



Community Peer Researcher – Job Description

Greenlands and Woodrow Pride in Place Programme

Contract Type

Paid, sessional opportunity.

Location

Greenlands, Woodrow and potentially other locations across Redditch.

Hours

Approximately 20 - 40 hours during July and August 2026, including training, engagement activity and debrief sessions.

Pay

£15 per hour plus agreed expenses.

Reporting To

Genecon Community Engagement Team.

Role Purpose

This role will support the design and delivery of community engagement activities for the Greenlands and Woodrow Pride in Place Programme.

Community Peer Researchers will act as local ambassadors and trusted community connectors, helping residents share their views, priorities and ideas for the future of their neighbourhood.

The role is designed to build local skills and confidence whilst ensuring that the views of residents, businesses, community groups and under-represented communities are reflected in the development of future plans and investment priorities.



Key Responsibilities

Community Engagement

- Conduct conversations with local residents, businesses and community groups.
- Support engagement activities, events and pop-up sessions.
- Encourage participation from a diverse range of local people.
- Help explain the Pride in Place Programme in an accessible and impartial way.

Research and Information Gathering

- Use approved engagement tools, questionnaires and discussion guides.
- Record feedback accurately and objectively.
- Capture community views and ideas using written, digital and creative methods.
- Identify emerging issues and themes during engagement activities.

Inclusive Participation

- Actively encourage participation from groups that may be less likely to engage through traditional consultation methods.
- Support engagement with residents from different age groups, cultures and backgrounds.
- Use community language skills where appropriate to support participation and accessibility.

Professional Practice

- Follow safeguarding, confidentiality and data protection procedures.
- Work respectfully with all participants.
- Attend training, briefing and debrief sessions.
- Escalate any concerns to the project team.



Person Specification

Essential

Applicants must:

- Be aged 18 or over.
- Have a connection to Greenlands, Woodrow or the wider Redditch area.
- Have good communication and listening skills.
- Be able to engage positively with a wide range of people.
- Be reliable and able to attend training and agreed engagement activities.
- Be willing to learn new skills.
- Be able to record information accurately.

Desirable

We would particularly welcome applicants who:

- Have experience of volunteering, customer service, retail, hospitality, care, youth work, community work or public-facing roles.
- Have connections with local networks, groups or communities.
- Have experience of supporting events or community activities.
- Speak one or more community languages in addition to English.

Language Skills

Applicants should be able to communicate confidently in English.

Additional language skills are highly desirable, particularly:

- Polish.
- Romanian.
- Urdu.
- Punjabi.
- Hindi.
- Bengali.
- Gujarati.

Or other languages commonly spoken within local communities.

Qualifications

No formal qualifications are required.

We are more interested in your local knowledge, enthusiasm, communication skills and commitment to helping your community have a voice.