor	1	0.6%	-	-
		Not applicable	5	2.8%	-	-
Q16b (176)	Litter removal in grassed areas	Excellent	45	25.6%	-	-
		Good	77	43.8%	-	-
		Acceptable	42	23.9%	-	-
		Poor	8	4.5%	-	-
		Very poor	0	0.0%	-	-
		Not applicable	4	2.3%	-	-
Q16c (178)	Removal of dog waste from public green spaces	Excellent	27	15.2%	-	-
		Good	67	37.6%	-	-
		Acceptable	52	29.2%	-	-
		Poor	14	7.9%	-	-
		Very poor	4	2.2%	-	-
		Not applicable	14	7.9%	-	-
Q16d (177)	Frequency of emptying litter bins/dog waste	Excellent	31	17.5%	-	-
		Good	62	35.0%	-	-
		Acceptable	48	27.1%	-	-
		Poor	14	7.9%	-	-
		Very poor	1	0.6%	-	-
		Not applicable	21	11.9%	-	-

REDDITCH BOROUGH COUNCIL - PLACES SURVEY 2025

			2025		2024	2023
Q no.	Question	Responses	Total Responses	%	%	%
Q16e (178)	Control of weeds on hard surfaces e.g. on paths or footways	Excellent	37	20.8%	-	-
		Good	71	39.9%	-	-
		Acceptable	54	30.3%	-	-
		Poor	7	3.9%	-	-
		Very poor	3	1.7%	-	-
		Not applicable	6	3.4%	-	-
Q16f (178)	Maintenance of play facilities	Excellent	40	22.5%	-	-
		Good	80	44.9%	-	-
		Acceptable	34	19.1%	-	-
		Poor	6	3.4%	-	-
		Very poor	0	0.0%	-	-
		Not applicable	18	10.1%	-	-
Q16g (175)	Maintenance of outdoor sport facilities	Excellent	22	12.6%	-	-
		Good	65	37.1%	-	-
		Acceptable	36	20.6%	-	-
		Poor	7	4.0%	-	-
		Very poor	2	1.1%	-	-
		Not applicable	43	24.6%	-	-
Q16h (177)	Feeling of safety	Excellent	34	19.2%	-	-
		Good	8	4.5%	-	-
		Acceptable	35	19.8%	-	-
		Poor	17	9.6%	-	-
		Very poor	1	0.6%	-	-
		Not applicable	3	1.7%	-	-
Q16i (177)	Organised events	Excellent	32	18.1%	-	-
		Good	57	32.2%	-	-
		Acceptable	33	18.6%	-	-
		Poor	7	4.0%	-	-
		Very poor	6	3.4%	-	-
		Not applicable	42	23.7%	-	-

REDDITCH BOROUGH COUNCIL - PLACES SURVEY 2025

			2025		2024	2023
Q no.	Question	Responses	Total Responses	%	%	%
Q17	What is your opinion on accessibility in Morton Stanelly Park based on your needs?					
Q17a (177)	Access to parking	Excellent	41	23.2%	-	-
		Good	70	39.5%	-	-
		Acceptable	41	23.2%	-	-
		Poor	15	8.5%	-	-
		Very poor	1	0.6%	-	-
		Not applicable	9	5.1%	-	-
Q17b (177)	Access to toilets	Excellent	10	5.6%	-	-
		Good	41	23.2%	-	-
		Acceptable	49	27.7%	-	-
		Poor	36	20.3%	-	-
		Very poor	22	12.4%	-	-
		Not applicable	19	10.7%	-	-
Q17c (176)	Access around the park	Excellent	48	27.3%	-	-
		Good	85	48.3%	-	-
		Acceptable	30	17.0%	-	-
		Poor	2	1.1%	-	-
		Very poor	1	0.6%	-	-
		Not applicable	10	5.7%	-	-
Q17d (177)	Access to play facilities	Excellent	45	25.4%	-	-
		Good	76	42.9%	-	-
		Acceptable	27	15.3%	-	-
		Poor	2	1.1%	-	-
		Very poor	0	0.0%	-	-
		Not applicable	27	15.3%	-	-
Q17e (175)	Access to outdoor sport facilities	Excellent	28	16.0%	-	-
		Good	61	34.9%	-	-
		Acceptable	33	18.9%	-	-
		Poor	8	4.6%	-	-
		Very poor	1	0.6%	-	-
		Not applicable	44	25.1%	-	-

REDDITCH BOROUGH COUNCIL - PLACES SURVEY 2025

			2025		2024	2023
Q no.	Question	Responses	Total Responses	%	%	%
Q17f (177)	Access to biodiversity	Excellent	31	17.5%	-	-
		Good	57	32.2%	-	-
		Acceptable	35	19.8%	-	-
		Poor	4	2.3%	-	-
		Very poor	2	1.1%	-	-
		Not applicable	48	27.1%	-	-
Q17g (174)	Access to events	Excellent	24	13.8%	-	-
		Good	65	37.4%	-	-
		Acceptable	24	13.8%	-	-
		Poor	10	5.7%	-	-
		Very poor	3	1.7%	-	-
		Not applicable	48	27.6%	-	-
Q18	In the last 12 months, have you visited Overdale Park in Astwood Bank managed by	Yes	15	5.40%	-	-
		No	265	94.60%	-	-
Q19	How would you rate the service standards provided at Overdale Park?					
Q19a (16)	Maintenance of grass areas	Excellent	2	12.5%	-	-
		Good	6	37.5%	-	-
		Acceptable	6	37.5%	-	-
		Poor	0	0.0%	-	-
		Very poor	0	0.0%	-	-
		Not applicable	2	12.5%	-	-
Q19b (16)	Litter removal in grassed areas	Excellent	2	12.5%	-	-
		Good	5	31.3%	-	-
		Acceptable	5	31.3%	-	-
		Poor	2	12.5%	-	-
		Very poor	0	0.0%	-	-
		Not applicable	2	12.5%	-	-

REDDITCH BOROUGH COUNCIL - PLACES SURVEY 2025

			2025		2024	2023
Q no.	Question	Responses	Total Responses	%	%	%
Q19c (15)	Removal of dog waste from public green spaces	Excellent	2	13.3%	-	-
		Good	3	20.0%	-	-
		Acceptable	6	40.0%	-	-
		Poor	2	13.3%	-	-
		Very poor	0	0.0%	-	-
		Not applicable	2	13.3%	-	-
Q19d (16)	Provision of litter/dog waste bins	Excellent	2	12.5%	-	-
		Good	4	25.0%	-	-
		Acceptable	6	37.5%	-	-
		Poor	2	12.5%	-	-
		Very poor	0	0.0%	-	-
		Not applicable	2	12.5%	-	-
Q19e (16)	Frequency of emptying litter bins/dog waste	Excellent	2	12.5%	-	-
		Good	4	25.0%	-	-
		Acceptable	5	31.3%	-	-
		Poor	3	18.8%	-	-
		Very poor	0	0.0%	-	-
		Not applicable	2	12.5%	-	-
Q19f (16)	Control of weeds on hard surfaces e.g. on paths or footways	Excellent	2	12.5%	-	-
		Good	3	18.8%	-	-
		Acceptable	6	37.5%	-	-
		Poor	3	18.8%	-	-
		Very poor	0	0.0%	-	-
		Not applicable	2	12.5%	-	-
Q19g (15)	Feeling of safety	Excellent	3	20.0%	-	-
		Good	5	33.3%	-	-
		Acceptable	2	13.3%	-	-
		Poor	1	6.7%	-	-
		Very poor	1	6.7%	-	-
		Not applicable	3	20.0%	-	-

REDDITCH BOROUGH COUNCIL - PLACES SURVEY 2025

			2025		2024	2023
Q no.	Question	Responses	Total Responses	%	%	%
Q20	What is your opinion on accessibility in Overdale Park based on your needs?					
Q20a (16)	Access around the park	Excellent	1	6.3%	-	-
		Good	6	37.5%	-	-
		Acceptable	5	31.3%	-	-
		Poor	0	0.0%	-	-
		Very poor	0	0.0%	-	-
		Not applicable	4	25.0%	-	-
Q20b (16)	Access to biodiversity	Excellent	1	6.3%	-	-
		Good	4	25.0%	-	-
		Acceptable	4	25.0%	-	-
		Poor	0	0.0%	-	-
		Very poor	0	0.0%	-	-
		Not applicable	7	43.8%	-	-
Q21	In the last 12 months, have you visited Batchley and Brockhill Park managed by	Yes	35	12.50%	-	-
		No	245	87.50%	-	-
Q22	How would you rate the services provided at Batchley and Brockhill Park?					
Q22a (35)	Provision of play facilities	Excellent	4	11.4%	-	-
		Good	6	17.1%	-	-
		Acceptable	15	42.9%	-	-
		Poor	5	14.3%	-	-
		Very poor	1	2.9%	-	-
		Not applicable	4	11.4%	-	-
Q22b (34)	Provision of outdoor sport facilities	Excellent	3	8.8%	-	-
		Good	3	8.8%	-	-
		Acceptable	10	29.4%	-	-
		Poor	8	23.5%	-	-
		Very poor	2	5.9%	-	-
		Not applicable	8	23.5%	-	-

REDDITCH BOROUGH COUNCIL - PLACES SURVEY 2025

			2025		2024	2023
Q no.	Question	Responses	Total Responses	%	%	%
Q22c (34)	Provision of litter/dog waste bins	Excellent	2	5.9%	-	-
		Good	6	17.6%	-	-
		Acceptable	16	47.1%	-	-
		Poor	5	14.7%	-	-
		Very poor	0	0.0%	-	-
		Not applicable	5	14.7%	-	-
Q23	How would you rate the service standards provided at Batchley and Brockhill Park?					
Q23a (35)	Maintenance of grass areas	Excellent	5	14.3%	-	-
		Good	7	20.0%	-	-
		Acceptable	16	45.7%	-	-
		Poor	6	17.1%	-	-
		Very poor	1	2.9%	-	-
		Not applicable	0	0.0%	-	-
Q23b (35)	Litter removal in grassed areas	Excellent	5	14.3%	-	-
		Good	5	14.3%	-	-
		Acceptable	18	51.4%	-	-
		Poor	3	8.6%	-	-
		Very poor	3	8.6%	-	-
		Not applicable	1	2.9%	-	-
Q23c (35)	Removal of dog waste from public green spaces	Excellent	4	11.4%	-	-
		Good	6	17.1%	-	-
		Acceptable	15	42.9%	-	-
		Poor	4	11.4%	-	-
		Very poor	4	11.4%	-	-
		Not applicable	2	5.7%	-	-

REDDITCH BOROUGH COUNCIL - PLACES SURVEY 2025

			2025		2024	2023
Q no.	Question	Responses	Total Responses	%	%	%
Q23d (35)	Frequency of emptying litter bins/dog waste	Excellent	4	11.4%	-	-
		Good	7	20.0%	-	-
		Acceptable	15	42.9%	-	-
		Poor	5	14.3%	-	-
		Very poor	1	2.9%	-	-
		Not applicable	3	8.6%	-	-
Q23e (35)	Control of weeds on hard surfaces e.g. on paths or footways	Excellent	5	14.3%	-	-
		Good	5	14.3%	-	-
		Acceptable	17	48.6%	-	-
		Poor	5	14.3%	-	-
		Very poor	3	8.6%	-	-
		Not applicable	0	0.0%	-	-
Q23f (34)	Maintenance of play facilities	Excellent	4	11.8%	-	-
		Good	6	17.6%	-	-
		Acceptable	14	41.2%	-	-
		Poor	4	11.8%	-	-
		Very poor	1	2.9%	-	-
		Not applicable	5	14.7%	-	-
Q23g (33)	Maintenance of outdoor sport facilities	Excellent	4	12.1%	-	-
		Good	2	6.1%	-	-
		Acceptable	12	36.4%	-	-
		Poor	3	9.1%	-	-
		Very poor	2	6.1%	-	-
		Not applicable	10	30.3%	-	-
Q23h (34)	Feeling of safety	Excellent	1	2.9%	-	-
		Good	11	32.4%	-	-
		Acceptable	13	38.2%	-	-
		Poor	5	14.7%	-	-
		Very poor	2	5.9%	-	-
		Not applicable	2	5.9%	-	-

REDDITCH BOROUGH COUNCIL - PLACES SURVEY 2025

			2025		2024	2023	
Q no.	Question	Responses	Total Responses	%	%	%	
Q24	What is your opinion on accessibility in Batchley and Brockhill Park based on your needs?						
Q24a (35)	Access around the park	Excellent	7	20.0%	-	-	
		Good	14	40.0%	-	-	
		Acceptable	10	28.6%	-	-	
		Poor	3	8.6%	-	-	
		Very poor	0	0.0%	-	-	
		Not applicable	1	2.9%	-	-	
Q24b (35)	Access to play facilities	Excellent	5	14.3%	-	-	
		Good	12	34.3%	-	-	
		Acceptable	13	37.1%	-	-	
		Poor	0	0.0%	-	-	
		Very poor	1	2.9%	-	-	
		Not applicable	4	11.4%	-	-	
Q24c (34)	Access to outdoor sport facilities	Excellent	5	14.7%	-	-	
		Good	8	23.5%	-	-	
		Acceptable	6	17.6%	-	-	
		Poor	1	2.9%	-	-	
		Very poor	1	2.9%	-	-	
		Not applicable	13	38.2%	-	-	
Q24d (34)	Access to biodiversity	Excellent	5	14.7%	-	-	
		Good	7	20.6%	-	-	
		Acceptable	10	29.4%	-	-	
		Poor	4	11.8%	-	-	
		Very poor	1	2.9%	-	-	
		Not applicable	7	20.6%	-	-	
Q25 (66)	If you would like to feedback about any other parks or open spaces in Redditch Borough, please do so below.	This was an open question and the comments will be analysed separately					

REDDITCH BOROUGH COUNCIL - PLACES SURVEY 2025

			2025		2024	2023
Q no.	Question	Responses	Total Responses	%	%	%
Q26	How do you think the Parks and Open Spaces Service are doing in relation to the following?					
Q26a (279)	Friendliness of staff	Excellent	52	18.6%	-	-
		Good	89	31.9%	-	-
		Acceptable	48	17.2%	-	-
		Poor	4	1.4%	-	-
		Very poor	0	0.0%	-	-
		Not applicable	86	30.8%	-	-
Q26b (279)	How smartly dressed are staff	Excellent	33	11.8%	-	-
		Good	90	32.3%	-	-
		Acceptable	61	21.9%	-	-
		Poor	3	1.1%	-	-
		Very poor	0	0.0%	-	-
		Not applicable	92	33.0%	-	-
Q26c (279)	Service information supplied on the council website	Excellent	22	7.9%	-	-
		Good	63	22.6%	-	-
		Acceptable	74	26.5%	-	-
		Poor	85	30.5%	-	-
		Very poor	7	2.5%	-	-
		Not applicable	88	31.5%	-	-
Q26d (276)	Service information on the council social media	Excellent	22	8.0%	-	-
		Good	53	19.2%	-	-
		Acceptable	57	20.7%	-	-
		Poor	29	10.5%	-	-
		Very poor	7	2.5%	-	-
		Not applicable	108	39.1%	-	-

REDDITCH BOROUGH COUNCIL - PLACES SURVEY 2025

			2025		2024	2023
Q no.	Question	Responses	Total Responses	%	%	%
Q26e (274)	Service information from customer service centre staff	Excellent	19	6.9%	-	-
		Good	43	15.7%	-	-
		Acceptable	51	18.6%	-	-
		Poor	12	4.4%	-	-
		Very poor	7	2.6%	-	-
		Not applicable	142	51.8%	-	-
Q26f (276)	Ease of reporting issues about parks and open spaces	Excellent	20	7.2%	-	-
		Good	44	15.9%	-	-
		Acceptable	55	19.9%	-	-
		Poor	29	10.5%	-	-
		Very poor	11	4.0%	-	-
		Not applicable	117	42.4%	-	-
Q27 (283)	Overall, how satisfied are you with the Parks and Open Spaces in Redditch Borough?	Very satisfied	80	28.3%	-	-
		Satisfied	141	49.8%	-	-
		Neither satisfied nor dissatisfied	42	14.8%	-	-
		Dissatisfied	14	4.9%	-	-
		Very dissatisfied	5	1.8%	-	-
		Don't know	1	0.4%	-	-
Q28	To what extent do you agree or disagree with these statements about feeling safe and respected?					
Q28a (324)	I feel safe outside in my local area during daylight	I agree strongly	100	30.9%	40.6%	28.5%
		I agree	169	52.2%	47.1%	50.7%
		I neither agree nor disagree	26	8.0%	7.9%	11.4%
		I disagree	19	5.9%	4.1%	7.2%
		I disagree strongly	9	2.8%	0.3%	2.1%
		Not relevant to me	1	0.3%	0.0%	0.2%
Q28b (323)	I feel safe outside in my local area after dark	I agree strongly	23	7.1%	9.8%	7.2%
		I agree	98	30.3%	31.7%	28.7%
		I neither agree nor disagree	82	25.4%	24.0%	24.5%
		I disagree	62	19.2%	21.9%	24.2%
		I disagree strongly	48	14.9%	9.0%	13.8%
		Not relevant to me	10	3.1%	3.6%	1.7%

REDDITCH BOROUGH COUNCIL - PLACES SURVEY 2025

			2025		2024	2023
Q no.	Question	Responses	Total Responses	%	%	%
Q28c (322)	Having CCTV helps me feel safe when I'm out in public	I agree strongly	72	22.4%	21.0%	15.3%
		I agree	101	31.4%	38.5%	34.5%
		I neither agree nor disagree	82	25.5%	25.7%	29.0%
		I disagree	33	10.2%	9.6%	12.3%
		I disagree strongly	15	4.7%	2.7%	5.3%
		Not relevant to me	19	5.9%	2.5%	3.6%
Q28d (322)	My local area (within a 15min walk) is safer than other areas in Redditch	I agree strongly	41	12.7%	14.7%	11.6%
		I agree	108	33.5%	37.3%	34.3%
		I neither agree nor disagree	121	37.6%	36.0%	35.3%
		I disagree	29	9.0%	10.4%	12.7%
		I disagree strongly	17	5.3%	1.1%	4.6%
		Not relevant to me	6	1.9%	0.5%	1.5%
Q28e (322)	I feel people from different backgrounds get on well in my area	I agree strongly	34	10.6%	12.8%	9.1%
		I agree	151	46.9%	46.3%	44.9%
		I neither agree nor disagree	93	28.9%	30.5%	32.3%
		I disagree	16	5.0%	3.8%	5.8%
		I disagree strongly	11	3.4%	1.6%	3.4%
		Not relevant to me	17	5.3%	4.9%	4.5%
Q28f (319)	I am treated with dignity and respect in the community	I agree strongly	40	12.5%	17.5%	12.5%
		I agree	163	51.1%	47.5%	42.9%
		I neither agree nor disagree	81	25.4%	26.8%	32.8%
		I disagree	16	5.0%	4.9%	6.6%
		I disagree strongly	6	1.9%	1.4%	2.1%
		Not relevant to me	13	4.1%	1.9%	3.0%

REDDITCH BOROUGH COUNCIL - PLACES SURVEY 2025

Q no.	Question	Responses	2025		2024	2023
			Total Responses	%	%	%
Q29 (318)	Using your knowledge of Redditch Borough as a whole, please tell us the issues that concern you most from the following list? Please tick up to 5 boxes only	Burglary	101	31.8%	27.3%	-
		Robbery (mugging)	49	15.4%	16.7%	-
		Vehicle crimes	135	42.5%	38.7%	-
		Hate crime	50	15.7%	13.1%	-
		Knife crime	93	29.2%	39.6%	-
		Domestic abuse	23	7.2%	10.9%	-
		Sexual assault & rape	25	7.9%	13.1%	-
		Drug taking or dealing	214	67.3%	61.3%	-
		Damage to property	34	10.7%	16.4%	-
		Pedal cycle theft	13	4.1%	4.2%	-
		Rowdy/inconsiderate behaviour	118	37.1%	39.0%	-
		Nuisance vehicles	93	29.2%	29.0%	-
		Street drinking	55	17.3%	14.5%	-
		Harassment	15	4.7%	9.2%	-
		Littering	99	31.1%	35.1%	-
		Fly tipping	71	22.3%	20.6%	-
		Graffiti	26	8.2%	9.5%	-
		Dog fouling	66	20.8%	27.3%	-
		Dangerous dogs	43	13.5%	13.1%	-
		Unsafe parking	79	24.8%	27.6%	-
Neighbour disputes	16	5.0%	5.3%	-		
Town Centre safety	87	27.4%	18.1%	-		
Local borough shopping centre safety	28	8.8%	8.1%	-		
Other (please specify):	25	7.9%	5.3%	-		

REDDITCH BOROUGH COUNCIL - PLACES SURVEY 2025

			2025		2024	2023
Q no.	Question	Responses	Total Responses	%	%	%
Q30 (316)	What do you think are the 3 main issues that influence safety in the community across Redditch Borough? Please tick up to 3 boxes only <i>2024 wording was slightly different: 'Using your knowledge of Redditch Borough as a whole, please tell us the issues that concern you most from the following list? Please tick up to 3 boxes only.'</i>	Drugs/Substance misuse	184	58.2%	53.2%	-
		Alcohol misuse	78	24.7%	24.2%	-
		Unemployment or low income	60	19.0%	18.4%	-
		Young people with nothing to do	103	32.6%	39.3%	-
		Lack of police presence	155	49.1%	44.6%	-
		Not enough deterrent/enforcement	108	34.2%	31.2%	-
		Lack of community co-operation	16	5.1%	7.8%	-
		Lack of parental control	72	22.8%	34.0%	-
		Poor behaviour & attitudes	126	39.9%	42.9%	-
		Lack of crime prevention measures	30	9.5%	8.1%	-
		Poor infrastructure & environmental design	16	5.1%	8.9%	-
	Other (please specify):	9	2.8%	1.4%	-	
Q31	Have you or a member of your household been the victim of a crime, anti-social behaviour and/or harassment?					
Q31a (309)	A crime	No	217	70.2%	67.0%	67.0%
		Yes, in the last 12 months	32	10.4%	9.4%	11.9%
		Yes, between 1 and 5 years ago	25	8.1%	11.1%	9.8%
		Yes, 6 or more years ago	35	11.3%	12.5%	11.3%
Q31b (314)	Anti-social behaviour	No	199	63.4%	64.9%	64.2%
		Yes, in the last 12 months	61	19.4%	21.0%	19.9%
		Yes, between 1 and 5 years ago	36	11.5%	10.2%	10.7%
		Yes, 6 or more years ago	18	5.7%	3.9%	5.2%
Q31c (314)	Harrassed because of your race, religion, sexual orientation, gender identity or disability	No	283	90.1%	88.3%	90.3%
		Yes, in the last 12 months	20	6.4%	6.7%	5.6%
		Yes, between 1 and 5 years ago	10	3.2%	3.6%	2.9%
		Yes, 6 or more years ago	1	0.3%	1.4%	1.2%
Anything Else?						
Q32 (127)	Please tell us anything else you wish us to understand about living in Redditch.	This was an open question and the comments will be analysed separately				

REDDITCH BOROUGH COUNCIL - PLACES SURVEY 2025

			2025		2024	2023
Q no.	Question	Responses	Total Responses	%	%	%
About You						
Q33 (320)	What is your current housing status?	Owner	173	54.1%	57.3%	51.3%
		Mortgaged	82	25.6%	25.4%	26.3%
		Part rent/part buy	2	0.6%	0.6%	0.2%
		Private renting	11	3.4%	2.0%	4.2%
		Council tenant	24	7.5%	9.4%	12.4%
		Social housing	6	1.9%	2.0%	2.4%
		Living with relatives	11	3.4%	1.7%	0.8%
		Prefer not to say	8	2.5%	1.1%	1.0%
		Other - please comment e.g. assisted living, living with partner	3	0.9%	0.6%	1.4%
Q34 (318)	Which best describes your gender?	Female	174	54.7%	58.6%	58.8%
		Male	129	40.6%	39.2%	37.2%
		Prefer to self describe	14	4.4%	2.2%	3.0%
		Prefer not to say	1	0.3%	0.0%	1.0%
Q35 (319)	Which of the following best describes your age? <i>(2019-2023 surveys asked respondents their age at the last birthday, these responses were then grouped) The 2019 and 2020 responses have been grouped to allow comparison)</i>	16-19yrs	1	0.3%	4.1%	0.0%
		20-29yrs	8	2.5%	0.8%	2.5%
		30-39yrs	34	10.7%	11.5%	11.8%
		40-49yrs	51	16.0%	12.9%	17.9%
		50-59yrs	54	16.9%	21.7%	21.7%
		60-69yrs	65	20.4%	22.0%	22.2%
		70-79yrs	80	25.1%	21.7%	19.9%
		80+ years	16	5.0%	2.7%	3.8%
		Prefer not to say	10	3.1%	2.5%	0.3%
Q36 (317)	Do you have any long-standing health condition or disability? <i>(Long-standing means anything that has troubled you over a period of at least 12 months or that is likely to affect you for at least 12 months)</i>	Yes	130	41.0%	43.2%	44.1%
		No	166	52.4%	50.9%	50.4%
		Prefer not to say	21	6.6%	6.0%	5.5%

REDDITCH BOROUGH COUNCIL - PLACES SURVEY 2025

			2025		2024	2023
Q no.	Question	Responses	Total Responses	%	%	%
Q37 (320)	To which of these groups do you consider you belong to?	White English / Welsh / Scottish / Northern Irish / British	285	89.1%	89.7%	90.6%
		Any other White background	12	3.8%	2.3%	2.6%
		Mixed or Multiple ethnic groups	2	0.6%	1.7%	1.2%
		Asian or Asian British	2	0.6%	1.1%	0.6%
		Black / African / Caribbean / Black British Arab	0	0.0%	0.0%	0.0%
		Any other ethnic group	4	1.3%	0.6%	1.4%
		Prefer not to say	15	4.7%	4.6%	3.6%
Q38 (316)	Which best describes your religion or belief?	Atheist	47	14.9%	15.7%	12.1%
		Buddhist	1	0.3%	0.6%	0.6%
		Christian	143	45.3%	45.8%	50.1%
		Humanist	3	0.9%	1.2%	1.0%
		Hindu	0	0.0%	0.0%	0.0%
		Jewish	1	0.3%	0.3%	0.2%
		Muslim	1	0.3%	0.3%	0.2%
		Pagan	2	0.6%	1.2%	1.2%
		Sikh	1	0.3%	0.3%	0.2%
		No religion/belief	83	26.3%	23.2%	23.2%
		Prefer not to say	29	9.2%	7.2%	8.1%
		Other (please specify)	5	1.6%	4.3%	3.0%
Q39 (313)	How would you describe your sexual orientation?	Bisexual	11	3.5%	2.9%	2.7%
		Heterosexual	249	79.6%	83.0%	82.3%
		Lesbian or Gay	4	1.3%	3.5%	1.4%
		Prefer not to say	44	14.1%	10.1%	10.3%
		Prefer to self describe	6	1.9%	2.6%	3.3%