

Redditch Borough Council

Contract Details	
Contract information	Contracts Register
Advertising the tender	Proactis Portal
Supplier	Supreme Linguistic Services Ltd T/A Premium Linguistic
Contract Start	01/06/2023
Contract End	31/05/2026
Head of Service	Duty Chief Executive and S151
Department	Business Transformation
Department Budget	Equalities Budget
Contact	equalities@bromsgroveandredditch.gov.uk

Period covered	April 2024 to March 2025
Total Spend on Interpreting and Translation	£5380.00 (excluding any audio translation and BSL interpreting cost)

Document Translation	
Total number of Document Translation	31
Total Spend on Document Translation	£4,974.26
Top Language	Polish
Top Department	Housing
Language	Number of requests
Polish	13
Kurdish Sorani	4
Urdu	4
Romanian	3
Tigrayan	2
Ukrainian	2
Albanian	1
Turkish	1
Russian	1

Departments	Number of requests
Housing	31

Telephone Interpreting	
Total number of Telephone Interpreting	23
Total Spend on Telephone Interpreting	£405.35
Top Language	Polish
Top Department	Housing
Language	Number of requests
Polish	8
Kurdish Sorani	3
Ukrainian	3
Urdu	2
Albanian	1
Bulganian	1
Hindi	1
Mandarin Chinese	1
Punjabi	1
Romanian	1
Tigrayan	1
Departments	Number of requests
Housing	23

BSL Interpreting	
Total number of BSL Interpreting	1
Total Spend on BSL Interpreting	Commercially sensitive due to the number
Department	Housing