


Private \& Confidential

## Redditch Household Survey

For


April 2008

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## Table of Contents

Introduction
Research Background \& Objectives ..... i
Research Methodology ..... i
Sample Composition ..... i
Weightings ..... ii
Statistical Reliability ..... iii
Data Tabulations
By Demographics ..... 1-25
By Zone ..... 26-50
By Demographics (Weighted) ..... 51-75
By Zone (Weighted) ..... 76-100
Other Responses ..... 101-112

## Appendix

Sample Questionnaire

I ntroduction

## I NTRODUCTI ON

## 1. Research Background \& Objectives

To conduct a survey amongst residents in the Redditch area to assess shopping habits for main food and grocery, top-up and non-food shopping.
2. Research Methodology

A total of 1017 telephone interviews were conducted between Monday $21^{\text {st }}$ April and Monday $12^{\text {th }}$ May 2008. Interviews were conducted using NEMS in-house CATI (Computer Assisted Telephone Interviewing) Unit. Respondents were contacted during the day, in the evening and at the weekend. All respondents were the main shopper in the household, determined using a preliminary filter question.

A random sample of live interviews were listened in to and assessed by our CATI Team Leaders to verify that the quality of interviewing was being maintained.

### 2.1. Sampling

Selection was done using random stratified sampling from all available telephone numbers within the defined survey area. The survey area was segmented into 8 zones. The zone details were:

| Zone | Postcode Sectors | Interviews |
| :---: | :--- | :---: |
| 1 | B98 0, B98 7, B98 8, B98 9 | 306 |
| 2 | B80 7 | 76 |
| 3 | B97 4, B97 5, B97 6 | 184 |
| 4 | B96 6 | 69 |
| 5 | B60 2, B60 3, B60 4, B61 7, B61 8, B61 0 | 124 |
| 6 | B60 1, B45 8, B48 7 | 101 |
| 7 | B94 5, B95 5 | 77 |
| 8 | B49 5, B49 6, B95 6 | 80 |
| Total |  |  |
| area |  | $\mathbf{1 0 1 7}$ |

### 2.2 Weightings

As sample sizes within each sector were not in proportion to population, the final tabulated data was weighted to make the overall results representative of the total population within the defined survey area. Details of those weightings are given in the table below:

| Zone | Postcode | Interviews Achieved | Weighting |
| :---: | :---: | :---: | :---: |
| Zone 1 | B98 0 | 84 | 1.0093 |
| Zone 1 | B98 7 | 112 | 0.9800 |
| Zone 1 | B98 8 | 61 | 0.9205 |
| Zone 1 | B98 9 | 48 | 0.9455 |
| Zone 2 | B80 7 | 76 | 0.5918 |
| Zone 3 | B97 4 | 36 | 0.8168 |
| Zone 3 | B97 5 | 106 | 0.9255 |
| Zone 3 | B97 6 | 43 | 0.9659 |
| Zone 4 | B96 6 | 71 | 1.6799 |
| Zone 5 | B60 2 | 22 | 2.0345 |
| Zone 5 | B60 3 | 25 | 1.6396 |
| Zone 5 | B60 4 | 8 | 1.9587 |
| Zone 5 | B61 7 | Bon | 1.9582 |
| Zone 5 | B61 8 | Bone 8 | B95 6 |

### 2.3 Statistical Reliability

As with any data collection where a sample is being drawn to represent a population, there is potentially a difference between the response from the sample and the true situation in the population as a whole. Many steps have been taken to help minimise this difference (e.g. random sample selection, questionnaire construction etc) but there is always potentially a difference between the sample and population - this is known as the standard error.

The standard error can be estimated using statistical calculations based on the sample size, the population size and the level of response measured (as you would expect you can potentially get a larger error in a $50 \%$ response than say a $10 \%$ response simply because of the magnitude of the numbers).

To help understand the significance of this error, it is normally expressed as a confidence interval for the results. Clearly to have $100 \%$ accuracy of the results would require you to sample the entire population. The usual confidence interval used is $95 \%$ this means that you can be confident that in 19 out of 20 instances the actual population behaviour will be within the confidence interval range.

The $95 \%$ confidence intervals for this survey are as follows:

| \%ge Response | $95 \%$ confidence <br> interval |
| :---: | :---: |
| 10 | $\pm 1.84$ |
| 20 | $\pm 2.46$ |
| 30 | $\pm 2.82$ |
| 40 | $\pm 3.01$ |
| 50 | $\pm 3.07$ |

## Data Tabulations By Demographics

| Total | Male | Female | 18 to 34 | 35 | to 54 | $55+$ | ABC1 | C2DE | Car in hhold |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Q01 Where do you usually go for your main food and grocery shopping?

| Tesco Extra, Redditch Extra, Oakenshaw, Redditch, B98 7RU | 25.3\% | 257 | 22.3\% | 59 | 26.3\% | 198 | 33.3\% | 42 | 26.9\% | 99 | 22.5\% | 115 | 24.4\% | 107 | 26.0\% | 133 | 25.3\% | 222 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Morrisons, Warwick Highway, Redditch, B98 0SW | 13.0\% | 132 | 11.0\% | 29 | 13.7\% | 103 | 13.5\% | 17 | 12.2\% | 45 | 13.7\% | 70 | 11.4\% | 50 | 15.1\% | 77 | 14.3\% | 125 |
| Sainsbury's, Abbey Retail <br> Park, Alvechurch Highway, Redditch B97 | 12.4\% | 126 | 13.6\% | 36 | 12.0\% | 90 | 13.5\% | 17 | 9.2\% | 34 | 14.3\% | 73 | 15.3\% | 67 | 10.0\% | 51 | 11.9\% | 104 |
| Asda, 21 Market Street, Bromsgrove, Worcs, B61 8DA | 6.7\% | 68 | 4.5\% | 12 | 7.4\% | 56 | 7.9\% | 10 | 6.8\% | 25 | 6.5\% | 33 | 6.8\% | 30 | 6.3\% | 32 | 6.6\% | 58 |
| Tesco, Coldfield Drive, Redditch, Worcestershire B98 7RU | 5.3\% | 54 | 4.5\% | 12 | 5.6\% | 42 | 4.8\% | 6 | 6.5\% | 24 | 4.5\% | 23 | 5.9\% | 26 | 4.7\% | 24 | 5.5\% | 48 |
| Morrisons, Bruntsford Park <br> Road, Bromsgrove, B60 3DX | 3.7\% | 38 | 4.9\% | 13 | 3.3\% | 25 | 3.2\% | 4 | 5.7\% | 21 | 2.5\% | 13 | 4.3\% | 19 | 3.3\% | 17 | 3.9\% | 34 |
| Tesco, Birmingham Road, Stratford-upon-Avon | 2.2\% | 22 | 1.5\% | 4 | 2.4\% | 18 | 0.8\% | 1 | 1.9\% | 7 | 2.7\% | 14 | 1.4\% | 6 | $3.1 \%$ | 16 | 2.5\% | 22 |
| Somerfield, Off Moorfield Road, Alcester B49 5DA | 2.2\% | 22 | 1.5\% | 4 | 2.4\% | 18 | 0.0\% | 0 | 1.1\% | 4 | 3.3\% | 17 | 1.6\% | 7 | 2.3\% | 12 | 1.8\% | 16 |
| Internet / Home Delivery | 2.1\% | 21 | 2.7\% | 7 | 1.9\% | 14 | 4.0\% | 5 | 2.7\% | 10 | 1.0\% | 5 | 2.5\% | 11 | 1.8\% | 9 | 1.7\% | 15 |
| Tesco Express, Lodge Park Express, Lodge Park, Redditch, B98 7LB | 2.0\% | 20 | 3.8\% | 10 | 1.3\% | 10 | 0.8\% | 1 | 2.4\% | 9 | 2.0\% | 10 | 1.4\% | 6 | 2.2\% | 11 | 2.2\% | 19 |
| Morrisons, Alcester Road, Stratford-upon-Avon | 1.5\% | 15 | 1.1\% | 3 | 1.6\% | 12 | 0.0\% | 0 | 1.1\% | 4 | 2.0\% | 10 | 1.1\% | 5 | 1.8\% | 9 | 1.6\% | 14 |
| Morrisons, Bristol Road South, Rubery, B45 9NY | 1.5\% | 15 | 1.5\% | 4 | 1.5\% | 11 | 1.6\% | 2 | 1.6\% | 6 | 1.4\% | 7 | 1.6\% | 7 | 1.6\% | 8 | 1.4\% | 12 |
| Co-op, Alcester Road, Studley | 1.2\% | 12 | 1.5\% | 4 | 1.1\% | 8 | 0.0\% | 0 | 0.3\% | 1 | 2.2\% | 11 | 0.2\% | 1 | 2.2\% | 11 | 1.1\% | 10 |
| Sainsbury's, Stratford Road, Shirley | 1.0\% | 10 | 0.8\% | 2 | 1.1\% | 8 | 0.0\% | 0 | 1.4\% | 5 | 1.0\% | 5 | 1.4\% | 6 | 0.4\% | 2 | 1.1\% | 10 |
| Iceland, Unit 4, Ipsley Street, Smallwood, Redditch, B98 | 0.9\% | 9 | 1.5\% | 4 | 0.7\% | 5 | 2.4\% | 3 | 1.4\% | 5 | 0.2\% | 1 | 0.2\% | 1 | 1.4\% | 7 | 0.7\% | 6 |
| Aldi, Trescott Road, Redditch, B98 7AH | 0.8\% | 8 | 0.4\% | 1 | 0.9\% | 7 | 0.0\% | 0 | 0.8\% | 3 | 1.0\% | 5 | 0.9\% | 4 | 0.8\% | 4 | 0.6\% | 5 |
| Tesco Express, Stratford Road, Shirley | 0.8\% | 8 | 0.8\% | 2 | 0.8\% | 6 | 0.8\% | 1 | 0.8\% | 3 | 0.6\% | 3 | 1.4\% | 6 | 0.4\% | 2 | 0.8\% | 7 |
| Waitrose, Droitwich | 0.8\% | 8 | 0.8\% | 2 | 0.8\% | 6 | 0.8\% | 1 | 0.5\% | 2 | 1.0\% | 5 | 1.4\% | 6 | 0.4\% | 2 | 0.9\% | 8 |
| Somerfield, 54b Birmingham Road, Bromsgrove B61 0DD | 0.7\% | 7 | 0.4\% | 1 | 0.8\% | 6 | 0.8\% | 1 | 0.3\% | 1 | 1.0\% | 5 | 0.9\% | 4 | 0.6\% | 3 | 0.7\% | 6 |
| Sainsbury's, 1059 Alcester <br> Road South, Maypole, Birmingham, B14 | 0.6\% | 6 | 1.1\% | 3 | 0.4\% | 3 | 0.0\% | 0 | 0.3\% | 1 | 1.0\% | 5 | 0.2\% | 1 | 0.8\% | 4 | 0.7\% | 6 |
| Lidl, Redditch Ringway, The Quadrant, Redditch, B97 4HL | 0.5\% | 5 | 1.1\% | 3 | 0.3\% | 2 | 0.0\% | 0 | 0.3\% | 1 | 0.6\% | 3 | 0.2\% | 1 | 0.6\% | 3 | 0.5\% | 4 |
| Marks and Spencers, 9 Walford Walk, Redditch, Worcs, B97 4HJ | 0.5\% | 5 | 0.4\% | 1 | 0.5\% | 4 | 0.0\% | 0 | 0.3\% | 1 | 0.8\% | 4 | 0.5\% | 2 | 0.6\% | 3 | 0.2\% | 2 |
| Sainsbury's, Frankly Beeches Road, Northfield, B31 5AA | 0.3\% | 3 | 0.4\% | 1 | 0.3\% | 2 | 0.0\% | 0 | 0.5\% | 2 | 0.2\% | 1 | 0.2\% | 1 | 0.2\% | 1 | 0.3\% | 3 |
| Somerfield, High Street, Henley-in-Arden | 0.3\% | 3 | 0.0\% | 0 | 0.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 3 | 0.2\% | 1 | 0.4\% | 2 | 0.0\% | 0 |
| Iceland, 12 Mill Lane, Bromsgrove, Worcs, B61 8AG | 0.2\% | 2 | 0.4\% | 1 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 2 | 0.0\% | 0 | 0.4\% | 2 | 0.1\% | 1 |
| Sainsbury's, Warwick | 0.2\% | 2 | 0.4\% | 1 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% | 1 |
| Tesco Extra, Worcester Road, Evesham | 0.2\% | 2 | 0.0\% | 0 | 0.3\% | 2 | 0.0\% | 0 | 0.3\% | 1 | 0.2\% | 1 | 0.2\% | 1 | 0.2\% | 1 | 0.2\% | 2 |
| Co-op Foodstores, 430, <br> Evesham Rd, Crabbs <br> Cross, Redditch, B97 5JB | 0.2\% | 2 | 0.4\% | 1 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 2 | 0.2\% | 1 | 0.2\% | 1 | 0.1\% | 1 |
| Tesco, Hermitage Road, Solihull | 0.2\% | 2 | 0.4\% | 1 | 0.1\% | 1 | 0.8\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.2\% | 1 | 0.2\% | 2 |
| Marks and Spencers, Bridge Street, Stratford-uponAvon | 0.2\% | 2 | 0.0\% | 0 | 0.3\% | 2 | 0.0\% | 0 | 0.5\% | 2 | 0.0\% | 0 | 0.5\% | 2 | 0.0\% | 0 | 0.2\% | 2 |


|  | Total |  | Male |  | Female |  | 18 to 34 |  | 35 to 54 |  | 55+ |  | ABC1 |  | C2DE |  | Car in hhold |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Asda, Coventry Road, Small Heath, Birmingham | 0.2\% | 2 | 0.0\% | 0 | 0.3\% | 2 | 0.8\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 |
| Tesco Express, Alcester Kinwarton Rd Express, Kinwarton Rd, Alcester | 0.1\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 |
| Farmfoods Freezer Centre, 1- <br> 3, Dev.1, Kingfisher <br> Shopping Centre, Redditch | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 |
| Norton House Retailing Ltd, 133, Golden Cross Lane, Catshill, Bromsgrove, B61 0LA | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 |
| Hillers, Dunnington Village | 0.1\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% | 1 |
| Cost Cutters, 31 Woodrow Centre, Redditch, Worcestershire B98 7RY | 0.1\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 |
| Local shops, Alvechurch | 0.1\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% | 1 |
| Aldi, Pheasant Street, Worcester | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 |
| Aldi, Stratford Road, Shirley | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% | 1 |
| Local shops, Wooton Wawen | 0.1\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 |
| Hancocks and Son, High Street, Ashwood Bank, Redditch | 0.1\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 |
| Sainsbury's, Poplar Way, Solihull | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 |
| Sainsbury's, Reedswood Way, Walsall | 0.1\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% | 1 |
| Sainsbury's, Rookery Street, Wolverhampton | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% | 1 |
| Tesco Express, Barnt Green Express, Barnt Green, Birmingham, B45 | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 |
| Local shops, Redditch | 0.1\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% | 1 |
| Tesco Express, Marlbrook Express, Marlbrook, Bromsgrove, B60 1DL | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 |
| Tesco Express, Studley Express, Studley, Warwickshire, B80 7LL | 0.1\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 |
| Local shops, Alcester | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% | 1 |
| Tesco, Warbler Place, Kidderminster | 0.1\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 |
| Local shops, Barnt Green | 0.1\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% | 1 |
| Waitrose, Shirley | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 |
| (Don't know / varies) | 10.1\% | 103 | 11.0\% | 29 | 9.8\% | 74 | 7.9\% | 10 | 10.6\% | 39 | 10.2\% | 52 | 10.7\% | 47 | 9.0\% | 46 | 10.5\% | 92 |
| (Don't do main food shopping) | 0.5\% | 5 | 1.1\% | 3 | 0.3\% | 2 | 0.8\% | 1 | 0.5\% | 2 | 0.4\% | 2 | 0.5\% | 2 | 0.6\% | 3 | 0.6\% | 5 |
| Base: |  | 1017 |  | 264 |  | 753 |  | 126 |  | 368 |  | 511 |  | 438 |  | 511 |  | 876 |

Q02 Which retailer do you usually purchase your main food internet/ home delivery shopping from? Only those who buy their main food shopping via the internet at Q01

|  | $76.2 \%$ | 16 | $57.1 \%$ | 4 | $85.7 \%$ | 12 | $80.0 \%$ | 4 | $80.0 \%$ | 8 | $60.0 \%$ | 3 | $81.8 \%$ | 9 | $66.7 \%$ | 6 | $73.3 \%$ | 11 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Tesco | $14.3 \%$ | 3 | $28.6 \%$ | 2 | $7.1 \%$ | 1 | $0.0 \%$ | 0 | $20.0 \%$ | 2 | $20.0 \%$ | 1 | $18.2 \%$ | 2 | $11.1 \%$ | 1 | $20.0 \%$ | 3 |
| Waitrose | $4.8 \%$ | 1 | $0.0 \%$ | 0 | $7.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $20.0 \%$ | 1 | $0.0 \%$ | 0 | $11.1 \%$ | 1 | $0.0 \%$ | 0 |
| Iceland | $4.8 \%$ | 1 | $14.3 \%$ | 1 | $0.0 \%$ | 0 | $20.0 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $11.1 \%$ | 1 | $6.7 \%$ | 1 |
| (Don't know / varies) |  | 21 |  | 7 |  | 14 |  | 5 |  | 10 |  | 5 |  | 11 |  | 9 |  |  |
| Base: |  |  |  |  |  |  |  |  |  | 15 |  |  |  |  |  |  |  |  |

## Q03 How frequently do you buy main food and grocery shopping trips from...? (Store/destination mentioned at Q01)

 Only those who do main food shopping at Q01|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Two or more times a week | $21.8 \%$ | 221 | $25.7 \%$ | 67 | $20.5 \%$ | 154 | $14.4 \%$ | 18 | $23.2 \%$ | 85 | $23.0 \%$ | 117 | $22.9 \%$ | 100 | $22.0 \%$ | 112 | $22.0 \%$ |
| At least once a week | $63.3 \%$ | 641 | $63.2 \%$ | 165 | $63.4 \%$ | 476 | $64.8 \%$ | 81 | $62.6 \%$ | 229 | $63.9 \%$ | 325 | $62.6 \%$ | 273 | $64.4 \%$ | 327 | $64.3 \%$ |
| At least once a fortnight | $8.5 \%$ | 86 | $6.1 \%$ | 16 | $9.3 \%$ | 70 | $14.4 \%$ | 18 | $7.9 \%$ | 29 | $7.5 \%$ | 38 | $9.6 \%$ | 42 | $7.1 \%$ | 36 | $8.4 \%$ |
| At least once a month | $4.1 \%$ | 41 | $1.5 \%$ | 4 | $4.9 \%$ | 37 | $4.8 \%$ | 6 | $4.4 \%$ | 16 | $3.3 \%$ | 17 | $3.0 \%$ | 13 | $4.5 \%$ | 23 | $3.3 \%$ |
| At least every two months | $0.4 \%$ | 4 | $0.8 \%$ | 2 | $0.3 \%$ | 2 | $0.0 \%$ | 0 | $0.5 \%$ | 2 | $0.4 \%$ | 2 | $0.5 \%$ | 2 | $0.4 \%$ | 2 | $0.1 \%$ |
| Less often | $0.1 \%$ | 1 | $0.4 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.2 \%$ | 1 | $0.2 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ |
| Have only visited once | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ |
| (Don't know / varies) | $1.8 \%$ | 18 | $2.3 \%$ | 6 | $1.6 \%$ | 12 | $1.6 \%$ | 2 | $1.4 \%$ | 5 | $1.8 \%$ | 9 | $1.1 \%$ | 5 | $1.6 \%$ | 8 | $1.8 \%$ |
| Base: |  | 1012 |  | 261 |  | 751 |  | 125 |  | 366 |  | 509 |  | 436 | 508 | 871 |  |


|  | Total |  | Male |  | Female |  | 18 to 34 |  | 35 to 54 |  | 55+ |  | ABC1 |  | C2DE |  | Car in hhold |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Q04 How do you normally travel to...? (Store/destination mentioned at Q01) Only those who buy their main food shopping at a store at Q01 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Car/van (as driver) | 66.7\% | 661 | 76.4\% | 194 | 63.4\% | 467 | 66.7\% | 80 | 75.6\% | 269 | 60.5\% | 305 | 79.3\% | 337 | 58.1\% | 290 | 76.4\% | 654 |
| Car/van (as passenger) | 18.1\% | 179 | 6.7\% | 17 | 22.0\% | 162 | 20.0\% | 24 | 14.0\% | 50 | 20.8\% | 105 | 10.6\% | 45 | 23.0\% | 115 | 16.2\% | 139 |
| Bus, minibus or coach | 3.8\% | 38 | 2.0\% | 5 | 4.5\% | 33 | 4.2\% | 5 | 1.1\% | 4 | 5.8\% | 29 | 0.7\% | 3 | 6.2\% | 31 | 0.7\% | 6 |
| Motorcycle, scooter or moped | 0.5\% | 5 | 0.8\% | 2 | 0.4\% | 3 | 1.7\% | 2 | 0.0\% | 0 | 0.4\% | 2 | 0.2\% | 1 | 0.6\% | 3 | 0.1\% | 1 |
| Walk | 6.5\% | 64 | 9.1\% | 23 | 5.6\% | 41 | 5.8\% | 7 | 5.9\% | 21 | 6.9\% | 35 | 4.9\% | 21 | 7.4\% | 37 | 3.4\% | 29 |
| Taxi | 1.0\% | 10 | 1.2\% | 3 | 1.0\% | 7 | 0.0\% | 0 | 0.8\% | 3 | 1.4\% | 7 | 1.2\% | 5 | 0.8\% | 4 | 0.2\% | 2 |
| Train | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Metro | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Bicycle | 0.4\% | 4 | 0.8\% | 2 | 0.3\% | 2 | 0.8\% | 1 | 0.3\% | 1 | 0.4\% | 2 | 0.2\% | 1 | 0.6\% | 3 | 0.2\% | 2 |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Delivered | 0.4\% | 4 | 0.4\% | 1 | 0.4\% | 3 | 0.0\% | 0 | 0.6\% | 2 | 0.4\% | 2 | 0.5\% | 2 | 0.4\% | 2 | 0.1\% | 1 |
| (Don't know / varies) | 2.6\% | 26 | 2.8\% | 7 | 2.6\% | 19 | 0.8\% | 1 | 1.7\% | 6 | 3.4\% | 17 | 2.4\% | 10 | 2.8\% | 14 | 2.6\% | 22 |
| Base: |  | 991 |  | 254 |  | 737 |  | 120 |  | 356 |  | 504 |  | 425 |  | 499 |  | 856 |

Q05 When do you usually do your main food shopping?
Only those who do main food shopping at Q01

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Weekdays during the day | $47.6 \%$ | 482 | $41.0 \%$ | 107 | $49.9 \%$ | 375 | $32.0 \%$ | 40 | $36.6 \%$ | 134 | $59.9 \%$ | 305 | $39.0 \%$ | 170 | $54.7 \%$ | 278 | $45.2 \%$ | 394 |
| Weekdays during the | $14.3 \%$ | 145 | $17.6 \%$ | 46 | $13.2 \%$ | 99 | $24.0 \%$ | 30 | $19.4 \%$ | 71 | $8.3 \%$ | 42 | $19.5 \%$ | 85 | $10.6 \%$ | 54 | $15.2 \%$ | 132 |
| evening |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Saturday | $10.0 \%$ | 101 | $11.9 \%$ | 31 | $9.3 \%$ | 70 | $12.0 \%$ | 15 | $11.7 \%$ | 43 | $8.4 \%$ | 43 | $10.8 \%$ | 47 | $9.3 \%$ | 47 | $10.2 \%$ | 89 |
| Sunday | $2.8 \%$ | 28 | $3.4 \%$ | 9 | $2.5 \%$ | 19 | $5.6 \%$ | 7 | $4.6 \%$ | 17 | $0.8 \%$ | 4 | $3.2 \%$ | 14 | $2.6 \%$ | 13 | $3.0 \%$ | 26 |
| (Don't know / varies) | $25.3 \%$ | 256 | $26.1 \%$ | 68 | $25.0 \%$ | 188 | $26.4 \%$ | 33 | $27.6 \%$ | 101 | $22.6 \%$ | 115 | $27.5 \%$ | 120 | $22.8 \%$ | 116 | $26.4 \%$ | 230 |
| Base: |  | 1012 |  | 261 |  | 751 |  | 125 |  | 366 |  | 509 |  | 436 |  | 508 | 871 |  |

Q06 When you go main food shopping is your trip linked with any other activity?
Only those who buy their main food shopping at a store at Q01

| Yes - non-food shopping | 5.9\% | 58 | 4.7\% | 12 | 6.2\% | 46 | 3.3\% | 4 | 5.6\% | 20 | 6.5\% | 33 | 6.1\% | 26 | 5.2\% | 26 | 5.8\% | 50 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Yes - leisure activity | 4.9\% | 49 | 4.3\% | 11 | 5.2\% | 38 | 3.3\% | 4 | 4.8\% | 17 | 5.6\% | 28 | 4.7\% | 20 | 5.2\% | 26 | 4.9\% | 42 |
| Yes - visiting services such as banks and other financial institutions | 2.5\% | 25 | 2.8\% | 7 | 2.4\% | 18 | 1.7\% | 2 | 1.4\% | 5 | 3.6\% | 18 | 1.2\% | 5 | 3.4\% | 17 | 2.5\% | 21 |
| Yes - travelling to/from work | 4.3\% | 43 | 4.3\% | 11 | 4.3\% | 32 | 5.8\% | 7 | 4.5\% | 16 | 3.6\% | 18 | 5.9\% | 25 | 2.6\% | 13 | 4.6\% | 39 |
| Yes - travelling to/from school/college | 1.0\% | 10 | 1.6\% | 4 | 0.8\% | 6 | 1.7\% | 2 | 1.4\% | 5 | 0.6\% | 3 | 1.6\% | 7 | 0.6\% | 3 | 1.1\% | 9 |
| Yes - other activity | 0.8\% | 8 | 0.8\% | 2 | 0.8\% | 6 | 0.0\% | 0 | 0.3\% | 1 | 1.4\% | 7 | 0.9\% | 4 | 0.8\% | 4 | 0.9\% | 8 |
| No | 77.2\% | 765 | 76.0\% | 193 | 77.6\% | 572 | 80.0\% | 96 | 79.2\% | 282 | 75.4\% | 380 | 76.9\% | 327 | 78.8\% | 393 | 76.9\% | 658 |
| Yes - Visiting friends / family | 0.9\% | 9 | 0.4\% | 1 | 1.1\% | 8 | 1.7\% | 2 | 0.6\% | 2 | 1.0\% | 5 | 0.0\% | 0 | 1.4\% | 7 | 0.9\% | 8 |
| Yes - To get petrol | 0.5\% | 5 | 1.2\% | 3 | 0.3\% | 2 | 0.8\% | 1 | 0.3\% | 1 | 0.4\% | 2 | 0.5\% | 2 | 0.4\% | 2 | 0.5\% | 4 |
| Yes - Recycling | 0.4\% | 4 | 0.4\% | 1 | 0.4\% | 3 | 0.0\% | 0 | 0.3\% | 1 | 0.6\% | 3 | 0.9\% | 4 | 0.0\% | 0 | 0.4\% | 3 |
| Yes - Eating out e.g. fast food | 0.6\% | 6 | 1.2\% | 3 | 0.4\% | 3 | 0.8\% | 1 | 0.3\% | 1 | 0.8\% | 4 | 0.2\% | 1 | 1.0\% | 5 | 0.7\% | 6 |
| (Don't know / Varies) | 2.8\% | 28 | 3.9\% | 10 | 2.4\% | 18 | 1.7\% | 2 | 2.5\% | 9 | 3.4\% | 17 | 2.4\% | 10 | 2.8\% | 14 | 2.9\% | 25 |
| Base: |  | 991 |  | 254 |  | 737 |  | 120 |  | 356 |  | 504 |  | 425 |  | 499 |  | 856 |

Q07 Where do you normally do this non-food shopping? (EXCLUDING CHRISTMAS SHOPPING)
Only those who link their main food shopping trip with non-food shopping at Q01

| Redditch | 53.4\% | 31 | 66.7\% | 8 | 50.0\% | 23 | 50.0\% | 2 | 65.0\% | 13 | 45.5\% | 15 | 57.7\% | 15 | 42.3\% | 11 | 52.0\% | 26 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Stratford upon Avon | 13.8\% | 8 | 16.7\% | 2 | 13.0\% | 6 | 50.0\% | 2 | 10.0\% | 2 | 12.1\% | 4 | 7.7\% | 2 | 23.1\% | 6 | 16.0\% | 8 |
| Bromsgrove | 8.6\% | 5 | 8.3\% | 1 | 8.7\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 15.2\% | 5 | 3.8\% | 1 | 11.5\% | 3 | 6.0\% | 3 |
| In-store in a supermarket Tesco Extra, Redditch Extra, Oakenshaw, Redditch, B98 7RU | 5.2\% | 3 | 0.0\% | 0 | 6.5\% | 3 | 0.0\% | 0 | 15.0\% | 3 | 0.0\% | 0 | 3.8\% | 1 | 7.7\% | 2 | 6.0\% | 3 |
| Alcester | 3.4\% | 2 | 0.0\% | 0 | 4.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 6.1\% | 2 | 3.8\% | 1 | 3.8\% | 1 | 4.0\% | 2 |
| Droitwich | 1.7\% | 1 | 0.0\% | 0 | 2.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 3.0\% | 1 | 3.8\% | 1 | 0.0\% | 0 | 2.0\% | 1 |
| Kidderminster | 1.7\% | 1 | 0.0\% | 0 | 2.2\% | 1 | 0.0\% | 0 | 5.0\% | 1 | 0.0\% | 0 | 3.8\% | 1 | 0.0\% | 0 | 2.0\% | 1 |
| Birmingham City Centre | 1.7\% | 1 | 0.0\% | 0 | 2.2\% | 1 | 0.0\% | 0 | 5.0\% | 1 | 0.0\% | 0 | 3.8\% | 1 | 0.0\% | 0 | 2.0\% | 1 |
| Touchwood Shopping Centre, Solihull | 1.7\% | 1 | 8.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.0\% | 1 | 3.8\% | , | 0.0\% | 0 | 2.0\% | 1 |
| Barnt Green | 1.7\% | 1 | 0.0\% | 0 | 2.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 3.0\% | 1 | 0.0\% | 0 | 3.8\% | 1 | 0.0\% | 0 |
| (Don't know / varies) | 6.9\% | 4 | 0.0\% | 0 | 8.7\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 12.1\% | 4 | 7.7\% | 2 | 7.7\% | 2 | 8.0\% | 4 |
| Base: |  | 58 |  | 12 |  | 46 |  | 4 |  | 20 |  | 33 |  | 26 |  | 26 |  | 50 |



Q08 Do you make 'top up' shopping trips for staple goods, such as bread and milk, in between your main food shopping trip?

| Yes | $65.2 \%$ | 663 | $57.6 \%$ | 152 | $67.9 \%$ | 511 | $71.4 \%$ | 90 | $73.4 \%$ | 270 | $57.3 \%$ | 293 | $70.1 \%$ | 307 | $60.9 \%$ | 311 | $64.5 \%$ |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| No | $34.8 \%$ | 354 | $42.4 \%$ | 112 | $32.1 \%$ | 242 | $28.6 \%$ | 36 | $26.6 \%$ | 98 | $42.7 \%$ | 218 | $29.9 \%$ | 131 | $39.1 \%$ | 200 | $35.5 \%$ |
| Base: |  | 1017 |  | 264 |  | 753 |  | 126 |  | 368 |  | 511 |  |  |  |  |  |
| Br |  |  |  |  |  |  |  |  | 438 |  | 511 |  | 876 |  |  |  |  |


| Total | Male | Female | 18 to 34 | 35 to 54 | 55+ | ABC1 | C2DE | Car in hhold |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Q09 Where do you go for this 'top-up' shopping?
Only those who do top-up food shopping at Q08

| Morrisons, Warwick <br> Highway, Redditch, B98 0SW | 10.9\% | 72 | 8.6\% | 13 | 11.5\% | 59 | 13.3\% | 12 | 12.6\% | 34 | 8.9\% | 26 | 9.4\% | 29 | 12.5\% | 39 | 12.6\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Tesco Extra, Redditch Extra, Oakenshaw, Redditch, B98 7RU | 8.4\% | 56 | 7.2\% | 11 | 8.8\% | 45 | 7.8\% | 7 | 10.7\% | 29 | 6.8\% | 20 | 9.1\% | 28 | 8.4\% | 26 | 9.4\% |
| Sainsbury's, Abbey Retail <br> Park, Alvechurch Highway, Redditch, B97 | 7.2\% | 48 | 6.6\% | 10 | $7.4 \%$ | 38 | 15.6\% | 14 | 6.7\% | 18 | 5.1\% | 15 | 9.1\% | 28 | 5.5\% | 17 | 8.1\% |
| Morrisons, Bruntsford Park <br> Road, Bromsgrove, B60 3DX | 3.9\% | 26 | 2.6\% | 4 | 4.3\% | 22 | 3.3\% | 3 | 5.9\% | 16 | 2.4\% | 7 | 4.6\% | 14 | 3.5\% | 11 | 4.1\% |
| Asda, 21 Market Street, Bromsgrove, Worcs, B61 8DA | 3.3\% | 22 | 1.3\% | 2 | 3.9\% | 20 | 5.6\% | 5 | 3.7\% | 10 | 2.4\% | 7 | $3.9 \%$ | 12 | 2.9\% | 9 | $3.2 \%$ |
| Somerfield, High St, Henley-in-Arden | 3.3\% | 22 | 2.0\% | 3 | $3.7 \%$ | 19 | 0.0\% | 0 | 1.1\% | 3 | 6.1\% | 18 | 2.0\% | 6 | 4.2\% | 13 | 3.0\% |
| Somerfield, Off Moorfield <br> Road, Alcester B49 5DA | 2.6\% | 17 | 3.3\% | 5 | 2.3\% | 12 | 2.2\% | 2 | 1.9\% | 5 | $3.4 \%$ | 10 | 2.0\% | 6 | 2.9\% | 9 | 2.5\% |
| Tesco Express, Lodge Park Express, Lodge Park, Redditch, B98 7LB | 2.4\% | 16 | 2.6\% | 4 | 2.3\% | 12 | 1.1\% | 1 | 3.7\% | 10 | 1.4\% | 4 | 2.3\% | 7 | 2.3\% | 7 | 2.3\% |
| Marks and Spencers, 9 Walford Walk, Redditch, Worcs, B97 4HJ | 2.4\% | 16 | 0.7\% | 1 | 2.9\% | 15 | 0.0\% | 0 | 0.7\% | 2 | 4.8\% | 14 | 2.0\% | 6 | 3.2\% | 10 | 1.4\% |
| Co-op, Alcester Road, Studley | 2.1\% | 14 | 2.6\% | 4 | 2.0\% | 10 | 1.1\% | 1 | 2.2\% | 6 | $2.4 \%$ | 7 | 1.3\% | 4 | 2.6\% | 8 | 2.3\% |
| Co-op Foodstores, 430, | 1.8\% | 12 | 3.3\% | 5 | 1.4\% | 7 | 3.3\% | 3 | 1.1\% | 3 | 2.0\% | 6 | 2.3\% | 7 | 1.3\% | 4 | 1.6\% |

## Evesham Rd, Crabbs Cross, Redditch, B97 5JB

Tesco, Coldfield Drive,
Redditch, Worcestershire B98 7RU
Tesco Express, Alcester Kinwarton Rd Express, Kinwarton Rd, Alcester
 Express, Barnt Green, Birmingham, B45
Local shops, Redditch
Somerfield, 54b
Birmingham Road, Bromsgrove B61 0DD
Iceland, Unit 4, Ipsley
Street, Smallwood, Redditch, B98
Aldi, Trescott Road, Redditch, B98 7AH
Tesco Express, Marlbrook Express, Marlbrook, Bromsgrove, B60 1DL
Lidl, Redditch Ringway,
The Quadrant, Redditch, B974HL
Morrisons, Bristol Road South, Rubery, B45 9NY
Tesco Express, Studley Express, Studley, Warwickshire, B80 7LL Spar Stores Batchley, 193, Batchley Rd, Redditch, Worcestershire B97 6JB
Farmfoods Freezer Centre, 1, 3, Dev.1, Kingfisher Shopping Centre, Redditch
Internet/ Home Delivery
Co-op, The Square, Alvechurch
Tesco, Birmingham Road, Stratford-upon-Avon
Local shops, Bromsgrove

|  | Total |  | Male |  | Female |  | 18 to |  | 35 to |  | 55+ |  | ABC1 |  | C2DE |  | Car in h |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hancocks, Astwood Bank | 0.5\% | 3 | 0.7\% | 1 | 0.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 3 | 1.0\% | 3 | 0.0\% | 0 | 0.4\% | 2 |
| Hillers Farm Shop, Dunnington | 0.5\% | 3 | 0.7\% | 1 | 0.4\% | 2 | 1.1\% | 1 | 0.4\% | 1 | 0.3\% | 1 | 0.7\% | 2 | 0.3\% | 1 | 0.5\% | 3 |
| Co-op, New Road, Rubery | 0.5\% | 3 | 0.0\% | 0 | 0.6\% | 3 | 1.1\% | 1 | 0.0\% | 0 | 0.7\% | 2 | 0.7\% | 2 | 0.3\% | 1 | 0.4\% | 2 |
| Post Office, Redditch | 0.5\% | 3 | 0.0\% | 0 | 0.6\% | 3 | 0.0\% | 0 | 0.7\% | 2 | 0.3\% | 1 | 0.3\% | 1 | 0.6\% | 2 | 0.5\% | 3 |
| Local shops, Studley | 0.3\% | 2 | 0.0\% | 0 | 0.4\% | 2 | 0.0\% | 0 | 0.4\% | 1 | 0.3\% | 1 | 0.3\% | 1 | 0.3\% | 1 | 0.2\% | 1 |
| Local shops, Astwood Bank | 0.3\% | 2 | 0.0\% | 0 | 0.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 2 | 0.0\% | 0 | 0.6\% | 2 | 0.2\% | 1 |
| Rays, Dowlers Crescent, Redditch | 0.3\% | 2 | 0.0\% | 0 | 0.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 2 | 0.0\% | 0 | 0.6\% | 2 | 0.0\% | 0 |
| McColls, Redditch | 0.3\% | 2 | 0.7\% | 1 | 0.2\% | 1 | 0.0\% | 0 | 0.4\% | 1 | 0.3\% | 1 | 0.3\% | 1 | 0.3\% | 1 | 0.2\% | 1 |
| Local shops, Alvechurch | 0.3\% | 2 | 0.7\% | 1 | 0.2\% | 1 | 0.0\% | 0 | 0.4\% | 1 | 0.3\% | 1 | 0.3\% | 1 | 0.3\% | 1 | 0.4\% | 2 |
| Spar, Earlswood | 0.3\% | 2 | 0.0\% | 0 | 0.4\% | 2 | 0.0\% | 0 | 0.4\% | 1 | 0.3\% | 1 | 0.3\% | 1 | 0.3\% | 1 | 0.4\% | 2 |
| Morrisons, Alcester Road, Stratford-upon-Avon | 0.3\% | 2 | 0.0\% | 0 | 0.4\% | 2 | 0.0\% | 0 | 0.4\% | 1 | 0.3\% | 1 | 0.3\% | 1 | 0.3\% | 1 | 0.4\% | 2 |
| Tesco, Alcester Road, Studley | 0.3\% | 2 | 0.0\% | 0 | 0.4\% | 2 | 0.0\% | 0 | 0.4\% | 1 | 0.3\% | 1 | 0.7\% | 2 | 0.0\% | 0 | 0.4\% | 2 |
| Cost Cutters, 31, Woodrow Centre, Redditch, Worcestershire B98 7RY | 0.3\% | 2 | 0.0\% | 0 | 0.4\% | 2 | 0.0\% | 0 | 0.4\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.2\% | 1 |
| Co-op, Mill Lane, Bromsgrove | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.2\% | 1 |
| Sian Stores, 73, Poplar Rd, Redditch, Worcestershire B97 6NY | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 |
| Iceland, 12 Mill Lane, Bromsgrove, Worcs, B61 8AG | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 |
| Local shops, Birmingham | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.2\% | 1 |
| Somerfield, 1876, Pershore <br> Rd, Kings Norton, <br> Birmingham, B30 3AS | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 |
| Somerfield, Alcester Road, Wythall, B47 6AP | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.2\% | 1 |
| Local shops, Headless Cross | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.2\% | 1 |
| Local shops, Barnt Green | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 |
| Local market, Henley in Arden | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.2\% | 1 |
| Local shops, Rednal | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.2\% | 1 |
| Co-op, Hazel well Street, Stirchley, Birmingham | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 |
| Local shops, Webheath | 0.2\% | 1 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 |
| Local shops, Wooton Wawen | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.2\% | 1 |
| Marks and Spencers, Bridge Street, Stratford-uponAvon | 0.2\% | 1 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.2\% | 1 |
| Local shops, Crabbs Cross | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 |
| Greggs, Redditch | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 |
| Budgens Supermarket, Brooklyn Garage, Battens Drive, Redditch, B98 0LJ | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 |
| Post Office, Astwood Bank | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.2\% | 1 |
| Post Office, Blackwell | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 |
| Sainsbury's, 1059 Alcester Road South, Maypole, Birmingham, B14 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 |
| Iceland, 12 Grosvenor Centre, Northfield, B31 2 JU | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 |
| Sainsbury's, Stratford Road, Shirley | 0.2\% | 1 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 |
| Shop n Save, Edward Road, Rednal | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 |
| Marks and Spencers, Mill Lane, Solihull | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 |
| Spar, Golden Cross Lane, Catshill | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 |
| Spar, Whistle, Birmingham | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.2\% | 1 |
| Local shops, Henley in Arden | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.2\% | 1 |
| Local shops, Knowle | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.2\% | 1 |
| Tesco, Hermitage Road, Solihull | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 |
| Tesco, Hewell Road, Barnt Green | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 |


|  | Total |  | Male |  | Female |  | 18 to 34 |  | 35 to 54 |  | 55+ |  | ABC1 |  | C2DE |  | Car in hhold |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Tesco, Stratford Road, Shirley | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.2\% | 1 |
| Tesco, Worcester Road, Evesham | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 |
| Waitrose, Hall Green, Birmingham | 0.2\% | 1 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 |
| (Don't know / varies) | 23.4\% | 155 | 30.3\% | 46 | 21.3\% | 109 | 20.0\% | 18 | 24.1\% | 65 | 23.2\% | 68 | 24.8\% | 76 | 20.3\% | 63 | 23.0\% | 130 |
| Base: |  | 663 |  | 152 |  | 511 |  | 90 |  | 270 |  | 293 |  | 307 |  | 311 |  | 565 |

Q10 How often do you make 'top up' shopping trips to...? (Store/destination mentioned at Q09) Only those who do top-up food shopping at Q08

| Daily | $4.8 \%$ | 32 | $7.9 \%$ | 12 | $3.9 \%$ | 20 | $2.2 \%$ | 2 | $4.1 \%$ | 11 | $6.1 \%$ | 18 | $4.6 \%$ | 14 | $4.2 \%$ | 13 | $4.4 \%$ | 25 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Two or more times a week | $44.2 \%$ | 293 | $42.8 \%$ | 65 | $44.6 \%$ | 228 | $37.8 \%$ | 34 | $46.7 \%$ | 126 | $43.7 \%$ | 128 | $46.3 \%$ | 142 | $42.8 \%$ | 133 | $46.5 \%$ | 263 |
| At least once a week | $29.7 \%$ | 197 | $29.6 \%$ | 45 | $29.7 \%$ | 152 | $36.7 \%$ | 33 | $31.1 \%$ | 84 | $27.0 \%$ | 79 | $31.6 \%$ | 97 | $28.9 \%$ | 90 | $29.6 \%$ | 167 |
| At least once a fortnight | $5.4 \%$ | 36 | $3.3 \%$ | 5 | $6.1 \%$ | 31 | $2.2 \%$ | 2 | $4.4 \%$ | 12 | $7.2 \%$ | 21 | $4.9 \%$ | 15 | $6.1 \%$ | 19 | $4.6 \%$ | 26 |
| At least once a month | $2.3 \%$ | 15 | $4.6 \%$ | 7 | $1.6 \%$ | 8 | $1.1 \%$ | 1 | $2.6 \%$ | 7 | $2.4 \%$ | 7 | $2.3 \%$ | 7 | $2.3 \%$ | 7 | $2.1 \%$ | 12 |
| Less often | $0.5 \%$ | 3 | $0.0 \%$ | 0 | $0.6 \%$ | 3 | $0.0 \%$ | 0 | $0.4 \%$ | 1 | $0.7 \%$ | 2 | $0.3 \%$ | 1 | $0.6 \%$ | 2 | $0.4 \%$ | 2 |
| Have only visited once | $0.2 \%$ | 1 | $0.0 \%$ | 0 | $0.2 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.3 \%$ | 1 | $0.0 \%$ | 0 | $0.3 \%$ | 1 | $0.2 \%$ | 1 |
| (Don't know / varies) | $13.0 \%$ | 86 | $11.8 \%$ | 18 | $13.3 \%$ | 68 | $20.0 \%$ | 18 | $10.7 \%$ | 29 | $12.6 \%$ | 37 | $10.1 \%$ | 31 | $14.8 \%$ | 46 | $12.2 \%$ | 69 |
| Base: |  | 663 |  | 152 |  | 511 |  | 90 |  | 270 |  | 293 |  | 307 | 311 | 565 |  |  |

Q12 Of all the money you spend on food and household groceries what share goes to your main food shop?

| Over $3 / 4$ | $52.9 \%$ | 351 | $55.9 \%$ | 85 | $52.1 \%$ | 266 | $57.8 \%$ | 52 | $57.4 \%$ | 155 | $47.4 \%$ | 139 | $55.4 \%$ | 170 | $52.4 \%$ | 163 | $55.0 \%$ | 311 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $1 / 2$ to $3 / 4$ | $27.9 \%$ | 185 | $24.3 \%$ | 37 | $29.0 \%$ | 148 | $28.9 \%$ | 26 | $27.8 \%$ | 75 | $27.6 \%$ | 81 | $30.0 \%$ | 92 | $26.7 \%$ | 83 | $28.1 \%$ | 159 |
| $1 / 4$ to $1 / 2$ | $6.3 \%$ | 42 | $8.6 \%$ | 13 | $5.7 \%$ | 29 | $4.4 \%$ | 4 | $7.0 \%$ | 19 | $6.5 \%$ | 19 | $4.9 \%$ | 15 | $6.8 \%$ | 21 | $6.4 \%$ | 36 |
| Less than $1 / 4$ | $1.7 \%$ | 11 | $2.6 \%$ | 4 | $1.4 \%$ | 7 | $2.2 \%$ | 2 | $1.5 \%$ | 4 | $1.4 \%$ | 4 | $2.0 \%$ | 6 | $1.0 \%$ | 3 | $1.2 \%$ | 7 |
| None | $0.3 \%$ | 2 | $0.7 \%$ | 1 | $0.2 \%$ | 1 | $0.0 \%$ | 0 | $0.7 \%$ | 2 | $0.0 \%$ | 0 | $0.7 \%$ | 2 | $0.0 \%$ | 0 | $0.4 \%$ | 2 |
| (Don't know) | $10.9 \%$ | 72 | $7.9 \%$ | 12 | $11.7 \%$ | 60 | $6.7 \%$ | 6 | $5.6 \%$ | 15 | $17.1 \%$ | 50 | $7.2 \%$ | 22 | $13.2 \%$ | 41 | $8.9 \%$ | 50 |
| Mean: |  | 74.9 |  | 74.0 |  | 75.2 |  | 76.1 |  | 75.1 |  | 74.5 |  | 75.1 | 75.6 | 75.4 |  |  |
| Base: |  | 663 |  | 152 |  | 511 |  | 90 | 270 |  | 293 | 307 | 311 | 565 |  |  |  |  |


| Total | Male | Female | 18 | to 34 | 35 | to 54 | $55+$ | ABC1 | C2DE | Car in hhold |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Q13 Where did you last buy clothing or footwear goods? (EXCLUDING CHRISTMAS SHOPPING)

| Redditch | 53.1\% | 540 | 48.1\% | 127 | 54.8\% | 413 | 57.9\% | 73 | 57.6\% | 212 | 48.7\% | 249 | 49.8\% | 218 | 56.8\% | 290 | 52.4\% | 459 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Stratford upon Avon | 7.2\% | 73 | 7.2\% | 19 | 7.2\% | 54 | 3.2\% | 4 | 6.5\% | 24 | 8.4\% | 43 | 7.8\% | 34 | 6.7\% | 34 | 7.5\% | 66 |
| Birmingham City Centre | 5.9\% | 60 | 8.3\% | 22 | 5.0\% | 38 | 11.9\% | 15 | 6.3\% | 23 | 4.3\% | 22 | 7.3\% | 32 | 4.5\% | 23 | 6.2\% | 54 |
| Internet / Home Delivery | 4.8\% | 49 | 4.5\% | 12 | 4.9\% | 37 | 5.6\% | 7 | 4.3\% | 16 | 5.1\% | 26 | 3.4\% | 15 | 6.1\% | 31 | 4.0\% | 35 |
| Touchwood Shopping Centre, Solihull | 3.5\% | 36 | 1.5\% | 4 | 4.3\% | 32 | 4.0\% | 5 | 4.1\% | 15 | 3.1\% | 16 | 5.0\% | 22 | 2.2\% | 11 | 4.0\% | 35 |
| Bromsgrove | 3.0\% | 30 | 3.8\% | 10 | 2.7\% | 20 | 3.2\% | 4 | 3.3\% | 12 | 2.7\% | 14 | 1.8\% | 8 | 4.1\% | 21 | 2.9\% | 25 |
| Merry Hill Shopping Centre | 3.0\% | 30 | 1.9\% | 5 | 3.3\% | 25 | 3.2\% | 4 | 4.1\% | 15 | 2.2\% | 11 | 5.0\% | 22 | 1.6\% | 8 | 3.3\% | 29 |
| Other | 2.1\% | 21 | 2.7\% | 7 | 1.9\% | 14 | 1.6\% | 2 | 1.4\% | 5 | 2.5\% | 13 | 2.5\% | 11 | 1.4\% | 7 | 1.9\% | 17 |
| Worcester City Centre | 2.0\% | 20 | 2.7\% | 7 | 1.7\% | 13 | 0.0\% | 0 | 1.4\% | 5 | 2.9\% | 15 | 2.3\% | 10 | 1.6\% | 8 | 2.1\% | 18 |
| Alcester | 1.4\% | 14 | 1.5\% | 4 | 1.3\% | 10 | 0.0\% | 0 | 0.8\% | 3 | 2.2\% | 11 | 1.8\% | 8 | 0.8\% | 4 | 1.6\% | 14 |
| In-store in a supermarket | 1.3\% | 13 | 2.3\% | 6 | 0.9\% | 7 | 0.0\% | 0 | 2.4\% | 9 | 0.8\% | 4 | 2.1\% | 9 | 0.8\% | 4 | 1.4\% | 12 |
| In-store in a supermarket Tesco Extra, Redditch Extra, Oakenshaw, Redditch, B98 7RU | 1.3\% | 13 | 1.9\% | 5 | 1.1\% | 8 | 0.8\% | 1 | 1.9\% | 7 | 1.0\% | 5 | 0.9\% | 4 | 1.6\% | 8 | 1.1\% | 10 |
| Evesham | 0.7\% | 7 | 1.1\% | 3 | 0.5\% | 4 | 0.0\% | 0 | 0.3\% | 1 | 1.2\% | 6 | 0.5\% | 2 | 0.6\% | 3 | 0.8\% | 7 |
| Cheltenham | 0.5\% | 5 | 0.8\% | 2 | 0.4\% | 3 | 0.8\% | 1 | 0.0\% | 0 | 0.8\% | 4 | 0.7\% | 3 | 0.4\% | 2 | 0.6\% | 5 |
| Leamington Spa | 0.5\% | 5 | 0.4\% | 1 | 0.5\% | 4 | 0.8\% | 1 | 0.3\% | 1 | 0.6\% | 3 | 0.5\% | 2 | 0.6\% | 3 | 0.6\% | 5 |
| Abroad | 0.4\% | 4 | 0.8\% | 2 | 0.3\% | 2 | 0.0\% | 0 | 0.3\% | 1 | 0.6\% | 3 | 0.5\% | 2 | 0.2\% | 1 | 0.5\% | 4 |
| Kidderminster | 0.4\% | 4 | 0.8\% | 2 | 0.3\% | 2 | 0.0\% | 0 | 0.3\% | 1 | 0.6\% | 3 | 0.5\% | 2 | 0.4\% | 2 | 0.5\% | 4 |
| London | 0.4\% | 4 | 0.0\% | 0 | 0.5\% | 4 | 0.8\% | 1 | 0.0\% | 0 | 0.4\% | 2 | 0.7\% | 3 | 0.2\% | 1 | 0.5\% | 4 |
| Manchester | 0.3\% | 3 | 0.0\% | 0 | 0.4\% | 3 | 0.8\% | 1 | 0.5\% | 2 | 0.0\% | 0 | 0.7\% | 3 | 0.0\% | 0 | 0.3\% | 3 |
| Milton Keynes | 0.3\% | 3 | 0.4\% | 1 | 0.3\% | 2 | 1.6\% | 2 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.4\% | 2 | 0.3\% | 3 |
| Lichfield | 0.2\% | 2 | 0.4\% | 1 | 0.1\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.2\% | 1 | 0.5\% | 2 | 0.0\% | 0 | 0.2\% | 2 |
| Warwick | 0.2\% | 2 | 0.0\% | 0 | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 2 | 0.0\% | 0 | 0.4\% | 2 | 0.2\% | 2 |
| Droitwich | 0.2\% | 2 | 0.0\% | 0 | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 2 | 0.2\% | 1 | 0.2\% | 1 | 0.2\% | 2 |
| Dudley | 0.2\% | 2 | 0.0\% | 0 | 0.3\% | 2 | 0.0\% | 0 | 0.3\% | 1 | 0.2\% | 1 | 0.2\% | 1 | 0.2\% | 1 | 0.1\% | 1 |
| Boundary Mill, Walsall | 0.2\% | 2 | 0.0\% | 0 | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 2 | 0.5\% | 2 | 0.0\% | 0 | 0.2\% | 2 |
| Worcester | 0.2\% | 2 | 0.4\% | 1 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 2 | 0.0\% | 0 | 0.4\% | 2 | 0.2\% | 2 |
| Shirley Centre | 0.2\% | 2 | 0.0\% | 0 | 0.3\% | 2 | 0.0\% | 0 | 0.3\% | 1 | 0.2\% | 1 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 2 |
| Barnt Green | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 |
| Wythall | 0.1\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% | 1 |
| Tanworth in Arden | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | , | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% | 1 |
| Wolverhampton City Centre | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 |
| Feckenham Centre | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 |
| (Don't know / can't remember) | 4.0\% | 41 | 5.7\% | 15 | 3.5\% | 26 | 4.0\% | 5 | 2.4\% | 9 | 5.1\% | 26 | 3.4\% | 15 | 4.1\% | 21 | 4.0\% | 35 |
| (Don't do this type of shopping) | 2.3\% | 23 | 2.7\% | 7 | 2.1\% | 16 | 0.0\% | 0 | 0.3\% | 1 | 4.1\% | 21 | 0.7\% | 3 | 3.5\% | 18 | 1.6\% | 14 |
| Base: |  | 1017 |  | 264 |  | 753 |  | 126 |  | 368 |  | 511 |  | 438 |  | 511 |  | 876 |


| Total | Male | Female | 18 to 34 | 35 | to 54 | $55+$ | ABC1 | C2DE | Car in hhold |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## Q14 Why do you shop at (Answer to Q13) and not in Redditch Town Centre?

Only those who did not visit Redditch on their last shopping trip for clothing and footwear at Q13

| Nearer to home | 16.7\% | 69 | 17.4\% | 20 | 16.4\% | 49 | 8.3\% | 4 | 19.2\% | 28 | 17.2\% | 37 | 16.3\% | 33 | 18.7\% | 34 | 17.4\% | 64 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Choice of shops selling non food goods | 15.3\% | 63 | 11.3\% | 13 | 16.8\% | 50 | 25.0\% | 12 | 15.1\% | 22 | 13.0\% | 28 | 19.8\% | 40 | 12.1\% | 22 | 16.6\% | 61 |
| Choice of non food goods available | 12.6\% | 52 | 11.3\% | 13 | 13.1\% | 39 | 12.5\% | 6 | 12.3\% | 18 | 12.6\% | 27 | 13.9\% | 28 | 9.9\% | 18 | 12.5\% | 46 |
| Other | 7.0\% | 29 | 6.1\% | 7 | 7.4\% | 22 | 0.0\% | 0 | 5.5\% | 8 | 9.8\% | 21 | 4.5\% | 9 | 9.9\% | 18 | 6.5\% | 24 |
| Quality of non food goods available | 5.6\% | 23 | 5.2\% | 6 | 5.7\% | 17 | 8.3\% | 4 | 4.1\% | 6 | 6.0\% | 13 | 6.4\% | 13 | 3.8\% | 7 | 6.0\% | 22 |
| Quality of shops selling non food goods | 5.1\% | 21 | 6.1\% | 7 | 4.7\% | 14 | 8.3\% | 4 | 2.1\% | 3 | 6.5\% | 14 | 6.9\% | 14 | 3.8\% | 7 | 5.7\% | 21 |
| Shopping environment | 4.8\% | 20 | 3.5\% | 4 | 5.4\% | 16 | 4.2\% | 2 | 4.8\% | 7 | 5.1\% | 11 | 5.9\% | 12 | 3.8\% | 7 | 5.2\% | 19 |
| Nearer to work | 4.6\% | 19 | 5.2\% | 6 | 4.4\% | 13 | 8.3\% | 4 | 6.8\% | 10 | 2.3\% | 5 | 6.9\% | 14 | 2.2\% | 4 | 5.2\% | 19 |
| Convenience | 3.9\% | 16 | 2.6\% | 3 | 4.4\% | 13 | 6.3\% | 3 | 4.8\% | 7 | 2.8\% | 6 | 2.0\% | 4 | 6.6\% | 12 | 3.3\% | 12 |
| Poor accessibility to Redditch Town Centre | 3.4\% | 14 | 2.6\% | 3 | 3.7\% | 11 | 4.2\% | 2 | 1.4\% | 2 | 4.7\% | 10 | 1.5\% | 3 | 5.5\% | 10 | 2.7\% | 10 |
| Car parking prices | 3.4\% | 14 | 3.5\% | 4 | 3.4\% | 10 | 4.2\% | 2 | 3.4\% | 5 | 3.3\% | 7 | 2.5\% | 5 | 4.4\% | 8 | 3.8\% | 14 |
| On a day trip / holiday there | 3.4\% | 14 | 4.3\% | 5 | 3.0\% | 9 | 8.3\% | 4 | 2.1\% | 3 | 3.3\% | 7 | 3.0\% | 6 | 3.3\% | 6 | 3.5\% | 13 |
| Visiting friends / relatives | 2.9\% | 12 | 5.2\% | 6 | 2.0\% | 6 | 0.0\% | 0 | 2.7\% | 4 | 3.7\% | 8 | 2.5\% | 5 | 3.8\% | 7 | 3.0\% | 11 |
| Car parking provision | 2.7\% | 11 | 2.6\% | 3 | 2.7\% | 8 | 4.2\% | 2 | 3.4\% | 5 | 1.9\% | 4 | 4.0\% | 8 | 1.1\% | 2 | 3.0\% | 11 |
| Preference for another town / location | 2.2\% | 9 | 3.5\% | 4 | 1.7\% | 5 | 0.0\% | 0 | 0.7\% | 1 | 3.3\% | 7 | 1.5\% | 3 | 2.2\% | 4 | 2.2\% | 8 |
| Cleanliness | 2.2\% | 9 | 2.6\% | 3 | 2.0\% | 6 | 4.2\% | 2 | 2.7\% | 4 | 1.4\% | 3 | 4.0\% | 8 | 0.5\% | 1 | 2.2\% | 8 |
| Dislike Redditch town centre | 1.7\% | 7 | 1.7\% | 2 | 1.7\% | 5 | 0.0\% | 0 | 2.1\% | 3 | 1.9\% | 4 | 2.5\% | 5 | 0.5\% | 1 | 1.9\% | 7 |
| Accessibility by public transport | 1.7\% | 7 | 0.9\% | 1 | 2.0\% | 6 | 2.1\% | 1 | 0.0\% | 0 | 2.8\% | 6 | 1.0\% | 2 | 2.2\% | 4 | 0.5\% | 2 |
| Safety (during the day) | 1.2\% | 5 | 0.9\% | 1 | 1.3\% | 4 | 2.1\% | 1 | 0.7\% | 1 | 1.4\% | 3 | 1.5\% | 3 | 1.1\% | 2 | 1.4\% | 5 |
| Prefer to have goods delivered | 1.2\% | 5 | 2.6\% | 3 | 0.7\% | 2 | 0.0\% | 0 | 2.1\% | 3 | 0.9\% | 2 | 1.0\% | 2 | 1.6\% | 3 | 1.4\% | 5 |
| Goods are cheaper / Better value for money | 1.2\% | 5 | 1.7\% | 2 | 1.0\% | 3 | 2.1\% | 1 | 0.7\% | 1 | 1.4\% | 3 | 1.5\% | 3 | 1.1\% | 2 | 1.4\% | 5 |
| Choice of shops nearby selling food goods | 1.0\% | 4 | 1.7\% | 2 | 0.7\% | 2 | 0.0\% | 0 | 0.7\% | 1 | 1.4\% | 3 | 1.5\% | 3 | 0.5\% | 1 | 0.8\% | 3 |
| Better / Cheaper parking | 1.0\% | 4 | 2.6\% | 3 | 0.3\% | 1 | 0.0\% | 0 | 2.1\% | 3 | 0.5\% | 1 | 2.0\% | 4 | 0.0\% | 0 | 1.1\% | 4 |
| Provision of leisure facilities nearby | 0.5\% | 2 | 0.9\% | 1 | 0.3\% | 1 | 2.1\% | 1 | 0.7\% | 1 | 0.0\% | 0 | 1.0\% | 2 | 0.0\% | 0 | 0.5\% | 2 |
| Provision of services nearby, such as banks and other financial services | 0.5\% | 2 | 0.0\% | 0 | 0.7\% | 2 | 2.1\% | 1 | 0.0\% | 0 | 0.5\% | 1 | 0.5\% | 1 | 0.5\% | 1 | 0.5\% | 2 |
| Safety (during the evening/night time) | 0.2\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 2.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 | 0.3\% | 1 |
| Public information, signposts and public facilities | 0.2\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 | 0.3\% | 1 |
| (No reason in particular) | 15.5\% | 64 | 16.5\% | 19 | 15.1\% | 45 | 12.5\% | 6 | 14.4\% | 21 | 16.7\% | 36 | 13.9\% | 28 | 14.8\% | 27 | 14.7\% | 54 |
| (Don't know) | 2.4\% | 10 | 1.7\% | 2 | 2.7\% | 8 | 0.0\% | 0 | 2.7\% | 4 | 2.8\% | 6 | 2.0\% | 4 | 2.7\% | 5 | 2.4\% | 9 |
| Base: |  | 413 |  | 115 |  | 298 |  | 48 |  | 146 |  | 215 |  | 202 |  | 182 |  | 368 |

## Q15 How do you normally travel to...? (DESTINATION MENTIONED AT Q13)

Only those who recall a specific location for their last purchase of clothing and footwear at Q13

| Car / van (as driver) | 60.7\% | 578 | 70.7\% | 171 | 57.2\% | 407 | 57.0\% | 69 | 71.0\% | 254 | 53.7\% | 249 | 73.1\% | 307 | 52.1\% | 246 | 69.3\% | 573 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Car / van (as passenger) | 10.4\% | 99 | 3.3\% | 8 | 12.8\% | 91 | 9.1\% | 11 | 7.8\% | 28 | 12.9\% | 60 | 6.7\% | 28 | 12.3\% | 58 | 10.3\% | 85 |
| Bus, minibus or coach | 13.3\% | 127 | 6.2\% | 15 | 15.8\% | 112 | 14.9\% | 18 | 6.1\% | 22 | 18.3\% | 85 | 6.4\% | 27 | 19.1\% | 90 | 7.1\% | 59 |
| Motorcycle, scooter or moped | 0.3\% | 3 | 0.8\% | 2 | 0.1\% | 1 | 0.8\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.2\% | 1 | 0.1\% |  |
| Walk | 4.9\% | 47 | 6.6\% | 16 | 4.4\% | 31 | 6.6\% | 8 | 5.3\% | 19 | 4.3\% | 20 | 3.6\% | 15 | 6.4\% | 30 | 4.0\% | 3 |
| Taxi | 0.5\% | 5 | 1.2\% | 3 | 0.3\% | 2 | 0.0\% | 0 | 0.6\% | 2 | 0.6\% | 3 | 0.7\% | 3 | 0.2\% | 1 | 0.1\% |  |
| Tram | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  |
| Train | 1.6\% | 15 | 1.7\% | 4 | 1.5\% | 11 | 4.1\% | 5 | 0.8\% | 3 | 1.3\% | 6 | 2.4\% | 10 | 0.8\% | 4 | 1.6\% | 13 |
| Metro | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  |
| Bicycle | 0.2\% | 2 | 0.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.2\% | 1 | 0.0\% | 0 | 0.4\% | 2 | 0.2\% |  |
| Other | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% |  |
| (Don't know / varies) | 2.9\% | 28 | 3.7\% | 9 | 2.7\% | 19 | 1.7\% | 2 | 3.1\% | 11 | 3.2\% | 15 | 3.3\% | 14 | 1.9\% | 9 | 3.1\% | 26 |
| (Not applicable, goods delivered) | 5.0\% | 48 | 5.0\% | 12 | 5.1\% | 36 | 5.8\% | 7 | 4.5\% | 16 | 5.4\% | 25 | 3.3\% | 14 | 6.6\% | 31 | 4.0\% | 33 |
| Base: |  | 953 |  | 242 |  | 711 |  | 121 |  | 358 |  | 464 |  | 420 |  | 472 |  | 827 |


| Total | Male | Female | 18 to 34 | 35 | to 54 | $55+$ | ABC1 | C2DE | Car in hhold |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Q16 When you go shopping for clothing or footwear, do you link this trip with another activity?
Only those who recall a specific location for their last purchase of clothing and footwear at Q13 and travelled to their destination at Q15

| Yes - non-food shopping | $7.1 \%$ | 64 | $10.9 \%$ | 25 | $5.8 \%$ | 39 | $6.1 \%$ | 7 | $7.3 \%$ | 25 | $7.1 \%$ | 31 | $7.9 \%$ | 32 | $6.1 \%$ | 27 | $7.2 \%$ | 57 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Yes - leisure activity | $10.7 \%$ | 97 | $9.6 \%$ | 22 | $11.1 \%$ | 75 | $15.8 \%$ | 18 | $10.5 \%$ | 36 | $9.6 \%$ | 42 | $14.3 \%$ | 58 | $7.3 \%$ | 32 | $11.2 \%$ | 89 |
| Yes - visiting services such | $3.1 \%$ | 28 | $3.9 \%$ | 9 | $2.8 \%$ | 19 | $2.6 \%$ | 3 | $2.9 \%$ | 10 | $3.2 \%$ | 14 | $3.0 \%$ | 12 | $2.9 \%$ | 13 | $3.3 \%$ | 26 |
| $\quad$ as banks and other |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| $\quad$ financial institutions |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Yes - other activity | $1.0 \%$ | 9 | $1.7 \%$ | 4 | $0.7 \%$ | 5 | $0.0 \%$ | 0 | $0.6 \%$ | 2 | $1.6 \%$ | 7 | $1.5 \%$ | 6 | $0.2 \%$ | 1 | $1.0 \%$ | 8 |
| No | $68.2 \%$ | 617 | $67.0 \%$ | 154 | $68.6 \%$ | 463 | $64.0 \%$ | 73 | $66.1 \%$ | 226 | $71.1 \%$ | 312 | $62.1 \%$ | 252 | $75.7 \%$ | 334 | $67.3 \%$ | 534 |
| Yes - Browsing | $0.9 \%$ | 8 | $1.3 \%$ | 3 | $0.7 \%$ | 5 | $0.0 \%$ | 0 | $0.9 \%$ | 3 | $1.1 \%$ | 5 | $0.7 \%$ | 3 | $0.7 \%$ | 3 | $0.9 \%$ | 7 |
| Yes - Café, Restaurant, Pub | $4.3 \%$ | 39 | $3.5 \%$ | 8 | $4.6 \%$ | 31 | $5.3 \%$ | 6 | $4.4 \%$ | 15 | $3.9 \%$ | 17 | $4.7 \%$ | 19 | $4.3 \%$ | 19 | $4.4 \%$ | 35 |
| Yes - Food shopping | $1.4 \%$ | 13 | $1.7 \%$ | 4 | $1.3 \%$ | 9 | $1.8 \%$ | 2 | $2.0 \%$ | 7 | $0.9 \%$ | 4 | $2.5 \%$ | 10 | $0.7 \%$ | 3 | $1.4 \%$ | 11 |
| Yes - Meet family / friends | $1.8 \%$ | 16 | $1.7 \%$ | 4 | $1.8 \%$ | 12 | $2.6 \%$ | 3 | $2.0 \%$ | 7 | $1.4 \%$ | 6 | $1.7 \%$ | 7 | $1.6 \%$ | 7 | $1.9 \%$ | 15 |
| Yes - Work | $0.8 \%$ | 7 | $0.0 \%$ | 0 | $1.0 \%$ | 7 | $0.9 \%$ | 1 | $1.2 \%$ | 4 | $0.5 \%$ | 2 | $1.2 \%$ | 5 | $0.0 \%$ | 0 | $0.8 \%$ | 6 |
| (Don't Know / varies) | $3.4 \%$ | 31 | $2.6 \%$ | 6 | $3.7 \%$ | 25 | $1.8 \%$ | 2 | $5.0 \%$ | 17 | $2.7 \%$ | 12 | $4.2 \%$ | 17 | $2.0 \%$ | 9 | $3.7 \%$ | 29 |
| Base: |  | 905 |  | 230 |  | 675 |  | 114 |  | 342 |  | 439 |  | 406 |  | 441 |  | 794 |

Q17 Where did you last buy Books, CDs, DVDS? (EXCLUDING CHRISTMAS SHOPPING)

| Redditch | 33.5\% | 341 | 25.4\% | 67 | 36.4\% | 274 | 40.5\% | 51 | 34.0\% | 125 | 31.5\% | 161 | 33.6\% | 147 | 33.9\% | 173 | 34.0\% | 298 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Internet / Home Delivery | 16.7\% | 170 | 17.4\% | 46 | 16.5\% | 124 | 27.0\% | 34 | 22.6\% | 83 | 9.6\% | 49 | 21.9\% | 96 | 12.5\% | 64 | 17.6\% | 154 |
| Stratford upon Avon | 5.1\% | 52 | 7.2\% | 19 | 4.4\% | 33 | 0.8\% | 1 | 4.6\% | 17 | 6.5\% | 33 | 5.5\% | 24 | 4.5\% | 23 | 5.4\% | 47 |
| Bromsgrove | 4.8\% | 49 | 6.8\% | 18 | 4.1\% | 31 | 5.6\% | 7 | 6.3\% | 23 | 3.7\% | 19 | 5.3\% | 23 | 4.7\% | 24 | 4.6\% | 40 |
| In-store in a supermarket Tesco Extra, Redditch Extra, Oakenshaw, Redditch, B98 7RU | 3.6\% | 37 | 1.9\% | 5 | 4.3\% | 32 | 4.0\% | 5 | 5.4\% | 20 | 2.3\% | 12 | 3.4\% | 15 | 4.1\% | 21 | 4.1\% | 36 |
| Birmingham City Centre | 2.6\% | 26 | 5.3\% | 14 | 1.6\% | 12 | 5.6\% | 7 | 3.8\% | 14 | 1.0\% | 5 | 3.7\% | 16 | 1.6\% | 8 | 2.9\% | 25 |
| In-store in a supermarket | 2.0\% | 20 | 1.1\% | 3 | 2.3\% | 17 | 3.2\% | 4 | 3.3\% | 12 | 0.8\% | 4 | 2.3\% | 10 | 1.6\% | 8 | 2.1\% | 18 |
| Touchwood Shopping Centre, Solihull | 1.6\% | 16 | 1.9\% | 5 | 1.5\% | 11 | 0.8\% | 1 | 2.4\% | 9 | 1.2\% | 6 | 2.3\% | 10 | 0.8\% | 4 | 1.7\% | 15 |
| In-store in a supermarket Tesco, Coldfield Drive, Redditch, Worcestershire B98 7RU | 1.4\% | 14 | 0.8\% | 2 | 1.6\% | 12 | 0.0\% | 0 | 1.9\% | 7 | 1.4\% | 7 | 2.1\% | 9 | 1.0\% | 5 | 1.4\% | 12 |
| Other | 1.3\% | 13 | 1.9\% | 5 | 1.1\% | 8 | 0.0\% | 0 | 0.8\% | 3 | 2.0\% | 10 | 1.6\% | 7 | 1.2\% | 6 | 1.4\% | 12 |
| Merry Hill Shopping Centre | 1.0\% | 10 | 1.5\% | 4 | 0.8\% | 6 | 0.8\% | 1 | 1.1\% | 4 | 1.0\% | 5 | 1.6\% | 7 | 0.6\% | 3 | 1.1\% | 10 |
| Worcester City Centre | 0.7\% | 7 | 1.1\% | 3 | 0.5\% | 4 | 0.0\% | 0 | 0.5\% | 2 | 1.0\% | 5 | 0.7\% | 3 | 0.4\% | 2 | 0.7\% | 6 |
| Leamington Spa | 0.4\% | 4 | 0.8\% | 2 | 0.3\% | 2 | 0.0\% | 0 | 0.3\% | 1 | 0.6\% | 3 | 0.2\% | 1 | 0.6\% | 3 | 0.5\% | 4 |
| Droitwich | 0.4\% | 4 | 0.0\% | 0 | 0.5\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 4 | 0.2\% | 1 | 0.6\% | 3 | 0.5\% | 4 |
| Abroad | 0.3\% | 3 | 0.0\% | 0 | 0.4\% | 3 | 0.0\% | 0 | 0.3\% | 1 | 0.4\% | 2 | 0.2\% | 1 | 0.2\% | 1 | 0.3\% | 3 |
| Studley | 0.3\% | 3 | 0.0\% | 0 | 0.4\% | 3 | 0.0\% | 0 | 0.3\% | 1 | 0.4\% | 2 | 0.2\% | 1 | 0.4\% | 2 | 0.3\% | 3 |
| Cheltenham | 0.2\% | 2 | 0.0\% | 0 | 0.3\% | 2 | 0.8\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.5\% | 2 | 0.0\% | 0 | 0.2\% | 2 |
| Local book club | 0.2\% | 2 | 0.4\% | 1 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 2 | 0.0\% | 0 | 0.4\% | 2 | 0.1\% | 1 |
| Solihull | 0.2\% | 2 | 0.0\% | 0 | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 2 | 0.0\% | 0 | 0.4\% | 2 | 0.2\% | 2 |
| Alcester | 0.1\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 |
| Dudley | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 |
| Shirley Centre | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Evesham | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 |
| Church Hill District Centre, Tanhouse Lane, Redditch | 0.1\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% | 1 |
| Manchester | 0.1\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% | 1 |
| (Don't do this type of shopping) | 17.2\% | 175 | 19.3\% | 51 | 16.5\% | 124 | 7.1\% | 9 | 6.5\% | 24 | 27.2\% | 139 | 8.0\% | 35 | 24.5\% | 125 | 14.4\% | 126 |
| (Don't know / can't remember) | 6.0\% | 61 | 6.1\% | 16 | 6.0\% | 45 | 3.2\% | 4 | 5.7\% | 21 | 7.0\% | 36 | 6.2\% | 27 | 5.7\% | 29 | 6.1\% | 53 |
| Base: |  | 1017 |  | 264 |  | 753 |  | 126 |  | 368 |  | 511 |  | 438 |  | 511 |  | 876 |


|  | Total |  | Male |  | Female |  | 18 to 34 |  | 35 to 54 |  | 55+ |  | ABC1 |  | C2DE |  | Car in hhold |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Q18 Where did you last buy small household goods such as home furnishings, kitchen equipment, glass and china items? (EXCLUDING CHRISTMAS SHOPPING) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Redditch | 36.0\% | 366 | 31.8\% | 84 | 37.5\% | 282 | 39.7\% | 50 | 35.6\% | 131 | 35.0\% | 179 | $32.9 \%$ | 144 | 38.4\% | 196 | 36.5\% | 320 |
| Bromsgrove | 5.0\% | 51 | 6.1\% | 16 | 4.6\% | 35 | 4.8\% | 6 | 5.7\% | 21 | 4.7\% | 24 | 4.6\% | 20 | 5.9\% | 30 | 4.8\% | 42 |
| Touchwood Shopping Centre, Solihull | 4.8\% | 49 | 4.2\% | 11 | 5.0\% | 38 | 3.2\% | 4 | 4.6\% | 17 | 5.3\% | 27 | 6.2\% | 27 | 3.7\% | 19 | 5.4\% | 47 |
| Internet / Home Delivery | 4.1\% | 42 | 3.4\% | 9 | 4.4\% | 33 | 5.6\% | 7 | 5.2\% | 19 | 2.9\% | 15 | 4.8\% | 21 | 3.9\% | 20 | 3.9\% | 34 |
| Stratford upon Avon | 3.0\% | 31 | 4.2\% | 11 | 2.7\% | 20 | 0.8\% | 1 | 2.7\% | 10 | 3.7\% | 19 | 3.0\% | 13 | 3.3\% | 17 | 3.1\% | 27 |
| Birmingham City Centre | 3.0\% | 30 | 3.0\% | 8 | 2.9\% | 22 | 5.6\% | 7 | 4.9\% | 18 | 1.0\% | 5 | 4.8\% | 21 | 1.4\% | 7 | 3.4\% | 30 |
| In-store in a supermarket Tesco Extra, Redditch Extra, Oakenshaw, Redditch, B98 7RU | 2.9\% | 29 | 2.3\% | 6 | $3.1 \%$ | 23 | 3.2\% | 4 | 3.8\% | 14 | 2.2\% | 11 | 3.2\% | 14 | 2.9\% | 15 | 2.7\% | 24 |
| In-store in a supermarket | 1.7\% | 17 | 1.1\% | 3 | 1.9\% | 14 | 3.2\% | 4 | 2.7\% | 10 | 0.6\% | 3 | 1.6\% | 7 | 1.6\% | 8 | 1.9\% | 17 |
| Other | 1.5\% | 15 | 1.5\% | 4 | 1.5\% | 11 | 1.6\% | 2 | 0.8\% | 3 | 2.0\% | 10 | 1.6\% | 7 | 1.4\% | 7 | 1.5\% | 13 |
| In-store in a supermarket Tesco, Coldfield Drive, Redditch, Worcestershire B98 7RU | 1.1\% | 11 | 0.4\% | 1 | 1.3\% | 10 | 1.6\% | 2 | 1.1\% | 4 | 1.0\% | 5 | 1.4\% | 6 | 0.8\% | 4 | 1.1\% | 10 |
| Alcester | 0.9\% | 9 | 0.8\% | 2 | 0.9\% | 7 | 0.0\% | 0 | 0.3\% | 1 | 1.4\% | 7 | 0.9\% | 4 | 1.0\% | 5 | 0.9\% | 8 |
| Solihull | 0.8\% | 8 | 0.4\% | 1 | 0.9\% | 7 | 1.6\% | 2 | 0.8\% | 3 | 0.6\% | 3 | 1.4\% | 6 | 0.4\% | 2 | 0.9\% | 8 |
| Merry Hill Shopping Centre | 0.7\% | 7 | 0.8\% | 2 | 0.7\% | 5 | 1.6\% | 2 | 1.4\% | 5 | 0.0\% | 0 | 1.1\% | 5 | 0.4\% | 2 | 0.8\% | 7 |
| Droitwich | 0.6\% | 6 | 0.4\% | 1 | 0.7\% | 5 | 0.0\% | 0 | 0.8\% | 3 | 0.6\% | 3 | 0.9\% | 4 | 0.2\% | 1 | 0.6\% | 5 |
| IKEA, Park Lane, Wednesbury | 0.6\% | 6 | 0.0\% | 0 | 0.8\% | 6 | 3.2\% | 4 | 0.3\% | 1 | 0.2\% | 1 | 1.4\% | 6 | 0.0\% | 0 | 0.7\% | 6 |
| Wolverhampton City Centre | 0.5\% | 5 | 0.8\% | 2 | 0.4\% | 3 | 0.0\% | 0 | 1.1\% | 4 | 0.2\% | 1 | 0.9\% | 4 | 0.2\% |  | 0.6\% | 5 |
| Evesham | 0.5\% | 5 | 1.1\% | 3 | 0.3\% | 2 | 0.0\% | 0 | 0.5\% | 2 | 0.6\% | 3 | 0.2\% | 1 | 0.6\% | 3 | 0.6\% | 5 |
| Shirley Centre | 0.4\% | 4 | 0.4\% | 1 | 0.4\% | 3 | 0.0\% | 0 | 1.1\% | 4 | 0.0\% | 0 | 0.7\% | 3 | 0.2\% | 1 | 0.5\% | 4 |
| Worcester City Centre | 0.4\% | 4 | 0.8\% | 2 | 0.3\% | 2 | 0.0\% | 0 | 0.5\% | 2 | 0.4\% | 2 | 0.7\% | 3 | 0.2\% | 1 | 0.5\% | 4 |
| Coventry | 0.4\% | 4 | 0.0\% | 0 | 0.5\% | 4 | 0.8\% | 1 | 0.8\% | 3 | 0.0\% | 0 | 0.7\% | 3 | 0.0\% | 0 | 0.3\% | 3 |
| Leamington Spa | 0.4\% | 4 | 0.0\% | 0 | 0.5\% | 4 | 0.8\% | 1 | 0.0\% | 0 | 0.6\% | 3 | 0.5\% | 2 | 0.4\% | 2 | 0.5\% | 4 |
| Kidderminster | 0.3\% | 3 | 0.4\% | 1 | 0.3\% | 2 | 0.0\% | 0 | 0.3\% | 1 | 0.4\% | 2 | 0.5\% | 2 | 0.2\% | 1 | 0.2\% | 2 |
| Cheltenham | 0.3\% | 3 | 0.4\% | 1 | 0.3\% | 2 | 0.8\% | 1 | 0.0\% | 0 | 0.4\% | 2 | 0.7\% | 3 | 0.0\% | 0 | 0.3\% | 3 |
| B \& Q- Jinnah Road off Tunnel Drive, Smallwood, Redditch, B98 7ER | 0.2\% | 2 | 0.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 2 | 0.0\% | 0 | 0.5\% | 2 | 0.0\% | 0 | 0.2\% | 2 |
| Walsall | 0.2\% | 2 | 0.4\% | 1 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 2 | 0.5\% | 2 | 0.0\% | 0 | 0.2\% | 2 |
| Dudley | 0.2\% | 2 | 0.0\% | 0 | 0.3\% | 2 | 0.0\% | 0 | 0.5\% | 2 | 0.0\% | 0 | 0.2\% | 1 | 0.2\% | 1 | 0.2\% | 2 |
| Worcester | 0.2\% | 2 | 0.0\% | 0 | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 2 | 0.0\% | 0 | 0.4\% | 2 | 0.1\% | 1 |
| London | 0.2\% | 2 | 0.4\% | 1 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 2 | 0.5\% | 2 | 0.0\% | 0 | 0.2\% | 2 |
| Warwick | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 |
| Matchborough District Centre, Matchborough Way, Redditch | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% |  | 0.0\% | 0 | 0.1\% | 1 |
| Catshill | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.1\% | 1 |
| Studley | 0.1\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 |
| Church Hill District Centre, Tanhouse Lane, Redditch | 0.1\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 |
| (Don't do this type of shopping) | 15.3\% | 156 | 16.3\% | 43 | 15.0\% | 113 | 8.7\% | 11 | 11.1\% | 41 | 20.0\% | 102 | 10.5\% | 46 | 18.4\% | 94 | 13.4\% | 117 |
| (Don't know / can't remember) | 13.5\% | 137 | 17.4\% | 46 | 12.1\% | 91 | 13.5\% | 17 | 12.2\% | 45 | 14.7\% | 75 | 13.2\% | 58 | 13.5\% | 69 | 13.5\% | 118 |
| Base: |  | 1017 |  | 264 |  | 753 |  | 126 |  | 368 |  | 511 |  | 438 |  | 511 |  | 876 |


| Total | Male | Female | 18 | to 34 | 35 | to 54 | $55+$ | ABC1 | C2DE | Car in hhold |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Q19 Where did you last buy goods such as toys, games, bicycles and recreations goods? (EXCLUDING CHRISTMAS SHOPPING)

| Redditch | 20.2\% | 205 | 16.3\% | 43 | 21.5\% | 162 | 25.4\% | 32 | 25.8\% | 95 | 14.3\% | 73 | 19.0\% | 83 | 21.1\% | 108 | 20.1\% | 176 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Internet / Home Delivery | 4.9\% | 50 | 6.4\% | 17 | 4.4\% | 33 | 4.8\% | 6 | 8.2\% | 30 | 2.7\% | 14 | 7.3\% | 32 | 3.5\% | 18 | 5.1\% | 45 |
| Touchwood Shopping Centre, Solihull | 4.3\% | 44 | 4.5\% | 12 | 4.3\% | 32 | 5.6\% | 7 | 8.2\% | 30 | 1.4\% | 7 | 5.9\% | 26 | 2.5\% | 13 | 4.8\% | 42 |
| Bromsgrove | 2.9\% | 29 | 3.4\% | 9 | 2.7\% | 20 | 3.2\% | 4 | 4.9\% | 18 | 1.4\% | 7 | 3.7\% | 16 | 2.3\% | 12 | 3.2\% | 28 |
| Stratford upon Avon | 2.1\% | 21 | 3.0\% | 8 | 1.7\% | 13 | 1.6\% | 2 | 2.2\% | 8 | 2.2\% | 11 | 2.3\% | 10 | 1.6\% | 8 | 2.2\% | 19 |
| Shirley Centre | 1.9\% | 19 | 1.9\% | 5 | 1.9\% | 14 | 3.2\% | 4 | 2.7\% | 10 | 1.0\% | 5 | 2.5\% | 11 | 1.6\% | 8 | 2.2\% | 19 |
| Birmingham City Centre | 1.6\% | 16 | 1.1\% | 3 | 1.7\% | 13 | 4.8\% | 6 | 1.4\% | 5 | 1.0\% | 5 | 2.5\% | 11 | 0.6\% | 3 | 1.7\% | 15 |
| In-store in a supermarket Tesco Extra, Redditch Extra, Oakenshaw, Redditch, B98 7RU | 1.5\% | 15 | 0.8\% | 2 | 1.7\% | 13 | 2.4\% | 3 | 1.1\% | 4 | 1.6\% | 8 | 2.1\% | 9 | 1.0\% | 5 | 1.4\% | 12 |
| In-store in a supermarket | 1.4\% | 14 | 0.4\% | 1 | 1.7\% | 13 | 3.2\% | 4 | 2.2\% | 8 | 0.4\% | 2 | 1.6\% | 7 | 1.4\% | 7 | 1.5\% | 1 |
| Solihull | 1.0\% | 10 | 0.4\% | 1 | 1.2\% | 9 | 2.4\% | 3 | 1.4\% | 5 | 0.4\% | 2 | 1.8\% | 8 | 0.0\% | 0 | 0.9\% |  |
| Merry Hill Shopping Centre | 0.9\% | 9 | 0.0\% | 0 | 1.2\% | 9 | 0.8\% | 1 | 1.1\% | 4 | 0.8\% | 4 | 0.9\% | 4 | 0.8\% | 4 | 1.0\% |  |
| Other | 0.6\% | 6 | 1.1\% | 3 | 0.4\% | 3 | 2.4\% | 3 | 0.3\% | 1 | 0.4\% | 2 | 0.7\% | 3 | 0.6\% | 3 | 0.7\% |  |
| Alcester | 0.5\% | 5 | 0.4\% | 1 | 0.5\% | 4 | 0.8\% | 1 | 0.3\% | 1 | 0.6\% | 3 | 0.0\% | 0 | 1.0\% | 5 | 0.6\% |  |
| Worcester City Centre | 0.5\% | 5 | 0.4\% | 1 | 0.5\% | 4 | 0.8\% | 1 | 0.3\% | 1 | 0.6\% | 3 | 0.7\% | 3 | 0.4\% | 2 | 0.6\% |  |
| Droitwich | 0.4\% | 4 | 0.4\% | 1 | 0.4\% | 3 | 0.8\% | 1 | 0.3\% | 1 | 0.4\% | 2 | 0.7\% | 3 | 0.2\% | 1 | 0.5\% |  |
| Oldbury | 0.4\% | 4 | 0.4\% | 1 | 0.4\% | 3 | 0.8\% | 1 | 0.5\% | 2 | 0.2\% | 1 | 0.5\% | 2 | 0.4\% | 2 | 0.5\% |  |
| Rubery | 0.3\% | 3 | 0.0\% | 0 | 0.4\% | 3 | 0.0\% | 0 | 0.3\% | 1 | 0.4\% | 2 | 0.2\% | 1 | 0.2\% | 1 | 0.3\% |  |
| Northfield | 0.2\% | 2 | 0.0\% | 0 | 0.3\% | 2 | 0.8\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.5\% | 2 | 0.0\% | 0 | 0.1\% |  |
| Toys R Us, Wolverhampton Road, Oldbury | 0.2\% | 2 | 0.8\% | 2 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.2\% | 1 | 0.2\% | 1 | 0.2\% |  |
| Dudley | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% |  |
| Church Hill District Centre, Tanhouse Lane, Redditch | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.1\% |  |
| Wythall | 0.1\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% |  |
| Kidderminster | 0.1\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% |  |
| Studley | 0.1\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% |  |
| Kings Heath | 0.1\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% |  |
| (Don't do this type of shopping) | 45.7\% | 465 | 50.0\% | 132 | 44.2\% | 333 | 23.0\% | 29 | 29.9\% | 110 | 62.6\% | 320 | 38.8\% | 170 | 52.4\% | 268 | 44.2\% | 38 |
| (Don't know / can't remember) | 8.2\% | 83 | 6.8\% | 18 | 8.6\% | 65 | 11.9\% | 15 | 8.4\% | 31 | 7.0\% | 36 | 7.8\% | 34 | 7.6\% | 39 | 7.6\% | 67 |
| Base: |  | 1017 |  | 264 |  | 753 |  | 126 |  | 368 |  | 511 |  | 438 |  | 511 |  |  |


| Total | Male | Female | 18 to 34 | 35 | to 54 | $55+$ | ABC1 | C2DE | Car in hhold |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Q20 Where did you last buy chemist goods (including health and beauty products)? (EXCLUDING CHRISTMAS SHOPPING)

| Redditch | 46.2\% | 470 | 41.3\% | 109 | 47.9\% | 361 | 57.9\% | 73 | 43.5\% | 160 | 45.2\% | 231 | 45.0\% | 197 | 47.2\% | 241 | 45.2\% | 396 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Bromsgrove | 9.6\% | 98 | 9.8\% | 26 | 9.6\% | 72 | 10.3\% | 13 | 11.1\% | 41 | 8.6\% | 44 | 9.6\% | 42 | 10.4\% | 53 | 9.9\% | 87 |
| In-store in a supermarket Tesco Extra, Redditch Extra, Oakenshaw, Redditch, B98 7RU | 6.4\% | 65 | 6.1\% | 16 | 6.5\% | 49 | 6.3\% | 8 | 9.5\% | 35 | 4.3\% | 22 | 6.2\% | 27 | 6.8\% | 35 | 6.5\% | 57 |
| In-store in a supermarket | 4.1\% | 42 | 4.2\% | 11 | 4.1\% | 31 | 1.6\% | 2 | 6.3\% | 23 | 3.3\% | 17 | 5.3\% | 23 | 3.5\% | 18 | 4.6\% | 40 |
| Alcester | 3.8\% | 39 | 4.5\% | 12 | 3.6\% | 27 | 3.2\% | 4 | 3.0\% | 11 | 4.5\% | 23 | 3.2\% | 14 | 3.3\% | 17 | 3.9\% | 34 |
| Stratford upon Avon | 3.7\% | 38 | 4.2\% | 11 | 3.6\% | 27 | 0.8\% | 1 | 3.0\% | 11 | 4.9\% | 25 | 4.6\% | 20 | 3.3\% | 17 | 3.9\% | 34 |
| In-store in a supermarket Tesco, Coldfield Drive, Redditch, Worcestershire B98 7RU | 1.8\% | 18 | 1.1\% | 3 | 2.0\% | 15 | 2.4\% | 3 | 3.0\% | 11 | 0.8\% | 4 | 2.3\% | 10 | 1.4\% | 7 | 1.9\% | 17 |
| Birmingham City Centre | 1.7\% | 17 | 1.5\% | 4 | 1.7\% | 13 | 2.4\% | 3 | 3.0\% | 11 | 0.6\% | 3 | 3.2\% | 14 | 0.6\% | 3 | 1.7\% | 15 |
| In-store in a supermarket - <br> Morrisons, Warwick Highway, Redditch, B98 0SW | 1.6\% | 16 | 1.1\% | 3 | 1.7\% | 13 | 0.8\% | 1 | 1.9\% | 7 | 1.6\% | 8 | 1.4\% | 6 | 2.0\% | 10 | 1.7\% | 15 |
| Internet / Home Delivery | 1.5\% | 15 | 0.8\% | 2 | 1.7\% | 13 | 0.8\% | 1 | 2.2\% | 8 | 1.2\% | 6 | 0.9\% | 4 | 2.0\% | 10 | 1.6\% | 14 |
| Studley | 1.3\% | 13 | 2.7\% | 7 | 0.8\% | 6 | 0.8\% | 1 | 1.1\% | 4 | 1.6\% | 8 | 0.2\% | 1 | 2.2\% | 11 | 1.4\% | 12 |
| Touchwood Shopping Centre, Solihull | 1.3\% | 13 | 0.8\% | 2 | 1.5\% | 11 | 1.6\% | 2 | 1.9\% | 7 | 0.8\% | 4 | 1.6\% | 7 | 1.0\% | 5 | 1.4\% | 12 |
| Henley in Arden | 1.2\% | 12 | 0.8\% | 2 | 1.3\% | 10 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 12 | 0.5\% | 2 | 1.8\% | 9 | 0.8\% | 7 |
| Other | 1.0\% | 10 | 0.8\% | 2 | 1.1\% | 8 | 1.6\% | 2 | 0.5\% | 2 | 1.0\% | 5 | 1.1\% | 5 | 0.6\% | 3 | 0.9\% | 8 |
| Alvechurch | 1.0\% | 10 | 1.5\% | 4 | 0.8\% | 6 | 0.0\% | 0 | 0.8\% | 3 | 1.4\% | 7 | 1.4\% | 6 | 0.8\% | 4 | 0.9\% | 8 |
| Shirley Centre | 0.9\% | 9 | 0.0\% | 0 | 1.2\% | 9 | 1.6\% | 2 | 1.1\% | 4 | 0.4\% | 2 | 1.4\% | 6 | 0.4\% | 2 | 1.0\% | 9 |
| Droitwich | 0.6\% | 6 | 0.4\% | 1 | 0.7\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 6 | 0.5\% | 2 | 0.4\% | 2 | 0.7\% | 6 |
| Solihull | 0.4\% | 4 | 0.8\% | 2 | 0.3\% | 2 | 0.0\% | 0 | 0.3\% | 1 | 0.6\% | 3 | 0.7\% | 3 | 0.2\% | 1 | 0.5\% | 4 |
| Merry Hill Shopping Centre | 0.4\% | 4 | 0.4\% | 1 | 0.4\% | 3 | 0.8\% | 1 | 0.3\% | 1 | 0.4\% | 2 | 0.5\% | 2 | 0.4\% | 2 | 0.5\% | 4 |
| Rubery | 0.4\% | 4 | 0.4\% | 1 | 0.4\% | 3 | 0.8\% | 1 | 0.0\% | 0 | 0.6\% | 3 | 0.7\% | 3 | 0.2\% | 1 | 0.3\% | 3 |
| Worcester City Centre | 0.4\% | 4 | 0.4\% | 1 | 0.4\% | 3 | 0.0\% | 0 | 0.5\% | 2 | 0.4\% | 2 | 0.5\% | 2 | 0.4\% | 2 | 0.5\% | 4 |
| Church Hill District Centre, Tanhouse Lane, Redditch | 0.3\% | 3 | 0.4\% | 1 | 0.3\% | 2 | 1.6\% | 2 | 0.0\% | 0 | 0.2\% | 1 | 0.2\% | 1 | 0.2\% | 1 | 0.2\% | 2 |
| Barnt Green | 0.3\% | 3 | 0.0\% | 0 | 0.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 3 | 0.5\% | 2 | 0.2\% | 1 | 0.2\% | 2 |
| Evesham | 0.3\% | 3 | 0.8\% | 2 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 3 | 0.2\% | 1 | 0.2\% | 1 | 0.3\% | 3 |
| Catshill | 0.3\% | 3 | 0.4\% | 1 | 0.3\% | 2 | 0.0\% | 0 | 0.3\% | 1 | 0.4\% | 2 | 0.5\% | 2 | 0.2\% | 1 | 0.2\% | 2 |
| Winyates District Centre, Winyates Way, Redditch | 0.2\% | 2 | 0.0\% | 0 | 0.3\% | 2 | 0.0\% | 0 | 0.3\% | 1 | 0.2\% | 1 | 0.0\% | 0 | 0.4\% | 2 | 0.1\% | 1 |
| Manchester | 0.2\% | 2 | 0.4\% | 1 | 0.1\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.2\% | 1 | 0.5\% | 2 | 0.0\% | 0 | 0.2\% | 2 |
| Bidford-upon-Avon | 0.2\% | 2 | 0.4\% | 1 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 2 | 0.2\% | 1 | 0.2\% | 1 | 0.1\% | 1 |
| Headless Cross District Centre, Evesham Road, Redditch | 0.2\% | 2 | 0.4\% | 1 | 0.1\% | 1 | 1.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 2 | 0.1\% | 1 |
| Kidderminster | 0.1\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% | 1 |
| Warwick | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 |
| Woodrow District Centre, Studley Road, Redditch | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% | 1 |
| Leamington Spa | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 |
| Coventry | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% | 1 |
| (Don't do this type of shopping) | 4.7\% | 48 | 10.2\% | 27 | 2.8\% | 21 | 0.0\% | 0 | 2.2\% | 8 | 7.4\% | 38 | 2.3\% | 10 | 6.8\% | 35 | 4.0\% | 35 |
| (Don't know / can't remember) | 3.6\% | 37 | 3.4\% | 9 | 3.7\% | 28 | 3.2\% | 4 | 3.3\% | 12 | 4.1\% | 21 | 4.6\% | 20 | 2.3\% | 12 | 4.1\% | 36 |
| Base: |  | 1017 |  | 264 |  | 753 |  | 126 |  | 368 |  | 511 |  | 438 |  | 511 |  | 876 |


| Total | Male | Female | 18 to 34 | 35 | to 54 | $55+$ | ABC1 | C2DE | Car in hhold |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Q21 Where did you last buy electrical items, such as televisions, washing machines and computers? (EXCLUDING CHRISTMAS SHOPPING)

| Redditch | 35.7\% | 363 | 33.0\% | 87 | 36.7\% | 276 | 36.5\% | 46 | 34.8\% | 128 | 36.0\% | 184 | 31.7\% | 139 | 38.6\% | 197 | 36.0\% | 315 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Internet / Home Delivery | 11.4\% | 116 | 13.3\% | 35 | 10.8\% | 81 | 15.1\% | 19 | 15.5\% | 57 | 7.4\% | 38 | 14.6\% | 64 | 8.6\% | 44 | 12.1\% | 106 |
| Touchwood Shopping Centre, Solihull | 5.6\% | 57 | 4.2\% | 11 | 6.1\% | 46 | 4.8\% | 6 | 7.1\% | 26 | 4.5\% | 23 | 7.8\% | 34 | 3.7\% | 19 | 6.1\% | 53 |
| Bromsgrove | 4.0\% | 41 | 3.4\% | 9 | 4.3\% | 32 | 4.0\% | 5 | 2.7\% | 10 | 5.1\% | 26 | 3.7\% | 16 | 3.9\% | 20 | 3.9\% | 34 |
| Stratford upon Avon | 2.6\% | 26 | 3.8\% | 10 | 2.1\% | 16 | 0.8\% | 1 | 1.4\% | 5 | 3.7\% | 19 | 1.6\% | 7 | 3.3\% | 17 | 2.4\% | 21 |
| Birmingham City Centre | 2.6\% | 26 | 4.5\% | 12 | 1.9\% | 14 | 4.8\% | 6 | 3.8\% | 14 | 1.2\% | 6 | 4.6\% | 20 | 1.0\% | 5 | 2.9\% | 25 |
| In-store in a supermarket - <br> Tesco Extra, Redditch Extra, Oakenshaw, Redditch, B98 7RU | 2.4\% | 24 | 3.0\% | 8 | 2.1\% | 16 | 3.2\% | 4 | 3.0\% | 11 | 1.8\% | 9 | 1.4\% | 6 | 3.5\% | 18 | 2.5\% | 22 |
| Shirley Centre | 1.8\% | 18 | 0.8\% | 2 | 2.1\% | 16 | 2.4\% | 3 | 1.9\% | 7 | 1.6\% | 8 | 1.8\% | 8 | 1.6\% | 8 | 2.1\% | 18 |
| Other | 1.6\% | 16 | 2.7\% | 7 | 1.2\% | 9 | 1.6\% | 2 | 1.1\% | 4 | 2.0\% | 10 | 2.1\% | 9 | 1.2\% | 6 | 1.5\% | 13 |
| Merry Hill Shopping Centre | 1.4\% | 14 | 1.9\% | 5 | 1.2\% | 9 | 1.6\% | 2 | 2.2\% | 8 | 0.8\% | 4 | 2.1\% | 9 | 1.0\% | 5 | 1.6\% | 14 |
| In-store in a supermarket Tesco, Coldfield Drive, Redditch, Worcestershire B98 7RU | 1.4\% | 14 | 0.4\% | 1 | 1.7\% | 13 | 1.6\% | 2 | 1.4\% | 5 | 1.4\% | 7 | 1.8\% | 8 | 1.2\% | 6 | 1.1\% | 10 |
| Solihull | 1.2\% | 12 | 1.1\% | 3 | 1.2\% | 9 | 1.6\% | 2 | 1.4\% | 5 | 1.0\% | 5 | 1.6\% | 7 | 1.0\% | 5 | 1.4\% | 12 |
| Droitwich | 1.1\% | 11 | 1.9\% | 5 | 0.8\% | 6 | 0.0\% | 0 | 0.3\% | 1 | 2.0\% | 10 | 0.7\% | 3 | 1.6\% | 8 | 1.1\% | 10 |
| Kidderminster | 1.0\% | 10 | 0.8\% | 2 | 1.1\% | 8 | 2.4\% | 3 | 1.4\% | 5 | 0.4\% | 2 | 0.9\% | 4 | 1.0\% | 5 | 1.1\% | 10 |
| Worcester City Centre | 0.6\% | 6 | 0.8\% | 2 | 0.5\% | 4 | 0.0\% | 0 | 1.1\% | 4 | 0.4\% | 2 | 0.7\% | 3 | 0.4\% | 2 | 0.7\% | 6 |
| In-store in a supermarket | 0.6\% | 6 | 0.8\% | 2 | 0.5\% | 4 | 0.0\% | 0 | 0.5\% | 2 | 0.8\% | 4 | 0.7\% | 3 | 0.6\% | 3 | 0.6\% | 5 |
| Selly Oak, Birmingham | 0.6\% | 6 | 0.4\% | 1 | 0.7\% | 5 | 0.0\% | 0 | 1.1\% | 4 | 0.4\% | 2 | 1.1\% | 5 | 0.2\% | 1 | 0.6\% | 5 |
| Sears Retail Park, Shirley | 0.3\% | 3 | 0.0\% | 0 | 0.4\% | 3 | 0.8\% | 1 | 0.3\% | 1 | 0.2\% | 1 | 0.5\% | 2 | 0.0\% | 0 | 0.3\% | 3 |
| Evesham | 0.2\% | 2 | 0.0\% | 0 | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 2 | 0.2\% | 1 | 0.2\% | 1 | 0.2\% | 2 |
| Alcester | 0.2\% | 2 | 0.4\% | 1 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 2 | 0.0\% | 0 | 0.4\% | 2 | 0.2\% | 2 |
| Dudley | 0.2\% | 2 | 0.0\% | 0 | 0.3\% | 2 | 0.0\% | 0 | 0.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 2 | 0.2\% | 2 |
| Halesowen | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 |
| Wolverhampton City Centre | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 |
| Barnt Green | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | , | 0.0\% | 0 |
| Headless Cross District Centre, Evesham Road, Redditch | 0.1\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 |
| Matalan, Jinnah Road, Redditch | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 |
| Apollo 2000, Redditch | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 |
| Leamington Spa | 0.1\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% | 1 |
| (Don't do this type of shopping) | 14.3\% | 145 | 13.6\% | 36 | 14.5\% | 109 | 8.7\% | 11 | 10.1\% | 37 | 18.6\% | 95 | 11.0\% | 48 | 17.2\% | 88 | 12.2\% | 107 |
| (Don't know / can't remember) | 8.9\% | 90 | 8.7\% | 23 | 8.9\% | 67 | 9.5\% | 12 | 8.2\% | 30 | 9.4\% | 48 | 9.4\% | 41 | 8.4\% | 43 | 8.6\% | 75 |
| Base: |  | 1017 |  | 264 |  | 753 |  | 126 |  | 368 |  | 511 |  | 438 |  | 511 |  | 876 |

Q22 How do you normally travel to...? (CENTRE MENTIONED AT Q22)
Only those who purchase electrical items, such as televisions, washing machines and computers not via the internet at Q21

| Car/van (as driver) | $65.3 \%$ | 435 | $78.2 \%$ | 133 | $60.9 \%$ | 302 | $65.5 \%$ | 55 | $72.5 \%$ | 177 | $59.7 \%$ | 197 | $74.4 \%$ | 212 | $60.4 \%$ | 203 | $73.1 \%$ | 430 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Car/van (as passenger) | $18.2 \%$ | 121 | $4.7 \%$ | 8 | $22.8 \%$ | 113 | $17.9 \%$ | 15 | $14.8 \%$ | 36 | $21.2 \%$ | 70 | $15.1 \%$ | 43 | $19.6 \%$ | 66 | $17.3 \%$ | 102 |
| Bus, minibus or coach | $7.2 \%$ | 48 | $4.1 \%$ | 7 | $8.3 \%$ | 41 | $6.0 \%$ | 5 | $4.5 \%$ | 11 | $9.4 \%$ | 31 | $3.9 \%$ | 11 | $9.5 \%$ | 32 | $2.7 \%$ | 16 |
| Motorcycle, scooter or | $0.2 \%$ | 1 | $0.0 \%$ | 0 | $0.2 \%$ | 1 | $1.2 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.3 \%$ | 1 | $0.0 \%$ | 0 |
| $\quad$ moped |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Walk | $4.5 \%$ | 30 | $5.3 \%$ | 9 | $4.2 \%$ | 21 | $9.5 \%$ | 8 | $3.3 \%$ | 8 | $4.2 \%$ | 14 | $3.2 \%$ | 9 | $5.7 \%$ | 19 | $3.1 \%$ | 18 |
| Taxi | $0.5 \%$ | 3 | $1.2 \%$ | 2 | $0.2 \%$ | 1 | $0.0 \%$ | 0 | $0.4 \%$ | 1 | $0.6 \%$ | 2 | $0.4 \%$ | 1 | $0.3 \%$ | 1 | $0.0 \%$ | 0 |
| Train | $0.6 \%$ | 4 | $2.4 \%$ | 4 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.2 \%$ | 3 | $0.3 \%$ | 1 | $0.7 \%$ | 2 | $0.6 \%$ | 2 | $0.5 \%$ | 3 |
| Metro | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Bicycle | $0.2 \%$ | 1 | $0.6 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.4 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.3 \%$ | 1 | $0.2 \%$ | 1 |
| Other | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Delivered | $0.2 \%$ | 1 | $0.6 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.4 \%$ | 1 | $0.0 \%$ | 0 | $0.4 \%$ | 1 | $0.0 \%$ | 0 | $0.2 \%$ | 1 |
| (Don't know / varies) | $3.3 \%$ | 22 | $2.9 \%$ | 5 | $3.4 \%$ | 17 | $0.0 \%$ | 0 | $2.5 \%$ | 6 | $4.5 \%$ | 15 | $2.1 \%$ | 6 | $3.3 \%$ | 11 | $2.9 \%$ | 17 |
| Base: |  | 666 |  | 170 |  | 496 |  | 84 |  | 244 |  | 330 |  | 285 |  | 336 |  | 588 |


| Total | Male | Female | 18 to 34 | 35 | to 54 | $55+$ | ABC1 | C2DE | Car in hhold |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Q23 Where did you last buy DIY goods? (EXCLUDING CHRISTMAS SHOPPING)

| B \& Q- Jinnah Road off Tunnel Drive, Smallwood, Redditch, B98 7ER | 40.8\% | 415 | 35.6\% | 94 | 42.6\% | 321 | 51.6\% | 65 | 44.6\% | 164 | 35.6\% | 182 | 43.8\% | 192 | 38.0\% | 194 | 44.2\% | 387 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Redditch | 7.4\% | 75 | 9.5\% | 25 | 6.6\% | 50 | 5.6\% | 7 | 8.4\% | 31 | 7.0\% | 36 | 6.8\% | 30 | 8.2\% | 42 | 6.2\% | 54 |
| Homebase- Abbey Trading Centre, Alvechurch Highway, Redditch, B97 6RF | 5.9\% | 60 | 6.1\% | 16 | 5.8\% | 44 | 2.4\% | 3 | 6.5\% | 24 | 6.5\% | 33 | 7.3\% | 32 | 4.9\% | 25 | 6.6\% | 58 |
| Focus (with Garden Centre)54 Birmingham Road, Bromsgorve, B61 0DD | 4.8\% | 49 | 4.2\% | 11 | 5.0\% | 38 | 5.6\% | 7 | 6.3\% | 23 | 3.7\% | 19 | 5.9\% | 26 | 4.3\% | 22 | 5.4\% | 47 |
| B \& Q- Unit A, The Maybird Centre, Birmingham Rd, Stratford-upon-Avon | 2.7\% | 27 | 3.0\% | 8 | 2.5\% | 19 | 0.8\% | 1 | 2.4\% | 9 | 3.1\% | 16 | 2.7\% | 12 | 2.7\% | 14 | 2.7\% | 24 |
| Bromsgrove | 2.4\% | 24 | 3.8\% | 10 | 1.9\% | 14 | 2.4\% | 3 | 3.5\% | 13 | 1.6\% | 8 | 2.7\% | 12 | 2.3\% | 12 | 2.5\% | 22 |
| Wickes- Redditch, Redditch Ringway, St Georges, Redditch, B98 8DU | 1.6\% | 16 | 1.5\% | 4 | 1.6\% | 12 | 3.2\% | 4 | 2.4\% | 9 | 0.6\% | 3 | 1.4\% | 6 | 2.0\% | 10 | 1.6\% | 14 |
| Other | 1.1\% | 11 | 1.5\% | 4 | 0.9\% | 7 | 2.4\% | 3 | 0.8\% | 3 | 1.0\% | 5 | 1.4\% | 6 | 1.0\% | 5 | 0.9\% | 8 |
| Alcester | 1.0\% | 10 | 1.5\% | 4 | 0.8\% | 6 | 0.0\% | 0 | 0.5\% | 2 | 1.4\% | 7 | 0.9\% | 4 | 0.6\% | 3 | 1.0\% | 9 |
| Stratford upon Avon | 0.8\% | 8 | 1.5\% | 4 | 0.5\% | 4 | 0.0\% | 0 | 1.4\% | 5 | 0.6\% | 3 | 1.6\% | 7 | 0.2\% | 1 | 0.9\% | 8 |
| Focus (with Garden centre)Parsonage Drive, Rednal, Longbridge, B45 8AS | 0.8\% | 8 | 0.8\% | 2 | 0.8\% | 6 | 0.0\% | 0 | 0.5\% | 2 | 1.2\% | 6 | 1.1\% | 5 | 0.6\% | 3 | 0.7\% | 6 |
| Internet / Home Delivery | 0.6\% | 6 | 1.5\% | 4 | 0.3\% | 2 | 0.0\% | 0 | 1.1\% | 4 | 0.4\% | 2 | 0.9\% | 4 | 0.4\% | 2 | 0.6\% | 5 |
| Birmingham City Centre | 0.5\% | 5 | 1.1\% | 3 | 0.3\% | 2 | 1.6\% | 2 | 0.3\% | 1 | 0.4\% | 2 | 0.7\% | 3 | 0.4\% | 2 | 0.3\% | 3 |
| Touchwood Shopping Centre, Solihull | 0.5\% | 5 | 0.0\% | 0 | 0.7\% | 5 | 0.0\% | 0 | 1.4\% | 5 | 0.0\% | 0 | 0.7\% | 3 | 0.2\% | 1 | 0.5\% | 4 |
| Homebase- Roman Way Retail Park, Kidderminster Rd, Droitwich, WR9 9AY | 0.4\% | 4 | 0.0\% | 0 | 0.5\% | 4 | 0.0\% | 0 | 0.3\% | 1 | 0.6\% | 3 | 0.2\% | 1 | 0.2\% | 1 | 0.5\% | 4 |
| Homebase- Avon Ind. Est., Birmingham Rd, Stratford-upon-Avon, CV37 0AE | 0.4\% | 4 | 0.4\% | 1 | 0.4\% | 3 | 0.0\% | 0 | 0.5\% | 2 | 0.4\% | 2 | 0.7\% | 3 | 0.2\% | 1 | 0.5\% | 4 |
| B \& Q, Marshall Lake Retail Park, Shirley | 0.3\% | 3 | 0.0\% | 0 | 0.4\% | 3 | 0.0\% | 0 | 0.3\% | 1 | 0.4\% | 2 | 0.2\% | 1 | 0.4\% | 2 | 0.3\% | 3 |
| Homebase- Sears Ret Pk, Oakenshaw Rd, Shirley, Solihull, West M., B90 4QY | 0.3\% | 3 | 1.1\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.4\% | 2 | 0.5\% | 2 | 0.2\% | 1 | 0.3\% | 3 |
| B \& Q- Mucklow Hill, Halesowen, Dudley, West Midlands, B62 8EP | 0.3\% | 3 | 0.4\% | 1 | 0.3\% | 2 | 0.0\% | 0 | 0.3\% | 1 | 0.4\% | 2 | 0.0\% | 0 | 0.4\% | 2 | 0.3\% | 3 |
| Shirley | 0.3\% | 3 | 0.4\% | 1 | 0.3\% | 2 | 0.0\% | 0 | 0.5\% | 2 | 0.2\% | 1 | 0.5\% | 2 | 0.2\% | 1 | 0.3\% | 3 |
| B \& Q- Four Pools Retail Park, Four Pools Lane, Evesham, WR11 1DJ | 0.2\% | 2 | 0.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.2\% | 1 | 0.0\% | 0 | 0.4\% | 2 | 0.2\% | 2 |
| In-store in a supermarket | 0.2\% | 2 | 0.0\% | 0 | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 2 | 0.0\% | 0 | 0.4\% | 2 | 0.1\% | 1 |
| Worcester City Centre | 0.2\% | 2 | 0.4\% | 1 | 0.1\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.2\% | 1 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 2 |
| Evesham | 0.1\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% | 1 |
| Homebase- Findlay Rd, High Street, Kings Heath, Birmingham, B14 7SN | 0.1\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% | 1 |
| B \& Q- Green Street, Kidderminster, Worcs, DY10 1AX | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 |
| Barnt Green | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% | 1 |
| Headless Cross, Redditch | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 |
| Kidderminster | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 |
| Solihull | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | , |
| Tony Handyman, Barnt Green | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% | 1 |
| Tony Handyman, Redditch | 0.1\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 |
| (Don't do this type of shopping) | 19.3\% | 196 | 16.3\% | 43 | 20.3\% | 153 | 16.7\% | 21 | 10.3\% | 38 | 26.0\% | 133 | 12.8\% | 56 | 24.5\% | 125 | 15.6\% | 137 |
| (Don't know / can't remember) | 6.6\% | 67 | 7.6\% | 20 | 6.2\% | 47 | 7.9\% | 10 | 6.0\% | 22 | 6.7\% | 34 | 5.9\% | 26 | 6.5\% | 33 | 6.5\% | 57 |
| Base: |  | 1017 |  | 264 |  | 753 |  | 126 |  | 368 |  | 511 |  | 438 |  | 511 |  | 876 |


| By Demographics | Redditch Retail and Leisure Survey |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Page 16 <br> April 2008 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | For White Young Green |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | Tota |  | Male |  | Fema |  | 18 to |  | 35 to |  | 55+ |  | ABC |  | C2D |  | Car in hhold |  |
| Q24 How do you normally travel to...? (CENTRE MENTIONED AT Q24) Only those who purchase DIY goods not via the internet at Q23 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Car/van (as driver) | 69.1\% | 517 | 82.2\% | 162 | 64.4\% | 355 | 65.3\% | 62 | 78.0\% | 237 | 62.9\% | 215 | 78.4\% | 276 | 61.8\% | 217 | 75.9\% | 514 |
| Car/van (as passenger) | 19.1\% | 143 | 4.1\% | 8 | 24.5\% | 135 | 22.1\% | 21 | 12.8\% | 39 | 24.0\% | 82 | 14.2\% | 50 | 22.2\% | 78 | 17.7\% | 120 |
| Bus, minibus or coach | 3.5\% | 26 | 3.0\% | 6 | 3.6\% | 20 | 2.1\% | 2 | 1.0\% | 3 | 5.8\% | 20 | 0.9\% | 3 | 6.6\% | 23 | 1.0\% |  |
| Motorcycle, scooter or moped | 0.3\% | 2 | 0.5\% | 1 | 0.2\% | 1 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% |  |
| Walk | 5.7\% | 43 | 8.1\% | 16 | 4.9\% | 27 | 7.4\% | 7 | 6.6\% | 20 | 4.4\% | 15 | 4.8\% | 17 | 6.6\% | 23 | 3.5\% | 24 |
| Taxi | 0.4\% | 3 | 0.5\% | 1 | 0.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 3 | 0.3\% | 1 | 0.6\% | 2 | 0.1\% |  |
| Train | 0.1\% | 1 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% |  |
| Metro | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  |
| Bicycle | 0.1\% | 1 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.1\% |  |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | $0$ |
| (Don't know / varies) | 1.6\% | 12 | 0.5\% | 1 | 2.0\% | 11 | 2.1\% | 2 | 1.6\% | 5 | 1.5\% | 5 | 1.4\% | 5 | 1.4\% | 5 | 1.5\% | 10 |
| Base: |  | 748 |  | 197 |  | 551 |  | 95 |  | 304 |  | 342 |  | 352 |  | 351 |  | 677 |

Q25 Where did you last buy furniture, carpets and floor coverings? (EXCLUDING CHRISTMAS SHOPPING)

| Redditch | 25.7\% | 261 | 24.2\% | 64 | 26.2\% | 197 | 29.4\% | 37 | 25.5\% | 94 | 24.7\% | 126 | 24.2\% | 106 | 27.4\% | 140 | 25.7\% | 225 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Bromsgrove | 6.1\% | 62 | 6.8\% | 18 | 5.8\% | 44 | 4.8\% | 6 | 6.0\% | 22 | 6.7\% | 34 | 6.6\% | 29 | 5.7\% | 29 | 6.1\% | 53 |
| Birmingham City Centre | 5.7\% | 58 | 5.3\% | 14 | 5.8\% | 44 | 9.5\% | 12 | 6.0\% | 22 | 4.5\% | 23 | 6.4\% | 28 | 5.3\% | 27 | 6.4\% | 56 |
| Touchwood Shopping Centre, Solihull | 3.6\% | 37 | 3.8\% | 10 | 3.6\% | 27 | 5.6\% | 7 | 4.6\% | 17 | 2.3\% | 12 | 5.5\% | 24 | 1.8\% | 9 | 4.0\% | 35 |
| Droitwich | 3.4\% | 35 | 1.1\% | 3 | 4.3\% | 32 | 0.8\% | 1 | 5.4\% | 20 | 2.7\% | 14 | 4.1\% | 18 | 2.9\% | 15 | 3.5\% | 31 |
| Stratford upon Avon | 3.1\% | 32 | 1.9\% | 5 | 3.6\% | 27 | 0.0\% | 0 | 3.3\% | 12 | 3.7\% | 19 | 2.3\% | 10 | 3.7\% | 19 | 3.3\% | 29 |
| Alcester | 3.0\% | 30 | 5.3\% | 14 | 2.1\% | 16 | 0.8\% | 1 | 3.3\% | 12 | 3.3\% | 17 | 4.1\% | 18 | 1.4\% | 7 | 3.4\% | 30 |
| Internet / Home Delivery | 2.8\% | 28 | 2.7\% | 7 | 2.8\% | 21 | 4.0\% | 5 | 4.1\% | 15 | 1.4\% | 7 | 2.7\% | 12 | 2.9\% | 15 | 2.5\% | 22 |
| Other | 2.2\% | 22 | 1.1\% | 3 | 2.5\% | 19 | 1.6\% | 2 | 3.3\% | 12 | 1.6\% | 8 | 3.0\% | 13 | 1.4\% | 7 | 2.5\% | 22 |
| Shirley Centre | 1.6\% | 16 | 1.9\% | 5 | 1.5\% | 11 | 2.4\% | 3 | 2.4\% | 9 | 0.8\% | 4 | 1.8\% | 8 | 1.6\% | 8 | 1.7\% | 15 |
| Worcester City Centre | 1.2\% | 12 | 2.3\% | 6 | 0.8\% | 6 | 0.0\% | 0 | 1.4\% | 5 | 1.4\% | 7 | 1.1\% | 5 | 1.4\% | 7 | 1.0\% | 9 |
| Kidderminster | 0.9\% | 9 | 0.8\% | 2 | 0.9\% | 7 | 1.6\% | 2 | 0.5\% | 2 | 1.0\% | 5 | 1.8\% | 8 | 0.2\% | 1 | 1.0\% | 9 |
| Merry Hill Shopping Centre | 0.8\% | 8 | 0.4\% | 1 | 0.9\% | 7 | 0.8\% | 1 | 1.1\% | 4 | 0.6\% | 3 | 1.1\% | 5 | 0.6\% | 3 | 0.9\% | 8 |
| Solihull | 0.6\% | 6 | 0.0\% | 0 | 0.8\% | 6 | 1.6\% | 2 | 0.8\% | 3 | 0.2\% | 1 | 0.9\% | 4 | 0.4\% | 2 | 0.7\% | 6 |
| Evesham | 0.4\% | 4 | 0.4\% | 1 | 0.4\% | 3 | 0.0\% | 0 | 0.3\% | 1 | 0.6\% | 3 | 0.2\% | 1 | 0.6\% | 3 | 0.3\% | 3 |
| IKEA, Park Lane, Wednesbury | 0.4\% | 4 | 0.4\% | 1 | 0.4\% | 3 | 1.6\% | 2 | 0.3\% | 1 | 0.2\% | 1 | 0.7\% | 3 | 0.2\% | 1 | 0.5\% | 4 |
| Stratford upon Avon | 0.4\% | 4 | 0.0\% | 0 | 0.5\% | 4 | 0.0\% | 0 | 0.5\% | 2 | 0.4\% | 2 | 0.5\% | 2 | 0.4\% | 2 | 0.5\% | 4 |
| Dudley | 0.2\% | 2 | 0.0\% | 0 | 0.3\% | 2 | 0.0\% | 0 | 0.3\% | 1 | 0.2\% | 1 | 0.0\% | 0 | 0.4\% | 2 | 0.2\% | 2 |
| Studley | 0.2\% | 2 | 0.4\% | 1 | 0.1\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.2\% | 1 | 0.0\% | 0 | 0.4\% | 2 | 0.1\% | 1 |
| Cheltenham | 0.2\% | 2 | 0.4\% | 1 | 0.1\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.2\% | 1 | 0.5\% | 2 | 0.0\% | 0 | 0.2\% | 2 |
| Greenland's District Centre, Studley Road, Redditch | 0.2\% | 2 | 0.0\% | 0 | 0.3\% | 2 | 0.8\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.4\% | 2 | 0.1\% | 1 |
| Warwick | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 |
| Longbridge | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% | 1 |
| Batchley District Centre, Batchley Road | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% | 1 |
| Coventry | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% | 1 |
| Leamington Spa | 0.1\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 |
| In-store in a supermarket | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | , | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 |
| Stourbridge | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% | 1 |
| Catshill | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 |
| Barnt Green | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.1\% | 1 |
| Allied Carpets, Abbey <br> Trading Centre, Alvechurch Highway, Redditch | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 |
| Carpet Right, Redditch | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.3\% | , | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 |
| Halesowen | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 |
| Homebase, Abbey Trading Centre, Alvechurch Highway, Redditch, B97 6RF | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 |
| Wythall | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 |
| Kings Heath | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't do this type of shopping) | 23.6\% | 240 | 27.7\% | 73 | 22.2\% | 167 | 18.3\% | 23 | 17.9\% | 66 | 28.8\% | 147 | 19.2\% | 84 | 27.6\% | 141 | 21.2\% | 186 |
| (Don't know / can't remember) | 12.4\% | 126 | 12.9\% | 34 | 12.2\% | 92 | 15.1\% | 19 | 10.9\% | 40 | 13.1\% | 67 | 12.1\% | 53 | 11.7\% | 60 | 12.8\% | 112 |
| Base: |  | 1017 |  | 264 |  | 753 |  | 126 |  | 368 |  | 511 |  | 438 |  | 511 |  | 876 |


| Total |  |  | Male |  | Female |  | 18 to 34 |  | 35 to 54 |  | 55+ |  | ABC1 |  | C2DE |  | Car in hhold |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Q26 How do you normally travel to...? (CENTRE MENTIONED AT Q26) <br> Only those who purchase furniture, carpets and floor coverings not via the internet at Q25 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Car/van (as driver) | 67.3\% | 419 | 84.0\% | 126 | 61.9\% | 293 | 63.3\% | 50 | 76.9\% | 190 | 60.0\% | 174 | 78.5\% | 227 | 58.3\% | 172 | 74.3\% | 413 |
| Car/van (as passenger) | 19.9\% | 124 | 4.7\% | 7 | 24.7\% | 117 | 19.0\% | 15 | 13.8\% | 34 | 25.5\% | 74 | 11.8\% | 34 | 25.4\% | 75 | 17.3\% | 96 |
| Bus, minibus or coach | 4.7\% | 29 | 4.7\% | 7 | 4.7\% | 22 | 5.1\% | 4 | 2.8\% | 7 | 6.2\% | 18 | 2.8\% | 8 | 6.4\% | 19 | 1.3\% | 7 |
| Motorcycle, scooter or moped | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.2\% | 1 |
| Walk | 3.4\% | 21 | 5.3\% | 8 | 2.7\% | 13 | 6.3\% | 5 | 1.6\% | 4 | 4.1\% | 12 | 2.1\% | 6 | 4.7\% | 14 | 2.9\% | 16 |
| Taxi | 0.3\% | 2 | 0.0\% | 0 | 0.4\% | 2 | 1.3\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.3\% | 1 | 0.3\% | 1 | 0.2\% | 1 |
| Train | 0.5\% | 3 | 0.7\% | 1 | 0.4\% | 2 | 1.3\% | 1 | 0.8\% | 2 | 0.0\% | 0 | 0.3\% | 1 | 0.3\% | 1 | 0.5\% | 3 |
| Metro | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Bicycle | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Delivered | 1.0\% | 6 | 0.0\% | 0 | 1.3\% | 6 | 1.3\% | 1 | 0.8\% | 2 | 1.0\% | 3 | 0.7\% | 2 | 1.4\% | 4 | 0.7\% | 4 |
| (Don't know / varies) | 2.9\% | 18 | 0.7\% | 1 | 3.6\% | 17 | 2.5\% | 2 | 3.2\% | 8 | 2.4\% | 7 | 3.5\% | 10 | 2.7\% | 8 | 2.7\% | 15 |
| Base: |  | 623 |  | 150 |  | 473 |  | 79 |  | 247 |  | 290 |  | 289 |  | 295 |  | 556 |

Q27 Do the people who live in your house, including you, make use of electronic home shopping (i.e. Internet or TV Shopping)?

| Yes, Internet | $40.5 \%$ | 412 | $38.6 \%$ | 102 | $41.2 \%$ | 310 | $68.3 \%$ | 86 | $57.1 \%$ | 210 | $22.1 \%$ | 113 | $57.3 \%$ | 251 | $27.8 \%$ | 142 | $44.2 \%$ | 387 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Yes, TV Shopping | $1.9 \%$ | 19 | $2.3 \%$ | 6 | $1.7 \%$ | 13 | $0.0 \%$ | 0 | $1.9 \%$ | 7 | $2.3 \%$ | 12 | $1.6 \%$ | 7 | $2.0 \%$ | 10 | $1.6 \%$ | 14 |
| Yes, both | $3.4 \%$ | 35 | $3.4 \%$ | 9 | $3.5 \%$ | 26 | $3.2 \%$ | 4 | $4.9 \%$ | 18 | $2.5 \%$ | 13 | $3.9 \%$ | 17 | $2.7 \%$ | 14 | $3.9 \%$ | 34 |
| No | $54.2 \%$ | 551 | $55.7 \%$ | 147 | $53.7 \%$ | 404 | $28.6 \%$ | 36 | $36.1 \%$ | 133 | $73.0 \%$ | 373 | $37.2 \%$ | 163 | $67.5 \%$ | 345 | $50.3 \%$ | 441 |
| Base: |  | 1017 |  | 264 |  | 753 |  | 126 |  | 368 |  | 511 |  | 438 |  | 511 | 876 |  |

Q28 Which goods or services does your household currently purchase via electronic home shopping? Only those who currently purchase goods via electronic home shopping at Q27

| Food | 12.0\% | 56 | 14.5\% | 17 | 11.2\% | 39 | 13.3\% | 12 | 14.9\% | 35 | 6.5\% | 9 | 11.6\% | 32 | 14.5\% | 24 | 11.5\% | 50 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Clothes | 22.7\% | 106 | 18.8\% | 22 | 24.1\% | 84 | 28.9\% | 26 | 23.8\% | 56 | 17.4\% | 24 | 24.0\% | 66 | 20.5\% | 34 | 22.8\% | 99 |
| Furniture/Carpets | 4.9\% | 23 | 6.0\% | 7 | 4.6\% | 16 | 5.6\% | 5 | 5.1\% | 12 | 3.6\% | 5 | 3.3\% | 9 | 7.2\% | 12 | 5.1\% | 22 |
| Major electrical items | 18.2\% | 85 | 18.8\% | 22 | 18.1\% | 63 | 17.8\% | 16 | 17.0\% | 40 | 20.3\% | 28 | 18.5\% | 51 | 17.5\% | 29 | 19.3\% | 84 |
| Small household goods | 9.9\% | 46 | 10.3\% | 12 | 9.7\% | 34 | 13.3\% | 12 | 8.9\% | 21 | 8.7\% | 12 | 11.3\% | 31 | 7.8\% | 13 | 9.7\% | 42 |
| DIY goods | 1.9\% | 9 | 4.3\% | 5 | 1.1\% | 4 | 2.2\% | 2 | 2.6\% | 6 | 0.7\% | 1 | 1.8\% | 5 | 2.4\% | 4 | 2.1\% | 9 |
| Garden items | 2.4\% | 11 | 1.7\% | 2 | 2.6\% | 9 | 1.1\% | 1 | 2.1\% | 5 | 3.6\% | 5 | 2.5\% | 7 | 2.4\% | 4 | 2.3\% | 10 |
| Books | 30.0\% | 140 | 28.2\% | 33 | 30.7\% | 107 | 33.3\% | 30 | 30.6\% | 72 | 26.8\% | 37 | 36.0\% | 99 | 23.5\% | 39 | 30.6\% | 133 |
| CD's, music, videos | 41.2\% | 192 | 45.3\% | 53 | 39.8\% | 139 | 44.4\% | 40 | 47.2\% | 111 | 29.0\% | 40 | 44.0\% | 121 | 38.6\% | 64 | 40.9\% | 178 |
| Toys | 7.7\% | 36 | 5.1\% | 6 | 8.6\% | 30 | 8.9\% | 8 | 8.9\% | 21 | 5.1\% | 7 | 7.3\% | 20 | 9.6\% | 16 | 8.0\% | 35 |
| Sports goods | 5.2\% | 24 | 5.1\% | 6 | 5.2\% | 18 | 7.8\% | 7 | 5.5\% | 13 | 2.9\% | 4 | 6.5\% | 18 | 3.6\% | 6 | 5.1\% | 22 |
| Banking | 3.4\% | 16 | 4.3\% | 5 | 3.2\% | 11 | 2.2\% | 2 | 3.8\% | 9 | 3.6\% | 5 | 4.0\% | 11 | 3.0\% | 5 | 3.4\% | 15 |
| Holiday and/or Travel Tickets | 9.9\% | 46 | 11.1\% | 13 | 9.5\% | 33 | 5.6\% | 5 | 11.9\% | 28 | 8.7\% | 12 | 13.1\% | 36 | 5.4\% | 9 | 10.3\% | 45 |
| Jewellery | 4.7\% | 22 | 4.3\% | 5 | 4.9\% | 17 | 1.1\% | 1 | 5.1\% | 12 | 6.5\% | 9 | 3.6\% | 10 | 6.0\% | 10 | 4.8\% | 21 |
| Small electrical items | 20.0\% | 93 | 28.2\% | 33 | 17.2\% | 60 | 16.7\% | 15 | 23.4\% | 55 | 15.9\% | 22 | 24.4\% | 67 | 13.3\% | 22 | 20.7\% | 90 |
| Other | 6.0\% | 28 | 3.4\% | 4 | 6.9\% | 24 | 8.9\% | 8 | 4.3\% | 10 | 7.2\% | 10 | 5.8\% | 16 | 6.6\% | 11 | 6.2\% | 27 |
| Automotives / Automotive parts | 2.1\% | 10 | 1.7\% | 2 | 2.3\% | 8 | 1.1\% | 1 | 2.6\% | 6 | 2.2\% | 3 | 2.5\% | 7 | 1.8\% | 3 | 2.1\% | 9 |
| Cosmetics / beauty products | 2.4\% | 11 | 0.0\% | 0 | 3.2\% | 11 | 1.1\% | 1 | 3.4\% | 8 | 1.4\% | 2 | 2.2\% | 6 | 2.4\% | 4 | 2.5\% | 11 |
| Insurances | 0.6\% | 3 | 0.9\% | 1 | 0.6\% | 2 | 0.0\% | 0 | 0.9\% | 2 | 0.7\% | 1 | 0.4\% | 1 | 1.2\% | 2 | 0.7\% | 3 |
| Arts and Craft items | 1.7\% | 8 | 2.6\% | 3 | 1.4\% | 5 | 0.0\% | 0 | 1.3\% | 3 | 3.6\% | 5 | 2.2\% | 6 | 1.2\% | 2 | 1.8\% | 8 |
| (Don't know) | 5.4\% | 25 | 3.4\% | 4 | 6.0\% | 21 | 10.0\% | 9 | 2.1\% | 5 | 7.2\% | 10 | 2.9\% | 8 | 6.6\% | 11 | 4.6\% | 20 |
| Base: |  | 466 |  | 117 |  | 349 |  | 90 |  | 235 |  | 138 |  | 275 |  | 166 |  | 435 |


| Total | Male | Female | 18 | to 34 | 35 | to 54 | $55+$ | ABC1 | C2DE | Car in hhold |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Q29 Which goods or services might your household purchase in the future via electronic home shopping?

| Food | 4.2\% | 43 | 3.8\% | 10 | 4.4\% | 33 | 5.6\% | 7 | 8.4\% | 31 | 1.0\% | 5 | 5.7\% | 25 | 3.5\% | 18 | 4.5\% | 39 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Clothes | 7.5\% | 76 | 4.5\% | 12 | 8.5\% | 64 | 13.5\% | 17 | 12.2\% | 45 | 2.7\% | 14 | 11.9\% | 52 | 3.9\% | 20 | 8.4\% | 74 |
| Furniture/Carpets | 2.1\% | 21 | 0.8\% | 2 | 2.5\% | 19 | 3.2\% | 4 | 3.0\% | 11 | 1.0\% | 5 | 2.1\% | 9 | 2.2\% | 11 | 2.3\% | 20 |
| Major electrical items | 5.4\% | 55 | 5.7\% | 15 | 5.3\% | 40 | 8.7\% | 11 | 7.1\% | 26 | 3.1\% | 16 | 7.8\% | 34 | 3.3\% | 17 | 5.9\% | 52 |
| Small household goods | 2.2\% | 22 | 3.0\% | 8 | 1.9\% | 14 | 3.2\% | 4 | 2.7\% | 10 | 1.6\% | 8 | 3.0\% | 13 | 1.6\% | 8 | 2.3\% | 20 |
| DIY goods | 0.6\% | 6 | 1.1\% | 3 | 0.4\% | 3 | 1.6\% | 2 | 0.3\% | 1 | 0.6\% | 3 | 0.9\% | 4 | 0.4\% | 2 | 0.7\% | 6 |
| Garden items | 0.7\% | 7 | 0.4\% | 1 | 0.8\% | 6 | 0.0\% | 0 | 1.1\% | 4 | 0.6\% | 3 | 1.1\% | 5 | 0.4\% | 2 | 0.8\% | 7 |
| Books | 9.1\% | 93 | 7.6\% | 20 | 9.7\% | 73 | 14.3\% | 18 | 15.2\% | 56 | 3.5\% | 18 | 15.1\% | 66 | 5.1\% | 26 | 10.2\% | 89 |
| CD's, music, videos | 11.3\% | 115 | 11.0\% | 29 | 11.4\% | 86 | 17.5\% | 22 | 18.8\% | 69 | 4.5\% | 23 | 16.2\% | 71 | 7.6\% | 39 | 12.3\% | 108 |
| Toys | 1.4\% | 14 | 1.1\% | 3 | 1.5\% | 11 | 3.2\% | 4 | 2.7\% | 10 | 0.0\% | 0 | 1.6\% | 7 | 1.4\% | 7 | 1.5\% | 13 |
| Sports goods | 1.5\% | 15 | 1.5\% | 4 | 1.5\% | 11 | 3.2\% | 4 | 2.4\% | 9 | 0.4\% | 2 | 2.5\% | 11 | 0.8\% | 4 | 1.6\% | 14 |
| Banking | 1.1\% | 11 | 1.1\% | 3 | 1.1\% | 8 | 2.4\% | 3 | 1.1\% | 4 | 0.8\% | 4 | 2.1\% | 9 | 0.4\% | 2 | 1.1\% | 10 |
| Holiday and/or Travel Tickets | 6.5\% | 66 | 3.8\% | 10 | 7.4\% | 56 | 8.7\% | 11 | 8.4\% | 31 | 4.3\% | 22 | 10.5\% | 46 | 3.9\% | 20 | 7.2\% | 63 |
| Jewellery | 0.8\% | 8 | 0.4\% | 1 | 0.9\% | 7 | 1.6\% | 2 | 0.5\% | 2 | 0.8\% | 4 | 1.1\% | 5 | 0.4\% | 2 | 0.7\% | 6 |
| Small electrical items | 5.1\% | 52 | 6.8\% | 18 | 4.5\% | 34 | 5.6\% | 7 | 8.7\% | 32 | 2.3\% | 12 | 8.9\% | 39 | 1.8\% | 9 | 5.6\% | 49 |
| Other | 1.4\% | 14 | 0.8\% | 2 | 1.6\% | 12 | 2.4\% | 3 | 1.6\% | 6 | 1.0\% | 5 | 2.1\% | 9 | 1.0\% | 5 | 1.6\% | 14 |
| Automotives / Automotive parts | 0.4\% | 4 | 0.8\% | 2 | 0.3\% | 2 | 0.8\% | 1 | 0.5\% | 2 | 0.2\% | 1 | 0.5\% | 2 | 0.2\% | 1 | 0.5\% | 4 |
| Cosmetics / beauty products | 0.5\% | 5 | 0.0\% | 0 | 0.7\% | 5 | 0.0\% | 0 | 1.4\% | 5 | 0.0\% | 0 | 0.9\% | 4 | 0.2\% | 1 | 0.6\% | 5 |
| Flowers | 0.4\% | 4 | 0.4\% | 1 | 0.4\% | 3 | 0.0\% | 0 | 0.3\% | 1 | 0.6\% | 3 | 0.5\% | 2 | 0.4\% | 2 | 0.5\% | 4 |
| (Don't know) | 23.4\% | 238 | 26.5\% | 70 | 22.3\% | 168 | 36.5\% | 46 | 24.7\% | 91 | 19.4\% | 99 | 24.4\% | 107 | 21.5\% | 110 | 23.3\% | 204 |
| (Nothing) | 45.8\% | 466 | 46.2\% | 122 | 45.7\% | 344 | 19.0\% | 24 | 30.2\% | 111 | 63.4\% | 324 | 31.1\% | 136 | 57.9\% | 296 | 43.2\% | 378 |
| Base: |  | 1017 |  | 264 |  | 753 |  | 126 |  | 368 |  | 511 |  | 438 |  | 511 |  | 876 |

Q30 Which of the following leisure activities do you or your family participate in, in your spare time?

| Cinema | $42.9 \%$ | 436 | $36.7 \%$ | 97 | $45.0 \%$ | 339 | $66.7 \%$ | 84 | $58.2 \%$ | 214 | $25.8 \%$ | 132 | $54.6 \%$ | 239 | $32.5 \%$ | 166 | $46.1 \%$ | 404 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Ten Pin Bowling | $21.8 \%$ | 222 | $17.4 \%$ | 46 | $23.4 \%$ | 176 | $44.4 \%$ | 56 | $38.0 \%$ | 140 | $4.7 \%$ | 24 | $30.1 \%$ | 132 | $14.7 \%$ | 75 | $23.3 \%$ | 204 |
| Bingo | $8.4 \%$ | 85 | $4.5 \%$ | 12 | $9.7 \%$ | 73 | $7.1 \%$ | 9 | $8.7 \%$ | 32 | $8.2 \%$ | 42 | $6.2 \%$ | 27 | $9.8 \%$ | 50 | $7.8 \%$ | 68 |
| Health and Fitness | $23.1 \%$ | 235 | $17.0 \%$ | 45 | $25.2 \%$ | 190 | $41.3 \%$ | 52 | $29.6 \%$ | 109 | $14.3 \%$ | 73 | $34.2 \%$ | 150 | $14.9 \%$ | 76 | $26.0 \%$ | 228 |
| Theatre/concert hall | $50.5 \%$ | 514 | $45.8 \%$ | 121 | $52.2 \%$ | 393 | $39.7 \%$ | 50 | $54.9 \%$ | 202 | $49.9 \%$ | 255 | $62.8 \%$ | 275 | $38.9 \%$ | 199 | $53.5 \%$ | 469 |
| Pub | $60.9 \%$ | 619 | $70.1 \%$ | 185 | $57.6 \%$ | 434 | $76.2 \%$ | 96 | $68.8 \%$ | 253 | $52.3 \%$ | 267 | $69.0 \%$ | 302 | $55.6 \%$ | 284 | $63.7 \%$ | 558 |
| Restaurant | $80.0 \%$ | 814 | $77.7 \%$ | 205 | $80.9 \%$ | 609 | $84.1 \%$ | 106 | $84.0 \%$ | 309 | $76.3 \%$ | 390 | $89.7 \%$ | 393 | $72.6 \%$ | 371 | $83.0 \%$ | 727 |
| Nightclub | $11.7 \%$ | 119 | $10.2 \%$ | 27 | $12.2 \%$ | 92 | $43.7 \%$ | 55 | $14.7 \%$ | 54 | $2.0 \%$ | 10 | $14.2 \%$ | 62 | $10.2 \%$ | 52 | $11.8 \%$ | 103 |
| Social Club | $19.1 \%$ | 194 | $25.4 \%$ | 67 | $16.9 \%$ | 127 | $15.9 \%$ | 20 | $18.8 \%$ | 69 | $20.5 \%$ | 105 | $15.5 \%$ | 68 | $22.1 \%$ | 113 | $18.2 \%$ | 159 |
| Leisure Centre Activities | $25.8 \%$ | 262 | $15.5 \%$ | 41 | $29.3 \%$ | 221 | $47.6 \%$ | 60 | $37.0 \%$ | 136 | $11.9 \%$ | 61 | $32.0 \%$ | 140 | $20.5 \%$ | 105 | $27.9 \%$ | 244 |
| Walking/Cycling | $63.9 \%$ | 650 | $60.6 \%$ | 160 | $65.1 \%$ | 490 | $77.8 \%$ | 98 | $68.5 \%$ | 252 | $57.7 \%$ | 295 | $70.5 \%$ | 309 | $57.7 \%$ | 295 | $65.8 \%$ | 576 |
| Museum/Art Galleries | $32.3 \%$ | 328 | $34.5 \%$ | 91 | $31.5 \%$ | 237 | $27.8 \%$ | 35 | $35.3 \%$ | 130 | $31.1 \%$ | 159 | $42.9 \%$ | 188 | $21.7 \%$ | 111 | $34.5 \%$ | 302 |
| (Don't know) | $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.2 \%$ | 1 | $0.0 \%$ | 0 | $0.2 \%$ | 1 | $0.1 \%$ | 1 |
| (None of the above) | $4.9 \%$ | 50 | $5.7 \%$ | 15 | $4.6 \%$ | 35 | $0.8 \%$ | 1 | $2.4 \%$ | 9 | $7.2 \%$ | 37 | $1.1 \%$ | 5 | $7.8 \%$ | 40 | $3.4 \%$ | 30 |
| Base: |  | 1017 |  | 264 |  | 753 |  | 126 |  | 368 |  | 511 |  | 438 |  | 511 | 8 | 876 |


|  | Total |  | Male |  | Female |  | 18 to 34 |  | 35 to 54 |  | 55+ |  | ABC1 |  | C2DE |  | Car in hhold |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Q31 Where do you go to the cinema? <br> Only those who visit the cinema at Q30 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Empire Cinemas, Bristol Rd South, Rubery Great Park, Rednal, Birmingham, West Midlands B45 9JL | 43.8\% | 191 | 41.2\% | 40 | 44.5\% | 151 | 45.2\% | 38 | 47.7\% | 102 | 37.1\% | 49 | 49.4\% | 118 | 39.2\% | 65 | 45.3\% | 183 |
| Apollo Cinema, Kingfisher Square, Redditch, B97 4EQ | 33.0\% | 144 | 28.9\% | 28 | 34.2\% | 116 | 36.9\% | 31 | $33.2 \%$ | 71 | 31.1\% | 41 | 28.0\% | 67 | 40.4\% | 67 | $31.4 \%$ | 127 |
| Cineworld, Mill Lane Arcade, Touchwood, Solihull | 6.7\% | 29 | 4.1\% | 4 | 7.4\% | 25 | 4.8\% | 4 | 7.5\% | 16 | 6.8\% | 9 | 7.5\% | 18 | 6.0\% | 10 | 7.2\% | 29 |
| Straford Picture House, Stratford-upon-Avon | 1.6\% | 7 | 4.1\% | 4 | 0.9\% | 3 | 1.2\% | 1 | 1.9\% | 4 | 0.8\% | 1 | 1.7\% | 4 | 1.8\% | 3 | 1.5\% | 6 |
| Atrix, Bromsgrove | 0.7\% | 3 | 0.0\% | 0 | 0.9\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 3 | 0.8\% | 2 | 0.6\% | 1 | 0.7\% | 3 |
| Vue, Friar Street, Worcester | 0.7\% | 3 | 0.0\% | 0 | 0.9\% | 3 | 0.0\% | 0 | 1.4\% | 3 | 0.0\% | 0 | 1.3\% | 3 | 0.0\% | 0 | 0.7\% | 3 |
| Merry Hill Shopping Centre | 0.5\% | 2 | 1.0\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.5\% | 1 | 0.8\% | 1 | 0.4\% |  | 0.6\% | 1 | 0.5\% | 2 |
| Showcase, Castle Gate Park, Birmingham Road, Dudley | 0.5\% | 2 | 0.0\% | 0 | 0.6\% | 2 | 1.2\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 1.2\% | 2 | 0.5\% | 2 |
| Cineworld, Broad Street, Birmingham | 0.5\% | 2 | 1.0\% | 1 | 0.3\% | 1 | 2.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 2 | 0.0\% | 0 | 0.5\% | 2 |
| Odeon, New Street, Birmingham | 0.5\% | 2 | 0.0\% | 0 | 0.6\% | 2 | 2.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 1 | 0.6\% | 1 | 0.2\% | 1 |
| Number 8, High Street, Pershore | 0.2\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.2\% | 1 |
| Longbridge | 0.2\% | 1 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.2\% | 1 |
| Gaumont Cinema, Curch Street, Worcester | 0.2\% | 1 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.6\% | 1 | 0.2\% | 1 |
| Bromsgrove | 0.2\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Odeon, Foregate Street, Worcester | 0.2\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.6\% | 1 | 0.2\% | 1 |
| The Mac, Edgbaston Road, At Cannon Hill Park, Birmirmingham | 0.2\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.2\% | 1 |
| Leamington Spa | 0.2\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.6\% | 1 | 0.2\% | 1 |
| Warwick Art Centre, Coventry | 0.2\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.2\% | 1 |
| (Don't know) | 9.9\% | 43 | 17.5\% | 17 | 7.7\% | 26 | 6.0\% | 5 | 7.9\% | 17 | 14.4\% | 19 | 8.0\% | 19 | 7.8\% | 13 | 9.7\% | 39 |
| Base: |  | 436 |  | 97 |  | 339 |  | 84 |  | 214 |  | 132 |  | 239 |  | 166 |  | 404 |

## Q32 How often do you visit...? (CINEMA MENTIONED AT Q31)

Only those who visit the cinema at Q30

| More than once a week | 0.2\% | 1 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 1 | 0.2\% |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Once a week | 4.1\% | 18 | 5.2\% | 5 | 3.8\% | 13 | 4.8\% | 4 | 4.7\% | 10 | 3.0\% | 4 | 2.5\% | 6 | 6.0\% | 10 | 3.7\% | 15 |
| Less than once a week, but more than once a fortnight | 1.8\% | 8 | 3.1\% | 3 | 1.5\% | 5 | 2.4\% | 2 | 0.9\% | 2 | $3.0 \%$ | 4 | 3.3\% | 8 | 0.0\% | 0 | 2.0\% | 8 |
| Once a fortnight | 3.0\% | 13 | 3.1\% | 3 | 3.0\% | 10 | 2.4\% | 2 | 4.2\% | 9 | 1.5\% | 2 | 2.9\% | 7 | 2.4\% | 4 | 2.7\% | 11 |
| Less than once a fortnight, but more than once a month | 19.3\% | 84 | 22.7\% | 22 | 18.3\% | 62 | 27.4\% | 23 | 19.2\% | 41 | 15.2\% | 20 | 23.8\% | 57 | 15.7\% | 26 | 19.6\% | 79 |
| Less than once a month, but more than once in two months | 11.9\% | 52 | 8.2\% | 8 | 13.0\% | 44 | 17.9\% | 15 | 11.7\% | 25 | 7.6\% | 10 | 11.7\% | 28 | 12.0\% | 20 | 12.6\% | 51 |
| Once in two months | 13.5\% | 59 | 12.4\% | 12 | 13.9\% | 47 | 9.5\% | 8 | 17.3\% | 37 | 10.6\% | 14 | 14.6\% | 35 | 11.4\% | 19 | 13.6\% | 55 |
| Less often | 33.5\% | 146 | 32.0\% | 31 | 33.9\% | 115 | 22.6\% | 19 | 31.3\% | 67 | 43.2\% | 57 | 33.1\% | 79 | 32.5\% | 54 | 32.9\% | 133 |
| (Don't know / varies / no particular pattern) | 12.6\% | 55 | 12.4\% | 12 | 12.7\% | 43 | 13.1\% | 11 | 10.3\% | 22 | 15.9\% | 21 | 8.0\% | 19 | 19.3\% | 32 | 12.6\% | 51 |
| Base: |  | 436 |  | 97 |  | 339 |  | 84 |  | 214 |  | 132 |  | 239 |  | 166 |  | 404 |


| By Demographics | Redditch Retail and Leisure Survey |  |  |  |  |  |  |  |  |  |  |  |  |  |  | $\begin{array}{r} \text { Page } 20 \\ \text { April } 2008 \end{array}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | For | Vhi | te Y | In | Gr | en |  |  |  |  |  |  |  |  |
|  | Total |  | Male | Female |  |  | 18 to 34 |  | 35 to 54 |  | 55+ | ABC1 |  |  | C2DE | Car in hhold |  |  |
| Q33 Which ten pin bowling facility do you use? <br> Only those who go ten-pin bowling at Q30 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Hollywood Bowl plc, Park Way, Rubery, Rednal, Birmingham, West Midlands B45 9WA | 78.8\% | 175 | 78.3\% | 36 | 79.0\% | 139 | 85.7\% | 48 | 75.7\% | 106 | 79.2\% | 19 | 79.5\% | 105 | 81.3\% | 61 |  | 160 |
| Hewell Bowling Club, Holyoakes Lane, Bentley, Redditch, Worcestershire B97 5SR | 3.6\% | 8 | 4.3\% | 2 | $3.4 \%$ | 6 | 1.8\% | 1 | 5.0\% | 7 | 0.0\% | 0 | 3.8\% | 5 | 2.7\% | 2 |  | 8 |
| Tenpin, Shires Retail Park, Tachbrook Park Drive, Leamington Spa | 1.8\% | 4 | 2.2\% | 1 | 1.7\% | 3 | 1.8\% | 1 | 2.1\% | 3 | 0.0\% | 0 | 0.8\% | 1 | 2.7\% | 2 |  | 4 |
| Lakeside Bowling, Pershore Road, Birmingham | 1.4\% | 3 | 0.0\% | 0 | 1.7\% | 3 | 1.8\% | 1 | 1.4\% | 2 | 0.0\% | 0 | 1.5\% | 2 | 1.3\% | 1 |  | 3 |
| Bowl Extreme, Droitwich Road, Worcester | 1.4\% | 3 | 0.0\% | 0 | 1.7\% | 3 | 0.0\% | 0 | 2.1\% | 3 | 0.0\% | 0 | 2.3\% | 3 | 0.0\% | 0 |  | 3 |
| Eastbourne | 0.5\% | 1 | 2.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 |  | 1 |
| Megabowl, Solihull | 0.5\% | 1 | 0.0\% | 0 | 0.6\% | 1 | 1.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 |  | 1 |
| Strike, Tamworth | 0.5\% | 1 | 0.0\% | 0 | 0.6\% | 1 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 |  | 0 |
| (Don't know) | 11.7\% | 26 | 13.0\% | 6 | 11.4\% | 20 | 7.1\% | 4 | 12.1\% | 17 | 20.8\% | 5 | 11.4\% | 15 | 9.3\% | 7 |  | 24 |
| Base: |  | 222 |  | 46 |  | 176 |  | 56 |  | 140 |  | 24 |  | 132 |  | 75 |  | 204 |

Q34 How often do you visit...? (BOWLING FACILITY MENTIONED AT Q33) Only those who go ten-pin bowling at Q30

| More than once a week | 0.5\% | 1 | 0.0\% | 0 | 0.6\% | 1 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.5\% | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Once a week | 0.9\% | 2 | 0.0\% | 0 | 1.1\% | 2 | 1.8\% | 1 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 1.0\% | 2 |
| Less than once a week, but more than once a fortnight | 0.9\% | 2 | 0.0\% | 0 | 1.1\% | 2 | 0.0\% | 0 | 1.4\% | 2 | 0.0\% | 0 | 1.5\% | 2 | 0.0\% | 0 | 1.0\% | 2 |
| Once a fortnight | 1.8\% | 4 | 2.2\% | 1 | 1.7\% | 3 | 3.6\% | 2 | 1.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 5.3\% | 4 | 0.5\% | 1 |
| Less than once a fortnight, but more than once a month | 9.0\% | 20 | 10.9\% | 5 | 8.5\% | 15 | 10.7\% | 6 | 8.6\% | 12 | 8.3\% | 2 | 6.8\% | 9 | 12.0\% | 9 | 9.8\% | 20 |
| Less than once a month, but more than once in two months | 7.7\% | 17 | 15.2\% | 7 | 5.7\% | 10 | 7.1\% | 4 | 8.6\% | 12 | 4.2\% | 1 | 7.6\% | 10 | 8.0\% | 6 | 8.3\% | 17 |
| Once in two months | 11.3\% | 25 | 2.2\% | 1 | 13.6\% | 24 | 10.7\% | 6 | 13.6\% | 19 | 0.0\% | 0 | 13.6\% | 18 | 9.3\% | 7 | 12.3\% | 25 |
| Less often | 57.2\% | 127 | 58.7\% | 27 | 56.8\% | 100 | 53.6\% | 30 | 54.3\% | 76 | 79.2\% | 19 | 59.1\% | 78 | 54.7\% | 41 | 56.4\% | 115 |
| (Don't know / varies / no particular pattern) | 10.8\% | 24 | 10.9\% | 5 | 10.8\% | 19 | 12.5\% | 7 | 10.7\% | 15 | 8.3\% | 2 | 11.4\% | 15 | 8.0\% | 6 | 10.3\% | 21 |
| Base: |  | 222 |  | 46 |  | 176 |  | 56 |  | 140 |  | 24 |  | 132 |  | 75 |  | 204 |


|  | Total |  | Male |  | Female |  | 18 to 34 |  | 35 to 54 |  | 55+ |  | ABC1 |  | C2DE |  | Car in hhold |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Q35 Which bingo hall do you visit? <br> Only those who go to play bingo at Q30 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Shipleys Luxury Bingo Club, Unit 1d,The South East Quadrant, 17, Alcester St, Redditch, Worcestershire B98 8AE | 54.1\% | 46 | 41.7\% | 5 | 56.2\% | 41 | 66.7\% | 6 | 62.5\% | 20 | 47.6\% | 20 | 63.0\% | 17 | 50.0\% | 25 | 55.9\% | 38 |
| Gala Bingo, Great Park, Rubery | 5.9\% | 5 | 8.3\% | 1 | 5.5\% | 4 | 11.1\% | 1 | 6.3\% | 2 | 4.8\% | 2 | 3.7\% | 1 | 8.0\% | 4 | 5.9\% | 4 |
| Batchleys Social Club, Redditch | 4.7\% | 4 | 8.3\% | 1 | 4.1\% | 3 | 0.0\% | 0 | $3.1 \%$ | 1 | 7.1\% | 3 | 3.7\% | 1 | 6.0\% | 3 | 5.9\% | 4 |
| Studley Social Club, Studley | 3.5\% | 3 | 8.3\% | 1 | 2.7\% | 2 | 0.0\% | 0 | 3.1\% | 1 | 4.8\% | 2 | 0.0\% | 0 | 6.0\% | 3 | 1.5\% | 1 |
| Alcester Members Club, Alcester | 2.4\% | 2 | 8.3\% | 1 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 4.8\% | 2 | 0.0\% | 0 | 2.0\% | 1 | 1.5\% | 1 |
| Arrow Valley Social Club, Redditch | 1.2\% | 1 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 1 | 0.0\% | 0 | 2.0\% | 1 | 0.0\% | 0 |
| British Legion Club, Wythall | 1.2\% | 1 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 1 | 0.0\% | 0 | 2.0\% | 1 | 1.5\% | 1 |
| Gala Bingo, Banbury | 1.2\% | 1 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 3.1\% | 1 | 0.0\% | 0 | 3.7\% | , | 0.0\% | 0 | 1.5\% | 1 |
| Astwood Bank | 1.2\% | 1 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 1 | 3.7\% | 1 | 0.0\% | 0 | 1.5\% | 1 |
| Cross keys, Alcester | 1.2\% | 1 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Jubilee Court, St. Faiths Road, Alcester | 1.2\% | 1 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 1 | 0.0\% | 0 | 2.0\% | 1 | 1.5\% | 1 |
| Labour Club, Bromsgrove | 1.2\% | 1 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 1 | 3.7\% | 1 | 0.0\% | 0 | 1.5\% | 1 |
| South Redditch Sports and Social CLub, Redditch | 1.2\% | 1 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 3.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 1.5\% | 1 |
| Gala Bingo, Birmingham | 1.2\% | 1 | 0.0\% | 0 | 1.4\% | 1 | 11.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 0.0\% | 0 |
| Wooton Wowen | 1.2\% | 1 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 1 | 0.0\% | 0 | 2.0\% | 1 | 1.5\% | 1 |
| (Don't know) | 17.6\% | 15 | 25.0\% | 3 | 16.4\% | 12 | 11.1\% | 1 | 18.8\% | 6 | 14.3\% | 6 | 18.5\% | 5 | 16.0\% | 8 | 19.1\% | 13 |
| Base: |  | 85 |  | 12 |  | 73 |  | 9 |  | 32 |  | 42 |  | 27 |  | 50 |  | 68 |

Q36 How often do you visit...? (BINGO FACILITY MENTIONED AT Q35) Only those who go to play bingo at Q30

| More than once a week | 12.9\% | 11 | 16.7\% | 2 | 12.3\% | 9 | 0.0\% | 0 | 3.1\% | 1 | 23.8\% | 10 | 7.4\% | 2 | 16.0\% | 8 | 13.2\% | 9 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Once a week | 42.4\% | 36 | 41.7\% | 5 | 42.5\% | 31 | 33.3\% | 3 | 34.4\% | 11 | 52.4\% | 22 | 40.7\% | 11 | 42.0\% | 21 | 42.6\% | 29 |
| Less than once a week, but more than once a fortnight | 2.4\% | 2 | 0.0\% | 0 | 2.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 4.8\% | 2 | 0.0\% | 0 | 4.0\% | 2 | 0.0\% | 0 |
| Once a fortnight | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Less than once a fortnight, but more than once a month | 11.8\% | 10 | 16.7\% | 2 | 11.0\% | 8 | 22.2\% | 2 | 15.6\% | 5 | 7.1\% | 3 | 11.1\% | 3 | 14.0\% | 7 | 13.2\% | 9 |
| Less than once a month, but more than once in two months | 8.2\% | 7 | 8.3\% | 1 | 8.2\% | 6 | 11.1\% | 1 | 9.4\% | 3 | 7.1\% | 3 | 7.4\% | 2 | 10.0\% | 5 | 8.8\% | 6 |
| Once in two months | 3.5\% | 3 | 0.0\% | 0 | 4.1\% | 3 | 11.1\% | 1 | 6.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 6.0\% | 3 | 4.4\% | 3 |
| Less often | 9.4\% | 8 | 0.0\% | 0 | 11.0\% | 8 | 22.2\% | 2 | 15.6\% | 5 | 2.4\% | 1 | 11.1\% | 3 | 8.0\% | 4 | 7.4\% | 5 |
| (Don't know / varies / no particular pattern) | 9.4\% | 8 | 16.7\% | 2 | 8.2\% | 6 | 0.0\% | 0 | 15.6\% | 5 | 2.4\% | 1 | 22.2\% | 6 | 0.0\% | 0 | 10.3\% | 7 |
| Base: |  | 85 |  | 12 |  | 73 |  | 9 |  | 32 |  | 42 |  | 27 |  | 50 |  | 68 |


| Total | Male | Female | 18 to 34 | 35 to 54 | 55+ | ABC1 | C2DE | Car in hhold |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| Q37 Which health and fit Only those who use a h | ness fa alth and | litie | do you facility |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| David Lloyd Leisure, Slideslow Drive, Bromsgrove, B60 1GJ | 14.5\% | 34 | 13.3\% | 6 | 14.7\% | 28 | 17.3\% | 9 | 19.3\% | 21 | 5.5\% | 4 | 18.0\% | 27 | 9.2\% | 7 | 14.9\% | 34 |
| Abbey Stadium, Birmingham Rd, Redditch, Worcestershire B97 6EJ | 8.5\% | 20 | 11.1\% | 5 | 7.9\% | 15 | 11.5\% | 6 | 10.1\% | 11 | 4.1\% | 3 | 6.7\% | 10 | 11.8\% | 9 | 8.8\% | 20 |
| Other | 6.0\% | 14 | 2.2\% | 1 | 6.8\% | 13 | 0.0\% | 0 | 3.7\% | 4 | 13.7\% | 10 | 2.7\% | 4 | 11.8\% | 9 | 6.1\% | 14 |
| Energie Fitness, Battens Drive, South Moons Moat, Redditch, Worcestershire B98 0LJ | 6.0\% | 14 | 2.2\% | 1 | 6.8\% | 13 | 5.8\% | 3 | 7.3\% | 8 | 4.1\% | 3 | 4.7\% | 7 | 7.9\% | 6 | 6.1\% | 14 |
| Eze Fitness, The South East Quadrant, 17, Alcester St, Redditch, Worcestershire B98 8AE | 5.1\% | 12 | 4.4\% | 2 | 5.3\% | 10 | 7.7\% | 4 | 3.7\% | 4 | 5.5\% | 4 | 6.0\% | 9 | 2.6\% | 2 | 5.3\% | 12 |
| Greg Hall Centre, Alcester | 4.7\% | 11 | 4.4\% | 2 | 4.7\% | 9 | 1.9\% | 1 | 4.6\% | 5 | 6.8\% | 5 | 4.0\% | 6 | 6.6\% | 5 | 4.8\% | 11 |
| The Dolphin Centre, School <br> Drive, Bromsgrove, <br> Worcestershire B60 1AY | 4.7\% | 11 | 0.0\% | 0 | 5.8\% | 11 | 7.7\% | 4 | 3.7\% | 4 | 4.1\% | 3 | 6.0\% | 9 | 2.6\% | 2 | 4.4\% | 10 |
| Abbey Hotel, Dagnell Road, Redditch | 4.3\% | 10 | 4.4\% | 2 | 4.2\% | 8 | 3.8\% | 2 | 2.8\% | 3 | 6.8\% | 5 | 5.3\% | 8 | 2.6\% | 2 | 4.4\% | 10 |
| Fitness Unlimited, Millsborough House, Ipsley St, Redditch, Worcestershire B98 7AL | 3.0\% | 7 | 6.7\% | 3 | 2.1\% | 4 | 1.9\% | 1 | 4.6\% | 5 | 1.4\% | 1 | 1.3\% | 2 | 6.6\% | 5 | 2.6\% | 6 |
| Gymophobics, Mills Court, Albert St, Redditch, Worcestershire B97 4DA | 3.0\% | 7 | 2.2\% | 1 | 3.2\% | 6 | 1.9\% | 1 | 0.9\% | 1 | 6.8\% | 5 | 3.3\% | 5 | 2.6\% | 2 | 3.1\% | 7 |
| Kingsley Sports Centre, Woodrow Drive, Redditch, Worcestershire B98 7UH | 2.6\% | 6 | 0.0\% | 0 | 3.2\% | 6 | 5.8\% | 3 | 1.8\% | 2 | 1.4\% | 1 | 2.7\% | 4 | 2.6\% | 2 | 2.6\% | 6 |
| Arrow Vale Sports \& Leisure <br> Centre, Green Sward <br> Lane, Matchborough <br> West, Redditch, <br> Worcestershire B98 0EN | 2.1\% | 5 | 2.2\% | 1 | 2.1\% | 4 | 1.9\% | 1 | 2.8\% | 3 | 1.4\% | 1 | 2.7\% | 4 | 1.3\% | 1 | 1.8\% | 4 |
| Greens Health \& Fitness Club, 20, Ashbrook Drive, Rubery, Birmingham, West Midlands B45 9FN | 2.1\% | 5 | 2.2\% | 1 | 2.1\% | 4 | 0.0\% | 0 | 3.7\% | 4 | 1.4\% | 1 | 2.7\% | 4 | 1.3\% | 1 | 2.2\% | 5 |
| Virgin Active, Blythe Gate, Shirley, Solihull | 1.7\% | 4 | 2.2\% | 1 | 1.6\% | 3 | 1.9\% | 1 | 1.8\% | 2 | 0.0\% | 0 | 1.3\% | 2 | 2.6\% | 2 | 1.8\% | 4 |
| Bromsgrove Hotel, Bromsgrove | 1.7\% | 4 | 4.4\% | 2 | 1.1\% | 2 | 7.7\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 3 | 1.3\% | 1 | 1.3\% | 3 |
| David Lloyd, Cranmore Boulevard, Shirley, Solihull | 1.7\% | 4 | 0.0\% | 0 | 2.1\% | 4 | 1.9\% | 1 | 1.8\% | 2 | 1.4\% | 1 | 2.7\% | 4 | 0.0\% | 0 | 1.8\% | 4 |
| Hewell Road Swimming Pool, Redditch | 1.3\% | 3 | 0.0\% | 0 | 1.6\% | 3 | 3.8\% | 2 | 0.9\% | 1 | 0.0\% | 0 | 0.7\% | 1 | 2.6\% | 2 | 0.9\% | 2 |
| Altered Images Fitness Club, 80, Worcester Rd, Bromsgrove, Worcestershire B61 7AG | 0.9\% | 2 | 4.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 1.4\% | 1 | 0.7\% | 1 | 1.3\% | 1 | 0.9\% | 2 |
| Lifestyle Body Toning Suite, Unit 3, Tudor Business Centre, Marsden Rd, Redditch, Worcestershire B98 7AY | 0.9\% | 2 | 0.0\% | 0 | 1.1\% | 2 | 1.9\% | 1 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 2 | 0.9\% | 2 |
| Curves, Unit 4, Silver Birches Business Park, Aston Rd, Bromsgrove, Worcestershire B60 3EU | 0.9\% | 2 | 2.2\% | 1 | 0.5\% | 1 | 0.0\% | 0 | 1.8\% | 2 | 0.0\% | 0 | 1.3\% | 2 | 0.0\% | 0 | 0.9\% | 2 |
| Stratford Leisure Centre, Stratford-upon-Avon | 0.9\% | 2 | 0.0\% | 0 | 1.1\% | 2 | 0.0\% | 0 | 1.8\% | 2 | 0.0\% | 0 | 1.3\% | 2 | 0.0\% | 0 | 0.9\% | 2 |
| Wild Moor, Alcester Road, Stratford Upon Avon | 0.9\% | 2 | 0.0\% | 0 | 1.1\% | 2 | 0.0\% | 0 | 1.8\% | 2 | 0.0\% | 0 | 1.3\% | 2 | 0.0\% | 0 | 0.9\% | 2 |
| Coxsmall Wood, Birmingham | 0.9\% | 2 | 0.0\% | 0 | 1.1\% | 2 | 0.0\% | 0 | 1.8\% | 2 | 0.0\% | 0 | 0.7\% | 1 | 1.3\% | 1 | 0.9\% | 2 |
| LivingWell Health Clubs, within Hilton Hotel, Birmingham Rd, | 0.4\% | 1 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.4\% | 1 |



## Q38 How often do you visit...? (HEALTH \& FITNESS FACILITY MENTIONED AT Q37)

 Only those who use a health and fitness facility at Q30| More than once a week | 58.3\% | 137 | 57.8\% | 26 | 58.4\% | 111 | 61.5\% | 32 | 66.1\% | 72 | 45.2\% | 33 | 60.7\% | 91 | 55.3\% | 42 | 59.2\% | 135 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Once a week | 23.8\% | 56 | 22.2\% | 10 | 24.2\% | 46 | 19.2\% | 10 | 17.4\% | 19 | 35.6\% | 26 | 21.3\% | 32 | 26.3\% | 20 | 23.7\% | 54 |
| Less than once a week, but more than once a fortnight | 1.7\% | 4 | 0.0\% | 0 | 2.1\% | 4 | 3.8\% | 2 | 0.9\% | 1 | 1.4\% | 1 | 1.3\% | 2 | 2.6\% | 2 | 1.8\% | 4 |
| Once a fortnight | 3.4\% | 8 | 2.2\% | 1 | 3.7\% | 7 | 1.9\% | 1 | 2.8\% | 3 | 5.5\% | 4 | 4.0\% | 6 | 1.3\% | 1 | 3.5\% | 8 |
| Less than once a fortnight, but more than once a month | 3.8\% | 9 | 2.2\% | 1 | 4.2\% | 8 | 7.7\% | 4 | 3.7\% | 4 | 1.4\% | 1 | 4.0\% | 6 | 3.9\% | 3 | 3.1\% | 7 |
| Less than once a month, but more than once in two months | 1.3\% | 3 | 4.4\% | 2 | 0.5\% | 1 | 0.0\% | 0 | 0.9\% | 1 | 2.7\% | 2 | 0.7\% | 1 | 2.6\% | 2 | 1.3\% | 3 |
| Once in two months | 0.9\% | 2 | 2.2\% | 1 | 0.5\% | 1 | 1.9\% | 1 | 0.9\% | 1 | 0.0\% | 0 | 0.7\% | 1 | 1.3\% | 1 | 0.9\% | 2 |
| Less often | 1.7\% | 4 | 0.0\% | 0 | 2.1\% | 4 | 3.8\% | 2 | 1.8\% | 2 | 0.0\% | 0 | 2.7\% | 4 | 0.0\% | 0 | 1.8\% | 4 |
| (Don't know / varies / no particular pattern) | 5.1\% | 12 | 8.9\% | 4 | 4.2\% | 8 | 0.0\% | 0 | 5.5\% | 6 | 8.2\% | 6 | 4.7\% | 7 | 6.6\% | 5 | 4.8\% | 11 |
| Base: |  | 235 |  | 45 |  | 190 |  | 52 |  | 109 |  | 73 |  | 150 |  | 76 |  | 228 |

## Q39 Which leisure facilities would you like to see more of in the Redditch area?

| Swimming pool | 15.8\% | 161 | 14.8\% | 39 | 16.2\% | 122 | 23.0\% | 29 | 20.4\% | 75 | 11.0\% | 56 | 19.6\% | 86 | 14.1\% | 72 | 17.4\% | 152 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Bowling Alley | 9.4\% | 96 | 7.2\% | 19 | 10.2\% | 77 | 16.7\% | 21 | 16.0\% | 59 | 2.9\% | 15 | 11.2\% | 49 | 7.8\% | 40 | 9.8\% | 86 |
| Ice Rink | 8.7\% | 88 | 4.5\% | 12 | 10.1\% | 76 | 12.7\% | 16 | 14.4\% | 53 | 3.7\% | 19 | 10.3\% | 45 | 7.8\% | 40 | 9.4\% | 82 |
| Leisure Centre | 3.6\% | 37 | 2.3\% | 6 | 4.1\% | 31 | 4.0\% | 5 | 5.2\% | 19 | 2.5\% | 13 | 4.6\% | 20 | 3.3\% | 17 | 3.7\% | 32 |
| Other | 3.6\% | 37 | 4.9\% | 13 | 3.2\% | 24 | 4.8\% | 6 | 4.1\% | 15 | 3.1\% | 16 | 4.8\% | 21 | 2.9\% | 15 | 3.9\% | 34 |
| Paintballing | 1.7\% | 17 | 2.3\% | 6 | 1.5\% | 11 | 2.4\% | 3 | 2.4\% | 9 | 1.0\% | 5 | 2.3\% | 10 | 1.0\% | 5 | 1.9\% | 17 |
| Cinema | 1.7\% | 17 | 2.3\% | 6 | 1.5\% | 11 | 5.6\% | 7 | 0.8\% | 3 | 1.2\% | 6 | 1.4\% | 6 | 1.8\% | 9 | 1.6\% | 14 |
| Health and Fitness (Gym) | 1.2\% | 12 | 0.8\% | 2 | 1.3\% | 10 | 2.4\% | 3 | 1.9\% | 7 | 0.4\% | 2 | 2.1\% | 9 | 0.4\% | 2 | 1.0\% | 9 |
| Youth Centre | 1.1\% | 11 | 0.8\% | 2 | 1.2\% | 9 | 0.8\% | 1 | 1.6\% | 6 | 0.8\% | 4 | 0.5\% | 2 | 1.6\% | 8 | 0.9\% | 8 |
| Karting | 1.1\% | 11 | 2.7\% | 7 | 0.5\% | 4 | 0.8\% | 1 | 1.6\% | 6 | 0.8\% | 4 | 1.4\% | 6 | 1.0\% | 5 | 1.3\% | 11 |
| Restaurants | 1.1\% | 11 | 1.5\% | 4 | 0.9\% | 7 | 1.6\% | 2 | 1.6\% | 6 | 0.6\% | 3 | 1.8\% | 8 | 0.6\% | 3 | 1.0\% | 9 |
| Childrens playground facilities | 1.0\% | 10 | 0.8\% | 2 | 1.1\% | 8 | 2.4\% | 3 | 1.6\% | 6 | 0.2\% | 1 | 0.9\% | 4 | 1.2\% | 6 | 0.8\% | 7 |
| Extreme Sports | 0.9\% | 9 | 1.5\% | 4 | 0.7\% | 5 | 1.6\% | 2 | 0.8\% | 3 | 0.8\% | 4 | 1.1\% | 5 | 0.8\% | 4 | 1.0\% | 9 |
| Tennis Courts | 0.9\% | 9 | 0.8\% | 2 | 0.9\% | 7 | 2.4\% | 3 | 0.8\% | 3 | 0.6\% | 3 | 1.6\% | 7 | 0.4\% | 2 | 0.9\% | 8 |
| Theatre | 0.6\% | 6 | 1.5\% | 4 | 0.3\% | 2 | 0.0\% | 0 | 0.5\% | 2 | 0.8\% | 4 | 0.9\% | 4 | 0.2\% | 1 | 0.6\% | 5 |
| Bars/pubs | 0.5\% | 5 | 1.5\% | 4 | 0.1\% | 1 | 0.8\% | 1 | 0.8\% | 3 | 0.2\% | 1 | 0.9\% | 4 | 0.2\% | 1 | 0.5\% | 4 |
| More parks | 0.4\% | 4 | 0.0\% | 0 | 0.5\% | 4 | 0.8\% | 1 | 0.5\% | 2 | 0.2\% | 1 | 0.2\% | 1 | 0.6\% | 3 | 0.3\% | 3 |
| Water park | 0.3\% | 3 | 0.4\% | 1 | 0.3\% | 2 | 0.8\% | 1 | 0.5\% | 2 | 0.0\% | 0 | 0.2\% | 1 | 0.4\% | 2 | 0.3\% | 3 |
| Bingo | 0.3\% | 3 | 0.4\% | 1 | 0.3\% | 2 | 0.0\% | 0 | 0.3\% | 1 | 0.4\% | 2 | 0.2\% | 1 | 0.4\% | 2 | 0.2\% | 2 |
| Ski slope | 0.3\% | 3 | 0.4\% | 1 | 0.3\% | 2 | 0.8\% | 1 | 0.5\% | 2 | 0.0\% | 0 | 0.2\% | 1 | 0.4\% | 2 | 0.2\% | 2 |
| Musuems | 0.3\% | 3 | 0.4\% | 1 | 0.3\% | 2 | 0.0\% | 0 | 0.3\% | 1 | 0.4\% | 2 | 0.2\% | 1 | 0.4\% | 2 | 0.2\% | 2 |
| Classes for yoga / pilates | 0.3\% | 3 | 0.0\% | 0 | 0.4\% | 3 | 0.8\% | 1 | 0.3\% | 1 | 0.2\% | 1 | 0.7\% | 3 | 0.0\% | 0 | 0.3\% | 3 |
| Football pitches | 0.3\% | 3 | 0.8\% | 2 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 3 | 0.2\% | 1 | 0.4\% | 2 | 0.3\% | 3 |
| Hotels | 0.2\% | 2 | 0.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.2\% | 1 | 0.5\% | 2 | 0.0\% | 0 | 0.2\% | 2 |
| (None) | 47.2\% | 480 | 51.5\% | 136 | 45.7\% | 344 | 28.6\% | 36 | 36.7\% | 135 | 59.1\% | 302 | 44.1\% | 193 | 48.7\% | 249 | 45.4\% | 398 |
| (Don't know) | 14.9\% | 152 | 14.4\% | 38 | 15.1\% | 114 | 14.3\% | 18 | 12.0\% | 44 | 17.0\% | 87 | 11.9\% | 52 | 16.6\% | 85 | 14.7\% | 129 |
| Base: |  | 1017 |  | 264 |  | 753 |  | 126 |  | 368 |  | 511 |  | 438 |  | 511 |  | 876 |


| Total | Male | Female | 18 to 34 | 35 | to 54 | $55+$ | ABC1 | C2DE | Car in hhold |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

GEN Gender of respondent:

| Male | 26.0\% | 264 | 100.0\% | 264 | 0.0\% | 0 | 19.0\% | 24 | 23.9\% | 88 | 29.2\% | 149 | 23.7\% | 104 | 26.8\% | 137 | 26.1\% | 229 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Female | 74.0\% | 753 | 0.0\% | 0 | 100.0\% | 753 | 81.0\% | 102 | 76.1\% | 280 | 70.8\% | 362 | 76.3\% | 334 | 73.2\% | 374 | 73.9\% | 647 |
| Base: |  | 1017 |  | 264 |  | 753 |  | 126 |  | 368 |  | 511 |  | 438 |  | 511 |  | 876 |

AGE Age of respondent:

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| 18-24 years | $2.5 \%$ | 25 | $2.3 \%$ | 6 | $2.5 \%$ | 19 | $19.8 \%$ | 25 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $2.3 \%$ | 10 | $2.2 \%$ | 11 | $2.3 \%$ | 20 |
| $25-34$ years | $9.9 \%$ | 101 | $6.8 \%$ | 18 | $11.0 \%$ | 83 | $80.2 \%$ | 101 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $13.0 \%$ | 57 | $8.2 \%$ | 42 | $10.4 \%$ | 91 |
| $35-44$ years | $17.3 \%$ | 176 | $15.5 \%$ | 41 | $17.9 \%$ | 135 | $0.0 \%$ | 0 | $47.8 \%$ | 176 | $0.0 \%$ | 0 | $24.2 \%$ | 106 | $11.5 \%$ | 59 | $18.7 \%$ | 164 |
| 45-54 years | $18.9 \%$ | 192 | $17.8 \%$ | 47 | $19.3 \%$ | 145 | $0.0 \%$ | 0 | $52.2 \%$ | 192 | $0.0 \%$ | 0 | $24.2 \%$ | 106 | $15.1 \%$ | 77 | $20.4 \%$ | 179 |
| $55-64$ years | $22.4 \%$ | 228 | $26.5 \%$ | 70 | $21.0 \%$ | 158 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $44.6 \%$ | 228 | $19.9 \%$ | 87 | $23.9 \%$ | 122 | $24.0 \%$ | 210 |
| $65+$ | $27.8 \%$ | 283 | $29.9 \%$ | 79 | $27.1 \%$ | 204 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $55.4 \%$ | 283 | $15.8 \%$ | 69 | $38.7 \%$ | 198 | $23.5 \%$ | 206 |
| (Refused) | $1.2 \%$ | 12 | $1.1 \%$ | 3 | $1.2 \%$ | 9 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.7 \%$ | 3 | $0.4 \%$ | 2 | $0.7 \%$ | 6 |
| Base: |  | 1017 |  | 264 |  | 753 |  | 126 |  | 368 |  | 511 | 438 | 511 | 876 |  |  |  |

## SEG Socio Economic Grouping

| A | $4.7 \%$ | 48 | $5.3 \%$ | 14 | $4.5 \%$ | 34 | $3.2 \%$ | 4 | $6.0 \%$ | 22 | $4.1 \%$ | 21 | $11.0 \%$ | 48 | $0.0 \%$ | 0 | $5.4 \%$ | 47 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| B | $16.7 \%$ | 170 | $14.0 \%$ | 37 | $17.7 \%$ | 133 | $16.7 \%$ | 21 | $22.6 \%$ | 83 | $12.7 \%$ | 65 | $38.8 \%$ | 170 | $0.0 \%$ | 0 | $18.5 \%$ | 162 |
| C1 | $21.6 \%$ | 220 | $20.1 \%$ | 53 | $22.2 \%$ | 167 | $33.3 \%$ | 42 | $29.1 \%$ | 107 | $13.7 \%$ | 70 | $50.2 \%$ | 220 | $0.0 \%$ | 0 | $23.6 \%$ | 207 |
| C2 | $14.8 \%$ | 151 | $18.6 \%$ | 49 | $13.5 \%$ | 102 | $19.0 \%$ | 24 | $15.2 \%$ | 56 | $13.7 \%$ | 70 | $0.0 \%$ | 0 | $29.6 \%$ | 151 | $15.9 \%$ | 139 |
| D | $14.0 \%$ | 142 | $12.9 \%$ | 34 | $14.3 \%$ | 108 | $14.3 \%$ | 18 | $17.9 \%$ | 66 | $11.4 \%$ | 58 | $0.0 \%$ | 0 | $27.8 \%$ | 142 | $13.8 \%$ | 121 |
| E | $21.4 \%$ | 218 | $20.5 \%$ | 54 | $21.8 \%$ | 164 | $8.7 \%$ | 11 | $3.8 \%$ | 14 | $37.6 \%$ | 192 | $0.0 \%$ | 0 | $42.7 \%$ | 218 | $17.5 \%$ | 153 |
| (Refused) | $6.7 \%$ | 68 | $8.7 \%$ | 23 | $6.0 \%$ | 45 | $4.8 \%$ | 6 | $5.4 \%$ | 20 | $6.8 \%$ | 35 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $5.4 \%$ | 47 |
| Base: |  | 1017 |  | 264 |  | 753 |  | 126 |  | 368 |  | 511 |  | 438 | 511 | 876 |  |  |

ADU How many adults, including yourself, live in your household (16 years and above)?

| One | 30.9\% | 314 | 34.8\% | 92 | 29.5\% | 222 | 19.8\% | 25 | 23.1\% | 85 | 39.3\% | 201 | 26.3\% | 115 | 35.8\% | 183 | 25.1\% | 220 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Two | 52.6\% | 535 | 50.0\% | 132 | 53.5\% | 403 | 67.5\% | 85 | 51.4\% | 189 | 50.3\% | 257 | 54.3\% | 238 | 51.5\% | 263 | 57.2\% | 501 |
| Three | 10.8\% | 110 | 9.8\% | 26 | 11.2\% | 84 | 9.5\% | 12 | 15.5\% | 57 | 8.0\% | 41 | 12.8\% | 56 | 9.6\% | 49 | 12.3\% | 108 |
| Four | 4.0\% | 41 | 3.0\% | 8 | 4.4\% | 33 | 2.4\% | 3 | 8.2\% | 30 | 1.6\% | 8 | 5.0\% | 22 | 2.7\% | 14 | 4.5\% | 39 |
| Five | 0.5\% | 5 | 0.8\% | 2 | 0.4\% | 3 | 0.0\% | 0 | 0.8\% | 3 | 0.4\% | 2 | 0.7\% | 3 | 0.4\% | 2 | 0.6\% | 5 |
| Six or more | 0.2\% | 2 | 0.0\% | 0 | 0.3\% | 2 | 0.0\% | 0 | 0.5\% | 2 | 0.0\% | 0 | 0.5\% | 2 | 0.0\% | 0 | 0.2\% | 2 |
| (Refused) | 1.0\% | 10 | 1.5\% | 4 | 0.8\% | 6 | 0.8\% | 1 | 0.5\% | 2 | 0.4\% | 2 | 0.5\% | 2 | 0.0\% | 0 | 0.1\% | 1 |
| Base: |  | 1017 |  | 264 |  | 753 |  | 126 |  | 368 |  | 511 |  | 438 |  | 511 |  | 876 |

CHI How many children live in your household, aged 15 years and under?

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| None | $72.9 \%$ | 741 | $81.8 \%$ | 216 | $69.7 \%$ | 525 | $43.7 \%$ | 55 | $50.8 \%$ | 187 | $96.7 \%$ | 494 | $66.2 \%$ | 290 | $79.3 \%$ | 405 | $72.0 \%$ | 631 |
| One | $12.3 \%$ | 125 | $9.1 \%$ | 24 | $13.4 \%$ | 101 | $27.8 \%$ | 35 | $22.6 \%$ | 83 | $1.2 \%$ | 6 | $15.8 \%$ | 69 | $10.6 \%$ | 54 | $12.7 \%$ | 111 |
| Two | $10.6 \%$ | 108 | $5.7 \%$ | 15 | $12.4 \%$ | 93 | $23.0 \%$ | 29 | $20.1 \%$ | 74 | $1.0 \%$ | 5 | $14.8 \%$ | 65 | $7.0 \%$ | 36 | $11.5 \%$ | 101 |
| Three | $2.6 \%$ | 26 | $1.1 \%$ | 3 | $3.1 \%$ | 23 | $3.2 \%$ | 4 | $4.6 \%$ | 17 | $0.8 \%$ | 4 | $2.1 \%$ | 9 | $2.5 \%$ | 13 | $2.9 \%$ | 25 |
| Four | $0.8 \%$ | 8 | $0.8 \%$ | 2 | $0.8 \%$ | 6 | $1.6 \%$ | 2 | $1.6 \%$ | 6 | $0.0 \%$ | 0 | $0.9 \%$ | 4 | $0.6 \%$ | 3 | $0.9 \%$ | 8 |
| Five | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Six or more | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| (Refused) | $0.9 \%$ | 9 | $1.5 \%$ | 4 | $0.7 \%$ | 5 | $0.8 \%$ | 1 | $0.3 \%$ | 1 | $0.4 \%$ | 2 | $0.2 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Base: |  | 1017 |  | 264 |  | 753 |  | 126 |  | 368 |  | 511 |  | 438 | 511 | 876 |  |  |

CAR How many cars does your household own or have the use of?

| None | $12.8 \%$ | 130 | $11.4 \%$ | 30 | $13.3 \%$ | 100 | $11.1 \%$ | 14 | $6.5 \%$ | 24 | $17.8 \%$ | 91 | $4.8 \%$ | 21 | $19.2 \%$ | 98 | $0.0 \%$ |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| One | $42.5 \%$ | 432 | $45.5 \%$ | 120 | $41.4 \%$ | 312 | $37.3 \%$ | 47 | $34.5 \%$ | 127 | $49.9 \%$ | 255 | $32.9 \%$ | 144 | $52.1 \%$ | 266 | $49.3 \%$ | 432 |
| Two | $33.9 \%$ | 345 | $30.3 \%$ | 80 | $35.2 \%$ | 265 | $42.1 \%$ | 53 | $42.9 \%$ | 158 | $25.6 \%$ | 131 | $48.6 \%$ | 213 | $22.5 \%$ | 115 | $39.4 \%$ | 345 |
| Three or more | $9.7 \%$ | 99 | $11.0 \%$ | 29 | $9.3 \%$ | 70 | $8.7 \%$ | 11 | $15.8 \%$ | 58 | $5.9 \%$ | 30 | $13.5 \%$ | 59 | $6.3 \%$ | 32 | $11.3 \%$ | 99 |
| (Refused) | $1.1 \%$ | 11 | $1.9 \%$ | 5 | $0.8 \%$ | 6 | $0.8 \%$ | 1 | $0.3 \%$ | 1 | $0.8 \%$ | 4 | $0.2 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Base: |  | 1017 |  | 264 |  | 753 |  | 126 |  | 368 |  | 511 |  | 438 | 511 | 876 |  |  |


|  | Total |  | Male |  | Female |  | 18 to 34 |  | 35 to 54 |  | 55+ |  | ABC1 |  | C2DE |  | Car in hhold |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| ETH For the purpose of the survey, could I ask to which ethnic group you consider yourself to belong to? |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| White | 96.2\% | 978 | 93.6\% | 247 | 97.1\% | 731 | 89.7\% | 113 | 97.3\% | 358 | 97.8\% | 500 | 97.0\% | 425 | 97.7\% | 499 | 97.1\% | 851 |
| Indian | 0.3\% | 3 | 1.1\% | 3 | 0.0\% | 0 | 0.8\% | 1 | 0.3\% | 1 | 0.2\% | 1 | 0.0\% | 0 | 0.6\% | 3 | 0.2\% | 2 |
| Pakistani | 0.3\% | 3 | 0.4\% | 1 | 0.3\% | 2 | 0.8\% | 1 | 0.5\% | 2 | 0.0\% | 0 | 0.2\% | 1 | 0.2\% | 1 | 0.3\% | 3 |
| Bangladeshi | 0.1\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% | 1 |
| Other Asian | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% | 1 |
| Black Caribbean | 0.2\% | 2 | 0.4\% | 1 | 0.1\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 |
| Black African | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% | 1 |
| Other Black | 0.2\% | 2 | 0.4\% | 1 | 0.1\% | 1 | 0.8\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.5\% | 2 | 0.0\% | 0 | 0.2\% | 2 |
| Chinese | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mixed Race | 0.7\% | 7 | 0.8\% | 2 | 0.7\% | 5 | 4.0\% | 5 | 0.0\% | 0 | 0.4\% | 2 | 0.9\% | 4 | 0.4\% | 2 | 0.6\% | 5 |
| Other Ethnic Group | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Refused) | 1.9\% | 19 | 3.0\% | 8 | 1.5\% | 11 | 3.2\% | 4 | 0.8\% | 3 | 1.4\% | 7 | 0.7\% | 3 | 1.0\% | 5 | 1.0\% | 9 |
| Base: |  | 1017 |  | 264 |  | 753 |  | 126 |  | 368 |  | 511 |  | 438 |  | 511 |  | 876 |

QUOTA Zone:

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Zone 1 | $30.1 \%$ | 306 | $25.4 \%$ | 67 | $31.7 \%$ | 239 | $34.9 \%$ | 44 | $32.6 \%$ | 120 | $27.2 \%$ | 139 | $26.7 \%$ | 117 | $33.1 \%$ | 169 | $29.0 \%$ | 254 |
| Zone 2 | $7.5 \%$ | 76 | $9.5 \%$ | 25 | $6.8 \%$ | 51 | $5.6 \%$ | 7 | $6.0 \%$ | 22 | $8.8 \%$ | 45 | $6.6 \%$ | 29 | $8.2 \%$ | 42 | $7.5 \%$ | 66 |
| Zone 3 | $18.1 \%$ | 184 | $18.9 \%$ | 50 | $17.8 \%$ | 134 | $29.4 \%$ | 37 | $17.1 \%$ | 63 | $15.9 \%$ | 81 | $19.0 \%$ | 83 | $17.2 \%$ | 88 | $17.8 \%$ | 156 |
| Zone 4 | $6.8 \%$ | 69 | $8.0 \%$ | 21 | $6.4 \%$ | 48 | $3.2 \%$ | 4 | $6.3 \%$ | 23 | $8.2 \%$ | 42 | $9.4 \%$ | 41 | $5.3 \%$ | 27 | $7.4 \%$ | 65 |
| Zone 5 | $12.2 \%$ | 124 | $14.0 \%$ | 37 | $11.6 \%$ | 87 | $15.9 \%$ | 20 | $15.2 \%$ | 56 | $9.4 \%$ | 48 | $12.8 \%$ | 56 | $11.5 \%$ | 59 | $12.4 \%$ | 109 |
| Zone 6 | $9.9 \%$ | 101 | $9.5 \%$ | 25 | $10.1 \%$ | 76 | $5.6 \%$ | 7 | $9.2 \%$ | 34 | $11.5 \%$ | 59 | $12.1 \%$ | 53 | $8.4 \%$ | 43 | $9.9 \%$ | 87 |
| Zone 7 | $7.6 \%$ | 77 | $5.7 \%$ | 15 | $8.2 \%$ | 62 | $2.4 \%$ | 3 | $6.3 \%$ | 23 | $9.8 \%$ | 50 | $6.8 \%$ | 30 | $8.0 \%$ | 41 | $7.6 \%$ | 67 |
| Zone 8 | $7.9 \%$ | 80 | $9.1 \%$ | 24 | $7.4 \%$ | 56 | $3.2 \%$ | 4 | $7.3 \%$ | 27 | $9.2 \%$ | 47 | $6.6 \%$ | 29 | $8.2 \%$ | 42 | $8.2 \%$ | 72 |
| Base: |  | 1017 |  | 264 |  | 753 |  | 126 |  | 368 |  | 511 |  | 438 | 511 | 876 |  |  |

## PC Could I record your postcode please?

| B45 8 | $3.2 \%$ | 33 | $3.4 \%$ | 9 | $3.2 \%$ | 24 | $1.6 \%$ | 2 | $2.7 \%$ | 10 | $4.1 \%$ | 21 | $3.9 \%$ | 17 | $2.7 \%$ | 14 | $3.3 \%$ | 29 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| B48 7 | $3.3 \%$ | 34 | $3.4 \%$ | 9 | $3.3 \%$ | 25 | $1.6 \%$ | 2 | $3.8 \%$ | 14 | $3.3 \%$ | 17 | $3.7 \%$ | 16 | $2.9 \%$ | 15 | $3.2 \%$ | 28 |
| B49 5 | $2.1 \%$ | 21 | $2.3 \%$ | 6 | $2.0 \%$ | 15 | $0.8 \%$ | 1 | $1.9 \%$ | 7 | $2.3 \%$ | 12 | $2.1 \%$ | 9 | $2.0 \%$ | 10 | $2.3 \%$ | 20 |
| B49 6 | $4.3 \%$ | 44 | $4.5 \%$ | 12 | $4.3 \%$ | 32 | $2.4 \%$ | 3 | $4.9 \%$ | 18 | $4.3 \%$ | 22 | $3.4 \%$ | 15 | $4.3 \%$ | 22 | $4.3 \%$ | 38 |
| B60 1 | $3.3 \%$ | 34 | $2.7 \%$ | 7 | $3.6 \%$ | 27 | $2.4 \%$ | 3 | $2.7 \%$ | 10 | $4.1 \%$ | 21 | $4.6 \%$ | 20 | $2.7 \%$ | 14 | $3.4 \%$ | 30 |
| B60 2 | $2.2 \%$ | 22 | $1.9 \%$ | 5 | $2.3 \%$ | 17 | $2.4 \%$ | 3 | $3.5 \%$ | 13 | $1.2 \%$ | 6 | $3.9 \%$ | 17 | $1.0 \%$ | 5 | $2.5 \%$ | 22 |
| B60 3 | $2.5 \%$ | 25 | $1.5 \%$ | 4 | $2.8 \%$ | 21 | $3.2 \%$ | 4 | $4.1 \%$ | 15 | $1.2 \%$ | 6 | $2.3 \%$ | 10 | $2.2 \%$ | 11 | $2.2 \%$ | 19 |
| B60 4 | $0.8 \%$ | 8 | $1.5 \%$ | 4 | $0.5 \%$ | 4 | $0.0 \%$ | 0 | $1.1 \%$ | 4 | $0.8 \%$ | 4 | $0.7 \%$ | 3 | $0.8 \%$ | 4 | $0.9 \%$ | 8 |
| B61 0 | $2.9 \%$ | 29 | $3.8 \%$ | 10 | $2.5 \%$ | 19 | $6.3 \%$ | 8 | $3.0 \%$ | 11 | $2.0 \%$ | 10 | $3.2 \%$ | 14 | $2.7 \%$ | 14 | $3.0 \%$ | 26 |
| B61 7 | $1.7 \%$ | 17 | $2.3 \%$ | 6 | $1.5 \%$ | 11 | $4.0 \%$ | 5 | $1.4 \%$ | 5 | $1.4 \%$ | 7 | $1.6 \%$ | 7 | $1.6 \%$ | 8 | $1.6 \%$ | 14 |
| B61 8 | $2.3 \%$ | 23 | $3.0 \%$ | 8 | $2.0 \%$ | 15 | $0.0 \%$ | 0 | $2.2 \%$ | 8 | $2.9 \%$ | 15 | $1.1 \%$ | 5 | $3.3 \%$ | 17 | $2.3 \%$ | 20 |
| B80 7 | $7.5 \%$ | 76 | $9.5 \%$ | 25 | $6.8 \%$ | 51 | $5.6 \%$ | 7 | $6.0 \%$ | 22 | $8.8 \%$ | 45 | $6.6 \%$ | 29 | $8.2 \%$ | 42 | $7.5 \%$ | 66 |
| B94 5 | $3.0 \%$ | 31 | $1.9 \%$ | 5 | $3.5 \%$ | 26 | $1.6 \%$ | 2 | $3.0 \%$ | 11 | $3.3 \%$ | 17 | $3.2 \%$ | 14 | $2.7 \%$ | 14 | $3.2 \%$ | 28 |
| B95 5 | $4.4 \%$ | 45 | $3.8 \%$ | 10 | $4.6 \%$ | 35 | $0.8 \%$ | 1 | $3.0 \%$ | 11 | $6.5 \%$ | 33 | $3.7 \%$ | 16 | $5.1 \%$ | 26 | $4.3 \%$ | 38 |
| B95 6 | $1.4 \%$ | 14 | $1.9 \%$ | 5 | $1.2 \%$ | 9 | $0.0 \%$ | 0 | $0.8 \%$ | 3 | $2.2 \%$ | 11 | $0.7 \%$ | 3 | $2.2 \%$ | 11 | $1.5 \%$ | 13 |
| B96 6 | $7.0 \%$ | 71 | $8.3 \%$ | 22 | $6.5 \%$ | 49 | $3.2 \%$ | 4 | $6.3 \%$ | 23 | $8.6 \%$ | 44 | $9.8 \%$ | 43 | $5.3 \%$ | 27 | $7.6 \%$ | 67 |
| B97 4 | $3.5 \%$ | 36 | $6.4 \%$ | 17 | $2.5 \%$ | 19 | $7.1 \%$ | 9 | $2.2 \%$ | 8 | $3.7 \%$ | 19 | $2.3 \%$ | 10 | $4.1 \%$ | 21 | $3.3 \%$ | 29 |
| B97 5 | $10.4 \%$ | 106 | $9.5 \%$ | 25 | $10.8 \%$ | 81 | $10.3 \%$ | 13 | $11.7 \%$ | 43 | $9.2 \%$ | 47 | $12.1 \%$ | 53 | $9.0 \%$ | 46 | $10.7 \%$ | 94 |
| B97 6 | $4.2 \%$ | 43 | $3.4 \%$ | 9 | $4.5 \%$ | 34 | $11.9 \%$ | 15 | $3.5 \%$ | 13 | $2.9 \%$ | 15 | $4.6 \%$ | 20 | $4.3 \%$ | 22 | $3.9 \%$ | 34 |
| B98 0 | $8.3 \%$ | 84 | $8.3 \%$ | 22 | $8.2 \%$ | 62 | $11.9 \%$ | 15 | $8.2 \%$ | 30 | $7.2 \%$ | 37 | $7.3 \%$ | 32 | $9.0 \%$ | 46 | $8.4 \%$ | 74 |
| B98 7 | $11.0 \%$ | 112 | $5.3 \%$ | 14 | $13.0 \%$ | 98 | $14.3 \%$ | 18 | $11.1 \%$ | 41 | $10.2 \%$ | 52 | $9.8 \%$ | 43 | $11.9 \%$ | 61 | $9.9 \%$ | 87 |
| B98 8 | $6.0 \%$ | 61 | $6.8 \%$ | 18 | $5.7 \%$ | 43 | $4.8 \%$ | 6 | $7.9 \%$ | 29 | $5.1 \%$ | 26 | $3.9 \%$ | 17 | $7.6 \%$ | 39 | $5.7 \%$ | 50 |
| B98 9 |  | $4.7 \%$ | 48 | $4.5 \%$ | 12 | $4.8 \%$ | 36 | $4.0 \%$ | 5 | $5.2 \%$ | 19 | $4.7 \%$ | 24 | $5.7 \%$ | 25 | $4.3 \%$ | 22 | $4.8 \%$ |
| Base: |  |  |  | 1017 |  | 264 |  | 753 |  | 126 |  | 368 |  | 511 |  | 438 |  | 511 |
| Bas |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

## Data Tabulations By Zone

## $\begin{array}{lllllllll}\text { Total } & \text { Zone 1 } & \text { Zone 2 } & \text { Zone 3 } & \text { Zone 4 } & \text { Zone 5 } & \text { Zone 6 } & \text { Zone 7 } & \text { Zone 8 }\end{array}$

## Q01 Where do you usually go for your main food and grocery shopping?

| Tesco Extra, Redditch Extra, Oakenshaw, Redditch, B98 7RU | 25.3\% | 257 | 31.7\% | 97 | 27.6\% | 21 | 45.1\% | 83 | 40.6\% | 28 | 5.6\% | 7 | 6.9\% | 7 | 2.6\% | 2 | 15.0\% | 12 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Morrisons, Warwick Highway, Redditch, B98 0SW | 13.0\% | 132 | 28.1\% | 86 | 21.1\% | 16 | 6.0\% | 11 | 7.2\% | 5 | 0.0\% | 0 | 3.0\% | 3 | 9.1\% | 7 | 5.0\% | 4 |
| Sainsbury's, Abbey Retail <br> Park, Alvechurch <br> Highway, Redditch B97 | 12.4\% | 126 | 13.4\% | 41 | $3.9 \%$ | 3 | 22.8\% | 42 | 13.0\% | 9 | 2.4\% | 3 | 21.8\% | 22 | 6.5\% | 5 | 1.3\% | 1 |
| Asda, 21 Market Street, Bromsgrove, Worcs, B61 8DA | 6.7\% | 68 | 1.0\% | 3 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 | 40.3\% | 50 | 13.9\% | 14 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco, Coldfield Drive, Redditch, Worcestershire B98 7RU | 5.3\% | 54 | 7.2\% | 22 | 11.8\% | 9 | 4.9\% | 9 | 11.6\% | 8 | 1.6\% | 2 | 3.0\% | 3 | 0.0\% | 0 | 1.3\% | 1 |
| Morrisons, Bruntsford Park <br> Road, Bromsgrove, B60 3DX | 3.7\% | 38 | 0.3\% | 1 | 0.0\% | 0 | 0.5\% | 1 | 1.4\% | 1 | 22.6\% | 28 | 6.9\% | 7 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco, Birmingham Road, Stratford-upon-Avon | 2.2\% | 22 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 16.9\% | 13 | 11.3\% | 9 |
| Somerfield, Off Moorfield Road, Alcester B49 5DA | 2.2\% | 22 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 26.3\% | 21 |
| Internet / Home Delivery | 2.1\% | 21 | 2.0\% | 6 | 0.0\% | 0 | 2.7\% | 5 | 1.4\% | 1 | 4.8\% | 6 | 2.0\% | 2 | 1.3\% | 1 | 0.0\% | 0 |
| Tesco Express, Lodge Park Express, Lodge Park, Redditch, B98 7LB | 2.0\% | 20 | 2.6\% | 8 | 2.6\% | 2 | 4.3\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 2 |
| Morrisons, Alcester Road, Stratford-upon-Avon | 1.5\% | 15 | 0.0\% | 0 | $3.9 \%$ | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 2 | 12.5\% | 10 |
| Morrisons, Bristol Road South, Rubery, B45 9NY | 1.5\% | 15 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 13.9\% | 14 | 0.0\% | 0 | 0.0\% | 0 |
| Co-op, Alcester Road, Studley | 1.2\% | 12 | 0.0\% | 0 | 15.8\% | 12 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Sainsbury's, Stratford Road, Shirley | 1.0\% | 10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 11.7\% | 9 | 1.3\% | 1 |
| Iceland, Unit 4, Ipsley Street, Smallwood, Redditch, B98 | 0.9\% | 9 | 2.3\% | 7 | 0.0\% | 0 | 1.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Aldi, Trescott Road, Redditch, B98 7AH | 0.8\% | 8 | 1.3\% | 4 | 0.0\% | 0 | 1.6\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 |
| Tesco Express, Stratford Road, Shirley | 0.8\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 10.4\% | 8 | 0.0\% | 0 |
| Waitrose, Droitwich | 0.8\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.2\% | 5 | 1.6\% | 2 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Somerfield, 54b Birmingham Road, Bromsgrove B61 0DD | 0.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.2\% | 4 | 3.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 |
| Sainsbury's, 1059 Alcester <br> Road South, Maypole, Birmingham, B14 | 0.6\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 2.0\% | 2 | 2.6\% | 2 | 1.3\% | 1 |
| Lidl, Redditch Ringway, The Quadrant, Redditch, B97 4HL | 0.5\% | 5 | 1.0\% | 3 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Marks and Spencers, 9 Walford Walk, Redditch, Worcs, B97 4HJ | 0.5\% | 5 | 0.7\% | 2 | 1.3\% | 1 | 0.5\% | 1 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Sainsbury's, Frankly Beeches Road, Northfield, B31 5AA | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 |
| Somerfield, High Street, Henley-in-Arden | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | $3.9 \%$ | 3 | 0.0\% | 0 |
| Iceland, 12 Mill Lane, Bromsgrove, Worcs, B61 8AG | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Sainsbury's, Warwick | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 |
| Tesco Extra, Worcester Road, Evesham | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 |
| Co-op Foodstores, 430, <br> Evesham Rd, Crabbs <br> Cross, Redditch, B97 5JB | 0.2\% | 2 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco, Hermitage Road, Solihull | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 2 | 0.0\% | 0 |
| Marks and Spencers, Bridge Street, Stratford-uponAvon | 0.2\% | 2 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 |


|  | Total |  | Zone 1 |  | Zone 2 |  | Zone 3 |  | Zone 4 |  | Zone 5 |  | Zone 6 |  | Zone 7 |  | Zone 8 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Asda, Coventry Road, Small Heath, Birmingham | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 |
| Tesco Express, Alcester Kinwarton Rd Express, Kinwarton Rd, Alcester | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 |
| Farmfoods Freezer Centre, 1- <br> 3, Dev.1, Kingfisher <br> Shopping Centre, Redditch | 0.1\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Norton House Retailing Ltd, 133, Golden Cross Lane, Catshill, Bromsgrove, B61 0LA | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Hillers, Dunnington Village | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 |
| Cost Cutters, 31 Woodrow Centre, Redditch, Worcestershire B98 7RY | 0.1\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Local shops, Alvechurch | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Aldi, Pheasant Street, Worcester | 0.1\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Aldi, Stratford Road, Shirley | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 |
| Local shops, Wooton Wawen | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 |
| Hancocks and Son, High Street, Ashwood Bank, Redditch | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Sainsbury's, Poplar Way, Solihull | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 |
| Sainsbury's, Reedswood Way, Walsall | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Sainsbury's, Rookery Street, Wolverhampton | 0.1\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Express, Barnt Green Express, Barnt Green, Birmingham, B45 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Local shops, Redditch | 0.1\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Express, Marlbrook Express, Marlbrook, Bromsgrove, B60 1DL | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Express, Studley Express, Studley, Warwickshire, B80 7LL | 0.1\% | 1 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Local shops, Alcester | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 |
| Tesco, Warbler Place, Kidderminster | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Local shops, Barnt Green | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Waitrose, Shirley | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 |
| (Don't know / varies) | 10.1\% | 103 | 6.2\% | 19 | 7.9\% | 6 | 7.6\% | 14 | 13.0\% | 9 | 11.3\% | 14 | 11.9\% | 12 | 22.1\% | 17 | 15.0\% | 12 |
| (Don't do main food shopping) | 0.5\% | 5 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 2 | 2.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Base: |  | 1017 |  | 306 |  | 76 |  | 184 |  | 69 |  | 124 |  | 101 |  | 77 |  | 80 |

Q02 Which retailer do you usually purchase your main food internet/ home delivery shopping from? Only those who buy their main food shopping via the internet at Q01

|  | $76.2 \%$ | 16 | $100.0 \%$ | 6 | $0.0 \%$ | 0 | $80.0 \%$ | 4 | $100.0 \%$ | 1 | $66.7 \%$ | 4 | $50.0 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Tesco | $14.3 \%$ | 3 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $16.7 \%$ | 1 | $50.0 \%$ | 1 | $100.0 \%$ | 1 | $0.0 \%$ |
| Waitrose | $4.8 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $20.0 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ |
| Iceland | $4.8 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $16.7 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ |
| (Don't know / varies) |  | 21 |  | 6 |  | 0 |  | 5 |  | 1 |  | 0 |  |  |  |  |  |
| Base: |  |  |  |  |  |  |  |  | 0 | 2 |  | 1 | 0 |  |  |  |  |

## Q03 How frequently do you buy main food and grocery shopping trips from...? (Store/destination mentioned at Q01)

 Only those who do main food shopping at Q01|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Two or more times a week | $21.8 \%$ | 221 | $23.0 \%$ | 70 | $26.3 \%$ | 20 | $22.8 \%$ | 42 | $18.8 \%$ | 13 | $23.0 \%$ | 28 | $21.2 \%$ | 21 | $14.3 \%$ | 11 | $20.0 \%$ |
| At least once a week | $63.3 \%$ | 641 | $63.9 \%$ | 195 | $63.2 \%$ | 48 | $59.8 \%$ | 110 | $71.0 \%$ | 49 | $62.3 \%$ | 76 | $65.7 \%$ | 65 | $67.5 \%$ | 52 | $57.5 \%$ |
| At least once a fortnight | $8.5 \%$ | 86 | $5.9 \%$ | 18 | $3.9 \%$ | 3 | $10.9 \%$ | 20 | $7.2 \%$ | 5 | $8.2 \%$ | 10 | $8.1 \%$ | 8 | $14.3 \%$ | 11 | $13.8 \%$ |
| At least once a month | $4.1 \%$ | 41 | $5.2 \%$ | 16 | $3.9 \%$ | 3 | $3.3 \%$ | 6 | $2.9 \%$ | 2 | $4.1 \%$ | 5 | $3.0 \%$ | 3 | $2.6 \%$ | 2 | $5.0 \%$ |
| At least every two months | $0.4 \%$ | 4 | $0.3 \%$ | 1 | $0.0 \%$ | 0 | $1.1 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.0 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ |
| Less often | $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.5 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ |
| Have only visited once | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ |
| (Don't know / varies) | $1.8 \%$ | 18 | $1.6 \%$ | 5 | $2.6 \%$ | 2 | $1.6 \%$ | 3 | $0.0 \%$ | 0 | $2.5 \%$ | 3 | $1.0 \%$ | 1 | $1.3 \%$ | 1 | $3.8 \%$ |
| Base: |  | 1012 |  | 305 |  | 76 |  | 184 |  | 69 |  | 122 |  | 99 |  | 77 |  |


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## Q04 How do you normally travel to...? (Store/destination mentioned at Q01)

Only those who buy their main food shopping at a store at Q01

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Car/van (as driver) | $66.7 \%$ | 661 | $57.9 \%$ | 173 | $76.3 \%$ | 58 | $69.3 \%$ | 124 | $77.9 \%$ | 53 | $72.4 \%$ | 84 | $68.0 \%$ | 66 | $68.4 \%$ | 52 | $63.8 \%$ | 51 |
| Car/van (as passenger) | $18.1 \%$ | 179 | $23.7 \%$ | 71 | $10.5 \%$ | 8 | $19.0 \%$ | 34 | $14.7 \%$ | 10 | $10.3 \%$ | 12 | $15.5 \%$ | 15 | $21.1 \%$ | 16 | $16.3 \%$ | 13 |
| Bus, minibus or coach | $3.8 \%$ | 38 | $6.4 \%$ | 19 | $0.0 \%$ | 0 | $3.9 \%$ | 7 | $4.4 \%$ | 3 | $2.6 \%$ | 3 | $3.1 \%$ | 3 | $2.6 \%$ | 2 | $1.3 \%$ | 1 |
| Motorcycle, scooter or | $0.5 \%$ | 5 | $0.7 \%$ | 2 | $0.0 \%$ | 0 | $0.6 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.0 \%$ | 1 | $0.0 \%$ | 0 | $1.3 \%$ | 1 |
| $\quad$ moped |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Walk | $6.5 \%$ | 64 | $6.0 \%$ | 18 | $6.6 \%$ | 5 | $3.9 \%$ | 7 | $0.0 \%$ | 0 | $10.3 \%$ | 12 | $9.3 \%$ | 9 | $2.6 \%$ | 2 | $13.8 \%$ | 11 |
| Taxi | $1.0 \%$ | 10 | $1.3 \%$ | 4 | $1.3 \%$ | 1 | $1.1 \%$ | 2 | $0.0 \%$ | 0 | $0.9 \%$ | 1 | $2.1 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Train | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Metro | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Bicycle | $0.4 \%$ | 4 | $0.0 \%$ | 0 | $1.3 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.9 \%$ | 1 | $0.0 \%$ | 0 | $1.3 \%$ | 1 | $1.3 \%$ | 1 |
| Other | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Delivered | $0.4 \%$ | 4 | $0.3 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $2.9 \%$ | 2 | $0.9 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| (Don't know /varies) | $2.6 \%$ | 26 | $3.7 \%$ | 11 | $3.9 \%$ | 3 | $2.2 \%$ | 4 | $0.0 \%$ | 0 | $1.7 \%$ | 2 | $1.0 \%$ | 1 | $3.9 \%$ | 3 | $2.5 \%$ | 2 |
| Base: |  | 99 |  | 29 |  | 76 |  | 179 |  | 68 |  | 116 |  | 97 |  | 76 |  | 80 |

Q05 When do you usually do your main food shopping?
Only those who do main food shopping at Q01

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Weekdays during the day | $47.6 \%$ | 482 | $47.9 \%$ | 146 | $60.5 \%$ | 46 | $45.7 \%$ | 84 | $47.8 \%$ | 33 | $42.6 \%$ | 52 | $47.5 \%$ | 47 | $53.2 \%$ | 41 | $41.3 \%$ | 33 |
| Weekdays during the | $14.3 \%$ | 145 | $16.7 \%$ | 51 | $6.6 \%$ | 5 | $15.2 \%$ | 28 | $15.9 \%$ | 11 | $13.9 \%$ | 17 | $12.1 \%$ | 12 | $10.4 \%$ | 8 | $16.3 \%$ | 13 |
| $\quad$ evening |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |$\quad$|  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Saturday | $10.0 \%$ | 101 | $9.5 \%$ | 29 | $5.3 \%$ | 4 | $7.6 \%$ | 14 | $4.3 \%$ | 3 | $18.0 \%$ | 22 |

Q06 When you go main food shopping is your trip linked with any other activity?
Only those who buy their main food shopping at a store at Q01

| Yes - non-food shopping | 5.9\% | 58 | 4.7\% | 14 | 3.9\% | 3 | 1.7\% | 3 | 4.4\% | 3 | 8.6\% | 10 | 8.2\% | 8 | 11.8\% | 9 | 10.0\% | 8 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Yes - leisure activity | 4.9\% | 49 | 4.0\% | 12 | 10.5\% | 8 | 1.7\% | 3 | 8.8\% | 6 | 4.3\% | 5 | 3.1\% | 3 | 9.2\% | 7 | 6.3\% | 5 |
| Yes - visiting services such as banks and other financial institutions | 2.5\% | 25 | 0.3\% | 1 | 0.0\% | 0 | 1.1\% | 2 | 7.4\% | 5 | 5.2\% | 6 | 5.2\% | 5 | 3.9\% | 3 | 3.8\% | 3 |
| Yes - travelling to/from work | 4.3\% | 43 | 3.7\% | 11 | 3.9\% | 3 | 3.4\% | 6 | 5.9\% | 4 | 5.2\% | 6 | 6.2\% | 6 | 2.6\% | 2 | 6.3\% | 5 |
| Yes - travelling to/from school/college | 1.0\% | 10 | 0.3\% | 1 | 1.3\% | 1 | 1.1\% | 2 | 1.5\% | 1 | 0.9\% | 1 | 4.1\% | 4 | 0.0\% | 0 | 0.0\% | 0 |
| Yes - other activity | 0.8\% | 8 | 0.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 | 0.9\% | 1 | 2.1\% | 2 | 0.0\% | 0 | 2.5\% | 2 |
| No | 77.2\% | 765 | 84.3\% | 252 | 75.0\% | 57 | 83.8\% | 150 | 69.1\% | 47 | 73.3\% | 85 | 71.1\% | 69 | 68.4\% | 52 | 66.3\% | 53 |
| Yes - Visiting friends / family | 0.9\% | 9 | 1.0\% | 3 | 0.0\% | 0 | 1.1\% | 2 | 1.5\% | 1 | 0.9\% | 1 | 0.0\% | 0 | 1.3\% | 1 | 1.3\% | 1 |
| Yes - To get petrol | 0.5\% | 5 | 0.3\% | 1 | 0.0\% | 0 | 1.7\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Yes - Recycling | 0.4\% | 4 | 0.0\% | 0 | 1.3\% | 1 | 1.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 |
| Yes - Eating out e.g. fast food | 0.6\% | 6 | 0.7\% | 2 | 1.3\% | 1 | 1.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 |
| (Don't know / Varies) | 2.8\% | 28 | 2.0\% | 6 | 2.6\% | 2 | 2.8\% | 5 | 4.4\% | 3 | 1.7\% | 2 | 3.1\% | 3 | 3.9\% | 3 | 5.0\% | 4 |
| Base: |  | 991 |  | 299 |  | 76 |  | 179 |  | 68 |  | 116 |  | 97 |  | 76 |  | 80 |

Q07 Where do you normally do this non-food shopping? (EXCLUDING CHRISTMAS SHOPPING)
Only those who link their main food shopping trip with non-food shopping at Q01

| Redditch | 53.4\% | 31 | 78.6\% | 11 | 66.7\% | 2 | 66.7\% | 2 | 66.7\% | 2 | 60.0\% | 6 | 50.0\% | 4 | 44.4\% | 4 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Stratford upon Avon | 13.8\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 33.3\% | 3 | 62.5\% | 5 |
| Bromsgrove | 8.6\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 40.0\% | 4 | 12.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| In-store in a supermarket Tesco Extra, Redditch Extra, Oakenshaw, Redditch, B98 7RU | 5.2\% | 3 | 14.3\% | 2 | 0.0\% | 0 | 33.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Alcester | 3.4\% | 2 | 0.0\% | 0 | 33.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 12.5\% | 1 |
| Droitwich | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 33.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Kidderminster | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 12.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Birmingham City Centre | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 12.5\% | 1 |
| Touchwood Shopping Centre, Solihull | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 11.1\% | 1 | 0.0\% | 0 |
| Barnt Green | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 12.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 6.9\% | 4 | 7.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 12.5\% | 1 | 11.1\% | 1 | 12.5\% | 1 |
| Base: |  | 58 |  | 14 |  | 3 |  | 3 |  | 3 |  | 10 |  | 8 |  | 9 |  | 8 |



Q08 Do you make 'top up' shopping trips for staple goods, such as bread and milk, in between your main food shopping trip?

| Yes | $65.2 \%$ | 663 | $68.0 \%$ | 208 | $60.5 \%$ | 46 | $66.8 \%$ | 123 | $53.6 \%$ | 37 | $62.1 \%$ | 77 | $61.4 \%$ | 62 | $76.6 \%$ | 59 | $63.8 \%$ | 51 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| No | $34.8 \%$ | 354 | $32.0 \%$ | 98 | $39.5 \%$ | 30 | $33.2 \%$ | 61 | $46.4 \%$ | 32 | $37.9 \%$ | 47 | $38.6 \%$ | 39 | $23.4 \%$ | 18 | $36.3 \%$ | 29 |
| Base: | 1017 |  | 306 |  | 76 |  | 184 |  | 69 |  | 124 |  | 101 |  | 77 |  | 80 |  |

$\begin{array}{lllllllll}\text { Total } & \text { Zone 1 } & \text { Zone 2 } & \text { Zone 3 } & \text { Zone 4 } & \text { Zone 5 } & \text { Zone 6 } & \text { Zone 7 } & \text { Zone 8 }\end{array}$


|  | Total |  | Zone 1 |  | Zone 2 |  | Zone 3 |  | Zone 4 |  | Zone 5 |  | Zone 6 |  | Zone 7 |  | Zone |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hancocks, Astwood Bank | 0.5\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.1\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Hillers Farm Shop, Dunnington | 0.5\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 |
| Co-op, New Road, Rubery | 0.5\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.8\% | 3 | 0.0\% | 0 | 0.0\% | 0 |
| Post Office, Redditch | 0.5\% | 3 | 0.5\% | 1 | 0.0\% | 0 | 1.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Local shops, Studley | 0.3\% | 2 | 0.0\% | 0 | 4.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Local shops, Astwood Bank | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Rays, Dowlers Crescent, Redditch | 0.3\% | 2 | 1.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| McColls, Redditch | 0.3\% | 2 | 1.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Local shops, Alvechurch | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Spar, Earlswood | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.4\% | 2 | 0.0\% | 0 |
| Morrisons, Alcester Road, Stratford-upon-Avon | 0.3\% | 2 | 0.0\% | 0 | 2.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 |
| Tesco, Alcester Road, Studley | 0.3\% | 2 | 0.0\% | 0 | 4.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Cost Cutters, 31, Woodrow Centre, Redditch, Worcestershire B98 7RY | 0.3\% | 2 | 1.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-op, Mill Lane, Bromsgrove | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Sian Stores, 73, Poplar Rd, Redditch, Worcestershire B97 6NY | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Iceland, 12 Mill Lane, Bromsgrove, Worcs, B61 8AG | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Local shops, Birmingham | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Somerfield, 1876, Pershore <br> Rd, Kings Norton, <br> Birmingham, B30 3AS | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Somerfield, Alcester Road, Wythall, B47 6AP | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Local shops, Headless Cross | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Local shops, Barnt Green | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Local market, Henley in Arden | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 1 | 0.0\% | 0 |
| Local shops, Rednal | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Co-op, Hazelwell Street, Stirchley, Birmingham | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Local shops, Webheath | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Local shops, Wooton Wawen | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 |
| Marks and Spencers, Bridge Street, Stratford-uponAvon | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 |
| Local shops, Crabbs Cross | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Greggs, Redditch | 0.2\% | 1 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Budgens Supermarket, Brooklyn Garage, Battens Drive, Redditch, B98 0LJ | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 |
| Post Office, Astwood Bank | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Post Office, Blackwell | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Sainsbury's, 1059 Alcester Road South, Maypole, Birmingham, B14 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 1 | 0.0\% | 0 |
| Iceland, 12 Grosvenor Centre, Northfield, B31 2 JU | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Sainsbury's, Stratford Road, Shirley | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 1 | 0.0\% | 0 |
| Shop n Save, Edward Road, Rednal | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Marks and Spencers, Mill Lane, Solihull | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 1 | 0.0\% | 0 |
| Spar, Golden Cross Lane, Catshill | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Spar, Whistle, Birmingham | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Local shops, Henley in Arden | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 |
| Local shops, Knowle | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 1 | 0.0\% | 0 |
| Tesco, Hermitage Road, Solihull | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 1 | 0.0\% | 0 |
| Tesco, Hewell Road, Barnt Green | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 |


| By Zone | Redditch Retail and Leisure Survey |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Page 32 <br> April 2008 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | For White Young Green |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | Total |  | Zone 1 |  | Zone 2 |  | Zone 3 |  | Zone 4 |  | Zone 5 |  | Zone 6 |  | Zone 7 |  | Zone 8 |  |
| Tesco, Stratford Road, Shirley | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 1 | 0.0\% | 0 |
| Tesco, Worcester Road, Evesham | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 |
| Waitrose, Hall Green, Birmingham | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 1 | 0.0\% | 0 |
| (Don't know / varies) | 23.4\% | 155 | 23.1\% | 48 | 21.7\% | 10 | 26.0\% | 32 | 21.6\% | 8 | 19.5\% | 15 | 16.1\% | 10 | 37.3\% | 22 | 19.6\% | 10 |
| Base: |  | 663 |  | 208 |  | 46 |  | 123 |  | 37 |  | 77 |  | 62 |  | 59 |  | 51 |

Q10 How often do you make 'top up' shopping trips to...? (Store/destination mentioned at Q09) Only those who do top-up food shopping at Q08

|  | $4.8 \%$ | 32 | $3.4 \%$ | 7 | $4.3 \%$ | 2 | $5.7 \%$ | 7 | $2.7 \%$ | 1 | $3.9 \%$ | 3 | $4.8 \%$ | 3 | $5.1 \%$ | 3 | $11.8 \%$ | 6 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Daily | $44.2 \%$ | 293 | $45.2 \%$ | 94 | $47.8 \%$ | 22 | $34.1 \%$ | 42 | $21.6 \%$ | 8 | $51.9 \%$ | 40 | $46.8 \%$ | 29 | $54.2 \%$ | 32 | $51.0 \%$ | 26 |
| Two or more times a week | $29.7 \%$ | 197 | $27.4 \%$ | 57 | $32.6 \%$ | 15 | $32.5 \%$ | 40 | $48.6 \%$ | 18 | $28.6 \%$ | 22 | $33.9 \%$ | 21 | $22.0 \%$ | 13 | $21.6 \%$ | 11 |
| At least once a week | $5.4 \%$ | 36 | $7.2 \%$ | 15 | $2.2 \%$ | 1 | $8.9 \%$ | 11 | $8.1 \%$ | 3 | $0.0 \%$ | 0 | $6.5 \%$ | 4 | $1.7 \%$ | 1 | $2.0 \%$ | 1 |
| At least once a fortnight | $2.3 \%$ | 15 | $2.4 \%$ | 5 | $2.2 \%$ | 1 | $1.6 \%$ | 2 | $5.4 \%$ | 2 | $2.6 \%$ | 2 | $0.0 \%$ | 0 | $1.7 \%$ | 1 | $3.9 \%$ | 2 |
| At least once a month | $0.5 \%$ | 3 | $0.5 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $2.7 \%$ | 1 | $0.0 \%$ | 0 | $1.6 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Less often | $0.2 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.3 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Have only visited once | $13.0 \%$ | 86 | $13.9 \%$ | 29 | $10.9 \%$ | 5 | $17.1 \%$ | 21 | $10.8 \%$ | 4 | $11.7 \%$ | 9 | $6.5 \%$ | 4 | $15.3 \%$ | 9 | $9.8 \%$ | 5 |
| (Don't know / varies) |  | 663 |  | 208 |  | 46 |  | 123 |  | 37 |  | 77 |  | 62 | 59 | 51 |  |  |

Q12 Of all the money you spend on food and household groceries what share goes to your main food shop?

| Over $3 / 4$ | $52.9 \%$ | 351 | $51.9 \%$ | 108 | $47.8 \%$ | 22 | $56.9 \%$ | 70 | $56.8 \%$ | 21 | $57.1 \%$ | 44 | $56.5 \%$ | 35 | $50.8 \%$ | 30 | $41.2 \%$ | 21 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $1 / 2$ to $3 / 4$ | $27.9 \%$ | 185 | $28.4 \%$ | 59 | $37.0 \%$ | 17 | $27.6 \%$ | 34 | $21.6 \%$ | 8 | $33.8 \%$ | 26 | $27.4 \%$ | 17 | $18.6 \%$ | 11 | $25.5 \%$ | 13 |
| $1 / 4$ to $1 / 2$ | $6.3 \%$ | 42 | $6.7 \%$ | 14 | $4.3 \%$ | 2 | $6.5 \%$ | 8 | $8.1 \%$ | 3 | $3.9 \%$ | 3 | $4.8 \%$ | 3 | $3.4 \%$ | 2 | $13.7 \%$ | 7 |
| Less than $1 / 4$ | $1.7 \%$ | 11 | $1.0 \%$ | 2 | $0.0 \%$ | 0 | $1.6 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.6 \%$ | 1 | $8.5 \%$ | 5 | $2.0 \%$ | 1 |
| None | $0.3 \%$ | 2 | $1.0 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| (Don't know) | $10.9 \%$ | 72 | $11.1 \%$ | 23 | $10.9 \%$ | 5 | $7.3 \%$ | 9 | $13.5 \%$ | 5 | $5.2 \%$ | 4 | $9.7 \%$ | 6 | $18.6 \%$ | 11 | $17.6 \%$ | 9 |
| Mean: |  | 74.9 |  | 74.5 |  | 75.2 |  | 75.7 |  | 77.1 |  | 77.0 | 76 | 76 | 72.4 | 70.1 |  |  |
| Base: |  | 663 |  | 208 |  | 46 |  | 123 |  | 37 |  | 77 | 6 | 62 | 59 | 51 |  |  |

Q13 Where did you last buy clothing or footwear goods? (EXCLUDING CHRISTMAS SHOPPING)

| Redditch | 53.1\% | 540 | 75.8\% | 232 | 55.3\% | 42 | 71.2\% | 131 | 44.9\% | 31 | 29.0\% | 36 | 40.6\% | 41 | 19.5\% | 15 | 15.0\% | 12 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Stratford upon Avon | 7.2\% | 73 | 1.3\% | 4 | 9.2\% | 7 | 1.6\% | 3 | 8.7\% | 6 | 1.6\% | 2 | 0.0\% | 0 | 23.4\% | 18 | 41.3\% | 33 |
| Birmingham City Centre | 5.9\% | 60 | 4.2\% | 13 | 2.6\% | 2 | 4.9\% | 9 | 10.1\% | 7 | 9.7\% | 12 | 14.9\% | 15 | 1.3\% | 1 | 1.3\% | 1 |
| Internet / Home Delivery | 4.8\% | 49 | 5.9\% | 18 | 2.6\% | 2 | 2.2\% | 4 | 4.3\% | 3 | 3.2\% | 4 | 7.9\% | 8 | 7.8\% | 6 | 5.0\% | 4 |
| Touchwood Shopping Centre, Solihull | 3.5\% | 36 | 1.0\% | 3 | 2.6\% | 2 | 2.2\% | 4 | 1.4\% | 1 | 3.2\% | 4 | 4.0\% | 4 | 19.5\% | 15 | 3.8\% | 3 |
| Bromsgrove | 3.0\% | 30 | 0.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 20.2\% | 25 | 3.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 |
| Merry Hill Shopping Centre | 3.0\% | 30 | 1.3\% | 4 | 0.0\% | 0 | 1.6\% | 3 | 1.4\% | 1 | 8.9\% | 11 | 8.9\% | 9 | 0.0\% | 0 | 2.5\% | 2 |
| Other | 2.1\% | 21 | 0.7\% | 2 | 6.6\% | 5 | 1.1\% | 2 | 0.0\% | 0 | 3.2\% | 4 | 4.0\% | 4 | 2.6\% | 2 | 2.5\% | 2 |
| Worcester City Centre | 2.0\% | 20 | 0.0\% | 0 | 1.3\% | 1 | 1.1\% | 2 | 4.3\% | 3 | 5.6\% | 7 | 4.0\% | 4 | 0.0\% | 0 | 3.8\% | 3 |
| Alcester | 1.4\% | 14 | 0.0\% | 0 | 3.9\% | 3 | 0.0\% | 0 | 4.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 10.0\% | 8 |
| In-store in a supermarket | 1.3\% | 13 | 1.3\% | 4 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 3.2\% | 4 | 1.0\% | 1 | 3.9\% | 3 | 0.0\% | 0 |
| In-store in a supermarket Tesco Extra, Redditch Extra, Oakenshaw, Redditch, B98 7RU | 1.3\% | 13 | 1.6\% | 5 | 1.3\% | 1 | 2.7\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 2 |
| Evesham | 0.7\% | 7 | 0.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.8\% | 3 |
| Cheltenham | 0.5\% | 5 | 0.3\% | 1 | 1.3\% | 1 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 1.0\% | 1 | 1.3\% | 1 | 0.0\% | 0 |
| Leamington Spa | 0.5\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 2.6\% | 2 | 1.3\% | 1 |
| Abroad | 0.4\% | 4 | 0.3\% | 1 | 0.0\% | 0 | 0.5\% | 1 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 |
| Kidderminster | 0.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.2\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| London | 0.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.8\% | 1 | 1.0\% | 1 | 1.3\% | 1 | 0.0\% | 0 |
| Manchester | 0.3\% | 3 | 0.0\% | 0 | 1.3\% | 1 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 |
| Milton Keynes | 0.3\% | 3 | 0.7\% | 2 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Lichfield | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Warwick | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 |
| Droitwich | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Dudley | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Boundary Mill, Walsall | 0.2\% | 2 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Worcester | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | , | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Shirley Centre | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 2 | 0.0\% | 0 |
| Barnt Green | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Wythall | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tanworth in Arden | 0.1\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Wolverhampton City Centre | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Feckenham Centre | 0.1\% | 1 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / can't remember) | 4.0\% | 41 | 2.0\% | 6 | 6.6\% | 5 | 5.4\% | 10 | 7.2\% | 5 | 2.4\% | 3 | 5.0\% | 5 | 6.5\% | 5 | 2.5\% | 2 |
| (Don't do this type of shopping) | 2.3\% | 23 | 1.6\% | 5 | 1.3\% | 1 | 2.2\% | 4 | 2.9\% | 2 | 1.6\% | 2 | 2.0\% | 2 | 6.5\% | 5 | 2.5\% | 2 |
| Base: |  | 1017 |  | 306 |  | 76 |  | 184 |  | 69 |  | 124 |  | 101 |  | 77 |  | 80 |


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## Q14 Why do you shop at (Answer to Q13) and not in Redditch Town Centre?

Only those who did not visit Redditch on their last shopping trip for clothing and footwear at Q13

| Nearer to home | 16.7\% | 69 | 1.6\% | 1 | 14.3\% | 4 | 2.6\% | 1 | 6.5\% | 2 | 33.7\% | 28 | 11.3\% | 6 | 23.1\% | 12 | 23.4\% | 15 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Choice of shops selling non food goods | 15.3\% | 63 | 15.9\% | 10 | 14.3\% | 4 | 25.6\% | 10 | 19.4\% | 6 | 13.3\% | 11 | 24.5\% | 13 | 5.8\% | 3 | 9.4\% | 6 |
| Choice of non food goods available | 12.6\% | 52 | 22.2\% | 14 | 10.7\% | 3 | 23.1\% | 9 | 22.6\% | 7 | 7.2\% | 6 | 11.3\% | 6 | 7.7\% | 4 | 4.7\% | 3 |
| Other | 7.0\% | 29 | 14.3\% | 9 | 3.6\% | 1 | 2.6\% | 1 | 6.5\% | 2 | 4.8\% | 4 | 7.5\% | 4 | 7.7\% | 4 | 6.3\% | 4 |
| Quality of non food goods available | 5.6\% | 23 | 7.9\% | 5 | 3.6\% | 1 | 12.8\% | 5 | 9.7\% | 3 | 2.4\% | , | 3.8\% | 2 | 7.7\% | 4 | 1.6\% | 1 |
| Quality of shops selling non food goods | 5.1\% | 21 | 7.9\% | 5 | 3.6\% | 1 | 12.8\% | 5 | 12.9\% | 4 | 2.4\% | 2 | 1.9\% | 1 | 3.8\% | 2 | 1.6\% | 1 |
| Shopping environment | 4.8\% | 20 | 1.6\% | 1 | 14.3\% | 4 | 12.8\% | 5 | 9.7\% | 3 | 1.2\% | 1 | 1.9\% | 1 | 1.9\% | 1 | 6.3\% | 4 |
| Nearer to work | 4.6\% | 19 | 6.3\% | 4 | 10.7\% | 3 | 5.1\% | 2 | 3.2\% | 1 | 4.8\% | 4 | 1.9\% | 1 | 0.0\% | 0 | 6.3\% | 4 |
| Convenience | 3.9\% | 16 | 6.3\% | 4 | 3.6\% | 1 | 0.0\% | 0 | 3.2\% | 1 | 2.4\% | 2 | 11.3\% | 6 | 3.8\% | 2 | 0.0\% | 0 |
| Poor accessibility to Redditch Town Centre | 3.4\% | 14 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.4\% | 7 | 1.9\% | 1 | 7.7\% | 4 | 3.1\% | 2 |
| Car parking prices | 3.4\% | 14 | 1.6\% | 1 | 7.1\% | 2 | 5.1\% | 2 | 6.5\% | 2 | 3.6\% | 3 | 1.9\% | 1 | 5.8\% | 3 | 0.0\% | 0 |
| On a day trip / holiday there | 3.4\% | 14 | 6.3\% | 4 | 3.6\% | 1 | 7.7\% | 3 | 3.2\% | 1 | 1.2\% | 1 | 3.8\% | 2 | 1.9\% | 1 | 1.6\% | 1 |
| Visiting friends / relatives | 2.9\% | 12 | 0.0\% | 0 | 10.7\% | 3 | 0.0\% | 0 | 3.2\% | 1 | 6.0\% | 5 | 1.9\% | 1 | 3.8\% | 2 | 0.0\% | 0 |
| Car parking provision | 2.7\% | 11 | 3.2\% | 2 | 3.6\% | 1 | 0.0\% | 0 | 3.2\% | 1 | 6.0\% | 5 | 1.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 |
| Preference for another town / location | 2.2\% | 9 | 0.0\% | 0 | 7.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 2 | 5.7\% | 3 | 1.9\% | 1 | 1.6\% | 1 |
| Cleanliness | 2.2\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 1 | 6.5\% | 2 | 1.2\% | 1 | 0.0\% | 0 | 1.9\% | 1 | 6.3\% | 4 |
| Dislike Redditch town centre | 1.7\% | 7 | 1.6\% | 1 | 3.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 1.9\% | 1 | 4.7\% | 3 |
| Accessibility by public transport | 1.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 2 | 0.0\% | 0 | 5.8\% | 3 | 3.1\% | 2 |
| Safety (during the day) | 1.2\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.5\% | 2 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 3.1\% | 2 |
| Prefer to have goods delivered | 1.2\% | 5 | 3.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 1.9\% | 1 | 1.6\% | 1 |
| Goods are cheaper / Better value for money | 1.2\% | 5 | 3.2\% | 2 | 3.6\% | 1 | 2.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 |
| Choice of shops nearby selling food goods | 1.0\% | 4 | 3.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 6.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Better / Cheaper parking | 1.0\% | 4 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 1.9\% | 1 | 1.6\% | 1 |
| Provision of leisure facilities nearby | 0.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.2\% | 1 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Provision of services nearby, such as banks and other financial services | 0.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 1 | 3.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Safety (during the evening/night time) | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Public information, signposts and public facilities | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (No reason in particular) | 15.5\% | 64 | 12.7\% | 8 | 14.3\% | 4 | 17.9\% | 7 | 16.1\% | 5 | 9.6\% | 8 | 13.2\% | 7 | 19.2\% | 10 | 23.4\% | 15 |
| (Don't know) | 2.4\% | 10 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 3.2\% | 1 | 2.4\% | 2 | 1.9\% | 1 | 3.8\% | 2 | 4.7\% | 3 |
| Base: |  | 413 |  | 63 |  | 28 |  | 39 |  | 31 |  | 83 |  | 53 |  | 52 |  | 64 |

Q15 How do you normally travel to...? (DESTINATION MENTIONED AT Q13)
Only those who recall a specific location for their last purchase of clothing and footwear at Q13

| Car / van (as driver) | 60.7\% | 578 | 52.2\% | 154 | 67.1\% | 47 | 65.3\% | 111 | 75.8\% | 47 | 67.2\% | 80 | 56.4\% | 53 | 58.2\% | 39 | 61.8\% | 47 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Car / van (as passenger) | 10.4\% | 99 | 11.2\% | 33 | 5.7\% | 4 | 7.6\% | 13 | 9.7\% | 6 | 9.2\% | 11 | 14.9\% | 14 | 13.4\% | 9 | 11.8\% |  |
| Bus, minibus or coach | 13.3\% | 127 | 18.0\% | 53 | 18.6\% | 13 | 12.9\% | 22 | 8.1\% | 5 | 5.9\% | 7 | 12.8\% | 12 | 10.4\% | 7 | 10.5\% |  |
| Motorcycle, scooter or moped | 0.3\% | 3 | 0.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  |
| Walk | 4.9\% | 47 | 6.4\% | 19 | 1.4\% | 1 | 6.5\% | 11 | 0.0\% | 0 | 8.4\% | 10 | 0.0\% | 0 | 1.5\% | 1 | 6.6\% |  |
| Taxi | 0.5\% | 5 | 1.0\% | 3 | 0.0\% | 0 | 1.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  |
| Tram | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  |
| Train | 1.6\% | 15 | 1.0\% | 3 | 1.4\% | 1 | 1.8\% | 3 | 0.0\% | 0 | 1.7\% | 2 | 5.3\% | 5 | 1.5\% | 1 | 0.0\% |  |
| Metro | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  |
| Bicycle | 0.2\% | 2 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  |
| Other | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 | 0.0\% |  |
| (Don't know / varies) | 2.9\% | 28 | 3.4\% | 10 | 1.4\% | 1 | 2.9\% | 5 | 1.6\% | 1 | 2.5\% | 3 | 2.1\% | 2 | 4.5\% | 3 | 3.9\% |  |
| (Not applicable, goods delivered) | 5.0\% | 48 | 6.1\% | 18 | 2.9\% | 2 | 1.8\% | 3 | 4.8\% | 3 | 3.4\% | 4 | 8.5\% | 8 | 9.0\% | 6 | 5.3\% |  |
| Base: |  | 953 |  | 295 |  | 70 |  | 170 |  | 62 |  | 119 |  | 94 |  | 67 |  | 7 |


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Q16 When you go shopping for clothing or footwear, do you link this trip with another activity?
Only those who recall a specific location for their last purchase of clothing and footwear at Q13 and travelled to their destination at Q15

| Yes - non-food shopping | $7.1 \%$ | 64 | $7.6 \%$ | 21 | $5.9 \%$ | 4 | $7.8 \%$ | 13 | $8.5 \%$ | 5 | $6.1 \%$ | 7 | $8.1 \%$ | 7 | $9.8 \%$ | 6 | $1.4 \%$ | 1 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Yes - leisure activity | $10.7 \%$ | 97 | $8.7 \%$ | 24 | $8.8 \%$ | 6 | $9.0 \%$ | 15 | $16.9 \%$ | 10 | $13.9 \%$ | 16 | $12.8 \%$ | 11 | $9.8 \%$ | 6 | $12.5 \%$ | 9 |
| Yes - visiting services such | $3.1 \%$ | 28 | $4.3 \%$ | 12 | $2.9 \%$ | 2 | $2.4 \%$ | 4 | $5.1 \%$ | 3 | $1.7 \%$ | 2 | $3.5 \%$ | 3 | $0.0 \%$ | 0 | $2.8 \%$ | 2 |
| $\quad$ as banks and other |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| $\quad$ financial institutions |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Yes - other activity | $1.0 \%$ | 9 | $0.4 \%$ | 1 | $1.5 \%$ | 1 | $0.6 \%$ | 1 | $1.7 \%$ | 1 | $0.0 \%$ | 0 | $3.5 \%$ | 3 | $0.0 \%$ | 0 | $2.8 \%$ | 2 |
| No | $68.2 \%$ | 617 | $69.3 \%$ | 192 | $69.1 \%$ | 47 | $68.9 \%$ | 115 | $66.1 \%$ | 39 | $69.6 \%$ | 80 | $67.4 \%$ | 58 | $68.9 \%$ | 42 | $61.1 \%$ | 44 |
| Yes - Browsing | $0.9 \%$ | 8 | $0.4 \%$ | 1 | $1.5 \%$ | 1 | $1.8 \%$ | 3 | $0.0 \%$ | 0 | $0.9 \%$ | 1 | $0.0 \%$ | 0 | $1.6 \%$ | 1 | $1.4 \%$ | 1 |
| Yes - Café, Restaurant, Pub | $4.3 \%$ | 39 | $4.7 \%$ | 13 | $4.4 \%$ | 3 | $6.6 \%$ | 11 | $0.0 \%$ | 0 | $0.9 \%$ | 1 | $3.5 \%$ | 3 | $1.6 \%$ | 1 | $9.7 \%$ | 7 |
| Yes - Food shopping | $1.4 \%$ | 13 | $0.7 \%$ | 2 | $1.5 \%$ | 1 | $0.6 \%$ | 1 | $1.7 \%$ | 1 | $0.9 \%$ | 1 | $3.5 \%$ | 3 | $4.9 \%$ | 3 | $1.4 \%$ | 1 |
| Yes - Meet family / friends | $1.8 \%$ | 16 | $0.7 \%$ | 2 | $4.4 \%$ | 3 | $0.6 \%$ | 1 | $1.7 \%$ | 1 | $4.3 \%$ | 5 | $0.0 \%$ | 0 | $1.6 \%$ | 1 | $4.2 \%$ | 3 |
| Yes - Work | $0.8 \%$ | 7 | $1.1 \%$ | 3 | $0.0 \%$ | 0 | $0.6 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $2.3 \%$ | 2 | $1.6 \%$ | 1 | $0.0 \%$ | 0 |
| (Don't Know / varies) | $3.4 \%$ | 31 | $4.0 \%$ | 11 | $2.9 \%$ | 2 | $2.4 \%$ | 4 | $0.0 \%$ | 0 | $2.6 \%$ | 3 | $2.3 \%$ | 2 | $6.6 \%$ | 4 | $6.9 \%$ | 5 |
| Base: |  | 905 |  | 277 |  | 68 |  | 167 |  | 59 |  | 115 |  | 86 |  | 61 |  | 72 |

Q17 Where did you last buy Books, CDs, DVDS? (EXCLUDING CHRISTMAS SHOPPING)

| Redditch | 33.5\% | 341 | 45.8\% | 140 | 35.5\% | 27 | 48.4\% | 89 | 44.9\% | 31 | 10.5\% | 13 | 18.8\% | 19 | 16.9\% | 13 | 11.3\% | 9 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Internet / Home Delivery | 16.7\% | 170 | 18.0\% | 55 | 11.8\% | 9 | 19.0\% | 35 | 13.0\% | 9 | 22.6\% | 28 | 15.8\% | 16 | 10.4\% | 8 | 12.5\% | 10 |
| Stratford upon Avon | 5.1\% | 52 | 0.3\% | 1 | 9.2\% | 7 | 1.1\% | 2 | 2.9\% | 2 | 0.0\% | 0 | 1.0\% | 1 | 20.8\% | 16 | 28.8\% | 23 |
| Bromsgrove | 4.8\% | 49 | 0.0\% | 0 | 3.9\% | 3 | 1.1\% | 2 | 0.0\% | 0 | 27.4\% | 34 | 9.9\% | 10 | 0.0\% | 0 | 0.0\% | 0 |
| In-store in a supermarket Tesco Extra, Redditch Extra, Oakenshaw, Redditch, B98 7RU | 3.6\% | 37 | 5.2\% | 16 | 2.6\% | 2 | 6.5\% | 12 | 0.0\% | 0 | 1.6\% | 2 | 1.0\% | 1 | 0.0\% | 0 | 5.0\% | 4 |
| Birmingham City Centre | 2.6\% | 26 | 1.6\% | 5 | 3.9\% | 3 | 1.6\% | 3 | 4.3\% | 3 | 4.0\% | 5 | 4.0\% | 4 | 1.3\% | 1 | 2.5\% | 2 |
| In-store in a supermarket | 2.0\% | 20 | 1.0\% | 3 | 0.0\% | 0 | 1.1\% | 2 | 0.0\% | 0 | 1.6\% | 2 | 4.0\% | 4 | 9.1\% | 7 | 2.5\% | 2 |
| Touchwood Shopping Centre, Solihull | 1.6\% | 16 | 0.3\% | 1 | 2.6\% | 2 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 2.0\% | 2 | 10.4\% | 8 | 2.5\% | 2 |
| In-store in a supermarket Tesco, Coldfield Drive, Redditch, Worcestershire B98 7RU | 1.4\% | 14 | 2.3\% | 7 | 1.3\% | 1 | 0.0\% | 0 | 5.8\% | 4 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 1.3\% | 1 |
| Other | 1.3\% | 13 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 3 | 0.0\% | 0 | 1.6\% | 2 | 4.0\% | 4 | 2.6\% | 2 | 2.5\% | 2 |
| Merry Hill Shopping Centre | 1.0\% | 10 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 4.0\% | 5 | 4.0\% | 4 | 0.0\% | 0 | 0.0\% | 0 |
| Worcester City Centre | 0.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 2 | 2.4\% | 3 | 1.0\% | 1 | 0.0\% | 0 | 1.3\% | 1 |
| Leamington Spa | 0.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 1.0\% | 1 | 1.3\% | 1 | 1.3\% | 1 |
| Droitwich | 0.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 2 | 0.0\% | 0 | 2.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Abroad | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 1 | 1.4\% | 1 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Studley | 0.3\% | 3 | 0.0\% | 0 | 3.9\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Cheltenham | 0.2\% | 2 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Local book club | 0.2\% | 2 | 0.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Solihull | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 2 | 0.0\% | 0 |
| Alcester | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Dudley | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Shirley Centre | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 |
| Evesham | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 |
| Church Hill District Centre, Tanhouse Lane, Redditch | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Manchester | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't do this type of shopping) | 17.2\% | 175 | 18.3\% | 56 | 22.4\% | 17 | 13.6\% | 25 | 15.9\% | 11 | 12.9\% | 16 | 19.8\% | 20 | 22.1\% | 17 | 16.3\% | 13 |
| (Don't know / can't remember) | 6.0\% | 61 | 6.5\% | 20 | 0.0\% | 0 | 4.9\% | 9 | 2.9\% | 2 | 9.7\% | 12 | 7.9\% | 8 | 1.3\% | 1 | 11.3\% | 9 |
| Base: |  | 1017 |  | 306 |  | 76 |  | 184 |  | 69 |  | 124 |  | 101 |  | 77 |  | 80 |

## Q18 Where did you last buy small household goods such as home furnishings, kitchen equipment, glass and china items? (EXCLUDING CHRISTMAS SHOPPING)

| Redditch | 36.0\% | 366 | 52.6\% | 161 | 34.2\% | 26 | 52.2\% | 96 | 39.1\% | 27 | 9.7\% | 12 | 18.8\% | 19 | 16.9\% | 13 | 15.0\% | 12 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Bromsgrove | 5.0\% | 51 | 0.3\% | 1 | 0.0\% | 0 | 1.1\% | 2 | 0.0\% | 0 | 32.3\% | 40 | 7.9\% | 8 | 0.0\% | 0 | 0.0\% | 0 |
| Touchwood Shopping Centre, Solihull | 4.8\% | 49 | 2.9\% | 9 | 6.6\% | 5 | 3.8\% | 7 | 4.3\% | 3 | 0.8\% | 1 | 3.0\% | 3 | 20.8\% | 16 | 6.3\% | 5 |
| Internet / Home Delivery | 4.1\% | 42 | 4.2\% | 13 | 2.6\% | 2 | 3.8\% | 7 | 4.3\% | 3 | 3.2\% | 4 | 8.9\% | 9 | 0.0\% | 0 | 5.0\% | 4 |
| Stratford upon Avon | 3.0\% | 31 | 0.7\% | 2 | 3.9\% | 3 | 0.0\% | 0 | 1.4\% | 1 | 1.6\% | 2 | 1.0\% | 1 | 10.4\% | 8 | 17.5\% | 14 |
| Birmingham City Centre | 3.0\% | 30 | 2.6\% | 8 | 1.3\% | 1 | 2.7\% | 5 | 4.3\% | 3 | 4.0\% | 5 | 5.0\% | 5 | 2.6\% | 2 | 1.3\% | 1 |
| In-store in a supermarket Tesco Extra, Redditch Extra, Oakenshaw, Redditch, B98 7RU | 2.9\% | 29 | 4.2\% | 13 | 3.9\% | 3 | 3.8\% | 7 | 4.3\% | 3 | 0.0\% | 0 | 3.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 |
| In-store in a supermarket | 1.7\% | 17 | 1.3\% | 4 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 | 1.6\% | 2 | 1.0\% | 1 | 9.1\% | 7 | 2.5\% | 2 |
| Other | 1.5\% | 15 | 1.0\% | 3 | 1.3\% | 1 | 1.1\% | 2 | 1.4\% | 1 | 0.0\% | 0 | 3.0\% | 3 | 3.9\% | 3 | 2.5\% | 2 |
| In-store in a supermarket Tesco, Coldfield Drive, Redditch, Worcestershire B98 7RU | 1.1\% | 11 | 1.3\% | 4 | 2.6\% | 2 | 1.1\% | 2 | 1.4\% | 1 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 |
| Alcester | 0.9\% | 9 | 0.7\% | 2 | 3.9\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 3.8\% | 3 |
| Solihull | 0.8\% | 8 | 1.3\% | 4 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 1.0\% | 1 | 1.3\% | 1 | 0.0\% | 0 |
| Merry Hill Shopping Centre | 0.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 2 | 2.4\% | 3 | 2.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Droitwich | 0.6\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 4.0\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| IKEA, Park Lane, Wednesbury | 0.6\% | 6 | 0.7\% | 2 | 1.3\% | 1 | 0.5\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Wolverhampton City Centre | 0.5\% | 5 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 3 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Evesham | 0.5\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 1 | 1.4\% | 1 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 2.5\% | 2 |
| Shirley Centre | 0.4\% | 4 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 |
| Worcester City Centre | 0.4\% | 4 | 0.3\% | 1 | 1.3\% | 1 | 0.5\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Coventry | 0.4\% | 4 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 1.3\% | 1 |
| Leamington Spa | 0.4\% | 4 | 0.3\% | 1 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 1.3\% | 1 |
| Kidderminster | 0.3\% | 3 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Cheltenham | 0.3\% | 3 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 |
| B \& Q- Jinnah Road off Tunnel Drive, Smallwood, Redditch, B98 7ER | 0.2\% | 2 | 0.0\% | 0 | 2.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Walsall | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 1.3\% | 1 |
| Dudley | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Worcester | 0.2\% | 2 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| London | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Warwick | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 |
| Matchborough District Centre, Matchborough Way, Redditch | 0.1\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Catshill | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Studley | 0.1\% | 1 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Church Hill District Centre, Tanhouse Lane, Redditch | 0.1\% | 1 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't do this type of shopping) | 15.3\% | 156 | 13.1\% | 40 | 15.8\% | 12 | 13.6\% | 25 | 13.0\% | 9 | 10.5\% | 13 | 28.7\% | 29 | 19.5\% | 15 | 16.3\% | 13 |
| (Don't know / can't remember) | 13.5\% | 137 | 10.5\% | 32 | 11.8\% | 9 | 14.7\% | 27 | 11.6\% | 8 | 21.0\% | 26 | 9.9\% | 10 | 11.7\% | 9 | 20.0\% | 16 |
| Base: |  | 1017 |  | 306 |  | 76 |  | 184 |  | 69 |  | 124 |  | 101 |  | 77 |  | 80 |

Q19 Where did you last buy goods such as toys, games, bicycles and recreations goods? (EXCLUDING CHRISTMAS SHOPPING)

| Redditch | 20.2\% | 205 | 31.0\% | 95 | 19.7\% | 15 | 24.5\% | 45 | 23.2\% | 16 | 12.9\% | 16 | 10.9\% | 11 | 5.2\% | 4 | 3.8\% | 3 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Internet / Home Delivery | 4.9\% | 50 | 4.6\% | 14 | 2.6\% | 2 | 4.9\% | 9 | 7.2\% | 5 | 7.3\% | 9 | 5.0\% | 5 | 2.6\% | 2 | 5.0\% | 4 |
| Touchwood Shopping Centre, Solihull | 4.3\% | 44 | 4.2\% | 13 | 2.6\% | 2 | 6.5\% | 12 | 2.9\% | 2 | 0.0\% | 0 | 3.0\% | 3 | 9.1\% | 7 | 6.3\% | 5 |
| Bromsgrove | 2.9\% | 29 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 2 | 2.9\% | 2 | 16.1\% | 20 | 4.0\% | 4 | 0.0\% | 0 | 1.3\% | 1 |
| Stratford upon Avon | 2.1\% | 21 | 0.0\% | 0 | 2.6\% | 2 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.8\% | 6 | 15.0\% | 12 |
| Shirley Centre | 1.9\% | 19 | 2.6\% | 8 | 1.3\% | 1 | 0.5\% | 1 | 1.4\% | 1 | 1.6\% | 2 | 1.0\% | 1 | 6.5\% | 5 | 0.0\% | 0 |
| Birmingham City Centre | 1.6\% | 16 | 1.6\% | 5 | 0.0\% | 0 | 1.1\% | 2 | 1.4\% | 1 | 2.4\% | 3 | 1.0\% | 1 | 1.3\% | 1 | 3.8\% | 3 |
| In-store in a supermarket Tesco Extra, Redditch Extra, Oakenshaw, Redditch, B98 7RU | 1.5\% | 15 | 2.6\% | 8 | 1.3\% | 1 | 1.6\% | 3 | 1.4\% | 1 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 |
| In-store in a supermarket | 1.4\% | 14 | 1.3\% | 4 | 0.0\% | 0 | 1.6\% | 3 | 2.9\% | 2 | 1.6\% | 2 | 0.0\% | 0 | 1.3\% | 1 | 2.5\% | 2 |
| Solihull | 1.0\% | 10 | 1.6\% | 5 | 1.3\% | 1 | 1.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 2 | 0.0\% | 0 |
| Merry Hill Shopping Centre | 0.9\% | 9 | 0.7\% | 2 | 0.0\% | 0 | 1.1\% | 2 | 1.4\% | 1 | 2.4\% | 3 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Other | 0.6\% | 6 | 0.7\% | 2 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 1.0\% | 1 | 0.0\% | 0 | 1.3\% | 1 |
| Alcester | 0.5\% | 5 | 0.0\% | 0 | 2.6\% | 2 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 2 |
| Worcester City Centre | 0.5\% | 5 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 2.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Droitwich | 0.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 2.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Oldbury | 0.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 3.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 |
| Rubery | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 |
| Northfield | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Toys R Us, Wolverhampton Road, Oldbury | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Dudley | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Church Hill District Centre, Tanhouse Lane, Redditch | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Wythall | 0.1\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Kidderminster | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Studley | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Kings Heath | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't do this type of shopping) | 45.7\% | 465 | 41.2\% | 126 | 60.5\% | 46 | 46.7\% | 86 | 42.0\% | 29 | 35.5\% | 44 | 59.4\% | 60 | 51.9\% | 40 | 42.5\% | 34 |
| (Don't know / can't remember) | 8.2\% | 83 | 7.2\% | 22 | 5.3\% | 4 | 7.1\% | 13 | 5.8\% | 4 | 10.5\% | 13 | 5.9\% | 6 | 11.7\% | 9 | 15.0\% | 12 |
| Base: |  | 1017 |  | 306 |  | 76 |  | 184 |  | 69 |  | 124 |  | 101 |  | 77 |  | 80 |


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Q20 Where did you last buy chemist goods (including health and beauty products)? (EXCLUDING CHRISTMAS SHOPPING)

| Redditch | 46.2\% | 470 | 70.9\% | 217 | 50.0\% | 38 | 66.3\% | 122 | 58.0\% | 40 | 8.1\% | 10 | 22.8\% | 23 | 14.3\% | 11 | 11.3\% | 9 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Bromsgrove | 9.6\% | 98 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 59.7\% | 74 | 23.8\% | 24 | 0.0\% | 0 | 0.0\% | 0 |
| In-store in a supermarket Tesco Extra, Redditch Extra, Oakenshaw, Redditch, B98 7RU | 6.4\% | 65 | 8.5\% | 26 | 5.3\% | 4 | 14.1\% | 26 | 4.3\% | 3 | 1.6\% | 2 | 3.0\% | 3 | 0.0\% | 0 | 1.3\% | 1 |
| In-store in a supermarket | 4.1\% | 42 | 1.0\% | 3 | 3.9\% | 3 | 1.6\% | 3 | 1.4\% | 1 | 5.6\% | 7 | 10.9\% | 11 | 11.7\% | 9 | 6.3\% | 5 |
| Alcester | 3.8\% | 39 | 0.0\% | 0 | 2.6\% | 2 | 0.0\% | 0 | 4.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 42.5\% | 34 |
| Stratford upon Avon | 3.7\% | 38 | 0.3\% | 1 | 2.6\% | 2 | 0.5\% | 1 | 4.3\% | 3 | 0.8\% | 1 | 2.0\% | 2 | 16.9\% | 13 | 18.8\% | 15 |
| In-store in a supermarket Tesco, Coldfield Drive, Redditch, Worcestershire B98 7RU | 1.8\% | 18 | 2.3\% | 7 | 2.6\% | 2 | 1.1\% | 2 | 5.8\% | 4 | 0.8\% | 1 | 2.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Birmingham City Centre | 1.7\% | 17 | 1.3\% | 4 | 0.0\% | 0 | 2.2\% | 4 | 0.0\% | 0 | 2.4\% | 3 | 4.0\% | 4 | 0.0\% | 0 | 2.5\% | 2 |
| In-store in a supermarket - <br> Morrisons, Warwick Highway, Redditch, B98 0SW | 1.6\% | 16 | 4.2\% | 13 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 1.3\% | 1 | 0.0\% | 0 |
| Internet / Home Delivery | 1.5\% | 15 | 1.3\% | 4 | 2.6\% | 2 | 1.1\% | 2 | 2.9\% | 2 | 2.4\% | 3 | 0.0\% | 0 | 1.3\% | 1 | 1.3\% | 1 |
| Studley | 1.3\% | 13 | 0.0\% | 0 | 17.1\% | 13 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Touchwood Shopping Centre, Solihull | 1.3\% | 13 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 1.6\% | 2 | 1.0\% | 1 | 11.7\% | 9 | 0.0\% | 0 |
| Henley in Arden | 1.2\% | 12 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 14.3\% | 11 | 1.3\% | 1 |
| Other | 1.0\% | 10 | 0.7\% | 2 | 0.0\% | 0 | 1.1\% | 2 | 0.0\% | 0 | 0.8\% | 1 | 2.0\% | 2 | 1.3\% | 1 | 2.5\% | 2 |
| Alvechurch | 1.0\% | 10 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.9\% | 9 | 0.0\% | 0 | 0.0\% | 0 |
| Shirley Centre | 0.9\% | 9 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 10.4\% | 8 | 0.0\% | 0 |
| Droitwich | 0.6\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.8\% | 4 | 1.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Solihull | 0.4\% | 4 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.9\% | 3 | 0.0\% | 0 |
| Merry Hill Shopping Centre | 0.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 3 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Rubery | 0.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.0\% | 4 | 0.0\% | 0 | 0.0\% | 0 |
| Worcester City Centre | 0.4\% | 4 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 2.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 |
| Church Hill District Centre, Tanhouse Lane, Redditch | 0.3\% | 3 | 0.7\% | 2 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Barnt Green | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 |
| Evesham | 0.3\% | 3 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 2 |
| Catshill | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 2 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Winyates District Centre, Winyates Way, Redditch | 0.2\% | 2 | 0.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Manchester | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 1.3\% | 1 |
| Bidford-upon-Avon | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 |
| Headless Cross District Centre, Evesham Road, Redditch | 0.2\% | 2 | 0.3\% | 1 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Kidderminster | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Warwick | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 |
| Woodrow District Centre, Studley Road, Redditch | 0.1\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Leamington Spa | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 |
| Coventry | 0.1\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't do this type of shopping) | 4.7\% | 48 | 5.2\% | 16 | 5.3\% | 4 | 5.4\% | 10 | 4.3\% | 3 | 4.0\% | 5 | 5.0\% | 5 | 2.6\% | 2 | 3.8\% | 3 |
| (Don't know / can't remember) | 3.6\% | 37 | 1.3\% | 4 | 2.6\% | 2 | 5.4\% | 10 | 2.9\% | 2 | 5.6\% | 7 | 4.0\% | 4 | 9.1\% | 7 | 1.3\% | 1 |
| Base: |  | 1017 |  | 306 |  | 76 |  | 184 |  | 69 |  | 124 |  | 101 |  | 77 |  | 80 |


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Q21 Where did you last buy electrical items, such as televisions, washing machines and computers? (EXCLUDING CHRISTMAS SHOPPING)

| Redditch | 35.7\% | 363 | 48.0\% | 147 | 36.8\% | 28 | 53.8\% | 99 | 39.1\% | 27 | 18.5\% | 23 | 18.8\% | 19 | 9.1\% | 7 | 16.3\% | 13 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Internet / Home Delivery | 11.4\% | 116 | 12.7\% | 39 | 7.9\% | 6 | 12.5\% | 23 | 11.6\% | 8 | 13.7\% | 17 | 9.9\% | 10 | 2.6\% | 2 | 13.8\% | 11 |
| Touchwood Shopping Centre, Solihull | 5.6\% | 57 | 4.6\% | 14 | 9.2\% | 7 | 2.2\% | 4 | 0.0\% | 0 | 2.4\% | 3 | 7.9\% | 8 | 20.8\% | 16 | 6.3\% | 5 |
| Bromsgrove | 4.0\% | 41 | 0.0\% | 0 | 2.6\% | 2 | 2.7\% | 5 | 1.4\% | 1 | 16.1\% | 20 | 12.9\% | 13 | 0.0\% | 0 | 0.0\% | 0 |
| Stratford upon Avon | 2.6\% | 26 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 1.0\% | 1 | 14.3\% | 11 | 15.0\% | 12 |
| Birmingham City Centre | 2.6\% | 26 | 2.0\% | 6 | 3.9\% | 3 | 1.1\% | 2 | 5.8\% | 4 | 4.0\% | 5 | 5.0\% | 5 | 0.0\% | 0 | 1.3\% | 1 |
| In-store in a supermarket - <br> Tesco Extra, Redditch <br> Extra, Oakenshaw, <br> Redditch, B98 7RU | 2.4\% | 24 | 2.9\% | 9 | 5.3\% | 4 | 2.2\% | 4 | 1.4\% | 1 | 2.4\% | 3 | 1.0\% | 1 | 0.0\% | 0 | 2.5\% | 2 |
| Shirley Centre | 1.8\% | 18 | 0.7\% | 2 | 2.6\% | 2 | 1.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 14.3\% | 11 | 1.3\% | 1 |
| Other | 1.6\% | 16 | 0.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 1.6\% | 2 | 5.0\% | 5 | 2.6\% | 2 | 5.0\% | 4 |
| Merry Hill Shopping Centre | 1.4\% | 14 | 0.7\% | 2 | 1.3\% | 1 | 1.1\% | 2 | 1.4\% | 1 | 2.4\% | 3 | 4.0\% | 4 | 0.0\% | 0 | 1.3\% | 1 |
| In-store in a supermarket Tesco, Coldfield Drive, Redditch, Worcestershire B98 7RU | 1.4\% | 14 | 2.9\% | 9 | 1.3\% | 1 | 1.1\% | 2 | 2.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Solihull | 1.2\% | 12 | 0.7\% | 2 | 2.6\% | 2 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 1.0\% | 1 | 6.5\% | 5 | 1.3\% | 1 |
| Droitwich | 1.1\% | 11 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 1 | 4.3\% | 3 | 4.8\% | 6 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Kidderminster | 1.0\% | 10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 4.8\% | 6 | 2.0\% | 2 | 0.0\% | 0 | 1.3\% | 1 |
| Worcester City Centre | 0.6\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 1 | 1.4\% | 1 | 2.4\% | 3 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| In-store in a supermarket | 0.6\% | 6 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 1.0\% | 1 | 1.3\% | 1 | 2.5\% | 2 |
| Selly Oak, Birmingham | 0.6\% | 6 | 0.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 3.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 |
| Sears Retail Park, Shirley | 0.3\% | 3 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 2 | 0.0\% | 0 |
| Evesham | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 2 |
| Alcester | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 2 |
| Dudley | 0.2\% | 2 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Halesowen | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Wolverhampton City Centre | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 |
| Barnt Green | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Headless Cross District Centre, Evesham Road, Redditch | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Matalan, Jinnah Road, Redditch | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Apollo 2000, Redditch | 0.1\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Leamington Spa | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 |
| (Don't do this type of shopping) | 14.3\% | 145 | 14.4\% | 44 | 13.2\% | 10 | 12.0\% | 22 | 14.5\% | 10 | 13.7\% | 17 | 18.8\% | 19 | 15.6\% | 12 | 13.8\% | 11 |
| (Don't know / can't remember) | 8.9\% | 90 | 7.8\% | 24 | 11.8\% | 9 | 8.2\% | 15 | 11.6\% | 8 | 8.9\% | 11 | 5.9\% | 6 | 10.4\% | 8 | 11.3\% | 9 |
| Base: |  | 1017 |  | 306 |  | 76 |  | 184 |  | 69 |  | 124 |  | 101 |  | 77 |  | 80 |

Q22 How do you normally travel to...? (CENTRE MENTIONED AT Q22)
Only those who purchase electrical items, such as televisions, washing machines and computers not via the internet at Q21

| Car/van (as driver) | $65.3 \%$ | 435 | $58.8 \%$ | 117 | $68.6 \%$ | 35 | $62.9 \%$ | 78 | $79.1 \%$ | 34 | $70.9 \%$ | 56 | $66.7 \%$ | 44 | $70.9 \%$ | 39 | $65.3 \%$ | 32 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Car/van (as passenger) | $18.2 \%$ | 121 | $22.1 \%$ | 44 | $13.7 \%$ | 7 | $14.5 \%$ | 18 | $16.3 \%$ | 7 | $11.4 \%$ | 9 | $24.2 \%$ | 16 | $18.2 \%$ | 10 | $20.4 \%$ | 10 |
| Bus, minibus or coach | $7.2 \%$ | 48 | $10.6 \%$ | 21 | $9.8 \%$ | 5 | $8.9 \%$ | 11 | $2.3 \%$ | 1 | $3.8 \%$ | 3 | $4.5 \%$ | 3 | $1.8 \%$ | 1 | $6.1 \%$ | 3 |
| Motorcycle, scooter or | $0.2 \%$ | 1 | $0.5 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| $\quad$ moped |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Walk | $4.5 \%$ | 30 | $5.0 \%$ | 10 | $0.0 \%$ | 0 | $9.7 \%$ | 12 | $0.0 \%$ | 0 | $6.3 \%$ | 5 | $3.0 \%$ | 2 | $0.0 \%$ | 0 | $2.0 \%$ | 1 |
| Taxi | $0.5 \%$ | 3 | $0.5 \%$ | 1 | $0.0 \%$ | 0 | $1.6 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Train | $0.6 \%$ | 4 | $0.5 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $2.3 \%$ | 1 | $0.0 \%$ | 0 | $1.5 \%$ | 1 | $0.0 \%$ | 0 | $2.0 \%$ | 1 |
| Metro | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Bicycle | $0.2 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.3 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Other | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Delivered | $0.2 \%$ | 1 | $0.0 \%$ | 0 | $2.0 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| (Don't know / varies) | $3.3 \%$ | 22 | $2.0 \%$ | 4 | $5.9 \%$ | 3 | $2.4 \%$ | 3 | $0.0 \%$ | 0 | $6.3 \%$ | 5 | $0.0 \%$ | 0 | $9.1 \%$ | 5 | $4.1 \%$ | 2 |
| Base: |  | 666 |  | 199 |  | 51 |  | 124 |  | 43 |  | 79 |  | 66 |  | 55 |  | 49 |


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Q23 Where did you last buy DIY goods? (EXCLUDING CHRISTMAS SHOPPING)

| B \& Q- Jinnah Road off Tunnel Drive, Smallwood, Redditch, B98 7ER | 40.8\% | 415 | 57.2\% | 175 | 56.6\% | 43 | 48.9\% | 90 | 49.3\% | 34 | 16.9\% | 21 | 22.8\% | 23 | 7.8\% | 6 | 28.8\% | 23 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Redditch | 7.4\% | 75 | 9.8\% | 30 | 5.3\% | 4 | 13.0\% | 24 | 8.7\% | 6 | 1.6\% | 2 | 5.0\% | 5 | 2.6\% | 2 | 2.5\% | 2 |
| Homebase- Abbey Trading Centre, Alvechurch Highway, Redditch, B97 6RF | 5.9\% | 60 | 4.9\% | 15 | 3.9\% | 3 | 8.7\% | 16 | 11.6\% | 8 | 3.2\% | 4 | 12.9\% | 13 | 1.3\% | 1 | 0.0\% | 0 |
| Focus (with Garden Centre)54 Birmingham Road, Bromsgorve, B61 0DD | 4.8\% | 49 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 29.8\% | 37 | 10.9\% | 11 | 0.0\% | 0 | 0.0\% | 0 |
| B \& Q- Unit A, The Maybird Centre, Birmingham Rd, Stratford-upon-Avon | 2.7\% | 27 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.8\% | 1 | 0.0\% | 0 | 19.5\% | 15 | 12.5\% | 10 |
| Bromsgrove | 2.4\% | 24 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 | 12.1\% | 15 | 7.9\% | 8 | 0.0\% | 0 | 0.0\% | 0 |
| Wickes- Redditch, Redditch Ringway, St Georges, Redditch, B98 8DU | 1.6\% | 16 | 2.6\% | 8 | 1.3\% | 1 | 2.2\% | 4 | 0.0\% | 0 | 1.6\% | 2 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 |
| Other | 1.1\% | 11 | 0.7\% | 2 | 2.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 3 | 2.0\% | 2 | 1.3\% | 1 | 1.3\% | 1 |
| Alcester | 1.0\% | 10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 12.5\% | 10 |
| Stratford upon Avon | 0.8\% | 8 | 0.0\% | 0 | 1.3\% | 1 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.9\% | 3 | 3.8\% | 3 |
| Focus (with Garden centre)Parsonage Drive, Rednal, Longbridge, B45 8AS | 0.8\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.9\% | 8 | 0.0\% | 0 | 0.0\% | 0 |
| Internet / Home Delivery | 0.6\% | 6 | 1.0\% | 3 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 2 |
| Birmingham City Centre | 0.5\% | 5 | 0.3\% | 1 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 2 | 0.0\% | 0 | 1.3\% | 1 |
| Touchwood Shopping Centre, Solihull | 0.5\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.5\% | 5 | 0.0\% | 0 |
| Homebase- Roman Way Retail Park, Kidderminster Rd, Droitwich, WR9 9AY | 0.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 2.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Homebase- Avon Ind. Est., Birmingham Rd, Stratford-upon-Avon, CV37 0AE | 0.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 2 | 2.5\% | 2 |
| B \& Q, Marshall Lake Retail Park, Shirley | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 2 | 1.3\% | 1 |
| Homebase- Sears Ret Pk, Oakenshaw Rd, Shirley, Solihull, West M., B90 4QY | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.9\% | 3 | 0.0\% | 0 |
| B \& Q- Mucklow Hill, Halesowen, Dudley, West Midlands, B62 8EP | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 2.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Shirley | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.9\% | 3 | 0.0\% | 0 |
| B \& Q- Four Pools Retail Park, Four Pools Lane, Evesham, WR11 1DJ | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 |
| In-store in a supermarket | 0.2\% | 2 | 0.3\% | 1 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Worcester City Centre | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Evesham | 0.1\% | 1 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Homebase- Findlay Rd, High Street, Kings Heath, Birmingham, B14 7SN | 0.1\% | 1 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| B \& Q- Green Street, Kidderminster, Worcs, DY10 1AX | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Barnt Green | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Headless Cross, Redditch | 0.1\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Kidderminster | 0.1\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Solihull | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 |
| Tony Handyman, Barnt Green | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Tony Handyman, Redditch | 0.1\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't do this type of shopping) | 19.3\% | 196 | 16.0\% | 49 | 18.4\% | 14 | 20.7\% | 38 | 23.2\% | 16 | 17.7\% | 22 | 18.8\% | 19 | 26.0\% | 20 | 22.5\% | 18 |
| (Don't know / can't remember) | 6.6\% | 67 | 5.9\% | 18 | 5.3\% | 4 | 4.9\% | 9 | 4.3\% | 3 | 7.3\% | 9 | 5.9\% | 6 | 15.6\% | 12 | 7.5\% | 6 |
| Base: |  | 1017 |  | 306 |  | 76 |  | 184 |  | 69 |  | 124 |  | 101 |  | 77 |  | 80 |


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## Q24 How do you normally travel to...? (CENTRE MENTIONED AT Q24)

 Only those who purchase DIY goods not via the internet at Q23| Car/van (as driver) | $69.1 \%$ | 517 | $63.1 \%$ | 149 | $75.9 \%$ | 44 | $68.4 \%$ | 93 | $82.0 \%$ | 41 | $72.0 \%$ | 67 | $71.1 \%$ | 54 | $77.8 \%$ | 35 | $63.0 \%$ | 34 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Car/van (as passenger) | $19.1 \%$ | 143 | $25.0 \%$ | 59 | $15.5 \%$ | 9 | $17.6 \%$ | 24 | $12.0 \%$ | 6 | $11.8 \%$ | 11 | $22.4 \%$ | 17 | $13.3 \%$ | 6 | $20.4 \%$ | 11 |
| Bus, minibus or coach | $3.5 \%$ | 26 | $3.8 \%$ | 9 | $6.9 \%$ | 4 | $5.1 \%$ | 7 | $4.0 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $4.4 \%$ | 2 | $3.7 \%$ | 2 |
| Motorcycle, scooter or | $0.3 \%$ | 2 | $0.8 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| $\quad$ moped |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Walk | $5.7 \%$ | 43 | $5.1 \%$ | 12 | $0.0 \%$ | 0 | $5.1 \%$ | 7 | $2.0 \%$ | 1 | $16.1 \%$ | 15 | $6.6 \%$ | 5 | $0.0 \%$ | 0 | $5.6 \%$ | 3 |
| Taxi | $0.4 \%$ | 3 | $1.3 \%$ | 3 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Train | $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.9 \%$ | 1 |
| Metro | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Bicycle | $0.1 \%$ | 1 | $0.0 \%$ | 0 | $1.7 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Other | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| (Don't know / varies) | $1.6 \%$ | 12 | $0.8 \%$ | 2 | $0.0 \%$ | 0 | $3.7 \%$ | 5 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $4.4 \%$ | 2 | $5.6 \%$ | 3 |
| Base: |  | 748 |  | 236 |  | 58 |  | 136 |  | 50 |  | 93 |  | 76 |  | 45 |  | 54 |

Q25 Where did you last buy furniture, carpets and floor coverings? (EXCLUDING CHRISTMAS SHOPPING)


Q26 How do you normally travel to...? (CENTRE MENTIONED AT Q26)
Only those who purchase furniture, carpets and floor coverings not via the internet at Q25

| Car/van (as driver) | $67.3 \%$ | 419 | $62.1 \%$ | 123 | $68.2 \%$ | 30 | $65.3 \%$ | 77 | $75.0 \%$ | 33 | $77.6 \%$ | 59 | $74.5 \%$ | 35 | $70.5 \%$ | 31 | $59.6 \%$ | 31 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Car/van (as passenger) | $19.9 \%$ | 124 | $24.2 \%$ | 48 | $15.9 \%$ | 7 | $17.8 \%$ | 21 | $18.2 \%$ | 8 | $13.2 \%$ | 10 | $19.1 \%$ | 9 | $22.7 \%$ | 10 | $21.2 \%$ | 11 |
| Bus, minibus or coach | $4.7 \%$ | 29 | $6.6 \%$ | 13 | $13.6 \%$ | 6 | $5.1 \%$ | 6 | $2.3 \%$ | 1 | $0.0 \%$ | 0 | $2.1 \%$ | 1 | $2.3 \%$ | 1 | $1.9 \%$ | 1 |
| Motorcycle, scooter or | $0.2 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.8 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| $\quad$ moped |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Walk | $3.4 \%$ | 21 | $2.0 \%$ | 4 | $0.0 \%$ | 0 | $5.1 \%$ | 6 | $0.0 \%$ | 0 | $7.9 \%$ | 6 | $2.1 \%$ | 1 | $0.0 \%$ | 0 | $7.7 \%$ | 4 |
| Taxi | $0.3 \%$ | 2 | $0.5 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.3 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Train | $0.5 \%$ | 3 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $2.3 \%$ | 1 | $0.0 \%$ | 0 | $2.1 \%$ | 1 | $2.3 \%$ | 1 | $0.0 \%$ | 0 |
| Metro | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Bicycle | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Other | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Delivered | $1.0 \%$ | 6 | $1.0 \%$ | 2 | $0.0 \%$ | 0 | $1.7 \%$ | 2 | $2.3 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.9 \%$ | 1 |
| (Don't know / varies) | $2.9 \%$ | 18 | $3.5 \%$ | 7 | $2.3 \%$ | 1 | $4.2 \%$ | 5 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $2.3 \%$ | 1 | $7.7 \%$ | 4 |
| Base: |  | 623 |  | 198 |  | 44 |  | 118 |  | 44 |  | 76 |  | 47 |  | 44 |  | 52 |

Q27 Do the people who live in your house, including you, make use of electronic home shopping (i.e. Internet or TV Shopping)?

| Yes, Internet | $40.5 \%$ | 412 | $41.5 \%$ | 127 | $32.9 \%$ | 25 | $43.5 \%$ | 80 | $44.9 \%$ | 31 | $45.2 \%$ | 56 | $39.6 \%$ | 40 | $31.2 \%$ | 24 | $36.3 \%$ |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Yes, TV Shopping | $1.9 \%$ | 19 | $2.6 \%$ | 8 | $1.3 \%$ | 1 | $3.3 \%$ | 6 | $0.0 \%$ | 0 | $1.6 \%$ | 2 | $1.0 \%$ | 1 | $1.3 \%$ | 1 | $0.0 \%$ |
| Yes, both | $3.4 \%$ | 35 | $3.3 \%$ | 10 | $3.9 \%$ | 3 | $3.8 \%$ | 7 | $2.9 \%$ | 2 | $4.0 \%$ | 5 | $1.0 \%$ | 1 | $2.6 \%$ | 2 | $6.3 \%$ |
| No | $54.2 \%$ | 551 | $52.6 \%$ | 161 | $61.8 \%$ | 47 | $49.5 \%$ | 91 | $52.2 \%$ | 36 | $49.2 \%$ | 61 | $58.4 \%$ | 59 | $64.9 \%$ | 50 | $57.5 \%$ |
| Base: |  | 1017 |  | 306 |  | 76 |  | 184 |  | 69 |  | 124 |  | 101 |  | 77 | 80 |

Q28 Which goods or services does your household currently purchase via electronic home shopping? Only those who currently purchase goods via electronic home shopping at Q27

| Food | $12.0 \%$ | 56 | $15.2 \%$ | 22 | $3.4 \%$ | 1 | $10.8 \%$ | 10 | $6.1 \%$ | 2 | $15.9 \%$ | 10 | $14.3 \%$ | 6 | $11.1 \%$ | 3 | $5.9 \%$ | 2 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Clothes | $22.7 \%$ | 106 | $23.4 \%$ | 34 | $24.1 \%$ | 7 | $21.5 \%$ | 20 | $21.2 \%$ | 7 | $23.8 \%$ | 15 | $28.6 \%$ | 12 | $14.8 \%$ | 4 | $20.6 \%$ | 7 |
| Furniture/Carpets | $4.9 \%$ | 23 | $6.9 \%$ | 10 | $6.9 \%$ | 2 | $3.2 \%$ | 3 | $6.1 \%$ | 2 | $4.8 \%$ | 3 | $7.1 \%$ | 3 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Major electrical items | $18.2 \%$ | 85 | $16.6 \%$ | 24 | $10.3 \%$ | 3 | $19.4 \%$ | 18 | $27.3 \%$ | 9 | $19.0 \%$ | 12 | $19.0 \%$ | 8 | $11.1 \%$ | 3 | $23.5 \%$ | 8 |
| Small household goods | $9.9 \%$ | 46 | $9.0 \%$ | 13 | $3.4 \%$ | 1 | $9.7 \%$ | 9 | $9.1 \%$ | 3 | $9.5 \%$ | 6 | $14.3 \%$ | 6 | $11.1 \%$ | 3 | $14.7 \%$ | 5 |
| DIY goods | $1.9 \%$ | 9 | $3.4 \%$ | 5 | $0.0 \%$ | 0 | $2.2 \%$ | 2 | $3.0 \%$ | 1 | $1.6 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Garden items | $2.4 \%$ | 11 | $0.7 \%$ | 1 | $0.0 \%$ | 0 | $3.2 \%$ | 3 | $3.0 \%$ | 1 | $4.8 \%$ | 3 | $2.4 \%$ | 1 | $3.7 \%$ | 1 | $2.9 \%$ | 1 |
| Books | $30.0 \%$ | 140 | $26.2 \%$ | 38 | $34.5 \%$ | 10 | $29.0 \%$ | 27 | $39.4 \%$ | 13 | $36.5 \%$ | 23 | $33.3 \%$ | 14 | $29.6 \%$ | 8 | $20.6 \%$ | 7 |
| CD's, music, videos | $41.2 \%$ | 192 | $45.5 \%$ | 66 | $51.7 \%$ | 15 | $40.9 \%$ | 38 | $30.3 \%$ | 10 | $44.4 \%$ | 28 | $38.1 \%$ | 16 | $25.9 \%$ | 7 | $35.3 \%$ | 12 |
| Toys | $7.7 \%$ | 36 | $9.0 \%$ | 13 | $0.0 \%$ | 0 | $6.5 \%$ | 6 | $6.1 \%$ | 2 | $14.3 \%$ | 9 | $2.4 \%$ | 1 | $7.4 \%$ | 2 | $8.8 \%$ | 3 |
| Sports goods | $5.2 \%$ | 24 | $5.5 \%$ | 8 | $6.9 \%$ | 2 | $1.1 \%$ | 1 | $12.1 \%$ | 4 | $6.3 \%$ | 4 | $4.8 \%$ | 2 | $3.7 \%$ | 1 | $5.9 \%$ | 2 |
| Banking | $3.4 \%$ | 16 | $2.8 \%$ | 4 | $0.0 \%$ | 0 | $5.4 \%$ | 5 | $3.0 \%$ | 1 | $7.9 \%$ | 5 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $2.9 \%$ | 1 |
| Holiday and/or Travel | $9.9 \%$ | 46 | $9.7 \%$ | 14 | $3.4 \%$ | 1 | $6.5 \%$ | 6 | $15.2 \%$ | 5 | $9.5 \%$ | 6 | $16.7 \%$ | 7 | $11.1 \%$ | 3 | $11.8 \%$ | 4 |
| $\quad$ Tickets |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Jewellery | $4.7 \%$ | 22 | $7.6 \%$ | 11 | $6.9 \%$ | 2 | $2.2 \%$ | 2 | $0.0 \%$ | 0 | $1.6 \%$ | 1 | $7.1 \%$ | 3 | $7.4 \%$ | 2 | $2.9 \%$ | 1 |
| Small electrical items | $20.0 \%$ | 93 | $17.9 \%$ | 26 | $13.8 \%$ | 4 | $28.0 \%$ | 26 | $24.2 \%$ | 8 | $22.2 \%$ | 14 | $4.8 \%$ | 2 | $22.2 \%$ | 6 | $20.6 \%$ | 7 |
| Other | $6.0 \%$ | 28 | $6.2 \%$ | 9 | $0.0 \%$ | 0 | $9.7 \%$ | 9 | $0.0 \%$ | 0 | $6.3 \%$ | 4 | $7.1 \%$ | 3 | $3.7 \%$ | 1 | $5.9 \%$ | 2 |
| Automotives / Automotive | $2.1 \%$ | 10 | $0.7 \%$ | 1 | $3.4 \%$ | 1 | $1.1 \%$ | 1 | $0.0 \%$ | 0 | $4.8 \%$ | 3 | $2.4 \%$ | 1 | $3.7 \%$ | 1 | $5.9 \%$ | 2 |
| $\quad$ parts |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Cosmetics / beauty products | $2.4 \%$ | 11 | $2.8 \%$ | 4 | $3.4 \%$ | 1 | $3.2 \%$ | 3 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $8.8 \%$ | 3 |
| Insurances | $0.6 \%$ | 3 | $1.4 \%$ | 2 | $0.0 \%$ | 0 | $1.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Arts and Craft items | $1.7 \%$ | 8 | $0.0 \%$ | 0 | $3.4 \%$ | 1 | $2.2 \%$ | 2 | $0.0 \%$ | 0 | $1.6 \%$ | 1 | $4.8 \%$ | 2 | $3.7 \%$ | 1 | $2.9 \%$ | 1 |
| (Don't know) | $5.4 \%$ | 25 | $4.1 \%$ | 6 | $3.4 \%$ | 1 | $5.4 \%$ | 5 | $6.1 \%$ | 2 | $9.5 \%$ | 6 | $0.0 \%$ | 0 | $14.8 \%$ | 4 | $2.9 \%$ | 1 |
| Base: |  | 466 |  | 145 |  | 29 |  | 93 |  | 33 |  | 63 |  | 42 |  | 27 |  | 34 |


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Q29 Which goods or services might your household purchase in the future via electronic home shopping?

| Food | 4.2\% | 43 | 5.6\% | 17 | 1.3\% | 1 | 6.0\% | 11 | 1.4\% | 1 | 3.2\% | 4 | 5.0\% | 5 | 2.6\% | 2 | 2.5\% | 2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Clothes | 7.5\% | 76 | 8.8\% | 27 | 3.9\% | 3 | 8.2\% | 15 | 11.6\% | 8 | 8.1\% | 10 | 6.9\% | 7 | 5.2\% | 4 | 2.5\% | 2 |
| Furniture/Carpets | 2.1\% | 21 | 3.3\% | 10 | 0.0\% | 0 | 1.6\% | 3 | 2.9\% | 2 | 0.8\% | 1 | 3.0\% | 3 | 1.3\% | 1 | 1.3\% | 1 |
| Major electrical items | 5.4\% | 55 | 4.6\% | 14 | 3.9\% | 3 | 7.6\% | 14 | 10.1\% | 7 | 4.8\% | 6 | 2.0\% | 2 | 3.9\% | 3 | 7.5\% | 6 |
| Small household goods | 2.2\% | 22 | 1.3\% | 4 | 1.3\% | 1 | 1.6\% | 3 | 4.3\% | 3 | 3.2\% | 4 | 3.0\% | 3 | 2.6\% | 2 | 2.5\% | 2 |
| DIY goods | 0.6\% | 6 | 1.0\% | 3 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Garden items | 0.7\% | 7 | 0.7\% | 2 | 0.0\% | 0 | 1.1\% | 2 | 1.4\% | 1 | 0.0\% | 0 | 1.0\% | 1 | 1.3\% | 1 | 0.0\% | 0 |
| Books | 9.1\% | 93 | 8.2\% | 25 | 7.9\% | 6 | 10.3\% | 19 | 11.6\% | 8 | 12.1\% | 15 | 8.9\% | 9 | 9.1\% | 7 | 5.0\% | 4 |
| CD's, music, videos | 11.3\% | 115 | 13.1\% | 40 | 10.5\% | 8 | 12.5\% | 23 | 10.1\% | 7 | 12.1\% | 15 | 8.9\% | 9 | 11.7\% | 9 | 5.0\% | 4 |
| Toys | 1.4\% | 14 | 2.0\% | 6 | 0.0\% | 0 | 1.1\% | 2 | 1.4\% | 1 | 0.8\% | 1 | 1.0\% | 1 | 2.6\% | 2 | 1.3\% | 1 |
| Sports goods | 1.5\% | 15 | 1.3\% | 4 | 2.6\% | 2 | 0.5\% | 1 | 5.8\% | 4 | 0.0\% | 0 | 2.0\% | 2 | 1.3\% | 1 | 1.3\% | 1 |
| Banking | 1.1\% | 11 | 0.7\% | 2 | 0.0\% | 0 | 1.1\% | 2 | 2.9\% | 2 | 1.6\% | 2 | 1.0\% | 1 | 0.0\% | 0 | 2.5\% | 2 |
| Holiday and/or Travel Tickets | 6.5\% | 66 | 6.5\% | 20 | 2.6\% | 2 | 8.7\% | 16 | 4.3\% | 3 | 4.8\% | 6 | 7.9\% | 8 | 9.1\% | 7 | 5.0\% | 4 |
| Jewellery | 0.8\% | 8 | 0.7\% | 2 | 1.3\% | 1 | 0.5\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 2.0\% | 2 | 1.3\% | 1 | 0.0\% | 0 |
| Small electrical items | 5.1\% | 52 | 4.6\% | 14 | 3.9\% | 3 | 7.6\% | 14 | 5.8\% | 4 | 8.1\% | 10 | 2.0\% | 2 | 3.9\% | 3 | 2.5\% | 2 |
| Other | 1.4\% | 14 | 1.3\% | 4 | 0.0\% | 0 | 2.2\% | 4 | 1.4\% | 1 | 1.6\% | 2 | 1.0\% | 1 | 1.3\% | 1 | 1.3\% | 1 |
| Automotives / Automotive parts | 0.4\% | 4 | 0.7\% | 2 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Cosmetics / beauty products | 0.5\% | 5 | 0.0\% | 0 | 2.6\% | 2 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 1.3\% | 1 |
| Flowers | 0.4\% | 4 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 2.6\% | 2 | 0.0\% | 0 |
| (Don't know) | 23.4\% | 238 | 25.8\% | 79 | 25.0\% | 19 | 26.1\% | 48 | 15.9\% | 11 | 23.4\% | 29 | 21.8\% | 22 | 13.0\% | 10 | 25.0\% | 20 |
| (Nothing) | 45.8\% | 466 | 42.2\% | 129 | 51.3\% | 39 | 38.0\% | 70 | 50.7\% | 35 | 48.4\% | 60 | 49.5\% | 50 | 53.2\% | 41 | 52.5\% | 42 |
| Base: |  | 1017 |  | 306 |  | 76 |  | 184 |  | 69 |  | 124 |  | 101 |  | 77 |  | 80 |

Q30 Which of the following leisure activities do you or your family participate in, in your spare time?

| Cinema | 42.9\% | 436 | 40.2\% | 123 | 39.5\% | 30 | 45.7\% | 84 | 37.7\% | 26 | 47.6\% | 59 | 49.5\% | 50 | 44.2\% | 34 | 37.5\% | 30 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Ten Pin Bowling | 21.8\% | 222 | 22.9\% | 70 | 17.1\% | 13 | 23.9\% | 44 | 11.6\% | 8 | 26.6\% | 33 | 29.7\% | 30 | 14.3\% | 11 | 16.3\% | 13 |
| Bingo | 8.4\% | 85 | 11.8\% | 36 | 9.2\% | 7 | 5.4\% | 10 | 4.3\% | 3 | 4.8\% | 6 | 4.0\% | 4 | 7.8\% | 6 | 16.3\% | 13 |
| Health and Fitness | 23.1\% | 235 | 21.2\% | 65 | 19.7\% | 15 | 26.1\% | 48 | 24.6\% | 17 | 23.4\% | 29 | 27.7\% | 28 | 19.5\% | 15 | 22.5\% | 18 |
| Theatre/concert hall | 50.5\% | 514 | 45.1\% | 138 | 52.6\% | 40 | 52.7\% | 97 | 55.1\% | 38 | 49.2\% | 61 | 63.4\% | 64 | 51.9\% | 40 | 45.0\% | 36 |
| Pub | 60.9\% | 619 | 54.9\% | 168 | 61.8\% | 47 | 68.5\% | 126 | 60.9\% | 42 | 63.7\% | 79 | 60.4\% | 61 | 62.3\% | 48 | 60.0\% | 48 |
| Restaurant | 80.0\% | 814 | 77.8\% | 238 | 77.6\% | 59 | 81.5\% | 150 | 84.1\% | 58 | 83.9\% | 104 | 81.2\% | 82 | 79.2\% | 61 | 77.5\% | 62 |
| Nightclub | 11.7\% | 119 | 15.0\% | 46 | 6.6\% | 5 | 17.4\% | 32 | 8.7\% | 6 | 12.9\% | 16 | 7.9\% | 8 | 2.6\% | 2 | 5.0\% | 4 |
| Social Club | 19.1\% | 194 | 20.9\% | 64 | 22.4\% | 17 | 17.4\% | 32 | 15.9\% | 11 | 18.5\% | 23 | 14.9\% | 15 | 16.9\% | 13 | 23.8\% | 19 |
| Leisure Centre Activities | 25.8\% | 262 | 24.8\% | 76 | 21.1\% | 16 | 31.0\% | 57 | 18.8\% | 13 | 29.0\% | 36 | 18.8\% | 19 | 33.8\% | 26 | 23.8\% | 19 |
| Walking/Cycling | 63.9\% | 650 | 58.8\% | 180 | 63.2\% | 48 | 65.2\% | 120 | 68.1\% | 47 | 69.4\% | 86 | 70.3\% | 71 | 62.3\% | 48 | 62.5\% | 50 |
| Museum/Art Galleries | 32.3\% | 328 | 22.9\% | 70 | 38.2\% | 29 | 32.6\% | 60 | 50.7\% | 35 | 25.8\% | 32 | 46.5\% | 47 | 37.7\% | 29 | 32.5\% | 26 |
| (Don't know) | 0.1\% |  | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | , |
| (None of the above) | 4.9\% | 50 | 6.2\% | 19 | 6.6\% | 5 | 4.9\% | 9 | 1.4\% | 1 | 4.8\% | 6 | 1.0\% | 1 | 6.5\% | 5 | 5.0\% | 4 |
| Base: |  | 017 |  | 306 |  | 76 |  | 184 |  | 69 |  | 124 |  | 101 |  | 77 |  | 80 |


|  | Total |  | Zone 1 |  | Zone 2 |  | Zone 3 |  | Zone 4 |  | Zone 5 |  | Zone 6 |  | Zone 7 |  | Zone |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Q31 Where do you go to the cinema? <br> Only those who visit the cinema at Q30 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Empire Cinemas, Bristol Rd South, Rubery Great Park, Rednal, Birmingham, West Midlands B45 9JL | 43.8\% | 191 | 40.7\% | 50 | 43.3\% | 13 | 35.7\% | 30 | 19.2\% | 5 | 76.3\% | 45 | 74.0\% | 37 | 11.8\% | 4 | 23.3\% | 7 |
| Apollo Cinema, Kingfisher Square, Redditch, B97 4EQ | 33.0\% | 144 | 51.2\% | 63 | 36.7\% | 11 | 47.6\% | 40 | 53.8\% | 14 | 8.5\% | 5 | 6.0\% | 3 | 5.9\% | 2 | 20.0\% | 6 |
| Cineworld, Mill Lane Arcade, Touchwood, Solihull | 6.7\% | 29 | 2.4\% | 3 | 6.7\% | 2 | 7.1\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 44.1\% | 15 | 10.0\% | 3 |
| Straford Picture House, Stratford-upon-Avon | 1.6\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.9\% | 2 | 16.7\% | 5 |
| Atrix, Bromsgrove | 0.7\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 3.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Vue, Friar Street, Worcester | 0.7\% | 3 | 0.8\% | 1 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 1 | 0.0\% | 0 |
| Merry Hill Shopping Centre | 0.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 1 | 2.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Showcase, Castle Gate Park, Birmingham Road, Dudley | 0.5\% | 2 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Cineworld, Broad Street, Birmingham | 0.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Odeon, New Street, Birmingham | 0.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.8\% | 1 | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Number 8, High Street, Pershore | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Longbridge | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.3\% | 1 |
| Gaumont Cinema, Curch Street, Worcester | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Bromsgrove | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Odeon, Foregate Street, Worcester | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| The Mac, Edgbaston Road, At Cannon Hill Park, Birmirmingham | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Leamington Spa | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.3\% | 1 |
| Warwick Art Centre, Coventry | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.3\% | 1 |
| (Don't know) | 9.9\% | 43 | 4.1\% | 5 | 13.3\% | 4 | 6.0\% | 5 | 15.4\% | 4 | 3.4\% | 2 | 14.0\% | 7 | 29.4\% | 10 | 20.0\% | 6 |
| Base: |  | 436 |  | 123 |  | 30 |  | 84 |  | 26 |  | 59 |  | 50 |  | 34 |  | 30 |

## Q32 How often do you visit...? (CINEMA MENTIONED AT Q31)

Only those who visit the cinema at Q30

| More than once a week | 0.2\% | 1 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Once a week | 4.1\% | 18 | 7.3\% | 9 | 6.7\% | 2 | 6.0\% | 5 | 0.0\% | 0 | 1.7\% | 1 | 2.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Less than once a week, but more than once a fortnight | 1.8\% | 8 | 2.4\% | 3 | 0.0\% | 0 | 3.6\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 0.0\% | 0 | 3.3\% | 1 |
| Once a fortnight | 3.0\% | 13 | 4.9\% | 6 | 3.3\% | 1 | 3.6\% | 3 | 0.0\% | 0 | 1.7\% | 1 | 2.0\% | 1 | 2.9\% | 1 | 0.0\% | 0 |
| Less than once a fortnight, but more than once a month | 19.3\% | 84 | 17.9\% | 22 | 16.7\% | 5 | 21.4\% | 18 | 26.9\% | 7 | 25.4\% | 15 | 20.0\% | 10 | 14.7\% | 5 | 6.7\% | 2 |
| Less than once a month, but more than once in two months | 11.9\% | 52 | 12.2\% | 15 | 6.7\% | 2 | 20.2\% | 17 | 11.5\% | 3 | 11.9\% | 7 | 8.0\% | 4 | 5.9\% | 2 | 6.7\% | 2 |
| Once in two months | 13.5\% | 59 | 16.3\% | 20 | 23.3\% | 7 | 9.5\% | 8 | 11.5\% | 3 | 11.9\% | 7 | 12.0\% | 6 | 8.8\% | 3 | 16.7\% | 5 |
| Less often | 33.5\% | 146 | 30.1\% | 37 | 23.3\% | 7 | 22.6\% | 19 | 46.2\% | 12 | 37.3\% | 22 | 42.0\% | 21 | 44.1\% | 15 | 43.3\% | 13 |
| (Don't know / varies / no particular pattern) | 12.6\% | 55 | 8.1\% | 10 | 20.0\% | 6 | 13.1\% | 11 | 3.8\% | 1 | 10.2\% | 6 | 12.0\% | 6 | 23.5\% | 8 | 23.3\% | 7 |
| Base: |  | 436 |  | 123 |  | 30 |  | 84 |  | 26 |  | 59 |  | 50 |  | 34 |  | 30 |



## Q34 How often do you visit...? (BOWLING FACILITY MENTIONED AT Q33)

 Only those who go ten-pin bowling at Q30| More than once a week | 0.5\% | 1 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Once a week | 0.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 3.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Less than once a week, but more than once a fortnight | 0.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.7\% | 1 |
| Once a fortnight | 1.8\% | 4 | 1.4\% | 1 | 7.7\% | 1 | 2.3\% | 1 | 0.0\% | 0 | 3.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Less than once a fortnight, but more than once a month | 9.0\% | 20 | 15.7\% | 11 | 7.7\% | 1 | 4.5\% | 2 | 0.0\% | 0 | 12.1\% | 4 | 6.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Less than once a month, but more than once in two months | 7.7\% | 17 | 14.3\% | 10 | 0.0\% | 0 | 6.8\% | 3 | 12.5\% | 1 | 9.1\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Once in two months | 11.3\% | 25 | 7.1\% | 5 | 7.7\% | 1 | 15.9\% | 7 | 25.0\% | 2 | 6.1\% | 2 | 13.3\% | 4 | 18.2\% | 2 | 15.4\% | 2 |
| Less often | 57.2\% | 127 | 51.4\% | 36 | 69.2\% | 9 | 56.8\% | 25 | 62.5\% | 5 | 57.6\% | 19 | 53.3\% | 16 | 63.6\% | 7 | 76.9\% | 10 |
| (Don't know / varies / no particular pattern) | 10.8\% | 24 | 8.6\% | 6 | 7.7\% | 1 | 9.1\% | 4 | 0.0\% | 0 | 12.1\% | 4 | 23.3\% | 7 | 18.2\% | 2 | 0.0\% | 0 |
| Base: |  | 222 |  | 70 |  | 13 |  | 44 |  | 8 |  | 33 |  | 30 |  | 11 |  | 13 |


|  | Total |  | Zone 1 |  | Zone 2 |  | Zone 3 |  | Zone 4 |  | Zone 5 |  | Zone 6 |  | Zone 7 |  | Zone 8 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Q35 Which bingo hall do you visit? <br> Only those who go to play bingo at Q30 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Shipleys Luxury Bingo Club, Unit 1d,The South East Quadrant, 17, Alcester St, Redditch, Worcestershire B98 8AE | 54.1\% | 46 | 66.7\% | 24 | 57.1\% | 4 | 80.0\% | 8 | 0.0\% | 0 | 33.3\% | 2 | 25.0\% | 1 | 16.7\% | 1 | 46.2\% | 6 |
| Gala Bingo, Great Park, Rubery | 5.9\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 33.3\% | 1 | 50.0\% | 3 | 25.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Batchleys Social Club, Redditch | 4.7\% | 4 | 5.6\% | 2 | 0.0\% | 0 | 10.0\% | 1 | 33.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Studley Social Club, Studley | 3.5\% | 3 | 5.6\% | 2 | 14.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Alcester Members Club, Alcester | 2.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 15.4\% | 2 |
| Arrow Valley Social Club, Redditch | 1.2\% | 1 | 2.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| British Legion Club, Wythall | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 16.7\% | 1 | 0.0\% | 0 |
| Gala Bingo, Banbury | 1.2\% | 1 | 2.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Astwood Bank | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 33.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Cross keys, Alcester | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.7\% | 1 |
| Jubilee Court, St. Faiths Road, Alcester | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.7\% | 1 |
| Labour Club, Bromsgrove | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 16.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| South Redditch Sports and Social CLub, Redditch | 1.2\% | 1 | 2.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Gala Bingo, Birmingham | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 25.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Wooton Wowen | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.7\% | 1 |
| (Don't know) | 17.6\% | 15 | 13.9\% | 5 | 28.6\% | 2 | 10.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 25.0\% | 1 | 66.7\% | 4 | 15.4\% | 2 |
| Base: |  | 85 |  | 36 |  | 7 |  | 10 |  | 3 |  | 6 |  | 4 |  | 6 |  | 3 |

Q36 How often do you visit...? (BINGO FACILITY MENTIONED AT Q35) Only those who go to play bingo at Q30

| More than once a week | 12.9\% | 11 | 11.1\% | 4 | 14.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 16.7\% | 1 | 25.0\% | 1 | 0.0\% | 0 | 30.8\% | 4 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Once a week | 42.4\% | 36 | 41.7\% | 15 | 57.1\% | 4 | 30.0\% | 3 | 66.7\% | 2 | 50.0\% | 3 | 25.0\% | 1 | 50.0\% | 3 | 38.5\% | 5 |
| Less than once a week, but more than once a fortnight | 2.4\% | 2 | 5.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Once a fortnight | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Less than once a fortnight, but more than once a month | 11.8\% | 10 | 8.3\% | 3 | 14.3\% | 1 | 30.0\% | 3 | 33.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 16.7\% | 1 | 7.7\% | 1 |
| Less than once a month, but more than once in two months | 8.2\% | 7 | 5.6\% | 2 | 14.3\% | 1 | 10.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 25.0\% | 1 | 16.7\% | 1 | 7.7\% | 1 |
| Once in two months | 3.5\% | 3 | 8.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Less often | 9.4\% | 8 | 8.3\% | 3 | 0.0\% | 0 | 20.0\% | 2 | 0.0\% | 0 | 16.7\% | 1 | 0.0\% | 0 | 16.7\% | 1 | 7.7\% | 1 |
| (Don't know / varies / no particular pattern) | 9.4\% | 8 | 11.1\% | 4 | 0.0\% | 0 | 10.0\% | 1 | 0.0\% | 0 | 16.7\% | 1 | 25.0\% | 1 | 0.0\% | 0 | 7.7\% | 1 |
| Base: |  | 85 |  | 36 |  | 7 |  | 10 |  | 3 |  | 6 |  | 4 |  | 6 |  | 13 |


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| Q37 Which health and fit Only those who use a he | ness fa alth and | tnes. | do yo facility |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| David Lloyd Leisure, Slideslow Drive, Bromsgrove, B60 1GJ | 14.5\% | 34 | 6.2\% | 4 | 0.0\% | 0 | 18.8\% | 9 | 5.9\% | 1 | 34.5\% | 10 | 35.7\% | 10 | 0.0\% | 0 | 0.0\% | 0 |
| Abbey Stadium, Birmingham Rd, Redditch, Worcestershire B97 6EJ | 8.5\% | 20 | 7.7\% | 5 | 0.0\% | 0 | 25.0\% | 12 | 5.9\% | 1 | 3.4\% | 1 | 3.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Other | 6.0\% | 14 | 0.0\% | 0 | 6.7\% | 1 | 0.0\% | 0 | 5.9\% | 1 | 10.3\% | 3 | 7.1\% | 2 | 26.7\% | 4 | 16.7\% | 3 |
| Energie Fitness, Battens Drive, South Moons Moat, Redditch, Worcestershire B98 0LJ | 6.0\% | 14 | 7.7\% | 5 | 6.7\% | 1 | 6.3\% | 3 | 17.6\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 6.7\% | 1 | 5.6\% | 1 |
| Eze Fitness, The South East Quadrant, 17, Alcester St, Redditch, Worcestershire B98 8AE | 5.1\% | 12 | 12.3\% | 8 | 0.0\% | 0 | 4.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 3.6\% | 1 | 0.0\% | 0 | 5.6\% | 1 |
| Greg Hall Centre, Alcester | 4.7\% | 11 | 0.0\% | 0 | 20.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 44.4\% | 8 |
| The Dolphin Centre, School Drive, Bromsgrove, Worcestershire B60 1AY | 4.7\% | 11 | 0.0\% | 0 | 0.0\% | 0 | 4.2\% | 2 | 0.0\% | 0 | 24.1\% | 7 | 7.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Abbey Hotel, Dagnell Road, Redditch | 4.3\% | 10 | 10.8\% | 7 | 0.0\% | 0 | 6.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Fitness Unlimited, Millsborough House, Ipsley St, Redditch, Worcestershire B98 7AL | 3.0\% | 7 | 7.7\% | 5 | 6.7\% | 1 | 2.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Gymophobics, Mills Court, <br> Albert St, Redditch, <br> Worcestershire B97 4DA | 3.0\% | 7 | 3.1\% | 2 | 6.7\% | 1 | 0.0\% | 0 | 23.5\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Kingsley Sports Centre, Woodrow Drive, Redditch, Worcestershire B98 7UH | 2.6\% | 6 | 6.2\% | 4 | 6.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.6\% | 1 |
| Arrow Vale Sports \& Leisure <br> Centre, Green Sward <br> Lane, Matchborough <br> West, Redditch, <br> Worcestershire B98 0EN | 2.1\% | 5 | 6.2\% | 4 | 0.0\% | 0 | 2.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Greens Health \& Fitness Club, 20, Ashbrook Drive, Rubery, Birmingham, West Midlands B45 9FN | 2.1\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 17.9\% | 5 | 0.0\% | 0 | 0.0\% | 0 |
| Virgin Active, Blythe Gate, Shirley, Solihull | 1.7\% | 4 | 1.5\% | 1 | 0.0\% | 0 | 2.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 13.3\% | 2 | 0.0\% | 0 |
| Bromsgrove Hotel, Bromsgrove | 1.7\% | 4 | 0.0\% | 0 | 6.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 6.9\% | 2 | 3.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| David Lloyd, Cranmore Boulevard, Shirley, Solihull | 1.7\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.6\% | 1 | 20.0\% | 3 | 0.0\% | 0 |
| Hewell Road Swimming <br> Pool, Redditch | 1.3\% | 3 | 1.5\% | 1 | 0.0\% | 0 | 4.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Altered Images Fitness Club, 80, Worcester Rd, Bromsgrove, Worcestershire B61 7AG | 0.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 2.1\% | 1 | 0.0\% | 0 | 3.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Lifestyle Body Toning Suite, Unit 3, Tudor Business Centre, Marsden Rd, Redditch, Worcestershire B98 7AY | 0.9\% | 2 | 3.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Curves, Unit 4, Silver Birches Business Park, Aston Rd, Bromsgrove, Worcestershire B60 3EU | 0.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Stratford Leisure Centre, Stratford-upon-Avon | 0.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.6\% | 1 |
| Wild Moor, Alcester Road, Stratford Upon Avon | 0.9\% | 2 | 0.0\% | 0 | 6.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.6\% | 1 |
| Coxsmall Wood, Birmingham | 0.9\% | 2 | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| LivingWell Health Clubs, within Hilton Hotel, Birmingham Rd, | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |


|  | Total |  | Zone 1 |  | Zone 2 |  | Zone 3 |  | Zone 4 |  | Zone 5 |  | Zone 6 |  | Zone 7 |  | Zone 8 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Marlbrooke, Bromsgrove, <br> Worcestershire B61 0JB |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Bodyline Studios, Barnt Green | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Kingsley College, Redditch | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Shape Up, 83, Mason Rd, Redditch, Worcestershire B97 5DQ | 0.4\% | 1 | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Barnt Green Sports Club, Barnt Green | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| The Youth House, Redditch | 0.4\% | 1 | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Trinity High School, Redditch | 0.4\% | 1 | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Club Venture, Redditch | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Local tennis club, Barnt Green | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 18.3\% | 43 | 20.0\% | 13 | 33.3\% | 5 | 14.6\% | 7 | 35.3\% | 6 | 10.3\% | 3 | 7.1\% | 2 | 33.3\% | 5 | 11.1\% | 2 |
| Base: |  | 235 |  | 65 |  | 15 |  | 48 |  | 17 |  | 29 |  | 28 |  | 15 |  | 18 |

## Q38 How often do you visit...? (HEALTH \& FITNESS FACILITY MENTIONED AT Q37)

 Only those who use a health and fitness facility at Q30| More than once a week | 58.3\% | 137 | 60.0\% | 39 | 53.3\% | 8 | 54.2\% | 26 | 64.7\% | 11 | 65.5\% | 19 | 64.3\% | 18 | $33.3 \%$ | 5 | 61.1\% | 11 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Once a week | 23.8\% | 56 | 24.6\% | 16 | 33.3\% | 5 | 16.7\% | 8 | 23.5\% | 4 | 17.2\% | 5 | 28.6\% | 8 | 33.3\% | 5 | 27.8\% | 5 |
| Less than once a week, but more than once a fortnight | 1.7\% | 4 | 3.1\% | 2 | 0.0\% | 0 | 2.1\% | 1 | 0.0\% | 0 | $3.4 \%$ | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Once a fortnight | 3.4\% | 8 | 3.1\% | 2 | 0.0\% | 0 | 4.2\% | 2 | 0.0\% | 0 | 6.9\% | 2 | 3.6\% | 1 | 6.7\% | 1 | 0.0\% | 0 |
| Less than once a fortnight, but more than once a month | 3.8\% | 9 | 0.0\% | 0 | 6.7\% | 1 | 6.3\% | 3 | 0.0\% | 0 | 6.9\% | 2 | 0.0\% | 0 | 13.3\% | 2 | 5.6\% | 1 |
| Less than once a month, but more than once in two months | 1.3\% | 3 | 1.5\% | 1 | 0.0\% | 0 | 4.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Once in two months | 0.9\% | 2 | 1.5\% | 1 | 0.0\% | 0 | 2.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Less often | 1.7\% | 4 | 1.5\% | 1 | 6.7\% | 1 | 2.1\% | 1 | 5.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies / no particular pattern) | 5.1\% | 12 | 4.6\% | 3 | 0.0\% | 0 | 8.3\% | 4 | 5.9\% | 1 | 0.0\% | 0 | 3.6\% | 1 | 13.3\% | 2 | 5.6\% | 1 |
| Base: |  | 235 |  | 65 |  | 15 |  | 48 |  | 17 |  | 29 |  | 28 |  | 15 |  | 18 |

Q39 Which leisure facilities would you like to see more of in the Redditch area?

| Swimming pool | 15.8\% | 161 | 18.3\% | 56 | 11.8\% | 9 | 21.2\% | 39 | 21.7\% | 15 | 8.9\% | 11 | 9.9\% | 10 | 14.3\% | 11 | 12.5\% | 10 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Bowling Alley | 9.4\% | 96 | 13.1\% | 40 | 13.2\% | 10 | 13.0\% | 24 | 14.5\% | 10 | 4.0\% | 5 | 4.0\% | 4 | 1.3\% | 1 | 2.5\% | 2 |
| Ice Rink | 8.7\% | 88 | 11.4\% | 35 | 7.9\% | 6 | 11.4\% | 21 | 7.2\% | 5 | 9.7\% | 12 | 4.0\% | 4 | 2.6\% | 2 | 3.8\% | 3 |
| Leisure Centre | 3.6\% | 37 | 3.9\% | 12 | 2.6\% | 2 | 4.9\% | 9 | 5.8\% | 4 | 2.4\% | 3 | 4.0\% | 4 | 2.6\% | 2 | 1.3\% | 1 |
| Other | 3.6\% | 37 | 3.6\% | 11 | 3.9\% | 3 | 4.9\% | 9 | 1.4\% | 1 | 3.2\% | 4 | 5.9\% | 6 | 0.0\% | 0 | 3.8\% | 3 |
| Paintballing | 1.7\% | 17 | 1.3\% | 4 | 2.6\% | 2 | 1.6\% | 3 | 2.9\% | 2 | 3.2\% | 4 | 1.0\% | 1 | 1.3\% | 1 | 0.0\% | 0 |
| Cinema | 1.7\% | 17 | 0.7\% | 2 | 1.3\% | 1 | 2.2\% | 4 | 0.0\% | 0 | 5.6\% | 7 | 1.0\% | 1 | 1.3\% | 1 | 1.3\% | 1 |
| Health and Fitness (Gym) | 1.2\% | 12 | 1.3\% | 4 | 1.3\% | 1 | 0.5\% | 1 | 2.9\% | 2 | 1.6\% | 2 | 1.0\% | 1 | 1.3\% | 1 | 0.0\% | 0 |
| Youth Centre | 1.1\% | 11 | 1.6\% | 5 | 0.0\% | 0 | 1.6\% | 3 | 1.4\% | 1 | 0.8\% | 1 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 |
| Karting | 1.1\% | 11 | 1.0\% | 3 | 0.0\% | 0 | 1.1\% | 2 | 2.9\% | 2 | 2.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 |
| Restaurants | 1.1\% | 11 | 1.0\% | 3 | 1.3\% | 1 | 2.2\% | 4 | 1.4\% | 1 | 0.8\% | 1 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Childrens playground facilities | 1.0\% | 10 | 0.7\% | 2 | 0.0\% | 0 | 1.6\% | 3 | 1.4\% | 1 | 0.8\% | 1 | 1.0\% | 1 | 0.0\% | 0 | 2.5\% | 2 |
| Extreme Sports | 0.9\% | 9 | 0.7\% | 2 | 0.0\% | 0 | 1.6\% | 3 | 2.9\% | 2 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 |
| Tennis Courts | 0.9\% | 9 | 0.3\% | 1 | 1.3\% | 1 | 1.1\% | 2 | 0.0\% | 0 | 1.6\% | 2 | 3.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 |
| Theatre | 0.6\% | 6 | 0.3\% | 1 | 1.3\% | 1 | 0.0\% | 0 | 2.9\% | 2 | 1.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Bars/pubs | 0.5\% | 5 | 0.3\% | 1 | 1.3\% | 1 | 0.5\% | 1 | 1.4\% | 1 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| More parks | 0.4\% | 4 | 0.7\% | 2 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 |
| Water park | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 2 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Bingo | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 2 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Ski slope | 0.3\% | 3 | 0.7\% | 2 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Musuems | 0.3\% | 3 | 0.0\% | 0 | 1.3\% | 1 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 |
| Classes for yoga / pilates | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 2 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Football pitches | 0.3\% | 3 | 0.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Hotels | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (None) | 47.2\% | 480 | 42.2\% | 129 | 55.3\% | 42 | 37.0\% | 68 | 49.3\% | 34 | 51.6\% | 64 | 62.4\% | 63 | 51.9\% | 40 | 50.0\% | 40 |
| (Don't know) | 14.9\% | 152 | 12.4\% | 38 | 11.8\% | 9 | 11.4\% | 21 | 10.1\% | 7 | 20.2\% | 25 | 12.9\% | 13 | 26.0\% | 20 | 23.8\% | 19 |
| Base: |  | 1017 |  | 306 |  | 76 |  | 184 |  | 69 |  | 124 |  | 101 |  | 77 |  | 80 |


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

GEN Gender of respondent:

| Male | $26.0 \%$ | 264 | $21.9 \%$ | 67 | $32.9 \%$ | 25 | $27.2 \%$ | 50 | $30.4 \%$ | 21 | $29.8 \%$ | 37 | $24.8 \%$ | 25 | $19.5 \%$ | 15 | $30.0 \%$ | 24 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Female | $74.0 \%$ | 753 | $78.1 \%$ | 239 | $67.1 \%$ | 51 | $72.8 \%$ | 134 | $69.6 \%$ | 48 | $70.2 \%$ | 87 | $75.2 \%$ | 76 | $80.5 \%$ | 62 | $70.0 \%$ | 56 |
| Base: |  | 1017 |  | 306 |  | 76 |  | 184 |  | 69 |  | 124 |  | 101 |  | 77 |  | 80 |

AGE Age of respondent:

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| 18-24 years | $2.5 \%$ | 25 | $2.9 \%$ | 9 | $2.6 \%$ | 2 | $4.3 \%$ | 8 | $1.4 \%$ | 1 | $1.6 \%$ | 2 | $2.0 \%$ | 2 | $0.0 \%$ | 0 | $1.3 \%$ | 1 |
| 25-34 years | $9.9 \%$ | 101 | $11.4 \%$ | 35 | $6.6 \%$ | 5 | $15.8 \%$ | 29 | $4.3 \%$ | 3 | $14.5 \%$ | 18 | $5.0 \%$ | 5 | $3.9 \%$ | 3 | $3.8 \%$ | 3 |
| 35-44 years | $17.3 \%$ | 176 | $19.9 \%$ | 61 | $11.8 \%$ | 9 | $16.8 \%$ | 31 | $15.9 \%$ | 11 | $24.2 \%$ | 30 | $16.8 \%$ | 17 | $9.1 \%$ | 7 | $12.5 \%$ | 10 |
| 45-54 years | $18.9 \%$ | 192 | $19.3 \%$ | 59 | $17.1 \%$ | 13 | $17.4 \%$ | 32 | $17.4 \%$ | 12 | $21.0 \%$ | 26 | $16.8 \%$ | 17 | $20.8 \%$ | 16 | $21.3 \%$ | 17 |
| $55-64$ years | $22.4 \%$ | 228 | $24.8 \%$ | 76 | $27.6 \%$ | 21 | $21.7 \%$ | 40 | $24.6 \%$ | 17 | $17.7 \%$ | 22 | $23.8 \%$ | 24 | $10.4 \%$ | 8 | $25.0 \%$ | 20 |
| 65+ | $27.8 \%$ | 283 | $20.6 \%$ | 63 | $31.6 \%$ | 24 | $22.3 \%$ | 41 | $36.2 \%$ | 25 | $21.0 \%$ | 26 | $34.7 \%$ | 35 | $54.5 \%$ | 42 | $33.8 \%$ | 27 |
| (Refused) | $1.2 \%$ | 12 | $1.0 \%$ | 3 | $2.6 \%$ | 2 | $1.6 \%$ | 3 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.0 \%$ | 1 | $1.3 \%$ | 1 | $2.5 \%$ | 2 |
| Base: |  | 1017 |  | 306 |  | 76 |  | 184 |  | 69 |  | 124 | 101 |  | 77 | 80 |  |  |

## SEG Socio Economic Grouping

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| A | $4.7 \%$ | 48 | $1.6 \%$ | 5 | $6.6 \%$ | 5 | $2.7 \%$ | 5 | $8.7 \%$ | 6 | $5.6 \%$ | 7 | $7.9 \%$ | 8 | $10.4 \%$ | 8 | $5.0 \%$ | 4 |
| B | $16.7 \%$ | 170 | $13.1 \%$ | 40 | $14.5 \%$ | 11 | $20.7 \%$ | 38 | $21.7 \%$ | 15 | $16.1 \%$ | 20 | $22.8 \%$ | 23 | $13.0 \%$ | 10 | $16.3 \%$ | 13 |
| C1 | $21.6 \%$ | 220 | $23.5 \%$ | 72 | $17.1 \%$ | 13 | $21.7 \%$ | 40 | $29.0 \%$ | 20 | $23.4 \%$ | 29 | $21.8 \%$ | 22 | $15.6 \%$ | 12 | $15.0 \%$ | 12 |
| C2 | $14.8 \%$ | 151 | $14.7 \%$ | 45 | $14.5 \%$ | 11 | $16.3 \%$ | 30 | $14.5 \%$ | 10 | $16.1 \%$ | 20 | $15.8 \%$ | 16 | $11.7 \%$ | 9 | $12.5 \%$ | 10 |
| D | $14.0 \%$ | 142 | $21.9 \%$ | 67 | $18.4 \%$ | 14 | $6.0 \%$ | 11 | $7.2 \%$ | 5 | $16.9 \%$ | 21 | $5.9 \%$ | 6 | $7.8 \%$ | 6 | $15.0 \%$ | 12 |
| E | $21.4 \%$ | 218 | $18.6 \%$ | 57 | $22.4 \%$ | 17 | $25.5 \%$ | 47 | $17.4 \%$ | 12 | $14.5 \%$ | 18 | $20.8 \%$ | 21 | $33.8 \%$ | 26 | $25.0 \%$ | 20 |
| (Refused) | $6.7 \%$ | 68 | $6.5 \%$ | 20 | $6.6 \%$ | 5 | $7.1 \%$ | 13 | $1.4 \%$ | 1 | $7.3 \%$ | 9 | $5.0 \%$ | 5 | $7.8 \%$ | 6 | $11.3 \%$ | 9 |
| Base: |  | 1017 |  | 306 |  | 76 |  | 184 |  | 69 |  | 124 |  | 101 |  | 77 | 80 |  |

ADU How many adults, including yourself, live in your household (16 years and above)?

| One | $30.9 \%$ | 314 | $28.8 \%$ | 88 | $28.9 \%$ | 22 | $28.3 \%$ | 52 | $33.3 \%$ | 23 | $30.6 \%$ | 38 | $33.7 \%$ | 34 | $31.2 \%$ | 24 | $41.3 \%$ |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Two | $52.6 \%$ | 535 | $54.9 \%$ | 168 | $52.6 \%$ | 40 | $53.8 \%$ | 99 | $49.3 \%$ | 34 | $51.6 \%$ | 64 | $46.5 \%$ | 47 | $54.5 \%$ | 42 | $51.3 \%$ |
| Three | $10.8 \%$ | 110 | $10.1 \%$ | 31 | $15.8 \%$ | 12 | $10.3 \%$ | 19 | $13.0 \%$ | 9 | $12.1 \%$ | 15 | $11.9 \%$ | 12 | $11.7 \%$ | 9 | $3.8 \%$ |
| Four | $4.0 \%$ | 41 | $4.2 \%$ | 13 | $1.3 \%$ | 1 | $5.4 \%$ | 10 | $4.3 \%$ | 3 | $4.0 \%$ | 5 | $5.9 \%$ | 6 | $1.3 \%$ | 1 | $2.5 \%$ |
| Five | $0.5 \%$ | 5 | $1.0 \%$ | 3 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.8 \%$ | 1 | $1.0 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ |
| Six or more | $0.2 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.5 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.3 \%$ |
| (Refused) | $1.0 \%$ | 10 | $1.0 \%$ | 3 | $1.3 \%$ | 1 | $1.6 \%$ | 3 | $0.0 \%$ | 0 | $0.8 \%$ | 1 | $1.0 \%$ | 1 | $1.3 \%$ | 1 | $0.0 \%$ |
| Base: |  | 1017 |  | 306 |  | 76 |  | 184 |  | 69 |  | 124 |  | 101 |  | 77 | 80 |

CHI How many children live in your household, aged 15 years and under?

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| None | $72.9 \%$ | 741 | $71.2 \%$ | 218 | $81.6 \%$ | 62 | $70.1 \%$ | 129 | $78.3 \%$ | 54 | $69.4 \%$ | 86 | $71.3 \%$ | 72 | $76.6 \%$ | 59 | $76.3 \%$ | 61 |
| One | $12.3 \%$ | 125 | $12.4 \%$ | 38 | $7.9 \%$ | 6 | $12.0 \%$ | 22 | $14.5 \%$ | 10 | $17.7 \%$ | 22 | $11.9 \%$ | 12 | $6.5 \%$ | 5 | $12.5 \%$ | 10 |
| Two | $10.6 \%$ | 108 | $12.7 \%$ | 39 | $5.3 \%$ | 4 | $12.0 \%$ | 22 | $5.8 \%$ | 4 | $8.9 \%$ | 11 | $11.9 \%$ | 12 | $11.7 \%$ | 9 | $8.8 \%$ | 7 |
| Three | $2.6 \%$ | 26 | $2.3 \%$ | 7 | $3.9 \%$ | 3 | $2.7 \%$ | 5 | $1.4 \%$ | 1 | $1.6 \%$ | 2 | $4.0 \%$ | 4 | $3.9 \%$ | 3 | $1.3 \%$ | 1 |
| Four | $0.8 \%$ | 8 | $0.7 \%$ | 2 | $0.0 \%$ | 0 | $1.6 \%$ | 3 | $0.0 \%$ | 0 | $1.6 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.3 \%$ | 1 |
| Five | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Six or more | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| (Refused) | $0.9 \%$ | 9 | $0.7 \%$ | 2 | $1.3 \%$ | 1 | $1.6 \%$ | 3 | $0.0 \%$ | 0 | $0.8 \%$ | 1 | $1.0 \%$ | 1 | $1.3 \%$ | 1 | $0.0 \%$ | 0 |
| Base: |  | 1017 |  | 306 |  | 76 |  | 184 |  | 69 |  | 124 |  | 101 |  | 77 | 80 |  |

CAR How many cars does your household own or have the use of?

| None | $12.8 \%$ | 130 | $16.3 \%$ | 50 | $10.5 \%$ | 8 | $13.6 \%$ | 25 | $5.8 \%$ | 4 | $10.5 \%$ | 13 | $12.9 \%$ | 13 | $11.7 \%$ | 9 | $10.0 \%$ | 8 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| One | $42.5 \%$ | 432 | $46.1 \%$ | 141 | $43.4 \%$ | 33 | $37.0 \%$ | 68 | $39.1 \%$ | 27 | $38.7 \%$ | 48 | $46.5 \%$ | 47 | $40.3 \%$ | 31 | $46.3 \%$ | 37 |
| Two | $33.9 \%$ | 345 | $30.1 \%$ | 92 | $36.8 \%$ | 28 | $39.7 \%$ | 73 | $40.6 \%$ | 28 | $37.9 \%$ | 47 | $23.8 \%$ | 24 | $32.5 \%$ | 25 | $35.0 \%$ | 28 |
| Three or more | $9.7 \%$ | 99 | $6.9 \%$ | 21 | $6.6 \%$ | 5 | $8.2 \%$ | 15 | $14.5 \%$ | 10 | $11.3 \%$ | 14 | $15.8 \%$ | 16 | $14.3 \%$ | 11 | $8.8 \%$ | 7 |
| (Refused) | $1.1 \%$ | 11 | $0.7 \%$ | 2 | $2.6 \%$ | 2 | $1.6 \%$ | 3 | $0.0 \%$ | 0 | $1.6 \%$ | 2 | $1.0 \%$ | 1 | $1.3 \%$ | 1 | $0.0 \%$ | 0 |
| Base: |  | 1017 |  | 306 |  | 76 |  | 184 |  | 69 |  | 124 |  | 101 |  | 77 | 80 |  |

ETH For the purpose of the survey, could I ask to which ethnic group you consider yourself to belong to?

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| White | $96.2 \%$ | 978 | $95.1 \%$ | 291 | $94.7 \%$ | 72 | $95.7 \%$ | 176 | $98.6 \%$ | 68 | $96.0 \%$ | 119 | $97.0 \%$ | 98 | $97.4 \%$ | 75 | $98.8 \%$ | 79 |  |
| Indian | $0.3 \%$ | 3 | $0.3 \%$ | 1 | $1.3 \%$ | 1 | $0.5 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |  |
| Pakistani | $0.3 \%$ | 3 | $0.7 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.4 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |  |
| Bangladeshi | $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.8 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |  |
| Other Asian | $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.3 \%$ | 1 |  |
| Black Caribbean | $0.2 \%$ | 2 | $0.0 \%$ | 0 | $1.3 \%$ | 1 | $0.5 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |  |
| Black African | $0.1 \%$ | 1 | $0.3 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |  |
| Other Black | $0.2 \%$ | 2 | $0.7 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |  |
| Chinese | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |  |
| Mixed Race | $0.7 \%$ | 7 | $1.0 \%$ | 3 | $1.3 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.8 \%$ | 1 | $1.0 \%$ | 1 | $1.3 \%$ | 1 | $0.0 \%$ | 0 |  |
| Other Ethnic Group | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |  |
| (Refused) | $1.9 \%$ | 19 | $2.0 \%$ | 6 | $1.3 \%$ | 1 | $3.3 \%$ | 6 | $0.0 \%$ | 0 | $2.4 \%$ | 3 | $2.0 \%$ | 2 | $1.3 \%$ | 1 | $0.0 \%$ | 0 |  |
| Base: |  | 1017 |  | 306 |  | 76 |  | 184 |  | 69 |  | 124 |  | 101 |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

QUOTA Zone:

| Zone 1 | $30.1 \%$ | 306 | $100.0 \%$ | 306 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Zone 2 | $7.5 \%$ | 76 | $0.0 \%$ | 0 | $100.0 \%$ | 76 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Zone 3 | $18.1 \%$ | 184 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $100.0 \%$ | 184 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Zone 4 | $6.8 \%$ | 69 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $100.0 \%$ | 69 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Zone 5 | $12.2 \%$ | 124 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $100.0 \%$ | 124 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Zone 6 | $9.9 \%$ | 101 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $100.0 \%$ | 101 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Zone 7 | $7.6 \%$ | 77 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $100.0 \%$ | 77 | $0.0 \%$ | 0 |
| Zone 8 | $7.9 \%$ | 80 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $100.0 \%$ | 80 |
| Base: |  | 1017 |  | 306 |  | 76 |  | 184 |  | 69 |  | 124 |  | 101 |  | 77 | 80 |  |

## PC Could I record your postcode please?

| B45 8 | $3.2 \%$ | 33 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $32.7 \%$ | 33 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| B48 7 | $3.3 \%$ | 34 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $33.7 \%$ | 34 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| B49 5 | $2.1 \%$ | 21 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $26.3 \%$ | 21 |
| B49 6 | $4.3 \%$ | 44 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.3 \%$ | 1 | $53.8 \%$ | 43 |
| B60 1 | $3.3 \%$ | 34 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $33.7 \%$ | 34 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| B60 2 | $2.2 \%$ | 22 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $17.7 \%$ | 22 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| B60 3 | $2.5 \%$ | 25 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $20.2 \%$ | 25 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| B60 4 | $0.8 \%$ | 8 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $6.5 \%$ | 8 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| B61 0 | $2.9 \%$ | 29 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $23.4 \%$ | 29 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| B61 7 | $1.7 \%$ | 17 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $13.7 \%$ | 17 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| B61 8 | $2.3 \%$ | 23 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $18.5 \%$ | 23 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| B80 7 | $7.5 \%$ | 76 | $0.0 \%$ | 0 | $100.0 \%$ | 76 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| B94 5 | $3.0 \%$ | 31 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $40.3 \%$ | 31 | $0.0 \%$ | 0 |
| B95 5 | $4.4 \%$ | 45 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $58.4 \%$ | 45 | $0.0 \%$ | 0 |
| B95 6 | $1.4 \%$ | 14 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $17.5 \%$ | 14 |
| B96 6 | $7.0 \%$ | 71 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $100.0 \%$ | 69 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $2.5 \%$ | 2 |
| B97 4 | $3.5 \%$ | 36 | $0.3 \%$ | 1 | $0.0 \%$ | 0 | $19.0 \%$ | 35 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| B97 5 | $10.4 \%$ | 106 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $57.6 \%$ | 106 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| B97 6 | $4.2 \%$ | 43 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $23.4 \%$ | 43 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| B98 0 | $8.3 \%$ | 84 | $27.5 \%$ | 84 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| B98 7 | $11.0 \%$ | 112 | $36.6 \%$ | 112 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| B98 8 | $6.0 \%$ | 61 | $19.9 \%$ | 61 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| B98 9 | $4.7 \%$ | 48 | $15.7 \%$ | 48 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Base: |  | 1017 |  | 306 |  | 76 |  | 184 |  | 69 |  | 124 |  | 101 |  | 77 |  | 80 |

## Data Tabulations <br> By Demographics (Weighted)

Total Male Female 18 to $34 \quad 35$ to $54 \quad$ 55+ $\quad$ ABC1 $\quad$ C2DE $\quad$ Car in hhold

Q01 Where do you usually go for your main food and grocery shopping?

| Tesco Extra, Redditch Extra, Oakenshaw, Redditch, B98 7RU | 22.2\% | 226 | 19.1\% | 50 | 23.3\% | 176 | 27.3\% | 37 | 23.8\% | 91 | 19.8\% | 97 | 21.2\% | 94 | 23.4\% | 118 | 22.0\% | 192 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Sainsbury's, Abbey Retail Park, Alvechurch Highway, Redditch B97 | 11.7\% | 119 | 12.4\% | 32 | 11.5\% | 87 | 11.9\% | 16 | 8.5\% | 32 | 14.1\% | 69 | 14.9\% | 66 | 9.1\% | 46 | 11.5\% | 100 |
| Morrisons, Warwick Highway, Redditch, B98 0SW | 11.5\% | 117 | 9.2\% | 24 | 12.3\% | 93 | 12.4\% | 17 | 10.7\% | 41 | 12.1\% | 59 | 9.6\% | 43 | 13.7\% | 69 | 12.6\% | 110 |
| Asda, 21 Market Street, Bromsgrove, Worcs, B61 8DA | 10.6\% | 108 | 7.0\% | 18 | 11.9\% | 90 | 13.6\% | 18 | 10.0\% | 38 | 10.5\% | 52 | 11.0\% | 49 | 9.7\% | 49 | 10.5\% | 92 |
| Morrisons, Bruntsford Park Road, Bromsgrove, B60 3DX | 6.2\% | 63 | 8.3\% | 22 | 5.4\% | 41 | 5.0\% | 7 | 8.8\% | 34 | 4.6\% | 22 | 6.8\% | 30 | 5.8\% | 29 | 6.4\% | 56 |
| Tesco, Coldfield Drive, Redditch, Worcestershire B98 7RU | 4.4\% | 45 | 3.4\% | 9 | 4.8\% | 36 | 3.9\% | 5 | 5.9\% | 22 | 3.4\% | 17 | 5.0\% | 22 | 3.8\% | 19 | 4.5\% | 39 |
| Morrisons, Bristol Road South, Rubery, B45 9NY | 2.6\% | 27 | 2.7\% | 7 | 2.6\% | 20 | 2.6\% | 4 | 2.8\% | 11 | 2.5\% | 12 | 2.8\% | 13 | 2.8\% | 14 | 2.4\% | 21 |
| Internet / Home Delivery | 2.5\% | 25 | 3.7\% | 10 | 2.0\% | 15 | 5.4\% | 7 | 3.0\% | 11 | 1.1\% | 5 | 3.1\% | 14 | 2.0\% | 10 | 2.1\% | 18 |
| Somerfield, Off Moorfield <br> Road, Alcester B49 5DA | 2.0\% | 20 | 1.4\% | 4 | 2.2\% | 17 | 0.0\% | 0 | 1.0\% | 4 | 3.2\% | 16 | 1.3\% | 6 | 2.3\% | 11 | 1.7\% | 15 |
| Tesco Express, Lodge Park Express, Lodge Park, Redditch, B98 7LB | 1.8\% | 18 | 3.4\% | 9 | 1.2\% | 9 | 0.7\% | 1 | 2.1\% | 8 | 1.8\% | 9 | 1.2\% | 5 | 1.9\% | 10 | 1.9\% | 17 |
| Tesco, Birmingham Road, Stratford-upon-Avon | 1.6\% | 17 | 1.0\% | 3 | 1.8\% | 14 | 0.9\% | 1 | 1.4\% | 5 | 2.1\% | 10 | 1.1\% | 5 | 2.4\% | 12 | 1.9\% | 17 |
| Morrisons, Alcester Road, Stratford-upon-Avon | 1.2\% | 13 | 1.0\% | 3 | 1.3\% | 10 | 0.0\% | 0 | 0.9\% | 3 | 1.7\% | 8 | 0.9\% | 4 | 1.5\% | 7 | 1.3\% | 12 |
| Somerfield, 54b Birmingham Road, Bromsgrove B61 0DD | 1.1\% | 11 | 0.5\% | 1 | 1.3\% | 10 | 1.5\% | 2 | 0.3\% | 1 | 1.6\% | 8 | 1.4\% | 6 | 0.9\% | 5 | 1.0\% | $9$ |
| Iceland, Unit 4, Ipsley Street, Smallwood, Redditch, B98 | 0.8\% | 8 | 1.4\% | 4 | 0.6\% | 5 | 2.1\% | 3 | 1.2\% | 5 | 0.2\% | 1 | 0.2\% | 1 | 1.3\% | 6 | 0.6\% | 6 |
| Aldi, Trescott Road, Redditch, B98 7AH | 0.7\% | 7 | 0.4\% | 1 | 0.8\% | 6 | 0.0\% | 0 | 0.7\% | 3 | 0.9\% | 5 | 0.8\% | 4 | 0.7\% | 4 | 0.6\% | $5$ |
| Sainsbury's, Stratford Road, Shirley | 0.7\% | 7 | 0.6\% | 2 | 0.7\% | 5 | 0.0\% | 0 | 0.9\% | 3 | 0.8\% | 4 | 0.9\% | 4 | 0.3\% | 2 | 0.8\% | 7 |
| Co-op, Alcester Road, Studley | 0.7\% | 7 | 0.9\% | 2 | 0.6\% | 5 | 0.0\% | 0 | 0.2\% | 1 | 1.3\% | 7 | 0.1\% | 1 | 1.3\% | 7 | 0.7\% | 6 |
| Waitrose, Droitwich | 0.7\% | 7 | 0.7\% | 2 | 0.7\% | 5 | 1.5\% | 2 | 0.5\% | 2 | 0.6\% | 3 | 1.2\% | 5 | 0.4\% | 2 | 0.8\% | 7 |
| Sainsbury's, 1059 Alcester Road South, Maypole, Birmingham, B14 | 0.6\% | 6 | 1.3\% | 3 | 0.4\% | 3 | 0.0\% | 0 | 0.3\% | 1 | 1.1\% | 5 | 0.2\% | 1 | 0.7\% | 4 | 0.7\% | $6$ |
| Lidl, Redditch Ringway, The Quadrant, Redditch, B97 4HL | 0.5\% | 6 | 1.1\% | 3 | 0.4\% | 3 | 0.0\% | 0 | 0.2\% | 1 | 0.7\% | 4 | 0.2\% | 1 | 0.7\% | 4 | 0.5\% | $5$ |
| Tesco Express, Stratford Road, Shirley | 0.5\% | 5 | 0.5\% | 1 | 0.6\% | 4 | 0.5\% | 1 | 0.5\% | 2 | 0.4\% | 2 | 0.9\% | 4 | 0.3\% | 1 | 0.5\% | $5$ |
| Sainsbury's, Frankly Beeches Road, Northfield, B31 5AA | 0.4\% | 5 | 0.7\% | 2 | 0.4\% | 3 | 0.0\% | 0 | 0.7\% | 3 | 0.4\% | 2 | 0.2\% | 1 | 0.3\% | 2 | 0.5\% | $5$ |
| Marks and Spencers, 9 Walford Walk, Redditch, Worcs, B97 4HJ | 0.4\% | 4 | 0.4\% | 1 | 0.4\% | 3 | 0.0\% | 0 | 0.2\% | 1 | 0.7\% | 3 | 0.4\% | 2 | 0.4\% | 2 | 0.2\% | $2$ |
| Co-op Foodstores, 430, Evesham Rd, Crabbs Cross, Redditch, B97 5JB | 0.2\% | 2 | 0.2\% | 1 | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 2 | 0.4\% | 2 | 0.1\% | 1 | 0.2\% | $2$ |
| Iceland, 12 Mill Lane, Bromsgrove, Worcs, B61 8AG | 0.2\% | 2 | 0.5\% | 1 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 2 | 0.0\% | 0 | 0.4\% | 2 | 0.1\% | $1$ |
| Marks and Spencers, Bridge Street, Stratford-uponAvon | 0.2\% | 2 | 0.0\% | 0 | 0.3\% | 2 | 0.0\% | 0 | 0.6\% | 2 | 0.0\% | 0 | 0.5\% | 2 | 0.0\% | 0 | 0.3\% | $2$ |
| Sainsbury's, Reedswood Way, Walsall | 0.2\% | 2 | 0.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 2 | 0.4\% | 2 | 0.0\% | 0 | 0.2\% | $2$ |
| Tesco, Warbler Place, Kidderminster | 0.2\% | 2 | 0.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 2 | 0.2\% | $2$ |
| Local shops, Barnt Green | 0.2\% | 2 | 0.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 2 | 0.0\% | 0 | 0.4\% | 2 | 0.0\% | 0 | 0.2\% | 2 |
| Tesco Express, Barnt Green | 0.2\% | 2 | 0.0\% | 0 | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 2 | 0.0\% | 0 | 0.3\% | 2 | 0.0\% |  | Express, Barnt Green,



Q02 Which retailer do you usually purchase your main food internet/ home delivery shopping from? Only those who buy their main food shopping via the internet at Q01

| Tesco | 75.3\% | 19 | 60.9\% | 6 | 84.4\% | 13 | 72.7\% | 5 | 81.3\% | 9 | 61.5\% | 3 | 84.7\% | 12 | 59.9\% | 6 | 70.7\% | 13 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Waitrose | 13.5\% | 3 | 18.7\% | 2 | 10.3\% | 2 | 0.0\% | 0 | 18.7\% | 2 | 23.5\% | 1 | 15.3\% | 2 | 12.5\% | 1 | 18.5\% | 3 |
| Iceland | 3.3\% | 1 | 0.0\% | 0 | 5.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 15.0\% | 1 | 0.0\% | 0 | 8.0\% | 1 | 0.0\% | 0 |
| (Don't know / varies) | 7.9\% | 2 | 20.4\% | 2 | 0.0\% | 0 | 27.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 19.5\% | 2 | 10.8\% | 2 |
| Weighted base: |  | 25 |  | 10 |  | 15 |  | 7 |  | 11 |  | 5 |  | 14 |  | 10 |  | 18 |
| Sample: |  | 21 |  | 7 |  | 14 |  | 5 |  | 10 |  | 5 |  | 11 |  | 9 |  | 15 |

Total Male $\quad$ Female 18 to $34 \quad 35$ to $54 \quad$ 55+ $\quad$ ABC1 $\quad$ C2DE $\quad$ Car in hhold

Q03 How frequently do you buy main food and grocery shopping trips from...? (Store/destination mentioned at Q01) Only those who do main food shopping at Q01

| Two or more times a week | $22.5 \%$ | 227 | $26.0 \%$ | 67 | $21.2 \%$ | 160 | $14.2 \%$ | 19 | $23.4 \%$ | 89 | $24.3 \%$ | 118 | $23.7 \%$ | 105 | $22.4 \%$ | 112 | $22.9 \%$ | 199 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| At least once a week | $62.7 \%$ | 633 | $63.9 \%$ | 164 | $62.2 \%$ | 469 | $66.6 \%$ | 88 | $61.6 \%$ | 234 | $62.7 \%$ | 305 | $61.0 \%$ | 269 | $64.5 \%$ | 323 | $63.6 \%$ | 552 |
| At least once a fortnight | $8.5 \%$ | 86 | $5.3 \%$ | 14 | $9.6 \%$ | 72 | $13.6 \%$ | 18 | $8.5 \%$ | 32 | $7.1 \%$ | 35 | $9.8 \%$ | 43 | $6.9 \%$ | 34 | $8.1 \%$ | 71 |
| At least once a month | $4.1 \%$ | 42 | $1.9 \%$ | 5 | $4.9 \%$ | 37 | $4.5 \%$ | 6 | $4.5 \%$ | 17 | $3.5 \%$ | 17 | $3.4 \%$ | 15 | $4.4 \%$ | 22 | $3.4 \%$ | 29 |
| At least every two months | $0.4 \%$ | 4 | $0.7 \%$ | 2 | $0.3 \%$ | 2 | $0.0 \%$ | 0 | $0.5 \%$ | 2 | $0.4 \%$ | 2 | $0.5 \%$ | 2 | $0.4 \%$ | 2 | $0.1 \%$ | 1 |
| Less often | $0.1 \%$ | 1 | $0.3 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.2 \%$ | 1 | $0.2 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Have only visited once | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| (Don't know / varies) | $1.8 \%$ | 18 | $1.9 \%$ | 5 | $1.8 \%$ | 13 | $1.2 \%$ | 2 | $1.5 \%$ | 6 | $1.9 \%$ | 9 | $1.4 \%$ | 6 | $1.4 \%$ | 7 | $1.9 \%$ | 16 |
| Weighted base: |  | 1010 |  | 257 |  | 753 |  | 133 |  | 380 |  | 487 |  | 441 | 500 | 86 |  |  |
| Sample: |  | 1012 |  | 261 |  | 751 |  | 125 |  | 366 |  | 509 |  | 436 | 508 | 871 |  |  |

## Q04 How do you normally travel to...? (Store/destination mentioned at Q01)

 Only those who buy their main food shopping at a store at Q01| Car/van (as driver) | $66.6 \%$ | 656 | $76.9 \%$ | 190 | $63.1 \%$ | 466 | $65.5 \%$ | 82 | $75.9 \%$ | 280 | $59.7 \%$ | 287 | $78.1 \%$ | 333 | $58.9 \%$ | 288 | $76.5 \%$ | 649 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Car/van (as passenger) | $17.5 \%$ | 172 | $6.0 \%$ | 15 | $21.3 \%$ | 157 | $18.7 \%$ | 23 | $12.9 \%$ | 48 | $21.0 \%$ | 101 | $10.5 \%$ | 45 | $22.0 \%$ | 108 | $15.6 \%$ | 132 |
| Bus, minibus or coach | $3.8 \%$ | 37 | $1.7 \%$ | 4 | $4.5 \%$ | 33 | $4.6 \%$ | 6 | $1.0 \%$ | 4 | $5.8 \%$ | 28 | $0.4 \%$ | 2 | $6.3 \%$ | 31 | $0.8 \%$ | 7 |
| Motorcycle, scooter or | $0.5 \%$ | 5 | $0.7 \%$ | 2 | $0.5 \%$ | 3 | $1.4 \%$ | 2 | $0.0 \%$ | 0 | $0.5 \%$ | 2 | $0.4 \%$ | 2 | $0.5 \%$ | 3 | $0.1 \%$ | 1 |
| $\quad$ moped |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Walk | $7.3 \%$ | 71 | $9.8 \%$ | 24 | $6.4 \%$ | 47 | $8.6 \%$ | 11 | $6.3 \%$ | 23 | $7.6 \%$ | 37 | $6.2 \%$ | 26 | $8.0 \%$ | 39 | $4.0 \%$ | 34 |
| Taxi | $1.1 \%$ | 10 | $1.1 \%$ | 3 | $1.0 \%$ | 8 | $0.0 \%$ | 0 | $0.8 \%$ | 3 | $1.6 \%$ | 7 | $1.2 \%$ | 5 | $0.9 \%$ | 4 | $0.3 \%$ | 2 |
| Train | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Metro | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Bicycle | $0.4 \%$ | 4 | $1.0 \%$ | 3 | $0.2 \%$ | 1 | $0.5 \%$ | 1 | $0.5 \%$ | 2 | $0.3 \%$ | 1 | $0.2 \%$ | 1 | $0.6 \%$ | 3 | $0.3 \%$ | 3 |
| Other | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Delivered | $0.4 \%$ | 4 | $0.1 \%$ | 0 | $0.4 \%$ | 3 | $0.0 \%$ | 0 | $0.8 \%$ | 3 | $0.1 \%$ | 1 | $0.6 \%$ | 2 | $0.3 \%$ | 1 | $0.0 \%$ | 0 |
| (Don't know / varies) | $2.5 \%$ | 25 | $2.6 \%$ | 6 | $2.5 \%$ | 18 | $0.7 \%$ | 1 | $1.7 \%$ | 6 | $3.4 \%$ | 16 | $2.5 \%$ | 11 | $2.5 \%$ | 12 | $2.4 \%$ | 21 |
| Weighted base: |  | 985 |  | 247 |  | 738 |  | 125 |  | 368 |  | 481 |  | 427 |  | 490 |  | 849 |
| Sample: |  | 991 |  | 254 |  | 737 |  | 120 |  | 356 |  | 504 |  | 425 |  | 499 | 856 |  |

Q05 When do you usually do your main food shopping?
Only those who do main food shopping at Q01

| Weekdays during the day | $46.8 \%$ | 473 | $40.1 \%$ | 103 | $49.1 \%$ | 370 | $33.6 \%$ | 45 | $36.3 \%$ | 138 | $59.2 \%$ | 288 | $37.9 \%$ | 167 | $53.8 \%$ | 269 | $44.4 \%$ | 385 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Weekdays during the | $14.4 \%$ | 146 | $18.1 \%$ | 46 | $13.2 \%$ | 99 | $23.7 \%$ | 31 | $19.0 \%$ | 72 | $8.3 \%$ | 40 | $19.3 \%$ | 85 | $11.0 \%$ | 55 | $15.2 \%$ | 132 |
| $\quad$ evening |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Saturday | $10.7 \%$ | 109 | $13.6 \%$ | 35 | $9.8 \%$ | 74 | $11.8 \%$ | 16 | $12.9 \%$ | 49 | $9.0 \%$ | 44 | $11.3 \%$ | 50 | $10.5 \%$ | 52 | $10.9 \%$ | 95 |
| Sunday | $3.3 \%$ | 33 | $4.0 \%$ | 10 | $3.0 \%$ | 23 | $5.8 \%$ | 8 | $5.9 \%$ | 21 | $0.8 \%$ | 4 | $4.3 \%$ | 19 | $2.5 \%$ | 12 | $3.6 \%$ | 31 |
| (Don't know / varies) | $24.7 \%$ | 250 | $24.2 \%$ | 62 | $24.9 \%$ | 188 | $25.2 \%$ | 33 | $26.2 \%$ | 99 | $22.7 \%$ | 111 | $27.1 \%$ | 120 | $22.2 \%$ | 111 | $25.9 \%$ | 225 |
| Weighted base: |  | 1010 |  | 257 |  | 753 |  | 133 |  | 380 |  | 487 |  | 441 | 500 | 868 |  |  |
| Sample: | 1012 |  | 261 |  | 751 |  | 125 |  | 366 |  | 509 |  | 436 | 508 | 871 |  |  |  |

Q06 When you go main food shopping is your trip linked with any other activity?
Only those who buy their main food shopping at a store at Q01

| Yes - non-food shopping | 6.1\% | 60 | 4.4\% | 11 | 6.6\% | 49 | 3.2\% | 4 | 5.6\% | 21 | 7.0\% | 34 | 6.2\% | 27 | 5.3\% | 26 | 6.0\% | 51 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Yes - leisure activity | 4.4\% | 43 | 4.5\% | 11 | 4.4\% | 32 | 3.1\% | 4 | 4.1\% | 15 | 5.1\% | 25 | 4.1\% | 18 | 4.7\% | 23 | 4.5\% | 38 |
| Yes - visiting services such as banks and other financial institutions | 2.6\% | 25 | 2.6\% | 6 | 2.5\% | 19 | 1.9\% | 2 | 1.7\% | 6 | 3.4\% | 16 | 1.0\% | 4 | 3.6\% | 18 | 2.5\% | 21 |
| Yes - travelling to/from work | 4.6\% | 46 | 4.0\% | 10 | 4.9\% | 36 | 5.4\% | 7 | 5.2\% | 19 | 3.8\% | 18 | 5.9\% | 25 | 3.1\% | 15 | 4.9\% | 42 |
| Yes - travelling to/from school/college | 1.2\% | 12 | 2.2\% | 6 | 0.8\% | 6 | 2.1\% | 3 | 1.8\% | 7 | 0.5\% | 2 | 1.8\% | 8 | 0.8\% | 4 | 1.2\% | 10 |
| Yes - other activity | 1.0\% | 9 | 0.9\% | 2 | 1.0\% | 7 | 0.0\% | 0 | 0.6\% | 2 | 1.5\% | 7 | 1.0\% | 4 | 1.1\% | 5 | 1.1\% |  |
| No | 77.3\% | 761 | 77.1\% | 190 | 77.4\% | 571 | 80.9\% | 101 | 78.6\% | 290 | 75.7\% | 364 | 77.9\% | 333 | 78.1\% | 383 | 77.0\% | 654 |
| Yes - Visiting friends / family | 0.8\% | 8 | 0.4\% | 1 | 0.9\% | 7 | 1.1\% | 1 | 0.5\% | 2 | 1.0\% | 5 | 0.0\% | 0 | 1.2\% | 6 | 0.8\% |  |
| Yes - To get petrol | 0.5\% | 5 | 1.4\% | 3 | 0.3\% | 2 | 0.7\% | 1 | 0.3\% | 1 | 0.5\% | 3 | 0.4\% | 2 | 0.5\% | 3 | 0.5\% |  |
| Yes - Recycling | 0.3\% | 3 | 0.2\% | 1 | 0.3\% | 2 | 0.0\% | 0 | 0.3\% | 1 | 0.4\% | 2 | 0.7\% | 3 | 0.0\% | 0 | 0.2\% |  |
| Yes - Eating out e.g. fast food | 0.5\% | 5 | 1.0\% | 2 | 0.4\% | 3 | 0.7\% | 1 | 0.3\% | 1 | 0.7\% | 3 | 0.2\% | 1 | 0.9\% | 4 | 0.6\% |  |
| (Don't know / Varies) | 2.5\% | 25 | 3.1\% | 8 | 2.3\% | 17 | 1.3\% | 2 | 2.3\% | 9 | 3.0\% | 15 | 2.1\% | 9 | 2.7\% | 13 | 2.6\% | 22 |
| Weighted base: |  | 985 |  | 247 |  | 738 |  | 125 |  | 368 |  | 481 |  | 427 |  | 490 |  | 84 |
| Sample: |  | 991 |  | 254 |  | 737 |  | 120 |  | 356 |  | 504 |  | 425 |  | 499 |  | 85 |



Q07 Where do you normally do this non-food shopping? (EXCLUDING CHRISTMAS SHOPPING)
Only those who link their main food shopping trip with non-food shopping at Q01

| Redditch | 51.2\% | 31 | 68.8\% | 7 | 47.3\% | 23 | 48.1\% | 2 | 64.4\% | 13 | 41.9\% | 14 | 56.6\% | 15 | 40.4\% | 11 | 52.4\% | 27 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Bromsgrove | 13.8\% | 8 | 12.9\% | 1 | 14.1\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 24.4\% | 8 | 5.9\% | 2 | 17.8\% | 5 | 9.9\% | 5 |
| Stratford upon Avon | 10.8\% | 6 | 13.3\% | 1 | 10.2\% | 5 | 51.9\% | 2 | 8.4\% | 2 | 7.7\% | 3 | 6.6\% | 2 | 17.8\% | 5 | 12.7\% | 6 |
| In-store in a supermarket Tesco Extra, Redditch Extra, Oakenshaw, Redditch, B98 7RU | 4.8\% | 3 | 0.0\% | 0 | 5.9\% | 3 | 0.0\% | 0 | 13.9\% | 3 | 0.0\% | 0 | 3.7\% | 1 | 7.3\% | 2 | 5.7\% | 3 |
| Barnt Green | 2.9\% | 2 | 0.0\% | 0 | 3.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 5.2\% | 2 | 0.0\% | 0 | 6.7\% | 2 | 0.0\% | 0 |
| Kidderminster | 2.6\% | 2 | 0.0\% | 0 | 3.2\% | 2 | 0.0\% | 0 | 7.6\% | 2 | 0.0\% | 0 | 5.9\% | 2 | 0.0\% | 0 | 3.1\% | 2 |
| Alcester | 2.5\% | 1 | 0.0\% | 0 | 3.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 4.3\% | 1 | 2.2\% | 1 | 3.4\% | 1 | 2.9\% | 1 |
| Birmingham City Centre | 2.0\% | 1 | 0.0\% | 0 | 2.4\% | 1 | 0.0\% | 0 | 5.7\% | 1 | 0.0\% | 0 | 4.5\% | 1 | 0.0\% | 0 | 2.3\% | 1 |
| Touchwood Shopping Centre, Solihull | 0.9\% | 1 | 5.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 2.1\% | 1 | 0.0\% | 0 | 1.1\% | 1 |
| Droitwich | 0.6\% | 0 | 0.0\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 0 | 1.3\% | 0 | 0.0\% | 0 | 0.7\% | 0 |
| (Don't know / varies) | 7.8\% | 5 | 0.0\% | 0 | 9.6\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 13.8\% | 5 | 11.1\% | 3 | 6.6\% | 2 | 9.2\% | 5 |
| Weighted base: |  | 60 |  | 11 |  | 49 |  | 4 |  | 21 |  | 34 |  | 27 |  | 26 |  | 51 |
| Sample: |  | 58 |  | 12 |  | 46 |  | 4 |  | 20 |  | 33 |  | 26 |  | 26 |  | 50 |

Q08 Do you make 'top up' shopping trips for staple goods, such as bread and milk, in between your main food shopping trip?

| Yes | 65.3\% | 664 | 57.8\% | 151 | 67.9\% | 513 | 71.2\% | 96 | 74.1\% | 283 | 56.5\% | 277 | 70.8\% | 314 | 60.5\% | 305 | 64.6\% | 565 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No | 34.7\% | 353 | 42.2\% | 110 | 32.1\% | 242 | 28.8\% | 39 | 25.9\% | 99 | 43.5\% | 213 | 29.2\% | 130 | 39.5\% | 199 | 35.4\% | 309 |
| Weighted base: |  | 1017 |  | 261 |  | 756 |  | 135 |  | 382 |  | 490 |  | 444 |  | 504 |  | 875 |
| Sample: |  | 1017 |  | 264 |  | 753 |  | 126 |  | 368 |  | 511 |  | 438 |  | 511 |  | 876 |


| By Demographics (Weighted) |  |  |  |  | ch R |  | and |  | Sur |  | vey |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Weighted: |  |  |  |  | For W |  | e Y |  | Gr |  |  |  |  |  |  |  | April |  |
|  | Total |  | Male |  | Female |  | 18 to 3 |  | 35 to 5 |  | 55+ |  | ABC1 |  | C2DE |  | Car in h |  |
| Q09 Where do you go for <br> Only those who do top-up | this 'top <br> food sh | -up' <br> ppin | shoppin <br> at Q08 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Morrisons, Warwick Highway, Redditch, B98 0SW | 9.8\% | 65 | 8.0\% | 12 | 10.4\% | 53 | 11.4\% | 11 | 10.9\% | 31 | 8.6\% | 24 | 8.4\% | 26 | 11.5\% | 35 | 11.4\% | 64 |
| ```Tesco Extra, Redditch Extra, Oakenshaw, Redditch, B98 7RU``` | 7.3\% | 49 | 6.3\% | 10 | 7.6\% | 39 | 6.5\% | 6 | 8.8\% | 25 | 6.4\% | 18 | 7.4\% | 23 | 7.8\% | 24 | 8.1\% | 46 |
| Sainsbury's, Abbey Retail Park, Alvechurch Highway, Redditch, B97 | 6.7\% | 44 | 6.2\% | 9 | 6.8\% | 35 | 13.5\% | 13 | 6.0\% | 17 | 4.8\% | 13 | 8.5\% | 27 | 4.9\% | 15 | 7.5\% | 42 |
| Morrisons, Bruntsford Park Road, Bromsgrove, B60 3DX | 6.5\% | 43 | 4.0\% | 6 | 7.2\% | 37 | 5.6\% | 5 | 9.8\% | 28 | 3.6\% | 10 | 7.4\% | 23 | 5.8\% | 18 | 7.1\% | 40 |
| Asda, 21 Market Street, Bromsgrove, Worcs, B61 8DA | 5.4\% | 36 | 2.0\% | 3 | 6.4\% | 33 | 9.5\% | 9 | 5.7\% | 16 | 3.8\% | 11 | 6.2\% | 20 | 4.6\% | 14 | 5.1\% | 29 |
| Tesco Express, Barnt Green Express, Barnt Green, Birmingham, B45 | 2.6\% | 17 | 5.0\% | 8 | 1.9\% | 10 | 0.0\% | 0 | 2.1\% | 6 | 4.0\% | 11 | 4.4\% | 14 | 1.1\% | 3 | 3.0\% | 17 |
| Somerfield, Off Moorfield Road, Alcester B49 5DA | 2.5\% | 17 | 3.7\% | 6 | 2.2\% | 11 | 2.2\% | 2 | 1.5\% | 4 | 3.7\% | 10 | 2.0\% | 6 | 2.8\% | 8 | 2.4\% | 14 |
| Somerfield, 54b <br> Birmingham Road, Bromsgrove B61 0DD | 2.3\% | 15 | 3.5\% | 5 | 2.0\% | 10 | 0.0\% | 0 | 3.3\% | 9 | 2.2\% | 6 | 2.9\% | 9 | 2.1\% | 7 | 2.5\% | 14 |
| Tesco Express, Lodge Park Express, Lodge Park, Redditch, B98 7LB | 2.2\% | 15 | 2.6\% | 4 | 2.1\% | 11 | 1.0\% | 1 | $3.2 \%$ | 9 | 1.4\% | 4 | 1.9\% | 6 | 2.2\% | 7 | 2.1\% | 12 |
| Marks and Spencers, 9 Walford Walk, Redditch, Worcs, B97 4HJ | 2.2\% | 14 | 0.6\% | 1 | 2.6\% | 13 | 0.0\% | 0 | 0.5\% | 1 | 4.7\% | 13 | 1.5\% | 5 | 3.1\% | 10 | 1.2\% | 7 |
| Somerfield, High St, Henley-in-Arden | 1.9\% | 12 | 1.3\% | 2 | 2.0\% | 10 | 0.0\% | 0 | 0.6\% | 2 | 3.6\% | 10 | 1.0\% | 3 | 2.3\% | 7 | 1.6\% | 9 |
| Tesco Express, Marlbrook Express, Marlbrook, Bromsgrove, B60 1DL | 1.8\% | 12 | 3.4\% | 5 | 1.3\% | 7 | 3.7\% | 4 | 2.4\% | 7 | 0.6\% | 2 | 2.1\% | 7 | 1.7\% | 5 | 2.1\% | 12 |
| Co-op Foodstores, 430, Evesham Rd, Crabbs Cross, Redditch, B97 5JB | 1.7\% | 12 | 3.3\% | 5 | 1.3\% | 7 | 3.0\% | 3 | 1.4\% | 4 | 1.7\% | 5 | 2.2\% | 7 | 1.2\% | 4 | 1.5\% | 9 |
| Tesco, Coldfield Drive, Redditch, Worcestershire B98 7RU | 1.7\% | 11 | 0.6\% | 1 | 2.0\% | 10 | 2.0\% | 2 | 2.1\% | 6 | 1.2\% | 3 | 1.8\% | 6 | 1.7\% | 5 | 1.6\% | 9 |
| Tesco Express, Alcester Kinwarton Rd Express, Kinwarton Rd, Alcester | 1.6\% | 11 | 2.3\% | 4 | 1.4\% | 7 | 1.8\% | 2 | 0.9\% | 3 | 1.9\% | 5 | 1.1\% | 4 | 1.7\% | 5 | 1.4\% | 8 |
| Morrisons, Bristol Road South, Rubery, B45 9NY | 1.5\% | 10 | 0.6\% | 1 | 1.7\% | 9 | 0.0\% | 0 | 2.5\% | 7 | 1.0\% | 3 | 1.4\% | 4 | 1.2\% | 4 | 1.8\% | 10 |
| Local shops, Redditch | 1.4\% | 9 | 1.3\% | 2 | 1.4\% | 7 | 5.1\% | 5 | 0.3\% | 1 | 0.8\% | 2 | 0.7\% | 2 | 2.2\% | 7 | 0.7\% | 4 |
| Iceland, Unit 4, Ipsley Street, Smallwood, Redditch, B98 | 1.3\% | 8 | 1.3\% | 2 | 1.3\% | 6 | 0.0\% | 0 | 1.0\% | 3 | 2.0\% | 6 | 0.0\% | , | 2.7\% | 8 | 1.3\% | 7 |
| Co-op, Alcester Road, Studley | 1.2\% | 8 | 1.6\% | 2 | 1.2\% | 6 | 0.6\% | 1 | 1.3\% | 4 | 1.5\% | 4 | 0.8\% | 2 | 1.6\% | 5 | 1.4\% | 8 |
| Aldi, Trescott Road, Redditch, B98 7AH | 1.1\% | 7 | 0.6\% | 1 | 1.2\% | 6 | 1.9\% | 2 | 0.6\% | 2 | 1.4\% | 4 | 0.8\% | 3 | 1.3\% | 4 | 0.9\% | 5 |
| Local shops, Bromsgrove | 1.0\% | 6 | 4.3\% | 6 | 0.0\% | 0 | 1.4\% | 1 | 0.7\% | 2 | 1.1\% | 3 | 1.4\% | 4 | 0.7\% | 2 | 0.9\% | 5 |
| Internet/ Home Delivery | 1.0\% | 6 | 0.5\% | 1 | 1.1\% | 6 | 0.0\% | 0 | 2.0\% | 6 | 0.3\% | 1 | 1.7\% | 5 | 0.3\% | 1 | 0.8\% | 4 |
| Lidl, Redditch Ringway, The Quadrant, Redditch, B974HL | 0.9\% | 6 | 1.5\% | 2 | 0.7\% | 4 | 0.0\% | 0 | 1.0\% | 3 | 1.2\% | 3 | 1.2\% | 4 | 0.7\% | 2 | 1.1\% | 6 |
| Co-op, New Road, Rubery | 0.8\% | 5 | 0.0\% | 0 | 1.0\% | 5 | 1.8\% | 2 | 0.0\% | 0 | 1.3\% | 4 | 1.1\% | 4 | 0.6\% | 2 | 0.6\% | 4 |
| Farmfoods Freezer Centre, 1, 3, Dev.1, Kingfisher Shopping Centre, Redditch | 0.7\% | 5 | 1.3\% | 2 | 0.5\% | 3 | 1.0\% | 1 | 0.3\% | 1 | 1.0\% |  | 0.3\% | 1 | 1.2\% | 4 | 0.3\% | 2 |
| Spar Stores Batchley, 193, Batchley Rd, Redditch, Worcestershire B97 6JB | 0.6\% | 4 | 0.0\% | 0 | 0.8\% | 4 | 1.0\% | 1 | 0.0\% | 0 | 1.2\% | 3 | 0.4\% | 1 | 1.0\% | 3 | 0.6\% | 3 |
| Tesco, Birmingham Road, Stratford-upon-Avon | 0.6\% | 4 | 0.6\% | 1 | 0.6\% | 3 | 0.0\% | 0 | 0.6\% | 2 | 0.8\% | 2 | 0.0\% | 0 | 1.3\% | 4 | 0.7\% | 4 |
| Co-op, The Square, Alvechurch | 0.6\% | 4 | 0.0\% | 0 | 0.8\% | 4 | 0.0\% | 0 | 0.4\% | 1 | 0.7\% | 2 | 0.3\% | 1 | 0.7\% | 2 | 0.2\% | 1 |
| Tesco Express, Studley Express, Studley, | 0.5\% | 3 | 1.2\% | 2 | 0.3\% | 2 | 0.6\% | 1 | 0.8\% | 2 | 0.2\% | 1 | 0.7\% | 2 | 0.2\% | 1 | 0.5\% | 3 |


| By Demographics (Weighted) <br> Weighted: | Redditch Retail and Leisure Survey |  |  |  |  |  |  |  |  |  |  |  |  |  |  | $\begin{array}{r} \text { Page } 56 \\ \text { April } 2008 \end{array}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | or W |  | Y |  | G |  |  |  |  |  |  |  |  |  |
|  | Total |  | Male | Female |  | 18 to 34 |  |  | 35 to 54 |  | 55+ | ABC1 |  | C2DE |  | Car in hhold |  |  |
| Warwickshire, B80 7LL |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Post Office, Redditch | 0.4\% | 3 | 0.0\% | 0 | 0.6\% | 3 | 0.0\% | 0 | 0.7\% | 2 | 0.4\% | 1 | 0.3\% | 1 | 0.6\% | 2 | 0.5\% | 3 |
| Co-op, Hazelwell Street, Stirchley, Birmingham | 0.3\% | 2 | 0.0\% | 0 | 0.4\% | 2 | 2.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 2 | 0.0\% | 0 | 0.4\% | 2 |
| Co-op, Mill Lane, Bromsgrove | 0.3\% | 2 | 0.0\% | 0 | 0.4\% | 2 | 0.0\% | 0 | 0.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 2 | 0.4\% | 2 |
| Local shops, Alvechurch | 0.3\% | 2 | 0.7\% | , | 0.2\% | 1 | 0.0\% | 0 | 0.4\% | 1 | 0.4\% | 1 | 0.3\% | 1 | 0.3\% | 1 | 0.4\% | 2 |
| Rays, Dowlers Crescent, Redditch | 0.3\% | 2 | 0.0\% | 0 | 0.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 2 | 0.0\% | 0 | 0.6\% | 2 | 0.0\% | 0 |
| Cost Cutters, 31, Woodrow Centre, Redditch, Worcestershire B98 7RY | 0.3\% | 2 | 0.0\% | 0 | 0.4\% | 2 | 0.0\% | 0 | 0.3\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.2\% | 1 |
| Hillers Farm Shop, Dunnington | 0.3\% | 2 | 0.2\% | 0 | 0.3\% | 2 | 0.4\% | 0 | 0.1\% | 0 | 0.4\% | 1 | 0.5\% | 2 | 0.1\% | 0 | 0.3\% | 2 |
| McColls, Redditch | 0.3\% | 2 | 0.6\% | 1 | 0.2\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.3\% | 1 | 0.3\% | 1 | 0.3\% | 1 | 0.2\% | 1 |
| Local shops, Barnt Green | 0.3\% | 2 | 0.0\% | 0 | 0.3\% | 2 | 0.0\% | 0 | 0.6\% | 2 | 0.0\% | 0 | 0.6\% | 2 | 0.0\% | 0 | 0.3\% | 2 |
| Shop n Save, Edward Road, Rednal | 0.3\% | 2 | 0.0\% | 0 | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 2 | 0.0\% | 0 | 0.6\% | 2 | 0.0\% | 0 |
| Local shops, Rednal | 0.3\% | 2 | 0.0\% | 0 | 0.3\% | 2 | 1.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 2 | 0.3\% | 2 |
| Post Office, Blackwell | 0.2\% | 2 | 0.0\% | 0 | 0.3\% | 2 | 1.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 2 | 0.0\% | 0 | 0.3\% | 2 |
| Spar, Golden Cross Lane, Catshill | 0.2\% | 2 | 0.0\% | 0 | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 2 | 0.0\% | 0 | 0.5\% | 2 | 0.0\% | 0 |
| Iceland, 12 Mill Lane, Bromsgrove, Worcs, B61 8AG | 0.2\% | 2 | 0.0\% | 0 | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 2 | 0.0\% | 0 | 0.5\% | 2 | 0.0\% | 0 |
| Tesco, Hewell Road, Barnt Green | 0.2\% | 2 | 0.0\% | 0 | 0.3\% | 2 | 0.0\% | 0 | 0.6\% | 2 | 0.0\% | 0 | 0.5\% | 2 | 0.0\% | 0 | 0.3\% | 2 |
| Morrisons, Alcester Road, Stratford-upon-Avon | 0.2\% | 2 | 0.0\% | 0 | 0.3\% | 2 | 0.0\% | 0 | 0.2\% | 1 | 0.3\% | 1 | 0.2\% | 1 | 0.3\% | 1 | 0.3\% | 2 |
| Spar, Earlswood | 0.2\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.3\% | 1 | 0.2\% | 1 | 0.2\% | 1 | 0.3\% | 1 |
| Tesco, Worcester Road, Evesham | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.2\% | 1 |
| Local shops, Studley | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.2\% | 1 | 0.2\% | 1 | 0.2\% | 1 | 0.1\% | 1 |
| Tesco, Alcester Road, Studley | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.2\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.2\% | 1 |
| Hancocks, Astwood Bank | 0.2\% | 1 | 0.2\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.1\% | 1 |
| Spar, Whistle, Birmingham | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.2\% | 1 |
| Iceland, 12 Grosvenor Centre, Northfield, B31 2 JU | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 |
| Somerfield, 1876, Pershore Rd, Kings Norton, Birmingham, B30 3AS | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 |
| Greggs, Redditch | 0.1\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 |
| Sian Stores, 73, Poplar Rd, Redditch, Worcestershire B97 6NY | 0.1\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 |
| Local shops, Henley in Arden | 0.1\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.2\% | 1 |
| Marks and Spencers, Bridge Street, Stratford-uponAvon | 0.1\% | 1 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.2\% | 1 |
| Local shops, Wooton Wawen | 0.1\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.2\% | 1 |
| Local shops, Crabbs Cross | 0.1\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 |
| Local shops, Webheath | 0.1\% | 1 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 |
| Local shops, Headless Cross | 0.1\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.2\% | 1 |
| Budgens Supermarket, Brooklyn Garage, Battens Drive, Redditch, B98 0LJ | 0.1\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 |
| Local shops, Knowle | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 |
| Sainsbury's, Stratford Road, Shirley | 0.1\% | 1 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% | 1 |
| Tesco, Hermitage Road, Solihull | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% | 1 |
| Tesco, Stratford Road, Shirley | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 |
| Sainsbury's, 1059 Alcester Road South, Maypole, Birmingham, B14 | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% | 1 |
| Local shops, Astwood Bank | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 0 |
| Marks and Spencers, Mill Lane, Solihull | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% | 1 |
| Waitrose, Hall Green, Birmingham | 0.1\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% | 1 |


| By Demographics (Weighte | Redditch Retail and Leisure Survey |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Page 57 <br> April 2008 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Weighted: | For White Young Green |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | Total |  | Male | Female |  |  | 18 to 34 |  | 35 to 54 |  | $55+$ | ABC1 |  |  | C2DE | Car in hhold |  |  |
| Local market, Henley in Arden | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 |
| Post Office, Astwood Bank | 0.1\% | 0 | 0.0\% | 0 | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.1\% | 0 | 0.0\% | 0 | 0.1\% | 0 | 0.1\% | 0 |
| Local shops, Birmingham | 0.1\% | 0 | 0.0\% | 0 | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.1\% | 0 | 0.0\% | 0 | 0.1\% | 0 | 0.1\% | 0 |
| Somerfield, Alcester Road, Wythall, B47 6AP | 0.1\% | 0 | 0.0\% | 0 | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.1\% | 0 | 0.0\% | 0 | 0.1\% | 0 | 0.1\% | 0 |
| (Don't know / varies) | 22.5\% | 150 | 28.4\% | 43 | 20.8\% | 107 | 18.5\% | 18 | 22.3\% | 63 | 23.7\% | 66 | 22.6\% | 71 | 20.4\% | 62 | 22.0\% | 124 |
| Weighted base: |  | 664 |  | 151 |  | 513 |  | 96 |  | 283 |  | 277 |  | 314 |  | 305 |  | 565 |
| Sample: |  | 663 |  | 152 |  | 511 |  | 90 |  | 270 |  | 293 |  | 307 |  | 311 |  | 565 |

Q10 How often do you make 'top up' shopping trips to...? (Store/destination mentioned at Q09) Only those who do top-up food shopping at Q08

| Daily | $4.6 \%$ | 31 | $7.5 \%$ | 11 | $3.8 \%$ | 19 | $2.1 \%$ | 2 | $4.7 \%$ | 13 | $5.1 \%$ | 14 | $4.4 \%$ | 14 | $3.9 \%$ | 12 | $4.1 \%$ | 23 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Two or more times a week | $45.6 \%$ | 303 | $44.2 \%$ | 67 | $46.1 \%$ | 237 | $40.0 \%$ | 38 | $48.7 \%$ | 138 | $44.3 \%$ | 123 | $47.2 \%$ | 148 | $45.5 \%$ | 139 | $48.8 \%$ | 276 |
| At least once a week | $29.2 \%$ | 194 | $30.1 \%$ | 45 | $28.9 \%$ | 148 | $36.8 \%$ | 35 | $29.6 \%$ | 84 | $26.8 \%$ | 74 | $31.2 \%$ | 98 | $28.2 \%$ | 86 | $28.5 \%$ | 161 |
| At least once a fortnight | $5.1 \%$ | 34 | $3.1 \%$ | 5 | $5.7 \%$ | 29 | $2.0 \%$ | 2 | $4.3 \%$ | 12 | $6.8 \%$ | 19 | $4.7 \%$ | 15 | $5.7 \%$ | 17 | $4.4 \%$ | 25 |
| At least once a month | $2.1 \%$ | 14 | $3.8 \%$ | 6 | $1.6 \%$ | 8 | $1.2 \%$ | 1 | $2.6 \%$ | 7 | $1.9 \%$ | 5 | $2.3 \%$ | 7 | $1.8 \%$ | 6 | $2.1 \%$ | 12 |
| Less often | $0.4 \%$ | 2 | $0.0 \%$ | 0 | $0.5 \%$ | 2 | $0.0 \%$ | 0 | $0.4 \%$ | 1 | $0.5 \%$ | 1 | $0.1 \%$ | 0 | $0.7 \%$ | 2 | $0.2 \%$ | 1 |
| Have only visited once | $0.2 \%$ | 1 | $0.0 \%$ | 0 | $0.2 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.5 \%$ | 1 | $0.0 \%$ | 0 | $0.4 \%$ | 1 | $0.2 \%$ | 1 |
| (Don't know / varies) | $12.8 \%$ | 85 | $11.3 \%$ | 17 | $13.3 \%$ | 68 | $17.9 \%$ | 17 | $9.7 \%$ | 27 | $14.1 \%$ | 39 | $10.2 \%$ | 32 | $13.8 \%$ | 42 | $11.5 \%$ | 65 |
| Weighted base: |  | 664 |  | 151 |  | 513 |  | 96 |  | 283 |  | 277 | 314 | 305 | 56 |  |  |  |
| Sample: |  | 663 |  | 152 |  | 511 |  | 90 |  | 270 |  | 293 | 307 | 311 | 565 |  |  |  |

Q12 Of all the money you spend on food and household groceries what share goes to your main food shop?

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Over $3 / 4$ | $53.1 \%$ | 353 | $57.6 \%$ | 87 | $51.8 \%$ | 266 | $53.8 \%$ | 52 | $58.0 \%$ | 164 | $47.9 \%$ | 132 | $54.5 \%$ | 171 | $53.2 \%$ | 163 | $55.1 \%$ | 311 |
| $1 / 2$ to $3 / 4$ | $29.1 \%$ | 194 | $24.5 \%$ | 37 | $30.5 \%$ | 157 | $33.5 \%$ | 32 | $28.3 \%$ | 80 | $28.5 \%$ | 79 | $32.6 \%$ | 102 | $26.9 \%$ | 82 | $29.6 \%$ | 167 |
| $1 / 4$ to $1 / 2$ | $6.0 \%$ | 40 | $8.1 \%$ | 12 | $5.4 \%$ | 28 | $4.6 \%$ | 4 | $6.4 \%$ | 18 | $6.4 \%$ | 18 | $4.4 \%$ | 14 | $7.0 \%$ | 21 | $6.0 \%$ | 34 |
| Less than $1 / 4$ | $1.5 \%$ | 10 | $2.1 \%$ | 3 | $1.3 \%$ | 6 | $1.9 \%$ | 2 | $1.3 \%$ | 4 | $1.2 \%$ | 3 | $1.7 \%$ | 5 | $0.8 \%$ | 2 | $1.0 \%$ | 6 |
| None | $0.3 \%$ | 2 | $0.6 \%$ | 1 | $0.2 \%$ | 1 | $0.0 \%$ | 0 | $0.7 \%$ | 2 | $0.0 \%$ | 0 | $0.6 \%$ | 2 | $0.0 \%$ | 0 | $0.3 \%$ | 2 |
| (Don't know) | $10.0 \%$ | 66 | $7.1 \%$ | 11 | $10.9 \%$ | 56 | $6.3 \%$ | 6 | $5.3 \%$ | 15 | $16.1 \%$ | 45 | $6.3 \%$ | 20 | $12.0 \%$ | 37 | $8.0 \%$ | 45 |
| Mean: |  | 75.1 |  | 74.7 |  | 75.2 |  | 75.1 |  | 75.5 |  | 74.6 |  | 75.1 | 75.7 | 75.5 |  |  |
| Weighted base: |  | 664 |  | 151 |  | 513 |  | 96 | 283 |  | 277 | 314 | 305 | 56 |  |  |  |  |
| Sample: |  | 663 | 152 | 511 |  | 90 |  | 270 |  | 293 |  | 307 | 311 | 565 |  |  |  |  |


| By Demographics (Weighted) | Redditch Retail and Leisure Survey | Page 58 |
| :--- | ---: | ---: |
| Weighted: | For White Young Green | April 2008 |

## Q13 Where did you last buy clothing or footwear goods? (EXCLUDING CHRISTMAS SHOPPING)

| Redditch | 51.2\% | 521 | 47.2\% | 123 | 52.6\% | 397 | 53.7\% | 72 | 54.2\% | 207 | 48.2\% | 236 | 48.1\% | 213 | 54.5\% | 275 | 50.7\% | 443 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Birmingham City Centre | 6.9\% | 70 | 8.5\% | 22 | 6.3\% | 48 | 13.7\% | 18 | 7.2\% | 28 | 4.9\% | 24 | 8.6\% | 38 | 4.8\% | 24 | 7.1\% | 62 |
| Stratford upon Avon | 5.8\% | 59 | 6.2\% | 16 | 5.6\% | 42 | 3.3\% | 4 | 5.1\% | 19 | 6.7\% | 33 | 6.1\% | 27 | 5.4\% | 27 | 6.1\% | 53 |
| Internet / Home Delivery | 5.1\% | 51 | 5.0\% | 13 | 5.1\% | 38 | 6.8\% | 9 | 4.3\% | 16 | 5.3\% | 26 | 3.5\% | 15 | 6.4\% | 32 | 4.1\% | 36 |
| Bromsgrove | 4.5\% | 46 | 5.9\% | 16 | 4.1\% | 31 | 5.0\% | 7 | 4.9\% | 19 | 4.2\% | 21 | 2.6\% | 11 | 6.6\% | 33 | 4.3\% | 38 |
| Merry Hill Shopping Centre | 4.0\% | 41 | 2.8\% | 7 | 4.4\% | 33 | 2.8\% | 4 | 5.8\% | 22 | 3.0\% | 15 | 7.0\% | 31 | 1.9\% | 10 | 4.5\% | 40 |
| Touchwood Shopping Centre, Solihull | 3.2\% | 33 | 1.0\% | 3 | 4.0\% | 30 | 4.5\% | 6 | 3.7\% | 14 | 2.6\% | 13 | 4.9\% | 22 | 1.7\% | 9 | 3.7\% | 32 |
| Worcester City Centre | 2.3\% | 24 | 2.8\% | 7 | 2.2\% | 16 | 0.0\% | 0 | 1.6\% | 6 | 3.6\% | 18 | 2.2\% | 10 | 2.3\% | 11 | 2.6\% | 22 |
| Other | 2.3\% | 24 | 2.4\% | 6 | 2.3\% | 18 | 1.7\% | 2 | 1.7\% | 7 | 2.9\% | 14 | 3.0\% | 13 | 1.5\% | 8 | 2.2\% | 19 |
| In-store in a supermarket | 1.4\% | 15 | 2.3\% | 6 | 1.1\% | 9 | 0.0\% | 0 | 2.7\% | 10 | 0.9\% | 4 | 2.2\% | 10 | 1.0\% | 5 | 1.5\% | 13 |
| In-store in a supermarket Tesco Extra, Redditch Extra, Oakenshaw, Redditch, B98 7RU | 1.2\% | 12 | 1.8\% | 5 | 1.0\% | 8 | 0.7\% | 1 | 1.7\% | 7 | 1.0\% | 5 | 0.7\% | 3 | 1.6\% | 8 | 1.1\% | 9 |
| Alcester | 1.1\% | 11 | 1.2\% | 3 | 1.0\% | 8 | 0.0\% | 0 | 0.6\% | 2 | 1.8\% | 9 | 1.4\% | 6 | 0.6\% | 3 | 1.2\% | 11 |
| Kidderminster | 0.6\% | 6 | 1.3\% | 3 | 0.4\% | 3 | 0.0\% | 0 | 0.5\% | 2 | 0.8\% | 4 | 0.8\% | 3 | 0.5\% | 3 | 0.7\% | 6 |
| Evesham | 0.5\% | 5 | 0.8\% | 2 | 0.4\% | 3 | 0.0\% | 0 | 0.1\% | 0 | 1.0\% | 5 | 0.2\% | 1 | 0.6\% | 3 | 0.6\% | 5 |
| London | 0.5\% | 5 | 0.0\% | 0 | 0.6\% | 5 | 1.5\% | 2 | 0.0\% | 0 | 0.4\% | 2 | 1.0\% | 5 | 0.1\% | 0 | 0.6\% | 5 |
| Leamington Spa | 0.4\% | 5 | 0.2\% | 1 | 0.5\% | 4 | 0.7\% | 1 | 0.4\% | 2 | 0.4\% | 2 | 0.6\% | 3 | 0.4\% | 2 | 0.5\% | 5 |
| Cheltenham | 0.4\% | 4 | 0.5\% | 1 | 0.4\% | 3 | 0.4\% | 1 | 0.0\% | 0 | 0.8\% | 4 | 0.6\% | 3 | 0.3\% | 2 | 0.5\% | 4 |
| Dudley | 0.4\% | 4 | 0.0\% | 0 | 0.5\% | 4 | 0.0\% | 0 | 0.4\% | 2 | 0.4\% | 2 | 0.4\% | 2 | 0.4\% | 2 | 0.2\% | 2 |
| Lichfield | 0.3\% | 3 | 0.8\% | 2 | 0.1\% | 1 | 0.0\% | 0 | 0.5\% | 2 | 0.2\% | 1 | 0.7\% | 3 | 0.0\% | 0 | 0.3\% | 3 |
| Abroad | 0.3\% | 3 | 0.5\% | 1 | 0.2\% | 2 | 0.0\% | 0 | 0.2\% | 1 | 0.5\% | 2 | 0.2\% | 1 | 0.2\% | 1 | 0.3\% | 3 |
| Worcester | 0.3\% | 3 | 0.6\% | 2 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 3 | 0.0\% | 0 | 0.6\% | 3 | 0.3\% | 3 |
| Manchester | 0.3\% | 3 | 0.0\% | 0 | 0.4\% | 3 | 0.4\% | 1 | 0.6\% | 2 | 0.0\% | 0 | 0.6\% | 3 | 0.0\% | 0 | 0.3\% | 3 |
| Milton Keynes | 0.3\% | 3 | 0.4\% | 1 | 0.2\% | 2 | 1.5\% | 2 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.4\% | 2 | 0.3\% | 3 |
| Boundary Mill, Walsall | 0.2\% | 3 | 0.0\% | 0 | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 3 | 0.6\% | 3 | 0.0\% | 0 | 0.3\% | 3 |
| Warwick | 0.2\% | 2 | 0.0\% | 0 | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 2 | 0.0\% | 0 | 0.4\% | 2 | 0.2\% | 2 |
| Wolverhampton City Centre | 0.2\% | 2 | 0.0\% | 0 | 0.3\% | 2 | 0.0\% | 0 | 0.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 2 | 0.2\% | 2 |
| Shirley Centre | 0.1\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 |
| Tanworth in Arden | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% | 1 |
| Wythall | 0.1\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% | 1 |
| Barnt Green | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 |
| Droitwich | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.1\% | 1 | 0.1\% | 0 | 0.1\% | 0 | 0.1\% | 1 |
| Feckenham Centre | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.1\% | 1 |
| (Don't know / can't remember) | 3.6\% | 36 | 5.0\% | 13 | 3.1\% | 23 | 3.1\% | 4 | 2.3\% | 9 | 4.6\% | 22 | 2.9\% | 13 | 3.9\% | 20 | 3.5\% | 30 |
| (Don't do this type of shopping) | 2.0\% | 20 | 2.6\% | 7 | 1.8\% | 13 | 0.0\% | 0 | 0.4\% | 2 | 3.6\% | 18 | 0.5\% | 2 | 3.2\% | 16 | 1.5\% | 13 |
| Weighted base: |  | 1017 |  | 261 |  | 756 |  | 135 |  | 382 |  | 490 |  | 444 |  | 504 |  | 875 |
| Sample: |  | 1017 |  | 264 |  | 753 |  | 126 |  | 368 |  | 511 |  | 438 |  | 511 |  | 876 |


| Total | Male | Female | 18 | to 34 | 35 | to 54 | $55+$ | ABC1 | C2DE | Car in hhold |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## Q14 Why do you shop at (Answer to Q13) and not in Redditch Town Centre?

Only those who did not visit Redditch on their last shopping trip for clothing and footwear at Q13

| Nearer to home | 18.4\% | 81 | 20.0\% | 24 | 17.8\% | 57 | 8.7\% | 5 | 21.9\% | 36 | 18.6\% | 40 | 16.2\% | 35 | 22.5\% | 44 | 19.0\% | 74 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Choice of shops selling non food goods | 15.5\% | 68 | 9.2\% | 11 | 17.9\% | 58 | 24.9\% | 14 | 15.0\% | 25 | 13.3\% | 28 | 20.1\% | 43 | 12.5\% | 24 | 16.6\% | 65 |
| Choice of non food goods available | 11.4\% | 50 | 10.8\% | 13 | 11.7\% | 38 | 13.0\% | 8 | 10.8\% | 18 | 11.4\% | 24 | 13.0\% | 28 | 8.7\% | 17 | 11.4\% | 44 |
| Other | 7.0\% | 31 | 5.6\% | 7 | 7.5\% | 24 | 0.0\% | 0 | 5.4\% | 9 | 10.3\% | 22 | 5.1\% | 11 | 8.7\% | 17 | 6.5\% | 25 |
| Quality of non food goods available | 4.9\% | 22 | 4.9\% | 6 | 4.9\% | 16 | 7.3\% | 4 | 2.9\% | 5 | 5.9\% | 13 | 6.4\% | 14 | 2.8\% | 5 | 5.3\% | 21 |
| Nearer to work | 4.8\% | 21 | 4.9\% | 6 | 4.8\% | 15 | 10.3\% | 6 | 6.5\% | 11 | 2.1\% | 4 | 8.0\% | 17 | 1.6\% | 3 | 5.4\% | 21 |
| Convenience | 4.4\% | 20 | 3.5\% | 4 | 4.8\% | 15 | 9.2\% | 5 | 4.6\% | 8 | 3.1\% | 7 | 2.4\% | 5 | 7.5\% | 14 | 3.5\% | 14 |
| Poor accessibility to Redditch Town Centre | 4.3\% | 19 | 3.6\% | 4 | 4.6\% | 15 | 7.0\% | 4 | 2.3\% | 4 | 5.2\% | 11 | 2.8\% | 6 | 6.3\% | 12 | 3.4\% | 13 |
| Quality of shops selling non food goods | 4.2\% | 18 | 5.9\% | 7 | 3.5\% | 11 | 7.3\% | 4 | 2.6\% | 4 | 4.6\% | 10 | 6.2\% | 13 | 2.6\% | 5 | 4.7\% | 18 |
| Shopping environment | 4.0\% | 17 | 2.3\% | 3 | 4.6\% | 15 | 4.0\% | 2 | 3.4\% | 6 | 4.5\% | 10 | 4.9\% | 11 | 2.9\% | 6 | 4.2\% | 16 |
| On a day trip / holiday there | 3.4\% | 15 | 3.8\% | 4 | 3.2\% | 10 | 7.9\% | 5 | 1.6\% | 3 | 3.5\% | 8 | 2.6\% | 6 | 3.7\% | 7 | 3.4\% | 13 |
| Visiting friends / relatives | 3.2\% | 14 | 5.6\% | 7 | 2.3\% | 8 | 0.0\% | 0 | 4.0\% | 7 | 3.5\% | 7 | 2.9\% | 6 | 4.0\% | 8 | 3.3\% | 13 |
| Car parking provision | 2.9\% | 13 | 2.8\% | 3 | 3.0\% | 10 | 5.1\% | 3 | 3.4\% | 6 | 2.1\% | 4 | 4.4\% | 10 | 1.5\% | 3 | 3.3\% | 13 |
| Car parking prices | 2.8\% | 13 | 2.1\% | 2 | 3.1\% | 10 | 3.3\% | 2 | 2.9\% | 5 | 2.7\% | 6 | 2.4\% | 5 | 3.5\% | 7 | 3.2\% | 13 |
| Preference for another town / location | 2.3\% | 10 | 3.8\% | 5 | 1.7\% | 5 | 0.0\% | 0 | 0.6\% | 1 | 3.8\% | 8 | 1.3\% | 3 | 2.1\% | 4 | 2.3\% | 9 |
| Cleanliness | 1.9\% | 8 | 2.2\% | 3 | 1.8\% | 6 | 4.0\% | 2 | 2.2\% | 4 | 1.1\% | 2 | 3.5\% | 7 | 0.5\% | 1 | 1.9\% | 7 |
| Accessibility by public transport | 1.7\% | 7 | 1.0\% | 1 | 1.9\% | 6 | 2.4\% | 1 | 0.0\% | 0 | 2.8\% | 6 | 0.5\% | 1 | 2.6\% | 5 | 0.4\% | 2 |
| Dislike Redditch town centre | 1.4\% | 6 | 1.1\% | 1 | 1.6\% | 5 | 0.0\% | 0 | 1.9\% | 3 | 1.5\% | 3 | 2.3\% | 5 | 0.3\% | 1 | 1.6\% | 6 |
| Prefer to have goods delivered | 1.2\% | 5 | 2.7\% | 3 | 0.6\% | 2 | 0.0\% | 0 | 1.4\% | 2 | 1.3\% | 3 | 0.7\% | 1 | 1.9\% | 4 | 1.3\% | 5 |
| Better / Cheaper parking | 1.0\% | 5 | 2.5\% | 3 | 0.5\% | 2 | 0.0\% | 0 | 2.0\% | 3 | 0.6\% | , | 2.1\% | 5 | 0.0\% | 0 | 1.2\% | 5 |
| Safety (during the day) | 1.0\% | 4 | 0.7\% | 1 | 1.1\% | 3 | 0.6\% | 0 | 1.0\% | 2 | 1.1\% | 2 | 1.1\% | 2 | 1.1\% | 2 | 1.1\% | 4 |
| Goods are cheaper / Better value for money | 0.9\% | 4 | 1.3\% | 2 | 0.8\% | 3 | 1.6\% | 1 | 0.4\% | 1 | 1.2\% | 3 | 1.2\% | 3 | 0.8\% | 2 | 1.1\% | 4 |
| Choice of shops nearby selling food goods | 0.6\% | 3 | 1.1\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.2\% | 0 | 1.1\% | 2 | 0.8\% | 2 | 0.5\% | 1 | 0.6\% | 2 |
| Provision of leisure facilities nearby | 0.4\% | 2 | 1.3\% | 2 | 0.1\% | 0 | 0.6\% | 0 | 1.0\% | 2 | 0.0\% | 0 | 0.9\% | 2 | 0.0\% | 0 | 0.5\% | 2 |
| Public information, signposts and public facilities | 0.4\% | 2 | 0.0\% | 0 | 0.5\% | 2 | 0.0\% | 0 | 1.0\% | 2 | 0.0\% | 0 | 0.8\% | 2 | 0.0\% | 0 | 0.4\% | 2 |
| Provision of services nearby, such as banks and other financial services | 0.3\% | 1 | 0.0\% | 0 | 0.4\% | 1 | 1.6\% | 1 | 0.0\% | 0 | 0.2\% | 0 | 0.4\% | 1 | 0.2\% | 0 | 0.3\% | 1 |
| Safety (during the evening/night time) | 0.1\% | 0 | 0.0\% | 0 | 0.1\% | 0 | 0.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 0 | 0.0\% | 0 | 0.1\% | 0 |
| (No reason in particular) | 13.9\% | 61 | 14.7\% | 17 | 13.5\% | 44 | 8.4\% | 5 | 13.2\% | 22 | 15.5\% | 33 | 11.7\% | 25 | 13.5\% | 26 | 13.5\% | 52 |
| (Don't know) | 2.5\% | 11 | 1.3\% | 2 | 2.9\% | 9 | 0.0\% | 0 | 3.6\% | 6 | 2.4\% | 5 | 2.8\% | 6 | 2.0\% | 4 | 2.7\% | 10 |
| Weighted base: |  | 440 |  | 118 |  | 322 |  | 58 |  | 165 |  | 214 |  | 215 |  | 194 |  | 389 |
| Sample: |  | 413 |  | 115 |  | 298 |  | 48 |  | 146 |  | 215 |  | 202 |  | 182 |  | 368 |

## Q15 How do you normally travel to...? (DESTINATION MENTIONED AT Q13)

Only those who recall a specific location for their last purchase of clothing and footwear at Q13

| Car / van (as driver) | 60.4\% | 580 | 69.7\% | 168 | 57.3\% | 412 | 57.1\% | 74 | 70.9\% | 263 | 52.6\% | 237 | 72.3\% | 310 | 52.2\% | 245 | 69.3\% | 576 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Car / van (as passenger) | 10.5\% | 101 | 2.7\% | 7 | 13.1\% | 94 | 7.3\% | 9 | 7.8\% | 29 | 13.9\% | 62 | 7.2\% | 31 | 12.1\% | 57 | 10.0\% | 83 |
| Bus, minibus or coach | 12.8\% | 122 | 5.8\% | 14 | 15.1\% | 109 | 14.7\% | 19 | 5.6\% | 21 | 18.0\% | 81 | 5.8\% | 25 | 18.5\% | 87 | 6.9\% | 57 |
| Motorcycle, scooter or moped | 0.4\% | 4 | 1.2\% | 3 | 0.1\% | 1 | 0.7\% | 1 | 0.5\% | 2 | 0.0\% | 0 | 0.5\% | 2 | 0.2\% | 1 | 0.2\% | 2 |
| Walk | 5.1\% | 49 | 6.9\% | 17 | 4.5\% | 32 | 7.3\% | 10 | 5.3\% | 20 | 4.3\% | 19 | 3.6\% | 16 | 6.7\% | 32 | 4.0\% | 34 |
| Taxi | 0.5\% | 5 | 1.1\% | 3 | 0.3\% | 2 | 0.0\% | 0 | 0.5\% | 2 | 0.6\% | 3 | 0.7\% | 3 | 0.2\% | 1 | 0.1\% | 1 |
| Tram | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Train | 1.8\% | 18 | 1.7\% | 4 | 1.9\% | 14 | 4.6\% | 6 | 1.0\% | 4 | 1.6\% | 7 | 2.9\% | 13 | 0.9\% | 4 | 1.8\% | 15 |
| Metro | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Bicycle | 0.3\% | 3 | 1.1\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 2 | 0.1\% | 1 | 0.0\% | 0 | 0.6\% | 3 | 0.3\% | 3 |
| Other | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% | 1 |
| (Don't know / varies) | 2.9\% | 28 | 4.3\% | 10 | 2.5\% | 18 | 1.4\% | 2 | 3.1\% | 11 | 3.3\% | 15 | 3.5\% | 15 | 1.6\% | 7 | 3.1\% | 26 |
| (Not applicable, goods delivered) | 5.3\% | 51 | 5.5\% | 13 | 5.2\% | 37 | 7.0\% | 9 | 4.4\% | 16 | 5.6\% | 25 | 3.4\% | 14 | 7.0\% | 33 | 4.1\% | 34 |
| Weighted base: |  | 961 |  | 241 |  | 719 |  | 130 |  | 371 |  | 450 |  | 429 |  | 468 |  | 832 |
| Sample: |  | 953 |  | 242 |  | 711 |  | 121 |  | 358 |  | 464 |  | 420 |  | 472 |  | 827 |


| By Demographics (Weighted) | Redditch Retail and Leisure Survey | Page 60 |
| :--- | ---: | ---: |
| Weighted: | For White Young Green | April 2008 |

Q16 When you go shopping for clothing or footwear, do you link this trip with another activity?
Only those who recall a specific location for their last purchase of clothing and footwear at Q13 and travelled to their destination at Q15

| Yes - non-food shopping | 7.0\% | 64 | 11.1\% | 25 | 5.6\% | 38 | 5.9\% | 7 | 6.7\% | 24 | 7.4\% | 32 | 7.5\% | 31 | 6.2\% | 27 | 7.0\% | 56 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Yes - leisure activity | 11.0\% | 100 | 10.3\% | 23 | 11.3\% | 77 | 16.4\% | 20 | 11.1\% | 39 | 9.4\% | 40 | 14.1\% | 59 | 7.8\% | 34 | 11.4\% | 91 |
| Yes - visiting services such as banks and other financial institutions | 3.0\% | 28 | 4.0\% | 9 | 2.7\% | 18 | 2.9\% | 4 | 2.8\% | 10 | 3.1\% | 13 | 2.7\% | 11 | 3.0\% | 13 | 3.2\% | 26 |
| Yes - other activity | 1.0\% | 9 | 1.5\% | 3 | 0.9\% | 6 | 0.0\% | 0 | 0.7\% | 3 | 1.6\% | 7 | 1.5\% | 6 | 0.2\% | , | 1.0\% |  |
| No | 68.1\% | 620 | 67.6\% | 154 | 68.3\% | 466 | 62.3\% | 76 | 66.9\% | 237 | 71.1\% | 302 | 62.5\% | 259 | 75.5\% | 329 | 67.4\% | 537 |
| Yes - Browsing | 0.8\% | 8 | 1.0\% | 2 | 0.8\% | 5 | 0.0\% | 0 | 0.7\% | 2 | 1.2\% | 5 | 0.6\% | 2 | 0.6\% | 2 | 0.8\% |  |
| Yes - Café, Restaurant, Pub | 4.2\% | 38 | 3.1\% | 7 | 4.5\% | 31 | 5.4\% | 7 | 4.3\% | 15 | 3.6\% | 15 | 4.4\% | 18 | 4.2\% | 18 | 4.2\% | 34 |
| Yes - Food shopping | 1.4\% | 13 | 1.1\% | 3 | 1.5\% | 10 | 1.5\% | 2 | 2.0\% | 7 | 0.8\% | 3 | 2.6\% | 11 | 0.4\% | 2 | 1.2\% | 10 |
| Yes - Meet family / friends | 1.9\% | 18 | 1.7\% | 4 | 2.0\% | 14 | 3.8\% | 5 | 2.1\% | 7 | 1.3\% | 6 | 2.1\% | 9 | 1.7\% | 7 | 2.1\% | 17 |
| Yes - Work | 0.9\% | 8 | 0.0\% | 0 | 1.2\% | 8 | 0.8\% | 1 | 1.2\% | 4 | 0.7\% | 3 | 1.6\% | 6 | 0.0\% | 0 | 0.9\% |  |
| (Don't Know / varies) | 3.4\% | 31 | 2.6\% | 6 | 3.7\% | 25 | 1.5\% | 2 | 4.6\% | 16 | 3.0\% | 13 | 4.6\% | 19 | 1.7\% | 8 | 3.7\% | 30 |
| Weighted base: |  | 910 |  | 228 |  | 682 |  | 121 |  | 355 |  | 425 |  | 414 |  | 436 |  | 798 |
| Sample: |  | 905 |  | 230 |  | 675 |  | 114 |  | 342 |  | 439 |  | 406 |  | 441 |  | 794 |

Q17 Where did you last buy Books, CDs, DVDS? (EXCLUDING CHRISTMAS SHOPPING)

| Redditch | 30.4\% | 309 | 21.9\% | 57 | 33.3\% | 252 | 36.0\% | 48 | 29.5\% | 113 | 29.6\% | 145 | 29.9\% | 133 | 31.1\% | 157 | 30.8\% | 270 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Internet / Home Delivery | 18.0\% | 183 | 18.0\% | 47 | 18.0\% | 136 | 27.5\% | 37 | 24.6\% | 94 | 9.9\% | 49 | 24.1\% | 107 | 13.3\% | 67 | 18.8\% | 164 |
| Bromsgrove | 7.5\% | 76 | 10.0\% | 26 | 6.6\% | 50 | 7.5\% | 10 | 9.5\% | 36 | 6.1\% | 30 | 8.5\% | 38 | 7.3\% | 37 | 7.3\% | 64 |
| Stratford upon Avon | 4.0\% | 41 | 6.3\% | 16 | 3.2\% | 24 | 0.4\% | 1 | 3.6\% | 14 | 5.2\% | 25 | 4.0\% | 18 | 3.7\% | 19 | 4.2\% | 37 |
| In-store in a supermarket Tesco Extra, Redditch Extra, Oakenshaw, Redditch, B98 7RU | 3.6\% | 37 | 2.0\% | 5 | 4.2\% | 31 | 3.6\% | 5 | 5.4\% | 21 | 2.3\% | 11 | 3.5\% | 15 | 4.0\% | 20 | 4.1\% | 36 |
| Birmingham City Centre | 2.8\% | 28 | 5.0\% | 13 | 2.0\% | 15 | 7.4\% | 10 | 3.6\% | 14 | 0.9\% | 4 | 3.7\% | 16 | 1.6\% | 8 | 3.0\% | 26 |
| In-store in a supermarket | 2.1\% | 21 | 1.4\% | 4 | 2.3\% | 18 | 3.2\% | 4 | 3.4\% | 13 | 0.8\% | 4 | 2.5\% | 11 | 1.7\% | 9 | 2.3\% | 20 |
| Other | 1.6\% | 16 | 2.3\% | 6 | 1.3\% | 10 | 0.0\% | 0 | 1.2\% | 4 | 2.3\% | 11 | 2.2\% | 10 | 1.2\% | 6 | 1.6\% | 14 |
| Merry Hill Shopping Centre | 1.4\% | 14 | 1.9\% | 5 | 1.2\% | 9 | 1.5\% | 2 | 1.5\% | 6 | 1.3\% | 6 | 2.1\% | 9 | 0.9\% | 5 | 1.6\% | 14 |
| Touchwood Shopping Centre, Solihull | 1.1\% | 11 | 1.2\% | 3 | 1.1\% | 8 | 0.5\% | 1 | 1.7\% | 6 | 0.9\% | 4 | 1.5\% | 7 | 0.6\% | 3 | 1.2\% | 11 |
| In-store in a supermarket Tesco, Coldfield Drive, Redditch, Worcestershire B98 7RU | 1.0\% | 10 | 0.5\% | 1 | 1.2\% | 9 | 0.0\% | 0 | 1.4\% | 5 | 1.0\% | 5 | 1.4\% | 6 | 0.8\% | 4 | 0.9\% | 8 |
| Worcester City Centre | 0.8\% | 8 | 1.5\% | 4 | 0.6\% | 4 | 0.0\% | 0 | 0.6\% | 2 | 1.2\% | 6 | 0.5\% | 2 | 0.7\% | 3 | 0.8\% | 7 |
| Leamington Spa | 0.5\% | 5 | 1.0\% | 3 | 0.3\% | 2 | 0.0\% | 0 | 0.2\% | 1 | 0.8\% | 4 | 0.4\% | 2 | 0.6\% | 3 | 0.5\% | 5 |
| Droitwich | 0.3\% | 3 | 0.0\% | 0 | 0.5\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 3 | 0.2\% | 1 | 0.5\% | 2 | 0.4\% | 3 |
| Abroad | 0.3\% | 3 | 0.0\% | 0 | 0.4\% | 3 | 0.0\% | 0 | 0.5\% | 2 | 0.3\% | 1 | 0.1\% | 0 | 0.4\% | 2 | 0.4\% | 3 |
| Cheltenham | 0.2\% | 2 | 0.0\% | 0 | 0.3\% | 2 | 0.4\% | 1 | 0.0\% | 0 | 0.4\% | 2 | 0.5\% | 2 | 0.0\% | 0 | 0.3\% | 2 |
| Local book club | 0.2\% | 2 | 0.4\% | 1 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 2 | 0.0\% | 0 | 0.4\% | 2 | 0.1\% | 1 |
| Studley | 0.2\% | 2 | 0.0\% | 0 | 0.2\% | 2 | 0.0\% | 0 | 0.2\% | 1 | 0.2\% | 1 | 0.1\% | 1 | 0.2\% | 1 | 0.2\% | 2 |
| Dudley | 0.2\% | 2 | 0.0\% | 0 | 0.2\% | 2 | 1.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 2 | 0.2\% | 2 |
| Manchester | 0.2\% | 2 | 0.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 2 | 0.4\% | 2 | 0.0\% | 0 | 0.2\% | 2 |
| Solihull | 0.1\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.1\% | 1 |
| Church Hill District Centre, Tanhouse Lane, Redditch | 0.1\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% | 1 |
| Evesham | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 |
| Shirley Centre | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.1\% | 1 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Alcester | 0.0\% | 0 | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.1\% | 0 | 0.0\% | 0 | 0.1\% | 0 | 0.0\% | 0 |
| (Don't do this type of shopping) | 16.6\% | 169 | 19.3\% | 50 | 15.7\% | 118 | 7.4\% | 10 | 6.4\% | 25 | 26.8\% | 132 | 7.6\% | 34 | 23.4\% | 118 | 13.9\% | 121 |
| (Don't know / can't remember) | 6.7\% | 68 | 6.3\% | 16 | 6.8\% | 52 | 3.2\% | 4 | 6.4\% | 24 | 8.0\% | 39 | 6.6\% | 29 | 6.7\% | 34 | 6.8\% | 59 |
| Weighted base: |  | 1017 |  | 261 |  | 756 |  | 135 |  | 382 |  | 490 |  | 444 |  | 504 |  | 875 |
| Sample: |  | 1017 |  | 264 |  | 753 |  | 126 |  | 368 |  | 511 |  | 438 |  | 511 |  | 876 |




Q19 Where did you last buy goods such as toys, games, bicycles and recreations goods? (EXCLUDING CHRISTMAS SHOPPING)

| Redditch | 19.1\% | 194 | 15.5\% | 40 | 20.3\% | 154 | 21.9\% | 30 | 24.4\% | 93 | 13.7\% | 67 | 17.4\% | 77 | 20.6\% | 104 | 18.9\% | 166 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Internet / Home Delivery | 5.3\% | 54 | 6.9\% | 18 | 4.7\% | 36 | 6.2\% | 8 | 8.9\% | 34 | 2.4\% | 12 | 7.5\% | 33 | 4.1\% | 21 | 5.6\% | 49 |
| Bromsgrove | 4.2\% | 43 | 5.1\% | 13 | 3.9\% | 29 | 5.0\% | 7 | 7.5\% | 28 | 1.5\% | 8 | 5.0\% | 22 | 3.9\% | 19 | 4.7\% | 42 |
| Touchwood Shopping Centre, Solihull | 3.8\% | 39 | 3.9\% | 10 | 3.8\% | 29 | 4.9\% | 7 | 7.0\% | 27 | 1.1\% | 5 | 5.4\% | 24 | 2.1\% | 11 | 4.2\% | 37 |
| Shirley Centre | 1.8\% | 18 | 1.8\% | 5 | 1.8\% | 14 | 2.5\% | 3 | 2.6\% | 10 | 1.0\% | 5 | 2.0\% | 9 | 1.9\% | 10 | 2.1\% | 18 |
| Birmingham City Centre | 1.7\% | 17 | 1.4\% | 4 | 1.8\% | 14 | 5.5\% | 7 | 1.3\% | 5 | 1.0\% | 5 | 2.6\% | 12 | 0.6\% | 3 | 1.9\% | 16 |
| Stratford upon Avon | 1.7\% | 17 | 2.6\% | 7 | 1.3\% | 10 | 1.3\% | 2 | 1.6\% | 6 | 1.8\% | 9 | 2.0\% | 9 | 1.2\% | 6 | 1.8\% | 15 |
| In-store in a supermarket Tesco Extra, Redditch Extra, Oakenshaw, Redditch, B98 7RU | 1.4\% | 14 | 0.7\% | 2 | 1.6\% | 12 | 1.7\% | 2 | 1.2\% | 5 | 1.4\% | 7 | 1.9\% | 9 | 0.9\% | 4 | 1.3\% | 11 |
| In-store in a supermarket | 1.3\% | 14 | 0.3\% | 1 | 1.7\% | 13 | 3.6\% | 5 | 2.0\% | 8 | 0.3\% | 1 | 1.8\% | 8 | 1.2\% | 6 | 1.5\% | 13 |
| Merry Hill Shopping Centre | 1.0\% | 10 | 0.0\% | 0 | 1.4\% | 10 | 0.7\% | 1 | 1.1\% | 4 | 1.1\% | 5 | 1.0\% | 5 | 1.0\% | 5 | 1.2\% | 10 |
| Solihull | 0.8\% | 9 | 0.2\% | 1 | 1.1\% | 8 | 1.8\% | 2 | 1.1\% | 4 | 0.4\% | 2 | 1.5\% | 7 | 0.0\% | 0 | 0.8\% | 7 |
| Other | 0.7\% | 8 | 1.5\% | 4 | 0.5\% | 4 | 3.5\% | 5 | 0.3\% | 1 | 0.4\% | 2 | 0.9\% | 4 | 0.7\% | 4 | 0.9\% | 8 |
| Oldbury | 0.6\% | 6 | 0.4\% | 1 | 0.7\% | 5 | 1.5\% | 2 | 0.7\% | 3 | 0.3\% | 2 | 0.8\% | 3 | 0.6\% | 3 | 0.7\% | 6 |
| Droitwich | 0.6\% | 6 | 0.5\% | 1 | 0.6\% | 4 | 1.5\% | 2 | 0.5\% | 2 | 0.3\% | 2 | 1.0\% | 4 | 0.3\% | 1 | 0.6\% | 6 |
| Worcester City Centre | 0.5\% | 6 | 0.5\% | 1 | 0.6\% | 4 | 1.2\% | 2 | 0.3\% | 1 | 0.5\% | 3 | 0.9\% | 4 | 0.3\% | 2 | 0.6\% | 6 |
| Rubery | 0.5\% | 5 | 0.0\% | 0 | 0.7\% | 5 | 0.0\% | 0 | 0.5\% | 2 | 0.7\% | 4 | 0.4\% | 2 | 0.3\% | 2 | 0.6\% | 5 |
| Alcester | 0.4\% | 4 | 0.1\% | 0 | 0.4\% | 3 | 0.9\% | 1 | 0.1\% | 0 | 0.4\% | 2 | 0.0\% | 0 | 0.7\% | 4 | 0.4\% | 4 |
| Toys R Us, Wolverhampton Road, Oldbury | 0.3\% | 3 | 1.1\% | 3 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.4\% | 2 | 0.4\% | 2 | 0.2\% | 1 | 0.3\% | 3 |
| Northfield | 0.3\% | 3 | 0.0\% | 0 | 0.4\% | 3 | 1.3\% | 2 | 0.3\% | 1 | 0.0\% | 0 | 0.6\% | 3 | 0.0\% | 0 | 0.1\% | 1 |
| Kidderminster | 0.2\% | 2 | 0.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 2 | 0.0\% | 0 | 0.4\% | 2 | 0.0\% | 0 | 0.2\% | 2 |
| Dudley | 0.2\% | 2 | 0.0\% | 0 | 0.2\% | 2 | 0.0\% | 0 | 0.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 2 | 0.2\% | 2 |
| Wythall | 0.1\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% | 1 |
| Church Hill District Centre, Tanhouse Lane, Redditch | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.1\% | 1 |
| Studley | 0.0\% | 0 | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.1\% | 0 | 0.0\% | 0 | 0.1\% | 0 | 0.0\% | 0 |
| Kings Heath | 0.0\% | 0 | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.1\% | 0 | 0.0\% | 0 | 0.1\% | 0 | 0.0\% | 0 |
| (Don't do this type of shopping) | 44.9\% | 457 | 49.7\% | 130 | 43.2\% | 327 | 21.4\% | 29 | 28.8\% | 110 | 63.7\% | 312 | 37.9\% | 168 | 51.2\% | 258 | 43.1\% | 377 |
| (Don't know / can't remember) | 8.5\% | 86 | 6.4\% | 17 | 9.2\% | 70 | 12.1\% | 16 | 9.0\% | 34 | 7.1\% | 35 | 8.5\% | 38 | 7.7\% | 39 | 7.9\% | 69 |
| Weighted base: |  | 1017 |  | 261 |  | 756 |  | 135 |  | 382 |  | 490 |  | 444 |  | 504 |  | 875 |
| Sample: |  | 1017 |  | 264 |  | 753 |  | 126 |  | 368 |  | 511 |  | 438 |  | 511 |  | 876 |



Q20 Where did you last buy chemist goods (including health and beauty products)? (EXCLUDING CHRISTMAS SHOPPING)

| Redditch | 41.5\% | 422 | 36.8\% | 96 | 43.1\% | 326 | 51.1\% | 69 | 38.5\% | 147 | 41.1\% | 201 | 40.0\% | 178 | 42.3\% | 213 | 40.4\% | 353 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Bromsgrove | 16.0\% | 162 | 16.2\% | 42 | 15.9\% | 120 | 16.3\% | 22 | 18.1\% | 69 | 14.6\% | 71 | 15.7\% | 70 | 17.4\% | 88 | 16.4\% | 143 |
| In-store in a supermarket - <br> Tesco Extra, Redditch <br> Extra, Oakenshaw, <br> Redditch, B98 7RU | 6.0\% | 61 | 5.3\% | 14 | 6.3\% | 48 | 5.6\% | 8 | 8.9\% | 34 | 4.0\% | 20 | 5.9\% | 26 | 6.4\% | 32 | 6.2\% | 54 |
| In-store in a supermarket | 4.9\% | 50 | 5.1\% | 13 | 4.9\% | 37 | 3.0\% | 4 | 7.5\% | 29 | 3.6\% | 18 | 6.8\% | 30 | 3.7\% | 18 | 5.5\% | 48 |
| Alcester | 3.4\% | 35 | 3.7\% | 10 | 3.3\% | 25 | 2.8\% | 4 | 2.7\% | 10 | 4.0\% | 19 | 2.6\% | 12 | 3.1\% | 16 | 3.4\% | 30 |
| Stratford upon Avon | 3.0\% | 31 | 4.1\% | 11 | 2.6\% | 20 | 0.7\% | 1 | 2.2\% | 8 | 4.1\% | 20 | 3.3\% | 15 | 3.0\% | 15 | 3.2\% | 28 |
| Birmingham City Centre | 2.1\% | 21 | 2.1\% | 5 | 2.1\% | 16 | 2.7\% | 4 | 3.5\% | 13 | 0.9\% | 5 | 3.6\% | 16 | 1.1\% | 6 | 2.2\% | 19 |
| In-store in a supermarket Morrisons, Warwick Highway, Redditch, B98 0SW | 1.5\% | 16 | 1.4\% | 4 | 1.6\% | 12 | 0.7\% | 1 | 1.7\% | 6 | 1.7\% | 8 | 1.2\% | 5 | 2.0\% | 10 | 1.7\% | 15 |
| In-store in a supermarket Tesco, Coldfield Drive, Redditch, Worcestershire B98 7RU | 1.5\% | 15 | 0.9\% | 2 | 1.7\% | 13 | 1.8\% | 2 | 2.6\% | 10 | 0.5\% | 3 | 1.8\% | 8 | 1.2\% | 6 | 1.6\% | 14 |
| Internet / Home Delivery | 1.4\% | 15 | 1.4\% | 4 | 1.5\% | 11 | 1.5\% | 2 | 1.9\% | 7 | 1.1\% | 6 | 0.9\% | 4 | 2.0\% | 10 | 1.6\% | 14 |
| Touchwood Shopping Centre, Solihull | 1.1\% | 11 | 0.4\% | 1 | 1.3\% | 10 | 2.0\% | 3 | 1.6\% | 6 | 0.5\% | 3 | 1.5\% | 7 | 0.7\% | 4 | 1.2\% | 11 |
| Other | 1.1\% | 11 | 0.7\% | 2 | 1.2\% | 9 | 2.8\% | 4 | 0.5\% | 2 | 0.9\% | 4 | 1.3\% | 6 | 0.7\% | 3 | 1.1\% | 9 |
| Alvechurch | 1.0\% | 10 | 1.5\% | 4 | 0.8\% | 6 | 0.0\% | 0 | 0.8\% | 3 | 1.4\% | 7 | 1.4\% | 6 | 0.8\% | 4 | 0.9\% | 8 |
| Studley | 0.8\% | 8 | 1.6\% | 4 | 0.5\% | 4 | 0.4\% | 1 | 0.6\% | 2 | 1.0\% | 5 | 0.1\% | 1 | 1.3\% | 7 | 0.8\% | 7 |
| Rubery | 0.7\% | 7 | 0.7\% | 2 | 0.7\% | 5 | 1.3\% | 2 | 0.0\% | 0 | 1.1\% | 5 | 1.2\% | 5 | 0.3\% | 2 | 0.6\% | 5 |
| Henley in Arden | 0.7\% | 7 | 0.6\% | 2 | 0.7\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 7 | 0.2\% | 1 | 1.1\% | 5 | 0.4\% | 4 |
| Shirley Centre | 0.6\% | 7 | 0.0\% | 0 | 0.9\% | 7 | 1.2\% | 2 | 0.7\% | 3 | 0.3\% | 1 | 1.0\% | 5 | 0.3\% | 1 | 0.8\% | 7 |
| Merry Hill Shopping Centre | 0.6\% | 6 | 0.5\% | 1 | 0.6\% | 5 | 1.0\% | 1 | 0.4\% | 2 | 0.6\% | 3 | 0.7\% | 3 | 0.6\% | 3 | 0.7\% | 6 |
| Catshill | 0.5\% | 6 | 0.8\% | 2 | 0.5\% | 4 | 0.0\% | 0 | 0.4\% | 2 | 0.8\% | 4 | 0.8\% | 4 | 0.4\% | 2 | 0.4\% | 4 |
| Barnt Green | 0.5\% | 5 | 0.0\% | 0 | 0.7\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 5 | 0.8\% | 4 | 0.3\% | 2 | 0.4\% | 4 |
| Droitwich | 0.4\% | 4 | 0.5\% | 1 | 0.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 4 | 0.2\% | 1 | 0.1\% | 1 | 0.5\% | 4 |
| Manchester | 0.3\% | 3 | 0.6\% | 2 | 0.2\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.3\% | 2 | 0.6\% | 3 | 0.0\% | 0 | 0.3\% | 3 |
| Church Hill District Centre, Tanhouse Lane, Redditch | 0.3\% | 3 | 0.4\% | 1 | 0.2\% | 2 | 1.3\% | 2 | 0.0\% | 0 | 0.2\% | 1 | 0.2\% | 1 | 0.2\% | 1 | 0.2\% | 2 |
| Evesham | 0.3\% | 3 | 0.6\% | 1 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 3 | 0.1\% | 1 | 0.2\% | 1 | 0.3\% | 3 |
| Worcester City Centre | 0.2\% | 2 | 0.2\% | 1 | 0.3\% | 2 | 0.0\% | 0 | 0.2\% | 1 | 0.3\% | 2 | 0.2\% | 1 | 0.3\% | 2 | 0.3\% | 2 |
| Solihull | 0.2\% | 2 | 0.4\% | 1 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.4\% | 2 | 0.4\% | 2 | 0.1\% | 1 | 0.3\% | 2 |
| Winyates District Centre, Winyates Way, Redditch | 0.2\% | 2 | 0.0\% | 0 | 0.3\% | 2 | 0.0\% | 0 | 0.3\% | 1 | 0.2\% | 1 | 0.0\% | 0 | 0.4\% | 2 | 0.1\% | 1 |
| Kidderminster | 0.2\% | 2 | 0.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 2 | 0.0\% | 0 | 0.4\% | 2 | 0.0\% | 0 | 0.2\% | 2 |
| Headless Cross District Centre, Evesham Road, Redditch | 0.2\% | 2 | 0.3\% | 1 | 0.1\% | 1 | 1.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 2 | 0.1\% | 1 |
| Bidford-upon-Avon | 0.1\% | 1 | 0.1\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.1\% | 0 | 0.2\% | 1 | 0.0\% | 0 |
| Coventry | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% | 1 |
| Woodrow District Centre, Studley Road, Redditch | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% | 1 |
| Warwick | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 |
| Leamington Spa | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.1\% | 1 |
| (Don't do this type of shopping) | 4.5\% | 46 | 10.0\% | 26 | 2.6\% | 20 | 0.0\% | 0 | 1.8\% | 7 | 7.6\% | 37 | 1.8\% | 8 | 6.8\% | 34 | 3.7\% | 33 |
| (Don't know / can't remember) | 3.7\% | 38 | 2.5\% | 7 | 4.1\% | 31 | 2.3\% | 3 | 3.6\% | 14 | 4.3\% | 21 | 4.6\% | 21 | 2.3\% | 12 | 4.2\% | 37 |
| Weighted base: |  | 1017 |  | 261 |  | 756 |  | 135 |  | 382 |  | 490 |  | 444 |  | 504 |  | 875 |
| Sample: |  | 1017 |  | 264 |  | 753 |  | 126 |  | 368 |  | 511 |  | 438 |  | 511 |  | 876 |


| By Demographics (Weighted) | Redditch Retail and Leisure Survey | Page 64 |
| :--- | ---: | ---: |
| Weighted: | For White Young Green | April 2008 |


| Total | Male | Female | 18 to 34 | 35 to 54 | $55+$ | ABC1 | C2DE | Car in hhold |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Q21 Where did you last buy electrical items, such as televisions, washing machines and computers? (EXCLUDING CHRISTMAS SHOPPING)

| Redditch | 33.2\% | 338 | 30.5\% | 80 | 34.1\% | 258 | 32.3\% | 43 | 33.1\% | 126 | 33.4\% | 164 | 29.8\% | 132 | 35.9\% | 181 | 33.6\% | 294 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Internet / Home Delivery | 12.1\% | 123 | 14.5\% | 38 | 11.3\% | 85 | 14.7\% | 20 | 16.5\% | 63 | 7.9\% | 38 | 14.6\% | 65 | 9.6\% | 48 | 12.9\% | 113 |
| Bromsgrove | 5.9\% | 60 | 5.3\% | 14 | 6.2\% | 47 | 6.4\% | 9 | 3.7\% | 14 | 7.7\% | 38 | 5.0\% | 22 | 6.0\% | 30 | 5.6\% | 49 |
| Touchwood Shopping Centre, Solihull | 5.3\% | 54 | 3.4\% | 9 | 5.9\% | 45 | 5.8\% | 8 | 6.2\% | 24 | 4.2\% | 21 | 7.7\% | 34 | 3.2\% | 16 | 5.7\% | 50 |
| Birmingham City Centre | 2.9\% | 29 | 4.4\% | 12 | 2.3\% | 17 | 4.4\% | 6 | 3.9\% | 15 | 1.7\% | 8 | 5.0\% | 22 | 1.2\% | 6 | 3.1\% | 27 |
| In-store in a supermarket Tesco Extra, Redditch Extra, Oakenshaw, Redditch, B98 7RU | 2.3\% | 24 | 2.5\% | 7 | 2.2\% | 17 | 2.8\% | 4 | 3.4\% | 13 | 1.4\% | 7 | 1.3\% | 6 | 3.5\% | 18 | 2.5\% | 22 |
| Stratford upon Avon | 2.1\% | 21 | 3.6\% | 9 | 1.5\% | 11 | 0.9\% | 1 | 1.0\% | 4 | 3.1\% | 15 | 1.0\% | 4 | 3.0\% | 15 | 2.0\% | 17 |
| Other | 2.0\% | 20 | 3.2\% | 8 | 1.5\% | 12 | 2.6\% | 4 | 1.4\% | 5 | 2.2\% | 11 | 2.6\% | 11 | 1.5\% | 7 | 1.7\% | 15 |
| Merry Hill Shopping Centre | 1.7\% | 17 | 1.8\% | 5 | 1.6\% | 12 | 1.5\% | 2 | 2.8\% | 11 | 0.9\% | 4 | 2.2\% | 10 | 1.4\% | 7 | 1.9\% | 17 |
| Kidderminster | 1.5\% | 15 | 1.5\% | 4 | 1.5\% | 11 | 4.2\% | 6 | 2.0\% | 8 | 0.4\% | 2 | 1.4\% | 6 | 1.6\% | 8 | 1.7\% | 15 |
| Shirley Centre | 1.3\% | 13 | 0.6\% | 1 | 1.6\% | 12 | 1.9\% | 3 | 1.4\% | 5 | 1.1\% | 5 | 1.4\% | 6 | 1.1\% | 5 | 1.5\% | 13 |
| Droitwich | 1.2\% | 12 | 2.4\% | 6 | 0.8\% | 6 | 0.0\% | 0 | 0.5\% | 2 | 2.1\% | 10 | 0.8\% | 3 | 1.8\% | 9 | 1.2\% | 10 |
| In-store in a supermarket Tesco, Coldfield Drive, Redditch, Worcestershire B98 7RU | 1.2\% | 12 | 0.4\% | 1 | 1.4\% | 11 | 1.2\% | 2 | 1.1\% | 4 | 1.2\% | 6 | 1.4\% | 6 | 1.1\% | 6 | 0.9\% | 8 |
| Solihull | 0.9\% | 9 | 0.7\% | 2 | 1.0\% | 8 | 1.9\% | 3 | 0.9\% | 3 | 0.7\% | 3 | 1.2\% | 5 | 0.8\% | 4 | 1.1\% | 9 |
| Worcester City Centre | 0.8\% | 8 | 0.5\% | 1 | 0.9\% | 7 | 0.0\% | 0 | 1.1\% | 4 | 0.7\% | 4 | 0.9\% | 4 | 0.4\% | 2 | 0.9\% | 8 |
| Selly Oak, Birmingham | 0.8\% | 8 | 0.6\% | 2 | 0.8\% | 6 | 0.0\% | 0 | 1.2\% | 5 | 0.7\% | 3 | 1.6\% | 7 | 0.2\% | 1 | 0.8\% | 7 |
| In-store in a supermarket | 0.6\% | 6 | 0.7\% | 2 | 0.5\% | 4 | 0.0\% | 0 | 0.5\% | 2 | 0.8\% | 4 | 0.6\% | 3 | 0.6\% | 3 | 0.6\% | 5 |
| Sears Retail Park, Shirley | 0.2\% | 2 | 0.0\% | 0 | 0.3\% | 2 | 0.8\% | 1 | 0.2\% | 1 | 0.1\% | 1 | 0.4\% | 2 | 0.0\% | 0 | 0.3\% | 2 |
| Dudley | 0.2\% | 2 | 0.0\% | 0 | 0.3\% | 2 | 0.0\% | 0 | 0.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 2 | 0.3\% | 2 |
| Alcester | 0.2\% | 2 | 0.3\% | 1 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 2 | 0.0\% | 0 | 0.3\% | 2 | 0.2\% | 2 |
| Evesham | 0.2\% | 2 | 0.0\% | 0 | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 2 | 0.2\% | 1 | 0.2\% | 1 | 0.2\% | 2 |
| Barnt Green | 0.2\% | 2 | 0.0\% | 0 | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 2 | 0.0\% | 0 | 0.3\% | 2 | 0.0\% | 0 |
| Halesowen | 0.1\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.1\% | 1 |
| Wolverhampton City Centre | 0.1\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 |
| Apollo 2000, Redditch | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 |
| Leamington Spa | 0.1\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% | 1 |
| Matalan, Jinnah Road, Redditch | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 |
| Headless Cross District Centre, Evesham Road, Redditch | 0.1\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 |
| (Don't do this type of shopping) | 14.3\% | 145 | 13.9\% | 36 | 14.4\% | 109 | 7.4\% | 10 | 10.2\% | 39 | 19.3\% | 95 | 11.3\% | 50 | 17.3\% | 87 | 12.4\% | 108 |
| (Don't know / can't remember) | 8.5\% | 86 | 8.4\% | 22 | 8.5\% | 64 | 10.6\% | 14 | 7.8\% | 30 | 8.6\% | 42 | 9.6\% | 43 | 7.5\% | 38 | 8.3\% | 73 |
| Weighted base: |  | 1017 |  | 261 |  | 756 |  | 135 |  | 382 |  | 490 |  | 444 |  | 504 |  | 875 |
| Sample: |  | 1017 |  | 264 |  | 753 |  | 126 |  | 368 |  | 511 |  | 438 |  | 511 |  | 876 |

## Q22 How do you normally travel to...? (CENTRE MENTIONED AT Q22)

Only those who purchase electrical items, such as televisions, washing machines and computers not via the internet at Q21

| Car/van (as driver) | $64.9 \%$ | 430 | $78.4 \%$ | 130 | $60.5 \%$ | 300 | $65.5 \%$ | 59 | $72.5 \%$ | 181 | $58.5 \%$ | 184 | $73.8 \%$ | 211 | $60.4 \%$ | 200 | $73.3 \%$ | 426 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Car/van (as passenger) | $18.1 \%$ | 120 | $4.4 \%$ | 7 | $22.7 \%$ | 113 | $15.6 \%$ | 14 | $14.8 \%$ | 37 | $21.9 \%$ | 69 | $15.1 \%$ | 43 | $19.5 \%$ | 65 | $17.2 \%$ | 100 |
| Bus, minibus or coach | $7.2 \%$ | 48 | $3.7 \%$ | 6 | $8.3 \%$ | 41 | $7.1 \%$ | 6 | $4.6 \%$ | 12 | $9.2 \%$ | 29 | $4.2 \%$ | 12 | $9.4 \%$ | 31 | $2.7 \%$ | 16 |
| Motorcycle, scooter or | $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.2 \%$ | 1 | $1.0 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.3 \%$ | 1 | $0.0 \%$ | 0 |
| $\quad$ moped |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Walk | $4.9 \%$ | 32 | $5.5 \%$ | 9 | $4.6 \%$ | 23 | $10.8 \%$ | 10 | $3.2 \%$ | 8 | $4.6 \%$ | 14 | $3.3 \%$ | 10 | $6.3 \%$ | 21 | $2.9 \%$ | 17 |
| Taxi | $0.4 \%$ | 3 | $1.1 \%$ | 2 | $0.2 \%$ | 1 | $0.0 \%$ | 0 | $0.4 \%$ | 1 | $0.6 \%$ | 2 | $0.3 \%$ | 1 | $0.3 \%$ | 1 | $0.0 \%$ | 0 |
| Train | $0.6 \%$ | 4 | $2.5 \%$ | 4 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.2 \%$ | 3 | $0.3 \%$ | 1 | $1.0 \%$ | 3 | $0.4 \%$ | 1 | $0.5 \%$ | 3 |
| Metro | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Bicycle | $0.3 \%$ | 2 | $1.2 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.8 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.6 \%$ | 2 | $0.3 \%$ | 2 |
| Other | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Delivered | $0.1 \%$ | 1 | $0.4 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.2 \%$ | 1 | $0.0 \%$ | 0 | $0.2 \%$ | 1 | $0.0 \%$ | 0 | $0.1 \%$ | 1 |
| (Don't know / varies) | $3.3 \%$ | 22 | $2.8 \%$ | 5 | $3.5 \%$ | 17 | $0.0 \%$ | 0 | $2.3 \%$ | 6 | $5.0 \%$ | 16 | $2.1 \%$ | 6 | $2.7 \%$ | 9 | $2.9 \%$ | 17 |
| Weighted base: |  | 662 |  | 165 |  | 497 |  | 90 |  | 250 |  | 315 |  | 286 |  | 331 |  | 581 |
| Sample: |  | 666 |  | 170 |  | 496 |  | 84 |  | 244 |  | 330 |  | 285 |  | 336 | 588 |  |


| By Demographics (Weighted) | Redditch Retail and Leisure Survey | Page 65 |
| :--- | ---: | ---: |
| Weighted: | For White Young Green | April 2008 |

## Q23 Where did you last buy DIY goods? (EXCLUDING CHRISTMAS SHOPPING)

| B \& Q- Jinnah Road off Tunnel Drive, Smallwood, Redditch, B98 7ER | 37.5\% | 382 | 32.3\% | 84 | 39.3\% | 297 | 47.1\% | 63 | 40.7\% | 155 | 32.5\% | 159 | 39.3\% | 174 | 35.2\% | 177 | 40.6\% | 355 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Focus (with Garden Centre)54 Birmingham Road, Bromsgorve, B61 0DD | 8.3\% | 84 | 6.8\% | 18 | 8.8\% | 67 | 10.2\% | 14 | 10.8\% | 41 | 6.0\% | 29 | 10.4\% | 46 | 7.3\% | 37 | 9.3\% | 81 |
| Redditch | 6.7\% | 68 | 8.4\% | 22 | 6.1\% | 46 | 5.4\% | 7 | 7.3\% | 28 | 6.6\% | 32 | 6.5\% | 29 | 7.3\% | 37 | 5.7\% | 49 |
| Homebase- Abbey Trading Centre, Alvechurch Highway, Redditch, B97 6RF | 5.6\% | 57 | 5.1\% | 13 | 5.8\% | 44 | 2.2\% | 3 | 5.9\% | 22 | 6.5\% | 32 | 7.0\% | 31 | 4.8\% | 24 | 6.3\% | 55 |
| Bromsgrove | 3.8\% | 38 | 5.9\% | 16 | 3.0\% | 23 | 3.7\% | 5 | 5.4\% | 21 | 2.5\% | 12 | 4.3\% | 19 | 3.8\% | 19 | 3.9\% | 34 |
| B \& Q- Unit A, The Maybird Centre, Birmingham Rd, Stratford-upon-Avon | 2.0\% | 21 | 2.7\% | 7 | 1.8\% | 14 | 1.5\% | 2 | 1.7\% | 7 | 2.3\% | 11 | 2.2\% | 10 | 2.0\% | 10 | 2.1\% | 18 |
| Wickes- Redditch, Redditch Ringway, St Georges, Redditch, B98 8DU | 1.5\% | 16 | 1.2\% | 3 | 1.6\% | 12 | 2.7\% | 4 | 2.4\% | 9 | 0.6\% | 3 | 1.4\% | 6 | 1.9\% | 9 | 1.6\% | 14 |
| Focus (with Garden centre)Parsonage Drive, Rednal, Longbridge, B45 8AS | 1.4\% | 14 | 1.3\% | 4 | 1.4\% | 10 | 0.0\% | 0 | 0.9\% | 4 | 2.1\% | 10 | 1.9\% | 9 | 1.0\% | 5 | 1.2\% | 10 |
| Other | 1.2\% | 13 | 1.6\% | 4 | 1.1\% | 8 | 3.3\% | 4 | 0.9\% | 4 | 1.0\% | 5 | 1.7\% | 8 | 1.0\% | 5 | 1.0\% | 9 |
| Alcester | 1.0\% | 10 | 1.6\% | 4 | 0.7\% | 6 | 0.0\% | 0 | 0.5\% | 2 | 1.4\% | 7 | 0.8\% | 4 | 0.6\% | 3 | 1.0\% | 9 |
| Stratford upon Avon | 0.6\% | 6 | 1.2\% | 3 | 0.4\% | 3 | 0.0\% | 0 | 1.0\% | 4 | 0.5\% | 2 | 1.3\% | 6 | 0.1\% | 1 | 0.7\% | 6 |
| Birmingham City Centre | 0.6\% | 6 | 1.3\% | 3 | 0.4\% | 3 | 1.2\% | 2 | 0.5\% | 2 | 0.6\% | 3 | 0.7\% | 3 | 0.5\% | 3 | 0.5\% | 4 |
| Internet / Home Delivery | 0.6\% | 6 | 1.4\% | 4 | 0.3\% | 2 | 0.0\% | 0 | 1.0\% | 4 | 0.4\% | 2 | 0.8\% | 4 | 0.4\% | 2 | 0.5\% | 5 |
| Homebase- Roman Way Retail Park, Kidderminster Rd, Droitwich, WR9 9AY | 0.6\% | 6 | 0.0\% | 0 | 0.8\% | 6 | 0.0\% | 0 | 0.4\% | 2 | 0.8\% | 4 | 0.1\% | 0 | 0.3\% | 2 | 0.6\% | 6 |
| B \& Q- Mucklow Hill, Halesowen, Dudley, West Midlands, B62 8EP | 0.5\% | 5 | 0.7\% | 2 | 0.4\% | 3 | 0.0\% | 0 | 0.5\% | 2 | 0.6\% | 3 | 0.0\% | 0 | 0.6\% | 3 | 0.5\% | 5 |
| Touchwood Shopping Centre, Solihull | 0.4\% | 4 | 0.0\% | 0 | 0.5\% | 4 | 0.0\% | 0 | 1.0\% | 4 | 0.0\% | 0 | 0.5\% | 2 | 0.1\% | 1 | 0.3\% | 3 |
| Homebase- Avon Ind. Est., Birmingham Rd, Stratford-upon-Avon, CV37 0AE | 0.3\% | 4 | 0.5\% | 1 | 0.3\% | 2 | 0.0\% | 0 | 0.4\% | 2 | 0.4\% | 2 | 0.6\% | 3 | 0.1\% | 1 | 0.4\% | 4 |
| Worcester City Centre | 0.3\% | 3 | 0.5\% | 1 | 0.2\% | 1 | 0.0\% | 0 | 0.4\% | 1 | 0.3\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.3\% | 3 |
| B \& Q- Four Pools Retail Park, Four Pools Lane, Evesham, WR11 1DJ | 0.2\% | 3 | 1.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.3\% | 2 | 0.0\% | 0 | 0.5\% | 3 | 0.3\% | 3 |
| B \& Q, Marshall Lake Retail Park, Shirley | 0.2\% | 2 | 0.0\% | 0 | 0.3\% | 2 | 0.0\% | 0 | 0.2\% | 1 | 0.3\% | 2 | 0.2\% | 1 | 0.3\% | 2 | 0.3\% | 2 |
| Homebase- Sears Ret Pk, Oakenshaw Rd, Shirley, Solihull, West M., B90 4QY | 0.2\% | 2 | 0.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.1\% | 1 | 0.3\% | 1 | 0.3\% | 1 | 0.1\% | 1 | 0.2\% | 2 |
| Shirley | 0.2\% | 2 | 0.3\% | 1 | 0.1\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.1\% | 1 | 0.3\% | 1 | 0.1\% | 1 | 0.2\% | 2 |
| Tony Handyman, Barnt Green | 0.2\% | 2 | 0.0\% | 0 | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 2 | 0.4\% | 2 | 0.0\% | 0 | 0.2\% | 2 |
| Barnt Green | 0.2\% | 2 | 0.0\% | 0 | 0.2\% | 2 | 0.0\% | 0 | 0.4\% | 2 | 0.0\% | 0 | 0.4\% | 2 | 0.0\% | 0 | 0.2\% | 2 |
| In-store in a supermarket | 0.1\% | 2 | 0.0\% | 0 | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 2 | 0.0\% | 0 | 0.3\% | 2 | 0.1\% | 1 |
| B \& Q- Green Street, Kidderminster, Worcs, DY10 1AX | 0.1\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.1\% | 1 |
| Kidderminster | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 |
| Headless Cross, Redditch | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 |
| Tony Handyman, Redditch | 0.1\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 |
| Solihull | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.1\% | 1 |
| Homebase- Findlay Rd, High Street, Kings Heath, Birmingham, B14 7SN | 0.1\% | 1 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 |
| Evesham | 0.1\% | 1 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.1\% | 1 | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 |
| (Don't do this type of shopping) | 18.8\% | 191 | 16.5\% | 43 | 19.6\% | 148 | 15.5\% | 21 | 10.3\% | 39 | 26.1\% | 128 | 12.1\% | 54 | 24.5\% | 124 | 14.9\% | 130 |
| (Don't know / can't remember) | 6.5\% | 66 | 8.3\% | 22 | 5.8\% | 44 | 7.3\% | 10 | 6.3\% | 24 | 6.4\% | 31 | 6.3\% | 28 | 6.1\% | 31 | 6.5\% | 57 |
| Weighted base: |  | 1017 |  | 261 |  | 756 |  | 135 |  | 382 |  | 490 |  | 444 |  | 504 |  | 875 |
| Sample: |  | 1017 |  | 264 |  | 753 |  | 126 |  | 368 |  | 511 |  | 438 |  | 511 |  | 876 |


| By Demographics (W |  |  |  | ddi | tch R | eta | 1 an | L | eisur | S | rvey |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Weighted: |  |  |  |  | For | W | e Y | 11 | Gr | en |  |  |  |  |  |  | Apri | 008 |
|  | Tota |  | Male |  | Fema |  | 18 to |  | 35 to |  | 55+ |  | ABC |  | C2D |  | Car in h | hold |
| Q24 How do you n Only those who | y travel <br> e DIY go |  | (CENT <br> t via the | E M <br> ntern | ENTION <br> et at Q23 |  | 「 Q24) |  |  |  |  |  |  |  |  |  |  |  |
| Car/van (as driver) | 68.7\% | 518 | 82.2\% | 158 | 64.0\% | 359 | 64.2\% | 67 | 77.3\% | 243 | 62.3\% | 205 | 76.9\% | 275 | 62.2\% | 216 | 75.5\% | 515 |
| Car/van (as passenger) | 18.9\% | 143 | 3.8\% | 7 | 24.1\% | 136 | 20.6\% | 21 | 12.2\% | 38 | 25.0\% | 82 | 14.2\% | 51 | 21.8\% | 76 | 17.5\% | 119 |
| Bus, minibus or coach | 2.8\% | 21 | 1.9\% | 4 | 3.2\% | 18 | 1.9\% | 2 | 0.9\% | 3 | 4.8\% | 16 | 0.6\% | 2 | 5.5\% | 19 | 0.8\% |  |
| Motorcycle, scooter or moped | 0.3\% | 2 | 0.5\% | 1 | 0.2\% | 1 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% |  |
| Walk | 7.3\% | 55 | 9.9\% | 19 | 6.4\% | 36 | 10.6\% | 11 | 8.2\% | 26 | 5.2\% | 17 | 6.6\% | 24 | 8.1\% | 28 | 4.7\% | 32 |
| Taxi | 0.4\% | 3 | 0.5\% | 1 | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 3 | 0.3\% | 1 | 0.6\% | 2 | 0.1\% |  |
| Train | 0.1\% | 1 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% |  |
| Metro | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  |
| Bicycle | 0.1\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% |  |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  |
| (Don't know / varies) | 1.4\% | 10 | 0.4\% | 1 | 1.7\% | 10 | 1.7\% | 2 | 1.4\% | 4 | 1.3\% | 4 | 1.3\% | 5 | 1.2\% | 4 | 1.3\% | $9$ |
| Weighted base: |  | 754 |  | 193 |  | 561 |  | 104 |  | 314 |  | 329 |  | 358 |  | 348 |  | 682 |
| Sample: |  | 748 |  | 197 |  | 551 |  | 95 |  | 304 |  | 342 |  | 352 |  | 351 |  | 677 |

## Q25 Where did you last buy furniture, carpets and floor coverings? (EXCLUDING CHRISTMAS SHOPPING)

| Redditch | 23.1\% | 235 | 22.6\% | 59 | 23.4\% | 176 | 25.1\% | 34 | 22.8\% | 87 | 22.7\% | 111 | 21.7\% | 97 | 24.8\% | 125 | 23.3\% | 204 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Bromsgrove | 9.0\% | 92 | 9.8\% | 25 | 8.8\% | 66 | 6.7\% | 9 | 8.9\% | 34 | 9.9\% | 49 | 9.6\% | 43 | 8.7\% | 44 | 9.1\% | 80 |
| Birmingham City Centre | 5.5\% | 55 | 4.1\% | 11 | 5.9\% | 45 | 8.7\% | 12 | 6.0\% | 23 | 4.1\% | 20 | 6.1\% | 27 | 5.1\% | 26 | 6.1\% | 54 |
| Droitwich | 3.9\% | 39 | 1.2\% | 3 | 4.8\% | 36 | 1.2\% | 2 | 5.8\% | 22 | 3.1\% | 15 | 4.0\% | 18 | 3.6\% | 18 | 3.8\% | 33 |
| Touchwood Shopping Centre, Solihull | 3.5\% | 36 | 3.2\% | 8 | 3.7\% | 28 | 6.7\% | 9 | 4.1\% | 16 | 2.1\% | 11 | 5.5\% | 25 | 1.7\% | 9 | 4.0\% | 35 |
| Alcester | 2.7\% | 27 | 4.9\% | 13 | 1.9\% | 14 | 0.9\% | 1 | 2.5\% | 10 | 3.3\% | 16 | 3.6\% | 16 | 1.3\% | 7 | 3.1\% | 27 |
| Internet / Home Delivery | 2.6\% | 26 | 2.5\% | 7 | 2.6\% | 20 | 4.6\% | 6 | 3.6\% | 14 | 1.1\% | 5 | 2.4\% | 11 | 3.0\% | 15 | 2.3\% | 20 |
| Stratford upon Avon | 2.4\% | 24 | 1.3\% | 3 | 2.8\% | 21 | 0.0\% | 0 | 2.6\% | 10 | 2.7\% | 13 | 1.7\% | 8 | 2.8\% | 14 | 2.6\% | 22 |
| Other | 2.2\% | 22 | 1.2\% | 3 | 2.5\% | 19 | 1.8\% | 2 | 3.2\% | 12 | 1.5\% | 7 | 2.9\% | 13 | 1.5\% | 7 | 2.5\% | 22 |
| Worcester City Centre | 1.3\% | 13 | 2.5\% | 6 | 0.9\% | 7 | 0.0\% | 0 | 1.8\% | 7 | 1.3\% | 7 | 1.0\% | 4 | 1.8\% | 9 | 1.3\% | 11 |
| Kidderminster | 1.2\% | 12 | 1.1\% | 3 | 1.2\% | 9 | 2.2\% | 3 | 0.9\% | 4 | 1.1\% | 6 | 2.3\% | 10 | 0.3\% | 2 | 1.4\% | 12 |
| Shirley Centre | 1.0\% | 10 | 1.1\% | 3 | 1.0\% | 7 | 1.9\% | 3 | 1.2\% | 5 | 0.6\% | 3 | 1.1\% | 5 | 1.0\% | 5 | 1.1\% | 9 |
| Merry Hill Shopping Centre | 0.8\% | 8 | 0.1\% | 0 | 1.1\% | 8 | 0.3\% | 0 | 1.2\% | 4 | 0.7\% | 4 | 1.1\% | 5 | 0.7\% | 4 | 1.0\% | 8 |
| Solihull | 0.6\% | 6 | 0.0\% | 0 | 0.8\% | 6 | 1.4\% | 2 | 0.8\% | 3 | 0.2\% | 1 | 0.9\% | 4 | 0.4\% | 2 | 0.7\% | 6 |
| IKEA, Park Lane, Wednesbury | 0.4\% | 4 | 0.3\% | 1 | 0.5\% | 4 | 2.2\% | 3 | 0.2\% | 1 | 0.1\% | 1 | 0.9\% | 4 | 0.1\% | 1 | 0.5\% | 4 |
| Evesham | 0.3\% | 4 | 0.3\% | 1 | 0.3\% | 3 | 0.0\% | 0 | 0.2\% | 1 | 0.5\% | 3 | 0.2\% | 1 | 0.5\% | 3 | 0.3\% | 3 |
| Stratford upon Avon | 0.3\% | 3 | 0.0\% | 0 | 0.4\% | 3 | 0.0\% | 0 | 0.6\% | 2 | 0.2\% | 1 | 0.3\% | 2 | 0.4\% | 2 | 0.4\% | 3 |
| Dudley | 0.3\% | 3 | 0.0\% | 0 | 0.4\% | 3 | 0.0\% | 0 | 0.4\% | 2 | 0.2\% | 1 | 0.0\% | 0 | 0.5\% | 3 | 0.3\% | 3 |
| Cheltenham | 0.2\% | 2 | 0.5\% | 1 | 0.1\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.2\% | 1 | 0.5\% | 2 | 0.0\% | 0 | 0.3\% | 2 |
| Longbridge | 0.2\% | 2 | 0.0\% | 0 | 0.3\% | 2 | 0.0\% | 0 | 0.5\% | 2 | 0.0\% | 0 | 0.4\% | 2 | 0.0\% | 0 | 0.2\% | 2 |
| Catshill | 0.2\% | 2 | 0.0\% | 0 | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 2 | 0.0\% | 0 | 0.4\% | 2 | 0.0\% | 0 |
| Greenland's District Centre, Studley Road, Redditch | 0.2\% | 2 | 0.0\% | 0 | 0.3\% | 2 | 0.7\% | 1 | 0.0\% | 0 | 0.2\% | , | 0.0\% | 0 | 0.4\% | 2 | 0.1\% | 1 |
| Barnt Green | 0.2\% | 2 | 0.0\% | 0 | 0.2\% | 2 | 0.0\% | 0 | 0.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 2 |
| Stourbridge | 0.2\% | 2 | 0.0\% | 0 | 0.2\% | 2 | 1.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 2 | 0.0\% | 0 | 0.2\% | 2 |
| Studley | 0.1\% | 2 | 0.2\% | 1 | 0.1\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 | 0.0\% | 0 | 0.3\% | 2 | 0.1\% | 1 |
| Halesowen | 0.1\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.1\% | 1 |
| Warwick | 0.1\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 |
| Wythall | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 |
| Kings Heath | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Homebase, Abbey Trading Centre, Alvechurch Highway, Redditch, B97 6RF | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.1\% | 1 |
| Batchley District Centre, Batchley Road | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.1\% | 1 |
| In-store in a supermarket | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 |
| Carpet Right, Redditch | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 |
| Allied Carpets, Abbey Trading Centre, Alvechurch Highway, Redditch | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.1\% | 1 |
| Leamington Spa | 0.1\% | 1 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.1\% | 1 | 0.0\% | 0 | 0.1\% | 1 | 0.1\% | 1 |
| Coventry | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't do this type of shopping) | 24.0\% | 245 | 29.3\% | 76 | 22.2\% | 168 | 19.2\% | 26 | 18.3\% | 70 | 29.7\% | 146 | 19.8\% | 88 | 27.9\% | 141 | 21.5\% | 188 |
| (Don't know / can't remember) | 12.6\% | 128 | 13.6\% | 35 | 12.2\% | 93 | 14.8\% | 20 | 12.3\% | 47 | 12.5\% | 61 | 13.0\% | 58 | 11.3\% | 57 | 13.0\% | 114 |
| Weighted base: |  | 1017 |  | 261 |  | 756 |  | 135 |  | 382 |  | 490 |  | 444 |  | 504 |  | 875 |
| Sample: |  | 1017 |  | 264 |  | 753 |  | 126 |  | 368 |  | 511 |  | 438 |  | 511 |  | 876 |


| By Demographics (W |  |  |  | di | ch R | eta | il an |  | eisur |  | rvey |  |  |  |  |  |  | e 67 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Weighted: |  |  |  |  | For | h | ( Y | In | Gr | n |  |  |  |  |  |  | April | 2008 |
|  | Tota |  | Male |  | Femal |  | 18 to |  | 35 to |  | 55+ |  | ABC |  | C2D |  | Car in h | hold |
| Q26 How do you n Only those who | y travel <br> e furnitur | to...? | (CENTR <br> pets and | E M <br> loor | NTIONE overings | D AT not via | Q26) <br> the inte |  |  |  |  |  |  |  |  |  |  |  |
| Car/van (as driver) | 68.3\% | 422 | 85.0\% | 121 | 63.3\% | 301 | 65.1\% | 54 | 77.7\% | 195 | 60.5\% | 168 | 79.4\% | 228 | 59.3\% | 173 | 75.4\% | 417 |
| Car/van (as passenger) | 19.4\% | 120 | 4.4\% | 6 | 23.9\% | 114 | 16.3\% | 13 | 13.6\% | 34 | 25.8\% | 72 | 11.2\% | 32 | 25.0\% | 73 | 16.2\% | 89 |
| Bus, minibus or coach | 4.0\% | 25 | 3.9\% | 6 | 4.0\% | 19 | 4.3\% | 4 | 2.7\% | 7 | 5.1\% | 14 | 2.3\% | 7 | 5.5\% | 16 | 1.1\% |  |
| Motorcycle, scooter or moped | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.2\% |  |
| Walk | 3.8\% | 24 | 5.8\% | 8 | 3.3\% | 16 | 6.4\% | 5 | 2.1\% | 5 | 4.7\% | 13 | 2.4\% | 7 | 5.5\% | 16 | 3.5\% | 19 |
| Taxi | 0.5\% | 3 | 0.0\% | 0 | 0.6\% | 3 | 2.4\% | 2 | 0.0\% | 0 | 0.4\% | 1 | 0.4\% | 1 | 0.7\% | 2 | 0.2\% |  |
| Train | 0.4\% | 2 | 0.3\% | 0 | 0.4\% | 2 | 1.9\% | 2 | 0.4\% | 1 | 0.0\% | 0 | 0.5\% | 2 | 0.1\% | 0 | 0.4\% |  |
| Metro | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  |
| Bicycle | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  |
| Delivered | 0.8\% | 5 | 0.0\% | 0 | 1.1\% | 5 | 1.2\% | 1 | 0.5\% | 1 | 0.9\% | 3 | 0.5\% | 1 | 1.2\% | 4 | 0.6\% |  |
| (Don't know / varies) | 2.6\% | 16 | 0.7\% | 1 | 3.2\% | 15 | 2.3\% | 2 | 3.0\% | 8 | 2.2\% | 6 | 3.3\% | 9 | 2.3\% | 7 | 2.4\% | 13 |
| Weighted base: |  | 618 |  | 143 |  | 475 |  | 83 |  | 251 |  | 278 |  | 287 |  | 292 |  | 553 |
| Sample: |  | 623 |  | 150 |  | 473 |  | 79 |  | 247 |  | 290 |  | 289 |  | 295 |  | 556 |

Q27 Do the people who live in your house, including you, make use of electronic home shopping (i.e. Internet or TV Shopping)?

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Yes, Internet | $41.5 \%$ | 422 | $38.7 \%$ | 101 | $42.5 \%$ | 321 | $69.1 \%$ | 93 | $58.0 \%$ | 221 | $21.4 \%$ | 105 | $57.7 \%$ | 256 | $29.6 \%$ | 149 | $45.0 \%$ | 393 |
| Yes, TV Shopping | $1.9 \%$ | 20 | $2.5 \%$ | 6 | $1.8 \%$ | 13 | $0.0 \%$ | 0 | $2.2 \%$ | 8 | $2.4 \%$ | 12 | $1.8 \%$ | 8 | $2.1 \%$ | 10 | $1.7 \%$ | 14 |
| Yes, both | $3.5 \%$ | 36 | $3.8 \%$ | 10 | $3.5 \%$ | 26 | $2.9 \%$ | 4 | $5.0 \%$ | 19 | $2.7 \%$ | 13 | $3.6 \%$ | 16 | $3.2 \%$ | 16 | $4.0 \%$ | 35 |
| No | $53.0 \%$ | 539 | $55.0 \%$ | 144 | $52.3 \%$ | 395 | $28.0 \%$ | 38 | $34.8 \%$ | 133 | $73.5 \%$ | 360 | $36.9 \%$ | 164 | $65.1 \%$ | 328 | $49.3 \%$ | 431 |
| Weighted base: |  | 1017 |  | 261 |  | 756 |  | 135 |  | 382 |  | 490 |  | 444 | 504 | 875 |  |  |
| Sample: |  | 1017 |  | 264 |  | 753 |  | 126 |  | 368 |  | 511 |  | 438 | 511 | 876 |  |  |

Q28 Which goods or services does your household currently purchase via electronic home shopping? Only those who currently purchase goods via electronic home shopping at Q27

| Food | 13.4\% | 64 | 17.0\% | 20 | 12.2\% | 44 | 15.4\% | 15 | 15.7\% | 39 | 7.7\% | 10 | 13.4\% | 38 | 15.0\% | 26 | 12.6\% | 56 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Clothes | 24.1\% | 115 | 20.7\% | 24 | 25.2\% | 91 | 30.5\% | 30 | 25.0\% | 62 | 18.1\% | 24 | 25.8\% | 72 | 21.4\% | 38 | 24.1\% | 107 |
| Furniture/Carpets | 4.8\% | 23 | 7.3\% | 9 | 3.9\% | 14 | 5.9\% | 6 | 4.9\% | 12 | 3.0\% | 4 | 2.7\% | 7 | 7.7\% | 13 | 4.9\% | 22 |
| Major electrical items | 18.3\% | 87 | 18.4\% | 22 | 18.2\% | 66 | 18.0\% | 17 | 18.0\% | 45 | 18.7\% | 24 | 18.8\% | 53 | 17.1\% | 30 | 19.3\% | 86 |
| Small household goods | 10.1\% | 48 | 11.4\% | 13 | 9.6\% | 35 | 11.4\% | 11 | 9.9\% | 25 | 8.9\% | 12 | 11.7\% | 33 | 7.9\% | 14 | 9.8\% | 44 |
| DIY goods | 1.9\% | 9 | 4.5\% | 5 | 1.1\% | 4 | 3.1\% | 3 | 2.1\% | 5 | 0.7\% | 1 | 1.5\% | 4 | 2.8\% | 5 | 2.1\% | 9 |
| Garden items | 2.7\% | 13 | 3.4\% | 4 | 2.4\% | 9 | 1.0\% | 1 | 2.7\% | 7 | 4.0\% | 5 | 2.8\% | 8 | 2.8\% | 5 | 2.4\% | 11 |
| Books | 30.7\% | 147 | 25.0\% | 29 | 32.6\% | 117 | 31.4\% | 30 | 31.8\% | 79 | 28.0\% | 36 | 36.4\% | 102 | 24.5\% | 43 | 30.9\% | 137 |
| CD's, music, videos | 42.3\% | 202 | 46.2\% | 54 | 41.0\% | 148 | 41.2\% | 40 | 49.0\% | 122 | 30.4\% | 39 | 45.1\% | 126 | 39.5\% | 69 | 41.7\% | 185 |
| Toys | 8.4\% | 40 | 6.7\% | 8 | 9.0\% | 32 | 9.5\% | 9 | 9.5\% | 24 | 5.7\% | 7 | 8.2\% | 23 | 9.8\% | 17 | 8.9\% | 39 |
| Sports goods | 5.1\% | 24 | 5.7\% | 7 | 4.9\% | 18 | 6.4\% | 6 | 5.9\% | 15 | 2.8\% | 4 | 5.9\% | 17 | 4.5\% | 8 | 4.8\% | 21 |
| Banking | 3.9\% | 19 | 5.0\% | 6 | 3.5\% | 13 | 2.0\% | 2 | 5.0\% | 13 | 3.2\% | 4 | 4.2\% | 12 | 3.9\% | 7 | 3.7\% | 17 |
| Holiday and/or Travel Tickets | 10.3\% | 49 | 12.8\% | 15 | 9.5\% | 34 | 5.0\% | 5 | 12.4\% | 31 | 9.9\% | 13 | 13.2\% | 37 | 5.9\% | 10 | 10.6\% | 47 |
| Jewellery | 4.7\% | 23 | 4.5\% | 5 | 4.8\% | 17 | 1.8\% | 2 | 5.3\% | 13 | 6.0\% | 8 | 3.9\% | 11 | 5.9\% | 10 | 5.0\% | 22 |
| Small electrical items | 19.4\% | 93 | 25.7\% | 30 | 17.3\% | 62 | 18.2\% | 18 | 22.2\% | 55 | 14.4\% | 19 | 23.8\% | 67 | 12.6\% | 22 | 20.0\% | 89 |
| Other | 6.4\% | 31 | 3.7\% | 4 | 7.3\% | 26 | 10.0\% | 10 | 4.4\% | 11 | 7.6\% | 10 | 7.0\% | 20 | 5.7\% | 10 | 6.7\% | 30 |
| Automotives / Automotive parts | 2.4\% | 11 | 2.2\% | 3 | 2.4\% | 9 | 0.6\% | 1 | 2.9\% | 7 | 2.7\% | 4 | 2.9\% | 8 | 1.8\% | 3 | 2.4\% | 11 |
| Cosmetics / beauty products | 2.1\% | 10 | 0.0\% | 0 | 2.8\% | 10 | 1.0\% | 1 | 2.9\% | 7 | 1.5\% | 2 | 1.9\% | 5 | 2.1\% | 4 | 2.3\% | 10 |
| Insurances | 0.6\% | 3 | 0.8\% | 1 | 0.5\% | 2 | 0.0\% | 0 | 0.8\% | 2 | 0.7\% | 1 | 0.4\% | 1 | 1.0\% | 2 | 0.6\% | 3 |
| Arts and Craft items | 1.7\% | 8 | 2.1\% | 2 | 1.6\% | 6 | 0.0\% | 0 | 1.3\% | 3 | 3.8\% | 5 | 2.4\% | 7 | 0.8\% | 1 | 1.8\% | 8 |
| (Don't know) | 5.3\% | 25 | 3.3\% | 4 | 5.9\% | 21 | 9.7\% | 9 | 2.8\% | 7 | 5.9\% | 8 | 2.6\% | 7 | 7.6\% | 13 | 4.5\% | 20 |
| Weighted base: |  | 478 |  | 118 |  | 360 |  | 97 |  | 249 |  | 130 |  | 280 |  | 176 |  | 443 |
| Sample: |  | 466 |  | 117 |  | 349 |  | 90 |  | 235 |  | 138 |  | 275 |  | 166 |  | 435 |


| By Demographics (Weighted) | Redditch Retail and Leisure Survey | Page 68 |
| :--- | ---: | ---: |
| Weighted: | For White Young Green | April 2008 |

Q29 Which goods or services might your household purchase in the future via electronic home shopping?

| Food | 4.4\% | 45 | 3.8\% | 10 | 4.7\% | 35 | 4.8\% | 6 | 8.9\% | 34 | 0.9\% | 5 | 6.1\% | 27 | 3.5\% | 18 | 4.6\% | 41 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Clothes | 7.8\% | 80 | 4.2\% | 11 | 9.1\% | 69 | 13.9\% | 19 | 12.1\% | 46 | 3.0\% | 15 | 12.1\% | 54 | 4.5\% | 23 | 8.9\% | 78 |
| Furniture/Carpets | 1.9\% | 19 | 0.7\% | 2 | 2.3\% | 17 | 2.5\% | 3 | 2.9\% | 11 | 0.8\% | 4 | 1.8\% | 8 | 2.0\% | 10 | 2.1\% | 18 |
| Major electrical items | 5.2\% | 53 | 5.2\% | 13 | 5.2\% | 40 | 7.8\% | 10 | 6.8\% | 26 | 3.1\% | 15 | 7.3\% | 33 | 3.3\% | 17 | 5.7\% | 50 |
| Small household goods | 2.3\% | 23 | 3.6\% | 9 | 1.8\% | 14 | 2.8\% | 4 | 3.0\% | 12 | 1.6\% | 8 | 3.2\% | 14 | 1.6\% | 8 | 2.5\% | 22 |
| DIY goods | 0.6\% | 6 | 1.4\% | 4 | 0.4\% | 3 | 1.5\% | 2 | 0.2\% | 1 | 0.7\% | 4 | 1.0\% | 5 | 0.4\% | 2 | 0.7\% | 6 |
| Garden items | 0.6\% | 6 | 0.4\% | 1 | 0.7\% | 5 | 0.0\% | 0 | 1.0\% | 4 | 0.5\% | 2 | 0.9\% | 4 | 0.4\% | 2 | 0.7\% | 6 |
| Books | 9.4\% | 96 | 6.6\% | 17 | 10.4\% | 78 | 14.4\% | 19 | 15.7\% | 60 | 3.1\% | 15 | 15.3\% | 68 | 5.3\% | 27 | 10.3\% | 90 |
| CD's, music, videos | 11.4\% | 116 | 10.8\% | 28 | 11.7\% | 88 | 16.8\% | 23 | 18.8\% | 72 | 4.3\% | 21 | 16.4\% | 73 | 7.8\% | 39 | 12.4\% | 108 |
| Toys | 1.3\% | 13 | 0.9\% | 2 | 1.5\% | 11 | 3.7\% | 5 | 2.2\% | 8 | 0.0\% | 0 | 1.2\% | 5 | 1.6\% | 8 | 1.4\% | 12 |
| Sports goods | 1.2\% | 12 | 1.1\% | 3 | 1.2\% | 9 | 2.3\% | 3 | 1.8\% | 7 | 0.4\% | 2 | 1.9\% | 9 | 0.6\% | 3 | 1.2\% | 11 |
| Banking | 1.0\% | 11 | 1.3\% | 3 | 1.0\% | 7 | 3.0\% | 4 | 1.0\% | 4 | 0.5\% | 3 | 1.7\% | 8 | 0.6\% | 3 | 1.1\% | 10 |
| Holiday and/or Travel Tickets | 6.5\% | 66 | 3.6\% | 9 | 7.5\% | 57 | 8.9\% | 12 | 8.3\% | 32 | 4.3\% | 21 | 10.5\% | 46 | 3.9\% | 20 | 7.3\% | 64 |
| Jewellery | 0.8\% | 8 | 0.4\% | 1 | 1.0\% | 7 | 2.0\% | 3 | 0.7\% | 3 | 0.6\% | 3 | 1.3\% | 6 | 0.4\% | 2 | 0.8\% | 7 |
| Small electrical items | 5.2\% | 53 | 7.0\% | 18 | 4.5\% | 34 | 5.9\% | 8 | 9.0\% | 34 | 1.9\% | 9 | 8.5\% | 38 | 2.1\% | 11 | 5.7\% | 50 |
| Other | 1.4\% | 15 | 0.8\% | 2 | 1.7\% | 13 | 2.1\% | 3 | 1.6\% | 6 | 1.1\% | 5 | 2.2\% | 10 | 0.9\% | 5 | 1.7\% | 15 |
| Automotives / Automotive parts | 0.4\% | 4 | 0.6\% | 2 | 0.3\% | 2 | 1.0\% | 1 | 0.4\% | 2 | 0.2\% |  | 0.4\% | 2 | 0.2\% | 1 | 0.4\% | 4 |
| Cosmetics / beauty products | 0.4\% | 5 | 0.0\% | 0 | 0.6\% | 5 | 0.0\% | 0 | 1.2\% | 5 | 0.0\% | 0 | 0.9\% | 4 | 0.1\% |  | 0.5\% | 5 |
| Flowers | 0.3\% | 3 | 0.2\% | 1 | 0.3\% | 2 | 0.0\% | 0 | 0.2\% | 1 | 0.4\% | 2 | 0.3\% | 1 | 0.3\% | 2 | 0.3\% | 3 |
| (Don't know) | 24.1\% | 245 | 28.3\% | 74 | 22.6\% | 171 | 37.2\% | 50 | 25.6\% | 98 | 19.5\% | 96 | 25.9\% | 115 | 21.7\% | 110 | 23.9\% | 209 |
| (Nothing) | 45.3\% | 461 | 46.9\% | 123 | 44.8\% | 338 | 18.0\% | 24 | 30.3\% | 116 | 64.2\% | 315 | 30.5\% | 135 | 57.4\% | 289 | 42.8\% | 375 |
| Weighted base: |  | 1017 |  | 261 |  | 756 |  | 135 |  | 382 |  | 490 |  | 444 |  | 504 |  | 875 |
| Sample: |  | 1017 |  | 264 |  | 753 |  | 126 |  | 368 |  | 511 |  | 438 |  | 511 |  | 876 |

Q30 Which of the following leisure activities do you or your family participate in, in your spare time?

| Cinema | $44.0 \%$ | 448 | $36.9 \%$ | 96 | $46.5 \%$ | 352 | $67.8 \%$ | 91 | $57.7 \%$ | 220 | $26.7 \%$ | 131 | $55.9 \%$ | 248 | $33.8 \%$ | 171 | $47.0 \%$ | 412 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Ten Pin Bowling | $23.1 \%$ | 235 | $17.7 \%$ | 46 | $25.0 \%$ | 189 | $46.1 \%$ | 62 | $38.0 \%$ | 145 | $5.3 \%$ | 26 | $32.0 \%$ | 142 | $15.9 \%$ | 80 | $24.5 \%$ | 214 |
| Bingo | $7.9 \%$ | 81 | $4.6 \%$ | 12 | $9.1 \%$ | 69 | $7.1 \%$ | 10 | $7.9 \%$ | 30 | $8.0 \%$ | 39 | $6.1 \%$ | 27 | $9.2 \%$ | 46 | $7.3 \%$ | 64 |
| Health and Fitness | $23.9 \%$ | 243 | $17.2 \%$ | 45 | $26.2 \%$ | 198 | $41.7 \%$ | 56 | $30.9 \%$ | 118 | $13.9 \%$ | 68 | $35.4 \%$ | 157 | $15.5 \%$ | 78 | $27.0 \%$ | 236 |
| Theatre/concert hall | $51.1 \%$ | 520 | $45.5 \%$ | 119 | $53.1 \%$ | 401 | $37.7 \%$ | 51 | $56.5 \%$ | 216 | $50.4 \%$ | 247 | $61.6 \%$ | 273 | $40.7 \%$ | 205 | $53.9 \%$ | 471 |
| Pub | $61.0 \%$ | 620 | $70.4 \%$ | 184 | $57.7 \%$ | 436 | $76.5 \%$ | 103 | $68.8 \%$ | 263 | $51.6 \%$ | 253 | $68.9 \%$ | 306 | $55.9 \%$ | 282 | $63.8 \%$ | 558 |
| Restaurant | $80.3 \%$ | 817 | $77.8 \%$ | 203 | $81.2 \%$ | 614 | $82.3 \%$ | 111 | $84.7 \%$ | 323 | $76.6 \%$ | 375 | $89.3 \%$ | 396 | $73.2 \%$ | 369 | $83.4 \%$ | 729 |
| Nightclub | $12.1 \%$ | 123 | $11.1 \%$ | 29 | $12.4 \%$ | 94 | $42.7 \%$ | 57 | $14.6 \%$ | 56 | $2.0 \%$ | 10 | $15.2 \%$ | 68 | $10.1 \%$ | 51 | $12.2 \%$ | 106 |
| Social Club | $18.7 \%$ | 190 | $25.5 \%$ | 67 | $16.3 \%$ | 123 | $14.2 \%$ | 19 | $18.5 \%$ | 70 | $20.5 \%$ | 100 | $14.9 \%$ | 66 | $21.8 \%$ | 110 | $17.8 \%$ | 156 |
| Leisure Centre Activities | $26.3 \%$ | 268 | $15.1 \%$ | 40 | $30.2 \%$ | 228 | $45.9 \%$ | 62 | $38.2 \%$ | 146 | $11.5 \%$ | 56 | $31.4 \%$ | 139 | $21.8 \%$ | 110 | $28.1 \%$ | 246 |
| Walking/Cycling | $64.6 \%$ | 657 | $60.1 \%$ | 157 | $66.2 \%$ | 500 | $79.0 \%$ | 106 | $69.3 \%$ | 265 | $57.5 \%$ | 282 | $71.6 \%$ | 318 | $58.1 \%$ | 293 | $66.5 \%$ | 582 |
| Museum/Art Galleries | $31.6 \%$ | 321 | $31.6 \%$ | 83 | $31.6 \%$ | 239 | $27.9 \%$ | 38 | $34.0 \%$ | 130 | $30.8 \%$ | 151 | $41.3 \%$ | 183 | $21.7 \%$ | 109 | $33.8 \%$ | 296 |
| (Don't know) | $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.2 \%$ | 1 | $0.0 \%$ | 0 | $0.2 \%$ | 1 | $0.1 \%$ | 1 |
| (None of the above) | $4.7 \%$ | 47 | $5.3 \%$ | 14 | $4.4 \%$ | 34 | $0.4 \%$ | 1 | $2.4 \%$ | 9 | $7.1 \%$ | 35 | $1.0 \%$ | 4 | $7.3 \%$ | 37 | $3.2 \%$ | 28 |
| Weighted base: |  | 1017 |  | 261 |  | 756 |  | 135 |  | 382 |  | 490 |  | 444 |  | 504 |  | 875 |
| Sample: |  | 1017 |  | 264 |  | 753 |  | 126 |  | 368 |  | 511 |  | 438 |  | 511 | 876 |  |


| By Demographics (Weighted) |  |  |  |  | itch | eta | and | L | eisur | S | rvey |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Weighted: |  |  |  |  | For | h | e Y | 1 n | g Gr | en |  |  |  |  |  |  | Apri | 008 |
|  | Total |  | Male |  | Fema |  | 18 to 34 |  | 35 to |  | 55+ |  | ABC1 |  | C2DE |  | Car in h | old |
| Q31 Where do you go to Only those who visit the | the cine cinema | ma? at Q30 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Empire Cinemas, Bristol Rd South, Rubery Great Park, Rednal, Birmingham, West Midlands B45 9JL | 50.8\% | 228 | 49.1\% | 47 | 51.3\% | 180 | 53.1\% | 48 | 55.6\% | 122 | 42.0\% | 55 | 57.6\% | 143 | 45.2\% | 77 | 52.8\% | 217 |
| Apollo Cinema, Kingfisher Square, Redditch, B97 4EQ | 29.0\% | 130 | 24.0\% | 23 | 30.4\% | 107 | 31.4\% | 29 | 29.4\% | 65 | 27.1\% | 35 | 24.4\% | 61 | 35.3\% | 60 | 27.5\% | 113 |
| Cineworld, Mill Lane Arcade, Touchwood, Solihull | 4.8\% | 21 | 3.4\% | 3 | 5.1\% | 18 | 4.0\% | 4 | 5.6\% | 12 | 4.2\% | 5 | 5.5\% | 14 | 4.1\% | 7 | 5.2\% | 21 |
| Straford Picture House, Stratford-upon-Avon | 1.4\% | 6 | 3.3\% | 3 | 0.9\% | 3 | 1.3\% | 1 | 1.4\% | 3 | 0.7\% | 1 | 1.3\% | 3 | 1.8\% | 3 | 1.3\% | 5 |
| Atrix, Bromsgrove | 1.0\% | 5 | 0.0\% | 0 | 1.3\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 3.5\% | 5 | 1.1\% | 3 | 1.2\% | 2 | 1.1\% | 5 |
| Merry Hill Shopping Centre | 0.7\% | 3 | 1.4\% | 1 | 0.4\% | 2 | 0.0\% | 0 | 0.7\% | 2 | 1.1\% | 1 | 0.6\% | 2 | 0.8\% | 1 | 0.7\% | 3 |
| Vue, Friar Street, Worcester | 0.5\% | 2 | 0.0\% | 0 | 0.7\% | 2 | 0.0\% | 0 | 1.1\% | 2 | 0.0\% | 0 | 1.0\% | 2 | 0.0\% | 0 | 0.6\% | 2 |
| Odeon, New Street, Birmingham | 0.5\% | 2 | 0.0\% | 0 | 0.7\% | 2 | 2.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.1\% | 0 | 1.2\% | 2 | 0.1\% | 0 |
| Showcase, Castle Gate Park, Birmingham Road, Dudley | 0.5\% | 2 | 0.0\% | 0 | 0.7\% | 2 | 1.1\% | 1 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 1.3\% | 2 | 0.6\% | 2 |
| Bromsgrove | 0.5\% | 2 | 0.0\% | 0 | 0.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Cineworld, Broad Street, Birmingham | 0.4\% | 2 | 1.0\% | 1 | 0.3\% | 1 | 2.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 2 | 0.0\% | 0 | 0.5\% | 2 |
| The Mac, Edgbaston Road, At Cannon Hill Park, Birmirmingham | 0.4\% | 2 | 0.0\% | 0 | 0.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 2 | 0.7\% | 2 | 0.0\% | 0 | 0.4\% | 2 |
| Gaumont Cinema, Curch Street, Worcester | 0.3\% | 1 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.7\% | 1 | 0.3\% | 1 |
| Leamington Spa | 0.2\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.6\% | 1 | 0.2\% | 1 |
| Longbridge | 0.2\% | 1 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.2\% | 1 |
| Warwick Art Centre, Coventry | 0.2\% | 1 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.2\% | 1 |
| Number 8, High Street, Pershore | 0.1\% | 0 | 0.0\% | 0 | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 0 | 0.1\% | 0 | 0.0\% | 0 | 0.1\% | 0 |
| Odeon, Foregate Street, Worcester | 0.1\% | 0 | 0.0\% | 0 | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 0 | 0.0\% | 0 | 0.2\% | 0 | 0.1\% | 0 |
| (Don't know) | 8.4\% | 37 | 15.5\% | 15 | 6.4\% | 23 | 4.3\% | 4 | 6.2\% | 14 | 14.0\% | 18 | 6.1\% | 15 | 7.7\% | 13 | 8.1\% | 33 |
| Weighted base: |  | 448 |  | 96 |  | 352 |  | 91 |  | 220 |  | 131 |  | 248 |  | 171 |  | 412 |
| Sample: |  | 436 |  | 97 |  | 339 |  | 84 |  | 214 |  | 132 |  | 239 |  | 166 |  | 404 |

## Q32 How often do you visit...? (CINEMA MENTIONED AT Q31)

Only those who visit the cinema at Q30

| More than once a week | 0.2\% | 1 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 1 | 0.2\% | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Once a week | 4.0\% | 18 | 4.9\% | 5 | 3.8\% | 13 | 5.0\% | 5 | 4.0\% | 9 | 3.6\% | 5 | 2.6\% | 7 | 5.8\% | 10 | 3.8\% | 16 |
| Less than once a week, but more than once a fortnight | 1.8\% | 8 | 3.0\% | 3 | 1.5\% | 5 | 2.1\% | 2 | 0.8\% | 2 | 3.4\% | 4 | 3.2\% | 8 | 0.0\% | 0 | 1.9\% | 8 |
| Once a fortnight | 3.0\% | 13 | 2.7\% | 3 | 3.1\% | 11 | 1.7\% | 2 | 4.5\% | 10 | 1.5\% | 2 | 2.9\% | 7 | 2.7\% | 5 | 2.8\% | 11 |
| Less than once a fortnight, but more than once a month | 19.9\% | 89 | 20.0\% | 19 | 19.8\% | 70 | 28.1\% | 26 | 20.1\% | 44 | 14.6\% | 19 | 24.6\% | 61 | 15.6\% | 27 | 20.0\% | 82 |
| Less than once a month, but more than once in two months | 12.0\% | 54 | 9.5\% | 9 | 12.6\% | 44 | 14.9\% | 14 | 13.3\% | 29 | 6.6\% | 9 | 11.0\% | 27 | 13.1\% | 22 | 12.8\% | 53 |
| Once in two months | 13.1\% | 58 | 9.8\% | 9 | 14.0\% | 49 | 9.4\% | 9 | 16.3\% | 36 | 10.7\% | 14 | 15.0\% | 37 | 10.4\% | 18 | 13.2\% | 54 |
| Less often | 34.1\% | 153 | 37.0\% | 36 | 33.3\% | 117 | 24.3\% | 22 | 31.3\% | 69 | 45.1\% | 59 | 32.4\% | 81 | 34.3\% | 59 | 33.1\% | 136 |
| (Don't know / varies / no particular pattern) | 12.0\% | 54 | 12.1\% | 12 | 12.0\% | 42 | 14.5\% | 13 | 9.4\% | 21 | 14.6\% | 19 | 8.2\% | 20 | 17.5\% | 30 | 12.2\% | 50 |
| Weighted base: |  | 448 |  | 96 |  | 352 |  | 91 |  | 220 |  | 131 |  | 248 |  | 171 |  | 412 |
| Sample: |  | 436 |  | 97 |  | 339 |  | 84 |  | 214 |  | 132 |  | 239 |  | 166 |  | 404 |


| By Demographics (Weighte |  |  |  |  | ch | eta | 1 an |  | iSur | N | rvey |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Weighted: |  |  |  |  | For | h | ( Y | 1 n | Gr | n |  |  |  |  |  |  | Apri | 008 |
|  | Total |  | Male |  | Fema |  | 18 to |  | 35 to |  | 55+ |  | ABC |  | C2DE |  | Car in h | old |
| Q33 Which ten pin bow Only those who go ten | g facilit <br> in bowlin | y do <br> g at Q | you use? 230 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Hollywood Bowl plc, Park Way, Rubery, Rednal, Birmingham, West Midlands B45 9WA | 82.2\% | 193 | 82.9\% | 38 | 82.1\% | 155 | 87.4\% | 54 | 79.3\% | 115 | 84.8\% | 22 | 83.5\% | 119 | 82.8\% | 66 | 81.7\% | 175 |
| Hewell Bowling Club, Holyoakes Lane, Bentley, Redditch, Worcestershire B97 5SR | 3.3\% | 8 | 3.5\% | 2 | 3.3\% | 6 | 1.6\% | 1 | 4.7\% | 7 | 0.0\% | 0 | 3.2\% | 5 | 2.8\% | 2 | 3.6\% | 8 |
| Tenpin, Shires Retail Park, Tachbrook Park Drive, Leamington Spa | 1.4\% | 3 | 1.3\% | 1 | 1.4\% | 3 | 1.5\% | 1 | 1.6\% | 2 | 0.0\% | 0 | 0.7\% | 1 | 2.2\% | 2 | 1.5\% | 3 |
| Lakeside Bowling, Pershore Road, Birmingham | 1.3\% | 3 | 0.0\% | 0 | 1.6\% | 3 | 1.6\% | 1 | 1.4\% | 2 | 0.0\% | 0 | 1.4\% | 2 | 1.3\% | 1 | 1.4\% | 3 |
| Bowl Extreme, Droitwich Road, Worcester | 1.0\% | 2 | 0.0\% | 0 | 1.2\% | 2 | 0.0\% | 0 | 1.6\% | 2 | 0.0\% | 0 | 1.6\% | 2 | 0.0\% | 0 | 1.1\% | 2 |
| Strike, Tamworth | 0.4\% | 1 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 |
| Eastbourne | 0.4\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 1 | 0.0\% | 0 | 0.6\% | 1 | 0.0\% | 0 | 0.4\% | 1 |
| Megabowl, Solihull | 0.3\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.3\% | 1 |
| (Don't know) | 9.8\% | 23 | 10.5\% | 5 | 9.7\% | 18 | 7.0\% | 4 | 10.2\% | 15 | 15.2\% | 4 | 9.1\% | 13 | 9.1\% | 7 | 10.0\% | 21 |
| Weighted base: |  | 235 |  | 46 |  | 189 |  | 62 |  | 145 |  | 26 |  | 142 |  | 80 |  | 214 |
| Sample: |  | 222 |  | 46 |  | 176 |  | 56 |  | 140 |  | 24 |  | 132 |  | 75 |  | 204 |

## Q34 How often do you visit...? (BOWLING FACILITY MENTIONED AT Q33)

 Only those who go ten-pin bowling at Q30| More than once a week | 0.4\% | 1 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.5\% | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Once a week | 0.8\% | 2 | 0.0\% | 0 | 1.0\% | 2 | 1.3\% | 1 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.9\% | 2 |
| Less than once a week, but more than once a fortnight | 0.8\% | 2 | 0.0\% | 0 | 1.0\% | 2 | 0.0\% | 0 | 1.2\% | 2 | 0.0\% | 0 | 1.3\% | 2 | 0.0\% | 0 | 0.8\% | 2 |
| Once a fortnight | 1.9\% | 4 | 1.8\% | 1 | 1.9\% | 4 | 4.6\% | 3 | 1.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 5.5\% | 4 | 0.4\% | 1 |
| Less than once a fortnight, but more than once a month | 9.3\% | 22 | 10.3\% | 5 | 9.1\% | 17 | 12.3\% | 8 | 8.1\% | 12 | 9.9\% | 3 | 6.3\% | 9 | 13.4\% | 11 | 10.2\% | 22 |
| Less than once a month, but more than once in two months | 7.4\% | 17 | 13.2\% | 6 | 6.0\% | 11 | 6.1\% | 4 | 8.8\% | 13 | 3.1\% | 1 | 7.0\% | 10 | 8.1\% | 6 | 8.2\% | 17 |
| Once in two months | 9.8\% | 23 | 2.2\% | 1 | 11.7\% | 22 | 8.2\% | 5 | 12.4\% | 18 | 0.0\% | 0 | 11.9\% | 17 | 7.7\% | 6 | 10.8\% | 23 |
| Less often | 58.3\% | 137 | 60.3\% | 28 | 57.9\% | 109 | 53.0\% | 33 | 56.2\% | 82 | 79.6\% | 21 | 61.0\% | 87 | 55.5\% | 44 | 57.3\% | 123 |
| (Don't know / varies / no particular pattern) | 11.3\% | 27 | 12.3\% | 6 | 11.1\% | 21 | 14.5\% | 9 | 10.8\% | 16 | 7.4\% | 2 | 12.5\% | 18 | 7.3\% | 6 | 11.0\% | 24 |
| Weighted base: |  | 235 |  | 46 |  | 189 |  | 62 |  | 145 |  | 26 |  | 142 |  | 80 |  | 214 |
| Sample: |  | 222 |  | 46 |  | 176 |  | 56 |  | 140 |  | 24 |  | 132 |  | 75 |  | 204 |


| By Demographics (Weighted) | Redditch Retail and Leisure Survey |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Page 71 <br> April 2008 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Weighted: | For White Young Green |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | Total |  | Male |  | Female |  | 18 to 34 |  | 35 to 5 |  | 55+ |  | ABC1 |  | C2DE | Car in hhold |  |  |
| Q35 Which bingo hall do you visit? <br> Only those who go to play bingo at Q30 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Shipleys Luxury Bingo Club, Unit 1d,The South East Quadrant, 17, Alcester St, Redditch, Worcestershire B98 8AE | 54.6\% | 44 | 39.0\% | 5 | 57.4\% | 39 | 58.4\% | 6 | 64.2\% | 19 | 49.0\% | 19 | 63.2\% | 17 | 51.1\% | 24 | 57.2\% | 37 |
| Gala Bingo, Great Park, Rubery | 9.4\% | 8 | 16.4\% | 2 | 8.2\% | 6 | 20.8\% | 2 | 7.8\% | 2 | 8.3\% | 3 | 5.9\% | 2 | 13.0\% | 6 | 8.7\% | 6 |
| Batchleys Social Club, Redditch | 3.9\% | 3 | 6.7\% | 1 | 3.4\% | 2 | 0.0\% | 0 | 1.2\% | 0 | 7.1\% | 3 | 3.6\% | 1 | 4.6\% | 2 | 4.9\% | 3 |
| Studley Social Club, Studley | 3.1\% | 3 | 4.9\% | 1 | 2.8\% | 2 | 0.0\% | 0 | $3.1 \%$ | 1 | 4.0\% | 2 | 0.0\% | 0 | 5.4\% | 3 | 1.5\% | 1 |
| Alcester Members Club, Alcester | 2.6\% | 2 | 9.8\% | 1 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 5.3\% | 2 | 0.0\% | 0 | 1.9\% | 1 | 1.4\% | 1 |
| Labour Club, Bromsgrove | 1.7\% | 1 | 0.0\% | 0 | 2.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 3.5\% | 1 | 5.1\% | 1 | 0.0\% | 0 | 2.2\% | 1 |
| Jubilee Court, St. Faiths Road, Alcester | 1.5\% | 1 | 0.0\% | 0 | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 3.0\% | 1 | 0.0\% | 0 | 2.6\% | 1 | 1.8\% | 1 |
| Gala Bingo, Birmingham | 1.3\% | 1 | 0.0\% | 0 | 1.5\% | 1 | 10.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.2\% | 1 | 0.0\% | 0 |
| South Redditch Sports and Social CLub, Redditch | 1.2\% | 1 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 3.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.1\% | 1 | 1.5\% | 1 |
| Arrow Valley Social Club, Redditch | 1.2\% | 1 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 1 | 0.0\% | 0 | 2.1\% | 1 | 0.0\% | 0 |
| Wooton Wowen | 1.2\% | 1 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 1 | 0.0\% | 0 | 2.1\% | 1 | 1.5\% | 1 |
| Gala Bingo, Banbury | 1.2\% | 1 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 3.1\% | 1 | 0.0\% | 0 | 3.5\% | 1 | 0.0\% | 0 | 1.5\% | 1 |
| Cross keys, Alcester | 1.1\% | 1 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| British Legion Club, Wythall | 0.9\% | 1 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 1.6\% | 1 | 1.1\% | 1 |
| Astwood Bank | 0.4\% | 0 | 0.0\% | 0 | 0.5\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 1.3\% | 0 | 0.0\% | 0 | 0.6\% | 0 |
| (Don't know) | 14.8\% | 12 | 23.1\% | 3 | 13.3\% | 9 | 10.2\% | 1 | 17.4\% | 5 | 9.7\% | 4 | 17.4\% | 5 | 11.4\% | 5 | 16.2\% | 10 |
| Weighted base: |  | 81 |  | 12 |  | 69 |  | 10 |  | 30 |  | 39 |  | 27 |  | 46 |  | 64 |
| Sample: |  | 85 |  | 12 |  | 73 |  | 9 |  | 32 |  | 42 |  | 27 |  | 50 |  | 68 |

Q36 How often do you visit...? (BINGO FACILITY MENTIONED AT Q35) Only those who go to play bingo at Q30

| More than once a week | 14.6\% | 12 | 17.4\% | 2 | 14.1\% | 10 | 0.0\% | 0 | 3.2\% | 1 | 27.7\% | 11 | 9.3\% | 2 | 17.5\% | 8 | 15.0\% | 10 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Once a week | 41.0\% | 33 | 44.0\% | 5 | 40.5\% | 28 | 30.1\% | 3 | 33.4\% | 10 | 51.6\% | 20 | 36.8\% | 10 | 42.7\% | 20 | 42.3\% | 27 |
| Less than once a week, but more than once a fortnight | 2.3\% | 2 | 0.0\% | 0 | 2.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 4.7\% | 2 | 0.0\% | 0 | 4.0\% | 2 | 0.0\% | 0 |
| Once a fortnight | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Less than once a fortnight, but more than once a month | 10.0\% | 8 | 15.1\% | 2 | 9.1\% | 6 | 18.6\% | 2 | 14.0\% | 4 | 5.3\% | 2 | 10.9\% | 3 | 11.1\% | 5 | 11.3\% | 7 |
| Less than once a month, but more than once in two months | 7.5\% | 6 | 7.6\% | 1 | 7.5\% | 5 | 10.5\% | 1 | 9.1\% | 3 | 5.9\% | 2 | 7.1\% | 2 | 9.0\% | 4 | 7.9\% | 5 |
| Once in two months | 3.6\% | 3 | 0.0\% | 0 | 4.3\% | 3 | 10.2\% | 1 | 6.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 6.3\% | 3 | 4.6\% | 3 |
| Less often | 10.1\% | 8 | 0.0\% | 0 | 11.9\% | 8 | 30.5\% | 3 | 14.4\% | 4 | 2.4\% | 1 | 10.8\% | 3 | 9.5\% | 4 | 6.9\% | 4 |
| (Don't know / varies / no particular pattern) | 10.8\% | 9 | 15.9\% | 2 | 9.9\% | 7 | 0.0\% | 0 | 19.4\% | 6 | 2.4\% | 1 | 25.0\% | 7 | 0.0\% | 0 | 12.0\% | 8 |
| Weighted base: |  | 81 |  | 12 |  | 69 |  | 10 |  | 30 |  | 39 |  | 27 |  | 46 |  | 64 |
| Sample: |  | 85 |  | 12 |  | 73 |  | 9 |  | 32 |  | 42 |  | 27 |  | 50 |  | 68 |


Colum


Q38 How often do you visit...? (HEALTH \& FITNESS FACILITY MENTIONED AT Q37)
Only those who use a health and fitness facility at Q30

| More than once a week | 60.0\% | 146 | 55.2\% | 25 | 61.0\% | 121 | 62.8\% | 35 | 67.2\% | 79 | 45.7\% | 31 | 60.6\% | 95 | 59.8\% | 47 | 61.1\% | 144 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Once a week | 22.8\% | 55 | 22.7\% | 10 | 22.8\% | 45 | 17.7\% | 10 | 17.6\% | 21 | 35.1\% | 24 | 21.5\% | 34 | 23.6\% | 18 | 22.8\% | 54 |
| Less than once a week, but more than once a fortnight | 1.7\% | 4 | 0.0\% | 0 | 2.1\% | 4 | 3.3\% | 2 | 0.8\% | 1 | 1.9\% | 1 | 1.2\% | 2 | 2.8\% | 2 | 1.7\% | 4 |
| Once a fortnight | 4.1\% | 10 | 3.5\% | 2 | 4.2\% | 8 | 3.5\% | 2 | 3.0\% | 4 | 6.4\% | 4 | 5.2\% | 8 | 1.2\% | 1 | 4.2\% | 10 |
| Less than once a fortnight, but more than once a month | 4.1\% | 10 | 2.6\% | 1 | 4.4\% | 9 | 7.5\% | 4 | 3.8\% | 4 | 1.7\% | 1 | 4.6\% | 7 | 3.4\% | 3 | 2.9\% | 7 |
| Less than once a month, but more than once in two months | 1.2\% | 3 | 4.1\% | 2 | 0.5\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 2.7\% | 2 | 0.6\% | 1 | 2.4\% | 2 | 1.2\% | 3 |
| Once in two months | 0.8\% | 2 | 2.1\% | 1 | 0.5\% | 1 | 1.7\% | 1 | 0.8\% | 1 | 0.0\% | 0 | 0.6\% | 1 | 1.3\% | 1 | 0.8\% | 2 |
| Less often | 1.2\% | 3 | 0.0\% | 0 | 1.5\% | 3 | 3.4\% | 2 | 0.8\% | 1 | 0.0\% | 0 | 1.8\% | 3 | 0.0\% | 0 | 1.2\% | 3 |
| (Don't know / varies / no particular pattern) | 4.3\% | 11 | 9.9\% | 4 | $3.1 \%$ | 6 | 0.0\% | 0 | 5.3\% | 6 | 6.4\% | 4 | 4.0\% | 6 | 5.5\% | 4 | 4.1\% | 10 |
| Weighted base: |  | 243 |  | 45 |  | 198 |  | 56 |  | 118 |  | 68 |  | 157 |  | 78 |  | 236 |
| Sample: |  | 235 |  | 45 |  | 190 |  | 52 |  | 109 |  | 73 |  | 150 |  | 76 |  | 228 |

## Q39 Which leisure facilities would you like to see more of in the Redditch area?

| Swimming pool | 14.6\% | 149 | 12.5\% | 33 | 15.4\% | 116 | 20.1\% | 27 | 19.2\% | 73 | 9.7\% | 48 | 18.5\% | 82 | 12.7\% | 64 | 15.9\% | 139 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Ice Rink | 8.7\% | 88 | 5.0\% | 13 | 10.0\% | 75 | 14.0\% | 19 | 13.6\% | 52 | 3.6\% | 18 | 9.8\% | 43 | 8.4\% | 42 | 9.4\% | 82 |
| Bowling Alley | 8.6\% | 87 | 6.4\% | 17 | 9.3\% | 70 | 16.1\% | 22 | 13.7\% | 52 | 2.4\% | 12 | 10.0\% | 44 | 7.2\% | 36 | 8.9\% | 78 |
| Other | 4.0\% | 40 | 4.4\% | 12 | 3.8\% | 29 | 5.8\% | 8 | 4.2\% | 16 | 3.3\% | 16 | 5.5\% | 24 | 2.9\% | 15 | 4.1\% | 36 |
| Leisure Centre | 3.4\% | 35 | 2.1\% | 5 | 3.9\% | 30 | 3.2\% | 4 | 4.7\% | 18 | 2.6\% | 13 | 4.0\% | 18 | 3.5\% | 17 | 3.6\% | 31 |
| Cinema | 2.1\% | 21 | 2.5\% | 7 | 2.0\% | 15 | 7.0\% | 9 | 0.9\% | 4 | 1.5\% | 7 | 1.9\% | 8 | 2.3\% | 11 | 2.1\% | 18 |
| Paintballing | 1.8\% | 18 | 2.8\% | 7 | 1.4\% | 10 | 3.7\% | 5 | 2.5\% | 10 | 0.7\% | 3 | 2.8\% | 12 | 0.8\% | 4 | 2.0\% | 18 |
| Tennis Courts | 1.2\% | 12 | 1.2\% | 3 | 1.2\% | 9 | 3.2\% | 4 | 1.3\% | 5 | 0.6\% | 3 | 2.3\% | 10 | 0.4\% | 2 | 1.3\% | 11 |
| Health and Fitness (Gym) | 1.1\% | 11 | 0.6\% | 2 | 1.3\% | 10 | 1.9\% | 3 | 1.8\% | 7 | 0.3\% | 2 | 1.9\% | 9 | 0.3\% | 2 | 1.0\% | 9 |
| Karting | 1.1\% | 11 | 2.9\% | 8 | 0.4\% | 3 | 1.0\% | 1 | 1.8\% | 7 | 0.5\% | 3 | 1.3\% | 6 | 1.0\% | 5 | 1.2\% | 11 |
| Restaurants | 1.1\% | 11 | 1.4\% | 4 | 1.0\% | 7 | 1.1\% | 2 | 1.8\% | 7 | 0.5\% | 2 | 1.8\% | 8 | 0.6\% | 3 | 1.1\% | 9 |
| Childrens playground facilities | 1.1\% | 11 | 0.9\% | 2 | 1.1\% | 8 | 2.7\% | 4 | 1.6\% | 6 | 0.2\% | 1 | 1.3\% | 6 | 1.0\% | 5 | 0.8\% | 7 |
| Youth Centre | 1.0\% | 10 | 0.6\% | 2 | 1.1\% | 8 | 0.7\% | 1 | 1.5\% | 6 | 0.7\% | 4 | 0.3\% | 1 | 1.6\% | 8 | 0.8\% | 7 |
| Extreme Sports | 0.8\% | 8 | 1.5\% | 4 | 0.5\% | 4 | 1.4\% | 2 | 0.9\% | 3 | 0.6\% | 3 | 1.0\% | 4 | 0.8\% | 4 | 0.9\% | 8 |
| Theatre | 0.6\% | 6 | 1.4\% | 4 | 0.3\% | 2 | 0.0\% | 0 | 1.0\% | 4 | 0.5\% | 2 | 1.0\% | 4 | 0.2\% | 1 | 0.6\% | 5 |
| Bingo | 0.5\% | 5 | 0.5\% | 1 | 0.5\% | 4 | 0.0\% | 0 | 0.4\% | 2 | 0.7\% | 3 | 0.4\% | 2 | 0.6\% | 3 | 0.4\% | 4 |
| Bars/pubs | 0.4\% | 5 | 1.4\% | 4 | 0.1\% | 1 | 0.4\% | 1 | 0.9\% | 4 | 0.1\% | 0 | 0.8\% | 4 | 0.2\% | 1 | 0.5\% | 4 |
| More parks | 0.4\% | 4 | 0.0\% | 0 | 0.5\% | 4 | 0.7\% | 1 | 0.5\% | 2 | 0.2\% | 1 | 0.2\% | 1 | 0.6\% | 3 | 0.3\% | 3 |
| Football pitches | 0.4\% | 4 | 1.0\% | 3 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 4 | 0.4\% | 2 | 0.4\% | 2 | 0.4\% | 4 |
| Water park | 0.3\% | 3 | 0.4\% | 1 | 0.3\% | 3 | 0.7\% | 1 | 0.7\% | 3 | 0.0\% | 0 | 0.4\% | 2 | 0.4\% | 2 | 0.4\% | 3 |
| Ski slope | 0.2\% | 3 | 0.2\% | 1 | 0.3\% | 2 | 0.7\% | 1 | 0.4\% | 2 | 0.0\% | 0 | 0.1\% | 1 | 0.4\% | 2 | 0.2\% | 2 |
| Classes for yoga / pilates | 0.2\% | 2 | 0.0\% | 0 | 0.3\% | 2 | 0.6\% | 1 | 0.3\% | 1 | 0.1\% | 0 | 0.5\% | 2 | 0.0\% | 0 | 0.2\% | 2 |
| Hotels | 0.2\% | 2 | 0.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 2 | 0.1\% | 0 | 0.5\% | 2 | 0.0\% | 0 | 0.2\% | 2 |
| Musuems | 0.2\% | 2 | 0.1\% | 0 | 0.2\% | 2 | 0.0\% | 0 | 0.2\% | 1 | 0.3\% | 1 | 0.1\% | 0 | 0.3\% | 2 | 0.1\% | 1 |
| (None) | 47.9\% | 487 | 52.2\% | 136 | 46.5\% | 351 | 27.8\% | 37 | 38.8\% | 148 | 60.5\% | 296 | 44.5\% | 198 | 49.1\% | 248 | 46.2\% | 404 |
| (Don't know) | 15.5\% | 158 | 16.0\% | 42 | 15.4\% | 116 | 16.1\% | 22 | 13.5\% | 51 | 16.7\% | 82 | 12.7\% | 57 | 17.4\% | 88 | 15.3\% | 134 |
| Weighted base: |  | 1017 |  | 261 |  | 756 |  | 135 |  | 382 |  | 490 |  | 444 |  | 504 |  | 875 |
| Sample: |  | 1017 |  | 264 |  | 753 |  | 126 |  | 368 |  | 511 |  | 438 |  | 511 |  | 876 |


| By Demographics (Weighted) | Redditch Retail and Leisure Survey | Page 74 |
| :--- | ---: | ---: |
| Weighted: | For White Young Green | April 2008 |

## GEN Gender of respondent:

| Male | 25.7\% | 261 | 100.0\% | 261 | 0.0\% | 0 | 19.1\% | 26 | 23.3\% | 89 | 29.3\% | 144 | 22.6\% | 100 | 27.6\% | 139 | 26.3\% | 230 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Female | 74.3\% | 756 | 0.0\% | 0 | 100.0\% | 756 | 80.9\% | 109 | 76.7\% | 293 | 70.7\% | 346 | 77.5\% | 344 | 72.4\% | 365 | 73.7\% | 644 |
| Weighted base: |  | 1017 |  | 261 |  | 756 |  | 135 |  | 382 |  | 490 |  | 444 |  | 504 |  | 875 |
| Sample: |  | 1017 |  | 264 |  | 753 |  | 126 |  | 368 |  | 511 |  | 438 |  | 511 |  | 876 |

## AGE Age of respondent:

| $18-24$ years | $2.4 \%$ | 25 | $2.2 \%$ | 6 | $2.5 \%$ | 19 | $18.4 \%$ | 25 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $2.6 \%$ | 11 | $2.0 \%$ | 10 | $2.2 \%$ | 19 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $25-34$ years | $10.8 \%$ | 110 | $7.7 \%$ | 20 | $11.9 \%$ | 90 | $81.6 \%$ | 110 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $14.4 \%$ | 64 | $8.8 \%$ | 44 | $11.3 \%$ | 99 |
| $35-44$ years | $18.3 \%$ | 186 | $15.9 \%$ | 42 | $19.1 \%$ | 144 | $0.0 \%$ | 0 | $48.7 \%$ | 186 | $0.0 \%$ | 0 | $25.5 \%$ | 113 | $12.4 \%$ | 63 | $19.8 \%$ | 173 |
| 45-54 years | $19.3 \%$ | 196 | $18.2 \%$ | 48 | $19.6 \%$ | 148 | $0.0 \%$ | 0 | $51.3 \%$ | 196 | $0.0 \%$ | 0 | $24.2 \%$ | 107 | $15.8 \%$ | 80 | $20.9 \%$ | 183 |
| $55-64$ years | $21.7 \%$ | 221 | $26.6 \%$ | 69 | $20.0 \%$ | 151 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $45.0 \%$ | 221 | $18.5 \%$ | 82 | $23.5 \%$ | 118 | $23.1 \%$ | 202 |
| 65+ | $26.5 \%$ | 269 | $28.4 \%$ | 74 | $25.8 \%$ | 195 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $55.0 \%$ | 269 | $14.3 \%$ | 63 | $37.2 \%$ | 188 | $22.2 \%$ | 194 |
| (Refused) | $1.1 \%$ | 11 | $1.1 \%$ | 3 | $1.0 \%$ | 8 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.6 \%$ | 3 | $0.3 \%$ | 1 | $0.6 \%$ | 5 |
| Weighted base: |  | 1017 |  | 261 |  | 756 |  | 135 |  | 382 |  | 490 | 444 | 504 | 875 |  |  |  |
| Sample: |  | 1017 |  | 264 |  | 753 |  | 126 |  | 368 |  | 511 | 438 | 511 | 876 |  |  |  |

## SEG Socio Economic Grouping

|  | $4.8 \%$ | 48 | $4.6 \%$ | 12 | $4.8 \%$ | 36 | $3.5 \%$ | 5 | $6.5 \%$ | 25 | $3.7 \%$ | 18 | $10.9 \%$ | 48 | $0.0 \%$ | 0 | $5.4 \%$ | 47 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| A | $16.9 \%$ | 172 | $13.2 \%$ | 35 | $18.2 \%$ | 137 | $17.1 \%$ | 23 | $21.8 \%$ | 83 | $13.2 \%$ | 65 | $38.7 \%$ | 172 | $0.0 \%$ | 0 | $18.6 \%$ | 163 |
| B | $22.0 \%$ | 224 | $20.5 \%$ | 54 | $22.5 \%$ | 170 | $35.2 \%$ | 47 | $29.6 \%$ | 113 | $12.7 \%$ | 62 | $50.4 \%$ | 224 | $0.0 \%$ | 0 | $24.1 \%$ | 211 |
| C1 | $15.3 \%$ | 155 | $20.5 \%$ | 54 | $13.5 \%$ | 102 | $19.1 \%$ | 26 | $15.9 \%$ | 61 | $14.0 \%$ | 68 | $0.0 \%$ | 0 | $30.8 \%$ | 155 | $16.4 \%$ | 144 |
| C2 | $14.0 \%$ | 142 | $13.2 \%$ | 35 | $14.2 \%$ | 108 | $12.7 \%$ | 17 | $18.1 \%$ | 69 | $11.5 \%$ | 56 | $0.0 \%$ | 0 | $28.2 \%$ | 142 | $14.0 \%$ | 123 |
| D | $20.3 \%$ | 207 | $19.5 \%$ | 51 | $20.6 \%$ | 156 | $8.8 \%$ | 12 | $3.3 \%$ | 13 | $37.0 \%$ | 181 | $0.0 \%$ | 0 | $41.0 \%$ | 207 | $16.2 \%$ | 141 |
| E | $6.8 \%$ | 69 | $8.4 \%$ | 22 | $6.2 \%$ | 47 | $3.7 \%$ | 5 | $4.9 \%$ | 19 | $7.9 \%$ | 39 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $5.3 \%$ | 47 |
| (Refused) |  | 1017 |  | 261 |  | 756 |  | 135 |  | 382 |  | 490 | 44 | 504 | 875 |  |  |  |
| Weighted base: | 1017 |  | 264 |  | 753 |  | 126 |  | 368 |  | 511 | 438 | 511 | 876 |  |  |  |  |

## ADU How many adults, including yourself, live in your household (16 years and above)?

|  | $30.8 \%$ | 313 | $34.8 \%$ | 91 | $29.4 \%$ | 222 | $18.9 \%$ | 25 | $22.7 \%$ | 86 | $40.6 \%$ | 199 | $25.9 \%$ | 115 | $36.2 \%$ | 183 | $25.2 \%$ | 220 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| One | $52.3 \%$ | 532 | $49.1 \%$ | 128 | $53.4 \%$ | 404 | $67.5 \%$ | 91 | $51.9 \%$ | 198 | $48.9 \%$ | 240 | $54.8 \%$ | 243 | $50.2 \%$ | 253 | $56.8 \%$ | 497 |
| Two | $10.8 \%$ | 110 | $10.4 \%$ | 27 | $11.0 \%$ | 83 | $9.9 \%$ | 13 | $15.3 \%$ | 58 | $7.8 \%$ | 38 | $12.5 \%$ | 55 | $10.0 \%$ | 50 | $12.3 \%$ | 108 |
| Three | $4.3 \%$ | 44 | $3.7 \%$ | 10 | $4.6 \%$ | 35 | $3.3 \%$ | 4 | $8.3 \%$ | 32 | $1.7 \%$ | 8 | $5.2 \%$ | 23 | $3.2 \%$ | 16 | $4.7 \%$ | 41 |
| Four | $0.6 \%$ | 6 | $0.7 \%$ | 2 | $0.5 \%$ | 4 | $0.0 \%$ | 0 | $1.0 \%$ | 4 | $0.4 \%$ | 2 | $0.9 \%$ | 4 | $0.4 \%$ | 2 | $0.7 \%$ | 6 |
| Five | $0.2 \%$ | 2 | $0.0 \%$ | 0 | $0.2 \%$ | 2 | $0.0 \%$ | 0 | $0.5 \%$ | 2 | $0.0 \%$ | 0 | $0.4 \%$ | 2 | $0.0 \%$ | 0 | $0.2 \%$ | 2 |
| Six or more | $1.0 \%$ | 10 | $1.3 \%$ | 3 | $0.9 \%$ | 7 | $0.4 \%$ | 1 | $0.4 \%$ | 2 | $0.6 \%$ | 3 | $0.4 \%$ | 2 | $0.0 \%$ | 0 | $0.1 \%$ | 1 |
| (Refused) |  | 1017 |  | 261 |  | 756 |  | 135 |  | 382 |  | 490 |  | 444 | 504 | 875 |  |  |
| Weighted base: | 1017 |  | 264 |  | 753 |  | 126 |  | 368 |  | 511 | 438 | 511 | 876 |  |  |  |  |

CHI How many children live in your household, aged 15 years and under?

|  | $72.0 \%$ | 732 | $81.8 \%$ | 214 | $68.5 \%$ | 518 | $44.4 \%$ | 60 | $51.9 \%$ | 198 | $95.8 \%$ | 470 | $65.6 \%$ | 291 | $78.0 \%$ | 393 | $71.1 \%$ | 622 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| None | $13.0 \%$ | 132 | $9.9 \%$ | 26 | $14.1 \%$ | 106 | $28.9 \%$ | 39 | $22.3 \%$ | 85 | $1.5 \%$ | 7 | $16.3 \%$ | 72 | $11.6 \%$ | 58 | $13.4 \%$ | 117 |
| One | $10.7 \%$ | 109 | $5.1 \%$ | 13 | $12.7 \%$ | 96 | $22.4 \%$ | 30 | $19.4 \%$ | 74 | $1.1 \%$ | 5 | $15.2 \%$ | 67 | $7.1 \%$ | 36 | $11.6 \%$ | 102 |
| Two | $2.5 \%$ | 25 | $0.8 \%$ | 2 | $3.0 \%$ | 23 | $2.6 \%$ | 3 | $4.1 \%$ | 16 | $1.0 \%$ | 5 | $1.5 \%$ | 6 | $2.8 \%$ | 14 | $2.8 \%$ | 24 |
| Three | $1.0 \%$ | 10 | $1.1 \%$ | 3 | $0.9 \%$ | 7 | $1.3 \%$ | 2 | $2.1 \%$ | 8 | $0.0 \%$ | 0 | $1.3 \%$ | 6 | $0.6 \%$ | 3 | $1.1 \%$ | 10 |
| Four | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Five | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Six or more | $0.9 \%$ | 9 | $1.3 \%$ | 3 | $0.8 \%$ | 6 | $0.4 \%$ | 1 | $0.2 \%$ | 1 | $0.6 \%$ | 3 | $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| (Refused) |  | 1017 |  | 261 |  | 756 |  | 135 |  | 382 |  | 490 |  | 444 | 504 | 875 |  |  |
| Weighted base: |  | 1017 |  | 264 |  | 753 |  | 126 |  | 368 |  | 511 |  | 438 | 511 | 876 |  |  |
| Sample: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

## CAR How many cars does your household own or have the use of?

|  | $12.8 \%$ | 130 | $10.3 \%$ | 27 | $13.7 \%$ | 104 | $12.1 \%$ | 16 | $6.4 \%$ | 25 | $18.1 \%$ | 89 | $5.1 \%$ | 23 | $19.1 \%$ | 97 | $0.0 \%$ |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| None | $42.1 \%$ | 428 | $46.9 \%$ | 123 | $40.5 \%$ | 306 | $34.1 \%$ | 46 | $34.2 \%$ | 131 | $50.9 \%$ | 249 | $32.9 \%$ | 146 | $51.7 \%$ | 261 | $49.0 \%$ | 428 |
| One | $33.9 \%$ | 344 | $29.2 \%$ | 76 | $35.5 \%$ | 268 | $43.2 \%$ | 58 | $43.4 \%$ | 166 | $24.0 \%$ | 118 | $47.5 \%$ | 211 | $23.0 \%$ | 116 | $39.4 \%$ | 344 |
| Two | $10.0 \%$ | 102 | $12.0 \%$ | 31 | $9.4 \%$ | 71 | $10.0 \%$ | 14 | $15.7 \%$ | 60 | $5.9 \%$ | 29 | $14.4 \%$ | 64 | $6.2 \%$ | 31 | $11.7 \%$ | 102 |
| Three or more | $1.2 \%$ | 12 | $1.5 \%$ | 4 | $1.0 \%$ | 8 | $0.4 \%$ | 1 | $0.2 \%$ | 1 | $1.1 \%$ | 6 | $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| (Refused) |  | 1017 |  | 261 |  | 756 |  | 135 |  | 382 |  | 490 |  | 444 | 504 | 875 |  |  |
| Weighted base: |  | 1017 |  | 264 |  | 753 |  | 126 |  | 368 |  | 511 | 438 | 511 | 876 |  |  |  |
| Sample: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |



## QUOTA Zone:

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Zone 1 | $29.2 \%$ | 297 | $24.8 \%$ | 65 | $30.7 \%$ | 232 | $32.0 \%$ | 43 | $30.4 \%$ | 116 | $27.5 \%$ | 135 | $25.6 \%$ | 114 | $32.5 \%$ | 164 | $28.2 \%$ | 247 |
| Zone 2 | $4.4 \%$ | 45 | $5.7 \%$ | 15 | $4.0 \%$ | 30 | $3.1 \%$ | 4 | $3.4 \%$ | 13 | $5.4 \%$ | 27 | $3.9 \%$ | 17 | $4.9 \%$ | 25 | $4.5 \%$ | 39 |
| Zone 3 | $16.5 \%$ | 168 | $17.2 \%$ | 45 | $16.3 \%$ | 123 | $25.2 \%$ | 34 | $15.2 \%$ | 58 | $15.0 \%$ | 74 | $17.2 \%$ | 77 | $15.9 \%$ | 80 | $16.3 \%$ | 143 |
| Zone 4 | $2.4 \%$ | 25 | $2.9 \%$ | 8 | $2.3 \%$ | 17 | $1.1 \%$ | 1 | $2.2 \%$ | 8 | $3.1 \%$ | 15 | $3.3 \%$ | 15 | $1.9 \%$ | 10 | $2.7 \%$ | 23 |
| Zone 5 | $20.8 \%$ | 212 | $23.5 \%$ | 62 | $19.8 \%$ | 150 | $26.8 \%$ | 36 | $25.7 \%$ | 98 | $15.8 \%$ | 78 | $22.0 \%$ | 98 | $19.4 \%$ | 98 | $21.2 \%$ | 185 |
| Zone 6 | $14.3 \%$ | 146 | $13.7 \%$ | 36 | $14.5 \%$ | 110 | $7.6 \%$ | 10 | $12.4 \%$ | 47 | $17.8 \%$ | 87 | $17.5 \%$ | 77 | $12.2 \%$ | 62 | $14.5 \%$ | 126 |
| Zone 7 | $4.7 \%$ | 48 | $3.5 \%$ | 9 | $5.2 \%$ | 39 | $1.5 \%$ | 2 | $3.9 \%$ | 15 | $6.2 \%$ | 30 | $4.3 \%$ | 19 | $5.0 \%$ | 25 | $4.8 \%$ | 42 |
| Zone 8 | $7.5 \%$ | 77 | $8.7 \%$ | 23 | $7.1 \%$ | 54 | $2.8 \%$ | 4 | $6.8 \%$ | 26 | $9.1 \%$ | 45 | $6.2 \%$ | 27 | $8.1 \%$ | 41 | $7.9 \%$ | 69 |
| Weighted base: |  | 1017 |  | 261 |  | 756 |  | 135 |  | 382 |  | 490 |  | 444 | 504 | 875 |  |  |
| Sample: | 1017 |  | 264 |  | 753 |  | 126 |  | 368 |  | 511 |  | 438 | 511 | 876 |  |  |  |

## PC Could I record your postcode please?

| B45 8 | 5.7\% | 58 | 6.0\% | 16 | 5.6\% | 42 | 2.6\% | 4 | 4.6\% | 18 | 7.5\% | 37 | 6.7\% | 30 | 4.9\% | 25 | 5.8\% | 51 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| B48 7 | 3.4\% | 34 | 3.5\% | 9 | 3.3\% | 25 | 1.5\% | 2 | 3.7\% | 14 | 3.5\% | 17 | 3.6\% | 16 | 3.0\% | 15 | 3.2\% | 28 |
| B49 5 | 2.4\% | 25 | 2.7\% | 7 | 2.4\% | 18 | 0.9\% | 1 | 2.2\% | 8 | 2.9\% | 14 | 2.4\% | 11 | 2.4\% | 12 | 2.7\% | 24 |
| B49 6 | 3.8\% | 39 | 4.0\% | 11 | 3.7\% | 28 | 2.0\% | 3 | 4.1\% | 16 | 3.9\% | 19 | 3.0\% | 13 | 3.8\% | 19 | 3.8\% | 33 |
| B60 1 | 5.3\% | 54 | 4.2\% | 11 | 5.6\% | 43 | 3.5\% | 5 | 4.1\% | 16 | 6.8\% | 33 | 7.1\% | 32 | 4.4\% | 22 | 5.4\% | 47 |
| B60 2 | 3.6\% | 37 | 3.2\% | 8 | 3.8\% | 29 | 3.7\% | 5 | 5.7\% | 22 | 2.1\% | 10 | 6.4\% | 29 | 1.7\% | 8 | 4.2\% | 37 |
| B60 3 | 5.0\% | 51 | 3.1\% | 8 | 5.7\% | 43 | 6.0\% | 8 | 8.0\% | 31 | 2.5\% | 12 | 4.6\% | 20 | 4.4\% | 22 | 4.4\% | 39 |
| B60 4 | 1.3\% | 13 | 2.5\% | 7 | 0.9\% | 7 | 0.0\% | 0 | 1.7\% | 7 | 1.3\% | 7 | 1.1\% | 5 | 1.3\% | 7 | 1.5\% | 13 |
| B61 0 | 5.7\% | 58 | 7.6\% | 20 | 5.0\% | 38 | 11.8\% | 16 | 5.7\% | 22 | 4.1\% | 20 | 6.3\% | 28 | 5.5\% | 28 | 5.9\% | 52 |
| B61 7 | 2.3\% | 23 | 3.2\% | 8 | 2.0\% | 15 | 5.1\% | 7 | 1.8\% | 7 | 2.0\% | 10 | 2.2\% | 10 | 2.2\% | 11 | 2.2\% | 19 |
| B61 8 | 2.9\% | 29 | 3.9\% | 10 | 2.5\% | 19 | 0.0\% | 0 | 2.7\% | 10 | 3.9\% | 19 | 1.4\% | 6 | 4.3\% | 22 | 2.9\% | 26 |
| B80 7 | 4.4\% | 45 | 5.7\% | 15 | 4.0\% | 30 | 3.1\% | 4 | 3.4\% | 13 | 5.4\% | 27 | 3.9\% | 17 | 4.9\% | 25 | 4.5\% | 39 |
| B94 5 | 2.2\% | 23 | 1.4\% | 4 | 2.5\% | 19 | 1.1\% | 1 | 2.1\% | 8 | 2.5\% | 12 | 2.3\% | 10 | 2.0\% | 10 | 2.3\% | 20 |
| B95 5 | 2.4\% | 25 | 2.1\% | 5 | 2.5\% | 19 | 0.4\% | 1 | 1.6\% | 6 | 3.7\% | 18 | 2.0\% | 9 | 2.8\% | 14 | 2.4\% | 21 |
| B95 6 | 1.3\% | 13 | 1.8\% | 5 | 1.1\% | 9 | 0.0\% | 0 | 0.8\% | 3 | 2.2\% | 11 | 0.6\% | 3 | 2.1\% | 11 | 1.4\% | 12 |
| B96 6 | 2.5\% | 25 | 3.0\% | 8 | 2.3\% | 18 | 1.1\% | 1 | 2.2\% | 8 | 3.2\% | 16 | 3.5\% | 15 | 1.9\% | 10 | 2.7\% | 24 |
| B97 4 | 2.9\% | 29 | 5.3\% | 14 | 2.1\% | 16 | 5.5\% | 7 | 1.7\% | 7 | 3.2\% | 16 | 1.8\% | 8 | 3.4\% | 17 | 2.7\% | 24 |
| B97 5 | 9.6\% | 98 | 8.9\% | 23 | 9.9\% | 75 | 8.9\% | 12 | 10.4\% | 40 | 8.9\% | 43 | 11.1\% | 49 | 8.4\% | 43 | 9.9\% | 87 |
| B97 6 | 4.1\% | 42 | 3.3\% | 9 | 4.3\% | 33 | 10.8\% | 14 | 3.3\% | 13 | 3.0\% | 14 | 4.4\% | 19 | 4.2\% | 21 | 3.8\% | 33 |
| B98 0 | 8.3\% | 85 | 8.5\% | 22 | 8.3\% | 63 | 11.3\% | 15 | 7.9\% | 30 | 7.6\% | 37 | 7.3\% | 32 | 9.2\% | 46 | 8.5\% | 75 |
| B98 7 | 10.8\% | 110 | 5.3\% | 14 | 12.7\% | 96 | 13.1\% | 18 | 10.5\% | 40 | 10.4\% | 51 | 9.5\% | 42 | 11.9\% | 60 | 9.7\% | 85 |
| B98 8 | 5.5\% | 56 | 6.3\% | 17 | 5.2\% | 40 | 4.1\% | 6 | 7.0\% | 27 | 4.9\% | 24 | 3.5\% | 16 | 7.1\% | 36 | 5.3\% | 46 |
| B98 9 | 4.5\% | 45 | 4.3\% | 11 | 4.5\% | 34 | 3.5\% | 5 | 4.7\% | 18 | 4.6\% | 23 | 5.3\% | 24 | 4.1\% | 21 | 4.5\% | 40 |
| Weighted base: |  | 1017 |  | 261 |  | 756 |  | 135 |  | 382 |  | 490 |  | 444 |  | 504 |  | 875 |
| Sample: |  | 1017 |  | 264 |  | 753 |  | 126 |  | 368 |  | 511 |  | 438 |  | 511 |  | 876 |

# Data Tabulations By Zone (Weighted) 

$\begin{array}{lllllllll}\text { Total } & \text { Zone 1 } & \text { Zone 2 } & \text { Zone 3 } & \text { Zone 4 } & \text { Zone 5 } & \text { Zone 6 } & \text { Zone 7 } & \text { Zone 8 }\end{array}$

Q01 Where do you usually go for your main food and grocery shopping?

| Tesco Extra, Redditch Extra, Oakenshaw, Redditch, B98 7RU | 22.2\% | 226 | 31.8\% | 94 | 27.6\% | 12 | 45.0\% | 76 | 40.6\% | 10 | 5.7\% | 12 | 6.1\% | 9 | 2.3\% | 1 | 14.5\% | 11 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Sainsbury's, Abbey Retail <br> Park, Alvechurch <br> Highway, Redditch B97 | 11.7\% | 119 | 13.2\% | 39 | $3.9 \%$ | 2 | 22.9\% | 39 | 13.0\% | 3 | 2.5\% | 5 | 18.6\% | 27 | 6.4\% | 3 | 1.5\% | 1 |
| Morrisons, Warwick Highway, Redditch, B98 0SW | 11.5\% | 117 | 28.4\% | 84 | 21.1\% | 9 | 6.1\% | 10 | 7.2\% | 2 | 0.0\% | 0 | 2.1\% | 3 | 8.3\% | 4 | 5.2\% | 4 |
| Asda, 21 Market Street, Bromsgrove, Worcs, B61 8DA | 10.6\% | 108 | 1.0\% | 3 | 0.0\% | 0 | 0.6\% | 1 | 0.0\% | 0 | 39.1\% | 83 | 14.9\% | 22 | 0.0\% | 0 | 0.0\% | 0 |
| Morrisons, Bruntsford Park <br> Road, Bromsgrove, B60 3DX | 6.2\% | 63 | 0.3\% | 1 | 0.0\% | 0 | 0.5\% | 1 | 1.4\% | 0 | 23.8\% | 50 | 7.2\% | 10 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco, Coldfield Drive, Redditch, Worcestershire B98 7RU | 4.4\% | 45 | 7.1\% | 21 | 11.8\% | 5 | 5.0\% | 8 | 11.6\% | 3 | 1.4\% | 3 | 2.9\% | 4 | 0.0\% | 0 | 0.5\% | 0 |
| Morrisons, Bristol Road South, Rubery, B45 9NY | 2.6\% | 27 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 2 | 16.8\% | 25 | 0.0\% | 0 | 0.0\% | 0 |
| Internet / Home Delivery | 2.5\% | 25 | 2.0\% | 6 | 0.0\% | 0 | 2.7\% | 4 | 1.4\% | 0 | 5.0\% | 11 | 2.2\% | 3 | 1.1\% | 1 | 0.0\% | 0 |
| Somerfield, Off Moorfield Road, Alcester B49 5DA | 2.0\% | 20 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 25.7\% | 20 |
| Tesco Express, Lodge Park Express, Lodge Park, Redditch, B98 7LB | 1.8\% | 18 | 2.6\% | 8 | 2.6\% | 1 | 4.3\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 2 |
| Tesco, Birmingham Road, Stratford-upon-Avon | 1.6\% | 17 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 15.9\% | 8 | 11.6\% | 9 |
| Morrisons, Alcester Road, Stratford-upon-Avon | 1.2\% | 13 | 0.0\% | 0 | 3.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 1 | 12.8\% | 10 |
| Somerfield, 54b Birmingham Road, Bromsgrove B61 0DD | 1.1\% | 11 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.8\% | 6 | 3.5\% | 5 | 0.0\% | 0 | 0.0\% | 0 |
| Iceland, Unit 4, Ipsley Street, Smallwood, Redditch, B98 | 0.8\% | 8 | 2.2\% | 6 | 0.0\% | 0 | 1.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Aldi, Trescott Road, Redditch, B98 7AH | 0.7\% | 7 | 1.3\% | 4 | 0.0\% | 0 | 1.6\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 | 0.0\% | 0 |
| Sainsbury's, Stratford Road, Shirley | 0.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 12.9\% | 6 | 1.2\% | 1 |
| Co-op, Alcester Road, Studley | 0.7\% | 7 | 0.0\% | 0 | 15.8\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Waitrose, Droitwich | 0.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.2\% | 2 | 1.7\% | 4 | 1.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Sainsbury's, 1059 Alcester Road South, Maypole, Birmingham, B14 | 0.6\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 1 | 1.9\% | 3 | 3.0\% | 1 | 1.1\% | 1 |
| Lidl, Redditch Ringway, The Quadrant, Redditch, B97 4HL | 0.5\% | 6 | 1.0\% | 3 | 0.0\% | 0 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Express, Stratford Road, Shirley | 0.5\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 11.4\% | 5 | 0.0\% | 0 |
| Sainsbury's, Frankly Beeches Road, Northfield, B31 5AA | 0.4\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | $3.1 \%$ | 5 | 0.0\% | 0 | 0.0\% | 0 |
| Marks and Spencers, 9 Walford Walk, Redditch, Worcs, B97 4HJ | 0.4\% | 4 | 0.7\% | 2 | 1.3\% | 1 | 0.6\% | 1 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-op Foodstores, 430, <br> Evesham Rd, Crabbs <br> Cross, Redditch, B97 5JB | 0.2\% | 2 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Iceland, 12 Mill Lane, Bromsgrove, Worcs, B61 8AG | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 1 | 0.0\% | 0 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Marks and Spencers, Bridge Street, Stratford-uponAvon | 0.2\% | 2 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 |
| Sainsbury's, Reedswood Way, Walsall | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco, Warbler Place, Kidderminster | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Local shops, Barnt Green | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Express, Barnt Green Express, Barnt Green, | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 |



Q02 Which retailer do you usually purchase your main food internet/ home delivery shopping from? Only those who buy their main food shopping via the internet at Q01

|  | $75.3 \%$ | 19 | $100.0 \%$ | 6 | $0.0 \%$ | 0 | $81.8 \%$ | 4 | $99.9 \%$ | 0 | $69.4 \%$ | 7 | $50.0 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Tesco | $73.5 \%$ | 3 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $12.0 \%$ | 1 | $50.0 \%$ | 2 | $100.0 \%$ | 1 | $0.0 \%$ | 0 |
| Waitrose | $3.3 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $18.2 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Iceland | $7.9 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $18.7 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| (Don't know / varies) |  | 25 |  | 6 |  | 0 |  | 4 |  | 0 |  | 11 |  | 3 |  |  |  |  |
| Weighted base: |  | 21 |  | 6 |  | 0 |  | 5 |  | 1 |  | 6 |  | 2 |  | 1 | 0 |  |
| Sample: |  |  |  |  |  |  |  |  | 0 | 0 |  |  |  |  |  |  |  |  |


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Q03 How frequently do you buy main food and grocery shopping trips from...? (Store/destination mentioned at Q01) Only those who do main food shopping at Q01

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Two or more times a week | $22.5 \%$ | 227 | $23.0 \%$ | 68 | $26.3 \%$ | 12 | $22.9 \%$ | 39 | $18.8 \%$ | 5 | $22.8 \%$ | 47 | $23.2 \%$ | 33 | $13.3 \%$ | 6 | $21.7 \%$ | 17 |
| At least once a week | $62.7 \%$ | 633 | $63.8 \%$ | 189 | $63.2 \%$ | 28 | $59.8 \%$ | 101 | $71.0 \%$ | 18 | $62.2 \%$ | 129 | $64.5 \%$ | 92 | $68.9 \%$ | 33 | $55.5 \%$ | 43 |
| At least once a fortnight | $8.5 \%$ | 86 | $5.9 \%$ | 18 | $3.9 \%$ | 2 | $10.9 \%$ | 18 | $7.2 \%$ | 2 | $8.9 \%$ | 18 | $7.3 \%$ | 11 | $13.7 \%$ | 7 | $13.9 \%$ | 11 |
| At least once a month | $4.1 \%$ | 42 | $5.3 \%$ | 16 | $3.9 \%$ | 2 | $3.2 \%$ | 5 | $2.9 \%$ | 1 | $3.9 \%$ | 8 | $3.2 \%$ | 5 | $3.0 \%$ | 1 | $5.4 \%$ | 4 |
| At least every two months | $0.4 \%$ | 4 | $0.3 \%$ | 1 | $0.0 \%$ | 0 | $1.1 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.7 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Less often | $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.5 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Have only visited once | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| (Don't know / varies) | $1.8 \%$ | 18 | $1.6 \%$ | 5 | $2.6 \%$ | 1 | $1.6 \%$ | 3 | $0.0 \%$ | 0 | $2.2 \%$ | 5 | $1.1 \%$ | 2 | $1.1 \%$ | 1 | $3.5 \%$ | 3 |
| Weighted base: |  | 1010 |  | 296 |  | 45 |  | 168 |  | 25 |  | 208 |  | 143 |  |  |  |  |
| Sample: | 1012 |  | 305 |  | 76 |  | 184 |  | 69 |  | 122 |  | 99 |  | 78 | 77 |  |  |
|  |  |  |  |  |  |  |  |  | 80 |  |  |  |  |  |  |  |  |  |

## Q04 How do you normally travel to...? (Store/destination mentioned at Q01)

 Only those who buy their main food shopping at a store at Q01| Car/van (as driver) | 66.6\% | 656 | 58.1\% | 169 | 76.3\% | 34 | 69.5\% | 114 | 77.9\% | 19 | 72.8\% | 144 | 67.4\% | 94 | 69.3\% | 33 | 63.9\% | 49 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Car/van (as passenger) | 17.5\% | 172 | 23.5\% | 68 | 10.5\% | 5 | 18.8\% | 31 | 14.7\% | 4 | 10.9\% | 21 | 15.4\% | 22 | 20.3\% | 10 | 16.0\% | 12 |
| Bus, minibus or coach | 3.8\% | 37 | 6.3\% | 18 | 0.0\% | 0 | 4.0\% | 7 | 4.4\% | 1 | 2.7\% | 5 | 2.7\% | 4 | 2.7\% | 1 | 1.1\% | 1 |
| Motorcycle, scooter or moped | 0.5\% | 5 | 0.7\% | 2 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 2 | 0.0\% | 0 | 1.1\% | 1 |
| Walk | 7.3\% | 71 | 6.0\% | 17 | 6.6\% | 3 | 3.8\% | 6 | 0.0\% | 0 | 9.2\% | 18 | 10.4\% | 15 | 2.3\% | 1 | 14.3\% | 11 |
| Taxi | 1.1\% | 10 | 1.4\% | 4 | 1.3\% | 1 | 1.1\% | 2 | 0.0\% | 0 | 0.7\% | 1 | 2.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 |
| Train | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Metro | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Bicycle | 0.4\% | 4 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 2 | 0.0\% | 0 | 1.2\% | 1 | 1.1\% | 1 |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Delivered | 0.4\% | 4 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 1 | 1.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 2.5\% | 25 | 3.7\% | 11 | 3.9\% | 2 | 2.3\% | 4 | 0.0\% | 0 | 1.7\% | 3 | 1.1\% | 2 | 4.2\% | 2 | 2.4\% | 2 |
| Weighted base: |  | 985 |  | 290 |  | 45 |  | 164 |  | 24 |  | 197 |  | 140 |  | 48 |  | 77 |
| Sample: |  | 991 |  | 299 |  | 76 |  | 179 |  | 68 |  | 116 |  | 97 |  | 76 |  | 80 |

Q05 When do you usually do your main food shopping?
Only those who do main food shopping at Q01

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Weekdays during the day | $46.8 \%$ | 473 | $47.8 \%$ | 141 | $60.5 \%$ | 27 | $45.6 \%$ | 77 | $47.8 \%$ | 12 | $42.8 \%$ | 89 | $48.3 \%$ | 69 | $53.1 \%$ | 26 | $42.1 \%$ | 32 |
| Weekdays during the | $14.4 \%$ | 146 | $16.8 \%$ | 50 | $6.6 \%$ | 3 | $15.3 \%$ | 26 | $15.9 \%$ | 4 | $14.1 \%$ | 29 | $11.8 \%$ | 17 | $10.2 \%$ | 5 | $16.1 \%$ | 12 |
| $\quad$ evening |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Saturday | $10.7 \%$ | 109 | $9.5 \%$ | 28 | $5.3 \%$ | 2 | $7.5 \%$ | 13 | $4.3 \%$ | 1 | $17.9 \%$ | 37 | $9.2 \%$ | 13 | $11.0 \%$ | 5 | $11.3 \%$ | 9 |
| Sunday | $3.3 \%$ | 33 | $2.0 \%$ | 6 | $3.9 \%$ | 2 | $3.3 \%$ | 6 | $0.0 \%$ | 0 | $5.2 \%$ | 11 | $5.4 \%$ | 8 | $0.0 \%$ | 0 | $1.5 \%$ | 1 |
| (Don't know / varies) | $24.7 \%$ | 250 | $23.9 \%$ | 71 | $23.7 \%$ | 11 | $28.2 \%$ | 48 | $31.9 \%$ | 8 | $20.0 \%$ | 42 | $25.5 \%$ | 36 | $25.7 \%$ | 12 | $29.0 \%$ | 22 |
| Weighted base: |  | 1010 |  | 296 |  | 45 |  | 168 |  | 25 |  | 208 |  | 143 |  | 48 | 77 |  |
| Sample: | 1012 |  | 305 |  | 76 |  | 184 |  | 69 |  | 122 |  | 99 |  | 77 | 80 |  |  |

Q06 When you go main food shopping is your trip linked with any other activity?
Only those who buy their main food shopping at a store at Q01

| Yes - non-food shopping | 6.1\% | 60 | 4.7\% | 14 | 3.9\% | 2 | 1.7\% | 3 | 4.4\% | 1 | 8.3\% | 16 | 7.6\% | 11 | 11.1\% | 5 | 10.5\% | 8 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Yes - leisure activity | 4.4\% | 43 | 4.0\% | 11 | 10.5\% | 5 | 1.7\% | 3 | 8.8\% | 2 | 4.7\% | 9 | 3.0\% | 4 | 8.8\% | 4 | 6.1\% | 5 |
| Yes - visiting services such as banks and other financial institutions | 2.6\% | 25 | 0.3\% | 1 | 0.0\% | 0 | 1.2\% | 2 | 7.4\% | 2 | 4.4\% | 9 | 4.9\% | 7 | 4.2\% | 2 | 3.9\% | 3 |
| Yes - travelling to/from work | 4.6\% | 46 | 3.6\% | 11 | 3.9\% | 2 | 3.4\% | 6 | 5.9\% | 1 | 5.7\% | 11 | 6.3\% | 9 | 2.7\% | 1 | 6.5\% | 5 |
| Yes - travelling to/from school/college | 1.2\% | 12 | 0.3\% | 1 | 1.3\% | 1 | 1.2\% | 2 | 1.5\% | 0 | 1.0\% | 2 | 4.2\% | 6 | 0.0\% | 0 | 0.0\% | 0 |
| Yes - other activity | 1.0\% | 9 | 0.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 0 | 1.0\% | 2 | 2.0\% | 3 | 0.0\% | 0 | 3.1\% | 2 |
| No | 77.3\% | 761 | 84.4\% | 245 | 75.0\% | 34 | 83.6\% | 137 | 69.1\% | 17 | 73.5\% | 145 | 72.0\% | 101 | 68.9\% | 33 | 65.9\% | 51 |
| Yes - Visiting friends / family | 0.8\% | 8 | 1.0\% | 3 | 0.0\% | 0 | 1.2\% | 2 | 1.5\% | 0 | 0.6\% | 1 | 0.0\% | 0 | 1.2\% | 1 | 1.1\% | 1 |
| Yes - To get petrol | 0.5\% | 5 | 0.3\% | 1 | 0.0\% | 0 | 1.7\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Yes - Recycling | 0.3\% | 3 | 0.0\% | 0 | 1.3\% | 1 | 1.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 |
| Yes - Eating out e.g. fast food | 0.5\% | 5 | 0.7\% | 2 | 1.3\% | 1 | 1.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 | 0.0\% | 0 |
| (Don't know / Varies) | 2.5\% | 25 | 2.0\% | 6 | 2.6\% | 1 | 2.8\% | 5 | 4.4\% | 1 | 1.3\% | 3 | 3.0\% | 4 | 3.8\% | 2 | 4.4\% | 3 |
| Weighted base: |  | 985 |  | 290 |  | 45 |  | 164 |  | 24 |  | 197 |  | 140 |  | 48 |  | 77 |
| Sample: |  | 991 |  | 299 |  | 76 |  | 179 |  | 68 |  | 116 |  | 97 |  | 76 |  | 80 |



Q07 Where do you normally do this non-food shopping? (EXCLUDING CHRISTMAS SHOPPING)
Only those who link their main food shopping trip with non-food shopping at Q01

| Redditch | 51.2\% | 31 | 78.1\% | 11 | 66.7\% | 1 | 67.1\% | 2 | 66.7\% | 1 | 59.3\% | 10 | 37.7\% | 4 | 44.8\% | 2 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Bromsgrove | 13.8\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 40.7\% | 7 | 14.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Stratford upon Avon | 10.8\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 31.1\% | 2 | 59.5\% | 5 |
| In-store in a supermarket Tesco Extra, Redditch Extra, Oakenshaw, Redditch, B98 7RU | 4.8\% | 3 | 14.4\% | 2 | 0.0\% | 0 | 32.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Barnt Green | 2.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 16.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Kidderminster | 2.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 14.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Alcester | 2.5\% | 1 | 0.0\% | 0 | 33.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 10.9\% | 1 |
| Birmingham City Centre | 2.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 14.8\% | 1 |
| Touchwood Shopping Centre, Solihull | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 10.4\% | 1 | 0.0\% | 0 |
| Droitwich | 0.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 33.3\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 7.8\% | 5 | 7.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 16.4\% | 2 | 13.8\% | 1 | 14.8\% | 1 |
| Weighted base: |  | 60 |  | 14 |  | 2 |  | 3 |  | 1 |  | 16 |  | 11 |  | 5 |  | 8 |
| Sample: |  | 58 |  | 14 |  | 3 |  | 3 |  | 3 |  | 10 |  | 8 |  | 9 |  | 8 |

Q08 Do you make 'top up' shopping trips for staple goods, such as bread and milk, in between your main food shopping trip?

| Yes | $65.3 \%$ | 664 | $67.9 \%$ | 202 | $60.5 \%$ | 27 | $66.9 \%$ | 113 | $53.6 \%$ | 13 | $63.2 \%$ | 134 | $61.8 \%$ | 90 | $76.6 \%$ | 37 | $64.2 \%$ |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| No | $34.7 \%$ | 353 | $32.1 \%$ | 95 | $39.5 \%$ | 18 | $33.1 \%$ | 56 | $46.4 \%$ | 11 | $36.8 \%$ | 78 | $38.2 \%$ | 56 | $23.4 \%$ | 11 | $35.9 \%$ |
| Weighted base: |  | 1017 |  | 297 |  | 45 |  | 168 |  | 25 |  | 212 |  | 146 |  | 48 |  |
| Sample: | 1017 |  | 306 |  | 76 |  | 184 |  | 69 |  | 124 |  | 101 |  | 77 | 80 |  |


| By Zone (Weighted) |  |  |  |  | ch R |  | an |  | Sur |  | -vey |  |  |  |  |  | Page 80 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Weighted: |  |  |  |  | For |  | e Y |  | Gr |  |  |  |  |  |  |  | April 2008 |  |
|  | Total |  | Zone 1 |  | Zone 2 |  | Zone 3 |  | Zone 4 |  | Zone 5 |  | Zone 6 |  | Zone 7 |  | Zone 8 |  |
| Q09 Where do you go for Only those who do top-u | his 'top food sh | -up' <br> ppin | shopping <br> at Q08 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Morrisons, Warwick Highway, Redditch, B98 0SW | 9.8\% | 65 | 26.9\% | 54 | 15.2\% | 4 | 4.1\% | 5 | 10.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% 1 | 1 |
| Tesco Extra, Redditch Extra, Oakenshaw, Redditch, B98 7RU | 7.3\% | 49 | 12.1\% | 24 | 4.3\% | 1 | 17.0\% | 19 | 16.2\% | 2 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 1.8\% 1 | 1 |
| Sainsbury's, Abbey Retail Park, Alvechurch Highway, Redditch, B97 | 6.7\% | 44 | 8.0\% | 16 | 4.3\% | 1 | 18.0\% | 20 | 2.7\% | 0 | 0.0\% | 0 | 6.4\% | 6 | 1.5\% | 1 | 0.0\% 0 | 0 |
| Morrisons, Bruntsford Park Road, Bromsgrove, B60 3DX | 6.5\% | 43 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.7\% | 0 | 29.1\% | 39 | 3.5\% | 3 | 2.0\% | 1 | 0.0\% 0 | 0 |
| Asda, 21 Market Street, Bromsgrove, Worcs, B61 8DA | 5.4\% | 36 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 23.0\% | 31 | 5.4\% | 5 | 0.0\% | 0 | 0.0\% 0 | 0 |
| Tesco Express, Barnt Green Express, Barnt Green, Birmingham, B45 | 2.6\% | 17 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 2 | 16.1\% | 15 | 0.0\% | 0 | 0.0\% 0 | 0 |
| Somerfield, Off Moorfield Road, Alcester B49 5DA | 2.5\% | 17 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 | $32.9 \% 16$ | 16 |
| Somerfield, 54b <br> Birmingham Road, Bromsgrove B61 0DD | 2.3\% | 15 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 10.4\% | 14 | 1.8\% | 2 | 0.0\% | 0 | 0.0\% 0 | 0 |
| Tesco Express, Lodge Park Express, Lodge Park, Redditch, B98 7LB | 2.2\% | 15 | 5.7\% | 12 | 0.0\% | 0 | 2.5\% | 3 | 2.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% 0 | 0 |
| Marks and Spencers, 9 Walford Walk, Redditch, Worcs, B97 4HJ | 2.2\% | 14 | 4.3\% | 9 | 0.0\% | 0 | 4.0\% | 5 | 2.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 0.0\% 0 | 0 |
| Somerfield, High St, Henley-in-Arden | 1.9\% | 12 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 31.2\% | 12 | 0.0\% 0 | 0 |
| Tesco Express, Marlbrook Express, Marlbrook, Bromsgrove, B60 1DL | 1.8\% | 12 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.0\% | 4 | 8.8\% | 8 | 0.0\% | 0 | 0.0\% 0 | 0 |
| Co-op Foodstores, 430, Evesham Rd, Crabbs Cross, Redditch, B97 5JB | 1.7\% | 12 | 0.5\% | 1 | 4.3\% | 1 | 5.7\% | 6 | 0.0\% | 0 | 1.5\% | 2 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% 0 | 0 |
| Tesco, Coldfield Drive, Redditch, Worcestershire B98 7RU | 1.7\% | 11 | 3.4\% | 7 | 0.0\% | 0 | 1.7\% | 2 | 5.4\% | 1 | 0.0\% | 0 | 1.8\% | 2 | 0.0\% | 0 | 0.0\% 0 | 0 |
| Tesco Express, Alcester Kinwarton Rd Express, Kinwarton Rd, Alcester | 1.6\% | 11 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 21.4\% 11 | 11 |
| Morrisons, Bristol Road South, Rubery, B45 9NY | 1.5\% | 10 | 1.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 2 | 5.8\% | 5 | 0.0\% | 0 | 1.9\% 1 | 1 |
| Local shops, Redditch | 1.4\% | 9 | 2.4\% | 5 | 0.0\% | 0 | 3.4\% | 4 | 2.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% 0 | 0 |
| Iceland, Unit 4, Ipsley Street, Smallwood, Redditch, B98 | 1.3\% | 8 | 2.8\% | 6 | 0.0\% | 0 | 2.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% 0 | 0 |
| Co-op, Alcester Road, Studley | 1.2\% | 8 | 0.0\% | 0 | 30.4\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% 0 | 0 |
| Aldi, Trescott Road, Redditch, B98 7AH | 1.1\% | 7 | 1.4\% | 3 | 0.0\% | 0 | 3.3\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 0.0\% 0 | 0 |
| Local shops, Bromsgrove | 1.0\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.8\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% 0 | 0 |
| Internet/ Home Delivery | 1.0\% | 6 | 0.5\% | 1 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 2.8\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% 1 | 1 |
| Lidl, Redditch Ringway, The Quadrant, Redditch, B97 4HL | 0.9\% | 6 | 1.9\% | 4 | 0.0\% | 0 | 0.8\% | 1 | 2.7\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% 0 | 0 |
| Co-op, New Road, Rubery | 0.8\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.8\% | 5 | 0.0\% | 0 | 0.0\% 0 | 0 |
| Farmfoods Freezer Centre, 1, 3, Dev.1, Kingfisher Shopping Centre, Redditch | 0.7\% | 5 | 0.9\% | 2 | 0.0\% | 0 | 2.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% 0 | 0 |
| Spar Stores Batchley, 193, Batchley Rd, Redditch, Worcestershire B97 6JB | 0.6\% | 4 | 0.5\% | 1 | 0.0\% | 0 | 2.6\% | 3 | 2.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% 0 | 0 |
| Tesco, Birmingham Road, Stratford-upon-Avon | 0.6\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 2 | 2.0\% | 1 | 3.6\% 2 | 2 |
| Co-op, The Square, Alvechurch | 0.6\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.5\% | 4 | 0.0\% | 0 | 0.0\% 0 | 0 |
| Tesco Express, Studley Express, Studley, | 0.5\% | 3 | 0.5\% | 1 | 8.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% 0 | 0 |

## $\begin{array}{llllllll}\text { Total Zone 1 } & \text { Zone 2 } & \text { Zone 3 } & \text { Zone 4 } & \text { Zone 5 } & \text { Zone 6 } & \text { Zone 7 }\end{array}$ Zone 8

| Warwickshire, B80 7LL |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Post Office, Redditch | 0.4\% | 3 | 0.5\% | 1 | 0.0\% | 0 | 1.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |
| Co-op, Hazel well Street, Stirchley, Birmingham | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |
| Co-op, Mill Lane, Bromsgrove | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |
| Local shops, Alvechurch | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.2\% | 2 | 0.0\% | 0 | 0.0\% |
| Rays, Dowlers Crescent, Redditch | 0.3\% | 2 | 1.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |
| Cost Cutters, 31, Woodrow Centre, Redditch, Worcestershire B98 7RY | 0.3\% | 2 | 1.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |
| Hillers Farm Shop, Dunnington | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% |
| McColls, Redditch | 0.3\% | 2 | 0.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |
| Local shops, Barnt Green | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 2 | 0.0\% | 0 | 0.0\% |
| Shop n Save, Edward Road, Rednal | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 2 | 0.0\% | 0 | 0.0\% |
| Local shops, Rednal | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 2 | 0.0\% | 0 | 0.0\% |
| Post Office, Blackwell | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 2 | 0.0\% | 0 | 0.0\% |
| Spar, Golden Cross Lane, Catshill | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 2 | 0.0\% | 0 | 0.0\% |
| Iceland, 12 Mill Lane, Bromsgrove, Worcs, B61 8AG | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 2 | 0.0\% | 0 | 0.0\% |
| Tesco, Hewell Road, Barnt Green | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 2 | 0.0\% | 0 | 0.0\% |
| Morrisons, Alcester Road, Stratford-upon-Avon | 0.2\% | 2 | 0.0\% | 0 | 2.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% |
| Spar, Earlswood | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.0\% | 1 | 0.0\% |
| Tesco, Worcester Road, Evesham | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% |
| Local shops, Studley | 0.2\% | 1 | 0.0\% | 0 | 4.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |
| Tesco, Alcester Road, Studley | 0.2\% | 1 | 0.0\% | 0 | 4.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |
| Hancocks, Astwood Bank | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |
| Spar, Whistle, Birmingham | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% |
| Iceland, 12 Grosvenor Centre, Northfield, B31 2 JU | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% |
| Somerfield, 1876, Pershore <br> Rd, Kings Norton, Birmingham, B30 3AS | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% |
| Greggs, Redditch | 0.1\% | 1 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |
| Sian Stores, 73, Poplar Rd, Redditch, Worcestershire B97 6NY | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |
| Local shops, Henley in Arden | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% |
| Marks and Spencers, Bridge Street, Stratford-uponAvon | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% |
| Local shops, Wooton Wawen | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% |
| Local shops, Crabbs Cross | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |
| Local shops, Webheath | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |
| Local shops, Headless Cross | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |
| Budgens Supermarket, Brooklyn Garage, Battens Drive, Redditch, B98 0LJ | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% |
| Local shops, Knowle | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 0.0\% |
| Sainsbury's, Stratford Road, Shirley | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 0.0\% |
| Tesco, Hermitage Road, Solihull | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 0.0\% |
| Tesco, Stratford Road, Shirley | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 0.0\% |
| Sainsbury's, 1059 Alcester Road South, Maypole, Birmingham, B14 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 0.0\% |
| Local shops, Astwood Bank | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |
| Marks and Spencers, Mill Lane, Solihull | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 | 0.0\% |
| Waitrose, Hall Green, Birmingham | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 | 0.0\% |



Q10 How often do you make 'top up' shopping trips to...? (Store/destination mentioned at Q09) Only those who do top-up food shopping at Q08

| Daily | $4.6 \%$ | 31 | $3.3 \%$ | 7 | $4.3 \%$ | 1 | $5.6 \%$ | 6 | $2.7 \%$ | 0 | $4.3 \%$ | 6 | $3.4 \%$ | 3 | $5.0 \%$ | 2 | $11.0 \%$ |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Two or more times a week | $45.6 \%$ | 303 | $45.4 \%$ | 91 | $47.8 \%$ | 13 | $34.6 \%$ | 39 | $21.6 \%$ | 3 | $51.2 \%$ | 68 | $47.7 \%$ | 43 | $54.0 \%$ | 20 | $52.3 \%$ | 26 |
| At least once a week | $29.2 \%$ | 194 | $27.4 \%$ | 55 | $32.6 \%$ | 9 | $32.1 \%$ | 36 | $48.6 \%$ | 6 | $28.8 \%$ | 38 | $33.7 \%$ | 30 | $22.8 \%$ | 8 | $20.4 \%$ | 10 |
| At least once a fortnight | $5.1 \%$ | 34 | $7.3 \%$ | 15 | $2.2 \%$ | 1 | $9.0 \%$ | 10 | $8.1 \%$ | 1 | $0.0 \%$ | 0 | $6.8 \%$ | 6 | $1.5 \%$ | 1 | $1.8 \%$ | 1 |
| At least once a month | $2.1 \%$ | 14 | $2.3 \%$ | 5 | $2.2 \%$ | 1 | $1.5 \%$ | 2 | $5.4 \%$ | 1 | $2.2 \%$ | 3 | $0.0 \%$ | 0 | $2.0 \%$ | 1 | $4.8 \%$ | 2 |
| Less often | $0.4 \%$ | 2 | $0.5 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $2.7 \%$ | 0 | $0.0 \%$ | 0 | $1.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Have only visited once | $0.2 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.0 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| (Don't know / varies) | $12.8 \%$ | 85 | $13.9 \%$ | 28 | $10.9 \%$ | 3 | $17.0 \%$ | 19 | $10.8 \%$ | 1 | $12.6 \%$ | 17 | $7.4 \%$ | 7 | $14.9 \%$ | 5 | $9.7 \%$ | 5 |
| Weighted base: |  | 664 |  | 202 |  | 27 |  | 113 |  | 13 |  | 134 |  | 90 | 37 | 49 |  |  |
| Sample: |  | 663 |  | 208 |  | 46 |  | 123 |  | 37 |  | 77 |  | 62 | 59 | 51 |  |  |

Q12 Of all the money you spend on food and household groceries what share goes to your main food shop?

| Over 3/4 | 53.1\% | 353 | 52.0\% | 105 | 47.8\% | 13 | 57.0\% | 64 | 56.8\% | 8 | 55.9\% | 75 | 54.8\% | 49 | 51.5\% | 19 | 41.0\% | 20 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $1 / 2$ to $3 / 4$ | 29.1\% | 194 | 28.4\% | 57 | 37.0\% | 10 | 27.7\% | 31 | 21.6\% | 3 | 35.1\% | 47 | 28.2\% | 25 | 17.8\% | 7 | 27.2\% | 13 |
| $1 / 4$ to $1 / 2$ | 6.0\% | 40 | 6.8\% | 14 | 4.3\% | 1 | 6.5\% | 7 | 8.1\% | 1 | 4.0\% | 5 | 4.2\% | 4 | 3.5\% | 1 | 13.3\% | 7 |
| Less than $1 / 4$ | 1.5\% | 10 | 0.9\% | 2 | 0.0\% | 0 | 1.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 2 | 8.9\% | 3 | 2.4\% | 1 |
| None | 0.3\% | 2 | 0.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 10.0\% | 66 | 11.0\% | 22 | 10.9\% | 3 | 7.2\% | 8 | 13.5\% | 2 | 5.0\% | 7 | 11.1\% | 10 | 18.3\% | 7 | 16.0\% | 8 |
| Mean: |  | 75.1 |  | 74.5 |  | 75.2 |  | 75.8 |  | 77.1 |  | 76.7 |  | 76.2 |  | 72.2 |  | 69.8 |
| Weighted base: |  | 664 |  | 202 |  | 27 |  | 113 |  | 13 |  | 134 |  | 90 |  | 37 |  | 49 |
| Sample: |  | 663 |  | 208 |  | 46 |  | 123 |  | 37 |  | 77 |  | 62 |  | 59 |  | 51 |

Q13 Where did you last buy clothing or footwear goods? (EXCLUDING CHRISTMAS SHOPPING)

| Redditch | 51.2\% | 521 | 75.8\% | 225 | 55.3\% | 25 | 71.3\% | 120 | 44.9\% | 11 | 29.7\% | 63 | 38.5\% | 56 | 19.3\% | 9 | 14.9\% | 11 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Birmingham City Centre | 6.9\% | 70 | 4.3\% | 13 | 2.6\% | 1 | 4.9\% | 8 | 10.1\% | 3 | 10.6\% | 22 | 14.7\% | 21 | 1.1\% | 1 | 1.2\% | 1 |
| Stratford upon Avon | 5.8\% | 59 | 1.3\% | 4 | 9.2\% | 4 | 1.6\% | 3 | 8.7\% | 2 | 1.7\% | 4 | 0.0\% | 0 | 22.3\% | 11 | 40.8\% | 31 |
| Internet / Home Delivery | 5.1\% | 51 | 5.9\% | 17 | 2.6\% | 1 | 2.1\% | 3 | 4.3\% | 1 | 3.5\% | 7 | 9.0\% | 13 | 7.6\% | 4 | 5.4\% | 4 |
| Bromsgrove | 4.5\% | 46 | 0.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 18.7\% | 40 | 3.2\% | 5 | 0.0\% | 0 | 0.0\% | 0 |
| Merry Hill Shopping Centre | 4.0\% | 41 | 1.3\% | 4 | 0.0\% | 0 | 1.7\% | 3 | 1.4\% | 0 | 9.0\% | 19 | 8.7\% | 13 | 0.0\% | 0 | 2.4\% | 2 |
| Touchwood Shopping Centre, Solihull | 3.2\% | 33 | 1.0\% | 3 | 2.6\% | 1 | 2.2\% | 4 | 1.4\% | 0 | 3.3\% | 7 | 3.7\% | 5 | 20.1\% | 10 | 3.3\% | 3 |
| Worcester City Centre | 2.3\% | 24 | 0.0\% | 0 | 1.3\% | 1 | 1.0\% | 2 | 4.3\% | 1 | 5.7\% | 12 | 3.9\% | 6 | 0.0\% | 0 | 3.6\% | 3 |
| Other | 2.3\% | 24 | 0.6\% | 2 | 6.6\% | 3 | 1.1\% | 2 | 0.0\% | 0 | 3.3\% | 7 | 4.7\% | 7 | 2.3\% | , | 2.7\% | 2 |
| In-store in a supermarket | 1.4\% | 15 | 1.3\% | 4 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 3.1\% | 7 | 1.2\% | 2 | 3.8\% | 2 | 0.0\% | 0 |
| In-store in a supermarket - <br> Tesco Extra, Redditch <br> Extra, Oakenshaw, <br> Redditch, B98 7RU | 1.2\% | 12 | 1.7\% | 5 | 1.3\% | 1 | 2.7\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.7\% | 2 |
| Alcester | 1.1\% | 11 | 0.0\% | 0 | 3.9\% | 2 | 0.0\% | 0 | 4.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 10.3\% | 8 |
| Kidderminster | 0.6\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.8\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Evesham | 0.5\% | 5 | 0.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.4\% | 3 |
| London | 0.5\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 1.0\% | 2 | 1.2\% | 2 | 1.5\% | 1 | 0.0\% | 0 |
| Leamington Spa | 0.4\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 2 | 2.3\% | 1 | 1.2\% | 1 |
| Cheltenham | 0.4\% | 4 | 0.3\% | 1 | 1.3\% | 1 | 0.0\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 1.2\% | 2 | 1.5\% | 1 | 0.0\% | 0 |
| Dudley | 0.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Lichfield | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 1 | 0.0\% | 0 | 1.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Abroad | 0.3\% | 3 | 0.3\% | 1 | 0.0\% | 0 | 0.6\% | 1 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 | 0.0\% | 0 |
| Worcester | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 1 | 1.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Manchester | 0.3\% | 3 | 0.0\% | 0 | 1.3\% | 1 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 |
| Milton Keynes | 0.3\% | 3 | 0.7\% | 2 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Boundary Mill, Walsall | 0.2\% | 3 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Warwick | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 |
| Wolverhampton City Centre | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Shirley Centre | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.0\% | 1 | 0.0\% | 0 |
| Tanworth in Arden | 0.1\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Wythall | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Barnt Green | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Droitwich | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Feckenham Centre | 0.1\% | 1 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / can't remember) | 3.6\% | 36 | 1.9\% | 6 | 6.6\% | 3 | 5.3\% | 9 | 7.2\% | 2 | 2.2\% | 5 | 4.9\% | 7 | 6.8\% | 3 | 2.3\% | 2 |
| (Don't do this type of shopping) | 2.0\% | 20 | 1.6\% | 5 | 1.3\% | 1 | 2.2\% | 4 | 2.9\% | 1 | 1.3\% | 3 | 1.8\% | 3 | 6.8\% | 3 | 2.7\% | 2 |
| Weighted base: |  | 1017 |  | 297 |  | 45 |  | 168 |  | 25 |  | 212 |  | 146 |  | 48 |  | 77 |
| Sample: |  | 1017 |  | 306 |  | 76 |  | 184 |  | 69 |  | 124 |  | 101 |  | 77 |  | 80 |


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## Q14 Why do you shop at (Answer to Q13) and not in Redditch Town Centre?

Only those who did not visit Redditch on their last shopping trip for clothing and footwear at Q13

| Nearer to home | 18.4\% | 81 | 1.5\% | 1 | 14.3\% | 2 | 2.3\% | 1 | 6.5\% | 1 | 31.0\% | 44 | 12.5\% | 10 | 23.2\% | 7 | 23.8\% | 15 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Choice of shops selling non food goods | 15.5\% | 68 | 15.9\% | 10 | 14.3\% | 2 | 26.0\% | 9 | 19.4\% | 2 | 13.6\% | 19 | 22.8\% | 18 | 6.8\% | 2 | 8.5\% | 5 |
| Choice of non food goods available | 11.4\% | 50 | 22.0\% | 14 | 10.7\% | 2 | 22.8\% | 8 | 22.6\% | 3 | 7.8\% | 11 | 10.2\% | 8 | 7.4\% | 2 | 4.8\% | 3 |
| Other | 7.0\% | 31 | 14.4\% | 9 | 3.6\% | 1 | 2.7\% | 1 | 6.5\% | 1 | 4.9\% | 7 | 7.4\% | 6 | 8.9\% | 3 | 6.3\% | 4 |
| Quality of non food goods available | 4.9\% | 22 | 7.8\% | 5 | 3.6\% | 1 | 12.8\% | 5 | 9.7\% | 1 | 2.8\% | 4 | 4.2\% | 3 | 7.4\% | 2 | 1.4\% | 1 |
| Nearer to work | 4.8\% | 21 | 6.4\% | 4 | 10.7\% | 2 | 4.9\% | 2 | 3.2\% | 0 | 5.2\% | 7 | 2.2\% | 2 | 0.0\% | 0 | 6.8\% | 4 |
| Convenience | 4.4\% | 20 | 6.3\% | 4 | 3.6\% | , | 0.0\% | 0 | 3.2\% | 0 | 2.3\% | 3 | 12.7\% | 10 | 4.0\% | 1 | 0.0\% | 0 |
| Poor accessibility to Redditch Town Centre | 4.3\% | 19 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.2\% | 13 | 2.2\% | 2 | 6.8\% | 2 | 3.1\% | 2 |
| Quality of shops selling non food goods | 4.2\% | 18 | 7.7\% | 5 | 3.6\% | 1 | 13.1\% | 5 | 12.9\% | 1 | 2.6\% | 4 | 2.0\% | 2 | 4.0\% | 1 | 0.6\% | 0 |
| Shopping environment | 4.0\% | 17 | 1.5\% | 1 | 14.3\% | 2 | 13.1\% | 5 | 9.7\% | 1 | 1.4\% | 2 | 2.0\% | 2 | 1.7\% | 1 | 7.0\% | 4 |
| On a day trip / holiday there | 3.4\% | 15 | 6.5\% | 4 | 3.6\% | 1 | 7.8\% | 3 | 3.2\% | 0 | 1.4\% | 2 | 3.9\% | 3 | 2.3\% | 1 | 1.9\% | 1 |
| Visiting friends / relatives | 3.2\% | 14 | 0.0\% | 0 | 10.7\% | 2 | 0.0\% | 0 | 3.2\% | 0 | 6.4\% | 9 | 2.2\% | 2 | 3.4\% | 1 | 0.0\% | 0 |
| Car parking provision | 2.9\% | 13 | 3.2\% | 2 | 3.6\% | 1 | 0.0\% | 0 | 3.2\% | 0 | 5.6\% | 8 | 2.0\% | 2 | 1.7\% | 1 | 0.0\% | 0 |
| Car parking prices | 2.8\% | 13 | 1.6\% | 1 | 7.1\% | 1 | 5.3\% | 2 | 6.5\% | 1 | 3.5\% | 5 | 1.3\% | 1 | 5.7\% | 2 | 0.0\% | 0 |
| Preference for another town / location | 2.3\% | 10 | 0.0\% | 0 | 7.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.1\% | 3 | 5.4\% | 4 | 1.7\% | 1 | 1.4\% | 1 |
| Cleanliness | 1.9\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 1 | 6.5\% | 1 | 1.4\% | 2 | 0.0\% | 0 | 1.7\% | 1 | 6.7\% | 4 |
| Accessibility by public transport | 1.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 3 | 0.0\% | 0 | 5.1\% | 2 | 3.9\% | 2 |
| Dislike Redditch town centre | 1.4\% | 6 | 1.6\% | 1 | 3.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.2\% | 2 | 1.7\% | 1 | 4.1\% | 3 |
| Prefer to have goods delivered | 1.2\% | 5 | 3.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.2\% | 2 | 1.7\% | 1 | 1.4\% | 1 |
| Better / Cheaper parking | 1.0\% | 5 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 2 | 2.3\% | 1 | 1.9\% | 1 |
| Safety (during the day) | 1.0\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.5\% | 1 | 0.0\% | 0 | 2.0\% | 2 | 0.0\% | 0 | 3.4\% | 2 |
| Goods are cheaper / Better value for money | 0.9\% | 4 | 3.0\% | 2 | 3.6\% | 1 | 2.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 1 | 0.0\% | 0 |
| Choice of shops nearby selling food goods | 0.6\% | 3 | 3.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 6.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Provision of leisure facilities nearby | 0.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.2\% | 0 | 0.0\% | 0 | 2.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Public information, signposts and public facilities | 0.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Provision of services nearby, such as banks and other financial services | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 1 | 3.2\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Safety (during the evening/night time) | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.2\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (No reason in particular) | 13.9\% | 61 | 12.8\% | 8 | 14.3\% | 2 | 17.9\% | 6 | 16.1\% | 2 | 9.6\% | 14 | 11.4\% | 9 | 18.7\% | 6 | 22.4\% | 14 |
| (Don't know) | 2.5\% | 11 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 3.2\% | 0 | 2.8\% | 4 | 2.2\% | 2 | 3.4\% | 1 | 4.4\% | 3 |
| Weighted base: |  | 440 |  | 61 |  | 17 |  | 36 |  | 11 |  | 141 |  | 80 |  | 32 |  | 61 |
| Sample: |  | 413 |  | 63 |  | 28 |  | 39 |  | 31 |  | 83 |  | 53 |  | 52 |  | 64 |

## Q15 How do you normally travel to...? (DESTINATION MENTIONED AT Q13)

Only those who recall a specific location for their last purchase of clothing and footwear at Q13

| Car / van (as driver) | $60.4 \%$ | 580 | $52.5 \%$ | 150 | $67.1 \%$ | 28 | $65.7 \%$ | 102 | $75.8 \%$ | 17 | $68.1 \%$ | 139 | $55.4 \%$ | 75 | $59.2 \%$ | 25 | $60.3 \%$ | 44 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Car / van (as passenger) | $10.5 \%$ | 101 | $11.1 \%$ | 32 | $5.7 \%$ | 2 | $7.4 \%$ | 12 | $9.7 \%$ | 2 | $9.5 \%$ | 19 | $14.1 \%$ | 19 | $12.7 \%$ | 5 | $12.4 \%$ | 9 |
| Bus, minibus or coach | $12.8 \%$ | 122 | $17.9 \%$ | 51 | $18.6 \%$ | 8 | $13.2 \%$ | 20 | $8.1 \%$ | 2 | $5.7 \%$ | 12 | $12.9 \%$ | 18 | $10.1 \%$ | 4 | $10.6 \%$ | 8 |
| Motorcycle, scooter or | $0.4 \%$ | 4 | $0.7 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.0 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| $\quad$ moped |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Walk | $5.1 \%$ | 49 | $6.2 \%$ | 18 | $1.4 \%$ | 1 | $6.2 \%$ | 10 | $0.0 \%$ | 0 | $7.2 \%$ | 15 | $0.0 \%$ | 0 | $1.3 \%$ | 1 | $7.3 \%$ | 5 |
| Taxi | $0.5 \%$ | 5 | $1.0 \%$ | 3 | $0.0 \%$ | 0 | $1.1 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Tram | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Train | $1.8 \%$ | 18 | $1.0 \%$ | 3 | $1.4 \%$ | 1 | $1.8 \%$ | 3 | $0.0 \%$ | 0 | $1.7 \%$ | 3 | $5.3 \%$ | 7 | $1.8 \%$ | 1 | $0.0 \%$ | 0 |
| Metro | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Bicycle | $0.3 \%$ | 3 | $0.0 \%$ | 0 | $1.4 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.0 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Other | $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.8 \%$ | 1 | $0.0 \%$ | 0 |
| (Don't know/ varies) | $2.9 \%$ | 28 | $3.4 \%$ | 10 | $1.4 \%$ | 1 | $2.9 \%$ | 5 | $1.6 \%$ | 0 | $2.3 \%$ | 5 | $2.6 \%$ | 4 | $4.4 \%$ | 2 | $3.7 \%$ | 3 |
| (Not applicable, goods | $5.3 \%$ | 51 | $6.1 \%$ | 17 | $2.9 \%$ | 1 | $1.7 \%$ | 3 | $4.8 \%$ | 1 | $3.6 \%$ | 7 | $9.6 \%$ | 13 | $8.8 \%$ | 4 | $5.7 \%$ | 4 |
| $\quad$ delivered) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Weighted base: |  | 961 |  | 286 |  | 41 |  | 156 |  | 22 |  | 204 |  | 136 |  | 42 |  |  |
| Sample: |  | 953 |  | 295 |  | 70 |  | 170 |  | 62 |  | 119 |  | 94 |  | 67 | 73 |  |


| Total Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Q16 When you go shopping for clothing or footwear, do you link this trip with another activity?
Only those who recall a specific location for their last purchase of clothing and footwear at Q13 and travelled to their destination at Q15

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Yes - non-food shopping | $7.0 \%$ | 64 | $7.5 \%$ | 20 | $5.9 \%$ | 2 | $7.8 \%$ | 12 | $8.5 \%$ | 2 | $5.6 \%$ | 11 | $9.1 \%$ | 11 | $10.1 \%$ | 4 | $1.7 \%$ | 1 |
| Yes - leisure activity | $11.0 \%$ | 100 | $8.7 \%$ | 24 | $8.8 \%$ | 4 | $9.0 \%$ | 14 | $16.9 \%$ | 4 | $13.7 \%$ | 27 | $13.8 \%$ | 17 | $9.2 \%$ | 3 | $12.2 \%$ | 8 |
| Yes - visiting services such | $3.0 \%$ | 28 | $4.3 \%$ | 12 | $2.9 \%$ | 1 | $2.5 \%$ | 4 | $5.1 \%$ | 1 | $1.6 \%$ | 3 | $3.8 \%$ | 5 | $0.0 \%$ | 0 | $3.0 \%$ | 2 |
| $\quad$ as banks and other |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| $\quad$ financial institutions |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Yes - other activity | $1.0 \%$ | 9 | $0.4 \%$ | 1 | $1.5 \%$ | 1 | $0.6 \%$ | 1 | $1.7 \%$ | 0 | $0.0 \%$ | 0 | $3.5 \%$ | 4 | $0.0 \%$ | 0 | $3.0 \%$ | 2 |
| No | $68.1 \%$ | 620 | $69.4 \%$ | 187 | $69.1 \%$ | 28 | $68.8 \%$ | 105 | $66.1 \%$ | 14 | $69.7 \%$ | 137 | $65.3 \%$ | 80 | $68.2 \%$ | 26 | $62.6 \%$ | 43 |
| Yes - Browsing | $0.8 \%$ | 8 | $0.4 \%$ | 1 | $1.5 \%$ | 1 | $1.7 \%$ | 3 | $0.0 \%$ | 0 | $1.0 \%$ | 2 | $0.0 \%$ | 0 | $1.4 \%$ | 1 | $1.3 \%$ | 1 |
| Yes - Café, Restaurant, Pub | $4.2 \%$ | 38 | $4.7 \%$ | 13 | $4.4 \%$ | 2 | $6.6 \%$ | 10 | $0.0 \%$ | 0 | $0.9 \%$ | 2 | $3.5 \%$ | 4 | $1.9 \%$ | 1 | $9.4 \%$ | 6 |
| Yes - Food shopping | $1.4 \%$ | 13 | $0.7 \%$ | 2 | $1.5 \%$ | 1 | $0.6 \%$ | 1 | $1.7 \%$ | 0 | $0.8 \%$ | 2 | $3.4 \%$ | 4 | $5.3 \%$ | 2 | $1.3 \%$ | 1 |
| Yes - Meet family / friends | $1.9 \%$ | 18 | $0.7 \%$ | 2 | $4.4 \%$ | 2 | $0.5 \%$ | 1 | $1.7 \%$ | 0 | $4.9 \%$ | 10 | $0.0 \%$ | 0 | $1.4 \%$ | 1 | $3.8 \%$ | 3 |
| Yes - Work | $0.9 \%$ | 8 | $1.1 \%$ | 3 | $0.0 \%$ | 0 | $0.6 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $2.9 \%$ | 4 | $1.9 \%$ | 1 | $0.0 \%$ | 0 |
| (Don't Know / varies) | $3.4 \%$ | 31 | $3.9 \%$ | 11 | $2.9 \%$ | 1 | $2.4 \%$ | 4 | $0.0 \%$ | 0 | $2.5 \%$ | 5 | $2.9 \%$ | 4 | $7.2 \%$ | 3 | $6.5 \%$ | 4 |
| Weighted base: |  | 910 |  | 269 |  | 40 |  | 153 |  | 21 |  | 197 |  | 123 |  | 38 |  | 69 |
| Sample: |  | 905 |  | 277 |  | 68 |  | 167 |  | 59 |  | 115 |  | 86 |  | 61 |  | 72 |

## Q17 Where did you last buy Books, CDs, DVDS? (EXCLUDING CHRISTMAS SHOPPING)

| Redditch | 30.4\% | 309 | 45.8\% | 136 | 35.5\% | 16 | 48.5\% | 82 | 44.9\% | 11 | 10.7\% | 23 | 16.9\% | 25 | 17.8\% | 9 | 11.1\% | 9 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Internet / Home Delivery | 18.0\% | 183 | 17.8\% | 53 | 11.8\% | 5 | 19.0\% | 32 | 13.0\% | 3 | 24.2\% | 51 | 16.4\% | 24 | 11.4\% | 5 | 12.2\% | 9 |
| Bromsgrove | 7.5\% | 76 | 0.0\% | 0 | 3.9\% | 2 | 1.0\% | 2 | 0.0\% | 0 | 26.7\% | 56 | 11.2\% | 16 | 0.0\% | 0 | 0.0\% | 0 |
| Stratford upon Avon | 4.0\% | 41 | 0.3\% | 1 | 9.2\% | 4 | 1.1\% | 2 | 2.9\% | 1 | 0.0\% | 0 | 1.1\% | 2 | 19.3\% | 9 | 29.0\% | 22 |
| In-store in a supermarket Tesco Extra, Redditch Extra, Oakenshaw, Redditch, B98 7RU | 3.6\% | 37 | 5.3\% | 16 | 2.6\% | 1 | 6.5\% | 11 | 0.0\% | 0 | 1.4\% | 3 | 1.2\% | 2 | 0.0\% | 0 | 5.4\% | 4 |
| Birmingham City Centre | 2.8\% | 28 | 1.6\% | 5 | 3.9\% | 2 | 1.7\% | 3 | 4.3\% | 1 | 4.1\% | 9 | 4.3\% | 6 | 1.1\% | 1 | 2.7\% | 2 |
| In-store in a supermarket | 2.1\% | 21 | 1.0\% | 3 | 0.0\% | 0 | 1.1\% | 2 | 0.0\% | 0 | 1.7\% | 4 | 4.3\% | 6 | 9.5\% | 5 | 2.7\% | 2 |
| Other | 1.6\% | 16 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 3 | 0.0\% | 0 | 1.6\% | 3 | 4.6\% | 7 | 2.3\% | 1 | 2.7\% | 2 |
| Merry Hill Shopping Centre | 1.4\% | 14 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 4.1\% | 9 | 3.3\% | 5 | 0.0\% | 0 | 0.0\% | 0 |
| Touchwood Shopping Centre, Solihull | 1.1\% | 11 | 0.3\% | 1 | 2.6\% | 1 | 0.0\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 1.4\% | 2 | 10.6\% | 5 | 2.4\% | 2 |
| In-store in a supermarket Tesco, Coldfield Drive, Redditch, Worcestershire B98 7RU | 1.0\% | 10 | 2.3\% | 7 | 1.3\% | 1 | 0.0\% | 0 | 5.8\% | 1 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.5\% | 0 |
| Worcester City Centre | 0.8\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 1 | 2.2\% | 5 | 1.1\% | 2 | 0.0\% | 0 | 1.5\% | 1 |
| Leamington Spa | 0.5\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 2 | 1.1\% | 2 | 1.1\% | 1 | 1.1\% | 1 |
| Droitwich | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 1 | 0.0\% | 0 | 1.9\% | 3 | 0.0\% | 0 | 0.0\% | 0 |
| Abroad | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 1 | 1.4\% | 0 | 1.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Cheltenham | 0.2\% | 2 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Local book club | 0.2\% | 2 | 0.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Studley | 0.2\% | 2 | 0.0\% | 0 | 3.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Dudley | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Manchester | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Solihull | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.7\% | 1 | 0.0\% | 0 |
| Church Hill District Centre, Tanhouse Lane, Redditch | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Evesham | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 |
| Shirley Centre | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 | 0.0\% | 0 |
| Alcester | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't do this type of shopping) | 16.6\% | 169 | 18.3\% | 54 | 22.4\% | 10 | 13.6\% | 23 | 15.9\% | 4 | 11.9\% | 25 | 20.3\% | 30 | 21.2\% | 10 | 16.3\% | 12 |
| (Don't know / can't remember) | 6.7\% | 68 | 6.5\% | 19 | 0.0\% | 0 | 4.8\% | 8 | 2.9\% | 1 | 9.5\% | 20 | 6.9\% | 10 | 1.5\% | 1 | 11.3\% | 9 |
| Weighted base: |  | 1017 |  | 297 |  | 45 |  | 168 |  | 25 |  | 212 |  | 146 |  | 48 |  | 77 |
| Sample: |  | 1017 |  | 306 |  | 76 |  | 184 |  | 69 |  | 124 |  | 101 |  | 77 |  | 80 |


| By Zone (Weighted) | Redditch Retail and Leisure Survey | Page 86 |
| :--- | ---: | ---: |
| Weighted: | For White Young Green | April 2008 |


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Q18 Where did you last buy small household goods such as home furnishings, kitchen equipment, glass and china items? (EXCLUDING CHRISTMAS SHOPPING)

| Redditch | 33.0\% | 335 | 52.5\% | 156 | $34.2 \%$ | 15 | 52.3\% | 88 | 39.1\% | 10 | 9.7\% | 21 | 17.4\% | 25 | 17.1\% | 8 | 15.8\% | 12 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Bromsgrove | 8.0\% | 81 | 0.3\% | 1 | 0.0\% | 0 | 1.0\% | 2 | 0.0\% | 0 | 31.1\% | 66 | 8.9\% | 13 | 0.0\% | 0 | 0.0\% | 0 |
| Internet / Home Delivery | 4.3\% | 44 | 4.3\% | 13 | 2.6\% | 1 | 3.9\% | 7 | 4.3\% | 1 | 3.1\% | 7 | 8.2\% | 12 | 0.0\% | 0 | 5.1\% | 4 |
| Touchwood Shopping Centre, Solihull | 3.9\% | 40 | 2.9\% | 9 | 6.6\% | 3 | 3.8\% | 6 | 4.3\% | 1 | 0.9\% | 2 | 2.9\% | 4 | 20.1\% | 10 | 6.6\% | 5 |
| Birmingham City Centre | 3.3\% | 33 | 2.7\% | 8 | 1.3\% | 1 | 2.8\% | 5 | 4.3\% | 1 | 4.1\% | 9 | 5.4\% | 8 | 2.7\% | 1 | 1.5\% | 1 |
| Stratford upon Avon | 2.7\% | 27 | 0.7\% | 2 | 3.9\% | 2 | 0.0\% | 0 | 1.4\% | 0 | 1.6\% | 3 | 1.1\% | 2 | 9.9\% | 5 | 17.4\% | 13 |
| In-store in a supermarket Tesco Extra, Redditch Extra, Oakenshaw, Redditch, B98 7RU | 2.6\% | 26 | 4.3\% | 13 | 3.9\% | 2 | 3.8\% | 6 | 4.3\% | 1 | 0.0\% | 0 | 3.0\% | 4 | 0.0\% | 0 | 0.0\% | 0 |
| In-store in a supermarket | 1.5\% | 15 | 1.3\% | 4 | 0.0\% | 0 | 0.6\% | 1 | 0.0\% | 0 | 1.6\% | 3 | 0.7\% | 1 | 9.5\% | 5 | 2.3\% | 2 |
| Other | 1.4\% | 14 | 1.0\% | 3 | 1.3\% | 1 | 1.1\% | 2 | 1.4\% | 0 | 0.0\% | 0 | 3.1\% | 5 | 3.8\% | 2 | 2.3\% | 2 |
| Merry Hill Shopping Centre | 0.9\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 1 | 2.5\% | 5 | 2.2\% | 3 | 0.0\% | 0 | 0.0\% | 0 |
| In-store in a supermarket Tesco, Coldfield Drive, Redditch, Worcestershire B98 7RU | 0.9\% | 9 | 1.3\% | 4 | 2.6\% | 1 | 1.1\% | 2 | 1.4\% | 0 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 0 |
| Wolverhampton City Centre | 0.8\% | 8 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.7\% | 6 | 1.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Droitwich | 0.8\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 3.8\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Alcester | 0.8\% | 8 | 0.7\% | 2 | 3.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 2 | 0.0\% | 0 | 3.8\% | 3 |
| Solihull | 0.8\% | 8 | 1.3\% | 4 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 2 | 1.1\% | 2 | 1.1\% | 1 | 0.0\% | 0 |
| IKEA, Park Lane, Wednesbury | 0.6\% | 6 | 0.7\% | 2 | 1.3\% | 1 | 0.5\% | 1 | 0.0\% | 0 | 0.9\% | 2 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Kidderminster | 0.5\% | 5 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Evesham | 0.5\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 1 | 1.4\% | 0 | 0.0\% | 0 | 1.2\% | 2 | 0.0\% | 0 | 2.3\% | 2 |
| Worcester City Centre | 0.4\% | 4 | 0.3\% | 1 | 1.3\% | 1 | 0.6\% | 1 | 0.0\% | 0 | 0.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Dudley | 0.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Leamington Spa | 0.3\% | 3 | 0.3\% | 1 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 1.2\% | 1 |
| Coventry | 0.3\% | 3 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 | 1.1\% | 1 |
| Shirley Centre | 0.3\% | 3 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 1 | 0.0\% | 0 |
| Cheltenham | 0.2\% | 2 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 |
| London | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 1.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Catshill | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Walsall | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.5\% | 0 |
| Worcester | 0.1\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Warwick | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 |
| B \& Q- Jinnah Road off Tunnel Drive, Smallwood, Redditch, B98 7ER | 0.1\% | 1 | 0.0\% | 0 | 2.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Matchborough District Centre, Matchborough Way, Redditch | 0.1\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Studley | 0.1\% | 1 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Church Hill District Centre, Tanhouse Lane, Redditch | 0.1\% | 1 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't do this type of shopping) | 15.3\% | 156 | 13.1\% | 39 | 15.8\% | 7 | 13.4\% | 23 | 13.0\% | 3 | 10.1\% | 21 | 28.7\% | 42 | 19.0\% | 9 | 15.4\% | 12 |
| (Don't know / can't remember) | 14.5\% | 147 | 10.5\% | 31 | 11.8\% | 5 | 14.6\% | 25 | 11.6\% | 3 | 21.9\% | 46 | 10.3\% | 15 | 12.5\% | 6 | 21.0\% | 16 |
| Weighted base: |  | 1017 |  | 297 |  | 45 |  | 168 |  | 25 |  | 212 |  | 146 |  | 48 |  | 77 |
| Sample: |  | 1017 |  | 306 |  | 76 |  | 184 |  | 69 |  | 124 |  | 101 |  | 77 |  | 80 |

Q19 Where did you last buy goods such as toys, games, bicycles and recreations goods? (EXCLUDING CHRISTMAS SHOPPING)

| Redditch | 19.1\% | 194 | 30.9\% | 92 | 19.7\% | 9 | 24.7\% | 41 | 23.2\% | 6 | 12.9\% | 27 | 8.8\% | 13 | 5.7\% | 3 | 4.2\% | 3 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Internet / Home Delivery | 5.3\% | 54 | 4.6\% | 14 | 2.6\% | , | 4.8\% | 8 | 7.2\% | 2 | 7.7\% | 16 | 5.0\% | 7 | 3.0\% | 1 | 5.4\% | 4 |
| Bromsgrove | 4.2\% | 43 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 2 | 2.9\% | 1 | 16.0\% | 34 | 4.2\% | 6 | 0.0\% | 0 | 0.5\% | 0 |
| Touchwood Shopping Centre, Solihull | 3.8\% | 39 | 4.3\% | 13 | 2.6\% | 1 | 6.7\% | 11 | 2.9\% | 1 | 0.0\% | 0 | 2.5\% | 4 | 9.1\% | 4 | 6.3\% | 5 |
| Shirley Centre | 1.8\% | 18 | 2.6\% | 8 | 1.3\% | 1 | 0.6\% | 1 | 1.4\% | 0 | 1.9\% | 4 | 0.7\% | 1 | 7.5\% | 4 | 0.0\% | 0 |
| Birmingham City Centre | 1.7\% | 17 | 1.6\% | 5 | 0.0\% | 0 | 1.1\% | 2 | 1.4\% | 0 | 2.2\% | 5 | 1.2\% | 2 | 1.5\% | 1 | 3.9\% | 3 |
| Stratford upon Avon | 1.7\% | 17 | 0.0\% | 0 | 2.6\% | 1 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.8\% | 3 | 14.9\% | 11 |
| In-store in a supermarket - <br> Tesco Extra, Redditch Extra, Oakenshaw, Redditch, B98 7RU | 1.4\% | 14 | 2.6\% | 8 | 1.3\% | 1 | 1.6\% | 3 | 1.4\% | 0 | 0.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 |
| In-store in a supermarket | 1.3\% | 14 | 1.3\% | 4 | 0.0\% | 0 | 1.7\% | 3 | 2.9\% | 1 | 1.7\% | 4 | 0.0\% | 0 | 1.1\% | 1 | 2.7\% | 2 |
| Merry Hill Shopping Centre | 1.0\% | 10 | 0.7\% | 2 | 0.0\% | 0 | 1.1\% | 2 | 1.4\% | 0 | 2.1\% | 5 | 1.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Solihull | 0.8\% | 9 | 1.6\% | 5 | 1.3\% | 1 | 1.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.7\% | 1 | 0.0\% | 0 |
| Other | 0.7\% | 8 | 0.7\% | 2 | 0.0\% | 0 | 0.6\% | 1 | 0.0\% | 0 | 0.9\% | 2 | 1.2\% | 2 | 0.0\% | 0 | 1.1\% | 1 |
| Oldbury | 0.6\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 2 | 3.0\% | 4 | 0.0\% | 0 | 0.0\% | 0 |
| Droitwich | 0.6\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 2.5\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Worcester City Centre | 0.5\% | 6 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 2.0\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Rubery | 0.5\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.6\% | 5 | 0.0\% | 0 | 0.0\% | 0 |
| Alcester | 0.4\% | 4 | 0.0\% | 0 | 2.6\% | 1 | 0.0\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.7\% | 2 |
| Toys R Us, Wolverhampton Road, Oldbury | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 1 | 0.0\% | 0 | 0.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Northfield | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 3 | 0.0\% | 0 | 0.0\% | 0 |
| Kidderminster | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Dudley | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Wythall | 0.1\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Church Hill District Centre, Tanhouse Lane, Redditch | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Studley | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Kings Heath | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't do this type of shopping) | 44.9\% | 457 | 41.3\% | 123 | 60.5\% | 27 | 46.4\% | 78 | 42.0\% | 10 | 34.4\% | 73 | 60.7\% | 88 | 50.8\% | 24 | 42.4\% | 33 |
| (Don't know / can't remember) | 8.5\% | 86 | 7.2\% | 21 | 5.3\% | 2 | 7.1\% | 12 | 5.8\% | 1 | 11.1\% | 24 | 6.2\% | 9 | 11.8\% | 6 | 14.6\% | 11 |
| Weighted base: |  | 1017 |  | 297 |  | 45 |  | 168 |  | 25 |  | 212 |  | 146 |  | 48 |  | 77 |
| Sample: |  | 1017 |  | 306 |  | 76 |  | 184 |  | 69 |  | 124 |  | 101 |  | 77 |  | 80 |

Q20 Where did you last buy chemist goods (including health and beauty products)? (EXCLUDING CHRISTMAS SHOPPING)

| Redditch | 41.5\% | 422 | 70.9\% | 210 | 50.0\% | 22 | 66.3\% | 112 | 58.0\% | 14 | 8.7\% | 18 | 20.0\% | 29 | 14.8\% | 7 | 10.9\% | 8 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Bromsgrove | 16.0\% | 162 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 58.7\% | 124 | 26.3\% | 38 | 0.0\% | 0 | 0.0\% | 0 |
| In-store in a supermarket Tesco Extra, Redditch Extra, Oakenshaw, Redditch, B98 7RU | 6.0\% | 61 | 8.6\% | 26 | 5.3\% | 2 | 14.1\% | 24 | 4.3\% | 1 | 1.6\% | 3 | 3.0\% | 4 | 0.0\% | 0 | 1.1\% | 1 |
| In-store in a supermarket | 4.9\% | 50 | 0.9\% | 3 | 3.9\% | 2 | 1.6\% | 3 | 1.4\% | 0 | 6.1\% | 13 | 12.9\% | 19 | 12.4\% | 6 | 6.3\% | 5 |
| Alcester | 3.4\% | 35 | 0.0\% | 0 | 2.6\% | 1 | 0.0\% | 0 | 4.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 42.5\% | 33 |
| Stratford upon Avon | 3.0\% | 31 | 0.3\% | 1 | 2.6\% | 1 | 0.6\% | 1 | 4.3\% | 1 | 0.8\% | 2 | 1.8\% | 3 | 14.8\% | 7 | 19.5\% | 15 |
| Birmingham City Centre | 2.1\% | 21 | 1.3\% | 4 | 0.0\% | 0 | 2.2\% | 4 | 0.0\% | 0 | 2.6\% | 5 | 4.3\% | 6 | 0.0\% | 0 | 2.7\% | 2 |
| In-store in a supermarket Morrisons, Warwick Highway, Redditch, B98 0SW | 1.5\% | 16 | 4.3\% | 13 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 2 | 1.1\% | 1 | 0.0\% | 0 |
| In-store in a supermarket Tesco, Coldfield Drive, Redditch, Worcestershire B98 7RU | 1.5\% | 15 | 2.3\% | 7 | 2.6\% | 1 | 1.1\% | 2 | 5.8\% | 1 | 0.6\% | 1 | 1.8\% | 3 | 0.0\% | 0 | 0.0\% | 0 |
| Internet / Home Delivery | 1.4\% | 15 | 1.3\% | 4 | 2.6\% | 1 | 1.0\% | 2 | 2.9\% | 1 | 2.7\% | 6 | 0.0\% | 0 | 1.1\% | 1 | 1.1\% | 1 |
| Touchwood Shopping Centre, Solihull | 1.1\% | 11 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 1.7\% | 4 | 0.7\% | 1 | 12.9\% | 6 | 0.0\% | 0 |
| Other | 1.1\% | 11 | 0.6\% | 2 | 0.0\% | 0 | 1.1\% | 2 | 0.0\% | 0 | 1.0\% | 2 | 1.9\% | 3 | 1.5\% | 1 | 2.4\% | 2 |
| Alvechurch | 1.0\% | 10 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.2\% | 9 | 0.0\% | 0 | 0.0\% | 0 |
| Studley | 0.8\% | 8 | 0.0\% | 0 | 17.1\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Rubery | 0.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.8\% | 7 | 0.0\% | 0 | 0.0\% | 0 |
| Henley in Arden | 0.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 12.5\% | 6 | 1.2\% | 1 |
| Shirley Centre | 0.6\% | 7 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 11.7\% | 6 | 0.0\% | 0 |
| Merry Hill Shopping Centre | 0.6\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.1\% | 4 | 1.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Catshill | 0.5\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 4 | 1.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Barnt Green | 0.5\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.6\% | 5 | 0.0\% | 0 | 0.0\% | 0 |
| Droitwich | 0.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.8\% | 1 | 1.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Manchester | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 2 | 0.0\% | 0 | 1.5\% | 1 |
| Church Hill District Centre, Tanhouse Lane, Redditch | 0.3\% | 3 | 0.6\% | 2 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Evesham | 0.3\% | 3 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.7\% | 2 |
| Worcester City Centre | 0.2\% | 2 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 2.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 |
| Solihull | 0.2\% | 2 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.8\% | 2 | 0.0\% | 0 |
| Winyates District Centre, Winyates Way, Redditch | 0.2\% | 2 | 0.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Kidderminster | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Headless Cross District Centre, Evesham Road, Redditch | 0.2\% | 2 | 0.3\% | 1 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Bidford-upon-Avon | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 |
| Coventry | 0.1\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Woodrow District Centre, Studley Road, Redditch | 0.1\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Warwick | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 |
| Leamington Spa | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 |
| (Don't do this type of shopping) | 4.5\% | 46 | 5.2\% | 15 | 5.3\% | 2 | 5.5\% | 9 | 4.3\% | 1 | 3.3\% | 7 | 5.1\% | 7 | 2.7\% | 1 | 2.9\% | 2 |
| (Don't know / can't remember) | 3.7\% | 38 | 1.3\% | 4 | 2.6\% | 1 | 5.4\% | 9 | 2.9\% | 1 | 6.0\% | 13 | 3.2\% | 5 | 9.5\% | 5 | 1.2\% | 1 |
| Weighted base: |  | 1017 |  | 297 |  | 45 |  | 168 |  | 25 |  | 212 |  | 146 |  | 48 |  | 77 |
| Sample: |  | 1017 |  | 306 |  | 76 |  | 184 |  | 69 |  | 124 |  | 101 |  | 77 |  | 80 |


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Q21 Where did you last buy electrical items, such as televisions, washing machines and computers? (EXCLUDING CHRISTMAS SHOPPING)

| Redditch | 33.2\% | 338 | 48.0\% | 143 | 36.8\% | 17 | 53.6\% | 90 | 39.1\% | 10 | 17.7\% | 38 | 16.9\% | 25 | 9.5\% | 5 | 15.8\% | 12 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Internet / Home Delivery | 12.1\% | 123 | 12.7\% | 38 | 7.9\% | 4 | 12.5\% | 21 | 11.6\% | 3 | 14.6\% | 31 | 10.0\% | 15 | 2.7\% | 1 | 15.0\% | 12 |
| Bromsgrove | 5.9\% | 60 | 0.0\% | 0 | 2.6\% | 1 | 2.8\% | 5 | 1.4\% | 0 | 16.1\% | 34 | 13.9\% | 20 | 0.0\% | 0 | 0.0\% | 0 |
| Touchwood Shopping Centre, Solihull | 5.3\% | 54 | 4.6\% | 14 | 9.2\% | 4 | 2.2\% | 4 | 0.0\% | 0 | 2.7\% | 6 | 7.7\% | 11 | 20.8\% | 10 | 6.6\% | 5 |
| Birmingham City Centre | 2.9\% | 29 | 2.0\% | 6 | 3.9\% | 2 | 1.1\% | 2 | 5.8\% | 1 | 4.4\% | 9 | 5.1\% | 7 | 0.0\% | 0 | 1.5\% | 1 |
| In-store in a supermarket Tesco Extra, Redditch Extra, Oakenshaw, Redditch, B98 7RU | 2.3\% | 24 | 3.0\% | 9 | 5.3\% | 2 | 2.1\% | 4 | 1.4\% | 0 | 2.7\% | 6 | 0.7\% | 1 | 0.0\% | 0 | 2.3\% | 2 |
| Stratford upon Avon | 2.1\% | 21 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 2 | 1.1\% | 2 | 12.5\% | 6 | 14.4\% | 11 |
| Other | 2.0\% | 20 | 0.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 1.9\% | 4 | 5.9\% | 9 | 2.7\% | 1 | 4.7\% | 4 |
| Merry Hill Shopping Centre | 1.7\% | 17 | 0.7\% | 2 | 1.3\% | 1 | 1.1\% | 2 | 1.4\% | 0 | 2.4\% | 5 | 4.3\% | 6 | 0.0\% | 0 | 1.1\% | 1 |
| Kidderminster | 1.5\% | 15 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 5.4\% | 11 | 1.8\% | 3 | 0.0\% | 0 | 1.1\% | 1 |
| Shirley Centre | 1.3\% | 13 | 0.6\% | 2 | 2.6\% | 1 | 1.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 15.1\% | 7 | 1.2\% | 1 |
| Droitwich | 1.2\% | 12 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 1 | 4.3\% | 1 | 4.5\% | 9 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| In-store in a supermarket Tesco, Coldfield Drive, Redditch, Worcestershire B98 7RU | 1.2\% | 12 | 2.9\% | 9 | 1.3\% | 1 | 1.1\% | 2 | 2.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Solihull | 0.9\% | 9 | 0.7\% | 2 | 2.6\% | 1 | 0.0\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 1.1\% | 2 | 6.4\% | 3 | 1.5\% | 1 |
| Worcester City Centre | 0.8\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 1 | 1.4\% | 0 | 2.4\% | 5 | 1.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Selly Oak, Birmingham | 0.8\% | 8 | 0.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 2 | 3.0\% | 4 | 0.0\% | 0 | 0.0\% | 0 |
| In-store in a supermarket | 0.6\% | 6 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.7\% | 1 | 1.5\% | 1 | 2.4\% | 2 |
| Sears Retail Park, Shirley | 0.2\% | 2 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.0\% | 1 | 0.0\% | 0 |
| Dudley | 0.2\% | 2 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Alcester | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 2 |
| Evesham | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 2 |
| Barnt Green | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Halesowen | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Wolverhampton City Centre | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 |
| Apollo 2000, Redditch | 0.1\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Leamington Spa | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 |
| Matalan, Jinnah Road, Redditch | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Headless Cross District Centre, Evesham Road, Redditch | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't do this type of shopping) | 14.3\% | 145 | 14.3\% | 43 | 13.2\% | 6 | 11.9\% | 20 | 14.5\% | 4 | 12.9\% | 27 | 19.1\% | 28 | 15.5\% | 7 | 14.0\% | 11 |
| (Don't know / can't remember) | 8.5\% | 86 | 7.9\% | 23 | 11.8\% | 5 | 8.3\% | 14 | 11.6\% | 3 | 9.0\% | 19 | 5.8\% | 9 | 10.2\% | 5 | 10.9\% | 8 |
| Weighted base: |  | 1017 |  | 297 |  | 45 |  | 168 |  | 25 |  | 212 |  | 146 |  | 48 |  | 77 |
| Sample: |  | 1017 |  | 306 |  | 76 |  | 184 |  | 69 |  | 124 |  | 101 |  | 77 |  | 80 |

## Q22 How do you normally travel to...? (CENTRE MENTIONED AT Q22)

Only those who purchase electrical items, such as televisions, washing machines and computers not via the internet at Q21

| Car/van (as driver) | 64.9\% | 430 | 58.9\% | 114 | 68.6\% | 21 | 63.4\% | 72 | 79.1\% | 12 | 71.0\% | 95 | 64.8\% | 61 | 70.9\% | 24 | 65.1\% | 30 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Car/van (as passenger) | 18.1\% | 120 | 22.1\% | 43 | 13.7\% | 4 | 14.4\% | 16 | 16.3\% | 3 | 11.1\% | 15 | 24.5\% | 23 | 18.5\% | 6 | 21.4\% | 10 |
| Bus, minibus or coach | 7.2\% | 48 | 10.5\% | 20 | 9.8\% | 3 | 9.0\% | 10 | 2.3\% | 0 | 4.0\% | 5 | 5.4\% | 5 | 1.6\% | 1 | 5.7\% | 3 |
| Motorcycle, scooter or moped | 0.1\% | 1 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Walk | 4.9\% | 32 | 4.9\% | 10 | 0.0\% | 0 | 9.2\% | 10 | 0.0\% | 0 | 5.9\% | 8 | 3.5\% | 3 | 0.0\% | 0 | 1.9\% | 1 |
| Taxi | 0.4\% | 3 | 0.5\% | 1 | 0.0\% | 0 | 1.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Train | 0.6\% | 4 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 0 | 0.0\% | 0 | 1.8\% | 2 | 0.0\% | 0 | 2.1\% | 1 |
| Metro | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Bicycle | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Delivered | 0.1\% | 1 | 0.0\% | 0 | 2.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 3.3\% | 22 | 2.0\% | 4 | 5.9\% | 2 | 2.5\% | 3 | 0.0\% | 0 | 6.5\% | 9 | 0.0\% | 0 | 9.0\% | 3 | 3.8\% | 2 |
| Weighted base: |  | 662 |  | 193 |  | 30 |  | 113 |  | 15 |  | 135 |  | 95 |  | 34 |  | 46 |
| Sample: |  | 666 |  | 199 |  | 51 |  | 124 |  | 43 |  | 79 |  | 66 |  | 55 |  | 49 |

$\begin{array}{lllllllll}\text { Total } & \text { Zone 1 } & \text { Zone 2 } & \text { Zone 3 } & \text { Zone 4 } & \text { Zone 5 } & \text { Zone 6 } & \text { Zone 7 } & \text { Zone 8 }\end{array}$

## Q23 Where did you last buy DIY goods? (EXCLUDING CHRISTMAS SHOPPING)

| B \& Q- Jinnah Road off Tunnel Drive, Smallwood, Redditch, B98 7ER | 37.5\% | 382 | 57.3\% | 170 | 56.6\% | 25 | 49.0\% | 83 | 49.3\% | 12 | 17.3\% | 37 | 20.0\% | 29 | 8.0\% | 4 | 28.2\% | 22 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Focus (with Garden Centre)54 Birmingham Road, Bromsgorve, B61 0DD | 8.3\% | 84 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 31.0\% | 66 | 12.3\% | 18 | 0.0\% | 0 | 0.0\% | 0 |
| Redditch | 6.7\% | 68 | 9.8\% | 29 | 5.3\% | 2 | 12.9\% | 22 | 8.7\% | 2 | 1.4\% | 3 | 4.4\% | 6 | 3.0\% | 1 | 2.7\% | 2 |
| Homebase- Abbey Trading Centre, Alvechurch Highway, Redditch, B97 6RF | 5.6\% | 57 | 4.8\% | 14 | 3.9\% | 2 | 8.9\% | 15 | 11.6\% | 3 | 3.2\% | 7 | 11.2\% | 16 | 1.1\% | 1 | 0.0\% | 0 |
| Bromsgrove | 3.8\% | 38 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 1 | 0.0\% | 0 | 11.4\% | 24 | 8.9\% | 13 | 0.0\% | 0 | 0.0\% | 0 |
| B \& Q- Unit A, The Maybird Centre, Birmingham Rd, Stratford-upon-Avon | 2.0\% | 21 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 0.9\% | 2 | 0.0\% | 0 | 17.8\% | 9 | 12.9\% | 10 |
| Wickes- Redditch, Redditch Ringway, St Georges, Redditch, B98 8DU | 1.5\% | 16 | 2.6\% | 8 | 1.3\% | 1 | 2.1\% | 4 | 0.0\% | 0 | 1.4\% | 3 | 0.0\% | 0 | 1.5\% | 1 | 0.0\% | 0 |
| Focus (with Garden centre)Parsonage Drive, Rednal, Longbridge, B45 8AS | 1.4\% | 14 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.5\% | 14 | 0.0\% | 0 | 0.0\% | 0 |
| Other | 1.2\% | 13 | 0.6\% | 2 | 2.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 5 | 1.9\% | 3 | 1.1\% | 1 | 1.1\% | 1 |
| Alcester | 1.0\% | 10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 12.6\% | 10 |
| Stratford upon Avon | 0.6\% | 6 | 0.0\% | 0 | 1.3\% | 1 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.4\% | 2 | 3.8\% | 3 |
| Birmingham City Centre | 0.6\% | 6 | 0.3\% | 1 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 4 | 0.0\% | 0 | 1.2\% | 1 |
| Internet / Home Delivery | 0.6\% | 6 | 1.0\% | 3 | 0.0\% | 0 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 2 |
| Homebase- Roman Way Retail Park, Kidderminster Rd, Droitwich, WR9 9AY | 0.6\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 2.5\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| B \& Q- Mucklow Hill, Halesowen, Dudley, West Midlands, B62 8EP | 0.5\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 1 | 2.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 |
| Touchwood Shopping Centre, Solihull | 0.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.6\% | 4 | 0.0\% | 0 |
| Homebase- Avon Ind. Est., Birmingham Rd, Stratford-upon-Avon, CV37 0AE | 0.3\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.0\% | 1 | 2.7\% | 2 |
| Worcester City Centre | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| B \& Q- Four Pools Retail Park, Four Pools Lane, Evesham, WR11 1DJ | 0.2\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 |
| B \& Q, Marshall Lake Retail Park, Shirley | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.7\% | 1 | 1.2\% | 1 |
| Homebase- Sears Ret Pk, Oakenshaw Rd, Shirley, Solihull, West M., B90 4QY | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.8\% | 2 | 0.0\% | 0 |
| Shirley | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.8\% | 2 | 0.0\% | 0 |
| Tony Handyman, Barnt Green | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Barnt Green | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| In-store in a supermarket | 0.1\% | 2 | 0.3\% | 1 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| B \& Q- Green Street, Kidderminster, Worcs, DY10 1AX | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Kidderminster | 0.1\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Headless Cross, Redditch | 0.1\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tony Handyman, Redditch | 0.1\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Solihull | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 | 0.0\% | 0 |
| Homebase- Findlay Rd, High Street, Kings Heath, Birmingham, B14 7SN | 0.1\% | 1 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Evesham | 0.1\% | 1 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't do this type of shopping) | 18.8\% | 191 | 16.0\% | 47 | 18.4\% | 8 | 20.6\% | 35 | 23.2\% | 6 | 18.1\% | 38 | 19.3\% | 28 | 25.4\% | 12 | 21.8\% | 17 |
| (Don't know / can't remember) | 6.5\% | 66 | 6.0\% | 18 | 5.3\% | 2 | 4.8\% | 8 | 4.3\% | 1 | 6.9\% | 15 | 5.4\% | 8 | 16.3\% | 8 | 8.1\% | 6 |
| Weighted base: |  | 1017 |  | 297 |  | 45 |  | 168 |  | 25 |  | 212 |  | 146 |  | 48 |  | 77 |
| Sample: |  | 1017 |  | 306 |  | 76 |  | 184 |  | 69 |  | 124 |  | 101 |  | 77 |  | 80 |


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Q24 How do you normally travel to...? (CENTRE MENTIONED AT Q24) Only those who purchase DIY goods not via the internet at Q23

| Car/van (as driver) | 68.7\% | 518 | 63.4\% | 145 | 75.9\% | 26 | 68.7\% | 86 | 82.0\% | 15 | 72.7\% | 115 | 69.5\% | 76 | 77.3\% | 22 | 63.8\% | 33 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Car/van (as passenger) | 18.9\% | 143 | 24.9\% | 57 | 15.5\% | 5 | 17.5\% | 22 | 12.0\% | 2 | 11.2\% | 18 | 22.7\% | 25 | 13.6\% | 4 | 19.5\% | 10 |
| Bus, minibus or coach | 2.8\% | 21 | 3.8\% | 9 | 6.9\% | 2 | 5.3\% | 7 | 4.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 4.6\% | 1 | 3.4\% |  |
| Motorcycle, scooter or moped | 0.3\% | 2 | 0.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Walk | 7.3\% | 55 | 4.9\% | 11 | 0.0\% | 0 | 4.8\% | 6 | 2.0\% | 0 | 16.2\% | 26 | 7.8\% | 9 | 0.0\% | 0 | 6.2\% |  |
| Taxi | 0.4\% | 3 | 1.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  |
| Train | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% |  |
| Metro | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  |
| Bicycle | 0.1\% | 1 | 0.0\% | 0 | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  |
| (Don't know / varies) | 1.4\% | 10 | 0.9\% | 2 | 0.0\% | 0 | 3.6\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.6\% | 1 | 5.2\% |  |
| Weighted base: |  | 754 |  | 229 |  | 34 |  | 124 |  | 18 |  | 159 |  | 110 |  | 28 |  | 52 |
| Sample: |  | 748 |  | 236 |  | 58 |  | 136 |  | 50 |  | 93 |  | 76 |  | 45 |  | 54 |

Q25 Where did you last buy furniture, carpets and floor coverings? (EXCLUDING CHRISTMAS SHOPPING)

| Redditch | 23.1\% | 235 | 38.9\% | 116 | $32.9 \%$ | 15 | 36.9\% | 62 | 26.1\% | 6 | 5.1\% | 11 | 11.1\% | 16 | 6.4\% | 3 | 8.4\% | 6 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Bromsgrove | 9.0\% | 92 | 3.3\% | 10 | 1.3\% | 1 | 1.5\% | 3 | 0.0\% | 0 | 27.5\% | 58 | 13.9\% | 20 | 0.0\% | 0 | 0.5\% | 0 |
| Birmingham City Centre | 5.5\% | 55 | 6.5\% | 19 | 1.3\% | 1 | 8.1\% | 14 | 7.2\% | 2 | 3.7\% | 8 | 4.4\% | 6 | 10.2\% | 5 | 1.5\% | 1 |
| Droitwich | 3.9\% | 39 | 3.0\% | 9 | 0.0\% | 0 | 3.9\% | 7 | 7.2\% | 2 | 9.9\% | 21 | 0.0\% | 0 | 1.5\% | 1 | 0.5\% | 0 |
| Touchwood Shopping Centre, Solihull | 3.5\% | 36 | 1.6\% | 5 | 6.6\% | 3 | 3.9\% | 7 | 4.3\% | 1 | 3.6\% | 8 | 4.8\% | 7 | 8.3\% | 4 | 2.8\% | 2 |
| Alcester | 2.7\% | 27 | 2.6\% | 8 | 3.9\% | 2 | 1.1\% | 2 | 1.4\% | 0 | 0.0\% | 0 | 1.1\% | 2 | 1.1\% | 1 | 17.2\% | 13 |
| Internet / Home Delivery | 2.6\% | 26 | 3.9\% | 12 | 1.3\% | 1 | 2.8\% | 5 | 4.3\% | 1 | 0.0\% | 0 | 3.4\% | 5 | 2.7\% | 1 | 2.7\% | 2 |
| Stratford upon Avon | 2.4\% | 24 | 0.0\% | 0 | 3.9\% | 2 | 0.6\% | 1 | 2.9\% | 1 | 1.0\% | 2 | 0.0\% | 0 | 15.9\% | 8 | 14.5\% | 11 |
| Other | 2.2\% | 22 | 3.2\% | 10 | 0.0\% | 0 | 1.0\% | 2 | 1.4\% | 0 | 0.6\% | 1 | 4.2\% | 6 | 2.3\% | 1 | 2.4\% | 2 |
| Worcester City Centre | 1.3\% | 13 | 0.9\% | 3 | 0.0\% | 0 | 1.5\% | 3 | 1.4\% | 0 | 2.9\% | 6 | 0.0\% | 0 | 1.1\% | 1 | 1.5\% | 1 |
| Kidderminster | 1.2\% | 12 | 0.6\% | 2 | 0.0\% | 0 | 1.1\% | 2 | 0.0\% | 0 | 1.9\% | 4 | 3.0\% | 4 | 0.0\% | 0 | 0.0\% | 0 |
| Shirley Centre | 1.0\% | 10 | 0.3\% | 1 | 2.6\% | 1 | 1.7\% | 3 | 5.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 7.6\% | 4 | 0.0\% | 0 |
| Merry Hill Shopping Centre | 0.8\% | 8 | 0.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 1 | 1.4\% | 3 | 1.2\% | 2 | 0.0\% | 0 | 1.2\% | 1 |
| Solihull | 0.6\% | 6 | 0.3\% | 1 | 0.0\% | 0 | 1.1\% | 2 | 1.4\% | 0 | 0.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 |
| IKEA, Park Lane, Wednesbury | 0.4\% | 4 | 0.3\% | 1 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 |
| Evesham | 0.3\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.6\% | 4 |
| Stratford upon Avon | 0.3\% | 3 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 2.8\% | 2 |
| Dudley | 0.3\% | 3 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Cheltenham | 0.2\% | 2 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 |
| Longbridge | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Catshill | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Greenland's District Centre, Studley Road, Redditch | 0.2\% | 2 | 0.3\% | 1 | 0.0\% | 0 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Barnt Green | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Stourbridge | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Studley | 0.1\% | 2 | 0.3\% | 1 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Halesowen | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Warwick | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 |
| Wythall | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Kings Heath | 0.1\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Homebase, Abbey Trading Centre, Alvechurch Highway, Redditch, B97 6RF | 0.1\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Batchley District Centre, Batchley Road | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| In-store in a supermarket | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Carpet Right, Redditch | 0.1\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Allied Carpets, Abbey Trading Centre, Alvechurch Highway, Redditch | 0.1\% | 1 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Leamington Spa | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 |
| Coventry | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't do this type of shopping) | 24.0\% | 245 | 18.6\% | 55 | 32.9\% | 15 | 21.7\% | 37 | 21.7\% | 5 | 22.8\% | 48 | 40.5\% | 59 | 22.7\% | 11 | 18.7\% | 14 |
| (Don't know / can't remember) | 12.6\% | 128 | 12.8\% | 38 | 7.9\% | 4 | 11.3\% | 19 | 10.1\% | 3 | 13.9\% | 29 | 10.7\% | 16 | 17.8\% | 9 | 14.9\% | 11 |
| Weighted base: |  | 1017 |  | 297 |  | 45 |  | 168 |  | 25 |  | 212 |  | 146 |  | 48 |  | 77 |
| Sample: |  | 1017 |  | 306 |  | 76 |  | 184 |  | 69 |  | 124 |  | 101 |  | 77 |  | 80 |


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Q26 How do you normally travel to...? (CENTRE MENTIONED AT Q26)
Only those who purchase furniture, carpets and floor coverings not via the internet at Q25

| Car/van (as driver) | $68.3 \%$ | 422 | $62.2 \%$ | 119 | $68.2 \%$ | 18 | $65.8 \%$ | 71 | $75.0 \%$ | 12 | $78.2 \%$ | 105 | $74.3 \%$ | 49 | $72.0 \%$ | 20 | $58.5 \%$ | 29 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Car/van (as passenger) | $19.4 \%$ | 120 | $24.2 \%$ | 46 | $15.9 \%$ | 4 | $17.5 \%$ | 19 | $18.2 \%$ | 3 | $13.5 \%$ | 18 | $19.4 \%$ | 13 | $22.0 \%$ | 6 | $21.9 \%$ | 11 |
| Bus, minibus or coach | $4.0 \%$ | 25 | $6.6 \%$ | 13 | $13.6 \%$ | 4 | $5.2 \%$ | 6 | $2.3 \%$ | 0 | $0.0 \%$ | 0 | $1.5 \%$ | 1 | $2.0 \%$ | 1 | $1.8 \%$ | 1 |
| Motorcycle, scooter or | $0.2 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.9 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| $\quad$ moped |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Walk | $3.8 \%$ | 24 | $2.0 \%$ | 4 | $0.0 \%$ | 0 | $4.8 \%$ | 5 | $0.0 \%$ | 0 | $6.8 \%$ | 9 | $2.4 \%$ | 2 | $0.0 \%$ | 0 | $8.4 \%$ | 4 |
| Taxi | $0.5 \%$ | 3 | $0.5 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.5 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Train | $0.4 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $2.3 \%$ | 0 | $0.0 \%$ | 0 | $2.4 \%$ | 2 | $2.0 \%$ | 1 | $0.0 \%$ | 0 |
| Metro | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Bicycle | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Other | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Delivered | $0.8 \%$ | 5 | $1.1 \%$ | 2 | $0.0 \%$ | 0 | $1.6 \%$ | 2 | $2.3 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.8 \%$ | 1 |
| (Don't know /varies) | $2.6 \%$ | 16 | $3.5 \%$ | 7 | $2.3 \%$ | 1 | $4.3 \%$ | 5 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $2.0 \%$ | 1 | $7.5 \%$ | 4 |
| Weighted base: |  | 618 |  | 192 |  | 26 |  | 108 |  | 16 |  | 134 |  | 66 |  | 27 |  | 49 |
| Sample: |  | 623 |  | 198 |  | 44 |  | 118 |  | 44 |  | 76 |  | 47 |  | 44 | 52 |  |

Q27 Do the people who live in your house, including you, make use of electronic home shopping (i.e. Internet or TV Shopping)?

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Yes, Internet | $41.5 \%$ | 422 | $41.6 \%$ | 123 | $32.9 \%$ | 15 | $43.5 \%$ | 73 | $44.9 \%$ | 11 | $46.3 \%$ | 98 | $40.3 \%$ | 59 | $31.8 \%$ | 15 | $36.1 \%$ | 28 |
| Yes, TV Shopping | $1.9 \%$ | 20 | $2.6 \%$ | 8 | $1.3 \%$ | 1 | $3.2 \%$ | 5 | $0.0 \%$ | 0 | $1.9 \%$ | 4 | $1.1 \%$ | 2 | $1.1 \%$ | 1 | $0.0 \%$ | 0 |
| Yes, both | $3.5 \%$ | 36 | $3.2 \%$ | 10 | $3.9 \%$ | 2 | $4.0 \%$ | 7 | $2.9 \%$ | 1 | $4.3 \%$ | 9 | $1.2 \%$ | 2 | $2.7 \%$ | 1 | $6.6 \%$ | 5 |
| No | $53.0 \%$ | 539 | $52.6 \%$ | 156 | $61.8 \%$ | 28 | $49.4 \%$ | 83 | $52.2 \%$ | 13 | $47.4 \%$ | 100 | $57.5 \%$ | 84 | $64.4 \%$ | 31 | $57.3 \%$ | 44 |
| Weighted base: |  | 1017 |  | 297 |  | 45 |  | 168 |  | 25 |  | 212 |  | 146 | 48 | 77 |  |  |
| Sample: |  | 1017 |  | 306 |  | 76 |  | 184 |  | 69 |  | 124 |  | 101 |  | 77 | 80 |  |

Q28 Which goods or services does your household currently purchase via electronic home shopping? Only those who currently purchase goods via electronic home shopping at Q27

| Food | 13.4\% | 64 | 15.4\% | 22 | 3.4\% | 1 | 10.9\% | 9 | 6.1\% | 1 | 16.0\% | 18 | 15.8\% | 10 | 10.7\% | 2 | 7.2\% | 2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Clothes | 24.1\% | 115 | 23.4\% | 33 | 24.1\% | 4 | 21.7\% | 18 | 21.2\% | 3 | 25.5\% | 28 | 31.6\% | 20 | 13.9\% | 2 | 20.6\% | 7 |
| Furniture/Carpets | 4.8\% | 23 | 7.0\% | 10 | 6.9\% | 1 | 3.2\% | 3 | 6.1\% | 1 | 4.7\% | 5 | 4.9\% | 3 | 0.0\% | 0 | 0.0\% | 0 |
| Major electrical items | 18.3\% | 87 | 16.4\% | 23 | 10.3\% | 2 | 19.4\% | 17 | 27.3\% | 3 | 19.3\% | 21 | 17.2\% | 11 | 10.7\% | 2 | 26.8\% | 9 |
| Small household goods | 10.1\% | 48 | 9.0\% | 13 | 3.4\% | 1 | 9.8\% | 8 | 9.1\% | 1 | 9.7\% | 11 | 14.0\% | 9 | 9.6\% | 2 | 13.4\% | 4 |
| DIY goods | 1.9\% | 9 | 3.5\% | 5 | 0.0\% | 0 | 2.2\% | 2 | 3.0\% | 0 | 1.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Garden items | 2.7\% | 13 | 0.7\% | 1 | 0.0\% | 0 | 3.4\% | 3 | 3.0\% | 0 | 5.4\% | 6 | 1.6\% | 1 | 4.3\% | 1 | 2.7\% | 1 |
| Books | 30.7\% | 147 | 26.0\% | 37 | 34.5\% | 6 | 29.1\% | 25 | 39.4\% | 5 | 37.4\% | 42 | 33.9\% | 21 | 30.9\% | 5 | 21.1\% | 7 |
| CD's, music, videos | 42.3\% | 202 | 45.4\% | 64 | 51.7\% | 9 | 40.6\% | 35 | 30.3\% | 4 | 46.1\% | 51 | 37.2\% | 23 | 28.6\% | 5 | 36.2\% | 12 |
| Toys | 8.4\% | 40 | 9.0\% | 13 | 0.0\% | 0 | 6.4\% | 5 | 6.1\% | 1 | 14.4\% | 16 | 2.5\% | 2 | 6.4\% | 1 | 8.3\% | 3 |
| Sports goods | 5.1\% | 24 | 5.4\% | 8 | 6.9\% | 1 | 1.0\% | 1 | 12.1\% | 1 | 6.7\% | 7 | 5.7\% | 4 | 4.3\% | 1 | 5.4\% | 2 |
| Banking | 3.9\% | 19 | 2.8\% | 4 | 0.0\% | 0 | 5.4\% | 5 | 3.0\% | 0 | 8.5\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 0 |
| Holiday and/or Travel Tickets | 10.3\% | 49 | 9.8\% | 14 | 3.4\% | 1 | 6.4\% | 5 | 15.2\% | 2 | 9.6\% | 11 | 18.0\% | 11 | 12.6\% | 2 | 10.9\% | 4 |
| Jewellery | 4.7\% | 23 | 7.7\% | 11 | 6.9\% | 1 | 2.2\% | 2 | 0.0\% | 0 | 1.8\% | 2 | 7.0\% | 4 | 7.5\% | 1 | 3.6\% | 1 |
| Small electrical items | 19.4\% | 93 | 17.8\% | 25 | 13.8\% | 2 | 28.3\% | 24 | 24.2\% | 3 | 22.4\% | 25 | 5.1\% | 3 | 20.3\% | 3 | 20.5\% | 7 |
| Other | 6.4\% | 31 | 6.2\% | 9 | 0.0\% | 0 | 9.7\% | 8 | 0.0\% | 0 | 6.3\% | 7 | 7.0\% | 4 | 3.2\% | 1 | 5.4\% | 2 |
| Automotives / Automotive parts | 2.4\% | 11 | 0.7\% | 1 | 3.4\% | 1 | 1.1\% | 1 | 0.0\% | 0 | 4.2\% | 5 | 2.8\% | 2 | 4.3\% | 1 | 5.4\% | 2 |
| Cosmetics / beauty products | 2.1\% | 10 | 2.8\% | 4 | 3.4\% | 1 | 3.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.0\% | 3 |
| Insurances | 0.6\% | 3 | 1.4\% | 2 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Arts and Craft items | 1.7\% | 8 | 0.0\% | 0 | 3.4\% | 1 | 2.0\% | 2 | 0.0\% | 0 | 1.5\% | 2 | 4.5\% | 3 | 3.2\% | 1 | 2.7\% | 1 |
| (Don't know) | 5.3\% | 25 | 4.2\% | 6 | 3.4\% | 1 | 5.3\% | 4 | 6.1\% | 1 | 9.0\% | 10 | 0.0\% | 0 | 14.9\% | 3 | 2.7\% | 1 |
| Weighted base: |  | 478 |  | 141 |  | 17 |  | 85 |  | 12 |  | 111 |  | 62 |  | 17 |  | 33 |
| Sample: |  | 466 |  | 145 |  | 29 |  | 93 |  | 33 |  | 63 |  | 42 |  | 27 |  | 34 |


| By Zone (Weighted) | Redditch Retail and Leisure Survey | Page 93 |
| :--- | ---: | ---: |
| Weighted: | For White Young Green | April 2008 |


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Q29 Which goods or services might your household purchase in the future via electronic home shopping?

| Food | 4.4\% | 45 | 5.7\% | 17 | 1.3\% | 1 | 5.9\% | 10 | 1.4\% | 0 | 3.2\% | 7 | 5.1\% | 7 | 2.7\% | 1 | 2.3\% | 2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Clothes | 7.8\% | 80 | 8.9\% | 26 | 3.9\% | 2 | 8.4\% | 14 | 11.6\% | 3 | 8.7\% | 18 | 8.1\% | 12 | 5.3\% | 3 | 2.7\% | 2 |
| Furniture/Carpets | 1.9\% | 19 | 3.3\% | 10 | 0.0\% | 0 | 1.7\% | 3 | 2.9\% | 1 | 0.6\% | 1 | 2.1\% | 3 | 1.1\% | 1 | 1.2\% | 1 |
| Major electrical items | 5.2\% | 53 | 4.6\% | 14 | 3.9\% | 2 | 7.7\% | 13 | 10.1\% | 3 | 4.9\% | 10 | 2.4\% | 4 | 3.8\% | 2 | 8.5\% | 6 |
| Small household goods | 2.3\% | 23 | 1.3\% | 4 | 1.3\% | 1 | 1.7\% | 3 | 4.3\% | 1 | 3.0\% | 6 | 3.5\% | 5 | 2.3\% | 1 | 2.8\% | 2 |
| DIY goods | 0.6\% | 6 | 1.0\% | 3 | 0.0\% | 0 | 0.6\% | 1 | 0.0\% | 0 | 0.8\% | 2 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Garden items | 0.6\% | 6 | 0.6\% | 2 | 0.0\% | 0 | 1.1\% | 2 | 1.4\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 1.5\% | 1 | 0.0\% | 0 |
| Books | 9.4\% | 96 | 8.1\% | 24 | 7.9\% | 4 | 10.4\% | 17 | 11.6\% | 3 | 12.7\% | 27 | 8.9\% | 13 | 9.5\% | 5 | 4.0\% | 3 |
| CD's, music, videos | 11.4\% | 116 | 13.1\% | 39 | 10.5\% | 5 | 12.4\% | 21 | 10.1\% | 3 | 12.5\% | 27 | 8.5\% | 12 | 12.4\% | 6 | 5.8\% | 4 |
| Toys | 1.3\% | 13 | 2.0\% | 6 | 0.0\% | 0 | 1.1\% | 2 | 1.4\% | 0 | 0.9\% | 2 | 0.7\% | 1 | 2.3\% | 1 | 1.5\% | 1 |
| Sports goods | 1.2\% | 12 | 1.3\% | 4 | 2.6\% | 1 | 0.6\% | 1 | 5.8\% | 1 | 0.0\% | 0 | 1.9\% | 3 | 1.5\% | 1 | 1.1\% | 1 |
| Banking | 1.0\% | 11 | 0.7\% | 2 | 0.0\% | 0 | 1.1\% | 2 | 2.9\% | 1 | 1.7\% | 4 | 0.7\% | 1 | 0.0\% | 0 | 1.7\% | 1 |
| Holiday and/or Travel Tickets | 6.5\% | 66 | 6.6\% | 19 | 2.6\% | 1 | 8.6\% | 14 | 4.3\% | 1 | 4.9\% | 10 | 7.7\% | 11 | 9.5\% | 5 | 5.1\% | 4 |
| Jewellery | 0.8\% | 8 | 0.6\% | 2 | 1.3\% | 1 | 0.6\% | 1 | 0.0\% | 0 | 0.8\% | 2 | 1.8\% | 3 | 1.1\% | 1 | 0.0\% | 0 |
| Small electrical items | 5.2\% | 53 | 4.5\% | 13 | 3.9\% | 2 | 7.8\% | 13 | 5.8\% | 1 | 8.3\% | 17 | 1.9\% | 3 | 3.8\% | 2 | 0.9\% | 1 |
| Other | 1.4\% | 15 | 1.3\% | 4 | 0.0\% | 0 | 2.1\% | 4 | 1.4\% | 0 | 1.6\% | 3 | 1.2\% | 2 | 1.5\% | 1 | 1.1\% | 1 |
| Automotives / Automotive parts | 0.4\% | 4 | 0.7\% | 2 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Cosmetics / beauty products | 0.4\% | 5 | 0.0\% | 0 | 2.6\% | 1 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 2 | 0.0\% | 0 | 1.1\% | 1 |
| Flowers | 0.3\% | 3 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 2.7\% | 1 | 0.0\% | 0 |
| (Don't know) | 24.1\% | 245 | 25.8\% | 77 | 25.0\% | 11 | 26.0\% | 44 | 15.9\% | 4 | 25.1\% | 53 | 21.5\% | 31 | 13.3\% | 6 | 24.7\% | 19 |
| (Nothing) | 45.3\% | 461 | 42.1\% | 125 | 51.3\% | 23 | 38.0\% | 64 | 50.7\% | 13 | 46.6\% | 99 | 49.7\% | 72 | 51.9\% | 25 | 53.0\% | 41 |
| Weighted base: |  | 1017 |  | 297 |  | 45 |  | 168 |  | 25 |  | 212 |  | 146 |  | 48 |  | 77 |
| Sample: |  | 1017 |  | 306 |  | 76 |  | 184 |  | 69 |  | 124 |  | 101 |  | 77 |  | 80 |

Q30 Which of the following leisure activities do you or your family participate in, in your spare time?

| Cinema | $44.0 \%$ | 448 | $40.3 \%$ | 120 | $39.5 \%$ | 18 | $45.9 \%$ | 77 | $37.7 \%$ | 9 | $48.9 \%$ | 103 | $48.6 \%$ | 71 | $45.0 \%$ | 22 | $36.3 \%$ | 28 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Ten Pin Bowling | $23.1 \%$ | 235 | $22.9 \%$ | 68 | $17.1 \%$ | 8 | $23.9 \%$ | 40 | $1.6 \%$ | 3 | $26.6 \%$ | 56 | $28.5 \%$ | 42 | $14.4 \%$ | 7 | $15.4 \%$ | 12 |
| Bingo | $7.9 \%$ | 81 | $11.7 \%$ | 35 | $9.2 \%$ | 4 | $5.4 \%$ | 9 | $4.3 \%$ | 1 | $5.2 \%$ | 11 | $3.2 \%$ | 5 | $7.2 \%$ | 3 | $16.2 \%$ | 12 |
| Health and Fitness | $23.9 \%$ | 243 | $21.2 \%$ | 63 | $19.7 \%$ | 9 | $26.2 \%$ | 44 | $24.6 \%$ | 6 | $24.7 \%$ | 52 | $29.0 \%$ | 42 | $20.5 \%$ | 10 | $21.7 \%$ | 17 |
| Theatre/concert hall | $51.1 \%$ | 520 | $45.1 \%$ | 134 | $52.6 \%$ | 24 | $52.7 \%$ | 89 | $55.1 \%$ | 14 | $50.3 \%$ | 106 | $64.2 \%$ | 94 | $51.9 \%$ | 25 | $45.7 \%$ | 35 |
| Pub | $61.0 \%$ | 620 | $55.0 \%$ | 163 | $61.8 \%$ | 28 | $68.6 \%$ | 115 | $60.9 \%$ | 15 | $63.4 \%$ | 134 | $59.7 \%$ | 87 | $64.4 \%$ | 31 | $60.9 \%$ | 47 |
| Restaurant | $80.3 \%$ | 817 | $77.9 \%$ | 231 | $77.6 \%$ | 35 | $81.6 \%$ | 137 | $84.1 \%$ | 21 | $84.0 \%$ | 178 | $80.8 \%$ | 118 | $79.2 \%$ | 38 | $77.2 \%$ | 59 |
| Nightclub | $12.1 \%$ | 123 | $15.1 \%$ | 45 | $6.6 \%$ | 3 | $17.4 \%$ | 29 | $8.7 \%$ | 2 | $13.3 \%$ | 28 | $6.7 \%$ | 10 | $3.3 \%$ | 2 | $5.4 \%$ | 4 |
| Social Club | $18.7 \%$ | 190 | $20.8 \%$ | 62 | $22.4 \%$ | 10 | $17.2 \%$ | 29 | $15.9 \%$ | 4 | $17.9 \%$ | 38 | $13.6 \%$ | 20 | $17.1 \%$ | 8 | $24.7 \%$ | 19 |
| Leisure Centre Activities | $26.3 \%$ | 268 | $24.8 \%$ | 74 | $21.1 \%$ | 9 | $31.3 \%$ | 53 | $18.8 \%$ | 5 | $30.2 \%$ | 64 | $19.8 \%$ | 29 | $34.8 \%$ | 17 | $23.2 \%$ | 18 |
| Walking/Cycling | $64.6 \%$ | 657 | $58.7 \%$ | 174 | $63.2 \%$ | 28 | $65.0 \%$ | 109 | $68.1 \%$ | 17 | $69.8 \%$ | 148 | $70.2 \%$ | 102 | $62.5 \%$ | 30 | $63.0 \%$ | 48 |
| Museum/Art Galleries | $31.6 \%$ | 321 | $22.8 \%$ | 68 | $38.2 \%$ | 17 | $32.5 \%$ | 55 | $50.7 \%$ | 13 | $26.8 \%$ | 57 | $48.2 \%$ | 70 | $38.6 \%$ | 19 | $30.6 \%$ | 23 |
| (Don't know) | $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.5 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| (None of the above) | $4.7 \%$ | 47 | $6.1 \%$ | 18 | $6.6 \%$ | 3 | $5.0 \%$ | 8 | $1.4 \%$ | 0 | $4.3 \%$ | 9 | $1.1 \%$ | 2 | $6.4 \%$ | 3 | $4.6 \%$ | 4 |
| Weighted base: |  | 1017 |  | 297 |  | 45 |  | 168 |  | 25 |  | 212 |  | 146 |  | 48 |  | 77 |
| Sample: |  | 1017 |  | 306 |  | 76 |  | 184 |  | 69 |  | 124 |  | 101 |  | 77 | 80 |  |


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| Q31 Where do you go to Only those who visit the | the cin cinema | na? Q30 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Empire Cinemas, Bristol Rd South, Rubery Great Park, Rednal, Birmingham, West Midlands B45 9JL | 50.8\% | 228 | 40.5\% | 49 | 43.3\% | 8 | 35.9\% | 28 | 19.2\% | 2 | 77.2\% | 80 | 75.4\% | 53 | 11.6\% | 3 | 21.9\% | 6 |
| Apollo Cinema, Kingfisher Square, Redditch, B97 4EQ | 29.0\% | 130 | 51.3\% | 61 | 36.7\% | 7 | 47.7\% | 37 | 53.8\% | 5 | 8.4\% | 9 | 5.9\% | 4 | 5.9\% | 1 | 22.2\% | 6 |
| Cineworld, Mill Lane Arcade, Touchwood, Solihull | 4.8\% | 21 | 2.5\% | 3 | 6.7\% | 1 | 7.1\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 44.6\% | 10 | 7.6\% | $2$ |
| Straford Picture House, Stratford-upon-Avon | 1.4\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.1\% | 1 | 18.3\% | 5 |
| Atrix, Bromsgrove | 1.0\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 3.5\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Merry Hill Shopping Centre | 0.7\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 2.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Vue, Friar Street, Worcester | 0.5\% | 2 | 0.8\% | 1 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 1 | 0.0\% | 0 |
| Odeon, New Street, Birmingham | 0.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.8\% | 0 | 1.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Showcase, Castle Gate Park, Birmingham Road, Dudley | 0.5\% | 2 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Bromsgrove | 0.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Cineworld, Broad Street, Birmingham | 0.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| The Mac, Edgbaston Road, At Cannon Hill Park, Birmirmingham | 0.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 2 | 0.0\% | 0 | 0.0\% | $0$ |
| Gaumont Cinema, Curch Street, Worcester | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Leamington Spa | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.4\% |  |
| Longbridge | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.2\% |  |
| Warwick Art Centre, Coventry | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.2\% | 1 |
| Number 8, High Street, Pershore | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | $0$ |
| Odeon, Foregate Street, Worcester | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | $0$ |
| (Don't know) | 8.4\% | 37 | 4.0\% | 5 | 13.3\% | 2 | 5.7\% | 4 | 15.4\% | 1 | 3.2\% | 3 | 12.6\% | 9 | 30.3\% | 7 | 20.3\% | $6$ |
| Weighted base: |  | 448 |  | 120 |  | 18 |  | 77 |  | 9 |  | 103 |  | 71 |  | 22 |  | 28 |
| Sample: |  | 436 |  | 123 |  | 30 |  | 84 |  | 26 |  | 59 |  | 50 |  | 34 |  | 30 |

## Q32 How often do you visit...? (CINEMA MENTIONED AT Q31)

Only those who visit the cinema at Q30

| More than once a week | 0.2\% | 1 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Once a week | 4.0\% | 18 | 7.3\% | 9 | 6.7\% | 1 | 5.7\% | 4 | 0.0\% | 0 | 1.9\% | 2 | 2.5\% | 2 | 0.0\% | 0 | 0.0\% |
| Less than once a week, but more than once a fortnight | 1.8\% | 8 | 2.4\% | 3 | 0.0\% | 0 | 3.5\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 2.2\% | 2 | 0.0\% | 0 | 3.2\% |
| Once a fortnight | 3.0\% | 13 | 4.9\% | 6 | 3.3\% | 1 | 3.7\% | 3 | 0.0\% | 0 | 1.6\% | 2 | 2.5\% | 2 | 2.5\% | 1 | 0.0\% |
| Less than once a fortnight, but more than once a month | 19.9\% | 89 | 17.9\% | 21 | 16.7\% | 3 | 21.2\% | 16 | 26.9\% | 3 | 25.8\% | 27 | 19.3\% | 14 | 15.1\% | 3 | 7.4\% |
| Less than once a month, but more than once in two months | 12.0\% | 54 | 12.3\% | 15 | 6.7\% | 1 | 20.2\% | 16 | 11.5\% | 1 | 12.0\% | 12 | 7.3\% | 5 | 5.9\% | 1 | 7.4\% |
| Once in two months | 13.1\% | 58 | 16.1\% | 19 | 23.3\% | 4 | 9.5\% | 7 | 11.5\% | 1 | 11.8\% | 12 | 11.2\% | 8 | 7.6\% | 2 | 17.4\% |
| Less often | 34.1\% | 153 | 30.0\% | 36 | 23.3\% | 4 | 22.9\% | 18 | 46.2\% | 4 | 36.6\% | 38 | 43.9\% | 31 | 46.3\% | 10 | 41.7\% |
| (Don't know / varies / no particular pattern) | 12.0\% | 54 | 8.1\% | 10 | 20.0\% | 4 | 13.3\% | 10 | 3.8\% | 0 | 10.3\% | 11 | 11.2\% | 8 | 22.6\% | 5 | 22.9\% |
| Weighted base: |  | 448 |  | 120 |  | 18 |  | 77 |  | 9 |  | 103 |  | 71 |  | 22 |  |
| Sample: |  | 436 |  | 123 |  | 30 |  | 84 |  | 26 |  | 59 |  | 50 |  | 34 |  |


| By Zone (Weighted) | Redditch Retail and Leisure Survey |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Page 95 <br> April 2008 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Weighted: | For White Young Green |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | Total |  | Zone 1 |  | Zone 2 |  | Zone 3 |  | Zone 4 |  | Zone 5 |  | Zone 6 |  | Zone 7 |  | Zone 8 |  |
| Q33 Which ten pin bowling facility do you use? <br> Only those who go ten-pin bowling at Q30 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Hollywood Bowl plc, Park Way, Rubery, Rednal, Birmingham, West Midlands B45 9WA | 82.2\% | 193 | 82.8\% | 56 | 69.2\% | 5 | 88.6\% | 36 | 75.0\% | 2 | 88.7\% | 50 | 92.7\% | 38 | 39.4\% | 3 | 24.9\% | 3 |
| Hewell Bowling Club, Holyoakes Lane, Bentley, Redditch, Worcestershire B97 5SR | 3.3\% | 8 | 5.8\% | 4 | 7.7\% | 1 | 2.4\% | 1 | 0.0\% | 0 | 2.3\% | 1 | 2.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Tenpin, Shires Retail Park, Tachbrook Park Drive, Leamington Spa | 1.4\% | 3 | 0.0\% | 0 | 7.7\% | 1 | 2.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.9\% | 1 | 10.0\% | 1 |
| Lakeside Bowling, Pershore Road, Birmingham | 1.3\% | 3 | 1.4\% | 1 | 0.0\% | 0 | 2.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Bowl Extreme, Droitwich Road, Worcester | 1.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 12.5\% | 0 | 2.5\% | 1 | 0.0\% | 0 | 7.9\% | 1 | 0.0\% | 0 |
| Strike, Tamworth | 0.4\% | 1 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Eastbourne | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.4\% | 1 |
| Megabowl, Solihull | 0.3\% | 1 | 0.0\% | 0 | 7.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 9.8\% | 23 | 8.6\% | 6 | 7.7\% | 1 | 4.3\% | 2 | 12.5\% | 0 | 6.5\% | 4 | 2.4\% | 1 | 44.7\% | 3 | 57.6\% | 7 |
| Weighted base: |  | 235 |  | 68 |  | 8 |  | 40 |  | 3 |  | 56 |  | 42 |  | 7 |  | 12 |
| Sample: |  | 222 |  | 70 |  | 13 |  | 44 |  | 8 |  | 33 |  | 30 |  | 11 |  | 13 |

## Q34 How often do you visit...? (BOWLING FACILITY MENTIONED AT Q33)

 Only those who go ten-pin bowling at Q30| More than once a week | 0.4\% | 1 | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Once a week | 0.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Less than once a week, but more than once a fortnight | 0.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.4\% | 1 |
| Once a fortnight | 1.9\% | 4 | 1.4\% | 1 | 7.7\% | 1 | 2.0\% | 1 | 0.0\% | 0 | 3.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Less than once a fortnight, but more than once a month | 9.3\% | 22 | 15.7\% | 11 | 7.7\% | 1 | 4.6\% | 2 | 0.0\% | 0 | 11.1\% | 6 | 6.2\% | 3 | 0.0\% | 0 | 0.0\% | 0 |
| Less than once a month, but more than once in two months | 7.4\% | 17 | 14.5\% | 10 | 0.0\% | 0 | 6.5\% | 3 | 12.5\% | 0 | 8.3\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Once in two months | 9.8\% | 23 | 7.3\% | 5 | 7.7\% | 1 | 16.4\% | 7 | 25.0\% | 1 | 4.5\% | 3 | 11.5\% | 5 | 15.8\% | 1 | 14.9\% | 2 |
| Less often | 58.3\% | 137 | 51.0\% | 35 | 69.2\% | 5 | 56.8\% | 23 | 62.5\% | 2 | 61.7\% | 35 | 57.9\% | 24 | 68.4\% | 5 | 77.7\% | 9 |
| (Don't know / varies / no particular pattern) | 11.3\% | 27 | 8.8\% | 6 | 7.7\% | 1 | 9.3\% | 4 | 0.0\% | 0 | 10.8\% | 6 | 22.0\% | 9 | 15.8\% | 1 | 0.0\% | 0 |
| Weighted base: |  | 235 |  | 68 |  | 8 |  | 40 |  | 3 |  | 56 |  | 42 |  | 7 |  | 12 |
| Sample: |  | 222 |  | 70 |  | 13 |  | 44 |  | 8 |  | 33 |  | 30 |  | 11 |  | 13 |


| By Zone (Weighted) | Redditch Retail and Leisure Survey |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | $\begin{array}{r} \text { Page } 96 \\ \text { April } 2008 \end{array}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Weighted: | For White Young Green |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | Total |  | Zone 1 |  | Zone 2 |  | Zone 3 |  | Zone 4 |  | Zone 5 |  | Zone 6 |  | Zone 7 | Zone 8 |  |  |
| Q35 Which bingo hall do you visit? <br> Only those who go to play bingo at Q30 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Shipleys Luxury Bingo Club, Unit 1d,The South East Quadrant, 17, Alcester St, Redditch, Worcestershire B98 8AE | 54.6\% | 44 | 66.5\% | 23 | 57.1\% | 2 | 81.0\% | 7 | 0.0\% | 0 | 36.4\% | 4 | 21.9\% | 1 | 15.8\% | 1 | 44.9\% | 6 |
| Gala Bingo, Great Park, Rubery | 9.4\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 33.3\% | 0 | 51.2\% | 6 | 34.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Batchleys Social Club, Redditch | 3.9\% | 3 | 5.6\% | 2 | 0.0\% | 0 | 8.9\% | 1 | 33.3\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Studley Social Club, Studley | 3.1\% | 3 | 5.5\% | 2 | 14.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Alcester Members Club, Alcester | 2.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 16.6\% | 2 |
| Labour Club, Bromsgrove | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 12.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Jubilee Court, St. Faiths Road, Alcester | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.5\% | 1 |
| Gala Bingo, Birmingham | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 21.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| South Redditch Sports and Social CLub, Redditch | 1.2\% | 1 | 2.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Arrow Valley Social Club, Redditch | 1.2\% | 1 | 2.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Wooton Wowen | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.7\% | 1 |
| Gala Bingo, Banbury | 1.2\% | 1 | 2.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Cross keys, Alcester | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.1\% | 1 |
| British Legion Club, Wythall | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 21.0\% | 1 | 0.0\% | 0 |
| Astwood Bank | 0.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 33.3\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 14.8\% | 12 | 14.0\% | 5 | 28.6\% | 1 | 10.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 21.9\% | 1 | 63.2\% | 2 | 14.1\% | 2 |
| Weighted base: |  | 81 |  | 35 |  | 4 |  | 9 |  | 1 |  | 11 |  | 5 |  | 3 |  | 12 |
| Sample: |  | 85 |  | 36 |  | 7 |  | 10 |  | 3 |  | 6 |  | 4 |  | 6 |  | 13 |

Q36 How often do you visit...? (BINGO FACILITY MENTIONED AT Q35) Only those who go to play bingo at Q30

| More than once a week | 14.6\% | 12 | 10.9\% | 4 | 14.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 15.2\% | 2 | 34.2\% | 2 | 0.0\% | 0 | 33.2\% | 4 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Once a week | 41.0\% | 33 | 41.9\% | 15 | 57.1\% | 2 | 29.1\% | 3 | 66.7\% | 1 | 48.5\% | 5 | 21.9\% | 1 | 47.4\% | 2 | 38.5\% | 5 |
| Less than once a week, but more than once a fortnight | 2.3\% | 2 | 5.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Once a fortnight | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Less than once a fortnight, but more than once a month | 10.0\% | 8 | 8.5\% | 3 | 14.3\% | 1 | 30.0\% | 3 | 33.3\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 15.8\% | 1 | 7.1\% | 1 |
| Less than once a month, but more than once in two months | 7.5\% | 6 | 5.5\% | 2 | 14.3\% | 1 | 10.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 21.9\% | 1 | 21.0\% | 1 | 7.1\% | 1 |
| Once in two months | 3.6\% | 3 | 8.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Less often | 10.1\% | 8 | 8.3\% | 3 | 0.0\% | 0 | 20.6\% | 2 | 0.0\% | 0 | 18.0\% | 2 | 0.0\% | 0 | 15.8\% | 1 | 7.1\% | 1 |
| (Don't know / varies / no particular pattern) | 10.8\% | 9 | 11.2\% | 4 | 0.0\% | 0 | 10.1\% | 1 | 0.0\% | 0 | 18.4\% | 2 | 21.9\% | 1 | 0.0\% | 0 | 7.1\% | 1 |
| Weighted base: |  | 81 |  | 35 |  | 4 |  | 9 |  | 1 |  | 11 |  | 5 |  | 3 |  | 12 |
| Sample: |  | 85 |  | 36 |  | 7 |  | 10 |  | 3 |  | 6 |  | 4 |  | 6 |  | 13 |


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## Q37 Which health and fitness facilities do you use?

Only those who use a health and fitness facility at Q30

| David Lloyd Leisure, Slideslow Drive, Bromsgrove, B60 1GJ | 19.2\% | 47 | 6.2\% | 4 | 0.0\% | 0 | 19.2\% | 8 | 5.9\% | 0 | 35.4\% | 18 | 36.7\% | 16 | 0.0\% | 0 | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Abbey Stadium, Birmingham Rd, Redditch, Worcestershire B97 6EJ | 7.9\% | 19 | 7.7\% | 5 | 0.0\% | 0 | 24.8\% | 11 | 5.9\% | 0 | 3.9\% | 2 | 2.4\% | 1 | 0.0\% | 0 | 0 |
| The Dolphin Centre, School Drive, Bromsgrove, Worcestershire B60 1AY | 7.8\% | 19 | 0.0\% | 0 | 0.0\% | 0 | 4.2\% | 2 | 0.0\% | 0 | 26.3\% | 14 | 7.9\% | 3 | 0.0\% | 0 | 0 |
| Other | 5.6\% | 14 | 0.0\% | 0 | 6.7\% | 1 | 0.0\% | 0 | 5.9\% | 0 | 8.8\% | 5 | 6.5\% | 3 | 24.1\% | 2 | 3 |
| Eze Fitness, The South East Quadrant, 17, Alcester St, Redditch, Worcestershire B98 8AE | 4.7\% | 11 | 12.2\% | 8 | 0.0\% | 0 | 4.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 2 | 0.0\% | 0 | 0 |
| Energie Fitness, Battens Drive, South Moons Moat, Redditch, Worcestershire B98 0LJ | 4.5\% | 11 | 7.7\% | 5 | 6.7\% | 1 | 6.1\% | 3 | 17.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 7.4\% | 1 | 1 |
| Abbey Hotel, Dagnell Road, Redditch | 3.9\% | 9 | 10.8\% | 7 | 0.0\% | 0 | 6.1\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 |
| Greg Hall Centre, Alcester | 3.9\% | 9 | 0.0\% | 0 | 20.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8 |
| Greens Health \& Fitness | 3.2\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 18.1\% | 8 | 0.0\% | 0 | 0 |

Club, 20, Ashbrook Drive,
Rubery, Birmingham,
West Midlands B45 9FN
$\begin{array}{llllllllllllllllllllll}\text { Fitness Unlimited, } & 2.6 \% & 6 & 7.6 \% & 5 & 6.7 \% & 1 & 2.1 \% & 1 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0\end{array}$
Millsborough House,
Ipsley St, Redditch,
Worcestershire B98 7AL

## Bromsgrove Hotel,

Bromsgrove
Kingsley Sports Centre,
Woodrow Drive, Redditch,
Worcestershire B98 7UH
$\begin{array}{llllllllllllllllllllllllllllll}\text { Arrow Vale Sports \& Leisure } & 2.0 \% & 5 & 6.3 \% & 4 & 0.0 \% & 0 & 2.1 \% & 1 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0\end{array}$
Centre, Green Sward
Lane, Matchborough
West, Redditch,
Worcestershire B98 0EN
$\begin{array}{llllllllllllllllllllllllllll}\text { Gymophobics, Mills Court, } & 1.7 \% & 4 & 3.2 \% & 2 & 6.7 \% & 1 & 0.0 \% & 0 & 23.5 \% & 1 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0\end{array}$ Albert St, Redditch,
Worcestershire B97 4DA
Curves, Unit 4, Silver
Birches Business Park,
Aston Rd, Bromsgrove,
Worcestershire B60 3EU
Virgin Active, Blythe Gate,
Shirley, Solihull
David Lloyd, Cranmore
Boulevard, Shirley,
Solihull

| Hewell Road Swimming <br> Pool, Redditch | $1.1 \%$ | 3 | $1.5 \%$ | 1 | $0.0 \%$ | 0 | $4.0 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

$\begin{array}{lllllllllllllllllllllll}\text { Altered Images Fitness Club, } & 1.1 \% & 3 & 0.0 \% & 0 & 0.0 \% & 0 & 2.2 \% & 1 & 0.0 \% & 0 & 3.2 \% & 2 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0\end{array}$ 80, Worcester Rd,
Bromsgrove,
Worcestershire B61 7AG
$\begin{array}{lllllllllllllllllllllll}\text { Coxsmall Wood, } & 0.8 \% & 2 & 1.6 \% & 1 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 2.4 \% & 1 & 0.0 \% & 0 & 0.0 \% & 0 \\ \begin{array}{l}\text { Birmingham } \\ \text { Lifestyle Body Toning Suite, }\end{array} & 0.8 \% & 2 & 2.9 \% & 2 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0\end{array}$
Unit 3, Tudor Business
Centre, Marsden Rd,
Redditch, Worcestershire
B98 7AY
Wild Moor, Alcester Road,
Stratford Upon Avon
Barnt Green Sports Club,
Barnt Green
Bodyline Studios, Barnt
Green
Stratford Leisure Centre,

| $0.7 \%$ | 2 | $0.0 \%$ | 0 | $6.7 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $7.1 \%$ | 1 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| $0.7 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $4.1 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| $0.7 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $4.1 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| $0.5 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $5.9 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $5.3 \%$ | 1 |



Q38 How often do you visit...? (HEALTH \& FITNESS FACILITY MENTIONED AT Q37)
Only those who use a health and fitness facility at Q30

| More than once a week | 60.0\% | 146 | 60.1\% | 38 | 53.3\% | 5 | 54.2\% | 24 | 64.7\% | 4 | 66.3\% | 35 | 64.2\% | 27 | 31.5\% | 3 | 62.6\% | 10 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Once a week | 22.8\% | 55 | 24.4\% | 15 | 33.3\% | 3 | 16.2\% | 7 | 23.5\% | 1 | 16.5\% | 9 | 28.4\% | 12 | 37.0\% | 4 | 25.1\% | 4 |
| Less than once a week, but more than once a fortnight | 1.7\% | 4 | 3.0\% | 2 | 0.0\% | 0 | 2.1\% | 1 | 0.0\% | 0 | 2.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Once a fortnight | 4.1\% | 10 | 3.2\% | 2 | 0.0\% | 0 | 4.0\% | 2 | 0.0\% | 0 | 7.6\% | 4 | 3.7\% | 2 | 5.6\% | 1 | 0.0\% | 0 |
| Less than once a fortnight, but more than once a month | 4.1\% | 10 | 0.0\% | 0 | 6.7\% | 1 | 6.6\% | 3 | 0.0\% | 0 | 7.1\% | 4 | 0.0\% | 0 | 14.8\% | 1 | 7.1\% | 1 |
| Less than once a month, but more than once in two months | 1.2\% | 3 | 1.5\% | 1 | 0.0\% | 0 | 4.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Once in two months | 0.8\% | 2 | 1.6\% | 1 | 0.0\% | 0 | 2.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Less often | 1.2\% | 3 | 1.6\% | 1 | 6.7\% | 1 | 2.1\% | 1 | 5.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies / no particular pattern) | 4.3\% | 11 | 4.6\% | 3 | 0.0\% | 0 | 8.5\% | 4 | 5.9\% | 0 | 0.0\% | 0 | 3.7\% | 2 | 11.1\% | 1 | 5.3\% | 1 |
| Weighted base: |  | 243 |  | 63 |  | 9 |  | 44 |  | 6 |  | 52 |  | 42 |  | 10 |  | 17 |
| Sample: |  | 235 |  | 65 |  | 15 |  | 48 |  | 17 |  | 29 |  | 28 |  | 15 |  | 18 |

## Q39 Which leisure facilities would you like to see more of in the Redditch area?

| Swimming pool | 14.6\% | 149 | 18.4\% | 55 | 11.8\% | 5 | 21.3\% | 36 | 21.7\% | 5 | 8.5\% | 18 | 9.2\% | 13 | 13.3\% | 6 | 12.8\% | 10 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Ice Rink | 8.7\% | 88 | 11.5\% | 34 | 7.9\% | 4 | 11.4\% | 19 | 7.2\% | 2 | 9.3\% | 20 | 4.1\% | 6 | 2.3\% | 1 | 3.8\% | 3 |
| Bowling Alley | 8.6\% | 87 | 13.1\% | 39 | 13.2\% | 6 | 13.0\% | 22 | 14.5\% | 4 | 4.3\% | 9 | 3.5\% | 5 | 1.1\% | 1 | 2.7\% | 2 |
| Other | 4.0\% | 40 | 3.6\% | 11 | 3.9\% | 2 | 5.0\% | 8 | 1.4\% | 0 | 3.2\% | 7 | 6.2\% | 9 | 0.0\% | 0 | 4.2\% | 3 |
| Leisure Centre | 3.4\% | 35 | 3.9\% | 12 | 2.6\% | 1 | 5.0\% | 8 | 5.8\% | 1 | 2.2\% | 5 | 3.8\% | 6 | 2.7\% | 1 | 1.1\% | 1 |
| Cinema | 2.1\% | 21 | 0.7\% | 2 | 1.3\% | 1 | 2.1\% | 3 | 0.0\% | 0 | 6.0\% | 13 | 0.7\% | 1 | 1.1\% | 1 | 1.5\% | 1 |
| Paintballing | 1.8\% | 18 | 1.3\% | 4 | 2.6\% | 1 | 1.7\% | 3 | 2.9\% | 1 | 3.4\% | 7 | 1.1\% | 2 | 1.1\% | 1 | 0.0\% | 0 |
| Tennis Courts | 1.2\% | 12 | 0.3\% | 1 | 1.3\% | 1 | 1.1\% | 2 | 0.0\% | 0 | 1.7\% | 4 | 3.4\% | 5 | 0.0\% | 0 | 0.0\% | 0 |
| Health and Fitness (Gym) | 1.1\% | 11 | 1.3\% | 4 | 1.3\% | 1 | 0.6\% | 1 | 2.9\% | 1 | 1.5\% | 3 | 0.7\% | 1 | 1.5\% | 1 | 0.0\% | 0 |
| Karting | 1.1\% | 11 | 1.0\% | 3 | 0.0\% | 0 | 1.1\% | 2 | 2.9\% | 1 | 2.1\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 |
| Restaurants | 1.1\% | 11 | 1.0\% | 3 | 1.3\% | 1 | 2.2\% | 4 | 1.4\% | 0 | 0.8\% | 2 | 1.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Childrens playground facilities | 1.1\% | 11 | 0.7\% | 2 | 0.0\% | 0 | 1.7\% | 3 | 1.4\% | 0 | 1.0\% | 2 | 1.2\% | 2 | 0.0\% | 0 | 2.3\% | 2 |
| Youth Centre | 1.0\% | 10 | 1.6\% | 5 | 0.0\% | 0 | 1.7\% | 3 | 1.4\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 1.5\% | 1 | 0.0\% | 0 |
| Extreme Sports | 0.8\% | 8 | 0.7\% | 2 | 0.0\% | 0 | 1.7\% | 3 | 2.9\% | 1 | 0.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 |
| Theatre | 0.6\% | 6 | 0.3\% | 1 | 1.3\% | 1 | 0.0\% | 0 | 2.9\% | 1 | 1.8\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Bingo | 0.5\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 3 | 1.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Bars/pubs | 0.4\% | 5 | 0.3\% | 1 | 1.3\% | 1 | 0.6\% | 1 | 1.4\% | 0 | 0.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| More parks | 0.4\% | 4 | 0.7\% | 2 | 0.0\% | 0 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 |
| Football pitches | 0.4\% | 4 | 0.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Water park | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 2 | 0.0\% | 0 | 0.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Ski slope | 0.2\% | 3 | 0.6\% | 2 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Classes for yoga / pilates | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 2 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Hotels | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 0.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Musuems | 0.2\% | 2 | 0.0\% | 0 | 1.3\% | 1 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 0 |
| (None) | 47.9\% | 487 | 42.0\% | 125 | 55.3\% | 25 | 37.0\% | 62 | 49.3\% | 12 | 50.8\% | 107 | 63.4\% | 92 | 54.5\% | 26 | 48.6\% | 37 |
| (Don't know) | 15.5\% | 158 | 12.4\% | 37 | 11.8\% | 5 | 11.0\% | 19 | 10.1\% | 3 | 21.0\% | 44 | 13.2\% | 19 | 24.7\% | 12 | 24.8\% | 19 |
| Weighted base: |  | 1017 |  | 297 |  | 45 |  | 168 |  | 25 |  | 212 |  | 146 |  | 48 |  | 77 |
| Sample: |  | 1017 |  | 306 |  | 76 |  | 184 |  | 69 |  | 124 |  | 101 |  | 77 |  | 80 |



## AGE Age of respondent:

| $18-24$ years | $2.4 \%$ | 25 | $3.0 \%$ | 9 | $2.6 \%$ | 1 | $4.1 \%$ | 7 | $1.4 \%$ | 0 | $1.6 \%$ | 3 | $2.2 \%$ | 3 | $0.0 \%$ | 0 | $1.1 \%$ | 1 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $25-34$ years | $10.8 \%$ | 110 | $11.5 \%$ | 34 | $6.6 \%$ | 3 | $16.0 \%$ | 27 | $4.3 \%$ | 1 | $15.4 \%$ | 33 | $4.9 \%$ | 7 | $4.2 \%$ | 2 | $3.8 \%$ |  |
| $35-44$ years | $18.3 \%$ | 186 | $19.9 \%$ | 59 | $11.8 \%$ | 5 | $17.2 \%$ | 29 | $15.9 \%$ | 4 | $24.8 \%$ | 52 | $15.4 \%$ | 22 | $8.3 \%$ | 4 | $12.7 \%$ | 10 |
| $45-54$ years | $19.3 \%$ | 196 | $19.2 \%$ | 57 | $17.1 \%$ | 8 | $17.3 \%$ | 29 | $17.4 \%$ | 4 | $21.5 \%$ | 45 | $17.2 \%$ | 25 | $22.7 \%$ | 11 | $21.2 \%$ | 16 |
| $55-64$ years | $21.7 \%$ | 221 | $24.9 \%$ | 74 | $27.6 \%$ | 12 | $21.7 \%$ | 36 | $24.6 \%$ | 6 | $16.1 \%$ | 34 | $23.9 \%$ | 35 | $10.6 \%$ | 5 | $23.1 \%$ | 18 |
| 65+ | $26.5 \%$ | 269 | $20.6 \%$ | 61 | $31.6 \%$ | 14 | $22.0 \%$ | 37 | $36.2 \%$ | 9 | $20.5 \%$ | 43 | $35.8 \%$ | 52 | $52.7 \%$ | 25 | $35.2 \%$ | 27 |
| (Refused) | $1.1 \%$ | 11 | $1.0 \%$ | 3 | $2.6 \%$ | 1 | $1.7 \%$ | 3 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.7 \%$ | 1 | $1.5 \%$ | 1 | $2.7 \%$ | 2 |
| Weighted base: |  | 1017 |  | 297 |  | 45 |  | 168 |  | 25 |  | 212 | 146 | 48 | 77 |  |  |  |
| Sample: |  | 1017 |  | 306 |  | 76 |  | 184 |  | 69 |  | 124 | 101 |  | 77 | 80 |  |  |

## SEG Socio Economic Grouping

| A | $4.8 \%$ | 48 | $1.6 \%$ | 5 | $6.6 \%$ | 3 | $2.7 \%$ | 5 | $8.7 \%$ | 2 | $5.7 \%$ | 12 | $9.1 \%$ | 13 | $11.0 \%$ | 5 | $4.3 \%$ |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| B | $16.9 \%$ | 172 | $13.0 \%$ | 39 | $14.5 \%$ | 7 | $20.7 \%$ | 35 | $21.7 \%$ | 5 | $16.8 \%$ | 36 | $22.2 \%$ | 32 | $13.3 \%$ | 6 | $15.9 \%$ | 12 |
| C1 | $22.0 \%$ | 224 | $23.7 \%$ | 70 | $17.1 \%$ | 8 | $22.1 \%$ | 37 | $29.0 \%$ | 7 | $23.7 \%$ | 50 | $21.8 \%$ | 32 | $15.2 \%$ | 7 | $15.5 \%$ | 12 |
| C2 | $15.3 \%$ | 155 | $14.7 \%$ | 44 | $14.5 \%$ | 7 | $16.3 \%$ | 27 | $14.5 \%$ | 4 | $16.4 \%$ | 35 | $16.2 \%$ | 24 | $12.4 \%$ | 6 | $12.7 \%$ | 10 |
| D | $14.0 \%$ | 142 | $21.8 \%$ | 65 | $18.4 \%$ | 8 | $5.9 \%$ | 10 | $7.2 \%$ | 2 | $16.1 \%$ | 34 | $5.8 \%$ | 9 | $7.2 \%$ | 3 | $14.8 \%$ | 11 |
| E | $20.3 \%$ | 207 | $18.6 \%$ | 55 | $22.4 \%$ | 10 | $25.4 \%$ | 43 | $17.4 \%$ | 4 | $13.8 \%$ | 29 | $20.3 \%$ | 30 | $33.0 \%$ | 16 | $25.6 \%$ | 20 |
| (Refused) | $6.8 \%$ | 69 | $6.5 \%$ | 19 | $6.6 \%$ | 3 | $6.9 \%$ | 12 | $1.4 \%$ | 0 | $7.5 \%$ | 16 | $4.5 \%$ | 7 | $8.0 \%$ | 4 | $11.1 \%$ | 9 |
| Weighted base: |  | 1017 |  | 297 |  | 45 |  | 168 |  | 25 |  | 212 |  | 146 | 48 | 77 |  |  |
| Sample: |  | 1017 |  | 306 |  | 76 |  | 184 |  | 69 |  | 124 | 101 |  | 77 | 80 |  |  |

## ADU How many adults, including yourself, live in your household (16 years and above)?

| One | 30.8\% | 313 | 28.7\% | 85 | 28.9\% | 13 | 28.2\% | 47 | 33.3\% | 8 | 30.5\% | 65 | 32.9\% | 48 | 29.6\% | 14 | 42.4\% | 33 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Two | 52.3\% | 532 | 54.9\% | 163 | 52.6\% | 24 | 54.0\% | 91 | 49.3\% | 12 | 51.5\% | 109 | 46.7\% | 68 | 55.0\% | 26 | 50.4\% | 39 |
| Three | 10.8\% | 110 | 10.2\% | 30 | 15.8\% | 7 | 10.2\% | 17 | 13.0\% | 3 | 12.1\% | 26 | 12.2\% | 18 | 12.4\% | 6 | 3.8\% | 3 |
| Four | 4.3\% | 44 | 4.2\% | 12 | 1.3\% | 1 | 5.5\% | 9 | 4.3\% | 1 | 4.2\% | 9 | 6.5\% | 9 | 1.5\% | 1 | 2.3\% | 2 |
| Five | 0.6\% | 6 | 1.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 1 | 1.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Six or more | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 |
| (Refused) | 1.0\% | 10 | 1.0\% | 3 | 1.3\% | 1 | 1.7\% | 3 | 0.0\% | 0 | 1.0\% | 2 | 0.7\% | 1 | 1.5\% | 1 | 0.0\% | 0 |
| Weighted base: |  | 1017 |  | 297 |  | 45 |  | 168 |  | 25 |  | 212 |  | 146 |  | 48 |  | 77 |
| Sample: |  | 1017 |  | 306 |  | 76 |  | 184 |  | 69 |  | 124 |  | 101 |  | 77 |  | 80 |

CHI How many children live in your household, aged 15 years and under?

| None | 72.0\% | 732 | 71.2\% | 211 | 81.6\% | 37 | 69.6\% | 117 | 78.3\% | 19 | 68.7\% | 145 | 72.8\% | 106 | 76.1\% | 37 | 77.0\% | 59 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| One | 13.0\% | 132 | 12.4\% | 37 | 7.9\% | 4 | 12.2\% | 21 | 14.5\% | 4 | 18.4\% | 39 | 10.9\% | 16 | 6.8\% | 3 | 12.6\% | 10 |
| Two | 10.7\% | 109 | 12.8\% | 38 | 5.3\% | 2 | 12.2\% | 21 | 5.8\% | 1 | 8.3\% | 18 | 11.9\% | 17 | 12.1\% | 6 | 7.7\% | 6 |
| Three | 2.5\% | 25 | 2.3\% | 7 | 3.9\% | 2 | 2.7\% | 5 | 1.4\% | 0 | 1.7\% | 4 | 3.7\% | 5 | 3.4\% | 2 | 1.1\% | 1 |
| Four | 1.0\% | 10 | 0.6\% | 2 | 0.0\% | 0 | 1.6\% | 3 | 0.0\% | 0 | 1.9\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 |
| Five | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Six or more | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Refused) | 0.9\% | 9 | 0.7\% | 2 | 1.3\% | 1 | 1.7\% | 3 | 0.0\% | 0 | 1.0\% | 2 | 0.7\% | 1 | 1.5\% | 1 | 0.0\% | 0 |
| Weighted base: |  | 1017 |  | 297 |  | 45 |  | 168 |  | 25 |  | 212 |  | 146 |  | 48 |  | 77 |
| Sample: |  | 1017 |  | 306 |  | 76 |  | 184 |  | 69 |  | 124 |  | 101 |  | 77 |  | 80 |

CAR How many cars does your household own or have the use of?

| None | $12.8 \%$ | 130 | $16.3 \%$ | 48 | $10.5 \%$ | 5 | $13.5 \%$ | 23 | $5.8 \%$ | 1 | $10.4 \%$ | 22 | $12.6 \%$ | 18 | $11.0 \%$ | 5 | $9.7 \%$ | 7 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| One | $42.1 \%$ | 428 | $46.0 \%$ | 137 | $43.4 \%$ | 20 | $36.8 \%$ | 62 | $39.1 \%$ | 10 | $37.1 \%$ | 79 | $45.9 \%$ | 67 | $39.1 \%$ | 19 | $47.6 \%$ | 36 |
| Two | $33.9 \%$ | 344 | $30.2 \%$ | 90 | $36.8 \%$ | 17 | $40.0 \%$ | 67 | $40.6 \%$ | 10 | $39.3 \%$ | 83 | $24.3 \%$ | 35 | $33.3 \%$ | 16 | $34.0 \%$ | 26 |
| Three or more | $10.0 \%$ | 102 | $6.8 \%$ | 20 | $6.6 \%$ | 3 | $8.0 \%$ | 13 | $14.5 \%$ | 4 | $11.3 \%$ | 24 | $16.5 \%$ | 24 | $15.1 \%$ | 7 | $8.8 \%$ | 7 |
| (Refused) | $1.2 \%$ | 12 | $0.7 \%$ | 2 | $2.6 \%$ | 1 | $1.7 \%$ | 3 | $0.0 \%$ | 0 | $1.9 \%$ | 4 | $0.7 \%$ | 1 | $1.5 \%$ | 1 | $0.0 \%$ | 0 |
| Weighted base: |  | 1017 |  | 297 |  | 45 |  | 168 |  | 25 |  | 212 |  | 146 |  | 48 | 78 |  |
| Sample: |  | 1017 |  | 306 |  | 76 |  | 184 |  | 69 |  | 124 | 101 | 77 | 80 |  |  |  |


| By Zone (Weighted) | Redditch Retail and Leisure Survey |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Page 100 <br> April 2008 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Weighted: | For White Young Green |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | Total |  | Zone 1 |  | Zone 2 |  | Zone 3 |  | Zone 4 |  | Zone 5 |  | Zone 6 |  | Zone 7 |  | Zone 8 |  |
| ETH For the purpose of the survey, could I ask to which ethnic group you consider yourself to belong to? |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| White | 96.0\% | 976 | 95.1\% | 282 | 94.7\% | 43 | 95.7\% | 161 | 98.5\% | 24 | 95.6\% | 202 | 96.9\% | 141 | 97.3\% | 47 | 98.8\% | 76 |
| Indian | 0.2\% | 2 | 0.3\% | 1 | 1.3\% | 1 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Pakistani | 0.2\% | 2 | 0.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Bangladeshi | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Other Asian | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 |
| Black Caribbean | 0.1\% | 1 | 0.0\% | 0 | 1.3\% | 1 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Black African | 0.1\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Other Black | 0.2\% | 2 | 0.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Chinese | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mixed Race | 0.7\% | 7 | 1.0\% | 3 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 2 | 1.2\% | 2 | 1.1\% | 1 | 0.0\% | 0 |
| Other Ethnic Group | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Refused) | 2.1\% | 21 | 2.0\% | 6 | 1.3\% | 1 | 3.2\% | 5 | 0.0\% | 0 | 2.7\% | 6 | 1.9\% | 3 | 1.5\% | , | 0.0\% | 0 |
| Weighted base: |  | 1017 |  | 297 |  | 45 |  | 168 |  | 25 |  | 212 |  | 146 |  | 48 |  | 77 |
| Sample: |  | 1017 |  | 306 |  | 76 |  | 184 |  | 69 |  | 124 |  | 101 |  | 77 |  | 80 |

## QUOTA Zone:

| Zone 1 | 29.2\% | 297 | 100.0\% | 297 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Zone 2 | 4.4\% | 45 | 0.0\% | 0 | 100.0\% | 45 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Zone 3 | 16.5\% | 168 | 0.0\% | 0 | 0.0\% | 0 | 100.0\% | 168 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Zone 4 | 2.4\% | 25 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 100.0\% | 25 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Zone 5 | 20.8\% | 212 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 100.0\% | 212 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Zone 6 | 14.3\% | 146 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 100.0\% | 146 | 0.0\% | 0 | 0.0\% | 0 |
| Zone 7 | 4.7\% | 48 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  | 100.0\% | 48 | 0.0\% | 0 |
| Zone 8 | 7.5\% | 77 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  | 100.0\% | 77 |
| Weighted base: |  | 1017 |  | 297 |  | 45 |  | 168 |  | 25 |  | 212 |  | 146 |  | 48 |  | 77 |
| Sample: |  | 1017 |  | 306 |  | 76 |  | 184 |  | 69 |  | 124 |  | 101 |  | 77 |  | 80 |

## PC Could I record your postcode please?

| B45 8 | 5.7\% | 58 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 39.7\% | 58 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| B48 7 | 3.4\% | 34 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 23.5\% | 34 | 0.0\% | 0 | 0.0\% | 0 |
| B49 5 | 2.4\% | 25 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 32.4\% | 25 |
| B49 6 | 3.8\% | 39 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 1 | 49.2\% | 38 |
| B60 1 | 5.3\% | 54 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 36.8\% | 54 | 0.0\% | 0 | 0.0\% | 0 |
| B60 2 | 3.6\% | 37 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 17.5\% | 37 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| B60 3 | 5.0\% | 51 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 24.0\% | 51 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| B60 4 | 1.3\% | 13 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.2\% | 13 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| B61 0 | 5.7\% | 58 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 27.3\% | 58 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| B61 7 | 2.3\% | 23 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 11.1\% | 23 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| B61 8 | 2.9\% | 29 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 13.9\% | 29 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| B80 7 | 4.4\% | 45 | 0.0\% |  | 100.0\% | 45 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| B94 5 | 2.2\% | 23 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 46.9\% | 23 | 0.0\% | 0 |
| B95 5 | 2.4\% | 25 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 51.2\% | 25 | 0.0\% | 0 |
| B95 6 | 1.3\% | 13 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 17.5\% | 13 |
| B96 6 | 2.5\% | 25 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  | 100.0\% | 25 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 |
| B97 4 | 2.9\% | 29 | 0.3\% | 1 | 0.0\% | 0 | 17.0\% | 29 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| B97 5 | 9.6\% | 98 | 0.0\% | 0 | 0.0\% | 0 | 58.3\% | 98 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| B97 6 | 4.1\% | 42 | 0.0\% | 0 | 0.0\% | 0 | 24.7\% | 42 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| B98 0 | 8.3\% | 85 | 28.6\% | 85 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| B98 7 | 10.8\% | 110 | 37.0\% | 110 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| B988 | 5.5\% | 56 | 18.9\% | 56 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| B98 9 | 4.5\% | 45 | 15.3\% | 45 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Weighted base: |  | 1017 |  | 297 |  | 45 |  | 168 |  | 25 |  | 212 |  | 146 |  | 48 |  | 77 |
| Sample: |  | 1017 |  | 306 |  | 76 |  | 184 |  | 69 |  | 124 |  | 101 |  | 77 |  | 80 |

## Other Responses

## Redditch Retail \& Leisure Survey <br> For White Young Green <br> 'Other' responses

Q06. When you go main food shopping is your trip linked with any other activity?
Babysitting ..... 1
Dancing ..... 1
Food shopping ..... 1
Hairdressers ..... 1
Library ..... 1
Opticians ..... 1
Other food items ..... 1
Walk the dog ..... 1
Total ..... 8

## Q13. Where did you last buy clothing or footwear goods? (EXCLUDING CHRISTMAS SHOPPING)

In-store supermarket other
Asda, 21 Market Street, Bromsgrove, Worcs, B61 8DA ..... 4
Tesco, Coldfield Drive, Redditch, Worcestershire B98 7RU ..... 3
Tesco, Birmingham Road, Stratford-Upon-Avon ..... 2
Lidl, Redditch Ringway, The Quadrant, Redditch, B97 4HL ..... 1
Marks and Spencers, High Street, Worcester ..... 1
Marks and Spencers, Mill Lane, Solihull ..... 1
Sainsbury's, Frankly Beeches Road, Northfield, B31 5AA ..... 1
Total ..... 13
Other
Bridgnorth ..... 1
Brighton ..... 1
Broadstead ..... 1
Burford, Oxfordshire ..... 1
Chesterfield ..... 1
Derby ..... 1
Devon ..... 1
Henley In Arden ..... 1
Herefordshire ..... 1
Northfield ..... 1
Nottingham ..... 1
Reading ..... 1
Rubery ..... 1
Shirley Retail Park, Birmingham ..... 1
Sidmouth ..... 1
Solihull ..... 1
Somerset ..... 1
Southampton ..... 1
The Fort Shopping Centre, Erdington ..... 1
Wednesfield ..... 1
Yate ..... 1
Total ..... $\underline{21}$

Q14. Why do you shop at (Answer to Q13) and not in Redditch Town Centre?
Staff discount ..... 2
Always used it ..... 1
Bigger M\&S at Merryhill ..... 1
Can't walk ..... 1
Clothing preference ..... 1
Disability ..... 1
Due to sizes needed ..... 1
Familiar with layout ..... 1
Favoured there from childhood ..... 1
Few other options ..... 1
For a certain retailer ..... 1
For my size ..... 1
For the rag market ..... 1
Habit, always gone there ..... 1
Hard to travel to Redditch due to illness ..... 1
It's undercover ..... 1
Late night shopping ..... 1
Less busy ..... 1
Marks and Spencers is bigger in Solihull ..... 1
More familiar with Stratford ..... 1
Nice restaurant ..... 1
No age appropriate non- food goods in Redditch ..... 1
No M\&S ..... 1
Not familiar with Redditch ..... 1
On route to the school ..... 1
Own another property in London ..... 1
Sale on in Tesco ..... 1
Shop called Topman ..... 1
Total ..... $\underline{29}$
Q15. How do you normally travel to...? (DESTINATION MENTIONED AT Q13)
Aeroplane ..... 1
Total ..... $\underline{1}$
Q16. When you go shopping for clothing or footwear, do you link this trip with another activity?
Exhibitions ..... 2
Country walk ..... 1
Gambling ..... 1
Hairdressers, park ..... 1
Picking daughter up from college ..... 1
Visiting the library ..... 1
Weekend away ..... 1
Went to dentist ..... 1
Total ..... $\underline{9}$
Q17. Where did you last buy Books, CDs, DVDS? (EXCLUDING CHRISTMAS SHOPPING)
In-store supermarket other
Asda, 21 Market Street, Bromsgrove, Worcs, B61 8DA ..... 5
Tesco, Birmingham Road, Stratford-upon-Avon ..... 4
Morrisons, Warwick Highway, Redditch, B98 0SW ..... 3
Sainsbury's, Abbey Retail Park, Alvechurch Highway, Redditch, B97 ..... 2
Sainsbury's, Stratford Road, Shirley ..... 2
Morrisons, Bristol Road South, Rubery, B45 9NY ..... 1
Morrisons, Bruntsford Park Road, Bromsgrove, B60 3DX ..... 1
Somerfield, Off Moorfield Road, Alcester B49 5DA ..... 1
Somerfield, High Street, Henley-in-Arden ..... 1
Total ..... $\underline{20}$
Other
Barnstable ..... 1
Bieveasham ..... 1
Brighton ..... 1
Cambridge ..... 1
Charlton ..... 1
Dartmoor ..... 1
Durham ..... 1
Eastbourne ..... 1
Henley in Arden ..... 1
Lichfield ..... 1
London ..... 1
Paignton ..... 1
Rubery ..... 1
Total ..... 13

Q18. Where did you last buy small household goods such as home furnishings, kitchen equipment, glass and china items? (EXCLUDING CHRISTMAS SHOPPING)

## In-store supermarket other

Morrisons, Warwick Highway, Redditch, B98 0SW 5
Tesco, Stratford Road, Shirley 3

Tesco, Birmingham Road, Stratford-upon-Avon 2
Asda, 21 Market Street, Bromsgrove, Worcs, B61 8DA 1
Asda, Walsgrave Retail Park, Coventry 1
Morrisons, Bruntsford Park Road, Bromsgrove, B60 3DX 1
Morrisons, Alcester Road, Stratford-upon-Avon 1
Sainsbury's, Abbey Retail Park, Alvechurch Highway, Redditch, B97 1
Sainsbury's, Stratford Road, Shirley 1
Tesco, Hermitage Road, Solihull 1
Total $\underline{17}$
Other
Abroad 1
Alberbury 1
Brambery 1
Brighton 1
Clarks Villages Retail Outlet, Somerset 1
Crofton Hacket 1
Denby 1
Enfield 1
Henley In Arden 1
Hereford 1
Portsmouth 1
Rednal 1
Southampton 1
Tamworth 1
Wednesbury 1
Total $\underline{15}$

# Q19. Where did you last buy goods such as toys, games, bicycles and recreations goods? (EXCLUDING CHRISTMAS SHOPPING) 

In-store supermarket other
Tesco, Coldfield Drive, Redditch, Worcestershire B98 7RU ..... 6
Asda, 21 Market Street, Bromsgrove, Worcs, B61 8DA ..... 2
Asda, Walsgrave Retail Park, Coventry ..... 1
Morrisons, Warwick Highway, Redditch, B98 0SW ..... 1
Morrisons, Alcester Road, Stratford-upon-Avon ..... 1
Sainsbury's, Abbey Retail Park, Alvechurch Highway, Redditch, B97 ..... 1
Somerfield, Off Moorfield Road, Alcester B49 5DA ..... 1
Tesco, Birmingham Road, Stratford-upon-Avon ..... 1
Total ..... $\underline{14}$
Other
Alberbury ..... 1
Gloucester ..... 1
Leicester ..... 1
Newquay ..... 1
Pontins Holiday Camp, Somerset ..... 1
Rednal ..... 1
Total ..... $\underline{6}$

## Q20. Where did you last buy chemist goods (including health and beauty products)? (EXCLUDING CHRISTMAS SHOPPING)

In-store supermarket other
Tesco, Birmingham Road, Stratford-upon-Avon ..... 9
Sainsbury's, Abbey Retail Park, Alvechurch Highway, Redditch, B97 ..... 8
Morrisons, Bruntsford Park Road, Bromsgrove, B60 3DX ..... 5
Morrisons, Bristol Road South, Rubery, B45 9NY ..... 4
Asda, 21 Market Street, Bromsgrove, Worcs, B61 8DA ..... 3
Morrisons, Alcester Road, Stratford-upon-Avon ..... 3
Sainsbury's, Frankly Beeches Road, Northfield, B31 5AA ..... 2
Sainsbury's, Stratford Road, Shirley ..... 2
Waitrose, Droitwich ..... 2
Co-op, Alcester Road, Studley ..... 1
Tesco, Bewdley Hill, Kidderminster ..... 1
Tesco, Monks Path ..... 1
Tesco, Stratford Road, Shirley ..... I
Total ..... 42
Other
Bournemouth ..... 1
Cheswick Green ..... 1
Ealing ..... 1
Hollywood Village ..... 1
Northampton ..... 1
Northfield ..... 1
Oxford ..... 1
Rednal ..... 1
Wednesfield ..... 1
Wooton Wawen ..... 1
Total ..... 10

Q21. Where did you last buy electrical items, such as televisions, washing machines and computers? (EXCLUDING CHRISTMAS SHOPPING)
In-store supermarket other
Tesco, Birmingham Road, Stratford-upon-Avon ..... 2
Asda, 21 Market Street, Bromsgrove, Worcs, B61 8DA ..... 1
Asda, Walsgrave Retail Park, Coventry ..... 1
Sainsbury's, Abbey Retail Park, Alvechurch Highway, Redditch, B97 ..... 1
Tesco, Stratford Road, Shirley ..... 1
Total ..... 6
Other
Bought from family ..... 1
Bromley ..... 1
Cheltenham ..... 1
Chesterfield ..... 1
Comet, Bescot Retail Park, Walsall ..... 1
Comet, Chapel Lane, Selly Oak, Birmingham ..... 1
Curry's, Burton-On-Trent ..... 1
Evesham ..... 1
Gloucester ..... 1
Liverpool ..... 1
Northfield ..... 1
Plymouth ..... 1
Rednal ..... 1
Smethwick ..... 1
Trade ..... 1
Walsall ..... 1
Total ..... 17
Q23. Where did you last buy DIY goods? (EXCLUDING CHRISTMAS SHOPPING)
In-store supermarket other
Tesco, Coldfield Drive, Redditch, Worcestershire B98 7RU ..... 1
Tesco Extra, Redditch Extra, Oakenshaw, Redditch, B98 7RU ..... 1
Total ..... $\underline{2}$
Other
B \& Q, Harborne Lane, Selly Oak, Birmingham ..... 1
Henley In Arden ..... 1
Homebase, Evesham ..... 1
Homebase, Three Elms Road, Hereford ..... 1
Kings Standing Retail Outlet, Birmingham ..... 1
Oldbury ..... 1
Rubery ..... 1
Selco Trade Shop, Tilsey ..... 1
Southampton ..... 1
Studley ..... 1
Teignmouth ..... 1
Total ..... 11
Q25. Where did you last buy furniture, carpets and floor coverings? (EXCLUDING CHRISTMAS SHOPPING)
In-store supermarket other
Tesco Extra, Redditch Extra, Oakenshaw, Redditch, B98 7RU ..... 1
Total ..... 1
Other
Cousins, Birmingham ..... 2
Dfs, Droitwich ..... 2
Lee Longlands, Birmingham ..... 2
Leicester ..... 2
Abroad ..... 1
Bilston ..... 1
Bournemouth ..... 1
Essex ..... 1
Furniture Village, Solihull ..... 1
Gloucester ..... 1
Kings Heath ..... 1
Mfi, Marshall Lake Road, Shirley, Solihull ..... 1
Michael Peters, Knowle ..... 1
Shirley Retail Park, Solihull ..... 1
Sparkhill, Birmingham ..... 1
Tyseley ..... 1
Walsall ..... 1
West Bromwich ..... 1
Total ..... $\underline{22}$
Q28. Which goods or services does your household currently purchase via electronic home shopping?
Flowers ..... 2
Gifts ..... 2
Acupuncture equipment ..... 1
Baby clothes ..... 1
Baby equipment ..... 1
Bodybuilding equipment ..... 1
Comparing prices ..... 1
Concert tickets ..... 1
Fishing licence ..... 1
Fly catcher paper ..... 1
Flying equipment ..... 1
Hire cars ..... 1
Horse riding equipment ..... 1
Leisure tickets ..... 1
Machines, trackers ..... 1
Memorabilia ..... 1
Model railways pieces ..... 1
Pet accessories ..... 1
Pet food ..... 1
Pets ..... 1
Plants ..... 1
Scout equipment ..... 1
Shoes ..... 1
Theatre tickets ..... 1
Wedding invitations ..... 1
Wine ..... 1
Total ..... $\underline{28}$
Q29. Which goods or services might your household purchase in the future via electronic home shopping?
Hire cars ..... 2
Baby equipment ..... 1
Bodybuilding equipment ..... 1
Concert tickets ..... 1
Hobby and craft equipment ..... 1
Horse items ..... 1
Model railway equipment ..... 1
Pet food ..... 1
Present buying ..... 1
Printer inks ..... 1
Sewing patterns ..... 1
Tent ..... 1
Total ..... 13

## Q37. Which health and fitness facilities do you use?

Ardencoats, Stratford Upon Avon ..... 1
Cannons, East Cannock Road, Hednesford, Cannock ..... 1
Cookhill ..... 1
Droitwich Leisure Centre, Droitwich ..... 1
Harden Hill Leisure Centre, Cradley ..... 1
Images, Bromsgrove ..... 1
Iron Works, Kings Norton ..... 1
Jubilee Court, St. Faiths Road, Alcester ..... 1
Lipton Hotel, Bromsgrove ..... 1
Tan And Tone, Messenger House, Crown Close, Bromsgrove ..... 1
Tanworth In Arden ..... 1
The Welcome, Priory Road, Alcester ..... 1
Warwick College, Warwick ..... 1
Warwickshire College, Henley In Arden ..... 1
Total ..... 14

## Q39. Which leisure facilities would you like to see more of in the Redditch area?

Art gallery ..... 2
Family activities ..... 2
Horse riding school ..... 2
More for younger people ..... 2
Refurbishment of Abbey stadium ..... 2
Roller-skating ..... 2
Badminton ..... 1
Bridge club ..... 1
Clubs for children ..... 1
Cycle pathways ..... 1
Cycling facilities ..... 1
Dance halls ..... 1
Golf course and club ..... 1
Golf course, badminton ..... 1
Larger bingo hall ..... 1
League football stadium ..... 1
Live entertainment ..... 1
Live music venues ..... 1
More places to walk ..... 1
Mother and baby groups ..... 1
Motorbike track ..... 1
Music concerts ..... 1
Off roading facility ..... 1
Outdoor running track ..... 1
Parent and child groups ..... 1
Petanque piece ..... 1
Restaurants that cater for children ..... 1
Squash courts ..... 1
Table tennis facilities ..... 1
Walking areas ..... 1
Workingmen's clubs ..... 1
Total ..... 37

## Sample Questionnaire

## Job Number: 160408

Redditch Retail \& Leisure Survey
Good morning / afternoon / evening my name is............ and I'm calling from NEMS Market Research, an independent market research company. We are conducting a short survey in your area about shopping. Do you have five minutes to answer some questions?

Are you the person responsible for main food shopping in your household?

Yes
No
IF 'YES' - CONTINUE INTERVIEW.
IF 'NO' - ASK - COULD I SPEAK TO THE PERSON WHO IS RESPONSIBLE FOR MOST OF THE SHOPPING, IF NOT AVAILABLE THANK AND CLOSE INTERVIEW

Q01 Where do you usually go for your main food and grocery shopping? DO NOT READ OUT. ONE ANSWER ONLY.

Aldi, Trescott Road, Redditch, B98 7AH
Asda, 21 Market Street, Bromsgrove, Worcs, B61 8DA
BP Express Shopping Ltd, Pershore Rd South, Kings Norton, Birmingham, B30 3JX
Budgens Supermarket, Brooklyn Garage, Battens Drive, Redditch, B98 0LJ
Church Green Convenience Store, 7a, Church Green West, Redditch, Worcs B97 4DU
Cool Trader, 727a, Bristol Rd South, Northfield, Birmingham, B31 2NG
Co-op Foodstores, 430, Evesham Rd, Crabbs Cross, Redditch, B97 5JB
Cost Cutters, 31 Woodrow Centre, Redditch, Worcestershire B98 7RY
Farmfoods Freezer Centre, 1-3, Dev.1, Kingfisher Shopping Centre, Redditch
Farmfoods Freezer Centre, 731a, Bristol Rd South, Northfield, Birmingham, B31 2NG
Freshxpress, 957, Alcester Rd South, Maypole, Birmingham, B14 5JA
Gentry's Store Ltd, 5 \& 7, Farm Rd, Lakeside, Redditch, Worcs, B98 8LB
Gill Stores, 76-78, Ingoldsby Rd, Northfield, Birmingham, B31 2HH
Iceland, 12 Grosvenor Centre, Northfield, B31 2 JU
Iceland, 12 Mill Lane, Bromsgrove, Worcs, B61 8AG
celand, Unit 4, Ipsley Street, Smallwood, Redditch, B98
Johns Supermarket, 236, Prince of Wales Lane, Birmingham, B14 4LJ
Lidl, Redditch Ringway, The Quadrant, Redditch, B97 4HL
Londis Store, 2, Furze Lane, Winyates Green, Redditch, B98 0SE
Marks and Spencers, 9 Walford Walk, Redditch, Worcs, B97 4HJ
Michael's Supermarket, 9, The Fold, Kings Norton, Birmingham, B38 9BL
Michael's Supermarket, 95, Ravenshill Rd, Birmingham, West Midlands B14 4HQ
Midlands Co-op, 17, Alvechurch Rd, West Heath, Birmingham, B31 3JW
Morrisons, Warwick Highway, Redditch, B98 0SW
Morrisons, Bristol Road South, Rubery, B45 9NY
Morrisons, Bruntsford Park Road, Bromsgrove, B60 3DX
Nisa Supermarket, 25, Ormond Rd, Rubery, Rednal, Birmingham, B45 0JD
Norton House Retailing Ltd, 133, Golden Cross Lane, Catshill, Bromsgrove, B61 OLA
RZ Supermarket, 178, Austin Rd, Charford, Bromsgrove, Worcs, B60 3NS
Sainsbury's, Abbey Retail Park, Alvechurch Highway, Redditch B97
Sainsbury's, 1059 Alcester Road South, Maypole, Birmingham, B14
Sainsbury's, Frankly Beeches Road, Northfield, B31 5AA
Select \& Save, 388-390, Redditch Rd, Kings Norton, Birmingham, B38
Sian Stores, 73, Poplar Rd, Redditch, Worcestershire B97 6NY
Somerfield, 116, Turves Green, Northfield, Birmingham, B31 4BL
Somerfield, 1876, Pershore Rd, Kings Norton, Birmingham, B30 3AS
Somerfield, 54b Birmingham Road, Bromsgrove B61 ODD
Somerfield, Alcester Road, Wythall, B47 6AP
Somerfield, Off Moorfield Road, Alcester B49 5DA
Spar Stores Batchley, 193, Batchley Rd, Redditch, Worcestershire B97 6JB
Spar, 33-35, Edgewood Rd, Rednal, Birmingham, B45 8SB
Tesco Express, Alcester Kinwarton Rd Express, Kinwarton Rd, Alcester
Tesco Express, Barnt Green Express, Barnt Green, Birmingham, B45
Tesco Express, Lodge Park Express, Lodge Park, Redditch, B98 7LB
Tesco Express, Marlbrook Express, Marlbrook, Bromsgrove, B60 1DL
Tesco Express, Studley Express, Studley, Warwickshire, B80 7LL
Tesco Extra, Redditch Extra, Oakenshaw, Redditch, B98 7RU
Tesco, Coldfield Drive, Redditch, Worcestershire B98 7RU
Market (Outdoor), Redditch Town Centre
internet / Home Delivery
Other (PLEASE WRITE IN)
(Don't know / varies)
(Don't do main food shopping)

Q02 Which retailer do you usually purchase your main food internet/ home delivery
shopping from?
DO NOT READ OUT. ONE ANSWER ONLY.
Asda
Iceland
Sainsbury's
Tesco
Waitrose
Other (PLEASE WRITE IN)
(Don't know / varies)
How frequently do you buy main food and grocery shopping trips from...? (Store/destination mentioned at Q01)
DO NOT READ OUT. ONE ANSWER ONLY.
Two or more times a week
At least once a week
At least once a fortnight
At least once a month
At least every two months
Less often
Have only visited once
Varies
(Don't know)
IF 'INTERNET / HOME DELIVERY AT Q01, GOTO Q05
Q04 How do you normally travel to...? (Store/destination mentioned at Q01)
DO NOT READ OUT. ONE ANSWER ONLY.
Car/van (as driver)
Car/van (as passenger)
Bus, minibus or coach
Motorcycle, scooter or moped
Walk
Taxi
Train
Metro
Bicycle
Other (PLEASE WRITE IN)
(Don't know / varies)

Q05 When do you usually do your main food shopping?
READ OUT. ONE ANSWER ONLY.
Weekdays during the day
Weekdays during the evening
Saturday
Sunday
Varies
(Don't know)
IF 'INTERNET / HOME DELIVERY AT Q01, GOTO Q09
When you go main food shopping is your trip linked with any other activity? DO NOT READ OUT. CAN BE MULTICODED.

| Yes - non-food shopping | GOTO Q07 |
| :--- | :--- |
| Yes - leisure activity | GOTO Q08 |
| Yes - visiting services such as banks and other financial institutions | GOTO Q08 |
| Yes - travelling to/from work | GOTO Q08 |
| Yes - travelling to/from school/college | GOTO Q08 |
| Yes - other activity (PLEASE WRITE IN) | GOTO Q08 |
| No | GOTO Q08 |
| (Don't know / Varies) | GOTO Q08 |

Q07 Where do you normally do this non-food shopping? (EXCLUDING CHRISTMAS SHOPPING)
DO NOT READ OUT. ONE ANSWER ONLY

## Town Centres:

Alcester
Bromsgrove
Coventry
Droitwich
Dudley
Evesham
Halesowen
Kidderminster
Leamington Spa
Redditch
Stourbridge
Stratford upon Avon
Touchwood Shopping Centre, Solihull
Warwick
Local Centres:
Astwood Bank Centre
Batchley District Centre, Batchley Road
Church Hill District Centre, Tanhouse Lane, Redditch
Crabbs Cross District Centre, Evesham Road, Redditch
Greenland's District Centre, Studley Road, Redditch
Headless Cross District Centre, Evesham Road, Redditch
Hockley Heath
Hollywood
Inkberrow
Matchborough District Centre, Matchborough Way, Redditch
Maypole
Winyates District Centre, Winyates Way, Redditch
Woodrow District Centre, Studley Road, Redditch
Wythall
District Centres:
Alvechurch
Barnt Green
Catshill
Kings Heath
Longbridge
Shirley Centre
Studley
Tanworth in Arden
Regional Shopping Centres:
Birmingham City Centre
Merry Hill Shopping Centre
Wolverhampton City Centre
Worcester City Centre
Other:
In-store in a supermarket (PLEASE WRITE IN STORE AND LOCATION)
Other (PLEASE WRITE IN)
(Don't know / varies)
Q08 Do you make 'top up' shopping trips for staple goods, such as bread and milk, in between your main food shopping trip?

## Yes

Where do you go for this 'top-up' shopping? DO NOT READ OUT. ONE ANSWER ONLY.

Aldi, Trescott Road, Redditch, B98 7AH
Asda, 21 Market Street, Bromsgrove, Worcs, B61 8DA
BP Express Shopping Ltd, Pershore Rd South, Kings Norton, Birmingham, B30 3JX
Budgens Supermarket, Brooklyn Garage, Battens Drive, Redditch, B98 OLJ
Church Green Convenience Store , 7a, Church Green West, Redditch, Worcs B97 4DU
Co, op Foodstores, 430, Evesham Rd, Crabbs Cross, Redditch, B97 5JB
Cool Trader, 727a, Bristol Rd South, Northfield, Birmingham, B31 2NG
Cost Cutters, 31, Woodrow Centre, Redditch, Worcestershire B98 7RY
Farmfoods Freezer Centre, 1, 3, Dev.1, Kingfisher Shopping Centre, Redditch
Farmfoods Freezer Centre, 731a, Bristol Rd South, Northfield, Birmingham, B31 2NG
Freshxpress, 957, Alcester Rd South, Maypole, Birmingham, B14 5JA
Gentry's Store Ltd, 5 \& 7, Farm Rd, Lakeside, Redditch, Worcs, B98 8LB
Gill Stores, 76, 78, Ingoldsby Rd, Northfield, Birmingham, B31 2HH
Iceland, 12 Grosvenor Centre, Northfield, B31 2JU
Iceland, 12 Mill Lane, Bromsgrove, Worcs, B61 8AG
Iceland, Unit 4, Ipsley Street, Smallwood, Redditch, B98
Johns Supermarket, 236, Prince of Wales Lane, Birmingham, B14 4LJ
Lidl, Redditch Ringway, The Quadrant, Redditch, B97 4HL
Londis Store, 2, Furze Lane, Winyates Green, Redditch, B98 OSE
Marks and Spencers, 9 Walford Walk, Redditch, Worcs, B97 4HJ
Michael's Supermarket, 9, The Fold, Kings Norton, Birmingham, B38 9BL
Michael's Supermarket, 95, Ravenshill Rd, Birmingham, West Midlands B14 4HQ
Midlands Co, op, 17, Alvechurch Rd, West Heath, Birmingham, B31 3JW
Morrisons, Bristol Road South, Rubery, B45 9NY
Morrisons, Warwick Highway, Redditch, B98 0SW
Morrisons,, Bruntsford Park Road, Bromsgrove, B60 3DX
Nisa Supermarket, 25, Ormond Rd, Rubery, Rednal, Birmingham, B45 0JD
Norton House Retailing Ltd, 133, Golden Cross Lane, Catshill, Bromsgrove, B61 0LA
RZ Supermarket, 178, Austin Rd, Charford, Bromsgrove, Worcs, B60 3NS
Sainsbury's, Abbey Retail Park, Alvechurch Highway, Redditch, B97
Sainsbury's, 1059 Alcester Road South, Maypole, Birmingham, B14
Sainsbury's, Frankly Beeches Road, Northfield, B31 5AA
Select \& Save, 388, 390, Redditch Rd, Kings Norton, Birmingham, B38
Sian Stores, 73, Poplar Rd, Redditch, Worcestershire B97 6NY
Somerfield, 116, Turves Green, Northfield, Birmingham, B31 4BL
Somerfield, 1876, Pershore Rd, Kings Norton, Birmingham, B30 3AS
Somerfield, 54b Birmingham Road, Bromsgrove B61 ODD
Somerfield, Alcester Road, Wythall, B47 6AP
Somerfield, Off Moorfield Road, Alcester B49 5DA
Spar Stores Batchley, 193, Batchley Rd, Redditch, Worcestershire B97 6JB
Spar, 33, 35, Edgewood Rd, Rednal, Birmingham, B45 8SB
Tesco Express, Alcester Kinwarton Rd Express, Kinwarton Rd, Alcester
Tesco Express, Barnt Green Express, Barnt Green, Birmingham, B45
Tesco Express, Lodge Park Express, Lodge Park, Redditch, B98 7LB
Tesco Express, Marlbrook Express, Marlbrook, Bromsgrove, B60 1DL
Tesco Express, Studley Express, Studley, Warwickshire, B80 7LL
Tesco Extra, Redditch Extra, Oakenshaw, Redditch, B98 7RU
Tesco, Coldfield Drive, Redditch, Worcestershire B98 7RU
Market (Outdoor), Redditch Town Centre
Other (PLEASE WRITE IN)
Internet/ Home Delivery
GOTO Q11
(Don't know / varies )
Q10 How often do you make 'top up' shopping trips to...? (Store/destination mentioned
at Q09)
DO NOT READ OUT. ONE ANSWER ONLY.

| Daily | GOTO Q12 |
| :--- | :--- |
| Two or more times a week | GOTO Q12 |
| At least once a week | GOTO Q12 |
| At least once a fortnight | GOTO Q12 |
| At least once a month | GOTO Q12 |
| Less often | GOTO Q122 |
| Have only visited once | GOTO Q12 |
| (Don't know / varies) | GOTO Q12 |


| Q11 | Which retailer do you usually purchase your top-up food internet/ home delivery shopping from? <br> DO NOT READ OUT. ONE ANSWER ONLY. |
| :---: | :---: |
| 1 | Asda |
| 2 | Iceland |
| 3 | Sainsbury's |
| 4 | Tesco |
| 5 | Waitrose |
| 6 | Other (PLEASE WRITE IN) |
| 7 | (Don't know / varies) |
| Q12 | Of all the money you spend on food and household groceries what share goes to your main food shop? |
|  | DO NOT READ OUT. ONE ANSWER ONLY. |
| 1 | Over $3 / 4$ |
| 2 | $1 / 2$ to $3 / 4$ |
| 3 | $1 / 4$ to $1 / 2$ |
| 4 | Less than $1 / 4$ |
| 5 | None |
| 6 | (Don't know) |
| Q13 | Where did you last buy clothing or footwear goods? (EXCLUDING CHRISTMAS SHOPPING) |
|  | DO NOT READ OUT. ONE ANSWER ONLY. |
|  | Town Centres: |
| 1 | Alcester |
| 2 | Bromsgrove |
| 3 | Coventry |
| 4 | Droitwich |
| 5 | Dudley |
| 6 | Evesham |
| 7 | Halesowen |
| 8 | Kidderminster |
| 9 | Leamington Spa |
| A | Redditch GOTO Q15 |
| B | Stourbridge |
| C | Stratford upon Avon |
| D | Touchwood Shopping Centre, Solihull |
| E | Warwick |
|  | Local Centres: |
| F | Astwood Bank Centre |
| G | Batchley District Centre, Batchley Road |
| H | Church Hill District Centre, Tanhouse Lane, Redditch |
| 1 | Crabbs Cross District Centre, Evesham Road, Redditch |
| J | Feckenham Centre |
| K | Greenland's District Centre, Studley Road, Redditch |
| L | Headless Cross District Centre, Evesham Road, Redditch |
| M | Hockley Heath |
| N | Hollywood |
| 0 | Inkberrow |
| P | Matchborough District Centre, Matchborough Way, Redditch |
| Q | Maypole |
| R | Winyates District Centre, Winyates Way, Redditch |
| S | Woodrow District Centre, Studley Road, Redditch |
| T | Wythall |
|  | District Centres: |
| U | Alvechurch |
| v | Barnt Green |
| w | Catshill |
| X | Kings Heath |
| Y | Longbridge |
| Z | Shirley Centre |
| a | Studley |
| b | Tanworth in Arden |
|  | Regional Shopping Centres: |
| c | Birmingham City Centre |
| d | Merry Hill Shopping Centre |
| e | Wolverhampton City Centre |
| f | Worcester City Centre |
|  | Other: |
| g | Internet / Home Delivery |
| h | In-store in a supermarket (PLEASE WRITE IN STORE NAME AND LOCATION) |
| i | Other (PLEASE WRITE IN) |
| j | (Don't know / can't remember) |
| k | (Don't do this type of shopping) GOTO Q15 |


| Q14 | Why do you shop at (Answer to Q13) and not in Redditch Town Centre? DO NOT READ OUT. CAN BE MULTICODED. |
| :---: | :---: |
| 1 | Nearer to home |
| 2 | Nearer to work |
| 3 | Poor accessibility to Redditch Town Centre |
| 4 | Choice of non food goods available |
| 5 | Choice of shops selling non food goods |
| 6 | Quality of non food goods available |
| 7 | Quality of shops selling non food goods |
| 8 | Choice of shops nearby selling food goods |
| 9 | Provision of services nearby, such as banks and other financial services |
| A | Provision of leisure facilities nearby |
| B | Shopping environment |
| C | Cleanliness |
| D | Car parking provision |
| E | Car parking prices |
| F | Accessibility by public transport |
| G | Public information, signposts and public facilities |
| H | Entertainment/events |
| 1 | Safety (during the day) |
| J | Safety (during the evening/night time) |
| K | Other (PLEASE WRITE IN) |
| L | (Don't know) |
| M | (No reason in particular) |
| Q15 | How do you normally travel to...? (DESTINATION MENTIONED AT Q13) |
|  | DO NOT READ OUT. ONE ANSWER ONLY. |
| 1 | Car / van (as driver) |
| 2 | Car / van (as passenger) |
| 3 | Bus, minibus or coach |
| 4 | Motorcycle, scooter or moped |
| 5 | Walk |
| 6 | Taxi |
| 7 | Tram |
| 8 | Train |
| 9 | Metro |
| A | Bicycle |
| B | Other (PLEASE WRITE IN) |
| C | (Don't know / varies) |
| D | (Not applicable, goods delivered) GOTO Q17 |
| Q16 | When you go shopping for clothing or footwear, do you link this trip with another activity? <br> DO NOT READ OUT. CAN BE MULTICODED. |
| 1 | Yes - non-food shopping |
| 2 | Yes - leisure activity |
| 3 | Yes - visiting services such as banks and other financial institutions |
| 4 | Yes - other activity (PLEASE WRITE IN) |
| 5 | No |
| 6 | (Don't Know / varies) |

Q17 Where did you last buy Books, CDs, DVDS? (EXCLUDING CHRISTMAS SHOPPING DO NOT READ OUT. ONE ANSWER ONLY.

## Town Centres:

Alcester
Bromsgrove
Coventry
Droitwich
Dudley
Evesham
Halesowen
Kidderminster
Leamington Spa
Redditch
Stourbridge
Stratford upon Avon
Touchwood Shopping Centre, Solihull
Warwick
Local Centres:
Astwood Bank Centre
Batchley District Centre, Batchley Road
Church Hill District Centre, Tanhouse Lane, Redditch
Crabbs Cross District Centre, Evesham Road, Redditch
Feckenham Centre
Greenland's District Centre, Studley Road, Redditch
Headless Cross District Centre, Evesham Road, Redditch
Hockley Heath
Hollywood
Inkberrow
Matchborough District Centre, Matchborough Way, Redditch
Maypole
Winyates District Centre, Winyates Way, Redditch
Woodrow District Centre, Studley Road, Redditch
Wythall
District Centres:
Alvechurch
Barnt Green
Catshill
Kings Heath
Longbridge
Shirley Centre
Studley
anworth in Arden
Regional Shopping Centres:
Birmingham City Centre
Merry Hill Shopping Centre
Wolverhampton City Centre
Worcester City Centre

## ther:

Internet / Home Delivery
In-store in a supermarket (PLEASE WRITE IN STORE NAME AND LOCATION)
Other (PLEASE WRITE IN)
(Don't know / can't remember)
(Don't do this type of shopping)

Q18 Where did you last buy small household goods such as home furnishings, kitchen equipment, glass and china items? (EXCLUDING CHRISTMAS SHOPPING)

DO NOT READ OUT. ONE ANSWER ONLY

| Town Centres: |
| :--- |
| Alcester |
| Bromsgrove |
| Coventry |
| Droitwich |
| Dudley |
| Evesham |
| Halesowen |
| Kidderminster |
| Leamington Spa |
| Redditch |
| Stourbridge |
| Stratford upon Avon |
| Touchwood Shopping Centre, Solihull |
| Warwick |
| Local Centres: |
| Astwood Bank Centre |
| Batchley District Centre, Batchley Road |
| Church Hill District Centre, Tanhouse Lane, Redditch |
| Crabbs Cross District Centre, Evesham Road, Redditch |
| Feckenham Centre |
| Greenland's District Centre, Studley Road, Redditch |
| Headless Cross District Centre, Evesham Road, Redditch |
| Hockley Heath |
| Hollywood |
| Inkberrow |
| Matchborough District Centre, Matchborough Way, Redditch |
| Maypole |
| Winyates District Centre, Winyates Way, Redditch |
| Woodrow District Centre, Studley Road, Redditch |
| Wythall |
| District Centres: |
| Alvechurch |
| Barnt Green |
| Catshill |
| Kings Heath |
| Longbridge |
| Shirley Centre |
| Studley |
| Tanworth in Arden |
| Regional Shopping Centres: |
| Birmingham City Centre |
| Merry Hill Shopping Centre |
| Wolverhampton City Centre |
| Worcester City Centre |
| Other: |
| Internet / Home Delivery |
| In-store in a supermarket (PLEASE WRITE IN STORE NAME AND LOCATION) |
| Other (PLEASE WRITE IN) |
| (Don't know / can't remember) |
| (Don't do this type of shopping) |

here did you last buy goods such as toys, games, bicycles and recreations goods? (EXCLUDING CHRISTMAS SHOPPING)
DO NOT READ OUT. ONE ANSWER ONLY.

## Town Centres:

Alcester
Bromsgrove
Coventry
Droitwich
Dudley
Evesham
Halesowen
Kidderminster
Leamington Spa
Redditch
Stourbridge
Stratford upon Avon
Touchwood Shopping Centre, Solihull
Warwick
Local Centres:
Astwood Bank Centre
Batchley District Centre, Batchley Road
Church Hill District Centre, Tanhouse Lane, Redditch
Crabbs Cross District Centre, Evesham Road, Redditch
Feckenham Centre
Greenland's District Centre, Studley Road, Redditch
Headless Cross District Centre, Evesham Road, Redditch
Hockley Heath
Hollywood
Inkberrow
Matchborough District Centre, Matchborough Way, Redditch
Maypole
Winyates District Centre, Winyates Way, Redditch
Woodrow District Centre, Studley Road, Redditch
Wythall
District Centres:
Alvechurch
Barnt Green
Catshill
Kings Heath
Longbridge
Shirley Centre
Studley
Tanworth in Arden
Regional Shopping Centres:
Birmingham City Centre
Merry Hill Shopping Centre
Wolverhampton City Centre
Worcester City Centre
Other:
Internet / Home Delivery
In-store in a supermarket (PLEASE WRITE IN STORE NAME AND LOCATION)
Other (PLEASE WRITE IN)
(Don't know / can't remember)
(Don't do this type of shopping)

## Town Centres:

Alcester
Bromsgrove
Coventry
Droitwich
Dudley
Evesham
Halesowen
Kidderminster
Leamington Spa
Redditch
Stourbridge
Stratford upon Avon
Touchwood Shopping Centre, Solihull
Warwick
Local Centres:
Astwood Bank Centre
Batchley District Centre, Batchley Road
Church Hill District Centre, Tanhouse Lane, Redditch
Crabbs Cross District Centre, Evesham Road, Redditch
eckenham Centre
Greenland's District Centre, Studley Road, Redditch
Headless Cross District Centre, Evesham Road, Redditch
Hockley Heath
Hollywood
Inkberrow
Matchborough District Centre, Matchborough Way, Redditch
Maypole
Winyates District Centre, Winyates Way, Redditch
Woodrow District Centre, Studley Road, Redditch
Wythall
District Centres:
Alvechurch
Barnt Green
Catshill
Kings Heath
Longbridge
Shirley Centre
Studley
Tanworth in Arden
Regional Shopping Centres:
Birmingham City Centre
Merry Hill Shopping Centre
Wolverhampton City Centre
Worcester City Centre
Other:
Internet / Home Delivery
In-store in a supermarket (PLEASE WRITE IN STORE NAME AND LOCATION)
Other (PLEASE WRITE IN)
(Don't know / can't remember)
(Don't do this type of shopping) computers? (EXCLUDING CHRISTMAS SHOPPING)
DO NOT READ OUT. ONE ANSWER ONLY

## Town Centres:

Alcester
Bromsgrove
Coventry
Droitwich
Dudley
Evesham
Halesowen
Kidderminster
Leamington Spa
Redditch
Stourbridge
Stratford upon Avon
Touchwood Shopping Centre, Solihull
Warwick
Local Centres:
Astwood Bank Centre
Batchley District Centre, Batchley Road
Church Hill District Centre, Tanhouse Lane, Redditch
Crabbs Cross District Centre, Evesham Road, Redditch
eckenham Centre
Greenland's District Centre, Studley Road, Redditch
Headless Cross District Centre, Evesham Road, Redditch
Hockley Heath
Hollywood
Inkberrow
Matchborough District Centre, Matchborough Way, Redditch
Maypole
Winyates District Centre, Winyates Way, Redditch
Woodrow District Centre, Studley Road, Redditch
Wythall
District Centres:
Alvechurch
Barnt Green
Catshill
Kings Heath
Longbridge
Shirley Centre
Studley
Tanworth in Arden
Regional Shopping Centres:
Birmingham City Centre
Merry Hill Shopping Centre
Wolverhampton City Centre
Worcester City Centre
Other:
nternet / Home Delivery GOTO Q23
In-store in a supermarket (PLEASE WRITE IN STORE NAME AND LOCATION)
Other (PLEASE WRITE IN)
(Don't know / can't remember)
(Don't do this type of shopping)

位
DO NOT READ OUT. ONE ANSWER ONLY.

Car/van (as driver)
Car/van (as passenger)
Bus, minibus or coach
Motorcycle, scooter or moped
Walk
Taxi
Train
Metro
Bicycle
Other (PLEASE WRITE IN)
(Don't know / varies)

Where did you last buy DIY goods? (EXCLUDING CHRISTMAS SHOPPING) DO NOT READ OUT. ONE ANSWER ONLY.

## Specified Stores

B \& Q- 30-38 New Road, Stourbridge, West Midlands, DY8 1PB
B \& Q- Four Pools Retail Park, Four Pools Lane, Evesham, WR11 1DJ
B \& Q- Green Street, Kidderminster, Worcs, DY10 1AX
B \& Q- Jinnah Road off Tunnel Drive, Smallwood, Redditch, B98 7ER
B \& Q- Mucklow Hill, Halesowen, Dudley, West Midlands, B62 8EP
B \& Q- Unit A, The Maybird Centre, Birmingham Rd, Stratford-upon-Avon
Focus (with Garden Centre)- 54 Birmingham Road, Bromsgorve, B61 ODD
Focus (with Garden centre)- Parsonage Drive, Rednal, Longbridge, B45 8AS
Homebase- Abbey Trading Centre, Alvechurch Highway, Redditch, B97 6RF
Homebase- Avon Ind. Est., Birmingham Rd, Stratford-upon-Avon, CV37 OAE
Homebase- Findlay Rd, High Street, Kings Heath, Birmingham, B14 7SN
Homebase- Roman Way Retail Park, Kidderminster Rd, Droitwich, WR9 9AY
Homebase- Sears Ret Pk, Oakenshaw Rd, Shirley, Solihull, West M., B90 4QY
Wickes- Redditch, Redditch Ringway, St Georges, Redditch, B98 8DU
Town Centres:
Alcester
Bromsgrove
Coventry
Droitwich
Dudley
Evesham
Halesowen
Kidderminster
Leamington Spa
Redditch
Stourbridge
Stratford upon Avon
Touchwood Shopping Centre, Solihull
Warwick
Regional Shopping Centres:
Birmingham City Centre
Merry Hill Shopping Centre
Wolverhampton City Centre
Worcester City Centre
Other:
Internet / Home Delivery
GOTO Q25
In-store in a supermarket (PLEASE WRITE IN STORE NAME AND LOCATION)
Other (PLEASE WRITE IN)
(Don't know / can't remember)
(Don't do this type of shopping)
How do you normally travel to...? (CENTRE MENTIONED AT Q24)
DO NOT READ OUT. ONE ANSWER ONLY.

Car/van (as driver)
Car/van (as passenger)
Bus, minibus or coach
Motorcycle, scooter or moped
Walk
Taxi
Train
Metro
Bicycle
Other (PLEASE WRITE IN)
(Don't know / varies)

## Town Centres:

Redditch
Touchwood Shopping Centre, Solihull
Wolverhampton
Evesham
Leamington Spa
Warwick
Coventry
Halesowen
Dudley
Stourbridge
Kidderminster
Bromsgrove
Droitwich
Alcester
Stratford upon Avon
Local Centres:
Church Hill District Centre, Tanhouse Lane, Redditch
Winyates District Centre, Winyates Way, Redditch
Matchborough District Centre, Matchborough Way, Redditch
Woodrow District Centre, Studley Road, Redditch
Greenland's District Centre, Studley Road, Redditch
Headless Cross District Centre, Evesham Road, Redditch
Crabbs Cross District Centre, Evesham Road, Redditch
Batchley District Centre, Batchley Road
Astwood Bank Centre
Feckenham Centre
Wythall
Hollywood
Maypole
Hockley Heath
Inkberrow
District Centres:
Kings Heath
Shirley Centre
Longbridge
Alvechurch
Catshill
Barnt Green
Studley
Tanworth in Arden
Regional Shopping Centres:
Merry Hill Shopping Centre
Birmingham City Centre
Worcester City Centre
Other:
Internet / Home Delivery GOTO Q27
In-store in a supermarket (PLEASE WRITE IN STORE NAME AND LOCATION)
Other (PLEASE WRITE IN)
(Don't know / can't remember)
(Don't do this type of shopping)
How do you normally travel to...? (CENTRE MENTIONED AT Q26)
DO NOT READ OUT. ONE ANSWER ONLY.
Car/van (as driver)
Car/van (as passenger)
Bus, minibus or coach
Motorcycle, scooter or moped
Walk
Taxi
Train
Metro
Bicycle
Other (PLEASE WRITE IN)
(Don't know / varies)
Q27 Do the people who live in your house, including you, make use of electronic home
shopping (i.e. Internet or TV Shopping)?
DO NOT READ OUT. ONE ANSWER ONLY.

| Yes, Internet | GOTO Q28 |
| :--- | :--- |
| Yes, TV Shopping | GOTO Q28 |
| Yes, both | GOTO Q28 |
| No | GOTO Q29 |


| Q28 | Which goods or services does your household currently purchase via electronic home shopping? <br> DO NOT READ OUT. CAN BE MULTICODED. |
| :---: | :---: |
| 1 | Food |
| 2 | Clothes |
| 3 | Furniture/Carpets |
| 4 | Major electrical items |
| 5 | Small household goods |
| 6 | DIY goods |
| 7 | Garden items |
| 8 | Books |
| 9 | CD's, music, videos |
| A | Toys |
| B | Sports goods |
| C | Banking |
| D | Holiday and/or Travel Tickets |
| E | Jewellery |
| F | Small electrical items |
| G | Other (PLEASE WRITE IN) |
| H | (Don't know) |
| Q29 | Which goods or services might your household purchase in the future via electronic home shopping? |
|  | DO NOT READ OUT. CAN BE MULTICODED. |
| 1 | Food |
| 2 | Clothes |
| 3 | Furniture/Carpets |
| 4 | Major electrical items |
| 5 | Small household goods |
| 6 | DIY goods |
| 7 | Garden items |
| 8 | Books |
| 9 | CD's, music, videos |
| A | Toys |
| B | Sports goods |
| C | Banking |
| D | Holiday and/or Travel Tickets |
| E | Jewellery |
| F | Small electrical items |
| G | Other (PLEASE WRITE IN) |
| H | (Don't know) |
| 1 | (Nothing) |
| Q30 |  |
|  | Which leisure activities do you or your family participate in, in your spare time? |
|  | READ OUT. CAN BE MULTICODED. |
| 1 | Cinema GOTO Q31 |
| 2 | Ten Pin Bowling GOTO Q33 |
| 3 | Bingo GOTO Q35 |
| 4 | Health and Fitness GOTO Q37 |
| 5 | Theatre/concert hall GOTO Q39 |
| 6 | Pub GOTO Q39 |
| 7 | Restaurant GOTO Q39 |
| 8 | Nightclub GOTO Q39 |
| 9 | Social Club GOTO Q39 |
| A | Leisure Centre Activities GOTO Q39 |
| B | Walking/Cycling GOTO Q39 |
| C | Museum/Art Galleries GOTO Q39 |
| D | (Don't know) GOTO Q39 |
| E | (None of the above) GOTO Q39 |
| Q31 | Where do you go to the cinema? |
|  | DO NOT READ OUT. ONE ANSWER ONLY. |
| 1 | Apollo Cinema, Kingfisher Square, Redditch, 3974 EQ |
| 2 | Empire Cinemas, Bristol Rd South, Rubery Great Park, Rednal, Birmingham, West Midlands B45 9JL |
| 3 | Other (PLEASE WRITE IN) |
| 4 | (Don't know) |


| Q32 | How often do you visit...? (CINEMA MENTIONED AT Q31) |
| :---: | :---: |
|  | READ OUT. ONE ANSWER ONLY. |
| 1 | More than once a week |
| 2 | Once a week |
| 3 | Less than once a week, but more than once a fortnight |
| 4 | Once a fortnight |
| 5 | Less than once a fortnight, but more than once a month |
| 6 | Less than once a month, but more than once in two months |
| 7 | Once in Two months |
| 8 | Less often |
| 9 | Other (PLEASE WRITE IN) |
| A | (Don't know / varies / no particular pattern) |
| Q33 | Which ten pin bowling facility do you use? |
|  | DO NOT READ OUT. ONE ANSWER ONLY. |
| 1 | Hewell Bowling Club, Holyoakes Lane, Bentley, Redditch, Worcestershire B97 5SR |
| 2 | Hollywood Bowl plc, Park Way, Rubery, Rednal, Birmingham, West Midlands B45 9WA |
| 3 | Other (PLEASE WRITE IN) |
| 4 | (Don't know) |
| Q34 | How often do you visit...? (BOWLING FACILITY MENTIONED AT Q33) |
|  | READ OUT. ONE ANSWER ONLY. |
| 1 | More than once a week |
| 2 | Once a week |
| 3 | Less than once a week, but more than once a fortnight |
| 4 | Once a fortnight |
| 5 | Less than once a fortnight, but more than once a month |
| 6 | Less than once a month, but more than once in two months |
| 7 | Once in Two months |
| 8 | Less often |
| 9 | Other (PLEASE WRITE IN) |
| A | (Don't know / varies / no particular pattern) |
| Q35 | Which bingo hall do you visit? |
|  | DO NOT READ OUT. ONE ANSWER ONLY. |
| 1 | Shipleys Luxury Bingo Club, Unit 1d,The South East Quadrant,17, Alcester St, Redditch, Worcestershire B98 8AE |
| 2 | Other (PLEASE WRITE IN) |
| 3 | (Don't know) |
| Q36 | How often do you visit...? (BINGO FACILITY MENTIONED AT Q35) |
|  | READ OUT. ONE ANSWER ONLY. |
| 1 | More than once a week |
| 2 | Once a week |
| 3 | Less than once a week, but more than once a fortnight |
| 4 | Once a fortnight |
| 5 | Less than once a fortnight, but more than once a month |
| 6 | Less than once a month, but more than once in two months |
| 7 | Once in Two months |
| 8 | Less often |
| 9 | Other (PLEASE WRITE IN) |
| A | (Don't know / varies / no particular pattern) |

Abbey Stadium, Birmingham Rd, Redditch, Worcestershire B97 6EJ
Altered Images Fitness Club, 80, Worcester Rd, Bromsgrove, Worcestershire B61 7AG
Arrow Vale Sports \& Leisure Centre, Green Sward Lane, Matchborough West, Redditch, Worcestershire B98 0EN
Curves for Women, Unit 4 Silver Birches Business Park, Aston Road, Aston Fields,
Bromsgrove, B60 3EU
Curves, Unit 4, Silver Birches Business Park, Aston Rd, Bromsgrove, Worcestershire B60
David Lloyd Leisure, Slideslow Drive, Bromsgrove, B60 1GJ
Energie Fitness, Battens Drive, South Moons Moat, Redditch, Worcestershire B98 OL:
Eze Fitness, The South East Quadrant, 17, Alcester St, Redditch, Worcestershire B98
Fitness Unlimited, Millsborough House, Ipsley St, Redditch, Worcestershire B98 7AI
Greens Health \& Fitness Club, 20, Ashbrook Drive, Rubery, Birmingham, West Midlands
Gymophobics, Mills Court, Albert St, Redditch, Worcestershire B97 4DA
Kingsley Sports Centre, Woodrow Drive, Redditch, Worcestershire B98 7UH
Lifestyle Body Toning Suite, Unit 3, Tudor Business Centre, Marsden Rd, Redditch,
Worcestershire B98 7AY
LivingWell Health Clubs, within Hilton Hotel, Birmingham Rd, Marlbrooke, Bromsgrove,
Worcestershire B61 0JB
New Image Toning Studio, 121, New Rd, Rubery, Birmingham, West Midlands B45 9JF
Reds-Ladies Only, Battens Drive, Redditch, Worcestershire B98 OLJ
Rubery Leisure Centre, Holywell Lane, Rubery, Birmingham, West Midlands B45 9EJ
Shape Up, 83, Mason Rd, Redditch, Worcestershire B97 5DQ
The Dolphin Centre, School Drive, Bromsgrove, Worcestershire B60 1AY
Other (PLEASE WRITE IN)
(Don't know)
Q38 How often do you visit...? (HEALTH \& FITNESS FACILITY MENTIONED AT Q37)
READ OUT. ONE ANSWER ONLY.
More than once a week
Once a week
Less than once a week, but more than once a fortnight
Once a fortnight
Less than once a fortnight, but more than once a month
Less than once a month, but more than once in two months
Once in Two months
Less often
Other (PLEASE WRITE IN)
(Don't know / varies / no particular pattern)
Q39 Which leisure facilities would you like to see more of in the Redditch area?
DO NOT READ OUT. CAN BE MULTICODED.
Cinema
Theatre
Health and Fitness (Gym)
Restaurants
Bars/pubs
Swimming pool
Bowling Alley
Bingo
Ice Rink
Karting
Paintballing
Extreme Sports
Hotels
Leisure Centre
Other (PLEASE WRITE IN)
(None)
(Don't know)
AGE Age of respondent:
DO NOT READ OUT.
18-24 years
25-34 years
35-44 years
45-54 years
55-64 years
65+
GEN Gender of respondent:
CODE FROM OBSERVATION
Male
Female

| OCC | What is the occupation of the chief income earner in your household? IF RETIRED OR UNEMPLOYED, ASK PREVIOUS FOR OCCUPATION |
| :---: | :---: |
| 1 | Occupation / job description (PLEASE WRITE IN) |
| 2 | Retired - basic state pension only |
| 3 | (Refused) |
| ADU |  |
|  | How many adults, including yourself, live in your household (16 years and above)? DO NOT READ OUT. |
| 1 | One |
| 2 | Two |
| 3 | Three |
| 4 | Four |
| 5 | Five |
| 6 | Six or more |
| 7 | (Refused) |
| CHI | How many children live in your household, aged 15 years and under? |
|  | DO NOT READ OUT. |
| 1 | None |
| 2 | One |
| 3 | Two |
| 4 | Three |
| 5 | Four |
| 6 | Five |
| 7 | Six or more |
| 8 | (Refused) |
| CAR | How many cars does your household own or have the use of? |
|  | DO NOT READ OUT. |
| 1 | None |
| 2 | One |
| 3 | Two |
| 4 | Three or more |
| 5 | (Refused) |
| ETH | Ethnicity of Respondent: |
|  | ONE ANSWER ONLY. |
| 1 | White |
| 2 | Indian |
| 3 | Pakistani |
| 4 | Bangladeshi |
| 5 | Other Asian |
| 6 | Black Caribbean |
| 7 | Black African |
| 8 | Other Black |
| 9 | Chinese |
| A | Mixed Race |
| B | Other Ethnic Group (PLEASE WRITE IN) |
| C | (Refused) |
|  | Thank \& close |

# Redditch On-Street Visitors Survey 

For<br><br>\section*{April 2008}

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## Table of Contents

## Introduction

Research Objectives i
Research Methodology i
Sample Composition i- ii

## Data Tabulations

By Demographics 1-12

Other Responses
13-18

## Appendix

Sample Questionnaire
Pedestrian Counts

## I ntroduction

## I NTRODUCTI ON

## 1. Research Background \& Objectives

To conduct an independent survey amongst visitors to Redditch town centre to assess people's shopping habits. Demographic details were also captured.

## 2. Research Methodology

A total of 200 interviews were conducted between Monday $21^{\text {st }}$ April and Saturday $26^{\text {th }}$ April 2008.

Interviews were conducted using NEMS field interviewers.
We engaged our resident professional field market researchers on this project, virtually all of whom possess substantial experience in shopper research studies. The interviews were subject to a $10 \%$ random back check to ensure the survey was being conducted to the required standard.

### 2.1. Sampling

Selection was done randomly amongst shoppers at five different locations in Redditch.

### 2.2. Pedestrian Counts

On the hour each hour, pedestrian counts were undertaken

### 2.3. Statistical Reliability

As with any data collection where a sample is being drawn to represent a population, there is potentially a difference between the response from the sample and the true situation in the population as a whole. Many steps have been taken to help minimise this difference (e.g. random sample selection, questionnaire construction etc) but there is always potentially a difference between the sample and population - this is known as the standard error.

The standard error can be estimated using statistical calculations based on the sample size, the population size and the level of response measured (as you would expect you can potentially get a larger error in a $50 \%$ response than say a $10 \%$ response simply because of the magnitude of the numbers).

To help understand the significance of this error, it is normally expressed as a confidence interval for the results. Clearly to have $100 \%$ accuracy of the results would require you to sample the entire population. The usual confidence interval used is $95 \%$ this means that you can be confident that in 19 out of 20 instances the actual population behaviour will be within the confidence interval range.

The 95\% confidence intervals for this survey are as follows:

| \%ge Response | $95 \%$ confidence <br> interval |
| :---: | :---: |
| 10 | $\pm 4.2$ |
| 20 | $\pm 5.5$ |
| 30 | $\pm 6.4$ |
| 40 | $\pm 6.8$ |
| 50 | $\pm 6.9$ |

## Data Tabulations

 By Demographics| Total | Male | Female | $18-34$ | $35-54$ | $55+$ | ABC1 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Q01 Do you normally have regular access to a car for personal use during the day ?

| Yes | $46.5 \%$ | 93 | $46.1 \%$ | 35 | $46.8 \%$ | 58 | $36.9 \%$ | 24 | $71.0 \%$ | 44 | $34.7 \%$ | 25 | $61.0 \%$ | 50 | $36.4 \%$ | 43 | $100.0 \%$ | 93 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| No | $53.5 \%$ | 107 | $53.9 \%$ | 41 | $53.2 \%$ | 66 | $63.1 \%$ | 41 | $29.0 \%$ | 18 | $65.3 \%$ | 47 | $39.0 \%$ | 32 | $63.6 \%$ | 75 | $0.0 \%$ | 0 |
| Base: |  | 200 |  | 76 |  | 124 |  | 65 |  | 62 |  | 72 |  | 82 |  | 118 | 93 |  |

Q02 Do you normally have regular access to a car for personal use during the evening / night ?

| Yes | $48.0 \%$ | 96 | $47.4 \%$ | 36 | $48.4 \%$ | 60 | $36.9 \%$ | 24 | $74.2 \%$ | 46 | $36.1 \%$ | 26 | $63.4 \%$ | 52 | $37.3 \%$ | 44 | $100.0 \%$ | 93 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| No | $52.0 \%$ | 104 | $52.6 \%$ | 40 | $51.6 \%$ | 64 | $63.1 \%$ | 41 | $25.8 \%$ | 16 | $63.9 \%$ | 46 | $36.6 \%$ | 30 | $62.7 \%$ | 74 | $0.0 \%$ | 0 |
| Base: |  | 200 |  | 76 |  | 124 |  | 65 |  | 62 |  | 72 |  | 82 | 118 |  | 93 |  |

Q03 How did you travel to the Redditch town centre today ?

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Bicycle | $0.5 \%$ | 1 | $1.3 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.6 \%$ | 1 | $0.0 \%$ | 0 | $1.2 \%$ | 1 | $0.0 \%$ | 0 | $1.1 \%$ | 1 |
| Train | $3.5 \%$ | 7 | $3.9 \%$ | 3 | $3.2 \%$ | 4 | $3.1 \%$ | 2 | $3.2 \%$ | 2 | $4.2 \%$ | 3 | $4.9 \%$ | 4 | $2.5 \%$ | 3 | $3.2 \%$ | 3 |
| Bus, minibus or coach | $39.0 \%$ | 78 | $46.1 \%$ | 35 | $34.7 \%$ | 43 | $49.2 \%$ | 32 | $9.7 \%$ | 6 | $54.2 \%$ | 39 | $32.9 \%$ | 27 | $43.2 \%$ | 51 | $14.0 \%$ | 13 |
| Motorcycle, scooter or | $0.5 \%$ | 1 | $0.0 \%$ | 0 | $0.8 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.4 \%$ | 1 | $0.0 \%$ | 0 | $0.8 \%$ | 1 | $0.0 \%$ | 0 |
| $\quad$ moped |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| On foot | $15.5 \%$ | 31 | $19.7 \%$ | 15 | $12.9 \%$ | 16 | $13.8 \%$ | 9 | $24.2 \%$ | 15 | $9.7 \%$ | 7 | $11.0 \%$ | 9 | $18.6 \%$ | 22 | $8.6 \%$ | 8 |
| Driving a car / van | $28.0 \%$ | 56 | $21.1 \%$ | 16 | $32.3 \%$ | 40 | $20.0 \%$ | 13 | $46.8 \%$ | 29 | $19.4 \%$ | 14 | $34.1 \%$ | 28 | $23.7 \%$ | 28 | $60.2 \%$ | 56 |
| Passenger in a car or van | $12.0 \%$ | 24 | $6.6 \%$ | 5 | $15.3 \%$ | 19 | $13.8 \%$ | 9 | $12.9 \%$ | 8 | $9.7 \%$ | 7 | $15.9 \%$ | 13 | $9.3 \%$ | 11 | $12.9 \%$ | 12 |
| Taxi / minicab | $0.5 \%$ | 1 | $0.0 \%$ | 0 | $0.8 \%$ | 1 | $0.0 \%$ | 0 | $1.6 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.8 \%$ | 1 | $0.0 \%$ | 0 |
| Other | $0.5 \%$ | 1 | $1.3 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.4 \%$ | 1 | $0.0 \%$ | 0 | $0.8 \%$ | 1 | $0.0 \%$ | 0 |
| Base: |  | 200 |  | 76 |  | 124 |  | 65 |  | 62 |  | 72 |  | 82 | 118 |  | 93 |  |

Q04 Where did you park today ?
Those who arrived by car at Q03

| NCP Redditch Station Car Park, Bromsgrove Road, Redditch | 1.3\% | 1 | 0.0\% | 0 | 1.7\% | 1 | 0.0\% | 0 | 2.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 1 | 1.5\% |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Car Park 1, Plymouth Road (Multi-storey) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Car Park 2, Access 2 (MultiStorey) | 27.5\% | 22 | 28.6\% | 6 | 27.1\% | 16 | 31.8\% | 7 | 21.6\% | 8 | 33.3\% | 7 | 29.3\% | 12 | 25.6\% | 10 | 29.4\% | 20 |
| Car Park 3, Access 3 (MultiStorey) | 11.3\% | 9 | 14.3\% | 3 | 10.2\% | 6 | 13.6\% | 3 | 16.2\% | 6 | 0.0\% | 0 | 12.2\% | 5 | 10.3\% | 4 | 11.8\% | 8 |
| Car Park 4, Access 4 (MultiStorey) | 18.8\% | 15 | 4.8\% | 1 | 23.7\% | 14 | 27.3\% | 6 | 18.9\% | 7 | 9.5\% | 2 | 14.6\% | 6 | 23.1\% | 9 | 20.6\% | 14 |
| Car Park 7, Off Church Street (Multi-Storey, short-stay only) | 3.8\% | 3 | 4.8\% | 1 | 3.4\% | 2 | 9.1\% | 2 | 2.7\% | 1 | 0.0\% | 0 | 4.9\% | 2 | 2.6\% | 1 | 4.4\% | $3$ |
| Quadrant Car Park, Access 1 | 3.8\% | 3 | 0.0\% | 0 | 5.1\% | 3 | 0.0\% | 0 | 8.1\% | 3 | 0.0\% | 0 | 2.4\% | 1 | 5.1\% | 2 | 2.9\% |  |
| On-street | 6.3\% | 5 | 9.5\% | 2 | 5.1\% | 3 | 0.0\% | 0 | 10.8\% | 4 | 4.8\% | 1 | 9.8\% | 4 | 2.6\% | 1 | 7.4\% |  |
| Other | 13.8\% | 11 | 28.6\% | 6 | 8.5\% | 5 | 4.5\% | 1 | 10.8\% | 4 | 28.6\% | 6 | 19.5\% | 8 | 7.7\% | 3 | 16.2\% | 11 |
| (Don't know / can't remember) | 6.3\% | 5 | 0.0\% | 0 | 8.5\% | 5 | 0.0\% | 0 | 5.4\% | 2 | 14.3\% | 3 | 4.9\% | 2 | 7.7\% | 3 | 5.9\% |  |
| (Dropped off - didn't park) | 7.5\% | 6 | 9.5\% | 2 | 6.8\% | 4 | 13.6\% | 3 | 2.7\% | 1 | 9.5\% | 2 | 2.4\% | 1 | 12.8\% | 5 | 0.0\% |  |
| ase: |  | 80 |  | 21 |  | 59 |  | 22 |  | 37 |  | I |  | 41 |  | 39 |  |  |

Q05 Did you have any difficulties obtaining a car parking space today? Those who parked at Q04

| Yes | $11.6 \%$ | 8 | $0.0 \%$ | 0 | $16.0 \%$ | 8 | $21.1 \%$ | 4 | $11.8 \%$ | 4 | $0.0 \%$ | 0 | $10.5 \%$ | 4 | $12.9 \%$ | 4 | $10.9 \%$ | 7 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| No | $88.4 \%$ | 61 | $100.0 \%$ | 19 | $84.0 \%$ | 42 | $78.9 \%$ | 15 | $88.2 \%$ | 30 | $100.0 \%$ | 16 | $89.5 \%$ | 34 | $87.1 \%$ | 27 | $89.1 \%$ | 57 |
| Base: |  | 69 | 19 |  | 50 |  | 19 |  | 34 |  | 16 |  | 38 |  | 31 |  | 64 |  |

Q06 How long did your journey to the local area take ?

|  | $14.0 \%$ | 28 | $14.5 \%$ | 11 | $13.7 \%$ | 17 | $13.8 \%$ | 9 | $21.0 \%$ | 13 | $8.3 \%$ | 6 | $12.2 \%$ | 10 | $15.3 \%$ | 18 | $14.0 \%$ | 13 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $0-5$ minutes | $35.5 \%$ | 71 | $34.2 \%$ | 26 | $36.3 \%$ | 45 | $35.4 \%$ | 23 | $32.3 \%$ | 20 | $38.9 \%$ | 28 | $34.1 \%$ | 28 | $36.4 \%$ | 43 | $43.0 \%$ | 40 |
| 6-10 minutes | $18.5 \%$ | 37 | $22.4 \%$ | 17 | $16.1 \%$ | 20 | $24.6 \%$ | 16 | $14.5 \%$ | 9 | $15.3 \%$ | 11 | $18.3 \%$ | 15 | $18.6 \%$ | 22 | $12.9 \%$ | 12 |
| $11-15$ minutes | $12.0 \%$ | 24 | $11.8 \%$ | 9 | $12.1 \%$ | 15 | $7.7 \%$ | 5 | $14.5 \%$ | 9 | $13.9 \%$ | 10 | $13.4 \%$ | 11 | $11.0 \%$ | 13 | $9.7 \%$ | 9 |
| $16-20$ minutes | $19.0 \%$ | 38 | $15.8 \%$ | 12 | $21.0 \%$ | 26 | $18.5 \%$ | 12 | $16.1 \%$ | 10 | $22.2 \%$ | 16 | $20.7 \%$ | 17 | $17.8 \%$ | 21 | $18.3 \%$ | 17 |
| Over 20 minutes | $1.0 \%$ | 2 | $1.3 \%$ | 1 | $0.8 \%$ | 1 | $0.0 \%$ | 0 | $1.6 \%$ | 1 | $1.4 \%$ | 1 | $1.2 \%$ | 1 | $0.8 \%$ | 1 | $2.2 \%$ | 2 |
| (Don't know/ can't <br> remember) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Base: |  | 200 |  | 76 | 124 |  | 65 |  | 62 |  | 72 |  | 82 | 118 | 9 |  |  |  |


|  | Total |  | Male |  | Femal |  | 18-3 |  | 35-5 |  | $55+$ |  | ABC |  | C2DE |  | Car in h |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Q07 Did you travel to the town centre directly from home, work or elsewhere ? |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Home | 90.5\% | 181 | 90.8\% | 69 | 90.3\% | 112 | 89.2\% | 58 | 87.1\% | 54 | 94.4\% | 68 | 89.0\% | 73 | 91.5\% | 108 | 86.0\% | 80 |
| Work | 5.0\% | 10 | 5.3\% | 4 | 4.8\% | 6 | 7.7\% | 5 | 8.1\% | 5 | 0.0\% | 0 | 6.1\% | 5 | 4.2\% | 5 | 7.5\% | 7 |
| On holiday | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Elsewhere | 1.5\% | 3 | 1.3\% | 1 | 1.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 4.2\% | 3 | 2.4\% | 2 | 0.8\% | 1 | 2.2\% | 2 |
| Friends house | 1.5\% | 3 | 1.3\% | 1 | 1.6\% | 2 | 1.5\% | 1 | 3.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 3 | 2.2\% | 2 |
| (Refused) | 1.5\% | 3 | 1.3\% | 1 | 1.6\% | 2 | 1.5\% | 1 | 1.6\% | 1 | 1.4\% | 1 | 2.4\% | 2 | 0.8\% | 1 | 2.2\% | 2 |
| Base: |  | 200 |  | 76 |  | 124 |  | 65 |  | 62 |  | 72 |  | 82 |  | 118 |  | 93 |

Q08 In terms of your visit to the town centre, do you live in Redditch, work in Redditch or are you a visitor to the area? Those who are not on holiday at Q07

| Live in Redditch | $74.5 \%$ | 149 | $76.3 \%$ | 58 | $73.4 \%$ | 91 | $73.8 \%$ |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Work in Redditch | $5.5 \%$ | 11 | $6.6 \%$ | 5 | $4.8 \%$ | 6 | $9.2 \%$ |
| Visiting Redditch | $21.5 \%$ | 43 | $19.7 \%$ | 15 | $22.6 \%$ | 28 | $21.5 \%$ |
| Base: |  | 200 |  | 76 |  | 124 |  |
| Q09 What is the main reason why you are in Redditch town centre today ? |  |  |  |  |  |  |  |


| Food and grocery shopping | 7.0\% | 14 | 1.3\% | 1 | 10.5\% | 13 | 1.5\% | 1 | 9.7\% | 6 | 9.7\% | 7 | 2.4\% | 2 | 10.2\% | 12 | 2.2\% | 2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Clothes / shoes shopping | 27.5\% | 55 | 17.1\% | 13 | 33.9\% | 42 | 35.4\% | 23 | 29.0\% | 18 | 19.4\% | 14 | 23.2\% | 19 | 30.5\% | 36 | 34.4\% | 32 |
| Electrical goods shopping | 1.5\% | 3 | 2.6\% | 2 | 0.8\% | 1 | 3.1\% | 2 | 0.0\% | 0 | 1.4\% | 1 | 1.2\% | 1 | 1.7\% | 2 | 1.1\% | 1 |
| Stationers / newsagents | 2.0\% | 4 | 2.6\% | 2 | 1.6\% | 2 | 1.5\% | 1 | 1.6\% | 1 | 2.8\% | 2 | 2.4\% | 2 | 1.7\% | 2 | 4.3\% | 4 |
| Furniture / carpet | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Jewellery / gift shops | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Chemist | 1.0\% | 2 | 1.3\% | 1 | 0.8\% | 1 | 0.0\% | 0 | 1.6\% | 1 | 1.4\% | 1 | 1.2\% | 1 | 0.8\% | 1 | 1.1\% | 1 |
| Market | 1.0\% | 2 | 0.0\% | 0 | 1.6\% | 2 | 0.0\% | 0 | 1.6\% | 1 | 1.4\% | 1 | 1.2\% | 1 | 0.8\% | 1 | 1.1\% | 1 |
| Library | 0.5\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Public offices | 0.5\% | 1 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 |
| Bank / Building Society / Post Office | 16.5\% | 33 | 18.4\% | 14 | 15.3\% | 19 | 6.2\% | 4 | 16.1\% | 10 | 26.4\% | 19 | 19.5\% | 16 | 14.4\% | 17 | 22.6\% | 21 |
| Doctor / dentist | 3.5\% | 7 | 1.3\% | 1 | 4.8\% | 6 | 0.0\% | 0 | 4.8\% | 3 | 5.6\% | 4 | 3.7\% | 3 | 3.4\% | 4 | 2.2\% | 2 |
| Café / restaurant / pub | 3.5\% | 7 | 7.9\% | 6 | 0.8\% | 1 | 4.6\% | 3 | 1.6\% | 1 | 2.8\% | 2 | 3.7\% | 3 | 3.4\% | 4 | 2.2\% | 2 |
| Work / School / College | 13.5\% | 27 | 17.1\% | 13 | 11.3\% | 14 | 26.2\% | 17 | 12.9\% | 8 | 2.8\% | 2 | 23.2\% | 19 | 6.8\% | 8 | 10.8\% | 10 |
| Social / leisure activities | 12.0\% | 24 | 17.1\% | 13 | 8.9\% | 11 | 13.8\% | 9 | 9.7\% | 6 | 12.5\% | 9 | 8.5\% | 7 | 14.4\% | 17 | 9.7\% | 9 |
| Other | 5.0\% | 10 | 5.3\% | 4 | 4.8\% | 6 | 4.6\% | 3 | 4.8\% | 3 | 5.6\% | 4 | 6.1\% | 5 | 4.2\% | 5 | 5.4\% | 5 |
| Visit the gym | 1.5\% | 3 | 0.0\% | 0 | 2.4\% | 3 | 0.0\% | 0 | 3.2\% | 2 | 1.4\% | 1 | 1.2\% | 1 | 1.7\% | 2 | 2.2\% | 2 |
| Walking around | 1.5\% | 3 | 3.9\% | 3 | 0.0\% | 0 | 3.1\% | 2 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 3 | 1.1\% | 1 |
| Browsing | 2.0\% | 4 | 2.6\% | 2 | 1.6\% | 2 | 0.0\% | 0 | 1.6\% | 1 | 4.2\% | 3 | 1.2\% | 1 | 2.5\% | 3 | 0.0\% | 0 |
| Base: |  | 200 |  | 76 |  | 124 |  | 65 |  | 62 |  | 72 |  | 82 |  | 118 |  | 93 |

## Q10 What else do you intend to do whilst in Redditch town centre today ?

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Food and grocery shopping | $17.5 \%$ | 35 | $10.5 \%$ | 8 | $21.8 \%$ | 27 | $15.4 \%$ | 10 | $17.7 \%$ | 11 | $19.4 \%$ | 14 | $9.8 \%$ | 8 | $22.9 \%$ | 27 | $8.6 \%$ | 8 |
| Clothes / shoes shopping | $37.5 \%$ | 75 | $23.7 \%$ | 18 | $46.0 \%$ | 57 | $41.5 \%$ | 27 | $37.1 \%$ | 23 | $34.7 \%$ | 25 | $31.7 \%$ | 26 | $41.5 \%$ | 49 | $43.0 \%$ | 40 |
| Electrical goods shopping | $2.5 \%$ | 5 | $3.9 \%$ | 3 | $1.6 \%$ | 2 | $3.1 \%$ | 2 | $1.6 \%$ | 1 | $2.8 \%$ | 2 | $2.4 \%$ | 2 | $2.5 \%$ | 3 | $2.2 \%$ | 2 |
| Stationers / newsagents | $4.5 \%$ | 9 | $3.9 \%$ | 3 | $4.8 \%$ | 6 | $3.1 \%$ | 2 | $6.5 \%$ | 4 | $4.2 \%$ | 3 | $7.3 \%$ | 6 | $2.5 \%$ | 3 | $8.6 \%$ | 8 |
| Furniture / carpet | $0.5 \%$ | 1 | $0.0 \%$ | 0 | $0.8 \%$ | 1 | $0.0 \%$ | 0 | $1.6 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.8 \%$ | 1 | $1.1 \%$ | 1 |
| Jewellery / gift shops | $2.5 \%$ | 5 | $1.3 \%$ | 1 | $3.2 \%$ | 4 | $1.5 \%$ | 1 | $3.2 \%$ | 2 | $2.8 \%$ | 2 | $2.4 \%$ | 2 | $2.5 \%$ | 3 | $2.2 \%$ | 2 |
| Chemist | $2.5 \%$ | 5 | $1.3 \%$ | 1 | $3.2 \%$ | 4 | $1.5 \%$ | 1 | $4.8 \%$ | 3 | $1.4 \%$ | 1 | $3.7 \%$ | 3 | $1.7 \%$ | 2 | $4.3 \%$ | 4 |
| Market | $4.5 \%$ | 9 | $2.6 \%$ | 2 | $5.6 \%$ | 7 | $0.0 \%$ | 0 | $8.1 \%$ | 5 | $5.6 \%$ | 4 | $2.4 \%$ | 2 | $5.9 \%$ | 7 | $5.4 \%$ | 5 |
| Library | $3.5 \%$ | 7 | $2.6 \%$ | 2 | $4.0 \%$ | 5 | $3.1 \%$ | 2 | $1.6 \%$ | 1 | $5.6 \%$ | 4 | $3.7 \%$ | 3 | $3.4 \%$ | 4 | $2.2 \%$ | 2 |
| Public offices | $1.0 \%$ | 2 | $1.3 \%$ | 1 | $0.8 \%$ | 1 | $1.5 \%$ | 1 | $0.0 \%$ | 0 | $1.4 \%$ | 1 | $0.0 \%$ | 0 | $1.7 \%$ | 2 | $1.1 \%$ | 1 |
| Bank / Building Society / | $22.5 \%$ | 45 | $23.7 \%$ | 18 | $21.8 \%$ | 27 | $6.2 \%$ | 4 | $27.4 \%$ | 17 | $31.9 \%$ | 23 | $25.6 \%$ | 21 | $20.3 \%$ | 24 | $29.0 \%$ | 27 |
| $\quad$ Post Office |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Doctor / dentist | $4.0 \%$ | 8 | $2.6 \%$ | 2 | $4.8 \%$ | 6 | $0.0 \%$ | 0 | $4.8 \%$ | 3 | $6.9 \%$ | 5 | $3.7 \%$ | 3 | $4.2 \%$ | 5 | $2.2 \%$ | 2 |
| Café / restaurant / pub | $12.0 \%$ | 24 | $15.8 \%$ | 12 | $9.7 \%$ | 12 | $10.8 \%$ | 7 | $11.3 \%$ | 7 | $12.5 \%$ | 9 | $14.6 \%$ | 12 | $10.2 \%$ | 12 | $16.1 \%$ | 15 |
| Work / School / College | $14.0 \%$ | 28 | $17.1 \%$ | 13 | $12.1 \%$ | 15 | $27.7 \%$ | 18 | $12.9 \%$ | 8 | $2.8 \%$ | 2 | $23.2 \%$ | 19 | $7.6 \%$ | 9 | $10.8 \%$ | 10 |
| Social /leisure activities | $16.5 \%$ | 33 | $19.7 \%$ | 15 | $14.5 \%$ | 18 | $21.5 \%$ | 14 | $12.9 \%$ | 8 | $15.3 \%$ | 11 | $13.4 \%$ | 11 | $18.6 \%$ | 22 | $17.2 \%$ | 16 |
| Other | $3.5 \%$ | 7 | $6.6 \%$ | 5 | $1.6 \%$ | 2 | $0.0 \%$ | 0 | $6.5 \%$ | 4 | $4.2 \%$ | 3 | $4.9 \%$ | 4 | $2.5 \%$ | 3 | $5.4 \%$ | 5 |
| Visit the gym | $2.0 \%$ | 4 | $0.0 \%$ | 0 | $3.2 \%$ | 4 | $0.0 \%$ | 0 | $4.8 \%$ | 3 | $1.4 \%$ | 1 | $1.2 \%$ | 1 | $2.5 \%$ | 3 | $2.2 \%$ | 2 |
| Walking around | $2.5 \%$ | 5 | $5.3 \%$ | 4 | $0.8 \%$ | 1 | $4.6 \%$ | 3 | $3.2 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $4.2 \%$ | 5 | $1.1 \%$ | 1 |
| Browsing | $4.5 \%$ | 9 | $5.3 \%$ | 4 | $4.0 \%$ | 5 | $3.1 \%$ | 2 | $4.8 \%$ | 3 | $5.6 \%$ | 4 | $2.4 \%$ | 2 | $5.9 \%$ | 7 | $4.3 \%$ | 4 |
| (No other activities / reason $)$ | $2.5 \%$ | 5 | $3.9 \%$ | 3 | $1.6 \%$ | 2 | $1.5 \%$ | 1 | $3.2 \%$ | 2 | $2.8 \%$ | 2 | $3.7 \%$ | 3 | $1.7 \%$ | 2 | $3.2 \%$ | 3 |
| Base: |  | 200 |  | 76 |  | 124 |  | 65 |  | 62 |  | 72 |  | 82 |  | 118 |  | 93 |


|  | Total |  | Male |  | Female |  | 18-34 |  | 35-54 |  | $55+$ |  | ABC1 |  | C2DE |  | Car in hhold |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Q11 How long do you think you will stay in Redditch town centre today ? |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Up to half an hour | 20.5\% | 41 | 30.3\% | 23 | 14.5\% | 18 | 10.8\% | 7 | 24.2\% | 15 | 26.4\% | 19 | 24.4\% | 20 | 17.8\% | 21 | 23.7\% | 22 |
| Up to two hours | 44.0\% | 88 | 39.5\% | 30 | 46.8\% | 58 | 46.2\% | 30 | 38.7\% | 24 | 45.8\% | 33 | 35.4\% | 29 | 50.0\% | 59 | 39.8\% | 37 |
| Half the day | 21.5\% | 43 | 18.4\% | 14 | 23.4\% | 29 | 26.2\% | 17 | 19.4\% | 12 | 19.4\% | 14 | 25.6\% | 21 | 18.6\% | 22 | 22.6\% | 21 |
| All day | 12.0\% | 24 | 10.5\% | 8 | 12.9\% | 16 | 16.9\% | 11 | 16.1\% | 10 | 4.2\% | 3 | 14.6\% | 12 | 10.2\% | 12 | 11.8\% | 11 |
| (Don't know) | 2.0\% | 4 | 1.3\% | 1 | 2.4\% | 3 | 0.0\% | 0 | 1.6\% | 1 | 4.2\% | 3 | 0.0\% | 0 | 3.4\% | 4 | 2.2\% |  |
| Base: |  | 200 |  | 76 |  | 124 |  | 65 |  | 62 |  | 72 |  | 82 |  | 118 |  | 93 |

Q12 Will you buy your food and grocery goods, that is undertake your main food shop, whilst in Redditch today ?

| Yes | 16.5\% | 33 | 11.8\% | 9 | 19.4\% | 24 | 13.8\% | 9 | 11.3\% | 7 | 23.6\% | 17 | 9.8\% | 8 | 21.2\% | 25 | 10.8\% | 10 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No | 82.5\% | 165 | 88.2\% | 67 | 79.0\% | 98 | 86.2\% | 56 | 88.7\% | 55 | 73.6\% | 53 | 89.0\% | 73 | 78.0\% | 92 | 89.2\% | 83 |
| (Don't know) | 1.0\% | 2 | 0.0\% | 0 | 1.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 2.8\% | 2 | 1.2\% | 1 | 0.8\% | 1 | 0.0\% | 0 |
| Base: |  | 200 |  | 76 |  | 124 |  | 65 |  | 62 |  | 72 |  | 82 |  | 118 |  | 93 |

## Q13 Which store will you visit / have you visited?

Those who will undertake their main food shopping at Q12

| Aldi - Trescott Road, Redditch, B98 7AH | 9.1\% | 3 | 11.1\% | 1 | 8.3\% | 2 | 0.0\% | 0 | 28.6\% | 2 | 5.9\% | 1 | 25.0\% | 2 | 4.0\% | 1 | 10.0\% | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Budgens Supermarket Brooklyn Garage, Battens Drive, Redditch | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Church Green Convenience Store - 7a, Church Green West, Redditch | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-op Foodstores - 430, Evesham Rd, Crabbs Cross, Redditch | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Cost Cutters - 31, Woodrow Centre, Redditch | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Farmfoods Freezer Centre -1-3, Dev.1, Kingfisher Shopping Centre | 27.3\% | 9 | 22.2\% | 2 | 29.2\% | 7 | 44.4\% | 4 | 28.6\% | 2 | 17.6\% | 3 | 12.5\% | 1 | 32.0\% | 8 | 10.0\% | 1 |
| Gentry's Store Ltd - 5 \& 7, Farm Rd, Lakeside, Redditch | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Iceland - Unit 4, Ipsley Street, Smallwood, Redditch | 6.1\% | 2 | 0.0\% | 0 | 8.3\% | 2 | 11.1\% | 1 | 14.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 8.0\% | 2 | 0.0\% | 0 |
| Lidl - Redditch Ringway, The Quadrant, Redditch | 6.1\% | 2 | 0.0\% | 0 | 8.3\% | 2 | 0.0\% | 0 | 14.3\% | 1 | 5.9\% | 1 | 0.0\% | 0 | 8.0\% | 2 | 10.0\% | 1 |
| Londis Store - 2, Furze Lane, Winyates Green, Redditch | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Market (Outdoor) - Redditch Town Centre | 18.2\% | 6 | 11.1\% | 1 | 20.8\% | 5 | 11.1\% | 1 | 0.0\% | 0 | 29.4\% | 5 | 0.0\% | 0 | 24.0\% | 6 | 20.0\% | 2 |
| Marks and Spencers - 9 Walford Walk, Redditch, Worcs, B97 4HJ | 6.1\% | 2 | 11.1\% | 1 | 4.2\% | 1 | 11.1\% | 1 | 0.0\% | 0 | 5.9\% | 1 | 12.5\% | 1 | 4.0\% | 1 | 10.0\% | 1 |
| Morrisons - Warwick Highway, Redditch, B98 0SW | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Sian Stores - 73, Poplar Rd, Redditch | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Spar Stores Batchley - 193, Batchley Rd, Redditch, B97 6JB | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Express - Lodge Park Express, Lodge Park, Redditch | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Extra - Redditch Extra, Oakenshaw, Redditch | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco - Coldfield Drive, Redditch | 3.0\% | 1 | 11.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.9\% | 1 | 12.5\% | 1 | 0.0\% | 0 | 10.0\% | 1 |
| Other | 24.2\% | 8 | 33.3\% | 3 | 20.8\% | 5 | 22.2\% | 2 | 14.3\% | 1 | 29.4\% | 5 | 37.5\% | 3 | 20.0\% | 5 | 30.0\% | 3 |
| Base: |  | 33 |  | 9 |  | 24 |  | 9 |  | 7 |  | 17 |  | 8 |  | 25 |  | 10 |


|  | Total |  | Male |  | Femal |  | 18- |  | 35. |  | $55+$ |  | ABC1 |  | C2DE |  | Car in h |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Q14 When you last did your main food and grocery shopping, was it in Redditch? |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Yes | 50.0\% | 100 | 46.1\% | 35 | 52.4\% | 65 | 29.2\% | 19 | 58.1\% | 36 | 62.5\% | 45 | 40.2\% | 33 | 56.8\% | 67 | 48.4\% | 45 |
| No | 49.5\% | 99 | 52.6\% | 40 | 47.6\% | 59 | 69.2\% | 45 | 41.9\% | 26 | 37.5\% | 27 | 58.5\% | 48 | 43.2\% | 51 | 50.5\% | 47 |
| (Don't know) | 0.5\% | 1 | 1.3\% | 1 | 0.0\% | 0 | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 1.1\% |  |
| Base: |  | 200 |  | 76 |  | 124 |  | 65 |  | 62 |  | 72 |  | 82 |  | 118 |  |  |

Q15 Which store did you visit last visit for your main food and grocery shopping in Redditch ?
Those who did their last main food shopping in Redditch at Q14

| Aldi - Trescott Road, Redditch, B98 7AH | 9.0\% | 9 | 11.4\% | 4 | 7.7\% | 5 | 10.5\% | 2 | 8.3\% | 3 | 8.9\% | 4 | 15.2\% | 5 | 6.0\% | 4 | 6.7\% | 3 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Budgens Supermarket Brooklyn Garage, Battens Drive, Redditch | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Church Green Convenience Store - 7a, Church Green West, Redditch | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-op Foodstores - 430, Evesham Rd, Crabbs Cross, Redditch | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Cost Cutters - 31, Woodrow Centre, Redditch | 1.0\% | 1 | 2.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.2\% | 1 | 3.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Farmfoods Freezer Centre -1-3, Dev.1, Kingfisher Shopping Centre | 7.0\% | 7 | 8.6\% | 3 | 6.2\% | 4 | 10.5\% | 2 | 2.8\% | 1 | 8.9\% | 4 | 3.0\% | 1 | 9.0\% | 6 | 4.4\% | 2 |
| Gentry's Store Ltd - 5 \& 7, Farm Rd, Lakeside, Redditch | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Iceland - Unit 4, Ipsley <br> Street, Smallwood, Redditch | 7.0\% | 7 | 2.9\% | 1 | 9.2\% | 6 | 15.8\% | 3 | 8.3\% | 3 | 2.2\% | 1 | 3.0\% | 1 | 9.0\% | 6 | 2.2\% | 1 |
| Lidl - Redditch Ringway, The Quadrant, Redditch | 5.0\% | 5 | 2.9\% | 1 | 6.2\% | 4 | 5.3\% | 1 | 5.6\% | 2 | 4.4\% | 2 | 0.0\% | 0 | 7.5\% | 5 | 2.2\% | 1 |
| Londis Store - 2, Furze Lane, Winyates Green, Redditch | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Market (Outdoor) - Redditch Town Centre | 1.0\% | 1 | 2.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.2\% | 1 | 0.0\% | 0 | 1.5\% | 1 | 0.0\% | 0 |
| Marks and Spencers - 9 Walford Walk, Redditch, Worcs, B97 4HJ | 1.0\% | 1 | 0.0\% | 0 | 1.5\% | 1 | 5.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 3.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Morrisons - Warwick Highway, Redditch, B98 0SW | 16.0\% | 16 | 8.6\% | 3 | 20.0\% | 13 | 15.8\% | 3 | 19.4\% | 7 | 13.3\% | 6 | 9.1\% | 3 | 19.4\% | 13 | 20.0\% | 9 |
| Sian Stores - 73, Poplar Rd, Redditch | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Spar Stores Batchley - 193, Batchley Rd, Redditch, B97 6JB | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Express - Lodge Park Express, Lodge Park, Redditch | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Extra - Redditch Extra, Oakenshaw, Redditch | 25.0\% | 25 | 17.1\% | 6 | 29.2\% | 19 | 21.1\% | 4 | 25.0\% | 9 | 26.7\% | 12 | 30.3\% | 10 | 22.4\% | 15 | 26.7\% | 12 |
| Tesco - Coldfield Drive, Redditch | 8.0\% | 8 | 14.3\% | 5 | 4.6\% | 3 | 0.0\% | 0 | 8.3\% | 3 | 11.1\% | 5 | 12.1\% | 4 | 6.0\% | 4 | 15.6\% | 7 |
| Other | 2.0\% | 2 | 0.0\% | 0 | 3.1\% | 2 | 5.3\% | 1 | 0.0\% | 0 | 2.2\% | 1 | 3.0\% | 1 | 1.5\% | 1 | 2.2\% | 1 |
| Sainsburys (unspecified) | 18.0\% | 18 | 28.6\% | 10 | 12.3\% | 8 | 10.5\% | 2 | 22.2\% | 8 | 17.8\% | 8 | 18.2\% | 6 | 17.9\% | 12 | 20.0\% | 9 |
| Base: |  | 100 |  | 35 |  | 65 |  | 19 |  | 36 |  | 45 |  | 33 |  | 67 |  | 45 |


| Total | Male | Female | 18-34 | 35-54 | 55 + | ABC1 | C2DE |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Q16 Why did you choose to do your last main food and grocery shopping elsewhere rather than in Redditch? Those who did not do their last main food shopping in Redditch at Q14

| Nearer to home | 61.0\% | 61 | 65.9\% | 27 | 57.6\% | 34 | 60.9\% | 28 | 69.2\% | 18 | 51.9\% | 14 | 67.3\% | 33 | 54.9\% | 28 | 72.9\% | 35 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Nearer to work | 2.0\% | 2 | 2.4\% | 1 | 1.7\% | 1 | 4.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 4.1\% | 2 | 0.0\% | 0 | 4.2\% |  |
| Poor accessibility to Redditch | 6.0\% | 6 | 4.9\% | 2 | 6.8\% | 4 | 6.5\% | 3 | 11.5\% | 3 | 0.0\% | 0 | 6.1\% | 3 | 5.9\% | 3 | 10.4\% |  |
| Choice of food goods available | 10.0\% | 10 | 9.8\% | 4 | 10.2\% | 6 | 6.5\% | 3 | 11.5\% | 3 | 14.8\% | 4 | 4.1\% | 2 | 15.7\% | 8 | 4.2\% |  |
| Choice of shops selling food goods | 13.0\% | 13 | 9.8\% | 4 | 15.3\% | 9 | 6.5\% | 3 | 11.5\% | 3 | 25.9\% | 7 | 12.2\% | 6 | 13.7\% | 7 | 8.3\% |  |
| Quality of food goods available | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  |
| Quality of shops selling food goods | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Choice of shops nearby selling non-food goods | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Provision of services nearby, such as banks / financial services | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Provision of leisure services nearby | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Shopping environment | 1.0\% | 1 | 0.0\% | 0 | 1.7\% | 1 | 0.0\% | 0 | 3.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 2.1\% |  |
| Cleanliness | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  |
| Car parking provision | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  |
| Car parking prices | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  |
| Accessibility by public transport | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Public information, signposts, public facilities | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Entertainment / events | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  |
| Safety (during the day) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  |
| Safety (during the night) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  |
| Other | 5.0\% | 5 | 2.4\% | 1 | 6.8\% | 4 | 2.2\% | 1 | 11.5\% | 3 | 3.7\% | 1 | 6.1\% | 3 | 3.9\% | 2 | 8.3\% |  |
| Someone else does it | 6.0\% | 6 | 7.3\% | 3 | 5.1\% | 3 | 10.9\% | 5 | 0.0\% | 0 | 3.7\% | 1 | 6.1\% | 3 | 5.9\% | 3 | 0.0\% |  |
| (Don't know / no reason) | 8.0\% | 8 | 12.2\% | 5 | 5.1\% | 3 | 10.9\% | 5 | 0.0\% | 0 | 11.1\% | 3 | 6.1\% | 3 | 9.8\% | 5 | 8.3\% |  |
| Base: |  | 100 |  | 41 |  | 59 |  | 46 |  | 26 |  | 27 |  | 49 |  | 51 |  | 48 |

## Q17 Thinking about the town centre of Redditch, which of these statements would you say best describes how frequently you visit the centre compared with five years ago?

| Much more frequently than before | 14.5\% | 29 | 17.1\% | 13 | 12.9\% | 16 | 12.3\% | 8 | 19.4\% | 12 | 12.5\% | 9 | 12.2\% | 10 | 16.1\% | 19 | 15.1\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| More frequently than before | 21.5\% | 43 | 21.1\% | 16 | 21.8\% | 27 | 27.7\% | 18 | 16.1\% | 10 | 20.8\% | 15 | 24.4\% | 20 | 19.5\% | 23 | 17.2\% |
| About as frequently | 38.5\% | 77 | 36.8\% | 28 | 39.5\% | 49 | 32.3\% | 21 | 38.7\% | 24 | 43.1\% | 31 | 32.9\% | 27 | 42.4\% | 50 | 37.6\% |
| Less frequently than before | 7.5\% | 15 | 9.2\% | 7 | 6.5\% | 8 | 4.6\% | 3 | 9.7\% | 6 | 8.3\% | 6 | 7.3\% | 6 | 7.6\% | 9 | 9.7\% |
| Much less frequently than before | 7.5\% | 15 | 6.6\% | 5 | 8.1\% | 10 | 10.8\% | 7 | 4.8\% | 3 | 6.9\% | 5 | 8.5\% | 7 | 6.8\% | 8 | 8.6\% |
| Didn't visit five years ago | 7.5\% | 15 | 5.3\% | 4 | 8.9\% | 11 | 12.3\% | 8 | 4.8\% | 3 | 5.6\% | 4 | 9.8\% | 8 | 5.9\% | 7 | 8.6\% |
| This is my first visit | 2.0\% | 4 | 3.9\% | 3 | 0.8\% | 1 | 0.0\% | 0 | 3.2\% | 2 | 2.8\% | 2 | 3.7\% | 3 | 0.8\% | 1 | 2.2\% |
| (Don't know) | 1.0\% | 2 | 0.0\% | 0 | 1.6\% | 2 | 0.0\% | 0 | 3.2\% | 2 | 0.0\% | 0 | 1.2\% | 1 | 0.8\% | 1 | 1.1\% |
| Base: |  | 200 |  | 76 |  | 124 |  | 65 |  | 62 |  | 72 |  | 82 |  | 118 |  |

## Q18 If you visit the town centre during the evening / night, how long do you typically spend here ?

|  | $5.0 \%$ | 10 | $7.9 \%$ | 6 | $3.2 \%$ | 4 | $10.8 \%$ | 7 | $1.6 \%$ | 1 | $2.8 \%$ | 2 | $9.8 \%$ | 8 | $1.7 \%$ | 2 | $2.2 \%$ | 2 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Up to 1 hour | $9.0 \%$ | 18 | $9.2 \%$ | 7 | $8.9 \%$ | 11 | $15.4 \%$ | 10 | $1.6 \%$ | 1 | $9.7 \%$ | 7 | $6.1 \%$ | 5 | $11.0 \%$ | 13 | $7.5 \%$ | 7 |
| 1 to 2 hours | $13.5 \%$ | 27 | $15.8 \%$ | 12 | $12.1 \%$ | 15 | $18.5 \%$ | 12 | $11.3 \%$ | 7 | $11.1 \%$ | 8 | $13.4 \%$ | 11 | $13.6 \%$ | 16 | $12.9 \%$ | 12 |
| 2 to 4 hours | $5.5 \%$ | 11 | $6.6 \%$ | 5 | $4.8 \%$ | 6 | $12.3 \%$ | 8 | $3.2 \%$ | 2 | $1.4 \%$ | 1 | $7.3 \%$ | 6 | $4.2 \%$ | 5 | $5.4 \%$ | 5 |
| Over 4 hours | $66.5 \%$ | 133 | $60.5 \%$ | 46 | $70.2 \%$ | 87 | $43.1 \%$ | 28 | $82.3 \%$ | 51 | $73.6 \%$ | 53 | $63.4 \%$ | 52 | $68.6 \%$ | 81 | $71.0 \%$ | 66 |
| Don't visit in the evening | $0.5 \%$ | 1 | $0.0 \%$ | 0 | $0.8 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.4 \%$ | 1 | $0.0 \%$ | 0 | $0.8 \%$ | 1 | $1.1 \%$ | 1 |
| (Don't know / varies) |  | 200 |  | 76 |  | 124 |  | 65 |  | 62 |  | 72 |  | 82 |  | 118 |  | 93 |
| Base: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |


| Total | Male | Female | $18-34$ | $35-54$ | $55+$ | ABC1 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## Mean Score - Much better=5, Better=4, About the same=3, Worse=2, Much worse=1

Q19 Comparing Redditch town centre with other centres, how does it compare on the following aspects ?

## Choice of shops

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Much better | $3.5 \%$ | 7 | $3.9 \%$ | 3 | $3.2 \%$ | 4 | $3.1 \%$ | 2 | $0.0 \%$ | 0 | $6.9 \%$ | 5 | $2.4 \%$ | 2 | $4.2 \%$ | 5 | $4.3 \%$ | 4 |
| Better | $14.5 \%$ | 29 | $17.1 \%$ | 13 | $12.9 \%$ | 16 | $15.4 \%$ | 10 | $11.3 \%$ | 7 | $16.7 \%$ | 12 | $14.6 \%$ | 12 | $14.4 \%$ | 17 | $16.1 \%$ | 15 |
| About the same | $44.5 \%$ | 89 | $43.4 \%$ | 33 | $45.2 \%$ | 56 | $40.0 \%$ | 26 | $53.2 \%$ | 33 | $40.3 \%$ | 29 | $42.7 \%$ | 35 | $45.8 \%$ | 54 | $47.3 \%$ | 44 |
| Worse | $30.0 \%$ | 60 | $28.9 \%$ | 22 | $30.6 \%$ | 38 | $32.3 \%$ | 21 | $30.6 \%$ | 19 | $27.8 \%$ | 20 | $32.9 \%$ | 27 | $28.0 \%$ | 33 | $25.8 \%$ | 24 |
| Much worse | $0.5 \%$ | 1 | $1.3 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.6 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.8 \%$ | 1 | $1.1 \%$ | 1 |
| (Don't know) | $7.0 \%$ | 14 | $5.3 \%$ | 4 | $8.1 \%$ | 10 | $9.2 \%$ | 6 | $3.2 \%$ | 2 | $8.3 \%$ | 6 | $7.3 \%$ | 6 | $6.8 \%$ | 8 | $5.4 \%$ | 5 |
| Mean: |  | 2.90 |  | 2.93 |  | 2.88 |  | 2.88 |  | 2.77 |  | 3.03 | 2.86 | 2.93 | 2.97 |  |  |  |
| Base: |  | 200 |  | 76 |  | 124 |  | 65 |  | 62 |  | 72 | 8 | 82 | 118 | 93 |  |  |

## Quality of shops

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Much better | $4.5 \%$ | 9 | $5.3 \%$ | 4 | $4.0 \%$ | 5 | $6.2 \%$ | 4 | $0.0 \%$ | 0 | $6.9 \%$ | 5 | $3.7 \%$ | 3 | $5.1 \%$ | 6 | $7.5 \%$ |  |
| Better | $18.0 \%$ | 36 | $21.1 \%$ | 16 | $16.1 \%$ | 20 | $13.8 \%$ | 9 | $25.8 \%$ | 16 | $15.3 \%$ | 11 | $22.0 \%$ | 18 | $15.3 \%$ | 18 | $21.5 \%$ | 20 |
| About the same | $47.5 \%$ | 95 | $46.1 \%$ | 35 | $48.4 \%$ | 60 | $44.6 \%$ | 29 | $50.0 \%$ | 31 | $47.2 \%$ | 34 | $43.9 \%$ | 36 | $50.0 \%$ | 59 | $46.2 \%$ | 43 |
| Worse | $22.5 \%$ | 45 | $22.4 \%$ | 17 | $22.6 \%$ | 28 | $26.2 \%$ | 17 | $16.1 \%$ | 10 | $25.0 \%$ | 18 | $25.6 \%$ | 21 | $20.3 \%$ | 24 | $18.3 \%$ | 17 |
| Much worse | $1.5 \%$ | 3 | $1.3 \%$ | 1 | $1.6 \%$ | 2 | $1.5 \%$ | 1 | $3.2 \%$ | 2 | $0.0 \%$ | 0 | $1.2 \%$ | 1 | $1.7 \%$ | 2 | $1.1 \%$ | 1 |
| (Don't know) | $6.0 \%$ | 12 | $3.9 \%$ | 3 | $7.3 \%$ | 9 | $7.7 \%$ | 5 | $4.8 \%$ | 3 | $5.6 \%$ | 4 | $3.7 \%$ | 3 | $7.6 \%$ | 9 | $5.4 \%$ | 5 |
| Mean: |  | 3.02 |  | 3.07 |  | 2.98 |  | 2.97 |  | 3.03 |  | 3.04 | 3.01 | 3.02 | 3.17 |  |  |  |
| Base: |  | 200 |  | 76 |  | 124 |  | 65 |  | 62 |  | 72 | 8 | 82 | 118 | 93 |  |  |

## Range of services such as banks and other financial services

| Much better | $3.5 \%$ | 7 | $3.9 \%$ | 3 | $3.2 \%$ | 4 | $1.5 \%$ | 1 | $3.2 \%$ | 2 | $5.6 \%$ | 4 | $0.0 \%$ | 0 | $5.9 \%$ | 7 | $3.2 \%$ | 3 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Better | $21.0 \%$ | 42 | $22.4 \%$ | 17 | $20.2 \%$ | 25 | $16.9 \%$ | 11 | $21.0 \%$ | 13 | $25.0 \%$ | 18 | $18.3 \%$ | 15 | $22.9 \%$ | 27 | $29.0 \%$ | 27 |
| About the same | $61.5 \%$ | 123 | $67.1 \%$ | 51 | $58.1 \%$ | 72 | $69.2 \%$ | 45 | $66.1 \%$ | 41 | $50.0 \%$ | 36 | $68.3 \%$ | 56 | $56.8 \%$ | 67 | $55.9 \%$ | 52 |
| Worse | $6.5 \%$ | 13 | $2.6 \%$ | 2 | $8.9 \%$ | 11 | $3.1 \%$ | 2 | $6.5 \%$ | 4 | $9.7 \%$ | 7 | $7.3 \%$ | 6 | $5.9 \%$ | 7 | $5.4 \%$ | 5 |
| Much worse | $6.0 \%$ | 12 | $2.6 \%$ | 2 | $8.1 \%$ | 10 | $7.7 \%$ | 5 | $3.2 \%$ | 2 | $6.9 \%$ | 5 | $6.1 \%$ | 5 | $5.9 \%$ | 7 | $6.5 \%$ | 6 |
| (Don't know) | $1.5 \%$ | 3 | $1.3 \%$ | 1 | $1.6 \%$ | 2 | $1.5 \%$ | 1 | $0.0 \%$ | 0 | $2.8 \%$ | 2 | $0.0 \%$ | 0 | $2.5 \%$ | 3 | $0.0 \%$ | 0 |
| Mean: |  | 3.10 |  | 3.23 |  | 3.02 |  | 3.02 |  | 3.15 |  | 3.13 |  | 2.99 | 3.17 | 3.17 |  |  |
| Base: |  | 200 |  | 76 |  | 124 |  | 65 |  | 62 |  | 72 |  | 82 | 118 | 93 |  |  |

## Range and choice of pubs / restaurants

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Much better | $1.5 \%$ | 3 | $1.3 \%$ | 1 | $1.6 \%$ | 2 | $1.5 \%$ | 1 | $0.0 \%$ | 0 | $2.8 \%$ | 2 | $0.0 \%$ | 0 | $2.5 \%$ | 3 | $1.1 \%$ | 1 |
| Better | $6.5 \%$ | 13 | $5.3 \%$ | 4 | $7.3 \%$ | 9 | $0.0 \%$ | 0 | $6.5 \%$ | 4 | $12.5 \%$ | 9 | $3.7 \%$ | 3 | $8.5 \%$ | 10 | $6.5 \%$ |  |
| About the same | $35.5 \%$ | 71 | $35.5 \%$ | 27 | $35.5 \%$ | 44 | $41.5 \%$ | 27 | $38.7 \%$ | 24 | $27.8 \%$ | 20 | $41.5 \%$ | 34 | $31.4 \%$ | 37 | $33.3 \%$ | 31 |
| Worse | $27.0 \%$ | 54 | $23.7 \%$ | 18 | $29.0 \%$ | 36 | $32.3 \%$ | 21 | $32.3 \%$ | 20 | $16.7 \%$ | 12 | $25.6 \%$ | 21 | $28.0 \%$ | 33 | $24.7 \%$ | 23 |
| Much worse | $19.0 \%$ | 38 | $22.4 \%$ | 17 | $16.9 \%$ | 21 | $7.7 \%$ | 5 | $14.5 \%$ | 9 | $33.3 \%$ | 24 | $17.1 \%$ | 14 | $20.3 \%$ | 24 | $21.5 \%$ | 20 |
| (Don't know) | $10.5 \%$ | 21 | $11.8 \%$ | 9 | $9.7 \%$ | 12 | $16.9 \%$ | 11 | $8.1 \%$ | 5 | $6.9 \%$ | 5 | $12.2 \%$ | 10 | $9.3 \%$ | 11 | $12.9 \%$ | 12 |
| Mean: |  | 2.38 |  | 2.31 |  | 2.42 |  | 2.46 |  | 2.40 |  | 2.30 | 2.36 | 2.39 | 2.32 |  |  |  |
| Base: |  | 200 |  | 76 | 124 |  | 65 |  | 62 |  | 72 | 8 | 82 | 118 | 93 |  |  |  |


| Leisure |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Much better | 0.5\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 1.1\% |  |
| Better | 4.5\% | 9 | 2.6\% | 2 | 5.6\% | 7 | 1.5\% | 1 | 6.5\% | 4 | 5.6\% | 4 | 1.2\% | 1 | 6.8\% | 8 | 3.2\% | 3 |
| About the same | 33.5\% | 67 | 35.5\% | 27 | 32.3\% | 40 | 44.6\% | 29 | 29.0\% | 18 | 27.8\% | 20 | 39.0\% | 32 | 29.7\% | 35 | 31.2\% | 29 |
| Worse | 22.0\% | 44 | 23.7\% | 18 | 21.0\% | 26 | 16.9\% | 11 | 29.0\% | 18 | 19.4\% | 14 | 19.5\% | 16 | 23.7\% | 28 | 20.4\% | 19 |
| Much worse | 22.0\% | 44 | 22.4\% | 17 | 21.8\% | 27 | 6.2\% | 4 | 19.4\% | 12 | 38.9\% | 28 | 17.1\% | 14 | 25.4\% | 30 | 23.7\% | 22 |
| (Don't know) | 17.5\% | 35 | 15.8\% | 12 | 18.5\% | 23 | 30.8\% | 20 | 16.1\% | 10 | 6.9\% | 5 | 23.2\% | 19 | 13.6\% | 16 | 20.4\% | 19 |
| Mean: |  | 2.27 |  | 2.22 |  | 2.30 |  | 2.60 |  | 2.27 |  | 2.04 |  | 2.32 |  | 2.24 |  | 2.22 |
| Base: |  | 200 |  | 76 |  | 124 |  | 65 |  | 62 |  | 72 |  | 82 |  | 118 |  | 93 |

## Shopping environment

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Much better | $5.5 \%$ | 11 | $7.9 \%$ | 6 | $4.0 \%$ | 5 | $6.2 \%$ | 4 | $6.5 \%$ | 4 | $4.2 \%$ | 3 | $4.9 \%$ | 4 | $5.9 \%$ | 7 | $8.6 \%$ |  |
| Better | $24.5 \%$ | 49 | $23.7 \%$ | 18 | $25.0 \%$ | 31 | $18.5 \%$ | 12 | $24.2 \%$ | 15 | $30.6 \%$ | 22 | $22.0 \%$ | 18 | $26.3 \%$ | 31 | $29.0 \%$ | 27 |
| About the same | $48.5 \%$ | 97 | $47.4 \%$ | 36 | $49.2 \%$ | 61 | $58.5 \%$ | 38 | $48.4 \%$ | 30 | $38.9 \%$ | 28 | $52.4 \%$ | 43 | $45.8 \%$ | 54 | $45.2 \%$ | 42 |
| Worse | $18.5 \%$ | 37 | $18.4 \%$ | 14 | $18.5 \%$ | 23 | $13.8 \%$ | 9 | $19.4 \%$ | 12 | $22.2 \%$ | 16 | $18.3 \%$ | 15 | $18.6 \%$ | 22 | $15.1 \%$ | 14 |
| Much worse | $0.5 \%$ | 1 | $1.3 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.6 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.8 \%$ | 1 | $1.1 \%$ | 1 |
| (Don't know) | $2.5 \%$ | 5 | $1.3 \%$ | 1 | $3.2 \%$ | 4 | $3.1 \%$ | 2 | $0.0 \%$ | 0 | $4.2 \%$ | 3 | $2.4 \%$ | 2 | $2.5 \%$ | 3 | $1.1 \%$ | 1 |
| Mean: |  | 3.16 |  | 3.19 |  | 3.15 |  | 3.17 | 3.15 |  | 3.17 | 3.14 | 3.18 | 3.29 |  |  |  |  |
| Base: |  | 200 |  | 76 | 124 |  | 65 |  | 62 |  | 72 | 8 | 82 | 118 | 93 |  |  |  |


| Total | Male | Female | $18-34$ | $35-54$ | $55+$ | ABC1 | C2DE | Car in hhold |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## Cleanliness

| Much better | $7.0 \%$ | 14 | $10.5 \%$ | 8 | $4.8 \%$ | 6 | $3.1 \%$ | 2 | $9.7 \%$ | 6 | $8.3 \%$ | 6 | $6.1 \%$ | 5 | $7.6 \%$ | 9 | $9.7 \%$ | 9 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Better | $26.0 \%$ | 52 | $19.7 \%$ | 15 | $29.8 \%$ | 37 | $18.5 \%$ | 12 | $27.4 \%$ | 17 | $31.9 \%$ | 23 | $20.7 \%$ | 17 | $29.7 \%$ | 35 | $28.0 \%$ | 26 |
| About the same | $45.0 \%$ | 90 | $52.6 \%$ | 40 | $40.3 \%$ | 50 | $53.8 \%$ | 35 | $41.9 \%$ | 26 | $38.9 \%$ | 28 | $51.2 \%$ | 42 | $40.7 \%$ | 48 | $44.1 \%$ | 41 |
| Worse | $15.0 \%$ | 30 | $10.5 \%$ | 8 | $17.7 \%$ | 22 | $18.5 \%$ | 12 | $14.5 \%$ | 9 | $12.5 \%$ | 9 | $13.4 \%$ | 11 | $16.1 \%$ | 19 | $12.9 \%$ | 12 |
| Much worse | $2.0 \%$ | 4 | $1.3 \%$ | 1 | $2.4 \%$ | 3 | $1.5 \%$ | 1 | $1.6 \%$ | 1 | $2.8 \%$ | 2 | $1.2 \%$ | 1 | $2.5 \%$ | 3 | $2.2 \%$ | 2 |
| (Don't know) | $5.0 \%$ | 10 | $5.3 \%$ | 4 | $4.8 \%$ | 6 | $4.6 \%$ | 3 | $4.8 \%$ | 3 | $5.6 \%$ | 4 | $7.3 \%$ | 6 | $3.4 \%$ | 4 | $3.2 \%$ | 3 |
| Mean: |  | 3.22 |  | 3.29 |  | 3.18 |  | 3.03 |  | 3.31 |  | 3.32 | 3.18 | 3.25 | 3.31 |  |  |  |
| Base: |  | 200 |  | 76 |  | 124 |  | 65 |  | 62 |  | 72 | 8 | 82 | 118 | 93 |  |  |


| Car parking provision |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Much better | 2.0\% | 4 | 3.9\% | 3 | 0.8\% | 1 | 3.1\% | 2 | 1.6\% | 1 | 1.4\% | 1 | 0.0\% | 0 | 3.4\% | 4 | 4.3\% | 4 |
| Better | 21.0\% | 42 | 17.1\% | 13 | 23.4\% | 29 | 15.4\% | 10 | 19.4\% | 12 | 27.8\% | 20 | 22.0\% | 18 | 20.3\% | 24 | 30.1\% | 28 |
| About the same | 46.5\% | 93 | 44.7\% | 34 | 47.6\% | 59 | 60.0\% | 39 | 54.8\% | 34 | 26.4\% | 19 | 54.9\% | 45 | 40.7\% | 48 | 49.5\% | 46 |
| Worse | 6.5\% | 13 | 7.9\% | 6 | 5.6\% | 7 | 7.7\% | 5 | 6.5\% | 4 | 5.6\% | 4 | 8.5\% | 7 | 5.1\% | 6 | 9.7\% | 9 |
| Much worse | 21.0\% | 42 | 22.4\% | 17 | 20.2\% | 25 | 13.8\% | 9 | 14.5\% | 9 | 33.3\% | 24 | 11.0\% | 9 | 28.0\% | 33 | 4.3\% | 4 |
| (Don't know) | 3.0\% | 6 | 3.9\% | 3 | 2.4\% | 3 | 0.0\% | 0 | 3.2\% | 2 | 5.6\% | 4 | 3.7\% | 3 | 2.5\% | 3 | 2.2\% | 2 |
| Mean: |  | 2.76 |  | 2.71 |  | 2.79 |  | 2.86 |  | 2.87 |  | 2.56 |  | 2.91 |  | 2.65 |  | 3.21 |
| Base: |  | 200 |  | 76 |  | 124 |  | 65 |  | 62 |  | 72 |  | 82 |  | 118 |  | 93 |


| Car parking prices |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Much better | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Better | 12.5\% | 25 | 7.9\% | 6 | 15.3\% | 19 | 10.8\% | 7 | 9.7\% | 6 | 16.7\% | 12 | 12.2\% | 10 | 12.7\% | 15 | 17.2\% | 16 |
| About the same | 38.5\% | 77 | 46.1\% | 35 | 33.9\% | 42 | 53.8\% | 35 | 32.3\% | 20 | 29.2\% | 21 | 41.5\% | 34 | 36.4\% | 43 | 34.4\% | 32 |
| Worse | 17.0\% | 34 | 11.8\% | 9 | 20.2\% | 25 | 10.8\% | 7 | 32.3\% | 20 | 9.7\% | 7 | 20.7\% | 17 | 14.4\% | 17 | 30.1\% | 28 |
| Much worse | 24.5\% | 49 | 23.7\% | 18 | 25.0\% | 31 | 18.5\% | 12 | 19.4\% | 12 | 34.7\% | 25 | 15.9\% | 13 | 30.5\% | 36 | 7.5\% | 7 |
| (Don't know) | 7.5\% | 15 | 10.5\% | 8 | 5.6\% | 7 | 6.2\% | 4 | 6.5\% | 4 | 9.7\% | 7 | 9.8\% | 8 | 5.9\% | 7 | 10.8\% | 10 |
| Mean: |  | 2.42 |  | 2.43 |  | 2.42 |  | 2.61 |  | 2.34 |  | 2.31 |  | 2.55 |  | 2.33 |  | 2.69 |
| Base: |  | 200 |  | 76 |  | 124 |  | 65 |  | 62 |  | 72 |  | 82 |  | 118 |  | 93 |

## Accessibility by public transport

|  | $1.0 \%$ | 2 | $2.6 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $2.8 \%$ | 2 | $1.2 \%$ | 1 | $0.8 \%$ | 1 | $1.1 \%$ | 1 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Much better | $15.0 \%$ | 30 | $17.1 \%$ | 13 | $13.7 \%$ | 17 | $10.8 \%$ | 7 | $11.3 \%$ | 7 | $22.2 \%$ | 16 | $15.9 \%$ | 13 | $14.4 \%$ | 17 | $14.0 \%$ | 13 |
| Better | $39.5 \%$ | 79 | $39.5 \%$ | 30 | $39.5 \%$ | 49 | $52.3 \%$ | 34 | $33.9 \%$ | 21 | $33.3 \%$ | 24 | $40.2 \%$ | 33 | $39.0 \%$ | 46 | $34.4 \%$ | 32 |
| About the same | $17.0 \%$ | 34 | $17.1 \%$ | 13 | $16.9 \%$ | 21 | $21.5 \%$ | 14 | $17.7 \%$ | 11 | $11.1 \%$ | 8 | $15.9 \%$ | 13 | $17.8 \%$ | 21 | $7.5 \%$ | 7 |
| Worse | $21.5 \%$ | 43 | $14.5 \%$ | 11 | $25.8 \%$ | 32 | $13.8 \%$ | 9 | $30.6 \%$ | 19 | $20.8 \%$ | 15 | $23.2 \%$ | 19 | $20.3 \%$ | 24 | $41.9 \%$ | 39 |
| Much worse | $6.0 \%$ | 12 | $9.2 \%$ | 7 | $4.0 \%$ | 5 | $1.5 \%$ | 1 | $6.5 \%$ | 4 | $9.7 \%$ | 7 | $3.7 \%$ | 3 | $7.6 \%$ | 9 | $1.1 \%$ | 1 |
| (Don't know) |  | 2.54 |  | 2.74 |  | 2.43 |  | 2.61 |  | 2.28 |  | 2.72 |  | 2.54 | 2.54 | 2.24 |  |  |
| Mean: |  | 200 |  | 76 |  | 124 |  | 65 |  | 62 |  | 72 |  | 82 | 118 | 9 |  |  |

## Public information / signposts / public facilities

| Much better | $0.5 \%$ | 1 | $1.3 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.4 \%$ | 1 | $0.0 \%$ | 0 | $0.8 \%$ | 1 | $0.0 \%$ | 0 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Better | $10.0 \%$ | 20 | $7.9 \%$ | 6 | $11.3 \%$ | 14 | $6.2 \%$ | 4 | $11.3 \%$ | 7 | $12.5 \%$ | 9 | $6.1 \%$ | 5 | $12.7 \%$ | 15 | $11.8 \%$ | 11 |
| About the same | $63.0 \%$ | 126 | $63.2 \%$ | 48 | $62.9 \%$ | 78 | $80.0 \%$ | 52 | $61.3 \%$ | 38 | $50.0 \%$ | 36 | $65.9 \%$ | 54 | $61.0 \%$ | 72 | $62.4 \%$ | 58 |
| Worse | $10.5 \%$ | 21 | $9.2 \%$ | 7 | $11.3 \%$ | 14 | $7.7 \%$ | 5 | $9.7 \%$ | 6 | $12.5 \%$ | 9 | $12.2 \%$ | 10 | $9.3 \%$ | 11 | $8.6 \%$ | 8 |
| Much worse | $14.0 \%$ | 28 | $14.5 \%$ | 11 | $13.7 \%$ | 17 | $6.2 \%$ | 4 | $17.7 \%$ | 11 | $18.1 \%$ | 13 | $14.6 \%$ | 12 | $13.6 \%$ | 16 | $17.2 \%$ | 16 |
| (Don't know) | $2.0 \%$ | 4 | $3.9 \%$ | 3 | $0.8 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $5.6 \%$ | 4 | $1.2 \%$ | 1 | $2.5 \%$ | 3 | $0.0 \%$ | 0 |
| Mean: |  | 2.72 |  | 2.71 |  | 2.72 |  | 2.86 |  | 2.66 |  | 2.65 | 2.64 | 2.77 | 2.69 |  |  |  |
| Base: |  | 200 |  | 76 |  | 124 |  | 65 |  | 62 |  | 72 | 8 | 82 | 118 | 93 |  |  |


|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Much better | $1.0 \%$ | 2 | $0.0 \%$ | 0 | $1.6 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $2.8 \%$ | 2 | $1.2 \%$ | 1 | $0.8 \%$ | 1 | $0.0 \%$ | 0 |
| Better | $8.0 \%$ | 16 | $9.2 \%$ | 7 | $7.3 \%$ | 9 | $6.2 \%$ | 4 | $6.5 \%$ | 4 | $11.1 \%$ | 8 | $4.9 \%$ | 4 | $10.2 \%$ | 12 | $7.5 \%$ | 7 |
| About the same | $43.0 \%$ | 86 | $42.1 \%$ | 32 | $43.5 \%$ | 54 | $53.8 \%$ | 35 | $41.9 \%$ | 26 | $33.3 \%$ | 24 | $48.8 \%$ | 40 | $39.0 \%$ | 46 | $40.9 \%$ | 38 |
| Worse | $17.5 \%$ | 35 | $18.4 \%$ | 14 | $16.9 \%$ | 21 | $21.5 \%$ | 14 | $17.7 \%$ | 11 | $13.9 \%$ | 10 | $18.3 \%$ | 15 | $16.9 \%$ | 20 | $18.3 \%$ | 17 |
| Much worse | $24.0 \%$ | 48 | $22.4 \%$ | 17 | $25.0 \%$ | 31 | $10.8 \%$ | 7 | $27.4 \%$ | 17 | $33.3 \%$ | 24 | $22.0 \%$ | 18 | $25.4 \%$ | 30 | $25.8 \%$ | 24 |
| (Don't know) | $6.5 \%$ | 13 | $7.9 \%$ | 6 | $5.6 \%$ | 7 | $7.7 \%$ | 5 | $6.5 \%$ | 4 | $5.6 \%$ | 4 | $4.9 \%$ | 4 | $7.6 \%$ | 9 | $7.5 \%$ | 7 |
| Mean: |  | 2.41 |  | 2.41 |  | 2.40 |  | 2.60 |  | 2.29 |  | 2.32 | 2.42 | 2.39 | 2.33 |  |  |  |
| Base: |  | 200 | 76 | 124 |  | 65 |  | 62 |  | 72 |  | 82 | 118 | 93 |  |  |  |  |


|  | Total |  | Male |  | Female |  | 18-34 |  | 35-54 |  | $55+$ |  | ABC1 |  | C2DE |  | Car in hhold |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Day-time safety |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Much better | 2.0\% | 4 | 3.9\% | 3 | 0.8\% | 1 | 0.0\% | 0 | 3.2\% | 2 | 2.8\% | 2 | 1.2\% | 1 | 2.5\% | 3 | 3.2\% | 3 |
| Better | 21.0\% | 42 | 14.5\% | 11 | 25.0\% | 31 | 10.8\% | 7 | 19.4\% | 12 | 31.9\% | 23 | 14.6\% | 12 | 25.4\% | 30 | 22.6\% | 21 |
| About the same | 59.5\% | 119 | 63.2\% | 48 | 57.3\% | 71 | 63.1\% | 41 | 62.9\% | 39 | 54.2\% | 39 | 65.9\% | 54 | 55.1\% | 65 | 57.0\% | 53 |
| Worse | 9.5\% | 19 | 9.2\% | 7 | 9.7\% | 12 | 13.8\% | 9 | 6.5\% | 4 | 6.9\% | 5 | 8.5\% | 7 | 10.2\% | 12 | 7.5\% | 7 |
| Much worse | 4.0\% | 8 | 3.9\% | 3 | 4.0\% | 5 | 7.7\% | 5 | 1.6\% | 1 | 2.8\% | 2 | 4.9\% | 4 | 3.4\% | 4 | 5.4\% | 5 |
| (Don't know) | 4.0\% | 8 | 5.3\% | 4 | 3.2\% | 4 | 4.6\% | 3 | 6.5\% | 4 | 1.4\% | 1 | 4.9\% | 4 | 3.4\% | 4 | 4.3\% | 4 |
| Mean: |  | 3.08 |  | 3.06 |  | 3.09 |  | 2.81 |  | 3.17 |  | 3.25 |  | 2.99 |  | 3.14 |  | 3.11 |
| Base: |  | 200 |  | 76 |  | 124 |  | 65 |  | 62 |  | 72 |  | 82 |  | 118 |  | 93 |

## Evening / night safety

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Much better | $0.5 \%$ | 1 | $1.3 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.6 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.8 \%$ | 1 | $1.1 \%$ | 1 |
| Better | $4.0 \%$ | 8 | $2.6 \%$ | 2 | $4.8 \%$ | 6 | $1.5 \%$ | 1 | $3.2 \%$ | 2 | $6.9 \%$ | 5 | $0.0 \%$ | 0 | $6.8 \%$ | 8 | $4.3 \%$ | 4 |
| About the same | $36.5 \%$ | 73 | $42.1 \%$ | 32 | $33.1 \%$ | 41 | $50.8 \%$ | 33 | $33.9 \%$ | 21 | $25.0 \%$ | 18 | $43.9 \%$ | 36 | $31.4 \%$ | 37 | $35.5 \%$ | 33 |
| Worse | $10.5 \%$ | 21 | $7.9 \%$ | 6 | $12.1 \%$ | 15 | $13.8 \%$ | 9 | $6.5 \%$ | 4 | $11.1 \%$ | 8 | $8.5 \%$ | 7 | $11.9 \%$ | 14 | $7.5 \%$ | 7 |
| Much worse | $33.0 \%$ | 66 | $28.9 \%$ | 22 | $35.5 \%$ | 44 | $18.5 \%$ | 12 | $37.1 \%$ | 23 | $43.1 \%$ | 31 | $31.7 \%$ | 26 | $33.9 \%$ | 40 | $36.6 \%$ | 34 |
| (Don't know) | $15.5 \%$ | 31 | $17.1 \%$ | 13 | $14.5 \%$ | 18 | $15.4 \%$ | 10 | $17.7 \%$ | 11 | $13.9 \%$ | 10 | $15.9 \%$ | 13 | $15.3 \%$ | 18 | $15.1 \%$ | 14 |
| Mean: |  | 2.15 |  | 2.27 |  | 2.08 |  | 2.42 |  | 2.10 |  | 1.95 | 2.14 | 2.16 | 2.13 |  |  |  |
| Base: |  | 200 |  | 76 | 124 |  | 65 |  | 62 |  | 72 | 8 | 82 | 118 | 9 |  |  |  |


| Layout |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Much better | 3.5\% | 7 | 6.6\% | 5 | 1.6\% | 2 | 3.1\% | 2 | 3.2\% | 2 | 4.2\% | 3 | 2.4\% | 2 | 4.2\% | 5 | 4.3\% |  |
| Better | 21.5\% | 43 | 22.4\% | 17 | 21.0\% | 26 | 15.4\% | 10 | 19.4\% | 12 | 29.2\% | 21 | 18.3\% | 15 | 23.7\% | 28 | 25.8\% | 24 |
| About the same | 61.0\% | 122 | 56.6\% | 43 | 63.7\% | 79 | 73.8\% | 48 | 62.9\% | 39 | 47.2\% | 34 | 62.2\% | 51 | 60.2\% | 71 | 53.8\% | 50 |
| Worse | 10.0\% | 20 | 10.5\% | 8 | 9.7\% | 12 | 6.2\% | 4 | 9.7\% | 6 | 13.9\% | 10 | 13.4\% | 11 | 7.6\% | 9 | 9.7\% |  |
| Much worse | 3.0\% | 6 | 2.6\% | 2 | 3.2\% | 4 | 1.5\% | 1 | 3.2\% | 2 | 4.2\% | 3 | 1.2\% | 1 | 4.2\% | 5 | 4.3\% |  |
| (Don't know) | 1.0\% | 2 | 1.3\% | 1 | 0.8\% | 1 | 0.0\% | 0 | 1.6\% | 1 | 1.4\% | 1 | 2.4\% | 2 | 0.0\% | 0 | 2.2\% | 2 |
| Mean: |  | 3.13 |  | 3.20 |  | 3.08 |  | 3.12 |  | 3.10 |  | 3.15 |  | 3.08 |  | 3.16 |  | 3.16 |
| Base: |  | 200 |  | 76 |  | 124 |  | 65 |  | 62 |  | 72 |  | 82 |  | 118 |  | 93 |

## Public Art

Much better
Better
About the same
Worse
Much worse
(Don't know)
Mean:

Base:

| $0.5 \%$ | 1 | $0.0 \%$ | 0 | $0.8 \%$ | 1 | $0.0 \%$ | 0 | $1.6 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.8 \%$ | 1 | $1.1 \%$ | 1 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $6.0 \%$ | 12 | $7.9 \%$ | 6 | $4.8 \%$ | 6 | $1.5 \%$ | 1 | $3.2 \%$ | 2 | $12.5 \%$ | 9 | $4.9 \%$ | 4 | $6.8 \%$ | 8 | $6.5 \%$ | 6 |
| $48.5 \%$ | 97 | $55.3 \%$ | 42 | $44.4 \%$ | 55 | $70.8 \%$ | 46 | $45.2 \%$ | 28 | $30.6 \%$ | 22 | $53.7 \%$ | 44 | $44.9 \%$ | 53 | $45.2 \%$ | 42 |
| $11.0 \%$ | 22 | $11.8 \%$ | 9 | $10.5 \%$ | 13 | $9.2 \%$ | 6 | $9.7 \%$ | 6 | $13.9 \%$ | 10 | $14.6 \%$ | 12 | $8.5 \%$ | 10 | $8.6 \%$ | 8 |
| $30.0 \%$ | 60 | $23.7 \%$ | 18 | $33.9 \%$ | 42 | $16.9 \%$ | 11 | $37.1 \%$ | 23 | $36.1 \%$ | 26 | $22.0 \%$ | 18 | $35.6 \%$ | 42 | $31.2 \%$ | 29 |
| $4.0 \%$ | 8 | $1.3 \%$ | 1 | $5.6 \%$ | 7 | $1.5 \%$ | 1 | $3.2 \%$ | 2 | $6.9 \%$ | 5 | $4.9 \%$ | 4 | $3.4 \%$ | 4 | $7.5 \%$ | 7 |
|  | 2.33 |  | 2.48 |  | 2.24 |  | 2.58 |  | 2.20 |  | 2.21 |  | 2.44 | 2.26 | 2.33 |  |  |
|  | 200 |  | 76 |  | 124 |  | 65 |  | 62 |  | 72 |  | 82 |  | 118 | 93 |  |

## Environment

|  | $3.5 \%$ | 7 | $6.6 \%$ | 5 | $1.6 \%$ | 2 | $1.5 \%$ | 1 | $3.2 \%$ | 2 | $5.6 \%$ | 4 | $1.2 \%$ | 1 | $5.1 \%$ | 6 | $4.3 \%$ |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Much better | $14.0 \%$ | 28 | $13.2 \%$ | 10 | $14.5 \%$ | 18 | $9.2 \%$ | 6 | $12.9 \%$ | 8 | $19.4 \%$ | 14 | $15.9 \%$ | 13 | $12.7 \%$ | 15 | $20.4 \%$ | 19 |
| Better | $61.0 \%$ | 122 | $60.5 \%$ | 46 | $61.3 \%$ | 76 | $72.3 \%$ | 47 | $67.7 \%$ | 42 | $44.4 \%$ | 32 | $62.2 \%$ | 51 | $60.2 \%$ | 71 | $55.9 \%$ | 52 |
| About the same | $14.5 \%$ | 29 | $14.5 \%$ | 11 | $14.5 \%$ | 18 | $12.3 \%$ | 8 | $12.9 \%$ | 8 | $18.1 \%$ | 13 | $15.9 \%$ | 13 | $13.6 \%$ | 16 | $14.0 \%$ | 13 |
| Worse | $4.5 \%$ | 9 | $2.6 \%$ | 2 | $5.6 \%$ | 7 | $4.6 \%$ | 3 | $1.6 \%$ | 1 | $6.9 \%$ | 5 | $2.4 \%$ | 2 | $5.9 \%$ | 7 | $3.2 \%$ | 3 |
| Much worse | $2.5 \%$ | 5 | $2.6 \%$ | 2 | $2.4 \%$ | 3 | $0.0 \%$ | 0 | $1.6 \%$ | 1 | $5.6 \%$ | 4 | $2.4 \%$ | 2 | $2.5 \%$ | 3 | $2.2 \%$ | 2 |
| (Don't know) |  | 2.97 |  | 3.07 |  | 2.92 |  | 2.91 |  | 3.03 |  | 2.99 | 2.98 | 2.97 | 3.09 |  |  |  |
| Mean: |  | 200 |  | 76 |  | 124 |  | 65 |  | 62 |  | 72 |  | 82 | 118 | 93 |  |  |
| Base: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |


|  | Total |  | Male |  | Female |  | 18-34 |  | 35-5 |  | $55+$ |  | ABC1 |  | C2DE |  | Car in h |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Q20 What type of shops or services would you like to see more of in Redditch town centre? |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Food stores | 32.5\% | 65 | 17.1\% | 13 | 41.9\% | 52 | 24.6\% | 16 | 32.3\% | 20 | 40.3\% | 29 | 22.0\% | 18 | 39.8\% | 47 | 25.8\% | 24 |
| Department stores | 15.5\% | 31 | 13.2\% | 10 | 16.9\% | 21 | 21.5\% | 14 | 14.5\% | 9 | 11.1\% | 8 | 19.5\% | 16 | 12.7\% | 15 | 20.4\% | 19 |
| Clothing stores | 23.5\% | 47 | 19.7\% | 15 | 25.8\% | 32 | 41.5\% | 27 | 19.4\% | 12 | 11.1\% | 8 | 25.6\% | 21 | 22.0\% | 26 | 24.7\% | 23 |
| Footwear stores | 9.5\% | 19 | 10.5\% | 8 | 8.9\% | 11 | 20.0\% | 13 | 6.5\% | 4 | 2.8\% | 2 | 8.5\% | 7 | 10.2\% | 12 | 6.5\% | 6 |
| Electrical goods | 1.5\% | 3 | 1.3\% | 1 | 1.6\% | 2 | 1.5\% | 1 | 3.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 3 | 3.2\% | 3 |
| Household goods stores | 5.0\% | 10 | 3.9\% | 3 | 5.6\% | 7 | 1.5\% | 1 | 8.1\% | 5 | 5.6\% | 4 | 1.2\% | 1 | 7.6\% | 9 | 4.3\% | 4 |
| Pharmacies | 1.5\% | 3 | 0.0\% | 0 | 2.4\% | 3 | 4.6\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 3 | 1.1\% | 1 |
| Restaurants / cafes | 12.5\% | 25 | 10.5\% | 8 | 13.7\% | 17 | 15.4\% | 10 | 16.1\% | 10 | 5.6\% | 4 | 13.4\% | 11 | 11.9\% | 14 | 17.2\% | 16 |
| Drinking establishments | 7.5\% | 15 | 9.2\% | 7 | 6.5\% | 8 | 15.4\% | 10 | 4.8\% | 3 | 2.8\% | 2 | 9.8\% | 8 | 5.9\% | 7 | 3.2\% | 3 |
| Building societies | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Banks | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Solicitors | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Other | 13.5\% | 27 | 14.5\% | 11 | 12.9\% | 16 | 6.2\% | 4 | 19.4\% | 12 | 15.3\% | 11 | 14.6\% | 12 | 12.7\% | 15 | 16.1\% | 15 |
| Supermarket | 5.5\% | 11 | 3.9\% | 3 | 6.5\% | 8 | 1.5\% | 1 | 6.5\% | 4 | 8.3\% | 6 | 6.1\% | 5 | 5.1\% | 6 | 6.5\% | 6 |
| (Don't know) | 23.5\% | 47 | 31.6\% | 24 | 18.5\% | 23 | 16.9\% | 11 | 21.0\% | 13 | 31.9\% | 23 | 24.4\% | 20 | 22.9\% | 27 | 24.7\% | 23 |
| Base: |  | 200 |  | 76 |  | 124 |  | 65 |  | 62 |  | 72 |  | 82 |  | 118 |  | 93 |

## Q21 What measures do you think would improve Redditch town centre and make it more attractive?

## 1st mention

| Increased choice / range of shops | 15.0\% | 30 | 10.5\% | 8 | 17.7\% | 22 | 24.6\% | 16 | 14.5\% | 9 | 6.9\% | 5 | 18.3\% | 15 | 12.7\% | 15 | 15.1\% | 14 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| More national multiples | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  |
| Better foodstore provision | 19.5\% | 39 | 9.2\% | 7 | 25.8\% | 32 | 15.4\% | 10 | 22.6\% | 14 | 20.8\% | 15 | 15.9\% | 13 | 22.0\% | 26 | 16.1\% | 15 |
| More non-food stores | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  |
| More Independent / Specialist traders | 3.5\% | 7 | 2.6\% | 2 | 4.0\% | 5 | 0.0\% | 0 | 6.5\% | 4 | 4.2\% | 3 | 3.7\% | 3 | 3.4\% | 4 | 5.4\% |  |
| Improved street paving | 0.5\% | 1 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 1.1\% |  |
| Cheaper parking | 3.0\% | 6 | 3.9\% | 3 | 2.4\% | 3 | 3.1\% | 2 | 3.2\% | 2 | 2.8\% | 2 | 3.7\% | 3 | 2.5\% | 3 | 5.4\% |  |
| Flexible parking | 0.5\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 1.1\% |  |
| Reduce traffic congestion | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  |
| Improved public transport | 4.0\% | 8 | 5.3\% | 4 | 3.2\% | 4 | 1.5\% | 1 | 4.8\% | 3 | 4.2\% | 3 | 2.4\% | 2 | 5.1\% | 6 | 2.2\% |  |
| More entertainment / leisure facilities | 9.0\% | 18 | 10.5\% | 8 | 8.1\% | 10 | 12.3\% | 8 | 8.1\% | 5 | 6.9\% | 5 | 4.9\% | 4 | 11.9\% | 14 | 8.6\% |  |
| More quality restaurants / pavement cafes | 3.0\% | 6 | 3.9\% | 3 | 2.4\% | 3 | 6.2\% | 4 | 3.2\% | 2 | 0.0\% | 0 | 6.1\% | 5 | 0.8\% | 1 | 5.4\% |  |
| More evening activities | 0.5\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 1.1\% |  |
| More organised events e.g. street markets | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  |
| More cultural facilities | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  |
| Improved security / CCTV | 1.5\% | 3 | 2.6\% | 2 | 0.8\% | 1 | 1.5\% | 1 | 1.6\% | 1 | 1.4\% | 1 | 1.2\% | 1 | 1.7\% | 2 | 0.0\% |  |
| Improved cleanliness | 2.5\% | 5 | 5.3\% | 4 | 0.8\% | 1 | 4.6\% | 3 | 0.0\% | 0 | 2.8\% | 2 | 2.4\% | 2 | 2.5\% | 3 | 1.1\% |  |
| Greater promotion / marketing of the centre | 0.5\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 1.1\% |  |
| Public toilets | 3.5\% | 7 | 2.6\% | 2 | 4.0\% | 5 | 4.6\% | 3 | 3.2\% | 2 | 2.8\% | 2 | 4.9\% | 4 | 2.5\% | 3 | 2.2\% |  |
| Expansion of the centre | 1.5\% | 3 | 3.9\% | 3 | 0.0\% | 0 | 1.5\% | 1 | 1.6\% | 1 | 1.4\% | 1 | 1.2\% | 1 | 1.7\% | 2 | 1.1\% |  |
| Other | 12.0\% | 24 | 13.2\% | 10 | 11.3\% | 14 | 3.1\% | 2 | 8.1\% | 5 | 23.6\% | 17 | 11.0\% | 9 | 12.7\% | 15 | 11.8\% | 11 |
| Supermarket | 2.0\% | 4 | 1.3\% | 1 | 2.4\% | 3 | 3.1\% | 2 | 0.0\% | 0 | 2.8\% | 2 | 0.0\% | 0 | 3.4\% | 4 | 2.2\% |  |
| (Don't know) | 18.0\% | 36 | 23.7\% | 18 | 14.5\% | 18 | 18.5\% | 12 | 17.7\% | 11 | 18.1\% | 13 | 20.7\% | 17 | 16.1\% | 19 | 19.4\% | 18 |
| Base: |  | 200 |  | 76 |  | 124 |  | 65 |  | 62 |  | 72 |  | 82 |  | 118 |  |  |


| Total | Male | Female | $18-34$ | $35-54$ | $55+$ | ABC1 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Other mentions

| Increased choice / range of shops | 10.0\% | 20 | 6.6\% | 5 | 12.1\% | 15 | 13.8\% | 9 | 6.5\% | 4 | 9.7\% | 7 | 11.0\% | 9 | 9.3\% | 11 | 6.5\% | 6 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| More national multiples | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Better foodstore provision | 9.5\% | 19 | 6.6\% | 5 | 11.3\% | 14 | 7.7\% | 5 | 6.5\% | 4 | 13.9\% | 10 | 9.8\% | 8 | 9.3\% | 11 | 9.7\% | 9 |
| More non-food stores | 1.5\% | 3 | 2.6\% | 2 | 0.8\% | 1 | 1.5\% | 1 | 1.6\% | 1 | 1.4\% | 1 | 3.7\% | 3 | 0.0\% | 0 | 1.1\% | 1 |
| More Independent / Specialist traders | 5.5\% | 11 | 5.3\% | 4 | 5.6\% | 7 | 6.2\% | 4 | 4.8\% | 3 | 5.6\% | 4 | 4.9\% | 4 | 5.9\% | 7 | 5.4\% | 5 |
| Improved street paving | 2.0\% | 4 | 2.6\% | 2 | 1.6\% | 2 | 1.5\% | 1 | 1.6\% | 1 | 2.8\% | 2 | 0.0\% | 0 | 3.4\% | 4 | 1.1\% | 1 |
| Cheaper parking | 8.0\% | 16 | 10.5\% | 8 | 6.5\% | 8 | 6.2\% | 4 | 9.7\% | 6 | 8.3\% | 6 | 8.5\% | 7 | 7.6\% | 9 | 14.0\% | 13 |
| Flexible parking | 1.0\% | 2 | 1.3\% | 1 | 0.8\% | 1 | 1.5\% | 1 | 1.6\% | 1 | 0.0\% | 0 | 2.4\% | 2 | 0.0\% | 0 | 2.2\% | 2 |
| Reduce traffic congestion | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Improved public transport | 4.5\% | 9 | 5.3\% | 4 | 4.0\% | 5 | 3.1\% | 2 | 6.5\% | 4 | 4.2\% | 3 | 3.7\% | 3 | 5.1\% | 6 | 2.2\% | 2 |
| More entertainment / leisure facilities | 10.0\% | 20 | 6.6\% | 5 | 12.1\% | 15 | 7.7\% | 5 | 12.9\% | 8 | 9.7\% | 7 | 14.6\% | 12 | 6.8\% | 8 | 11.8\% | 11 |
| More quality restaurants / pavement cafes | 14.0\% | 28 | 14.5\% | 11 | 13.7\% | 17 | 16.9\% | 11 | 16.1\% | 10 | 8.3\% | 6 | 17.1\% | 14 | 11.9\% | 14 | 19.4\% | 18 |
| More evening activities | 10.5\% | 21 | 10.5\% | 8 | 10.5\% | 13 | 12.3\% | 8 | 12.9\% | 8 | 6.9\% | 5 | 14.6\% | 12 | 7.6\% | 9 | 11.8\% | 11 |
| More organised events e.g. street markets | 4.5\% | 9 | 5.3\% | 4 | 4.0\% | 5 | 1.5\% | 1 | 8.1\% | 5 | 4.2\% | 3 | 4.9\% | 4 | 4.2\% | 5 | 4.3\% | 4 |
| More cultural facilities | 1.5\% | 3 | 2.6\% | 2 | 0.8\% | 1 | 1.5\% | 1 | 1.6\% | 1 | 1.4\% | 1 | 2.4\% | 2 | 0.8\% | 1 | 2.2\% | 2 |
| Improved security / CCTV | 5.5\% | 11 | 9.2\% | 7 | 3.2\% | 4 | 7.7\% | 5 | 4.8\% | 3 | 4.2\% | 3 | 4.9\% | 4 | 5.9\% | 7 | 4.3\% | 4 |
| Improved cleanliness | 5.0\% | 10 | 5.3\% | 4 | 4.8\% | 6 | 3.1\% | 2 | 4.8\% | 3 | 6.9\% | 5 | 2.4\% | 2 | 6.8\% | 8 | 5.4\% | 5 |
| Greater promotion / marketing of the centre | 3.0\% | 6 | 2.6\% | 2 | 3.2\% | 4 | 4.6\% | 3 | 3.2\% | 2 | 1.4\% | 1 | 3.7\% | 3 | 2.5\% | 3 | 3.2\% | 3 |
| Public toilets | 3.5\% | 7 | 3.9\% | 3 | 3.2\% | 4 | 1.5\% | 1 | 4.8\% | 3 | 4.2\% | 3 | 2.4\% | 2 | 4.2\% | 5 | 3.2\% | 3 |
| Expansion of the centre | 1.0\% | 2 | 0.0\% | 0 | 1.6\% | 2 | 1.5\% | 1 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 1.7\% | 2 | 1.1\% | 1 |
| Other | 8.5\% | 17 | 5.3\% | 4 | 10.5\% | 13 | 3.1\% | 2 | 12.9\% | 8 | 9.7\% | 7 | 8.5\% | 7 | 8.5\% | 10 | 8.6\% | 8 |
| Supermarket | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 38.5\% | 77 | 44.7\% | 34 | 34.7\% | 43 | 33.8\% | 22 | 37.1\% | 23 | 44.4\% | 32 | 39.0\% | 32 | 38.1\% | 45 | 40.9\% | 38 |
| Base: |  | 200 |  | 76 |  | 124 |  | 65 |  | 62 |  | 72 |  | 82 |  | 118 |  | 93 |


| Increased choice / range of shops | 25.0\% | 50 | 17.1\% | 13 | 29.8\% | 37 | 38.5\% | 25 | 21.0\% | 13 | 16.7\% | 12 | 29.3\% | 24 | 22.0\% | 26 | 21.5\% | 20 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| More national multiples | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  |
| Better foodstore provision | 29.0\% | 58 | 15.8\% | 12 | 37.1\% | 46 | 23.1\% | 15 | 29.0\% | 18 | 34.7\% | 25 | 25.6\% | 21 | 31.4\% | 37 | 25.8\% | 24 |
| More non-food stores | 1.5\% | 3 | 2.6\% | 2 | 0.8\% | 1 | 1.5\% | 1 | 1.6\% | 1 | 1.4\% | 1 | 3.7\% | 3 | 0.0\% | 0 | 1.1\% |  |
| More Independent / Specialist traders | 9.0\% | 18 | 7.9\% | 6 | 9.7\% | 12 | 6.2\% | 4 | 11.3\% | 7 | 9.7\% | 7 | 8.5\% | 7 | 9.3\% | 11 | 10.8\% | 10 |
| Improved street paving | 2.5\% | 5 | 3.9\% | 3 | 1.6\% | 2 | 1.5\% | 1 | 3.2\% | 2 | 2.8\% | 2 | 1.2\% | 1 | 3.4\% | 4 | 2.2\% |  |
| Cheaper parking | 11.0\% | 22 | 14.5\% | 11 | 8.9\% | 11 | 9.2\% | 6 | 12.9\% | 8 | 11.1\% | 8 | 12.2\% | 10 | 10.2\% | 12 | 19.4\% | 18 |
| Flexible parking | 1.5\% | 3 | 1.3\% | 1 | 1.6\% | 2 | 1.5\% | 1 | 3.2\% | 2 | 0.0\% | 0 | 3.7\% | 3 | 0.0\% | 0 | 3.2\% |  |
| Reduce traffic congestion | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  |
| Improved public transport | 7.5\% | 15 | 9.2\% | 7 | 6.5\% | 8 | 4.6\% | 3 | 8.1\% | 5 | 8.3\% | 6 | 4.9\% | 4 | 9.3\% | 11 | 3.2\% |  |
| More entertainment / leisure facilities | 19.0\% | 38 | 17.1\% | 13 | 20.2\% | 25 | 20.0\% | 13 | 21.0\% | 13 | 16.7\% | 12 | 19.5\% | 16 | 18.6\% | 22 | 20.4\% | 19 |
| More quality restaurants / pavement cafes | 17.0\% | 34 | 18.4\% | 14 | 16.1\% | 20 | 23.1\% | 15 | 19.4\% | 12 | 8.3\% | 6 | 23.2\% | 19 | 12.7\% | 15 | 24.7\% | 23 |
| More evening activities | 11.0\% | 22 | 10.5\% | 8 | 11.3\% | 14 | 12.3\% | 8 | 14.5\% | 9 | 6.9\% | 5 | 15.9\% | 13 | 7.6\% | 9 | 12.9\% | 12 |
| More organised events e.g. street markets | 4.5\% | 9 | 5.3\% | 4 | 4.0\% | 5 | 1.5\% | 1 | 8.1\% | 5 | 4.2\% | 3 | 4.9\% | 4 | 4.2\% | 5 | 4.3\% |  |
| More cultural facilities | 1.5\% | 3 | 2.6\% | 2 | 0.8\% | 1 | 1.5\% | 1 | 1.6\% | 1 | 1.4\% | 1 | 2.4\% | 2 | 0.8\% | 1 | 2.2\% |  |
| Improved security / CCTV | 6.5\% | 13 | 10.5\% | 8 | 4.0\% | 5 | 9.2\% |  | 4.8\% | 3 | 5.6\% | 4 | 6.1\% | 5 | 6.8\% | 8 | 4.3\% |  |
| Improved cleanliness | 7.5\% | 15 | 10.5\% | 8 | 5.6\% | 7 | 7.7\% | 5 | 4.8\% | 3 | 9.7\% | 7 | 4.9\% | 4 | 9.3\% | 11 | 6.5\% |  |
| Greater promotion / marketing of the centre | 3.5\% | 7 | 2.6\% | 2 | 4.0\% | 5 | 4.6\% | 3 | 3.2\% | 2 | 2.8\% | 2 | 3.7\% | 3 | 3.4\% | 4 | 4.3\% |  |
| Public toilets | 7.0\% | 14 | 6.6\% | 5 | 7.3\% | 9 | 6.2\% | 4 | 8.1\% | 5 | 6.9\% | 5 | 7.3\% | 6 | 6.8\% | 8 | 5.4\% |  |
| Expansion of the centre | 2.5\% | 5 | 3.9\% | 3 | 1.6\% | 2 | 3.1\% | 2 | 1.6\% | 1 | 2.8\% | 2 | 1.2\% | 1 | 3.4\% | 4 | 2.2\% |  |
| Other | 19.5\% | 39 | 18.4\% | 14 | 20.2\% | 25 | 6.2\% | 4 | 21.0\% | 13 | 30.6\% | 22 | 18.3\% | 15 | 20.3\% | 24 | 20.4\% | 19 |
| Supermarket | 2.0\% | 4 | 1.3\% | 1 | 2.4\% | 3 | 3.1\% | 2 | 0.0\% | 0 | 2.8\% | 2 | 0.0\% | 0 | 3.4\% | 4 | 2.2\% |  |
| Base: |  | 200 |  | 76 |  | 124 |  | 65 |  | 62 |  | 72 |  | 82 |  | 118 |  | 93 |

GEN Gender:

| Male | $38.0 \%$ | 76 | $100.0 \%$ | 76 | $0.0 \%$ | 0 | $41.5 \%$ | 27 | $25.8 \%$ | 16 | $44.4 \%$ | 32 | $39.0 \%$ | 32 | $37.3 \%$ | 44 | $37.6 \%$ |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Female | $62.0 \%$ | 124 | $0.0 \%$ | 0 | $100.0 \%$ | 124 | $58.5 \%$ | 38 | $74.2 \%$ | 46 | $55.6 \%$ | 40 | $61.0 \%$ | 50 | $62.7 \%$ | 74 | $62.4 \%$ |
| Base: |  | 200 |  | 76 | 124 |  | 65 |  | 62 |  | 72 |  | 82 |  | 118 |  | 93 |


| Total | Male | Female | $18-34$ | $35-54$ | $55+$ | ABC1 | C2DE | Car in hhold |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

AGE Age Group:

| 18-24 years | 17.5\% | 35 | 23.7\% | 18 | 13.7\% | 17 | 53.8\% | 35 | 0.0\% | 0 | 0.0\% | 0 | 20.7\% | 17 | 15.3\% | 18 | 5.4\% | 5 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $25-34$ years | 15.0\% | 30 | 11.8\% | 9 | 16.9\% | 21 | 46.2\% | 30 | 0.0\% | 0 | 0.0\% | 0 | 22.0\% | 18 | 10.2\% | 12 | 20.4\% | 19 |
| $35-44$ years | 13.0\% | 26 | 9.2\% | 7 | 15.3\% | 19 | 0.0\% | 0 | 41.9\% | 26 | 0.0\% | 0 | 14.6\% | 12 | 11.9\% | 14 | 21.5\% | 20 |
| $45-54$ years | 18.0\% | 36 | 11.8\% | 9 | 21.8\% | 27 | 0.0\% | 0 | 58.1\% | 36 | 0.0\% | 0 | 18.3\% | 15 | 17.8\% | 21 | 25.8\% | 24 |
| $55-64$ years | 15.0\% | 30 | 13.2\% | 10 | 16.1\% | 20 | 0.0\% | 0 | 0.0\% | 0 | 41.7\% | 30 | 12.2\% | 10 | 16.9\% | 20 | 15.1\% | 14 |
| $65+$ years | 21.0\% | 42 | 28.9\% | 22 | 16.1\% | 20 | 0.0\% | 0 | 0.0\% | 0 | 58.3\% | 42 | 12.2\% | 10 | 27.1\% | 32 | 11.8\% | 11 |
| (Refused) | 0.5\% | 1 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 |
| Base: |  | 200 |  | 76 |  | 124 |  | 65 |  | 62 |  | 72 |  | 82 |  | 118 |  | 93 |

SEG Occupation of Chief Wage Earner:

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| AB | $9.0 \%$ | 18 | $6.6 \%$ | 5 | $10.5 \%$ | 13 | $6.2 \%$ | 4 | $11.3 \%$ | 7 | $9.7 \%$ | 7 | $22.0 \%$ | 18 | $0.0 \%$ | 0 | $16.1 \%$ | 15 |
| C1 | $32.0 \%$ | 64 | $35.5 \%$ | 27 | $29.8 \%$ | 37 | $47.7 \%$ | 31 | $32.3 \%$ | 20 | $18.1 \%$ | 13 | $78.0 \%$ | 64 | $0.0 \%$ | 0 | $37.6 \%$ | 35 |
| C2 | $20.5 \%$ | 41 | $19.7 \%$ | 15 | $21.0 \%$ | 26 | $10.8 \%$ | 7 | $29.0 \%$ | 18 | $22.2 \%$ | 16 | $0.0 \%$ | 0 | $34.7 \%$ | 41 | $28.0 \%$ | 26 |
| DE | $38.5 \%$ | 77 | $38.2 \%$ | 29 | $38.7 \%$ | 48 | $35.4 \%$ | 23 | $27.4 \%$ | 17 | $50.0 \%$ | 36 | $0.0 \%$ | 0 | $65.3 \%$ | 77 | $18.3 \%$ | 17 |
| Base: |  | 200 |  | 76 |  | 124 |  | 65 |  | 62 |  | 72 |  | 82 |  | 118 |  | 93 |

TIM Time of Interview:
$09: 00-12: 00$
$12.01-14.00$
$14.01-17.00$
Base:
DAT Date of Interview:

| Monday | $12.5 \%$ | 25 | $17.1 \%$ | 13 | $9.7 \%$ | 12 | $7.7 \%$ | 5 | $12.9 \%$ | 8 | $16.7 \%$ | 12 | $11.0 \%$ | 9 | $13.6 \%$ | 16 | $14.0 \%$ | 13 |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Tuesday | $12.5 \%$ | 25 | $9.2 \%$ | 7 | $14.5 \%$ | 18 | $4.6 \%$ | 3 | $11.3 \%$ | 7 | $20.8 \%$ | 15 | $14.6 \%$ | 12 | $11.0 \%$ | 13 | $11.8 \%$ | 11 |  |  |  |  |  |  |
| Wednesday | $13.0 \%$ | 26 | $14.5 \%$ | 11 | $12.1 \%$ | 15 | $23.1 \%$ | 15 | $8.1 \%$ | 5 | $8.3 \%$ | 6 | $13.4 \%$ | 11 | $12.7 \%$ | 15 | $7.5 \%$ | 7 |  |  |  |  |  |  |
| Thursday | $12.5 \%$ | 25 | $13.2 \%$ | 10 | $12.1 \%$ | 15 | $18.5 \%$ | 12 | $9.7 \%$ | 6 | $8.3 \%$ | 6 | $17.1 \%$ | 14 | $9.3 \%$ | 11 | $10.8 \%$ | 10 |  |  |  |  |  |  |
| Friday | $25.0 \%$ | 50 | $23.7 \%$ | 18 | $25.8 \%$ | 32 | $20.0 \%$ | 13 | $32.3 \%$ | 20 | $23.6 \%$ | 17 | $26.8 \%$ | 22 | $23.7 \%$ | 28 | $33.3 \%$ | 31 |  |  |  |  |  |  |
| Saturday | $24.5 \%$ | 49 | $22.4 \%$ | 17 | $25.8 \%$ | 32 | $26.2 \%$ | 17 | $25.8 \%$ | 16 | $22.2 \%$ | 16 | $17.1 \%$ | 14 | $29.7 \%$ | 35 | $22.6 \%$ | 21 |  |  |  |  |  |  |
| Base: |  | 200 |  | 76 |  | 124 |  | 65 |  | 62 |  | 72 |  | 82 | 118 |  | 93 |  |  |  |  |  |  |  |
| LOC Location of Interview: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |



|  | Total |  | Male |  | Female |  | 18-34 |  | 35-54 |  | $55+$ |  | ABC1 |  | C2DE |  | Car in hhold |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| PC Postcode |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| B1 2 | 0.5\% | 1 | 1.3\% | 1 | 0.0\% | 0 | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 1.1\% | 1 |
| B11 4 | 0.5\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 |
| B14 6 | 0.5\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 1.1\% | 1 |
| B16 0 | 0.5\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| B20 1 | 0.5\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 1.1\% | 1 |
| B23 5 | 0.5\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 1.1\% | 1 |
| B24 9 | 0.5\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 1.1\% | 1 |
| B28 0 | 0.5\% | 1 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 1.1\% | 1 |
| B31 3 | 0.5\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 1.1\% | 1 |
| B33 9 | 0.5\% | 1 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 1.1\% | 1 |
| B37 6 | 0.5\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| B38 9 | 0.5\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 1.1\% | 1 |
| B44 0 | 1.0\% | 2 | 2.6\% | 2 | 0.0\% | 0 | 1.5\% | 1 | 1.6\% | 1 | 0.0\% | 0 | 2.4\% | 2 | 0.0\% | 0 | 2.2\% | 2 |
| B44 9 | 0.5\% | 1 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| B45 8 | 1.0\% | 2 | 0.0\% | 0 | 1.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 2.8\% | 2 | 0.0\% | 0 | 1.7\% | 2 | 2.2\% | 2 |
| B45 9 | 0.5\% | 1 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 1.1\% | 1 |
| B47 | 0.5\% | 1 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 |
| B47 6 | 0.5\% | 1 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 |
| B48 7 | 2.5\% | 5 | 0.0\% | 0 | 4.0\% | 5 | 3.1\% | 2 | 3.2\% | 2 | 1.4\% | 1 | 3.7\% | 3 | 1.7\% | 2 | 4.3\% | 4 |
| B49 5 | 0.5\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 1.1\% | 1 |
| B60 0 | 0.5\% | 1 | 1.3\% | 1 | 0.0\% | 0 | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| B60 3 | 1.0\% | 2 | 0.0\% | 0 | 1.6\% | 2 | 1.5\% | 1 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 2 | 1.1\% |  |
| B63 1 | 0.5\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 1.1\% | 1 |
| B63 2 | 0.5\% | 1 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 |
| B66 4 | 0.5\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| B80 7 | 0.5\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| B90 3 | 0.5\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 1.1\% | 1 |
| B96 6 | 2.0\% | 4 | 3.9\% | 3 | 0.8\% | 1 | 1.5\% | 1 | 0.0\% | 0 | 4.2\% | 3 | 1.2\% | 1 | 2.5\% | 3 | 2.2\% | 2 |
| B97 | 1.0\% | 2 | 1.3\% | 1 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.8\% | 2 | 0.0\% | 0 | 1.7\% | 2 | 0.0\% | 0 |
| B97 4 | 3.0\% | 6 | 5.3\% | 4 | 1.6\% | 2 | 1.5\% | 1 | 4.8\% | 3 | 2.8\% | 2 | 3.7\% | 3 | 2.5\% | 3 | 2.2\% | 2 |
| B97 5 | 6.0\% | 12 | 6.6\% | 5 | 5.6\% | 7 | 9.2\% | 6 | 4.8\% | 3 | 4.2\% | 3 | 11.0\% | 9 | 2.5\% | 3 | 6.5\% | 6 |
| B97 6 | 7.0\% | 14 | 6.6\% | 5 | 7.3\% | 9 | 1.5\% | 1 | 3.2\% | 2 | 15.3\% | 11 | 1.2\% | 1 | 11.0\% | 13 | 1.1\% | 1 |
| B97 9 | 0.5\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 |
| B98 | 1.0\% | 2 | 1.3\% | 1 | 0.8\% | 1 | 0.0\% | 0 | 1.6\% | 1 | 1.4\% | 1 | 0.0\% | 0 | 1.7\% | 2 | 2.2\% | 2 |
| B98 0 | 15.5\% | 31 | 7.9\% | 6 | 20.2\% | 25 | 20.0\% | 13 | 19.4\% | 12 | 8.3\% | 6 | 17.1\% | 14 | 14.4\% | 17 | 17.2\% | 16 |
| B98 7 | 15.0\% | 30 | 10.5\% | 8 | 17.7\% | 22 | 10.8\% | 7 | 16.1\% | 10 | 18.1\% | 13 | 7.3\% | 6 | 20.3\% | 24 | 12.9\% | 12 |
| B98 8 | 8.0\% | 16 | 10.5\% | 8 | 6.5\% | 8 | 9.2\% | 6 | 9.7\% | 6 | 5.6\% | 4 | 8.5\% | 7 | 7.6\% | 9 | 6.5\% | 6 |
| B98 9 | 6.0\% | 12 | 7.9\% | 6 | 4.8\% | 6 | 12.3\% | 8 | 3.2\% | 2 | 2.8\% | 2 | 4.9\% | 4 | 6.8\% | 8 | 8.6\% | 8 |
| Blank | 10.0\% | 20 | 18.4\% | 14 | 4.8\% | 6 | 10.8\% | 7 | 8.1\% | 5 | 9.7\% | 7 | 12.2\% | 10 | 8.5\% | 10 | 6.5\% | 6 |
| DE72 3 | 0.5\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| DY10 3 | 0.5\% | 1 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 |
| DY13 0 | 1.0\% | 2 | 0.0\% | 0 | 1.6\% | 2 | 0.0\% | 0 | 1.6\% | 1 | 1.4\% | 1 | 1.2\% | 1 | 0.8\% | 1 | 1.1\% | 1 |
| DY13 8 | 1.0\% | 2 | 0.0\% | 0 | 1.6\% | 2 | 0.0\% | 0 | 1.6\% | 1 | 1.4\% | 1 | 1.2\% | 1 | 0.8\% | 1 | 1.1\% | 1 |
| DY13 9 | 0.5\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 1.1\% | 1 |
| LE16 9 | 0.5\% | 1 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 1.1\% | 1 |
| LE3 1 | 0.5\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 1.1\% | 1 |
| SE20 7 | 0.5\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 1.1\% | 1 |
| TF3 1 | 0.5\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 1.1\% | 1 |
| WR10 2 | 0.5\% | 1 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 1.2\% | 1 | 0.0\% | 0 | 1.1\% | 1 |
| WR11 1 | 0.5\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 1.1\% | 1 |
| WR118 | 0.5\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 |
| WR9 7 | 0.5\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 1.2\% | 1 | 0.0\% | 0 | 1.1\% | 1 |
| WR9 8 | 0.5\% | 1 | 1.3\% | 1 | 0.0\% | 0 | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Base: |  | 200 |  | 76 |  | 124 |  | 65 |  | 62 |  | 72 |  | 82 |  | 118 |  | 93 |

## Other Responses

## Redditch In Street Survey 'Other' responses

How did you travel to the Redditch town centre today?

Disabled scooter

Total

Where did you park today ?

## Aldi

1
Apollo $2000 \quad 1$
Car park $6 \quad 1$
Church 1
Church and property 1
Ivor Road 1
Private car park 1
School car park 1
Train station 1
Vicarage Road 1
Works car park 1

Total
11

Did you travel to the town centre directly from home, work or elsewhere?

Aldi
1
Bromsgrove
1
Tesco

Total
3

What is the main reason why you are in Redditch town centre today?

Q10 What else do you intend to do whilst in Redditch town centre today ?
Church 2

Boots 1
Buy plants 1
Council 1
Hairdressers 1
See wife 1

Total
7

Q13 Which store will you visit / have you visited ?
Market ..... 2
Sainsbury's ..... 2
Asda ..... 1
Convenience store ..... 1
Marks and Spencer ..... 1
Wilkinsons, Poundland and Boots ..... 1
Total ..... 8
Q15 Which store did you visit last visit for your main food and grocery shopping in Redditch?
Market ..... 1
Tesco, South East, Crabbs Cross ..... 1
Total ..... 2
Q16 Why did you choose to do your last main food and grocery shopping elsewhere rather than in Redditch?
Bigger store1
I only food shop on the internet ..... 1
I use the market ..... 1
Nowhere to shop for food here ..... 1
Tesco are greedy ..... 1
Total ..... 5
A butchers, and fresh fish ..... 1
A Co-Op ..... 1
Baby and children ..... 1
Bargain shops ..... 1
Better bus service during the evening ..... 1
Better market ..... 1
Better outside market ..... 1
Car parking ..... 1
DIY stores ..... 1
Dry cleaners ..... 1
Evening events ..... 1
Evening facilities ..... 1
More for teenagers to do ..... 1
Furniture store ..... 1
Men's shops ..... 1
Mobility shop ..... 1
Model shops ..... 1
More bins ..... 1
More individual shops in market area ..... 1
Pet shop ..... 1
Record shop ..... 1
Ring road ..... 1
Shops for larger women ..... 1
Shops selling different goods, all the same ..... 1
Top Shop ..... 1
Toy shop, more charity shops ..... 1
Young kids throwing rubbish ..... 1
Total27

Q21 What measures do you think would improve Redditch town centre and make it more attractive? $1^{\text {st }}$ mention
Better market ..... 2
Bring back Tesco ..... 2
A smoking area ..... 1
Area outside precinct could be improved ..... 1
Better image ..... 1
Better shops ..... 1
Bowling alley ..... 1
Car parking for the theatre to be improved ..... 1
Christmas lights ..... 1
Church open ..... 1
Everything is inside shopping centre there is no High ..... 1
Street
Focal points1
Food shops ..... 1
Green spaces ..... 1
Layout ..... 1
Mobility shop ..... 1
More information in the bus station ..... 1
Nowhere to park for theatre, parking is generally poor ..... 1
Reduce parking prices at hospitals ..... 1
Ring road is confusing ..... 1
Start again and rebuild it ..... 1
Train passes for elderly ..... 1
Total ..... 24

Q21 What measures do you think would improve Redditch town centre and make it more attractive? Other mentions?
Bigger market ..... 1
Children's shops ..... 1
Clothes shops ..... 1
Easier to get on buses, proper steps for disabled ..... 1
Hobby shops, and there's too many cafes ..... 1
Indoor market ..... 1
KFC ..... 1
Look on the High Street, have not done anything to it ..... 1
Market food hall ..... 1
More food stores ..... 1
More for teenagers ..... 1
Outside entertainment ..... 1
Proper supermarkets, too many clothes and phone shops ..... 1
Stopping zone for shopping at the back ..... 1
Supermarket ..... 1
Swimming pool and skate park ..... 1
Theatre parking ..... 1
Total ..... 17

## Sample Questionnaire

InTRODUCTION: Good morning / afternoon, I am ...... from NEMS market research, an independent market research company. I am conducting a survey into the shopping behaviours of people using Redditch town centre, to assist in planning for future improvements to the centre. May I ask you a few questions? It should take no longer than 5 minutes.

$$
\text { ASK ALL: SHOWCARD ' } \mathrm{X} \text { ' }
$$

Q.A. Do you or any members of your family work in any of these occupations:

Market Research, Retail.
IF 'YES' - CLOSE INTERVIEW, DO NOT COUNT AS INTERVIEW.
IF 'NONE OF THESE' - GO TO Q. 1.

|  | ASK ALL: |  |  |
| :---: | :---: | :---: | :---: |
| Q. 1 | Do you normally have regular access to a car for personal use during the day ? ONE ANSWER ONLY. DO NOT PROMPT |  |  |
|  | ASK ALL: |  |  |
| Q. 2 | Do you normally have regular access to a car for personal use during the evening / night ONE ANSWER ONLY. DO NOT PROMPT |  |  |
|  |  | Day (Q.1) | Night (Q.2) |
|  |  | (1) | (2) |
|  | Yes | 1 | 1 |
|  | No | 2 | 2 |


| Q. 3 | ASK ALL: |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | How did you travel to the Redditch town centre today? ONE ANSWER ONLY. DO NOT PROMPT |  |  |  |  |
|  |  |  |  | ( 3 ) |  |
|  |  |  | Bicycle | 1 | GO TO Q. 6 |
|  |  |  | Train | 2 | GO TO Q. 6 |
|  |  |  | Bus, minibus or coach | 3 | GO TO Q. 6 |
|  |  |  | Motorcycle, scooter or moped | 4 | GO TO Q. 6 |
|  |  |  | On foot | 5 | GO TO Q. 6 |
|  |  |  | Driving a car / van | 6 | GO TO Q. 4 |
|  |  |  | Passenger in a car or van | 7 | GO TO Q. 4 |
|  |  |  | Taxi / minicab | 8 | GO TO Q. 6 |
|  |  |  | Other (PLEASE WRITE IN) | 9 | GO TO Q. 6 |

ASK THOSE WHO ‘*ARRIVED BY CAR’ AT Q.3, OTHERS GO TO Q.6:
Q. 4 Where did you park today?

ONE ANSWER ONLY. DO NOT PROMPT

|  | ( 4 ) |  |
| :--- | :---: | :---: |
| NCP Redditch Station Car Park, Bromsgrove Road, Redditch | 1 | GO TO Q.5 |
| Car Park 1, Plymouth Road (Multi-storey) | 2 | GO TO Q.5 |
| Car Park 2, Access 2 (Multi-Storey) | 3 | GO TO Q.5 |
| Car Park 3, Access 3 (Multi-Storey) | 4 | GO TO Q.5 |
| Car Park 4, Access 4 (Multi-Storey) | 5 | GO TO Q.5 |
| Car Park 7, Off Church Street (Multi-Storey, short-stay only) | 6 | GO TO Q.5 |
| Quadrant Car Park, Access 1 | 7 | GO TO Q.5 |
| On-street | 8 | GO TO Q.5 |
| Other (PLEASE WRITE IN) | 9 | GO TO Q.5 |


| (Don't know / can't remember) | A | GO TO Q. 5 |
| :--- | :--- | :--- |
| (Dropped off - didn't park) | B | GO TO Q. 6 |

[^0]ASK ALL:
Q. 6 How long did your journey to the local area take ?

ONE ANSWER ONLY. DO NOT PROMPT

|  | $(6)$ |
| :--- | :---: |
| $0-5$ minutes | 1 |
| $6-10$ minutes | 2 |
| $11-15$ minutes | 3 |
| $16-20$ minutes | 4 |
| Over 20 minutes | 6 |


| Q. 7 | ASK ALL: <br> Did you travel to the town centre directly from home, work or elsewhere? ONE ANSWER ONLY. DO NOT PROMPT | ( 7 ) |  |
| :---: | :---: | :---: | :---: |
|  |  |  |  |
|  |  |  |  |
|  | Home | 1 | GO TO Q. 8 |
|  | Work | 2 | GO TO Q. 8 |
|  | On holiday | 3 | GO TO Q. 9 |
|  | Elsewhere (PLEASE WRITE IN) | 4 | GO TO Q. 8 |
|  | (Refused) | 5 | GO TO Q. 8 |

## ASK THOSE WHO DID NOT SAY 'ON HOLIDAY’ AT Q.7, OTHERS GO TO Q.9:

Q. 8 In terms of your visit to the town centre, do you live in Redditch, work in Redditch or are you a visitor to the area? CAN BE MULTI-CODED
Live in Redditch 1

Work in Redditch 2
Visiting Redditch 3

## ASK ALL: SHOWCARD 'A'

Q. 9 What is the main reason why you are in Redditch town centre today ?

ONE ANSWER ONLY.
ASK ALL: SHOWCARD 'A'
Q. 10 What else do you intend to do whilst in Redditch town centre today ? CODE UP TO THREE RESPONSES.

|  | Main <br> Reason <br> Q.9 | Other <br> Reasons <br> Q.10 |
| :--- | :---: | :---: |
|  | $(9)$ | $(10)$ |
| Food and grocery shopping | 1 |  |
| Clothes / shoes shopping | 2 | 2 |
| Electrical goods shopping | 3 | 3 |
| Stationers / newsagents | 4 | 4 |
| Furniture / carpet | 5 | 5 |
| Jewellery / gift shops | 6 | 6 |
| Chemist | 7 | 7 |
| Market | 8 | 8 |
| Library | 9 | 9 |
| Public offices | A | A |
| Bank / Building Society / Post Office | B | B |
| Doctor / dentist | C | C |
| Café / restaurant / pub | D | D |
| Work / School / College | E | E |
| Social / leisure activities | F | F |
| Other (PLEASE WRITE IN) | G | G |
|  |  |  |
| (No other activities / reason) | - | H |

## ASK ALL

Q. 11 How long do you think you will stay in Redditch town centre today ?

ONE ANSWER ONLY. DO NOT PROMPT

| Up to half an hour | $(11)$ |
| :--- | :---: |
| Up to two hours | 1 |
| Half the day | 2 |
| All day | 3 |
| (Don't know) | 5 |

ASK ALL:
Q. 12 Will you buy your food and grocery goods, that is undertake your main food shop, whilst in Redditch today? ONE ANSWER ONLY. DO NOT PROMPT

|  | $(12)$ |  |
| :--- | :---: | :---: |
| Yes | 1 | GO TO Q.13 |
| No | 2 | GO TO Q.14 |
| (Don't know) | 3 | GO TO Q.14 |


| Q. 13 | ASK THOSE WHO SAID 'YES' AT Q.12, OTHERS GO TO Q.14: |  |
| :---: | :---: | :---: |
|  | Which store will you visit / have you visited ? |  |
|  | ONE ANSWER ONLY. DO NOT PROMPT |  |
|  |  | (13) |
|  | Aldi - Trescott Road, Redditch, B98 7AH | 1 |
|  | Budgens Supermarket - Brooklyn Garage, Battens Drive, Redditch | 2 |
|  | Church Green Convenience Store - 7a, Church Green West, Redditch | 3 |
|  | Co-op Foodstores - 430, Evesham Rd, Crabbs Cross, Redditch | 4 |
|  | Cost Cutters - 31, Woodrow Centre, Redditch | 5 |
|  | Farmfoods Freezer Centre - 1-3, Dev.1, Kingfisher Shopping Centre | 6 |
|  | Gentry's Store Ltd - 5 \& 7, Farm Rd, Lakeside, Redditch | 7 |
|  | Iceland - Unit 4, Ipsley Street, Smallwood, Redditch | 8 |
|  | Lidl - Redditch Ringway, The Quadrant, Redditch | 9 |
|  | Londis Store - 2, Furze Lane, Winyates Green, Redditch | A |
|  | Market (Outdoor) - Redditch Town Centre | B |
|  | Marks and Spencers - 9 Walford Walk, Redditch, Worcs, B974HJ | C |
|  | Morrisons - Warwick Highway, Redditch, B98 0SW | D |
|  | Sian Stores - 73, Poplar Rd, Redditch | E |
|  | Spar Stores Batchley - 193, Batchley Rd, Redditch, B97 6JB | F |
|  | Tesco Express - Lodge Park Express, Lodge Park, Redditch | G |
|  | Tesco Extra - Redditch Extra, Oakenshaw, Redditch | H |
|  | Tesco - Coldfield Drive, Redditch | I |
|  | Other (PLEASE WRITE IN) | J |
|  | (Don't know / varies) | K |

ASK ALL:
Q. 14 When you last did your main food and grocery shopping, was it in Redditch?

ONE ANSWER ONLY. DO NOT PROMPT

|  | $(14)$ |  |
| :--- | :---: | :---: |
| Yes | 1 | GO TO Q. 15 |
| No | 2 | GO TO Q. 16 |
| (Don't know) | 3 | GO TO Q. 16 |

IF 'YES' AT Q. 14 ASK Q. 15 , OTHERS GO TO Q. 16
Q. 15 Which store did you visit last visit for your main food and grocery shopping in Redditch ?

ONE ANSWER ONLY. DO NOT PROMPT

|  | (15 ) |  |
| :--- | :---: | :---: |
| Aldi - Trescott Road, Redditch, B98 7AH | 1 | GO TO Q.16 |
| Budgens Supermarket - Brooklyn Garage, Battens Drive, Redditch | 2 | GO TO Q.16 |
| Church Green Convenience Store - 7a, Church Green West, Redditch | 3 | GO TO Q.16 |
| Co-p Foodstores - 430, Evesham Rd, Crabbs Cross, Redditch | 4 | GO TO Q.16 |
| Cost Cutters - 31, Woodrow Centre, Redditch | 5 | GO TO Q.16 |
| Farmfoods Freezer Centre - 1-3, Dev.1, Kingfisher Shopping Centre | 6 | GO TO Q.16 |
| Gentry's Store Ltd - 5 \& 7, Farm Rd, Lakeside, Redditch | 7 | GO TO Q.16 |
| Iceland - Unit 4, Ipsley Street, Smallwood, Redditch | 8 | GO TO Q.16 |
| Lidl - Redditch Ringway, The Quadrant, Redditch | 9 | GO TO Q.16 |
| Londis Store - 2, Furze Lane, Winyates Green, Redditch | A | GO TO Q.16 |
| Market (Outdoor) - Redditch Town Centre | B | GO TO Q.16 |
| Marks and Spencers - 9 Walford Walk, Redditch, Worcs, B97 4HJ | C | GO TO Q.16 |
| Morrisons - Warwick Highway, Redditch, B98 0SW | D | GO TO Q.16 |
| Sian Stores - 73, Poplar Rd, Redditch | E | GO TO Q.16 |
| Spar Stores Batchley - 193, Batchley Rd, Redditch, B97 6JB | F | GO TO Q.16 |
| Tesco Express - Lodge Park Express, Lodge Park, Redditch | G | GO TO Q.16 |
| Tesco Extra - Redditch Extra, Oakenshaw, Redditch | H | GO TO Q.16 |
| Tesco - Coldfield Drive, Redditch | I | GO TO Q.16 |
| Other (PLEASE WRITE IN) | J | GO TO Q.16 |
|  |  |  |
| (Don't know / varies) | K | GO TO Q.16 |

Q. 16 Why did you choose to do your last main food and grocery shopping elsewhere rather than in Redditch? CAN BE MULTI CODED. PROBE FULLY. What else?

|  | $(16)$ |
| :--- | :---: |
| Nearer to home | 1 |
| Nearer to work | 2 |
| Poor accessibility to Redditch | 3 |
| Choice of food goods available | 4 |
| Choice of shops selling food goods | 5 |
| Quality of food goods available | 6 |
| Quality of shops selling food goods | 7 |
| Choice of shops nearby selling non-food goods | 8 |
| Provision of services nearby, such as banks / financial services | 9 |
| Provision of leisure services nearby | A |
| Shopping environment | B |
| Cleanliness | C |
| Car parking provision | D |
| Car parking prices | E |
| Accessibility by public transport | F |
| Public information, signposts, public facilities | G |
| Entertainment / events | H |
| Safety (during the day) | I |
| Safety (during the night) | J |
| Other (PLEASE WRITE IN) | K |
| (Don't know / no reason) |  |

## ASK ALL: SHOWCARD 'B'

Q. 17 Thinking about the town centre of Redditch, which of these statements would you say best describes how frequently you visit the centre compared with five years ago? ONE ANSWER ONLY.

|  | $(17)$ |
| :--- | :---: |
| Much more frequently than before | 1 |
| More frequently than before | 2 |
| About as frequently | 3 |
| Less frequently than before | 4 |
| Much less frequently than before | 6 |
| Didn't visit five years ago | 7 |
| This is my first visit | 8 |
| (Don't know) |  |

## ASK ALL

Q. 18 If you visit the town centre during the evening / night, how long do you typically spend here? ONE ANSWER ONLY. DO NOT PROMPT

| Up to 1 hour | $(18)$ |
| :--- | :---: |
| 1 to 2 hours | 1 |
| 2 to 4 hours | 2 |
| Over 4 hours | 3 |
| Don't visit in the evening | 4 |
| (Don't know / varies) | 6 |

Q. 19 Comparing Redditch town centre with other centres, how does it compare on the following aspects ?

READ OUT STATEMENTS. CODE ONE RESPONSE PER STATEMENT.

|  | Much better ( 19 ) | Better $\text { ( } 20 \text { ) }$ | About the same (21) | Worse $\text { ( } 22 \text { ) }$ | Much worse ( 23 ) | (Don't <br> know) <br> (24) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Choice of shops | 1 | 1 | 1 | 1 | 1 | 1 |
| Quality of shops | 2 | 2 | 2 | 2 | 2 | 2 |
| Range of services such as banks and other financial services | 3 | 3 | 3 | 3 | 3 | 3 |
| Range and choice of pubs / restaurants | 4 | 4 | 4 | 4 | 4 | 4 |
| Leisure facilities | 5 | 5 | 5 | 5 | 5 | 5 |
| Shopping environment | 6 | 6 | 6 | 6 | 6 | 6 |
| Cleanliness | 7 | 7 | 7 | 7 | 7 | 7 |
| Car parking provision | 8 | 8 | 8 | 8 | 8 | 8 |
| Car parking prices | 9 | 9 | 9 | 9 | 9 | 9 |
| Accessibility by public transport | A | A | A | A | A | A |
| Public information / signposts / public facilities | B | B | B | B | B | B |
| Entertainment / events / performances | C | C | C | C | C | C |
| Day-time safety | D | D | D | D | D | D |
| Evening / night safety | E | E | E | E | E | E |
| Layout | F | F | F | F | F | F |
| Public Art | G | G | G | G | G | G |
| Environment | H | H | H | H | H | H |

## ASK ALL:

Q. 20 What type of shops or services would you like to see more of in Redditch town centre?

CAN BE MULTI CODED. PROBE FULLY. What others?

|  | $(25)$ |
| :--- | :---: |
| Food stores | 1 |
| Department stores | 2 |
| Clothing stores | 3 |
| Footwear stores | 4 |
| Electrical goods | 5 |
| Household goods stores | 6 |
| Pharmacies | 7 |
| Restaurants / cafes | 8 |
| Drinking establishments | 9 |
| Building societies | A |
| Banks | B |
| Solicitors | C |
| Other (PLEASE WRITE IN) | D |

(Don’t know)
E
ASK ALL:
Q. 21 What measures do you think would improve Redditch town centre and make it more attractive? DO NOT PROMPT. RECORD $1^{\text {ST }}$ MENTION AND OTHER MENTIONS $\quad 1^{\mathrm{ST}}$ mention

|  | (26) | $\text { ( } 27 \text { ) }$ |
| :---: | :---: | :---: |
| Increased choice/range of shops | 1 | 1 |
| More national multiples | 2 | 2 |
| Better foodstore provision | 3 | 3 |
| More non-food stores | 4 | 4 |
| More Independent/Specialist traders | 5 | 5 |
| Improved street paving | 6 | 6 |
| Cheaper parking | 7 | 7 |
| Flexible parking | 8 | 8 |
| Reduce traffic congestion | 9 | 9 |
| Improved public transport | A | A |
| More entertainment/leisure facilities | B | B |
| More quality restaurants/pavement cafes | C | C |
| More evening activities | D | D |
| More organised events e.g. street markets | E | E |
| More cultural facilities | F | F |
| Improved security/CCTV | G | G |
| Improved cleanliness | H | H |
| Greater promotion/marketing of the centre | I | I |
| Public toilets | J | J |
| Expansion of the centre | K | K |
| Other (PLEASE WRITE IN) | L | L |

FOR THE PURPOSE OF HEAD OFFICE CHECKING THE QUALITY OF MY WORK, MAY I TAKE YOUR NAME, ADDRESS AND CONTACT TELEPHONE NUMBER PLEASE

INTERVIEWER: PLEASE RECORD IN BLOCK CAPITALS
NAME: $\qquad$

AdDress: $\qquad$


Tel. No. $\qquad$

## CLASSIFICATION

Age Grou

| ROUP: | $(29)$ |
| :--- | :---: |
| $18-24$ years | 1 |
| $25-34$ years | 2 |
| $35-44$ years | 3 |
| $45-54$ years | 4 |
| $55-64$ years | 5 |
| $65+$ years | 6 |
| Refused) | 7 |


| DATE OF INTER VIEW: | ( 32 ) | LOCATION OF INTERVIEW: | ( 33 ) |
| :---: | :---: | :---: | :---: |
| Monday | 1 | Entrance to shopping centre | 1 |
| Tuesday | 2 | Church Green West | 2 |
| Wednesday | 3 | Market Place | 3 |
| Thursday | 4 | Church Green East | 4 |
| Friday | 5 边 | Alcester Street | 5 |
| Saturday | 6 |  |  |
|  | ETHNICITY | ( 34 ) |  |
|  | White | 1 |  |
|  | Indian | 2 |  |
|  | Pakistani | 3 |  |
|  | Bangladeshi | 4 |  |
|  | Other Asian | 5 |  |
|  | Black Caribbean | 6 |  |
|  | Black African | 7 |  |
|  | Other Black | 8 |  |
|  | Chinese | 9 |  |
|  | Any other Ethnic group (PLEASE WRITE IN) | A |  |
|  | Mixed background (Refused) | $\begin{aligned} & \text { B } \\ & \text { C } \end{aligned}$ |  |

Declaration: I certify that the interview has been personally carried out by me with the informant and conducted within the MRS Code of Conduct. I further certify that the informant is not a friend or relative of mine and I have not interviewed him / her on any survey in the last six months.
$\qquad$ Date:


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## Pedestrian Counts

# REDDITCH PEDESTRIAN FLOW COUNT 

PEDESTRIAN COUNT TOTALS MONDAY 21ST APRIL 2008

Location 1: Entrance to Shopping Centre<br>Location 2: Church Green West<br>Location 3: Market Place<br>Location 4: Church Green East<br>Location 5: Alcester Street

## Location Start time End time Count (L-R) Count (R-L) Total Count Index

| 1 | 10.00 | 10.05 | 98 | 78 | 176 | 100 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2 | 11.00 | 11.05 | 40 | 39 | 79 | 45 |
| 3 | 12.00 | 12.05 | 52 | 76 | 128 | 73 |
| 4 | 13.00 | 13.05 | 25 | 20 | 45 | 26 |
| 5 | 14.00 | 14.05 | 12 | 15 | 27 | 15 |
| 1 | 15.00 | 15.05 | 62 | 51 | 113 | 64 |
| 2 | 16.00 | 16.05 | 23 | 17 | 40 | 23 |

# REDDITCH PEDESTRIAN FLOW COUNT 

PEDESTRIAN COUNT TOTALS
TUESDAY 22ND APRIL 2008

Location 1: Entrance to Shopping Centre<br>Location 2: Church Green West<br>Location 3: Market Place<br>Location 4: Church Green East<br>Location 5: Alcester Street

## Location Start time End time Count (L-R) Count (R-L) Total Count Index

| 5 | 10.00 | 10.05 | 23 | 15 | 38 | 45 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 4 | 11.00 | 11.05 | 48 | 34 | 82 | 98 |
| 3 | 12.00 | 12.05 | 46 | 38 | 84 | 100 |
| 2 | 13.00 | 13.05 | 39 | 25 | 64 | 76 |
| 1 | 14.00 | 14.05 | 33 | 30 | 63 | 75 |
| 5 | 15.00 | 15.05 | 25 | 45 | 70 | 83 |
| 4 | 16.00 | 16.05 | 21 | 12 | 33 | 39 |

# REDDITCH PEDESTRIAN FLOW COUNT 

## PEDESTRIAN COUNT TOTALS

WEDNESDAY 23RD APRIL 2008

Location 1: Entrance to Shopping Centre<br>Location 2: Church Green West<br>Location 3: Market Place<br>Location 4: Church Green East<br>Location 5: Alcester Street

| Location | Start time End time Count (L -R) Count (R -L) | Total Count Index |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
|  |  |  |  |  |  |  |
| 4 | 10.00 | 10.05 | 58 | 41 | 99 | 100 |
| 3 | 11.00 | 11.05 | 47 | 39 | 86 | 87 |
| 2 | 12.00 | 12.05 | 36 | 29 | 65 | 66 |
| 1 | 13.00 | 13.05 | 53 | 43 | 96 | 97 |
| 5 | 14.00 | 14.05 | 27 | 34 | 61 | 62 |
| 4 | 15.00 | 15.05 | 33 | 25 | 58 | 59 |
| 3 | 16.00 | 16.05 | 51 | 47 | 98 | 99 |

# REDDITCH PEDESTRIAN FLOW COUNT 

## PEDESTRIAN COUNT TOTALS

 THURSDAY 24TH APRIL 2008Location 1: Entrance to Shopping Centre<br>Location 2: Church Green West<br>Location 3: Market Place<br>Location 4: Church Green East<br>Location 5: Alcester Street

## Location Start time End time Count (L -R) Count (R-L) Total Count Index

| 2 | 10.00 | 10.05 | 58 | 36 | 94 | 60 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 11.00 | 11.05 | 79 | 77 | 156 | 100 |
| 5 | 12.00 | 12.05 | 31 | 35 | 66 | 42 |
| 4 | 13.00 | 13.05 | 47 | 52 | 99 | 63 |
| 3 | 14.00 | 14.05 | 51 | 53 | 104 | 67 |
| 2 | 15.00 | 15.05 | 51 | 43 | 94 | 60 |
| 1 | 16.00 | 16.05 | 45 | 51 | 96 | 62 |

# REDDITCH PEDESTRIAN FLOW COUNT 

## PEDESTRIAN COUNT TOTALS

FRIDAY 25TH APRIL 2008

Location 1: Entrance to Shopping Centre<br>Location 2: Church Green West<br>Location 3: Market Place<br>Location 4: Church Green East<br>Location 5: Alcester Street

Location Start time End time Count (L-R) Count (R-L) Total Count Index

| 3 | 10.00 | 10.05 | 80 | 53 | 133 | 86 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2 | 11.00 | 11.05 | 64 | 53 | 117 | 75 |
| 1 | 12.00 | 12.05 | 82 | 73 | 155 | 100 |
| 5 | 13.00 | 13.05 | 42 | 36 | 78 | 50 |
| 4 | 14.00 | 14.05 | 42 | 59 | 101 | 65 |
| 3 | 15.00 | 15.05 | 76 | 50 | 126 | 81 |
| 2 | 16.00 | 16.05 | 49 | 57 | 106 | 68 |

# REDDITCH PEDESTRIAN FLOW COUNT 

## PEDESTRIAN COUNT TOTALS

FRIDAY 25TH APRIL 2008

Location 1: Entrance to Shopping Centre<br>Location 2: Church Green West<br>Location 3: Market Place<br>Location 4: Church Green East<br>Location 5: Alcester Street

## Location Start time End time Count (L-R) Count (R-L) Total Count Index

| 5 | 10.00 | 10.05 | 29 | 18 | 47 | 32 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 4 | 11.00 | 11.05 | 28 | 24 | 52 | 35 |
| 3 | 12.00 | 12.05 | 79 | 65 | 144 | 97 |
| 2 | 13.00 | 13.05 | 81 | 67 | 148 | 100 |
| 1 | 14.00 | 14.05 | 73 | 64 | 137 | 93 |
| 5 | 15.00 | 15.05 | 42 | 33 | 75 | 51 |
| 4 | 16.00 | 16.05 | 37 | 45 | 82 | 55 |

# REDDITCH PEDESTRIAN FLOW COUNT 

## PEDESTRIAN COUNT TOTALS SATURDAY 26TH APRIL 2008

Location 1: Entrance to Shopping Centre<br>Location 2: Church Green West<br>Location 3: Market Place<br>Location 4: Church Green East<br>Location 5: Alcester Street

| Location | Start time End time Count (L -R) Count (R -L) Total Count Index |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |
| 4 | 10.00 | 10.05 | 20 | 21 | 41 | 17 |
| 3 | 11.00 | 11.05 | 90 | 79 | 169 | 71 |
| 2 | 12.00 | 12.05 | 81 | 86 | 167 | 70 |
| 1 | 13.00 | 13.05 | 120 | 117 | 237 | 100 |
| 5 | 14.00 | 14.05 | 63 | 79 | 142 | 60 |
| 4 | 15.00 | 15.05 | 49 | 38 | 87 | 37 |
| 3 | 16.00 | 16.05 | 62 | 75 | 137 | 58 |

# REDDITCH PEDESTRIAN FLOW COUNT 

## PEDESTRIAN COUNT TOTALS SATURDAY 26TH APRIL 2008

Location 1: Entrance to Shopping Centre<br>Location 2: Church Green West<br>Location 3: Market Place<br>Location 4: Church Green East<br>Location 5: Alcester Street

## Location Start time End time Count (L-R) Count (R-L) Total Count Index

| 2 | 10.00 | 10.05 | 22 | 21 | 43 | 27 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 11.00 | 11.05 | 47 | 51 | 98 | 61 |
| 5 | 12.00 | 12.05 | 49 | 57 | 106 | 66 |
| 4 | 13.00 | 13.05 | 69 | 42 | 111 | 69 |
| 3 | 14.00 | 14.05 | 89 | 72 | 161 | 100 |
| 2 | 15.00 | 15.05 | 37 | 29 | 66 | 41 |
| 1 | 16.00 | 16.05 | 39 | 42 | 81 | 50 |

REDDITCH PEDESTRIAN FLOW COUNT PEDESTRIAN COUNT TOTALS REDDITCH COMBINED AVERAGES

Location 1: Entrance to Shopping Centre
Location 2: Church Green West
Location 3: Market Place
Location 4: Church Green East
Location 5: Alcester Street

| Location | Monday <br> (21st) | Tuesday <br> (22nd) | Wednesday <br> (23rd) | Thursday <br> (24th) | Friday <br> (25th) | Saturday <br> (26th) | Total Count | Index |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |
| 1 | 289 | 63 | 96 | 252 | 292 | 416 | 1408 | 100 |
| 2 | 119 | 64 | 65 | 188 | 371 | 276 | 1083 | 77 |
| 3 | 128 | 84 | 184 | 104 | 403 | 467 | 1370 | 97 |
| 4 | 45 | 115 | 157 | 99 | 235 | 239 | 890 | 63 |
| 5 | 27 | 108 | 61 | 66 | 200 | 248 | 710 | 50 |




## 



WHITE YOUNG GREEN PLANNING
REDDITCH RETAIL STUDY
TABLE 1: POPULATION AND EXPENDITURE (CONVENIENCE)

| ZONE | POPULATION |  |  |  |  | PER CAPITA EXPENDITURE CONVENIENCE (£) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2008 | 2013 | 2018 | 2023 | 2026 | 2008 | 2013 | 2018 | 2023 | 2026 |
| 1 | 48,774 | 49,566 | 50,542 | 51,639 | 52,371 | 1,653 | 1,755 | 1,862 | 1,977 | 2,049 |
| 2 | 7,873 | 8,207 | 8,527 | 8,834 | 8,997 | 1,885 | 2,000 | 2,123 | 2,254 | 2,336 |
| 3 | 29,749 | 30,232 | 30,827 | 31,496 | 31,943 | 1,751 | 1,859 | 1,973 | 2,094 | 2,171 |
| 4 | 4,203 | 4,271 | 4,355 | 4,450 | 4,513 | 1,872 | 1,987 | 2,109 | 2,239 | 2,321 |
| 5 | 38,805 | 38,422 | 37,998 | 37,701 | 37,573 | 1,842 | 1,955 | 2,076 | 2,203 | 2,283 |
| 6 | 24,561 | 24,319 | 24,051 | 23,862 | 23,782 | 1,862 | 1,976 | 2,098 | 2,227 | 2,308 |
| 7 | 8,350 | 8,704 | 9,043 | 9,369 | 9,542 | 2,016 | 2,140 | 2,271 | 2,411 | 2,499 |
| 8 | 13,570 | 14,144 | 14,696 | 15,225 | 15,507 | 1,908 | 2,026 | 2,150 | 2,282 | 2,366 |
| TOTAL | 175,884 | 177,865 | 180,038 | 182,576 | 184,227 |  |  |  |  |  |

Notes:
a. Post code sectors

1.     - B98 0, 7, 8 and 9
2.     - 8807
3.     - B97 4, 5 and 6
4.     - B96 6
5.     - B60 2, 3 and 4; B61 0, 7 and 8
6.     - B60 1; B45 8; B48 7
7.     - B95 5; B94 5
8.     - B49 5 and 6; B95 6
b. Per Capita expenditure from MapInfo Anysite (2005 data)
c. Projected forward using Mapinfo 07/02, actual growth rates for 2005-2006 at 1.0\% (Table 1) and predicted growth rates for 2006-2026 at 1.2\% (Table 2)
d. Population from Maplnfo Anysite (2007 data)
e. Between 2007 (base data) and 2026 population projected forward on the basis of Worcestershire and Warwickshire District Wide Projections
f. Zones 1, 3 and 4 are based on Redditch population projections, Zones 2, 7 and 8 are based on Stratford, Zones 5 and 6 are based on Bromsgrove

2005 PRICES INCLUSIVE OF VAT WHERE APPROPRIATE

WHITE YOUNG GREEN PLANNING
REDDITCH RETAIL STUDY
TABLE 2A: TOTAL EXPENDITURE AVAILABLE (FOOD)

| ZONE | EXPENDITURE $£(\mathrm{~m})$ CONVENIENCE |  |  |  |  | GROWTH CONVENIENCE |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2008 | 2013 | 2018 | 2023 | 2026 | .'08-13 | . 08 -'18 | . 08 -'23 | . 08 -'26 |
| 1 | 80.62 | 86.97 | 94.13 | 102.08 | 107.30 | 6.35 | 13.51 | 21.46 | 26.68 |
| 2 | 14.84 | 16.42 | 18.11 | 19.91 | 21.02 | 1.58 | 3.27 | 5.07 | 6.18 |
| 3 | 52.10 | 56.20 | 60.82 | 65.96 | 69.34 | 4.10 | 8.73 | 13.87 | 17.24 |
| 4 | 7.87 | 8.49 | 9.19 | 9.96 | 10.47 | 0.62 | 1.32 | 2.09 | 2.60 |
| 5 | 71.49 | 75.13 | 78.87 | 83.06 | 85.80 | 3.65 | 7.38 | 11.57 | 14.31 |
| 6 | 45.73 | 48.06 | 50.45 | 53.13 | 54.88 | 2.33 | 4.72 | 7.40 | 9.15 |
| 7 | 16.83 | 18.63 | 20.54 | 22.59 | 23.84 | 1.79 | 3.71 | 5.75 | 7.01 |
| 8 | 25.90 | 28.65 | 31.60 | 34.75 | 36.68 | 2.75 | 5.70 | 8.85 | 10.78 |
| TOTAL | 315.37 | 338.54 | 363.71 | 391.45 | 409.33 | 23.17 | 48.33 | 76.08 | 93.96 |

TABLE 2B: MAIN / TOP-UP SPLIT (2008)

| ZONE | EXPENDITURE £(m) <br> CONVENIENCE - 2008 |  |  |
| :--- | :---: | :---: | :---: |
|  | MAIN | TOP-UP | TOTAL |
| $\mathbf{1}$ | 60.06 | 20.56 | 80.62 |
| $\mathbf{2}$ | 11.16 | 3.68 | 14.84 |
| 3 | 39.44 | 12.66 | 52.10 |
| 4 | 6.07 | 1.80 | 7.87 |
| $\mathbf{5}$ | 55.05 | 16.44 | 71.49 |
| $\mathbf{6}$ | 34.94 | 10.79 | 45.73 |
| 7 | 12.19 | 4.65 | 16.83 |
| $\mathbf{8}$ | 18.15 | 7.74 | 25.90 |
| TOTAL | $\mathbf{2 3 7 . 0 5}$ | $\mathbf{7 8 . 3 2}$ | $\mathbf{3 1 5 . 3 7}$ |

Notes:
a. Post code sectors

1.     - B98 0, 7, 8 and 9
2.     - B 807
3.     - B97 4, 5 and 6
4.     - B96 6
5.     - $B 602$ 2, 3 and 4; B61 0, 7 and 8
6.     - B60 1; B45 8; B48 7
7.     - B95 5; 8945
8.     - B49 5 and 6; B95 6
b. Per Capita expenditure from Mapinfo Anysite (2005 data)
c. Projected forward using Maplnfo 07/02, actual growth rates for 2005-2006 at 1.0\% (Table 1) and predicted growth rates for $2006-2026$ at $1.2 \%$ (Table 2)
d. Population from Maplnfo Anysite (2007 data)
. Between 2007 (base data) and 2026 population projected forward on the basis of Worcestershire and Warwickshire District Wide Projections
. Zones 1, 3 and 4 are based on Redditch population projections, Zones 2, 7 and 8 are based on Strattord, Zones 5 and 6 are based on Bromsgrove
g. Main Food/ Top-up split derived from the Household Survey results for each zone

2005 PRICES INCLUSIVE OF VAT WHERE APPROPRIATE

## SHOPPING PATTERNS (CONVENIENCE)

|  | TOTALMAIN FOd TOP UP |  | ZONE 1AIN FOQTOP UP |  | $\begin{array}{\|c\|} \hline \text { ZONE } 2 \\ \hline \text { AIN FOQTOP UP } \\ \hline \end{array}$ |  | $\begin{array}{\|c\|} \hline \text { ZONE } 3 \\ \text { AIN FOQTOP UP } \\ \hline \end{array}$ |  | $\begin{array}{\|c\|} \hline \text { ZONE } 4 \\ \hline \text { AIN FOQTOP UP } \\ \hline \end{array}$ |  | $\begin{array}{c\|} \text { ZONE } 5 \\ \hline \text { AIN FOQTOP UP } \\ \hline \end{array}$ |  | $\begin{array}{\|c\|} \hline \text { ZONE } 6 \\ \text { AIN FOQ TOP UP } \\ \hline \end{array}$ |  | $\begin{array}{\|c\|} \hline \text { ZONE } 7 \\ \text { AIN FOQTOP UP } \\ \hline \end{array}$ |  | $\begin{gathered} \text { ZONE B } \\ \text { AIN FOQ'TOP UP } \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| destination | (\%) | (\%) | $(\%)$ | (\%) |  |  | (\%) | (\%) |  |  |  |  | (\%) |  |  |  |  |  |
| REDDITCH |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Tesco Extra, Oakenshaw, Redditch | 28.4 | 11.1 | 41.6 | 20.0 | 42.9 | 5.6 | 54.1 | 25.3 | 60.0 | 27.6 | 8.3 |  | 11.5 | 3.8 | 3.3 |  | 19.1 | 2.4 |
| Morrisons, Warwick Highway, Redditch | 11.5 | 11.5 | 30.1 | 34.4 | 22.9 | 19.4 | 6.5 | 5.5 | 8.3 | 13.8 |  |  | 3.4 |  | 11.7 |  | 5.9 | 2.4 |
| Sainsbury's, Abbey Retail Park, Alvechurch Highway, Redditch | 13.2 | 8.6 | 14.3 | 10.6 | 4.3 | 5.6 | 24.7 | 24.2 | 15.0 | 3.4 | 2.8 |  | 25.3 | 9.6 | 8.3 | 2.7 | 1.5 |  |
| Tesco Express, Lodge Park Express, Lodge Park, Reddilich | 1.9 | 2.6 | 2.8 | 7.5 | 2.9 |  | 4.7 | 3.3 |  | 3.4 |  |  |  |  |  |  | 2.9 |  |
| Iceland, Unit 4, Ipsley Street, Smallwood, Redditch | 0.8 | 1.5 | 2.4 | 3.8 |  |  | 1.2 | 3.3 |  |  |  |  |  |  |  |  |  |  |
| Aldi, Trescott Road, Redditch | 0.7 | 1.4 | 1.4 | 1.9 |  |  | 1.8 | 4.4 |  |  |  |  |  |  | 1.7 | 2.7 |  |  |
| Lidl, Redditch Ringway, The Quadrant, Redditch | 0.5 | 1.2 | 1.0 | 2.5 |  |  | 0.6 | 1.1 |  | 3.4 |  |  | 1.1 | 1.9 |  |  |  |  |
| Marks and Spencers, 9 Walford Walk, Redditch | 0.4 | 2.6 | 0.7 | 5.6 | 1.4 |  | 0.6 | 5.5 | 1.7 | 3.4 |  |  |  |  |  | 2.7 |  |  |
| Co-op Foodstores, 430, Evesham Rd, Crabbs Cross, Redditch | 0.2 | 2.3 |  | 0.6 | 1.4 | 5.6 |  | 7.7 |  |  |  | 1.6 | 1.1 | 1.9 |  |  |  |  |
| Spar, Batchley Road, Redditch |  | 0.8 |  | 0.6 |  |  |  | 3.3 |  | 3.4 |  |  |  |  |  |  |  |  |
| Rays, Dowlers Crescent, Reddilich |  | 0.3 |  | 1.3 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| McColls, Redditch |  | 0.3 |  | 1.3 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Greggs, Redditch |  | 0.2 |  | 0.6 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Farmfoods Freezer Centre, Kingfisher Shopping Centre, Redditch | 0.1 | 0.9 | 0.3 | 1.3 |  |  |  | 3.3 |  |  |  |  |  |  |  |  |  |  |
| Cost Cutters, 31 Woodrow Centre, Redditch | 0.1 | 0.3 | 0.3 | 1.3 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Hancocks and Son, High Street, Astwood Bank, Redditich | 0.0 | 0.2 |  |  |  |  |  |  | 1.7 | 10.3 |  |  |  |  |  |  |  |  |
| Local Shops, Headiess Cross |  | 0.2 |  |  |  |  |  | 1.1 |  |  |  |  |  |  |  |  |  |  |
| Local Shops, Webheath |  | 0.2 |  |  |  |  |  | 1.1 |  |  |  |  |  |  |  |  |  |  |
| Local Shops, Crabbs Cross |  | 0.2 |  |  |  |  |  | 1.1 |  |  |  |  |  |  |  |  |  |  |
| Local Shops, Astwood Bank |  | 0.2 |  |  |  |  |  |  |  | 10.3 |  |  |  |  |  |  |  |  |
| Local shops, Redditch | 0.1 | 2.2 | 0.3 | 3.8 |  |  |  | 6.6 |  | 3.4 |  |  |  |  |  |  |  |  |
| Sian Stores, Poplar Road, Redditch |  | 0.2 |  |  |  |  |  | 1.1 |  |  |  |  |  |  |  |  |  |  |
| Budgens, Battens Drive, Redditch |  | 0.2 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 2.4 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Sub Total | 58.0 | 49.4 | 95.5 | 96.9 | 75.7 | 36.1 | 94.1 | 97.8 | 86.7 | 82.8 | 11.1 | 1.6 | 42.5 | 17.3 | 25.0 | 8.1 | 29.4 | 7.3 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| OUTSIDE REDDITCH |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Asda, 21 Market Street, Bromsgrove | 13.5 | 6.8 | 1.0 |  |  |  | 0.6 |  |  |  | 46.3 | 30.6 | 16.1 | 5.8 |  |  |  |  |
| Morrisons, Bruntstord Park Road, Bromsgrove | 7.4 | 7.8 | 0.3 |  |  |  | 0.6 |  | 1.7 | 3.4 | 25.9 | 35.5 | 8.0 | 3.8 |  | 2.7 |  |  |
| Tesco, Birmingham Road, Stratford-upon-Avon | 2.1 | 0.7 |  |  |  |  |  |  |  |  |  |  |  | 1.9 | 21.7 | 2.7 | 13.2 | 4.9 |
| Somerfield, Off Moorfield Road, Alcester | 2.4 | 4.9 |  |  | 1.4 |  |  |  |  |  |  |  |  |  |  | 2.7 | 30.9 | 39.0 |
| Morrisons, Alcester Road, Strattord-upon-Avon | 1.5 | 0.4 |  |  | 4.3 | 2.8 |  |  |  |  |  |  |  |  | 3.3 |  | 14.7 | 2.4 |
| Morrisons, Bristol Road South, Rubery | 2.6 | 0.9 |  | 1.3 |  |  |  |  |  |  | 0.9 | 1.6 | 16.1 | 5.8 |  |  |  | 2.4 |
| Hillers, Dunnington Village | 0.1 | 0.4 |  |  |  |  |  |  |  | 6.9 |  |  |  |  |  |  | 1.5 | 2.4 |
| Sainsbury's, Stratford Road, Shirley | 0.9 | 0.2 |  |  |  |  |  |  |  |  |  |  |  |  | 15.0 | 2.7 | 1.5 |  |
| Sainsbury's, Frankly Beeches Road, Northfield | 0.5 |  |  |  |  |  |  |  |  |  |  |  | 3.4 |  |  |  |  |  |
| Tesco Express, Stratford Road, Shirley | 0.7 | 0.4 |  |  |  |  |  |  |  |  |  |  |  |  | 13.3 | 2.7 |  |  |
| Waitrose, Droitwich | 0.8 |  |  |  |  |  |  |  | 8.3 |  | 1.9 |  | 1.1 |  |  |  |  |  |
| Somerfield, 54b Birmingham Road, Bromsgrove | 1.4 | 3.0 |  |  |  |  |  |  |  |  | 3.7 | 12.9 | 3.4 | 1.9 |  |  |  |  |
| Somerfield, High Street, Henley-in-Arden | 0.3 | 3.6 |  |  |  |  |  | 1.1 |  |  |  |  |  |  | 5.0 | 56.8 |  |  |
| Iceland, 12 Mill Lane, Bromsgrove | 0.3 |  |  |  |  |  | 0.6 |  |  |  | 0.9 |  |  | 1.9 |  |  |  |  |
| Sainsbury's, Warwick | 0.2 |  |  |  |  |  | 0.6 |  |  |  |  |  |  |  | 1.7 |  |  |  |
| Marks and Spencers, Bridge Street, Stratford-upon-Avon | 0.2 | 0.2 | 0.3 |  |  |  |  |  |  |  |  |  |  |  |  |  | 1.5 | 2.4 |
| Sainsbury's, 1059 Alcester Road South, Maypole, Birmingham | 0.8 | 0.2 |  |  |  |  |  |  |  |  | 0.9 |  | 2.3 |  | 3.3 | 2.7 | 1.5 |  |
| Tesco, Hermitage Road, Solihull | 0.2 | 0.2 |  |  |  |  |  |  |  |  |  |  |  |  | 3.3 | 2.7 |  |  |
| Tesco Extra, Worcester Road, Evesham | 0.2 | 0.2 |  |  |  |  |  |  | 1.7 |  |  |  |  |  |  |  | 1.5 | 2.4 |
| Asda, Coventry Road, Small Heath, Birmingham | 0.2 | 0.5 |  |  |  |  | 0.6 |  |  |  |  |  |  |  | 1.7 |  |  |  |
| Norton House Retailing, Golden Cross Lane, Catshill, Bromsgrov | 0.2 |  |  |  |  |  |  |  |  |  | 0.9 |  |  |  |  |  |  |  |
| Local shops, Alvechurch | 0.2 |  |  |  |  |  |  |  |  |  |  |  | 1.1 | 3.8 |  |  |  |  |
| Aldi, Pheasant Street, Worcester | 0.1 |  | 0.3 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Aldi, Stratford Road, Shirley | 0.1 |  |  |  |  |  |  |  |  |  |  |  |  |  | 1.7 |  |  |  |
| Local shops, Wooton Wawen | 0.1 | 0.2 |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 1.5 | 2.4 |
| Tesco Express, Alcester Kinwarton Rd Express, Kinwarton Rd, A | 0.1 | 2.9 |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 1.5 | 29.3 |
| Sainsburys, Poplar Way, Solihull | 0.1 |  |  |  |  |  |  |  |  |  |  |  |  |  | 1.7 |  |  |  |
| Sainsbury's, Reedswood Way, Walsall | 0.2 | 2.7 |  |  |  |  |  |  |  |  | 0.9 |  |  |  |  |  |  |  |
| Sainsbury's, Rookery Street, Wolverhampton | 0.1 | 1.3 | 0.3 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Tesco Express, Barnt Green Express, Barnt Green, Birmingham | 0.2 | 0.5 |  | 0.6 |  |  |  |  |  |  |  | 1.6 | 1.1 | 19.2 |  |  |  |  |
| Tesco Express, Martbrook Express, Maribrook, Bromsgrove | 0.2 | 0.7 |  |  |  |  |  |  |  |  |  | 3.2 | 1.1 | 9.6 |  |  |  |  |
| Tesco Express, Studley Express, Studley | 0.1 | 1.0 |  | 0.6 | 1.4 | 16.7 |  |  |  |  |  |  |  |  |  |  |  |  |
| Co-op, Alcester Road, Studley | 0.8 | 1.9 |  |  | 17.1 | 38.9 |  |  |  |  |  |  |  |  |  |  |  |  |
| Local Shops, Studley |  | 0.3 |  |  |  | 5.6 |  |  |  |  |  |  |  |  |  |  |  |  |
| Local shops, Alcester | 0.1 | 0.3 |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 1.5 |  |
| Tesco, Warbler Place, Kidderminster | 0.2 |  |  |  |  |  |  |  |  |  | 0.9 |  |  |  |  |  |  |  |
| Local shops, Barmt Green | 0.2 |  |  |  |  |  |  |  |  |  |  |  | 1.1 | 1.9 |  |  |  |  |
| Waitrose, Shirley | 0.1 |  |  |  |  |  |  |  |  |  |  |  |  |  | 1.7 |  |  |  |
| Local Shops, Birmingham |  | 0.1 |  |  |  |  |  |  |  | 3.4 |  |  |  |  |  |  |  |  |
| Somerieid, Wy whall |  | 0.1 |  |  |  |  |  |  |  | 3.4 |  |  |  |  |  |  |  |  |
| Local Shops, Bromsgrove |  | 1.4 |  |  |  |  |  |  |  |  |  | 6.5 |  |  |  |  |  |  |
| Co-op, Bromsgrove |  | 1.4 |  |  |  |  |  |  |  |  |  | 1.6 |  |  |  |  |  |  |
| Co-op, Stirchley, Birmingham |  | 1.1 |  |  |  |  |  |  |  |  |  | 1.6 |  |  |  |  |  |  |
| Coop, Alvechurch |  | 0.3 0.5 |  |  |  |  |  |  |  |  |  |  |  | 7.7 |  |  |  |  |
| Somerifield, Kings Norton |  | 0.5 0.3 |  |  |  |  |  |  |  |  |  |  |  | 5.8 1.9 |  |  |  |  |
| Local Shops, Rednal |  | 0.3 |  |  |  |  |  |  |  |  |  |  |  | 3.8 |  |  |  |  |
| Local Shops, Blackwell |  | 0.3 |  |  |  |  |  |  |  |  |  |  |  | 1.9 |  |  |  |  |
| Iceland, Grosvenor Centre, Northield |  | 0.3 |  |  |  |  |  |  |  |  |  |  |  | 1.9 |  |  |  |  |
| Spar, Catshill |  |  |  |  |  |  |  |  |  |  |  |  |  | 1.9 |  |  |  |  |
| Spar, Whistle, Birmingham |  |  |  |  |  |  |  |  |  |  |  |  |  | 1.9 |  |  |  |  |
| Spar, Eariswood |  | 0.3 |  |  |  |  |  |  |  |  |  |  |  |  |  | 5.4 |  |  |
| Local Market, Henley in Arden |  | 0.2 |  |  |  |  |  |  |  |  |  |  |  |  |  | 2.7 |  |  |
| Marks \& Spencer, Solihull |  | 0.2 |  |  |  |  |  |  |  |  |  |  |  |  |  | 2.7 |  |  |
| Local Shops, Knowle |  | 0.2 |  |  |  |  |  |  |  |  |  |  |  |  |  | 2.7 |  |  |
| Waitrose, Hall Green, Bimingham |  | 0.2 |  |  |  |  |  |  |  |  |  |  |  |  |  | 2.7 |  |  |
| Local Shops, Henley in Arden |  | 0.2 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 2.4 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Sor | 39.2 | 49.3 | 2.4 | 2.5 | 24.3 | 63.9 | 2.9 | 1.1 | 11.7 | 17.2 | 83.3 | 95.2 | 55.2 | 82.7 | 73.3 | 91.9 | 70.6 | 90.2 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Internet/ / /ome Delivery | 2.8 | 1.3 | 2.1 | 0.6 |  |  | 2.9 | 1.1 | 1.7 |  | 5.6 | 3.2 | 2.3 |  | 1.7 |  |  | 2.4 |
| TOTAL |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 |

a. Post oode sectors

1. B98 0, 7,8 and
2. $-B 807$
$3 .-8974,5$ and
3.     - 8966

8610,7 and
6. - B60 1; B45 8;
8.-B495 and 6; 8956
b. Market shares for 'main' and 'top-up' shopping derived direetly from Reddich Household Survey (April 2008

2005 PRICES INCLUSIVE OF VAT WHERE APPROPRIATE

| ossmatow | Mevereo |  | $\xrightarrow{\text { Torat }}$（em） | Mentroo |  |  | Mantroo： |  | come | mancoos |  | $\xrightarrow[\substack{\text { Torat } \\ \text { cent }}]{\text { cin }}$ | Mantroo； |  | $\xrightarrow{\text { Torme }}$（em） | $\underset{\substack{\text { mantoon } \\ \text { cmo }}}{ }$ |  | ${ }_{\text {corem }}^{\text {Tomen }}$ | Mevtroof |  | ${ }_{\substack{\text { rorac } \\ \text { come }}}^{\text {tem }}$ | mentroo： |  | $\xrightarrow{\text { Torme }}$ | Mentroof |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| storich |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Teeo Etam Osememem Rasten |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | ${ }_{3}^{23.4}$ | \％ | ${ }_{\text {mi }}^{3,}$ | \％ | $\frac{\pi 12}{22}$ | ${ }_{818}^{81}$ | ${ }^{26}$ | 0 | ${ }^{33}$ | ${ }^{20}$ | 筞 | $\begin{aligned} & 2,25 \\ & \begin{array}{l} 2128 \end{array} \\ & \hline 120 \end{aligned}$ | \％ | 0.1 | ${ }_{0}^{08}$ | \％ | $\because$ |  | \％ | \％ | \％ | \％${ }^{\circ}$ | $\therefore$ | ： | \％ 11 | $\because$ |  |
|  | ：\％ | 20， | ：1， | （1， | \％ | $\begin{aligned} & 32 \\ & \left.\begin{array}{l} 32 \\ 122 \end{array}\right) \end{aligned}$ | \％ | \％ | \％ | （185 | Ot | $\begin{aligned} & 20 \\ & 00 \\ & 00 \\ & 00 \end{aligned}$ | $\begin{aligned} & \circ 0 \\ & \circ \\ & \circ \\ & \% 0 \end{aligned}$ | $\begin{aligned} & \circ 1 \\ & \circ \\ & 0 \end{aligned}$ | $\begin{aligned} & 01 \\ & 0 \\ & 0 \\ & 0 \end{aligned}$ | \％ | \％ | $\begin{aligned} & \circ \\ & \circ \\ & \circ \end{aligned}$ | $\begin{aligned} & \circ 0 \\ & \circ 0 \\ & \circ \\ & \hline 0 \end{aligned}$ | $\begin{aligned} & \circ \\ & 0 \\ & 0 \\ & 0 \end{aligned}$ | $\therefore$ | $\begin{aligned} & \circ 0 \\ & \circ 8 \\ & \% 2 \end{aligned}$ | $\begin{aligned} & \circ 0 \\ & \circ \\ & \circ 0 \end{aligned}$ | $\begin{aligned} & \circ 0 \\ & 00 \\ & 00 \end{aligned}$ | \％ | \％ | \％ |
|  | \％ | 20 | ${ }_{20}^{22}$ |  | ， | $\begin{aligned} & 12 \\ & i 0_{0} \\ & \hline \end{aligned}$ | \％ | $\because$ | 0 | \％ | －1 | $\begin{aligned} & 13 \\ & 0.9 \\ & 0 \end{aligned}$ | $\begin{aligned} & \circ 0 \\ & 00 \\ & 01 \end{aligned}$ | $\because$ | ${ }_{0}$ | \％ | $\bigcirc$ | $\begin{aligned} & \circ \\ & \circ \\ & \end{aligned}$ | $\begin{aligned} & 08 \\ & 0 \\ & 0 \end{aligned}$ | ${ }_{0}^{02}$ | $\because$ | $\begin{aligned} & \circ 2 \\ & \therefore 0 \\ & \therefore 0 \end{aligned}$ | $\because$ | 0 | \％ | $\begin{aligned} & \circ \\ & \\ & \end{aligned}$ | \％ |
| Comen | $\because$ | 0 | ${ }^{28}$ | $\because$ | $\because$ | \％ | \％ | \％ | 0 | $\because$ | is | $\begin{aligned} & 10 \\ & 0 \\ & 0 \end{aligned}$ | $\because$ | 0 | $\bigcirc$ | $\because$ | ${ }_{0}^{\circ}$ |  | \％ | 0 | $\because$ | $\because$ | $\because$ | $\because$ | $\because$ | $\bigcirc$ | $\because$ |
|  | \％ | 0 | ${ }_{0}$ | \％ | ${ }_{0}^{0.3}$ | $\because$ | \％ | \％ | $\begin{aligned} & \circ 0 \\ & \circ 0 \\ & 00 \end{aligned}$ | \％ | $\because$ $\because$ $\vdots$ | $\begin{aligned} & \circ 0 \\ & \circ \\ & \hline 0 \end{aligned}$ | 品 | $\begin{aligned} & \circ 0 \\ & \circ \\ & \circ 0 \end{aligned}$ |  | 品 | \％ | $\stackrel{0}{\circ}$ | $\circ{ }^{\circ} \mathrm{om}$ <br> $\circ$ <br> 0 | $\begin{aligned} & \circ 0 \\ & 0 \\ & 0 \end{aligned}$ | $\begin{aligned} & \circ 0 \\ & \therefore 0 \\ & \therefore 0 \end{aligned}$ | $\because$ | $\circ$ <br> 0 <br> $\circ$ | $\begin{aligned} & \circ \\ & \circ \\ & \circ \end{aligned}$ |  | \％ | $\bigcirc$ |
| Semen | ${ }_{0}^{\circ}$ | \％ | \％ | 品碞 | ${ }_{0}^{03}$ | ${ }_{0}{ }_{0}$ | \％ | \％ | $\%$ | \％ | \％ | $\because$ | \％ | \％ | $\because$ | $\because$ | $\bigcirc$ | $\because$ | $\because$ | $\because$ | $\because$ | $\because$ | $\because$ | $\because$ | $\because$ | \％ | $\because$ |
| 隹 | $\because$ | $\because$ | $\because$ | $\because$ | $\because$ | $\because$ | $\because$ | $\because$ | $\because$ | $\because$ | $\because$ | $\bigcirc$ | \％ | 0 | $\because$ | $\because$ | $\because$ | $\therefore$ | $\because$ | $\because$ | $\because$ | $\because$ | $\because$ | $\because$ | $\because$ | $\because$ | ： |
| 隹 | $\because$ | 0.1 | 0.1 | $\because$ | $\because$ | $\because$ | $\because$ | $\because$ | 0 | $\because$ | $\because$ | $\bigcirc$ | \％ | $\bigcirc$ | \％ | $\because$ | $\because$ | $\because$ | $\bigcirc$ | 0 | $\because$ | $\because$ | $\because$ | $\because$ | $\because$ | 0 | $\because$ |
| comeme | 0 | ：1， | if | 0 | $\bigcirc$ | $\because$ | $\because$ | $\because$ | 0 | $\because$ | $\bigcirc$ | $\bigcirc$ | $\because$ | $\because$ | $\bigcirc$ | $\because$ | $\therefore$ | $\because$ | $\bigcirc$ | 0 | $\because$ | $\because$ | $\because$ | $\because$ | $\because$ | $\because$ | $\because$ |
|  | $\because$ | 01 | $\square$ | $\because$ | $\because$ | \％ | $\because$ | $\because$ | 0 | $\because$ | \％ | $\bigcirc$ | $\because$ | $\because$ | $\because$ | $\because$ | 0 | $\because$ | \％ | $\because$ | $\because$ | $\because$ | $\because$ | $\because$ | $\because$ |  | ${ }_{02}^{\circ}$ |
| sibtoal | w， | 32 | ${ }^{188}$ | \％s | 19. | ${ }_{n 2}$ | ${ }^{-4}$ | 13 | － | 3. | 124 | ${ }^{68}$ | $\because$ | 18 | $\bigcirc$ | $\bigcirc$ | 0 | $\stackrel{\square}{\square}$ | 14 | 1. | ${ }^{107}$ | 30 | 0 | $\cdots$ | $\square$ | $\ldots$ | $\square$ |
| Ouvse ह Reorrch |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | ${ }_{\text {n }}^{20}$ | 8 | ${ }_{\substack{3,2 \\ 2.8}}$ | 02 |  | ${ }_{\text {\％}}^{08}$ | $\because$ |  |  | ${ }_{0}^{02}$ | \％ | ${ }_{02}^{02}$ | \％ | \％i | ${ }_{0}^{\circ}$ | （285 | 5 | ${ }^{20}$ | ${ }_{20} 8$ |  | ${ }_{\substack{58 \\ 20}}$ |  | \％ |  | $\because$ | \％ |  |
| 易 | \％ | 28 | is | $\because$ | \％ | \％ |  | $\because$ | \％or | ：0 | ： | \％ | \％ | \％ | \％ | $\because$ | \％ | \％ | \％ | \％ | \％ |  |  | － |  | \％ | 288 28 |
|  | ${ }_{6}$ | \％ | 8 | $\because$ | $\bigcirc$ | $\bigcirc$ | 0 | 0 | $\because$ | $\bigcirc$ | \％ | \％ | \％ | \％ | \％ | \％ | ${ }_{0}^{0}$ | $\bigcirc$ | \％ | $\therefore$ | ${ }_{56}$ | \％ | 0 | $\bigcirc$ | $\because$ | 0 |  |
|  | ${ }_{12}^{21}$ | $\because$ | 年12 | 景 | \％ | \％os | \％ | 0 | \％ |  | 号 | \％ | \％ | \％ | \％ | \％ |  | \％ | ¢ | 品品 | \％ | \％ | \％ | ¢ | ！ | 品品 |  |
|  | 1.6 | $\because$ | ${ }_{10}^{20}$ | $\because$ | \％ | \％ | $\because$ | \％ | $\because$ | \％ | $\because$ | \％ | \％ | \％ | ${ }_{0}$ | $\bigcirc$ | \％ | ${ }_{10}$ | \％ | ${ }_{0}^{02}$ | \％ | \％ | \％ | \％ | $\because$ | \％ | \％ |
| Semen | 32 | ${ }_{\substack{23 \\ 28}}$ | 0 | $\because$ | \％ | $\bigcirc$ | $\because$ | 0 | $\bigcirc$ | \％ | $\bigcirc$ | \％ | \％ | \％ | $\because$ | ${ }_{20}^{20}$ | $\stackrel{21}{21}$ | ${ }_{0}^{42}$ | \％ | $\bigcirc$ | \％ | \％ | ${ }_{20}^{00}$ | ${ }_{3}^{00}$ | $\because$ | \％ | \％ |
|  | －4 | $\because$ | － | $\because$ | \％ | \％ | $\because$ | $\bigcirc$ | $\because$ | － | \％ | ${ }_{0}^{02}$ | \％ | \％ | $\because$ | 0 | \％ | 0 | $\because$ | $\bigcirc$ | $\because$ | \％ | $\because$ |  | $\because$ |  | $\bigcirc$ |
|  | ¢ | \％ | （ | 品品 | \％ | $\begin{aligned} & 02 \\ & 00 \\ & 00 \\ & 0 \end{aligned}$ |  |  | \％ |  | \％ | \％ |  | \％ | \％ |  | \％ | \％ | \％ | \％ |  | \％ | $\begin{aligned} & \circ 0 \% \\ & \circ \\ & 01 \end{aligned}$ | \％ |  |  | ¢ |
|  | \％ | \％ 02 | $\ldots$ | $\because$ | 0 | \％ | 0 | $\because$ | $\therefore$ | 0 | \％ | \％ | $\because$ | \％ | \％ | \％ | $\because$ | $\cdots$ | \％ | $\bigcirc$ | \％ | \％ | \％ | ${ }^{2}$ | \％ |  |  |
|  | $\stackrel{0.5}{0 .}$ | 0 | \％ | $\because$ | $\because$ | 0 | $\because$ | $\because$ | $\because$ | \％ | $\because$ | \％ | \％ | \％ | $\because$ | \％ | \％ | ${ }^{0}$ | \％ | $\because$ | \％ | \％ | $\because$ | $\because$ | $\because$ | $\bigcirc$ | \％ |
|  | ${ }_{0}^{02}$ | 0 | －28 | \％2 | $\because$ | 0 | 0 | $\because$ | $\because$ | $\because$ | 0 | $\because$ | \％ | $\because$ | $\because$ | $\because$ | $\because$ | 0 | $\because$ | $\because$ | \％ | \％ | \％ |  | \％ | \％ |  |
| Semen | $\because$ | 2 | ${ }_{28}$ | \％ | $\bigcirc$ | \％ | \％ | $\because$ | \％ | \％ | \％ | \％ | \％ | \％ | \％ | \％ | $\because$ | \％ | $\because$ | $\because$ | \％ |  |  |  | ${ }_{\square}^{\circ 3}$ |  |  |
| Somer | ${ }_{0}^{02}$ | ${ }_{2 i}^{0}$ | 20 | $\because$ | ：0 | \％ | $\because$ | $\because$ | $\because$ | $\because$ | $\because$ | $\bigcirc$ | \％ | $\because$ | $\because$ | $0 \%$ | $\ldots$ | ${ }_{0}^{\circ}$ | $\because$ | 20 | 2i | ${ }_{0}^{02}$ | $\because$ | ${ }_{0}^{02}$ | $\because$ | $\because$ | $\because$ |
| 何 | 0.4 | \％ | \％ |  | Oi |  | － | \％ | $\because$ | \％ | \％ | \％ | \％ | \％ | \％ | \％ | \％ 03 | － | \％ | \％ | \％ | 0 | $\because$ |  | \％ | \％ |  |
|  | （eat | ¢ | ais | 品 | 号 | 右 | （100 | \％ | ¢ | 品 | 品品 | \％ |  | 品 | \％ |  | 品 | \％ | \％ |  | \％ | $\because$ | 号 |  | 品 | 品 | 品 |
|  | ！ | ${ }_{0}^{0}$ | （1） | 品 | 品 | \％ | \％ | 0 | （ | 吅 | 号品 | ¢ |  | 号 | ¢ | 品品 | 0 |  |  |  |  | \％ | \％ | \％ |  |  | ¢ |
| 为 | \％ | 8 | $\stackrel{8}{\circ}$ | \％ | \％ | 0 | \％ | 0 | \％ | \％ | 0 | 0 |  | 0 | 0 | \％ | ¢ | ¢ | 0 | $\bigcirc$ | 0 |  | $\bigcirc$ | \％ | \％ | 0 | \％ |
| 何 | \％ | $\bigcirc$ | $\stackrel{1}{0.2}$ | \％ | \％ | 0 | \％ | \％ | $\bigcirc$ | \％ | \％ | \％ |  | ¢ | $\bigcirc$ | \％ |  | ¢ | \％ | \％ | $\bigcirc$ | 就 | \％ | \％ | \％ | 0 |  |
|  | \％ | $\stackrel{0}{0}$ | －1． | \％ | \％ | 0 | \％ | \％ | $\because$ | $\because$ | 0 | 0 | \％ | \％ | $\bigcirc$ | \％ | 0 | $\stackrel{0}{\circ}$ |  |  | $\because$ | $\because$ | \％ | \％ | \％ | \％ |  |
|  | \％ | 0 | \％ | \％ | 0 | 0 | \％ | \％ | \％ | $\because$ | 0 | \％ | \％ | 品 | ¢ |  | ${ }_{0}^{03}$ | ${ }_{0}^{03}$ | \％ |  | \％ | \％ | ： | \％ | \％ | \％ |  |
| Cosphicer | 0 | 0 | $\stackrel{1}{0}$ | \％ | $\bigcirc$ | 0 | \％ | \％ | ${ }_{0}^{\circ}$ | \％ | $\ldots$ | \％ | \％ | \％ | \％ | \％ | $\ldots$ | \％ | $\bigcirc$ | ${ }_{0}{ }^{\circ}$ | $\stackrel{1}{\circ}$ | \％ | \％ | $\bigcirc$ | $\because$ | \％ |  |
| 边 | $\because$ | \％2 | ：2 | ： | ： | 0 | \％ | ： | \％ | $\because$ | \％ | － | \％ | $\because$ | $\because$ | $\because$ | $\because$ | \％ | $\because$ | ${ }_{02}^{\circ 2}$ | \％ | $\because$ | \％ | $\because$ | $\because$ | $\because$ | $\because$ |
|  | \％ | \％ | $\bigcirc$ | \％ | \％ | 0 | \％ | \％ | \％ | \％ | ： | 0 | \％ | \％ | \％ | \％ | $\bigcirc$ | \％ | \％ | \％ | \％2 | \％ | \％ | \％ | $\because$ | $\because$ |  |
|  | \％ | 0 | $\bigcirc$ | \％ | $\bigcirc$ | 0 | ○ | \％ |  | \％ | \％ | \％ |  | 0 | ¢ |  | ¢ | \％ | \％ | \％ | \％ | \％ | 年 | \％ | \％ | \％ |  |
|  | $\because$ | 8 | 0.1 | $\because$ | $\therefore$ | 0 | \％ | \％ | 0 | $\because$ | $\therefore$ | $\because$ | 0 | \％ | \％ | $\because$ | $\because$ | $\because$ | $\because$ | $\because$ | $\because$ | $\because$ | $\square$ | $\bigcirc$ | $\because$ | $\because$ |  |
| 为 | $\because$ | \％ | \％ | \％ |  | \％ | \％ | \％ |  | \％ | 号号 | \％ | $\because$ |  |  |  | \％ | \％ | \％ | \％ | \％ | $\bigcirc$ | 01 $\vdots$ 0 | （1） | \％ | \％ | \％ |
| Sotrow | 10 | ${ }^{31}$ |  | 18 | 0 | ${ }_{20}$ | ${ }^{2}$ | ${ }^{24}$ | ${ }^{1}$ | 12 | 0 | 13 | ${ }_{0}$ | 0 | 1.0 | 40 | ${ }^{180}$ | 0. | ${ }^{19}$ | 0 | 212 | 1. | ${ }^{3}$ | 132 | 128 | 10 | $\ldots$ |
| mremat 1 bemo odmy | $\ldots$ | 1.0 | 18 | 13 | $\bigcirc$ | 14 | $\ldots$ | 0 | 0 | 12 | 0 | 13 | $\square$ | 0 | 0 | ${ }^{3}$ | 05 | ${ }^{36}$ | 0 | 0 | 0 | 02 | 0 | 02 | 0 | ${ }^{2}$ | 02 |
|  | \％10 | ${ }_{79}$ | ${ }_{14}$ | ${ }^{601}$ | ${ }^{208}$ | m | ${ }^{12}$ | \＃ | ${ }^{120}$ | 5x | ${ }_{127}$ | 21 | ． | $\stackrel{\square}{1}$ | 29 | so | ${ }^{104}$ | ${ }^{\prime \prime}$ | भ0 | $\cdots$ | ${ }_{\text {mr }}$ | ${ }^{12}$ | ${ }^{\circ}$ | 18 | ${ }^{102}$ |  | 30 |



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TABLE 5: TRADING PERFORMANCE - LARGE FOODSTORES

| DESTINATION | Survey Derived Turnover 2008 (£m) | Net Sales Area (sq m) | Convenience Goods Sales Area (sq m) | Typical Sales Density (£/sq m) | Expected <br> Turnover (£m) | Over I Under trading (£m) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Tesco Extra, Oakenshaw, Redditch | 75.9 | 8059 | 5641 | 12446 | 70.2 | 5.6 |
| Morrisons, Warwick Highway, Redditch | 36.3 | 3251 | 2763 | 11292 | 31.2 | 5.1 |
| Sainsbury's, Abbey Retail Park, Alvechurch Highway, Redditch | 38.1 | 3868 | 3094 | 9690 | 30.0 | 8.1 |
| Tesco Express, Lodge Park Express, Lodge Park, Redditch | 6.4 | 150 | 150 | 12446 | 1.9 | 4.5 |
| Iceland, Unit 4, Ipsley Street, Smallwood, Redditch | 3.1 | 380 | 342 | 5698 | 1.9 | 1.2 |
| Aldi, Trescott Road, Redditch | 2.8 | 750 | 600 | 4000 | 2.4 | 0.4 |
| Lidl, Redditch Ringway, The Quadrant, Redditch | 2.2 | 1000 | 850 | 3000 | 2.6 | -0.4 |
| Marks and Spencers, 9 Walford Walk, Redditch | 3.0 | 350 | 350 | 11570 | 4.0 | -1.1 |
| Co-op Foodstores, 430, Evesham Rd, Crabbs Cross, Redditch | 2.3 | 150 | 150 | 6828 | 1.0 | 1.3 |
| TOTAL | 170.0 | - | - |  | 145.2 | 24.8 |

2005 prices
Floorspace figures based on data supplied from Redditch Borough Council and WYG estimates
Typical Sales Densities from Verdict / Mintel

table : total expenditure available (COMPARISON)








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TABLE 8: SHOPPING PATTERNS (CLOTHES/SHOES)

| DESTINATION | $\underset{\substack{\text { cototesisisios } \\ \text { (\%) }}}{\text { TOTAL }}$ | $\begin{gathered} \text { ZONE } 1 \\ \text { CLOTHES/SHOES } \\ (\%) \end{gathered}$ | $\begin{gathered} \text { ZONE } 2 \\ \text { SSLOTHES/SHOES } \end{gathered}$ | $\begin{gathered} \text { ZONE } 3 \\ \text { SCLOTHESKSHOSS } \end{gathered}$ | $\begin{gathered} \text { ZONE 4 } \\ \text { CLOTHES/SHOES } \\ (\%) \end{gathered}$ | $\begin{gathered} \text { ZONE 5 } \\ \text { CLOTHES SHOES } \\ \hline \end{gathered}$ | $\begin{array}{c\|} \text { ZONE } 6 \\ \text { CLOTHES/SHOES } \\ (\%) \end{array}$ | $\begin{array}{c\|c\|c\|} \text { ZONE } 7 \\ \text { SCLOTHES/SHOES } \\ \hline \end{array}$ | $\begin{gathered} \text { ZONE 8 } \\ \text { SCLOTHES/SHOES } \\ (\%) \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| REDDITCH |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
| Tescos Extra, Rediditch | 1.2 | 1.7 | 1.4 | 2.9 | 50.0 | 0.0 | 43.6 | ${ }^{22.4}$ | ${ }_{2}^{15.8}$ |
| Sub Total | 53.8 |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
| OUTSIDE REDOITCH |  |  |  |  |  |  |  |  |  |
| Stratord upon Avon | 6.6 | 1.4 | 10.0 | 1.8 | 9.7 | 17 | 0.0 | 26.9 | 43.4 |
| Birmingham City Centre | 7.2 | 4.4 | 2.9 | 5.3 | 11.3 | 10.1 | 16.0 | 1.5 | 1.3 |
| Touchwood Shopping Centre, Solihull | 3.7 | 1.0 | 2.9 | 2.4 | 1.6 | 3.4 | 4.3 | 22.4 | 3.9 |
| Bromsgrove | 5.5 | 0.7 | 0.0 | 0.0 | 0.0 | 21.0 | 3.2 | 0.0 | 0.0 |
| Merry Hill Shopping Centre | 4.4 | 1.4 | 0.0 | 1.8 | 1.6 | 9.2 | 9.6 | 0.0 | 2.6 |
| Worcester City Cente | 2.7 | 0.0 | 1.4 | 1.2 | 4.8 | 5.9 | 4.3 | 0.0 | 3.9 |
| Alcester | 1.2 | 0.0 | 4.3 | 0.0 | 4.8 | 0.0 | 0.0 | 0.0 | 10.5 |
| in-store in a supermarket | 1.6 | 1.4 | 1.4 | 0.0 | 0.0 | 3.4 | 1.1 | 4.5 | 0.0 |
| Evesham | 0.6 | 0.7 | 0.0 | 0.0 | 3.2 | 0.0 | 0.0 | 0.0 | 3.9 |
| Cheltenham | 0.4 | 0.3 | 1.4 | 0.0 | 1.6 | 0.0 | 1.1 | 1.5 | 0.0 |
| Leamington Spa | 0.5 | 0.0 | 0.0 | 0.6 | 0.0 | 0.0 | 1.1 | 3.0 | 1.3 |
| Abroad | 0.3 | 0.3 | 0.0 | 0.6 | 1.6 | 0.0 | 0.0 | 1.5 | 0.0 |
| Kidderminster | 0.8 | 0.0 | 0.0 | 0.0 | 0.0 | 3.4 | 0.0 | 0.0 | 0.0 |
| London | 0.5 | 0.0 | 0.0 | 0.0 | 1.6 | 0.8 | 1.1 | 1.5 | 0.0 |
| Manchester | 0.3 | 0.0 | 1.4 | 0.6 | 0.0 | 0.0 | 0.0 | 0.0 | 1.3 |
| Milton Keynes | 0.2 | 0.7 | 1.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Lichfield | 0.3 | 0.0 | 0.0 | 0.6 | 0.0 | 0.8 | 0.0 | 0.0 | 0.0 |
| Warwick | 0.2 | 0.0 | 0.0 | 0.6 | 0.0 | 0.0 | 0.0 | 0.0 | 1.3 |
| Drottwich | 0.1 | 0.0 | 0.0 | 0.0 | 3.2 | 0.0 | 0.0 | 0.0 | 0.0 |
| Dudley | 0.4 | 0.0 | 0.0 | 0.0 | 0.0 | 1.7 | 0.0 | 0.0 | 0.0 |
| Boundary Mill, Walsall | 0.2 | 0.3 | 0.0 | 0.0 | 0.0 | 0.0 | 1.1 | 0.0 | 0.0 |
| Worcester | 0.3 | 0.0 | 0.0 | 0.0 | 0.0 | 0.8 | 1.1 | 0.0 | 0.0 |
| Shiriey Centre | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 3.0 | 0.0 |
| Barnt Green | 0.1 | 0.0 | 0.0 | 0.6 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Wythall | 0.1 | 0.0 | 0.0 | 0.6 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Tanworth in Arden | 0.1 | 0.3 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Wooverhampton Cily Centre | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.8 | 0.0 | 0.0 | 0.0 |
| Feckenham Centre | 0.1 | 0.0 | 1.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Other | 2.5 | 0.7 | 7.1 | 1.2 | 0.0 | 3.4 | 4.3 | 3.0 | 2.6 |
| Sub Total | 41.0 | 13.6 | 35.7 | 17.6 | 45.2 | 66.4 | 47.9 | 68.7 | 76.3 |
| Intemet/ Home Delivery | 5.1 | 6.1 | 2.9 | 2.4 | 4.8 | 3.4 | 8.5 | 9.0 | 5.3 |
| total | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 |


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TABLE 9: TURNOVER CLOTHES / SHOES

| destination | $\begin{gathered} \text { TOTAL } \\ \text { CLOTHES/SHOES } \\ (\mathrm{Em}) \\ \hline \end{gathered}$ | $\begin{gathered} \text { ZONE 1 } \\ \text { CLOTHES/SHOES } \\ (\mathrm{Em}) \end{gathered}$ | $\begin{array}{c\|} \text { ZONE 2 } \\ \text { CLOTHES/SHOES } \\ (\mathrm{Em}) \end{array}$ | $\begin{gathered} \text { ZONE 3 } \\ \text { CLOTHES/SHOES } \\ (\mathrm{sm}) \end{gathered}$ | $\begin{array}{\|c\|c\|} \hline \text { COTHESISHOES } \\ (\mathrm{sm}) \end{array}$ | $\underset{\substack{\text { ZOONE 5 } \\(\mathrm{Em})}}{\substack{\text { Cotisics } \\ \hline}}$ | $\begin{gathered} \text { ZONE } 6 \\ \text { CLOTHES/SHOES } \\ (\mathrm{Em}) \end{gathered}$ | $\begin{array}{\|c\|} \hline \text { ZOONE 7 } \\ (\mathrm{Em}) \end{array}$ | $\begin{array}{c\|} \hline \text { ZONE } 8 \\ \text { CLOTHES/SHOES } \\ (\mathrm{Em}) \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| REDOITCH |  |  |  |  |  |  |  |  |  |
| Redditch | 77.08 | 2975 |  | 18.50 |  | 10.18 |  |  |  |
| Tesco Extra, Redditich | 1.76 | 0.64 | 0.10 | 0.71 | 0.00 | 0.00 | 0.00 | 0.00 | 0.31 |
| Sub Total | 78.83 | 30.39 | 4.24 | 19.21 | 1.77 | 10.18 | 9.15 | 1.73 | 2.17 |
| OUTSIDE REDDITCH |  |  |  |  |  |  |  |  |  |
| Statard upon Avon | 9.73 | 0.51 | 0.69 | 0.42 | 0.34 | 0.57 | 0.00 | 2.07 | 5.12 |
| Bimingham City Centre | 10.54 | 1.67 | 0.20 | 1.27 | 0.40 | 3.39 | 3.35 | 0.12 | 0.16 |
| Touchwood Shopping Centre, Solihull | 5.42 | 0.38 | 0.20 | 0.56 | 0.06 | 1.13 | 0.89 | 1.73 | 0.47 |
| Bromsgrove | 7.99 | 0.26 | 0.00 | 0.00 | 0.00 | 7.07 | 0.67 | 0.00 | 0.00 |
| Merry Hill Shopping Centre | 6.42 | 0.51 | 0.00 | 0.42 | 0.06 | 3.11 | 2.01 | 0.00 | 0.31 |
| Worcester City Centre | 3.99 | 0.00 | 0.10 | 0.28 | 0.17 | 1.98 | 0.89 | 0.00 | 0.47 |
| Alcester | 1.71 | 0.00 | 0.30 | 0.00 | 0.17 | 0.00 | 0.00 | 0.00 | 1.24 |
| in-store in a supermarket | 2.31 | 0.51 | 0.10 | 0.00 | 0.00 | 1.13 | 0.22 | 0.35 | 0.00 |
| Evesham | 0.94 | 0.26 | 0.00 | 0.00 | 0.11 | 0.00 | 0.00 | 0.00 | 0.47 |
| Chettenham | 0.62 | 0.13 | 0.10 | 0.00 | 0.06 | 0.00 | 0.22 | 0.12 | 0.00 |
| Leamington Spa | 0.75 | 0.00 | 0.00 | 0.14 | 0.00 | 0.00 | 0.22 | 0.23 | 0.16 |
| Abroad | 0.44 | 0.13 | 0.00 | 0.14 | 0.06 | 0.00 | 0.00 | 0.12 | 0.00 |
| Kidderminster | 1.13 | 0.00 | 0.00 | 0.00 | 0.00 | 1.13 | 0.00 | 0.00 | 0.00 |
| London | 0.68 | 0.00 | 0.00 | 0.00 | 0.06 | 0.28 | 0.22 | 0.12 | 0.00 |
| Manchester | 0.40 | 0.00 | 0.10 | 0.14 | 0.00 | 0.00 | 0.00 | 0.00 | 0.16 |
| Miltoon Keynes | 0.36 | 0.26 | 0.10 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Lichfield | 0.42 | 0.00 | 0.00 | 0.14 | 0.00 | 0.28 | 0.00 | 0.00 | 0.00 |
| Warwick | 0.30 | 0.00 | 0.00 | 0.14 | 0.00 | 0.00 | 0.00 | 0.00 | 0.16 |
| Droitwich | 0.11 | 0.00 | 0.00 | 0.00 | 0.11 | 0.00 | 0.00 | 0.00 | 0.00 |
| Dudley | 0.57 | 0.00 | 0.00 | 0.00 | 0.00 | 0.57 | 0.00 | 0.00 | 0.00 |
| Boundary Mill, Walsall | 0.35 | 0.13 | 0.00 | 0.00 | 0.00 | 0.00 | 0.22 | 0.00 | 0.00 |
| Worcester | 0.51 | 0.00 | 0.00 | 0.00 | 0.00 | 0.28 | 0.22 | 0.00 | 0.00 |
| Shirley Centre | 0.23 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.23 | 0.00 |
| Barnt Green | 0.14 | 0.00 | 0.00 | 0.14 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Wythall | 0.14 | 0.00 | 0.00 | 0.14 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Tanworth in Arden | 0.13 | 0.13 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Wolvermampton City Centre | 0.28 | 0.00 | 0.00 | 0.00 | 0.00 | 0.28 | 0.00 | 0.00 | 0.00 |
| Feckenham Centre | 0.10 | 0.00 | 0.10 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Other | 3.60 | 0.26 | 0.49 | 0.28 | 0.00 | 1.13 | 0.89 | 0.23 | 0.31 |
| Sub Total | 60.09 | 5.13 | 2.47 | 4.24 | 1.60 | 22.33 | 10.04 | 5.29 | 9.00 |
| Intemet/ Home Delivery | 7.47 | 2.31 | 0.20 | 0.56 | 0.17 | 1.13 | 1.79 | 0.69 | 0.62 |
| total | 146.39 | ${ }^{37.83}$ | 6.91 | 24.01 | 3.53 | 33.64 | 20.97 | ${ }_{7.71}$ | 11.79 |

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| $3 .-8974,5$ and 6 |

4. .8966
5.86023
5. 86602,3 and 4 : 870,70 , 7 and 8
6.     - -955: 5 : 995
7. -8495 and $6 ; 8956$



TABLE 10: SHOPPING PATTERNS (FURNITURE)

| DESTINATION | $\begin{array}{\|c\|} \hline \text { TOUTAL } \\ \text { FURNTURE } \\ (\%) \end{array}$ | $\begin{array}{\|c\|} \hline \text { ZONNE } 1 \\ \text { FURNITURE } \\ (\%) \end{array}$ | $\begin{array}{\|c\|} \hline \text { ZONE 2 } \\ \text { FURNTIURE } \\ (\%) \end{array}$ | $\begin{array}{\|c\|} \hline \text { ZONE 3 } \\ \text { FURNTURE } \\ (\%) \end{array}$ | $\begin{array}{\|c\|} \hline \text { ZONE 4 } \\ \hline \text { FURNTURE } \\ (\%) \end{array}$ | $\begin{array}{\|c\|} \hline \text { ZONE 5 } \\ \hline \text { FURNTTURE } \\ (\%) \end{array}$ | $\begin{array}{\|c\|} \hline \text { ZONNE } 6 \\ \text { FURNTIURE } \\ (\%) \end{array}$ | $\begin{array}{\|c\|} \hline \text { ZONE } 7 \\ \text { FURNITURE } \\ (\%) \end{array}$ | $\begin{array}{\|c\|} \hline \text { ZONE 8 } \\ \text { FURNITURE } \\ (\%) \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| REDOITCH |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
| Fedditch | 33.8 | 56.7 | 55.6 | 55.3 | 38.3 | 7.9 | 26.0 | 10.9 | 13.0 |
| Greenlands District Centre, Studley Rood, Redd | 0.2 | 0.5 |  | 0.8 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Allied Carpets, Abbey Trading Centre, Alvechura | 0.1 | 0.0 | 2.2 |  | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Homebase, Abbey Trading Centre, Alvechurch- | 0.1 | 0.5 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Carpet fight, Reeditich | 0.1 | 0.5 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Batchley District Centre, Batchley Hoad | 0.1 | 0.0 | 0.0 | 0.8 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Sub Total | 34.5 | 58.1 | 57.8 | 56.9 | 38.3 | 7.9 | 26.0 | 10.9 | 13.0 |
| OUTSIDE REDDITCH |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
| Bromg grove | 15.9 | 4.8 | ${ }^{2.2}$ | ${ }^{2.4}$ | 0.0 | ${ }^{44.7}$ | ${ }^{26.0}$ | 0.0 | 1.9 |
| Touchwood Shopping Centre, Solitull | ${ }^{8.4}$ | 9.5 | 2.2 | ${ }^{12.2}$ | 10.6 | 5.3 | 10.0 | 15.2 | ${ }_{3.7}^{1.9}$ |
| Drotwich | 6.1 | 4.3 | 0.0 | 5.7 | 10.6 | ${ }_{15.8}$ | 0.0 | 2.2 | 1.9 |
| Stratord upon Avon | 4.4 | 0.0 | 6.7 | 0.8 | 4.3 | 1.3 | 0.0 | 28.3 | 22.2 |
| Alcester | 4.2 | 3.8 | 6.7 | 1.6 | 2.1 | 0.0 | 2.0 | 2.2 | 25.9 |
| Shirley Centre | 1.7 | 0.5 | 4.4 | 2.4 | 8.5 | 0.0 | 0.0 | 13.0 | 0.0 |
| Worcester City Centre | 2.0 | 1.4 | 0.0 | 2.4 | 2.1 | 3.9 | 0.0 | 2.2 | 1.9 |
| Kidderminster | 2.0 | 1.0 | 0.0 | 1.6 | 0.0 | 2.6 | 6.0 | 0.0 | 0.0 |
| Merry Hill Shopping Centre | 1.4 | 1.0 | 0.0 | 0.0 | 4.3 | 2.6 | 2.0 | 0.0 | 1.9 |
| Solihull | 0.9 | 0.5 | 0.0 | 1.6 | 2.1 | 1.3 | 0.0 | 0.0 | 1.9 |
| Evesham | 0.6 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 7.4 |
| IKEA, Park Lane, Wednesbury | 0.7 | 0.5 | 2.2 | 0.0 | 0.0 | 1.3 | 0.0 | 0.0 | 1.9 |
| Stratord Ypon Avon | 0.5 | 0.0 | 2.2 | 0.0 | 0.0 | 0.0 | 0.0 | 2.2 | 3.7 |
| Dudley | 0.4 | 0.5 | 0.0 | 0.0 | 0.0 | 1.3 | 0.0 | 0.0 | 0.0 |
| Studey | 0.2 | 0.5 | 2.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Cheltenham | 0.3 | 0.5 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 1.9 |
| Warwick | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 1.9 |
| Longtridge | 0.3 | 0.0 | 0.0 | 0.0 | 0.0 | 1.3 | 0.0 | 0.0 | 0.0 |
| Coventry | 0.1 | 0.0 | 0.0 | 0.0 | 2.1 | 0.0 | 0.0 | 0.0 | 0.0 |
| Leamington Spa | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 2.2 | 0.0 |
| In-store in a supermarket | 0.1 | 0.0 | 0.0 | 0.8 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Stourbridge | 0.3 | 0.0 | 0.0 | 0.0 | 0.0 | 1.3 | 0.0 | 0.0 | 0.0 |
| Catshill | 0.3 | 0.0 | 0.0 | 0.0 | 0.0 | 1.3 | 0.0 | 0.0 | 0.0 |
| Bart Green | 0.3 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 2.0 | 0.0 | 0.0 |
| Halesowen | 0.3 | 0.0 | 0.0 | 0.0 | 0.0 | 1.3 | 0.0 | 0.0 | 0.0 |
| Wythall | 0.3 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 2.0 | 0.0 | 0.0 |
| Kings Heath | 0.1 | 0.5 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Other | 3.5 | 4.8 | 0.0 | 1.6 | 2.1 | 1.3 | 8.0 | 4.3 | 3.7 |
| Sub Total | 61.7 | 36.2 | 40.0 | 39.0 | 55.3 | 92.1 | 68.0 | ${ }_{84.8}$ | 83.3 |
| intermet/ Home Delivery | 3.8 | 5.7 | 2.2 | 4.1 | 6.4 | 0.0 | 6.0 | 4.3 | 3.7 |
| total | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 |

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TABLE 11: TURNOVER (FURNITURE)

| destination | TOTAL FURNITURE | $\begin{array}{c\|} \text { ZONE 1 } \\ \text { FURNITURE } \end{array}$ (£m) | $\begin{array}{\|c} \hline \text { ZONE 2 } \\ \text { FURNITTURE } \\ (\mathrm{sm}) \end{array}$ | $\begin{gathered} \hline \text { ZONE 3 } \\ \text { FURNITURE } \\ (£ \mathrm{~m}) \end{gathered}$ | ZONE 4 FURNITURE (£m) | $\begin{gathered} \text { ZONE E } \\ \text { FURNITURE } \\ (\mathrm{Em}) \end{gathered}$ | $\begin{gathered} \text { ZONE } 6 \\ \text { FURNITURE } \\ (\mathrm{sm}) \end{gathered}$ | $\begin{gathered} \text { ZONE 7 } \\ \text { FURNITURE } \\ (\mathrm{sm}) \end{gathered}$ | $\begin{array}{c\|} \hline \text { ZONE B } \\ \text { FURNTUUE } \\ (\mathrm{Em}) \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| REDDITCH |  |  |  |  |  |  |  |  |  |
| Redoditch | ${ }^{20.1}$ | 8.1 | 1.6 | 5.5 | 0.6 | 1.1 | ${ }^{2} 3$ | 0.4 | 0.7 |
| Greenlands's Distric Centre, Studey Road, Redditch | 0.1 | 0.1 | 0.0 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Allied Carpets, Abbey Trading Centre, Avechurch H | 0.1 | 0.0 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Homebase, Abbey Trading Centre, Alvechurch High | 0.1 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Carpet Right, Reditich | 0.1 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Batchley District Centre, Batchley Road | 0.1 | 0.0 | 0.0 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Sub-Total | 20.6 | ${ }^{8} .3$ | 1.6 | ${ }_{5} 5$ | 0.6 | 1.1 | 2.3 | 0.4 | 0.7 |
| OUTSIDE REDOITCH |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
| Bromsgrove | ${ }^{9.5}$ | 0.7 | 0.1 | 0.2 | 0.0 | 6.1 | ${ }^{2.3}$ | 0.0 | 0.1 |
|  | 5.0 3.6 | 1.4 0.3 | ${ }_{0}^{0.1}$ | 1.2 0.6 | 0.2 0.1 | 0.7 0.7 | 0.9 0.9 | 0.5 0.4 | $\frac{0.1}{0.2}$ |
| Drotwich | 3.7 | 0.6 | 0.0 | 0.6 | 0.2 | 2.1 | 0.0 | 0.1 | 0.1 |
| Stratiord upon Avon | 2.6 | 0.0 | 0.2 | 0.1 | 0.1 | 0.2 | 0.0 | 1.0 | 11 |
| Alcester | 2.5 | 0.5 | 0.2 | 0.2 | 0.0 | 0.0 | 0.2 | 0.1 | 1.3 |
| Shirley Centre | 1.0 | 0.1 | 0.1 | 0.2 | 0.1 | 0.0 | 0.0 | 0.4 | 0.0 |
| Worcester City Centre | 1.2 | 0.2 | 0.0 | 0.2 | 0.0 | 0.5 | 0.0 | 0.1 | 0.1 |
| Kidderminster | 1.2 | 0.1 | 0.0 | 0.2 | 0.0 | 0.4 | 0.5 | 0.0 | 0.0 |
| Merry Hill Shopping Centre | 0.8 | 0.1 | 0.0 | 0.0 | 0.1 | 0.4 | 0.2 | 0.0 | 0.1 |
| Solinull | 0.5 | 0.1 | 0.0 | 0.2 | 0.0 | 0.2 | 0.0 | 0.0 | 0.1 |
| Evesham | 0.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.4 |
| IKEA, Park Lane, Wednesbury | 0.4 | 0.1 | 0.1 | 0.0 | 0.0 | 0.2 | 0.0 | 0.0 | 0.1 |
| Stratord upon Avon | 0.3 | 0.0 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.1 | 0.2 |
| Dudley | 0.2 | 0.1 | 0.0 | 0.0 | 0.0 | 0.2 | 0.0 | 0.0 | 0.0 |
| Studey | 0.1 | 0.1 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Cheltenhar | 0.2 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.1 |
| Warwick | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.1 |
| Longbidge | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.2 | 0.0 | 0.0 | 0.0 |
| Coventry | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Leamington Spa | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.1 | 0.0 |
| In-store in a supermarket | 0.1 | 0.0 | 0.0 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Stourbridge | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.2 | 0.0 | 0.0 | 0.0 |
| Catshill | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.2 | 0.0 | 0.0 | 0.0 |
| Barnt Green | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.2 | 0.0 | 0.0 |
| Halesowen | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.2 | 0.0 | 0.0 | 0.0 |
| Wyythall | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.2 | 0.0 | 0.0 |
| Kings Heath | 0.1 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Other | 2.1 | 0.7 | 0.0 | 0.2 | 0.0 | 0.2 | 0.7 | 0.1 | 0.2 |
| Sub Total | 36.7 | 5.2 | 1.1 | 3.9 | 0.9 | 12.5 | 6.0 | 2.9 | 4.2 |
| Intemet/Home Delivery | 2.2 | 0.8 | 0.1 | 0.4 | 0.1 | 0.0 | 0.5 | 0.1 | 0.2 |
| total | 59.5 | 14.3 | ${ }^{2.8}$ | 9.9 | 1.6 | 13.6 | ${ }^{8.9}$ | ${ }^{3.4}$ | 5.1 |


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TABLE 12: SHOPPING PATTERNS (DIY)

| DESTINATION | $\begin{aligned} & \text { TOTAL } \\ & \text { DIV } \end{aligned}$ | $\begin{gathered} \hline \mathrm{ZONE} \text { E } \\ \text { OIY } \\ \text { (\%) } \end{gathered}$ | $\begin{gathered} \hline \text { ZONE 2 } \\ \text { DIV) } \\ \text { (\%) } \\ \hline \end{gathered}$ | $\begin{gathered} \text { ZONE } 3 \\ \text { DIV } \end{gathered}$ | $\begin{gathered} \text { ZONE } 4 \\ \text { DIV } \end{gathered}$ | $\begin{gathered} \text { ZONE } 5 \\ \text { DIY } \end{gathered}$ | $\begin{gathered} \hline \text { ZONE } \\ \text { DIY } \\ \text { (\%) } \end{gathered}$ | $\begin{gathered} \text { ZONE } 7 \\ \text { DVY } \\ \text { (on) } \end{gathered}$ | $\begin{gathered} \text { ZONE } \\ \substack{\text { OIV } \\ \text { (\%) }} \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| REDDITCH |  |  |  |  |  |  |  |  |  |
| B \& Q- Jinnah Road off Tunnel Drive, Smallwood, Redditch, B98 7ER | 48.2 | 73.2 | 74.1 | 65.7 | 68.0 | 22.6 | 30.3 | 13.3 | 41.1 |
| Redditch | 8.7 | 12.6 | 6.9 | 17.5 | 12.0 | 2.2 | 6.6 | 4.4 | 3.6 |
| Homebase-Abbey Trading Centre, Alvechurch Highway, Redditch, B9 | 7.8 | ${ }^{6.3}$ | 5.2 | 11.7 | 16.0 | 4.3 | 17.1 | 2.2 | 0.0 |
| Wickes- Redditich, Reddilich Ringway, St Georges, Redditch, B98 8DU | 2.0 | 3.3 | 1.7 | 2.9 | 0.0 | 2.2 | 0.0 | 2.2 | 0.0 |
| Headless Cross, Redditch | 0.1 | 0.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Tony Handyman, Redditch | 0.1 | 0.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Sub Total | 66.9 | 96.2 | 87.9 | 97.8 | 96.0 | 31.2 | 53.9 | 22.2 | 44.6 |
| OUTSIDE REDDITCH |  |  |  |  |  |  |  |  |  |
| Focus (with Garden Centre)-54 Birmingham Road, Bromsgorve, 861 | 11.3 | 0.4 | 0.0 | 0.0 | 0.0 | 39.8 | 14.5 | 0.0 | 0.0 |
| B \& Q- Unit A, The Maybird Centre, Birmingham Rd, Strattord-upon-Av | 3.6 | 0.0 | 0.0 | 0.0 | 2.0 | 1.1 | 0.0 | 33.3 | 17.9 |
| Bromsgrove | 5.3 | 0.0 | 0.0 | 0.7 | 0.0 | 16.1 | 10.5 | 0.0 | 0.0 |
| Alcester | 1.5 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 17.9 |
| Stratuord upon Avon | 1.0 | 0.0 | 1.7 | 0.7 | 0.0 | 0.0 | 0.0 | 6.7 | 5.4 |
| Focus (with Garden centre)-Parsonage Drive, Rednal, Longbridge, B4 | 1.5 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 10.5 | 0.0 | 0.0 |
| Birmingham City Centre | 0.7 | 0.4 | 1.7 | 0.0 | 0.0 | 0.0 | 2.6 | 0.0 | 1.8 |
| Touchwood Shopping Centre, Solitull | 0.6 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 11.1 | 0.0 |
| Homebase- Roman Way Retail Park, Kidderminster Rd, Droitwich, Wr | 0.8 | 0.0 | 0.0 | 0.0 | 2.0 | 3.2 | 0.0 | 0.0 | 0.0 |
| Homebase-Avon Ind. Est., Birmingham Rd, Stratiord-upon-Avon, CV3 | 0.5 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 4.4 | 3.6 |
| B \& Q, Marshall Lake Retail Park, Shirley | 0.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 4.4 | 1.8 |
| Homebase- Sears Ret Pk, Oakenshaw Ad, Shirley, Solihull, West M., | 0.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 6.7 | 0.0 |
| B \& Q-Mucklow Hill, Halesowen, Dudley, West Midlands, B62 8EP | 0.6 | 0.0 | 0.0 | 0.0 | 0.0 | 1.1 | 2.6 | 0.0 | 0.0 |
| Shirley | 0.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 6.7 | 0.0 |
| B \& Q-Four Pools Retail Park, Four Pools Lane, Evesham, WR11 1D. | 0.4 | 0.0 | 0.0 | 0.0 | 0.0 | 1.1 | 0.0 | 0.0 | 1.8 |
| In-store in a supermarket | 0.2 | 0.4 | 1.7 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Worcester City Centre | 0.5 | 0.0 | 0.0 | 0.0 | 0.0 | 2.2 | 0.0 | 0.0 |  |
| Evesham | 0.1 | 0.0 | 1.7 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Homebase-Findlay Rd, High Street, Kings Heath, Birmingham, B147s | 0.1 | 0.0 | 1.7 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| B \& Q- Green Street, Kidderminster, Worcs, DY10 1AX | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 | 1.1 | 0.0 | 0.0 | 0.0 |
| Barnt Green | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 1.3 | 0.0 | 0.0 |
| Kidderminster | 0.1 | 0.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Solihull | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 2.2 | 0.0 |
| Tony Handyman, Barnt Green | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 1.3 | 0.0 |  |
| Other | 1.8 | 0.8 | 3.4 | 0.0 | 0.0 | 3.2 | 2.6 | 2.2 | 1.8 |
| Sub Total | 32.4 | 2.5 | 12.1 | 1.5 | 4.0 | 68.8 | 46.1 | 77.8 | 51.8 |
| Internet/ / mome Delivery | 0.7 | 1.3 | 0.0 | 0.7 | 0.0 | 0.0 | 0.0 | 0.0 | 3.6 |
| TOTAL | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | ${ }^{100}$ |

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| destination | $\begin{gathered} \text { TOTAL } \\ \text { (IYL } \\ (\mathrm{Im}) \\ \hline \end{gathered}$ | $\begin{gathered} \hline \mathrm{ZONE} \mathrm{E} \\ \mathrm{OIY} \\ (\mathrm{Em}) \\ \hline \end{gathered}$ | $\begin{gathered} \text { ZONE 2 } \\ \text { ( } \mathrm{IM}) \\ (\mathrm{sm}) \end{gathered}$ |  | $\begin{gathered} \text { ZONE 4 } \\ \text { DIY) } \\ (\mathrm{Em}) \end{gathered}$ | $\begin{gathered} \text { ZONE 5 } \\ \text { DIY } \\ (\mathrm{sm}) \end{gathered}$ | $\begin{gathered} \text { ZONE } \\ \text { OIY } \\ (\mathrm{Im}) \\ \hline(\mathrm{m}) \end{gathered}$ | $\begin{gathered} \text { ZONE } 7 \\ \text { DIV } \\ (\mathrm{Em}) \\ \hline \end{gathered}$ | $\begin{gathered} \text { ZONE } 8 \\ \text { DIY } \\ (\mathrm{Em}) \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| REDDITCH |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
| B \& Q- Jinnah Road off Tunnel Drive, Smallwood, Reo | 23.0 | 8.8 | 1.7 | 5.2 | 0.8 | 2.4 | 2.1 | 0.3 | 1.6 |
| Redditich | 4.1 | 1.5 | 0.2 | 1.4 | 0.1 | 0.2 | 0.5 | 0.1 | 0.1 |
| Homebase-Abbey Trading Centre, Alvechurch Highw | 3.7 | 0.8 | 0.1 | 0.9 | 0.2 | 0.5 | 1.2 | 0.1 | 0.0 |
| Wickes-Redditch, Redditich Ringway, St Georges, Re | 1.0 | 0.4 | 0.0 | 0.2 | 0.0 | 0.2 | 0.0 | 0.1 | 0.0 |
| Headless Cross, Redditich | 0.1 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Tony Handyman, Redditich | 0.1 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Sub Total | 31.8 | 11.6 | 2.0 | 7.7 | 1.1 | 3.4 | 3.8 | 0.6 | 1.8 |
| OUTSIDE REDDITCH |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
| Focus (with Garden Centre)-54 Birmingham Road, B$\mathrm{B} \& \mathrm{Q}$ - Unit A , The Maybird Centre, Birmingham Rd, | 5.4 | 0.1 | 0.0 | 0.0 | 0.0 | 4.3 | 1.0 | 0.0 | 0.0 |
|  | 1.7 | 0.0 | 0.0 | 0.0 | 0.0 | 0.1 | 0.0 | 0.9 | 0.7 |
| 俍 $\begin{aligned} & \text { Bromsgrove } \\ & \text { Alcester }\end{aligned}$ | 2.5 | 0.0 | 0.0 | 0.1 | 0.0 | 1.7 | 0.7 | 0.0 | 0.0 |
|  | 0.7 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.7 |
| Stratiord upon Avon | 0.5 | 0.0 | 0.0 | 0.1 | 0.0 | 0.0 | 0.0 | 0.2 | 0.2 |
| Focus (with Garden centre)- Parsonage Drive, Redna Birmingham City Centre | 0.7 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.7 | 0.0 | 0.0 |
|  | 0.3 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.2 | 0.0 | 0.1 |
| Touchwood Shopping Centre, Solihull | 0.3 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.3 | 0.0 |
| Homebase- Roman Way Retail Park, Kidderminster P | 0.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.3 | 0.0 | 0.0 | 0.0 |
| Homebase- Avon Ind. Est., Birmingham Rd, Stratford | 0.3 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.1 | 0.1 |
| B \& Q, Marshall Lake Retail Park, Shirley Homebase-Sears Ret Pk, Oakenshaw Rd, Shirley, S | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.1 | 0.1 |
|  | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.2 | 0.0 |
| B \& Q-Mucklow Hill, Halesowen, Dudley, West Midlar | 0.3 | 0.0 | 0.0 | 0.0 | 0.0 | 0.1 | 0.2 | 0.0 | 0.0 |
| Shirley | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.2 | 0.0 |
|  | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.1 | 0.0 | 0.0 | 0.1 |
|  | 0.1 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| In-store in a supermarket Worcester City Centre | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.2 | 0.0 | 0.0 | 0.0 |
| Evesham | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Homebase-Findlay Rd, High Street, Kings Heath, Birr | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| B \& Q-Green Street, Kidderminster, Worcs | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.1 | 0.0 | 0.0 | 0.0 |
| Barnt Green | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.1 | 0.0 | 0.0 |
| Kidderminster | 0.1 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Solihull | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.1 | 0.0 |
| Tony Handyman, Barrt Green | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.1 | 0.0 | 0.0 |
| Other | 0.8 | 0.1 | 0.1 | 0.0 | 0.0 | 0.3 | 0.2 | 0.1 | 0.1 |
| Sub Total | 15.4 | 0.3 | 0.3 | 0.1 | 0.0 | 7.5 | 3.2 | 2.0 | 2.0 |
| Internet/Home Delivery | 0.3 | 0.2 | 0.0 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.1 |
| total |  |  |  |  |  |  |  |  |  |
|  | 47.6 | 12.0 | 2.2 | 7.9 | 1.2 | 10.8 | 7.0 | 2.6 | 3.9 |

Notos:

1. Post ode sectors

| 2.- 8807 |
| :--- |
| 3. $-8974,5$ and 6 |

4. $\cdot 8966$
5.     - $8602,2,3$ and $4 ;$ B61 0, 7 and

6. -895 5: 8945
B. -849 and 6 ; 8956
.Market shareses tor main destination' deivived directy trom Redditich Household Shopping Surver
2005 PIICES INCLUSIVE OF VAT WHERE APPROPRRIATE
redoitch retall study
TABLE 14: SHOPPING PATTERNS (ELECTRICAL)

| destination | TOTAL <br> ELECTRICAL <br> $(\%)$ | $\begin{array}{\|c\|} \hline \text { ZONE 1 } 1 \\ \text { ELECTRICAL } \\ (\%) \\ \hline \end{array}$ | ZONE 2 <br> ELECTRICAL <br> (\%) | ZONE 3 ELECTRICAL $(\%)$ | $\begin{array}{\|c\|} \hline \text { ZONE } 4 \\ \text { ELECTRICAL } \\ (\%) \\ \hline \end{array}$ | $\begin{array}{\|c\|} \hline \text { ZONE 5 } 5 \\ \text { ELETRICAL } \\ \hline \end{array}$ | ZONE 6 <br> ELECTRICAL <br> $(\%)$ | $\begin{array}{\|c\|} \hline \text { ZONE } 7 \\ \text { ELECTRICAL } \\ (\%) \end{array}$ | $\begin{array}{\|c\|} \hline \text { ZONE } 8 \\ \text { ELECTRICAL } \\ (\%) \\ \hline \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| REDDITCH |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
| Redditch | 41.8 | 61.8 | 49.1 | 67.3 | 52.9 | 24.0 | 25.0 | 12.3 | 21.7 |
| Headless Cross District Centre, Evesham Road, Reddi | 0.1 | 0.0 | 0.0 | 0.7 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Matalan, Jinnah Road, Redditch | 0.1 | 0.0 | 0.0 | 0.7 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Apollo 2000, Redditch | 0.1 | 0.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Tesco Extra, Redditch Extra, Oakenshaw, Redditch, B. | 4.3 | 7.6 | 8.8 | 4.1 | 5.9 | 3.1 | 1.3 | 0.0 | 3.3 |
| Sub Total | 46.4 | 69.7 | 57.9 | 72.8 | 58.8 | 27.1 | 26.3 | 12.3 | 25.0 |
| OUTSIDE REDDITCH |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
| Touchwood Shopping Centre, Solihull | 7.0 | 5.9 | 12.3 | 2.7 | 0.0 | 3.1 | 10.5 | 28.1 | 8.3 |
| Bromsgrove | 8.1 | 0.0 | 3.5 | 3.4 | 2.0 | 20.8 | 17.1 | 0.0 | 0.0 |
| Stratiord upon Avon | 3.2 | 0.0 | 1.8 | 0.0 | 0.0 | 1.0 | 1.3 | 19.3 | 20.0 |
| Birmingham City Centre | 3.6 | 2.5 | 5.3 | 1.4 | 7.8 | 5.2 | 6.6 | 0.0 | 1.7 |
| Shirley Centre | 1.8 | 0.8 | 3.5 | 1.4 | 0.0 | 0.0 | 0.0 | 19.3 | 1.7 |
| Merry Hill Shopping Centre | 2.2 | 0.8 | 1.8 | 1.4 | 2.0 | 3.1 | 5.3 | 0.0 | 1.7 |
| Solihull | 1.2 | 0.8 | 3.5 | 0.0 | 2.0 | 0.0 | 1.3 | 8.8 | 1.7 |
| Droitwich | 1.9 | 0.0 | 0.0 | 0.7 | 5.9 | 6.3 | 1.3 | 0.0 | 0.0 |
| Kidderminster | 2.0 | 0.0 | 0.0 | 0.0 | 2.0 | 6.3 | 2.6 | 0.0 | 1.7 |
| Worcester City Centre | 1.1 | 0.0 | 0.0 | 0.7 | 2.0 | 3.1 | 1.3 | 0.0 | 0.0 |
| In-store in a supermarket | 0.9 | 0.4 | 0.0 | 0.0 | 0.0 | 1.0 | 1.3 | 1.8 | 3.3 |
| Selly Oak, Birmingham | 1.0 | 0.8 | 0.0 | 0.0 | 0.0 | 1.0 | 3.9 | 0.0 | 0.0 |
| Sears Retail Park, Shirley | 0.3 | 0.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 3.5 | 0.0 |
| Evesham | 0.3 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 3.3 |
| Alcester | 0.3 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 3.3 |
| Dudley | 0.3 | 0.4 | 0.0 | 0.0 | 0.0 | 1.0 | 0.0 | 0.0 | 0.0 |
| Halesowen | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 | 1.0 | 0.0 | 0.0 | 0.0 |
| Wolverhampton City Centre | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 1.7 |
| Barnt Green | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 1.3 | 0.0 | 0.0 |
| Leamington Spa | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 1.7 |
| Other | 2.4 | 0.8 | 0.0 | 0.0 | 2.0 | 2.1 | 6.6 | 3.5 | 6.7 |
| Sub Total | 38.4 | 13.9 | 31.6 | 11.6 | 25.5 | 55.2 | 60.5 | 84.2 | 56.7 |
|  |  |  |  |  |  |  |  |  |  |
| Internet/ / Home Delivery | 15.2 | 16.4 | 10.5 | 15.6 | 15.7 | 17.7 | 13.2 | 3.5 | 18.3 |
| total | 100 | 100 | 100 | 100 | 184 | 100 | 100 | 100 | 100 |

Post code sectors
$-8980,7,8$ and 9

1.     - $8980,7,7$
2. -8807
3. 8974,5 and




- $B 495$ and $6 ; 8956$

Maket shares for 'main destinatoon' derived directy from Reeditch Household Shoppoing Surve
Excludes 'dont know/ cant remember and 'don"t buy these tems
205 PRIIES INCLUSIVE OF VAT WHERE APPROPRIAT

TABLE 15: TURNOVER (ELECTRICAL)

| ZESINATION |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |

a. Post code sectors

| 1. $1.9880,7$, |
| :--- |
| 2.- |
| B80 |

3. $-8974,5$ and 6
-.-9660 2,3 and 4; B61 0, 7 and
4.     - $8602,2,3$ and 4 4 841,7
5. B955; 8945
.. - 8495 and 6 ; 8956
Makee Shares tor 'main destination' derived directy from Reedilton Household Shopping Suve
E. Excludas 'dont know/ cant remember' and don"t buy these tems'

2005 PRICES INCLUSIVE OF VAT WHERE APPROPRIAT

REDDITCH RETAIL STUDY
TABLE 16: SHOPPING PATTERNS (BOOKS, CDS, DVDS)

| DESTINATION | $\begin{array}{\|c\|} \hline \text { TOTAL } \\ \text { BOOKS, CDS, DVDS } \\ \hline(\%) \\ \hline \end{array}$ | $\begin{array}{\|c\|} \hline \text { ZONE 1 } \\ \text { BOOKS, CDS, DVDS } \\ (\%) \end{array}$ | $\begin{gathered} \text { ZONE 2 } \\ \text { BOOKS, CDS, DVDS } \\ (\%) \end{gathered}$ | ZONE 3 <br> BOOKS, CDS, DVDS <br> (\%) | $\begin{array}{\|c\|} \hline \text { ZONE 4 } \\ \hline \text { BOOKS, CDS, DVDS } \\ \text { (\%) } \\ \hline \end{array}$ | $\begin{array}{\|c\|} \hline \text { ZONE } 5 \\ \text { BOOKS, CDS, DVDS } \\ \text { (\%) } \end{array}$ | $\begin{array}{\|c\|} \hline \text { ZONE } 6 \\ \text { BOOKS, CDS, DVDS } \\ \text { (\%) } \end{array}$ | $\begin{array}{c\|} \hline \text { ZONE } 7 \\ \text { BOOKS, CDS, DVDS } \\ (\%) \end{array}$ | ZONE 8 BOOKS, CDS, DVDS $(\%)$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| REDDITCH |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
|  | 37.9 | 60.9 | 45.8 | 59.3 | 55.4 | 13.5 | 26.0 | 22.0 | 15.5 |
| Church Hill District Centre, Tanhouse Lane, Reddit Tesco Extra, Oakenshaw, Redditch | 0.1 | 0.0 | 0.0 | 0.7 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
|  | 5.8 | 10.0 | 5.1 | 8.0 | 7.1 | 2.1 | 2.7 | 0.0 | 8.6 |
| Sub Total | 43.9 | 70.9 | 50.8 | 68.0 | 62.5 | 15.6 | 28.8 | 22.0 | 24.1 |
| OUTSIDE REDDITCH |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
| - |  |  |  |  |  |  |  |  |  |
| Stratford upon Avon | 6.0 | 0.4 | 11.9 | 1.3 | 3.6 | 0.0 | 1.4 | 27.1 | 39.7 |
| Bromsgrove Birmingham City Centre | 10.6 | 0.0 | 5.1 | 1.3 | 0.0 | 35.4 | 13.7 | 0.0 | 0.0 |
|  | 3.6 | 2.2 | 5.1 | 2.0 | 5.4 | 5.2 | 5.5 | 1.7 | 3.4 |
| Birmingham City Centre | 2.8 | 1.3 | 0.0 | 1.3 | 0.0 | 2.1 | 5.5 | 11.9 | 3.4 |
| $\frac{\text { In-store in a supermarket }}{\text { Touchwood Shopping Centre, Solihull }}$ | 1.7 | 0.4 | 3.4 | 0.0 | 1.8 | 0.0 | 2.7 | 13.6 | 3.4 |
| Teery Hill Shopping Centre | 2.1 | 0.0 | 1.7 | 0.0 | 0.0 | 5.2 | 5.5 | 0.0 | 0.0 |
| Merry Hill Shopping Centre <br> Worcester City Centre | 1.1 | 0.0 | 0.0 | 0.0 | 3.6 | 3.1 | 1.4 | 0.0 | 1.7 |
| Leamington Spa | 0.7 | 0.0 | 0.0 | 0.0 | 0.0 | 1.0 | 1.4 | 1.7 | 1.7 |
|  | 0.5 | 0.0 | 0.0 | 0.0 | 3.6 | 0.0 | 2.7 | 0.0 | 0.0 |
| Abroad | 0.4 | 0.0 | 0.0 | 0.7 | 1.8 | 1.0 | 0.0 | 0.0 | 0.0 |
| Studley | 0.2 | 0.0 | 5.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Cheltenham | 0.3 | 0.0 | 1.7 | 0.0 | 0.0 | 0.0 | 1.4 | 0.0 | 0.0 |
|  | 0.2 | 0.9 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Local book club Solihull | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 3.4 | 0.0 |
|  | 0.0 | 0.0 | 0.0 | 0.0 | 1.8 | 0.0 | 0.0 | 0.0 | 0.0 |
| \|laler $\begin{aligned} & \text { Alcester } \\ & \text { Dudley }\end{aligned}$ | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 1.4 | 0.0 | 0.0 |
|  | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 1.7 | 0.0 |
| Shirley Centre Evesham | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 1.7 |
| Manchester | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 1.4 | 0.0 | 0.0 |
| Other | 2.1 | 0.0 | 0.0 | 2.0 | 0.0 | 2.1 | 5.5 | 3.4 | 3.4 |
| Sub Total | 33.1 | 5.2 | 33.9 | 8.7 | 21.4 | 55.2 | 49.3 | 64.4 | 58.6 |
| Intemet/ / Home Delivery |  |  |  |  |  |  |  |  |  |
|  | 23.0 | 23.9 | 15.3 | 23.3 | 16.1 | 29.2 | 21.9 | 13.6 | 17.2 |
| total | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 |

Notes:
a. Post code
.
.
1.- B980, 7,8 and 9
2. - 8807
3. $-8974,5$ and 6
4. -8966
5. - 8602,3 and $4 ; 8610,7$ and 8
6. $-8601: 8458: 8487$
6. - $8601 ;$; 8458 ; 8

b. Market shares for ' main destination' 'derived directy from Reddich Household Shopping Survey
c. Excludes 'don"t know/ can't remember' and 'don't buy these items'

2005 PRICES INCLUSIVE OF VAT WHERE APPROPRIATE

TABLE 17: TURNOVER (BOOKS, CDS, DVDS)

| DESTINATION | $\begin{array}{\|c\|} \hline \text { TOTAL } \\ \text { BOOKs, CDS, DVDS } \\ (\mathrm{Em}) \end{array}$ | $\begin{array}{\|c\|} \hline \text { ZONE 1 } \\ \text { BOOKS, CDS, DVDS } \\ \text { (£m) } \end{array}$ | $\begin{array}{\|c\|} \hline \text { ZONE } 2 \\ \text { BOOKS, CDS, DVDS } \\ (\text { (£m) } \end{array}$ | $\begin{array}{c\|} \text { ZONE } 3 \\ \text { BOOKS, CDS, DVDS } \\ (\mathrm{Em}) \end{array}$ | $\begin{array}{c\|} \text { ZONE 4 } \\ \text { BOOKS, CDS, DVDS } \\ (\mathrm{Em}) \end{array}$ | $\begin{array}{c\|} \text { ZONE 5 } \\ \text { BOOKS, CDS, DVDS } \\ (\mathrm{Em}) \end{array}$ | $\begin{array}{\|c\|} \hline \text { ZONE 6 } \\ \text { BOOKS, CDS, DVDS } \\ (\text { (£m) } \end{array}$ | ZONE 7 <br> BOOKS, CDS, DVDS <br> $($ (£m) $)$ | $\begin{array}{\|c\|} \hline \text { ZONE 8 } \\ \text { BOOKS, CDS, DVDS } \\ (\text { (£m) } \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| REDDITCH |  |  |  |  |  |  |  |  |  |
| Redditch | 10.7 | 4.3 | 0.6 | 2.8 | 0.4 | 0.9 | 1.1 | 0.3 | 0.4 |
| Church Hill District Centre, Tanhouse Lane, Re | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Tesco Extra Oakenshaw, Redditch | 1.7 | 0.7 | 0.1 | 0.4 | 0.1 | 0.1 | 0.1 | 0.0 | 0.2 |
| Sub Total | 12.4 | 5.0 | 0.7 | 3.2 | 0.4 | 1.0 | 1.2 | 0.3 | 0.6 |
| OUTSIDE REDDITCH |  |  |  |  |  |  |  |  |  |
| Stratiord upon Avon | 1.7 | 0.0 | 0.2 | 0.1 | 0.0 | 0.0 | 0.1 | 0.4 | 0.9 |
| Bromsgrove | 3.0 | 0.0 | 0.1 | 0.1 | 0.0 | 2.3 | 0.6 | 0.0 | 0.0 |
| Birmingham City Centre | 1.0 | 0.2 | 0.1 | 0.1 | 0.0 | 0.3 | 0.2 | 0.0 | 0.1 |
| In-store in a supermarket | 0.8 | 0.1 | 0.0 | 0.1 | 0.0 | 0.1 | 0.2 | 0.2 | 0.1 |
| Touchwood Shopping Centre, Solihull | 0.5 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.1 | 0.2 | 0.1 |
| Merry Hill Shopping Centre | 0.6 | 0.0 | 0.0 | 0.0 | 0.0 | 0.3 | 0.2 | 0.0 | 0.0 |
| Worcester City Centre | 0.3 | 0.0 | 0.0 | 0.0 | 0.0 | 0.2 | 0.1 | 0.0 | 0.0 |
| Leamington Spa | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.1 | 0.1 | 0.0 | 0.0 |
| Droitwich | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.1 | 0.0 | 0.0 |
| Abroad | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.1 | 0.0 | 0.0 | 0.0 |
| Studley | 0.1 | 0.0 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Cheltenham | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.1 | 0.0 | 0.0 |
| Local book club | 0.1 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Solihull | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.1 | 0.0 |
| Alcester | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Dudley | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.1 | 0.0 | 0.0 |
| Shirley Centre | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Evesham | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Manchester | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.1 | 0.0 | 0.0 |
| Other | 0.6 | 0.0 | 0.0 | 0.1 | 0.0 | 0.1 | 0.2 | 0.1 | 0.1 |
| Sub Total | 9.4 | 0.4 | 0.5 | 0.4 | 0.2 | 3.6 | 2.0 | 1.0 | 1.4 |
| Internet/ Home Delivery | 6.5 | 1.7 | 0.2 | 1.1 | 0.1 | 1.9 | 0.9 | 0.2 | 0.4 |
| TOTAL | 28.3 | 7.1 | 1.3 | 4.7 | 0.7 | 6.5 | 4.1 | 1.6 | 2.3 |

Notes:
a. Post toode sectiors

1. $\cdot 8980,7,8$ and 9
2. 8807
3.     -         - 8907
2 4,5
3.- $-8.874,5$
4. -8966
5.- 8602,3 and 4 B 810,7 and 8

- $8601 ;$; $8458 ; 84$

7. -895 5; ; 8945
B. $B 495$ and $6 ; ~ B$
b. Market shares for 'main destination' derivived directity from Redadich Household Shopping Suvey

Excludes 'don't know/ can't remember' and 'don't buy these tiems
2005 Prices inclusive of vat where appropriate

TABLE 18: SHOPPING PATTERNS (SMALL HOUSEHOLD GOODS)

| destination | $\begin{array}{\|c\|} \hline \text { TOTAL } \\ \text { SMALL H'HOLD } \\ (\%) \end{array}$ | $\begin{gathered} \text { ZONE 1 } \\ \text { SMALL HOLD } \\ (\%) \end{gathered}$ | $\begin{array}{\|c\|} \hline \text { SMALL HHOLD } \\ (\%) \\ \hline \end{array}$ | ZONE 3 <br> SMALL H'HOLD <br> $(\%)$ |  | ZONE 5 <br> $\substack{\text { SMALL HHOLD } \\ \text { (\%) }}$ | $\begin{array}{\|c\|} \hline \text { ZONE 6 } \\ \text { SMALL H'HOLD } \\ (\%) \\ \hline \end{array}$ | ZONE 7 <br> SMALL HHOLD <br> $(\%)$ | $\begin{array}{\|c\|} \hline \text { ZONE } 8 \\ \text { SMALL H'HOLD } \\ (\%) \\ \hline \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| REDDITCH |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
| Redditch | 43.5 | 68.8 | 47.3 | 72.7 | 51.9 | 14.1 | 30.6 | 24.5 | 23.5 |
| Tesco Extra, Oakenshaw, Redditch | 4.7 | 7.3 | 9.1 | 6.8 | 7.7 | 1.2 | 4.8 | 0.0 | 2.0 |
| B \& Q-Jinnah Road off Tunnel Drive, Smallwood, Redo | 0.2 | 0.0 | 3.6 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Matchborough District Centre, Matchborough Way, Red | 0.1 | 0.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Church Hill District Centre, Tanhouse Lane, Redditch | 0.1 | 0.0 | 1.8 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Sub Total | 48.6 | 76.5 | 61.8 | 79.5 | 59.6 | 15.3 | 35.5 | 24.5 | 25.5 |
| OUTSIDE REDDITCH |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
| ${ }^{\text {Stratura }}$ Bpon Avon | 4.5 13.0 | 0.9 0.4 | 5.5 0.0 | 0.0 | 1.9 | ${ }_{4}^{2.4}$ | 1.6 12.9 | 15.1 | ${ }^{27.5}$ |
| Touchwood Shopping Centre, Solihull | 5.9 | 3.8 | 9.1 | 5.3 | 5.8 | 1.2 | 4.8 | 30.2 | 9.8 |
| Birmingham City Centre | 4.6 | 3.4 | 1.8 | 3.8 | 5.8 | 5.9 | 8.1 | 3.8 | 2.0 |
| 1 n -store in a supermarket | 2.4 | 1.7 | 0.0 | 0.8 | 0.0 | 2.4 | 1.6 | 13.2 | 3.9 |
| Alcester | 1.2 | 0.9 | 5.5 | 0.0 | 0.0 | 0.0 | 1.6 | 0.0 | 5.9 |
| Solihull | 1.1 | 1.7 | 1.8 | 0.0 | 0.0 | 1.2 | 1.6 | 1.9 | 0.0 |
| Merry Hill Shopping Centre | 1.4 | 0.0 | 0.0 | 0.0 | 3.8 | 3.5 | 3.2 | 0.0 | 0.0 |
| Droitwich | 1.4 | 0.0 | 0.0 | 0.0 | 1.9 | 5.9 | 0.0 | 0.0 | 0.0 |
| IIEA, Park Lane, Wednestury | 0.9 | 0.9 | 1.8 | 0.8 | 0.0 | 1.2 | 1.6 | 0.0 | 0.0 |
| Wolverhampton City Centre | 1.1 | 0.4 | 0.0 | 0.0 | 0.0 | 3.5 | 1.6 | 0.0 | 0.0 |
| Evesham | 0.7 | 0.0 | 0.0 | 0.8 | 1.9 | 0.0 | 1.6 | 0.0 | 3.9 |
| Shiriey Centre | 0.3 | 0.4 | 0.0 | 0.0 | 3.8 | 0.0 | 0.0 | 1.9 | 0.0 |
| Worcester City Centre | 0.6 | 0.4 | 1.8 | 0.8 | 0.0 | 1.2 | 0.0 | 0.0 | 0.0 |
| Coventry | 0.4 | 0.4 | 0.0 | 0.0 | 1.9 | 0.0 | 0.0 | 1.9 | 2.0 |
| Leamington Spa | 0.5 | 0.4 | 1.8 | 0.0 | 0.0 | 0.0 | 0.0 | 1.9 | 2.0 |
| Kidderminster | 0.6 | 0.4 | 0.0 | 0.0 | 0.0 | 2.4 | 0.0 | 0.0 | 0.0 |
| Cheltenham | 0.3 | 0.0 | 1.8 | 0.0 | 1.9 | 0.0 | 0.0 | 0.0 | 2.0 |
| Walsall | 0.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 1.6 | 0.0 | 2.0 |
| Dudley | 0.5 | 0.0 | 0.0 | 0.0 | 0.0 | 2.4 | 0.0 | 0.0 | 0.0 |
| Worcester | 0.2 | 0.4 | 0.0 | 0.0 | 1.9 | 0.0 | 0.0 | 0.0 | 0.0 |
| London | 0.3 | 0.0 | 0.0 | 0.0 | 1.9 | 0.0 | 1.6 | 0.0 | 0.0 |
| Warwick | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 2.0 |
| Catshill | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 1.6 | 0.0 | 0.0 |
| Studley | 0.1 | 0.0 | 1.8 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Other | 2.1 | 1.3 | 1.8 | 1.5 | 1.9 | 0.0 | 4.8 | 5.7 | 3.9 |
| Sub Total | 45.0 | 17.9 | 34.5 | 15.2 | 34.6 | 80.0 | 50.0 | 75.5 | 66.7 |
| Internet/Home Delivery | 6.4 | 5.6 | 3.6 | 5.3 | 5.8 | 4.7 | 14.5 | 0.0 | 7.8 |
| Total | 100 | 194 | 100 | 100 | 100 | 100 | 100 | 100 | 100 |



$1 .-8980,7,8$ and
$2 .-8807$
3.8974 .5 and 6

4. -8966
5. $-860,2,3$ and $4: 8610,7$ and
6.
an
6. - 880 i: $: 8458 ;$ B48 7



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| destination | $\begin{gathered} \text { TOTAL } \\ \text { SMALL H'HOLD } \\ (\mathrm{sm}) \end{gathered}$ | ZONE 1 <br> SMALL H'HOLD <br> $(\mathrm{sm})$ | $\begin{gathered} \text { ZONE 2 } \\ \text { SMALL HHOLD } \\ (\mathrm{sm}) \\ \hline \end{gathered}$ | $\begin{gathered} \text { ZONE 3 } \\ \substack{\text { SMALLHHOLD } \\ (\mathrm{sm})} \\ \hline \end{gathered}$ | $\begin{gathered} \text { ZONE 4 } \\ \text { SMALL HHOLD } \\ (\mathrm{sm}) \end{gathered}$ | $\begin{gathered} \text { ZONE 5 } \\ \text { SMALL HHOLD } \\ (\mathrm{Em}) \end{gathered}$ | $\begin{gathered} \text { ZONE 6 } \\ \text { SMALL H'HOLD } \\ (\mathrm{sm}) \end{gathered}$ | $\begin{gathered} \text { ZONE 7 } \\ \text { SMALL H'HOLD } \\ (\mathrm{sm}) \end{gathered}$ | $\begin{gathered} \text { ZONE 8 } \\ \text { SMALL H'HOLD } \\ (\mathrm{Em}) \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| REDDITCH |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
| Redditich | 34.0 | 13.1 | 1.8 | 9.4 | 1.0 | 2.5 | 3.5 | 1.1 | 1.5 |
| Tesco Extra, Oakenshaw, Redditich | 3.7 | 1.4 | 0.3 | 0.9 | 0.2 | 0.2 | 0.6 | 0.0 | 0.1 |
| B \& Q- Jinnah Road off Tunnel Drive, Sr | 0.1 | 0.0 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Matchborough District Centre, Matchbor | 0.1 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Church Hill District Centre, Tanhouse Le | 0.1 | 0.0 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Sub Total | 37.9 | 14.5 | 2.3 | 10.3 | 1.2 | 2.7 | 4.1 | 1.1 | 1.7 |
| OUTSIDE REDDITCH |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
| Stratord upon Avon | 3.5 | 0.2 | 0.2 | 0.0 | 0.0 | 0.4 | 0.2 | 0.7 | 1.8 |
| Bromsgrove | 10.1 | 0.1 | 0.0 | 0.2 | 0.0 | 8.4 | 1.5 | 0.0 | 0.0 |
| Touchwood Shopping Centre, Solihull | 4.6 | 0.7 | 0.3 | 0.7 | 0.1 | 0.2 | 0.6 | 1.3 | 0.6 |
| Birmingham City Centre | 3.6 | 0.6 | 0.1 | 0.5 | 0.1 | 1.0 | 0.9 | 0.2 | 0.1 |
| In-store in a supermarket | 1.9 | 0.3 | 0.0 | 0.1 | 0.0 | 0.4 | 0.2 | 0.6 | 0.3 |
| Alcester | 0.9 | 0.2 | 0.2 | 0.0 | 0.0 | 0.0 | 0.2 | 0.0 | 0.4 |
| Solihull | 0.9 | 0.3 | 0.1 | 0.0 | 0.0 | 0.2 | 0.2 | 0.1 | 0.0 |
| Merry Hill Shopping Centre | 1.1 | 0.0 | 0.0 | 0.0 | 0.1 | 0.6 | 0.4 | 0.0 | 0.0 |
| Droitwich | 1.1 | 0.0 | 0.0 | 0.0 | 0.0 | 1.0 | 0.0 | 0.0 | 0.0 |
| IIEA, Park Lane, Wednesbury | 0.7 | 0.2 | 0.1 | 0.1 | 0.0 | 0.2 | 0.2 | 0.0 | 0.0 |
| Wolverhampton City Centre | 0.9 | 0.1 | 0.0 | 0.0 | 0.0 | 0.6 | 0.2 | 0.0 | 0.0 |
| Evesham | 0.6 | 0.0 | 0.0 | 0.1 | 0.0 | 0.0 | 0.2 | 0.0 | 0.3 |
| Shirley Centre | 0.2 | 0.1 | 0.0 | 0.0 | 0.1 | 0.0 | 0.0 | 0.1 | 0.0 |
| Worcester City Centre | 0.5 | 0.1 | 0.1 | 0.1 | 0.0 | 0.2 | 0.0 | 0.0 | 0.0 |
| Coventry | 0.3 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.1 | 0.1 |
| Leamington Spa | 0.4 | 0.1 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.1 | 0.1 |
| Kidderminster | 0.5 | 0.1 | 0.0 | 0.0 | 0.0 | 0.4 | 0.0 | 0.0 | 0.0 |
| Cheltenham | 0.2 | 0.0 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.1 |
| Walsall | 0.3 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.2 | 0.0 | 0.1 |
| Dudley | 0.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.4 | 0.0 | 0.0 | 0.0 |
| Worcester | 0.1 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| London | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.2 | 0.0 | 0.0 |
| Warwick | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.1 |
| Catshill | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.2 | 0.0 | 0.0 |
| Studley | 0.1 | 0.0 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Other | 1.6 | 0.2 | 0.1 | 0.2 | 0.0 | 0.0 | 0.6 | 0.3 | 0.3 |
| Sub Total | 35.1 | 3.4 | 1.3 | 2.0 | 0.7 | 14.2 | 5.8 | 3.3 | 4.4 |
| Internet/ / Home Delivery | 5.0 | 1.1 | 0.1 | 0.7 | 0.1 | 0.8 | 1.7 | 0.0 | 0.5 |
|  |  |  |  |  |  |  |  |  |  |
| total | ${ }^{78.0}$ | 19.0 | 3.7 | 12.9 | 2.0 | 17.8 | ${ }^{11.6}$ | 4.4 | 6.6 |

Notes:
a. Post cood sectirs

1. 2.         - $880,7,7,8$ and 9

| 1.- $-8980.7,8$ and |
| :--- |
| 2. -8807 |

2. -8974.5 and 6
3.     - 8602 , 3 and 4: B61 0.7 and



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## TABLE 20: SHOPPING PATTERNS (TOYS, GAMES, BICYCLES AND RECREATION GOODS)

| destination | $\begin{gathered} \text { TOTAL } \\ \text { RECREATION } \\ (\%) \end{gathered}$ | $\begin{array}{\|c\|} \hline \text { ZONE 1 } \\ \text { RECREATION } \\ (\%) \end{array}$ | $\begin{gathered} \text { ZONE 2 } \\ \text { RECREATION } \\ (\%) \end{gathered}$ | ZONE 3 <br> RECREATION <br> $(\%)$ | $\begin{gathered} \text { ZONE 4 } \\ \text { RECREATION } \\ (\%) \end{gathered}$ | $\begin{gathered} \text { ZONE 5 } \\ \text { RECREATION } \\ (\%) \end{gathered}$ | $\begin{gathered} \text { ZONE 6 } \\ \text { RECREATION } \\ (\%) \end{gathered}$ | $\begin{gathered} \text { ZONE 7 } \\ \text { RECREATION } \\ (\%) \end{gathered}$ | ZONE 8 RECREATION $(\%)$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| REDDITCH |  |  |  |  |  |  |  |  |  |
| Redditch | 39.2 | 60.1 | 57.7 | 52.9 | 44.4 | 23.9 | 31.4 | 14.3 | 8.8 |
| In-store in a supermarket - Tesco Extra, Redditch | 2.7 | 5.1 | 3.8 | 3.5 | 2.8 | 1.5 | 0.0 | 0.0 | 2.9 |
| Church Hill District Centre, Tanhouse Lane, Reddit | 0.2 | 0.0 | 0.0 | 1.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Sub Total | 42.1 | 65.2 | 61.5 | 57.6 | 47.2 | 25.4 | 31.4 | 14.3 | 11.8 |
| OUTSIDE REDDITCH |  |  |  |  |  |  |  |  |  |
| Touchwood Shopping Centre, Solihull | 8.7 | 8.2 | 7.7 | 14.1 | 5.6 | 0.0 | 8.6 | 25.0 | 14.7 |
| Bromsgrove | 9.3 | 0.0 | 0.0 | 2.4 | 5.6 | 29.9 | 11.4 | 0.0 | 2.9 |
| Strattord upon Avon | 4.6 | 0.0 | 7.7 | 1.2 | 0.0 | 0.0 | 0.0 | 21.4 | 35.3 |
| Shirley Centre | 3.8 | 5.1 | 3.8 | 1.2 | 2.8 | 3.0 | 2.9 | 17.9 | 0.0 |
| Birmingham City Centre | 3.6 | 3.2 | 0.0 | 2.4 | 2.8 | 4.5 | 2.9 | 3.6 | 8.8 |
| In-store in a supermarket | 2.7 | 2.5 | 0.0 | 3.5 | 5.6 | 3.0 | 0.0 | 3.6 | 5.9 |
| Solihull | 1.8 | 3.2 | 3.8 | 2.4 | 0.0 | 0.0 | 0.0 | 7.1 | 0.0 |
| Merry Hill Shopping Centre | 2.2 | 1.3 | 0.0 | 2.4 | 2.8 | 4.5 | 2.9 | 0.0 | 0.0 |
| Alcester | 0.9 | 0.0 | 7.7 | 0.0 | 2.8 | 0.0 | 0.0 | 0.0 | 5.9 |
| Worcester City Centre | 1.3 | 0.6 | 0.0 | 0.0 | 2.8 | 4.5 | 0.0 | 0.0 | 0.0 |
| Droitwich | 1.1 | 0.0 | 0.0 | 0.0 | 2.8 | 4.5 | 0.0 | 0.0 | 0.0 |
| Oldbury | 1.6 | 0.0 | 0.0 | 0.0 | 0.0 | 1.5 | 8.6 | 0.0 | 0.0 |
| Rubery | 1.3 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 8.6 | 0.0 | 0.0 |
| Northfield | 0.8 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 5.7 | 0.0 | 0.0 |
| Toys R Us, Wolverhampton Road, Oldbury | 0.5 | 0.0 | 0.0 | 1.2 | 0.0 | 1.5 | 0.0 | 0.0 | 0.0 |
| Dudley | 0.3 | 0.0 | 0.0 | 0.0 | 0.0 | 1.5 | 0.0 | 0.0 | 0.0 |
| Wythall | 0.2 | 0.6 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Kidderminster | 0.3 | 0.0 | 0.0 | 0.0 | 0.0 | 1.5 | 0.0 | 0.0 | 0.0 |
| Studley | 0.1 | 0.0 | 0.0 | 0.0 | 2.8 | 0.0 | 0.0 | 0.0 | 0.0 |
| Kings Heath | 0.1 | 0.0 | 0.0 | 0.0 | 2.8 | 0.0 | 0.0 | 0.0 | 0.0 |
| Other | 1.5 | 1.3 | 0.0 | 1.2 | 0.0 | 1.5 | 2.9 | 0.0 | 2.9 |
| Sub Total | 46.7 | 25.9 | 30.8 | 31.8 | 38.9 | 61.2 | 54.3 | 78.6 | 76.5 |
| Intemet / Home Delivery | 11.2 | 8.9 | 7.7 | 10.6 | 13.9 | 13.4 | 14.3 | 7.1 | 11.8 |
|  |  |  |  |  |  |  |  |  |  |
| TOTAL | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 |

Notes:
a. Post
a

| a. Post code sectors |
| :--- |
| 1.. Bg8 0.7 and |


3. - 8974,5 and
4. - 8966

- B60 2, 3and 4; B610, 7 and 8


3.     - B49 5and 6 ; 8956

Excludes 'don't know/ can't remember' and don't buy these items
2005 PRICES INCLUSIVE OF VAT WHERE APPROPRIATE

TABLE 21: TURNOVER (TOYS, GAMES, BICYCLES AND RECREATION GOODS)

| destination | TOTAL <br> RECREATION <br> $(£ m)$ | $\begin{gathered} \text { ZONE 1 } \\ \text { RECREATION } \\ (\text { (£m) }) \\ \hline \end{gathered}$ | ZONE 2 RECREATION ( Im$)$ | ZONE 3 RECREATION ( $£ \mathrm{~m})$ | $\begin{gathered} \text { ZONE 4 } \\ \text { RECREATION } \\ (\mathrm{Im}) \end{gathered}$ | $\begin{gathered} \text { ZONE } 5 \\ \text { RECREATION } \\ (\mathrm{Im}) \end{gathered}$ | $\begin{array}{c\|} \hline \text { ZONE 6 } \\ \text { RECREATION } \\ (\mathrm{Im}) \end{array}$ | ZONE 7 <br> RECREATION <br> (£m) | $\begin{gathered} \text { ZONE 8 } \\ \text { RECREATION } \\ (\mathrm{Im}) \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| REDDITCH |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
| Redditch | 40.9 | 15.7 | 2.9 | 9.1 | 1.2 | 5.7 | 4.8 | 0.8 | 0.8 |
| Tesco Extra, Oakenshaw, Redditch | 2.8 | 1.3 | 0.2 | 0.6 | 0.1 | 0.4 | 0.0 | 0.0 | 0.3 |
| Church Hill District Centre, Tanhouse Lane, Reddite | 0.2 | 0.0 | 0.0 | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Sub Total | 43.9 | 17.0 | 3.0 | 9.9 | 1.2 | 6.1 | 4.8 | 0.8 | 1.0 |
|  |  |  |  |  |  |  |  |  |  |
| OUTSIDE REDDITCH |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
| Touchwood Shopping Centre, Solihull | 9.1 | 2.1 | 0.4 | 2.4 | 0.1 | 0.0 | 1.3 | 1.4 | 1.3 |
| Bromsgrove | 9.7 | 0.0 | 0.0 | 0.4 | 0.1 | 7.2 | 1.7 | 0.0 | 0.3 |
| Stratiord upon Avon | 4.9 | 0.0 | 0.4 | 0.2 | 0.0 | 0.0 | 0.0 | 1.2 | 3.0 |
| Shirley Centre | 4.0 | 1.3 | 0.2 | 0.2 | 0.1 | 0.7 | 0.4 | 1.0 | 0.0 |
| Birmingham City Centre | 3.8 | 0.8 | 0.0 | 0.4 | 0.1 | 1.1 | 0.4 | 0.2 | 0.8 |
| In-store in a supermarket | 2.8 | 0.7 | 0.0 | 0.6 | 0.1 | 0.7 | 0.0 | 0.2 | 0.5 |
| Solihull | 1.8 | 0.8 | 0.2 | 0.4 | 0.0 | 0.0 | 0.0 | 0.4 | 0.0 |
| Merry Hill Shopping Centre | 2.3 | 0.3 | 0.0 | 0.4 | 0.1 | 1.1 | 0.4 | 0.0 | 0.0 |
| Alcester | 1.0 | 0.0 | 0.4 | 0.0 | 0.1 | 0.0 | 0.0 | 0.0 | 0.5 |
| Worcester City Centre | 1.3 | 0.2 | 0.0 | 0.0 | 0.1 | 1.1 | 0.0 | 0.0 | 0.0 |
| Droitwich | 1.1 | 0.0 | 0.0 | 0.0 | 0.1 | 1.1 | 0.0 | 0.0 | 0.0 |
| Oldbury | 1.7 | 0.0 | 0.0 | 0.0 | 0.0 | 0.4 | 1.3 | 0.0 | 0.0 |
| Rubery | 1.3 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 1.3 | 0.0 | 0.0 |
| Northfield | 0.9 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.9 | 0.0 | 0.0 |
| Toys R Us, Wolverhampton Road, Oldbury | 0.6 | 0.0 | 0.0 | 0.2 | 0.0 | 0.4 | 0.0 | 0.0 | 0.0 |
| Dudley | 0.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.4 | 0.0 | 0.0 | 0.0 |
| Wythall | 0.2 | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Kidderminster | 0.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.4 | 0.0 | 0.0 | 0.0 |
| Studley | 0.1 | 0.0 | 0.0 | 0.0 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 |
| Kings Heath | 0.1 | 0.0 | 0.0 | 0.0 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 |
| Other | 1.6 | 0.3 | 0.0 | 0.2 | 0.0 | 0.4 | 0.4 | 0.0 | 0.3 |
| Sub Total | 48.8 | 6.8 | 1.5 | 5.5 | 1.0 | 14.7 | 8.3 | 4.5 | 6.6 |
|  |  |  |  |  |  |  |  |  |  |
| Internet/ Home Delivery | 11.7 | 2.3 | 0.4 | 1.8 | 0.4 | 3.2 | 2.2 | 0.4 | 1.0 |
| total | 104.4 | 26.1 | 5.0 | 17.2 | 2.6 | 24.0 | 15.2 | 5.7 | 8.6 |

Notes:

2.- 8807
3.- $-8974,5$
4. -8966
5.- $B 602,3$ and $4 ;$ B61 0,7 and 8

7. -8955 : 8945
b. Market shares tor 'main destination' derived directly from Redditch Housenold Shopping Survey
c. Excludes 'don't know/ cant' remember' and 'don't buy these items'

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TABLE 22: SHOPPING PATTERNS (CHEMIST GOODS)

| DESTINATION | $\begin{aligned} & \text { TOTAL } \\ & \text { CHEMIST } \end{aligned}$ (\%) | $\begin{gathered} \text { ZONE } 1 \\ \text { CHEMITT } \\ (\%) \\ \hline \end{gathered}$ | $\begin{aligned} & \text { ZONE } 2 \\ & \text { CHEMIST } \end{aligned}$ (\%) | $\begin{aligned} & \text { ZONE 3 } \\ & \text { CHEMIST } \end{aligned}$ $\begin{aligned} & \text { Hems } \\ & (\%) \end{aligned}$ | $\begin{gathered} \text { ZONE E } \\ \text { CHEMST } \\ (\%) \end{gathered}$ | $\begin{gathered} \begin{array}{c} \text { ZONE 5 } \\ \text { CHEMIST } \\ (\%) \end{array} \\ \hline \end{gathered}$ | $\begin{gathered} \hline \text { ZONE E } \\ \text { CHEMST } \\ \hline(\%) \\ \hline \end{gathered}$ | $\begin{gathered} \text { ZONE 7 } \\ \text { CHEMIST } \\ \text { (\%) } \\ \hline \end{gathered}$ | $\begin{gathered} \text { ZONE 8 } \\ \text { CHEMST } \\ \text { (\%) } \\ \hline \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| REDOITCH |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
| Redatich | ${ }^{42.8}$ | 75.9 | 54.3 | 74.4 | 62.5 | 8.9 | 25.0 | 16.2 | 11.8 |
| Tesco Extra, Oakenshaw, Redditich | 7.9 | 11.5 | 8.6 | 17.1 | 10.9 | 2.7 | 5.4 | 0.0 | 1.3 |
| Morrisons, Warwick Highway, Redditch | 1.4 | 4.5 | 1.4 | 0.0 | 0.0 | 0.0 | 1.1 | 1.5 | 0.0 |
| Church Hill District Centre, Tanhouse Lane, Redditich | 0.3 | 0.7 | 0.0 | 0.6 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Winyates District Centre, Winyates Way, Redodich | 0.2 | 0.7 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Headless Cross District Centre, Redditch | 0.2 | 0.3 | 0.0 | 0.6 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Woodrow District Centre, Studiey Road, Redditich | 0.1 | 0.3 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Sub Total | 52.8 | 94.1 | 64.3 | 92.7 | 73.4 | 11.6 | 31.5 | 17.6 | 13.2 |
| OUTSIDE REDOITCH |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
| Bromsgrove | 18.9 | 0.0 | 0.0 | 0.0 | 0.0 | 66.1 | 26.1 | 0.0 | 0.0 |
| In-store in a supermarket | 5.3 | 1.0 | 4.3 | 1.8 | 1.6 | 6.3 | 12.0 | 13.2 | 6.6 |
| Alcester | 4.0 | 0.0 | 2.9 | 0.0 | 4.7 | 0.0 | 0.0 | 0.0 | 44.7 |
| Stratord upon Avon | 3.7 | 0.3 | 2.9 | 0.6 | 4.7 | 0.9 | 2.2 | 19.1 | 19.7 |
| Birmingham City Centre | 2.2 | 1.4 | 0.0 | 2.4 | 0.0 | 2.7 | 4.3 | 0.0 | 2.6 |
| Studley | 0.9 | 0.0 | 18.6 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Touchwood Shopping Centre, Solihull | 1.4 | 0.0 | 0.0 | 0.0 | 1.6 | 1.8 | 1.1 | 13.2 | 0.0 |
| Henley in Arden | 1.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 16.2 | 1.3 |
| Alvechurch | 1.5 | 0.3 | 0.0 | 0.0 | 0.0 | 0.0 | 9.8 | 0.0 | 0.0 |
| Shirley Centre | 0.7 | 0.3 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 11.8 | 0.0 |
| Droitwich | 0.6 | 0.0 | 0.0 | 0.0 | 6.3 | 1.8 | 0.0 | 0.0 | 0.0 |
| Solihull | 0.3 | 0.0 | 1.4 | 0.0 | 0.0 | 0.0 | 0.0 | 4.4 | 0.0 |
| Merry Hill Shopping Centre | 0.8 | 0.0 | 0.0 | 0.0 | 0.0 | 2.7 | 1.1 | 0.0 | 0.0 |
| Rubery | 0.6 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 4.3 | 0.0 | 0.0 |
| Worcester Cily Centre | 0.3 | 0.0 | 1.4 | 0.0 | 3.1 | 0.0 | 0.0 | 0.0 | 1.3 |
| Bamt Green | 0.5 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 3.3 | 0.0 | 0.0 |
| Evesham | 0.3 | 0.0 | 1.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 2.6 |
| Catshill | 0.6 | 0.0 | 0.0 | 0.0 | 0.0 | 1.8 | 1.1 | 0.0 | 0.0 |
| Manchester | 0.3 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 1.1 | 0.0 | 1.3 |
| Bidford-upon-Avon | 0.2 | 0.0 | 0.0 | 0.0 | 1.6 | 0.0 | 0.0 | 0.0 | 1.3 |
| Kidderminster | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.9 | 0.0 | 0.0 | 0.0 |
| Warwick | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 1.3 |
| Leamington Spa | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 1.5 | 0.0 |
| Coventy | 0.1 | 0.3 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Other | 1.2 | 0.7 | 0.0 | 1.2 | 0.0 | 0.9 | 2.2 | 1.5 | 2.6 |
| Sub Total | 45.7 | 4.5 | 32.9 | 6.1 | 23.4 | 85.7 | 68.5 | 80.9 | 85.5 |
|  |  |  |  |  |  |  |  |  |  |
| Internet/ Home Deivery | 1.6 | 1.4 | 2.9 | 1.2 | 3.1 | 2.7 | 0.0 | 1.5 | 1.3 |
| total | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 |


| Notess |
| :--- |
| P. Post code secect |



${ }^{-18966}-860,3$ and 4; 8610,7 and 8
5.- 8602,3 and $4: 8610$

.-Market sharase tor mand dosstration' dervived dricecty trom Redditch Housenold Shopping Suves
.

White young green plannin
TABLE 23: TURNOVER (CHEMIST GOOD

| destination | $\begin{gathered} \text { TOTAL } \\ \text { CHEMIT } \\ (\mathrm{Em}) \\ \hline \end{gathered}$ | $\begin{gathered} \text { ZONE } 1 \\ \text { CHEMST } \\ (\mathrm{Em}) \\ \hline \end{gathered}$ | $\begin{aligned} & \text { ZONE 2 } \\ & \text { CHEMIST } \\ & (\mathrm{Em}) \\ & \hline \end{aligned}$ | $\begin{gathered} \text { zONE 3 } \\ \text { CHEMITT } \\ \text { (Em) } \\ \hline \end{gathered}$ | $\begin{gathered} \text { ZONE E } \\ \text { CHEMST } \\ \left(\begin{array}{c} \text { ( } \mathrm{m}) \end{array}\right. \\ \hline \end{gathered}$ | $\begin{gathered} \text { ZONE 5 } \\ \text { CHEMIST } \\ (\mathrm{Em}) \\ \hline \end{gathered}$ | $\begin{gathered} \text { zONE 6 } \\ \text { CHEMTST } \\ \text { (Em) } \\ \hline \end{gathered}$ | $\begin{gathered} \text { ZONE } \\ \text { CHEMST } \\ (\mathrm{Em}) \\ \hline \end{gathered}$ | $\begin{gathered} \text { CONE 8 } \\ \text { CHEMST } \\ (\mathrm{Em}) \\ \hline \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| REDDITCH |  |  |  |  |  |  |  |  |  |
| Redditch | 33.8 | 14.7 | 2.0 | 9.8 | 1.3 | 1.6 | 2.9 | 0.7 | 0.8 |
| Tesco Extra, Oakenshaw, Redditich | 6.2 | 2.2 | 0.3 | 2.2 | 0.2 | 0.5 | 0.6 | 0.0 | 0.1 |
| Morisons, Warwick Highway, Redditich | 1.1 | 0.9 | 0.1 | 0.0 | 0.0 | 0.0 | 0.1 | 0.1 | 0.0 |
| Church Hill District Cente, Tanhouse La | 0.2 | 0.1 | 0.0 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Winyates District Centre, Winyates Way. | 0.1 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Headless Cross District Centre, Redatict | 0.1 | 0.1 | 0.0 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Woodrow District Centre, Studley Hoad, | 0.1 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Sub Total | 41.7 | 18.2 | 2.4 | 12.2 | 1.5 | 2.1 | ${ }^{3} 7$ | 0.8 | 0.9 |
| OUTSIDE REDOITCH |  |  |  |  |  |  |  |  |  |
| Bromsgrove | 15.0 | 0.0 | 0.0 | 0.0 | 0.0 | 11.9 | 3.1 | 0.0 | 0.0 |
| in-store in a supermarket | 4.2 | 0.2 | 0.2 | 0.2 | 0.0 | 1.1 | 1.4 | 0.6 | 0.4 |
| Alcester | 3.2 | 0.0 | 0.1 | 0.0 | 0.1 | 0.0 | 0.0 | 0.0 | 3.0 |
| Stratord upon Avon | 2.9 | 0.1 | 0.1 | 0.1 | 0.1 | 0.2 | 0.3 | 0.8 | 1.3 |
| Birmingham City Centre | 1.8 | 0.3 | 0.0 | 0.3 | 0.0 | 0.5 | 0.5 | 0.0 | 0.2 |
| Studley | 0.7 | 0.0 | 0.7 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Touchwood Shopping Centre, Soliliul | 1.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.3 | 0.1 | 0.6 | 0.0 |
| Henley in Arden | 0.8 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.7 | 0.1 |
| Alvechurch | 1.2 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 1.1 | 0.0 | 0.0 |
| Shirley Centre | 0.6 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.5 | 0.0 |
| Droitwich | 0.4 | 0.0 | 0.0 | 0.0 | 0.1 | 0.3 | 0.0 | 0.0 | 0.0 |
| Solihull | 0.2 | 0.0 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.2 | 0.0 |
| Merry Hill Shopping Centre | 0.6 | 0.0 | 0.0 | 0.0 | 0.0 | 0.5 | 0.1 | 0.0 | 0.0 |
| Rubery | 0.5 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.5 | 0.0 | 0.0 |
| Worcester City Centre | 0.2 | 0.0 | 0.1 | 0.0 | 0.1 | 0.0 | 0.0 | 0.0 | 0.1 |
| Barnt Green | 0.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.4 | 0.0 | 0.0 |
| Evesham | 0.2 | 0.0 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.2 |
| Catshill | 0.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.3 | 0.1 | 0.0 | 0.0 |
| Manchester | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.1 | 0.0 | 0.1 |
| Bidtord-upon-Avon | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.1 |
| Kidderminster | 0.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.2 | 0.0 | 0.0 | 0.0 |
| Warwick | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.1 |
| Leamington Spa | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.1 | 0.0 |
| Coventry | 0.1 | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Other | 1.0 | 0.1 | 0.0 | 0.2 | 0.0 | 0.2 | 0.3 | 0.1 | 0.2 |
| Sub Total | 36.1 | 0.9 | 1.2 | 0.8 | 0.5 | 15.4 | 8.0 | 3.6 | 5.6 |
| Intemet/Home Delivery | 1.2 | 0.3 | 0.1 | 0.2 | 0.1 | 0.5 | 0.0 | 0.1 | 0.1 |
| TOTAL | 79.1 | ${ }^{19.3}$ | 3.7 | ${ }_{13.2}$ | ${ }^{2} .0$ | 18.0 | 11.7 | ${ }^{4.4}$ | ${ }^{6.6}$ |

Notes:


4. ${ }^{\text {a }}$ - 8966


8. - 8495 Sand $;$ : 9556

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WHITE YOUNG GREEN PLANNING
REDDITCH RETAIL STUDY
TABLE 24a: PATTERNS (ALL COMPARISON GOODS)

| DESTINATION | TOTAL ALL GOODS $\%$ | ZONE 1 ALL GOODS $\%$ | ZONE 2 <br> ALL GOODS <br> \% | ZONE 3 ALL GOODS $\%$ | ZONE 4 ALL GOODS $\%$ | ZONE 5 ALL GOODS $\%$ | $\begin{gathered} \hline \text { ZONE } 6 \\ \text { ALL GOODS } \\ \% \end{gathered}$ | ZONE 7 ALL GOODS $\%$ | $\begin{gathered} \text { ZONE } 8 \\ \text { ALL GOODS } \\ \% \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| REDDITCH | 48.85 | 76.53 | 62.64 | 75.53 | 57.84 | 22.01 | 35.29 | 18.29 | 20.03 |
| OUTSIDE REDDITCH | 43.75 | 15.96 | 32.39 | 17.93 | 34.33 | 70.55 | 55.30 | 76.79 | 71.99 |
| Internet / Home Delivery | 7.39 | 7.51 | 4.96 | 6.53 | 7.83 | 7.44 | 9.40 | 4.92 | 7.98 |
| TOTAL | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |

Notes:
Notes:
a. Post code sectors
a. Post code sectors

1.     - B98 0,
2.     - B80 7
3.     - B807
4.     - B974,
5.     - B96 6
6.     - $\mathrm{B} 602,3$ and $4 ; \mathrm{B61} 0,7$ and 8
7.     - B60 1; B45 8; B48 7
8.     - B60 1; B45 8;
9.     - 995 5; B94 5
10.     - B49 5 and 6; B95 6

2005 PRICES INCLUSIVE OF VAT WHERE APPROPRIATE

WHITE YOUNG GREEN PLANNING
REDDITCH RETAIL STUDY
TABLE 24b: TURNOVER (ALL COMPARISON GOODS)

| DESTINATION | TOTAL ALL GOODS (£m) | ZONE 1 ALL GOODS (£m) | ZONE 2 ALL GOODS $(£ \mathrm{~m})$ | ZONE 3 ALL GOODS (£m) | ZONE 4 ALL GOODS (£m) | ZONE 5 ALL GOODS (£m) | ZONE 6 ALL GOODS (£m) | ZONE 7 ALL GOODS (£m) | ZONE 8 ALL GOODS (£m) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| REDDITCH | 300.43 | 117.38 | 18.24 | 76.75 | 8.96 | 30.98 | 31.75 | 6.19 | 10.19 |
| OUTSIDE REDDITCH | 269.07 | 24.48 | 9.43 | 18.22 | 5.32 | 99.28 | 49.75 | 25.98 | 36.61 |
| Internet / Home Delivery | 45.46 | 11.51 | 1.45 | 6.64 | 1.21 | 10.47 | 8.46 | 1.66 | 4.06 |
| TOTAL | 614.95 | 153.36 | 29.12 | 101.62 | 15.49 | 140.72 | 89.96 | 33.83 | 50.86 |

Notes:
a. Post code sectors

1.     - $B 980,7,8$ and 9
2.     - 8807
3.     - B97 4, 5 and 6
4.     - B96 6
5.     - B60 2, 3 and 4; B61 0, 7 and 8
6.     - B60 1; B45 8; B48 7
7.     - B95 5; B94 5
8.     - B49 5 and 6; B95 6

2005 PRICES INCLUSIVE OF VAT WHERE APPROPRIATE

WHITE YOUNG GREEN PLANNING
REDDITCH RETAIL STUDY
TABLE 25a: TURNOVER (BULKY COMPARISON GOODS)

| DESTINATION | TOTAL BULKY GOODS \% | ZONE 1 <br> BULKY GOODS \% | ZONE 2 <br> BULKY GOODS <br> \% | ZONE 3 BULKY GOODS \% | ZONE 4 BULKY GOODS \% | ZONE 5 BULKY GOODS \% | ZONE 6 BULKY GOODS \% | ZONE 7 <br> BULKY GOODS <br> \% | ZONE 8 BULKY GOODS \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| REDDITCH | 47.91 | 73.21 | 65.79 | 74.13 | 61.52 | 21.79 | 33.51 | 14.35 | 26.08 |
| OUTSIDE REDDITCH | 44.53 | 17.99 | 29.24 | 18.05 | 30.08 | 71.10 | 59.22 | 82.75 | 64.43 |
| Internet / Home Delivery | 7.56 | 8.79 | 4.97 | 7.82 | 8.40 | 7.11 | 7.27 | 2.90 | 9.49 |
| TOTAL | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |

Notes:
a. Post code sectors

1.     - B98 0, 7, 8 and 9
2.     - B80 7
3.     - B97 4, 5 and 6
4.     - B96 6
5.     - B60 2, 3 and 4; B61 0, 7 and 8
6.     - B60 1; B45 8; B48 7
7.     - B95 5; B94 5
8.     - B49 5 and 6; B95 6

2005 PRICES INCLUSIVE OF VAT WHERE APPROPRIATE

WHITE YOUNG GREEN PLANNING
REDDITCH RETAIL STUDY
TABLE 25b: TURNOVER (BULKY COMPARISON GOODS)

| DESTINATION | TOTAL BULKY GOODS $(£ m)$ | ZONE 1 BULKY GOODS $($ (£m) | ZONE 2 BULKY GOODS (£m) | ZONE 3 BULKY GOODS ( $£ \mathrm{~m}$ ) | ZONE 4 BULKY GOODS (£m) | ZONE 5 BULKY GOODS (£m) | ZONE 6 BULKY GOODS (£m) | ZONE 7 BULKY GOODS $(£ m)$ | ZONE 8 BULKY GOODS (£m) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| REDDITCH | 85.62 | 32.25 | 5.57 | 21.95 | 2.81 | 8.89 | 8.82 | 1.43 | 3.89 |
| OUTSIDE REDDITCH | 79.59 | 7.92 | 2.48 | 5.34 | 1.37 | 29.01 | 15.59 | 8.25 | 9.61 |
| Internet / Home Delivery | 13.51 | 3.87 | 0.42 | 2.32 | 0.38 | 2.90 | 1.91 | 0.29 | 1.42 |
| TOTAL | 178.72 | 44.05 | 8.47 | 29.61 | 4.57 | 40.81 | 26.32 | 9.97 | 14.92 |

a. Post code sectors

1.     - -898 0,
2. -8807
3.     - $-8974,5$
4.     - B96 6
5.     - B60 2, 3 and 4; B61 0, 7 and 8
6.     - B60 1; B45 8; B48 7
7.     - B95 5; B94 5
8.     - B49 5 and 6; B95 6

2005 PRICES INCLUSIVE OF VAT WHERE APPROPRIATE

WHITE YOUNG GREEN PLANNING
REDDITCH RETAIL STUDY
TABLE 26a: TURNOVER (NON-BULKY COMPARISON GOODS)

| DESTINATION | TOTAL NON-BULKY GOODS \% | ZONE 1 <br> NON-BULKY GOODS <br> \% | ZONE 2 <br> NON-BULKY GOODS \% | ZONE 3 <br> NON-BULKY GOODS <br> $\%$ | ZONE 4 <br> NON-BULKY GOODS <br> $\%$ | ZONE 5 <br> NON-BULKY GOODS <br> $\%$ | ZONE 6 <br> NON-BULKY GOODS <br> $\%$ | ZONE 7 <br> NON-BULKY GOODS <br> $\%$ | ZONE 8 <br> NON-BULKY GOODS <br> $\%$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| REDDITCH | 49.24 | 77.87 | 61.35 | 76.11 | 56.29 | 22.10 | 36.03 | 19.94 | 17.52 |
| OUTSIDE REDDITCH | 43.44 | 15.14 | 33.68 | 17.88 | 36.11 | 70.33 | 53.68 | 74.30 | 75.12 |
| Internet / Home Delivery | 7.32 | 6.99 | 4.96 | 6.01 | 7.60 | 7.57 | 10.29 | 5.76 | 7.35 |
| TOTAL | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |

Notes:
a. Post code sectors

1.     - B98 0, 7, 8 and 9
2. -8807
3.     - B974, 5 and 6
4. -B96 6
5.     - B602, 3 and 4; B61 0, 7 and 8
6.     - B60 1; B45 8; B48 7
7.     - B95 5; B94 5
8.     - B49 5 and 6; B95 6

2005 PRICES INCLUSIVE OF VAT WHERE APPROPRIATE

WHITE YOUNG GREEN PLANNING REDDITCH RETAIL STUDY

TABLE 26b: TURNOVER (NON-BULKY COMPARISON GOODS)

| DESTINATION | TOTAL <br> NON-BULKY GOODS <br> $(£ m)$ | ZONE 1 <br> NON-BULKY GOODS <br> (£m) | ZONE 2 NON-BULKY GOODS (£m) | ZONE 3 NON-BULKY GOODS (£m) | ZONE 4 <br> NON-BULKY GOODS (£m) | ZONE 5 <br> NON-BULKY GOODS <br> (£m) | NON-BULKY GOODS (£m) | ZONE 7 <br> NON-BULKY GOODS (£m) | ZONE 8 NON-BULKY GOODS (£m) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| REDDITCH | 214.81 | 85.13 | 12.67 | 54.80 | 6.15 | 22.08 | 22.93 | 4.76 | 6.30 |
| OUTSIDE REDDITCH | 189.48 | 16.55 | 6.96 | 12.88 | 3.94 | 70.26 | 34.16 | 17.72 | 27.00 |
| Internet / Home Delivery | 31.94 | 7.64 | 1.03 | 4.32 | 0.83 | 7.56 | 6.55 | 1.37 | 2.64 |
| total | 436.23 | 109.32 | 20.65 | 72.00 | 10.92 | 99.91 | 63.64 | 23.85 | 35.94 |

Notes:
a. Post code sectors

1.     - B98 $0,7,8$ and 9
2.     - $B 807$
3.     - B974,5 and 6
4.     - B96 6
5.     - B60 2, 3 and 4; B61 0, 7 and 8
6.     - B60 1; B45 8; B48
7.     - B95 5; B94 5
8.     - B49 5 and 6; B95 6

2005 PRICES INCLUSIVE OF VAT WHERE APPROPRIATE

WHITE YOUNG GREEN PLANNING
REDDITCH RETAIL STUDY
TABLE 27a: CONVENIENCE GOODS EXPENDITURE CAPACITY IN REDDITCH (LOW GROWTH SCENARIO)

|  | 2008 | 2013 | 2018 | 2023 | 2026 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Total available expenditure in the Study Area (£m) | 315.4 | 338.5 | 363.7 | 391.5 | 409.3 |
| Special forms of trading (£m) | 7.6 | 13.5 | 14.5 | 15.7 | 16.4 |
| Total available expenditure excl SFT (£m) | 307.8 | 325.0 | 349.2 | 375.8 | 393.0 |
| Turnover of stores in Redditch (£m) | 175.7 | 182.4 | 189.3 | 196.5 | 201.0 |
| Market Share (of in-store sales) (\%) | 57.1 | 57.1 | 57.1 | 57.1 | 57.1 |
| Turnover potential (£m) | 175.7 | 185.5 | 199.3 | 214.5 | 224.3 |
| Overtrading/Undertrading in large foodstores (£m) | 24.8 | 24.8 | 24.8 | 24.8 | 24.8 |
| Commitment (Sainsburys Extension) | 2.6 | 2.7 | 2.8 | 2.9 | 3.0 |
| Expenditure capacity (£m) | 22.2 | 25.2 | 31.9 | 39.8 | 45.1 |
| Theoretical floorspace based on $£ 10,000 /$ sq.m. sales density assumption (sq.m.net) | 2217 | 2520 | 3195 | 3984 | 4512 |
| Theoretical floorspace based on $£ 5,000 /$ sq.m. sales density assumption (sq.m.net) | 4434 | 5040 | 6390 | 7968 | 9023 |

Notes:
Assumes special forms of trading increases to $4 \%$ of all spending by 2013 then remains constant at $4 \%$
Assumes Redditch stores' market share of in-store sales remains constant
Turnover of Sainsburys extension from applicant's supporting retail impact assessment
2005 PRICES INCLUSIVE OF VAT WHERE APPROPRIATE

WHITE YOUNG GREEN PLANNING REDDITCH RETAIL STUDY

TABLE 27b: CONVENIENCE GOODS EXPENDITURE CAPACITY IN REDDITCH (HIGH GROWTH SCENARIO)

|  | 2008 | 2013 | 2018 | 2023 | 2026 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Total available expenditure in the Study Area (£m) | 315.4 | 338.5 | 363.7 | 391.5 | 409.3 |
| Special forms of trading (£m) | 7.6 | 8.1 | 8.7 | 9.4 | 9.8 |
| Total available expenditure excl SFT (£m) | 307.8 | 330.4 | 355.0 | 382.1 | 399.5 |
| Turnover of stores in Redditch (£m) | 175.7 | 182.4 | 189.3 | 196.5 | 201.0 |
| Market Share (of in-store sales) (\%) | 57.1 | 62.1 | 62.1 | 62.1 | 62.1 |
| Turnover potential (£m) | 175.7 | 205.1 | 220.4 | 237.2 | 248.0 |
| Overtrading/Undertrading in large foodstores (£m) | 24.8 | 24.8 | 24.8 | 24.8 | 24.8 |
| Commitment (Sainsburys Extension) | 2.6 | 2.7 | 2.8 | 2.9 | 3.0 |
| Expenditure capacity (£m) | 22.2 | 44.8 | 53.0 | 62.5 | 68.8 |
| Theoretical floorspace based on $£ 10,000 /$ sq.m. sales density assumption (sq.m.net) | 2217 | 4481 | 5302 | 6252 | 6883 |
| Theoretical floorspace based on £5,000/sq.m. sales density assumption (sq.m.net) | 4434 | 8963 | 10603 | 12503 | 13766 |

Notes:
Assumes current proportion of special forms of trading remains constant
Assumes Redditch stores market share of in-store sales increases by $5 \%$ by 2013 , then remains constant
Turnover of Sainsburys extension from applicant's supporting retail impact assessmen
2005 PRICES INCLUSIVE OF VAT WHERE APPROPRIATE

## TABLE 28a: COMPARISON GOODS EXPENDITURE CAPACITY IN REDDITCH

 (LOW GROWTH SCENARIO)| Non-Bulky Goods | 2008 | 2013 | 2018 | 2023 | 2026 |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Total available expenditure in the Study Area (£m) |  |  |  |  |  |
| Special forms of trading (£m) | 436.2 | 571.1 | 748.3 | 982.2 | 1157.0 |
| Total available expenditure excl SFT (£m) | 31.9 | 68.5 | 89.8 | 117.9 | 138.8 |
| Turnover of facilities in Redditch (£m) | 404.3 | 502.6 | 658.5 | 864.4 | 1018.2 |
| Market Share (of in-store sales) | 214.8 | 240.1 | 268.3 | 299.9 | 320.6 |
| Turnover potential (£m) | 53.1 | 53.1 | 53.1 | 53.1 | 53.1 |
| Expenditure capacity (£m) | 214.8 | 267.0 | 349.9 | 459.3 | 541.0 |
| Commitments (Sainsburys Extension) | 0.0 | 27.0 | 81.5 | 159.4 | 220.4 |
| Residual expenditure capacity (£m) | 5.6 | 6.3 | 7.0 | 7.8 | 8.4 |
| Theoretical floorspace based on <br> £4,500/sq.m. sales density assumption <br> in 2008, rising by 2.25\% per annum (sq.m.net) | -5.6 | 20.7 | $\mathbf{7 4 . 6}$ | 151.5 | 212.0 |


| Bulky Goods | $\mathbf{2 0 0 8}$ | $\mathbf{2 0 1 3}$ | $\mathbf{2 0 1 8}$ | 2023 | 2026 |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Total available expenditure in the Study Area (£m) | 178.7 | 234.0 | 306.6 | 402.5 | 474.1 |
| Special forms of trading (£m) | 13.5 | 28.1 | 36.8 | 48.3 | 56.9 |
| Total available expenditure excl SFT (£m) | 165.2 | 205.9 | 269.8 | 354.2 | 417.2 |
| Turnover of facilities in Redditch (£m) | 85.6 | 95.7 | 107.0 | 119.5 | 127.8 |
| Market Share (of in-store sales) | 51.8 | 51.8 | 51.8 | 51.8 | 51.8 |
| Turnover potential (£m) | 85.6 | 106.7 | 139.8 | 183.5 | 216.2 |
| Expenditure capacity (£m) | 0.0 | 11.0 | 32.9 | 64.0 | 88.4 |
| Commitments: | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Residual expenditure capacity (£m) | $\mathbf{0 . 0}$ | $\mathbf{1 1 . 0}$ | $\mathbf{3 2 . 9}$ | $\mathbf{6 4 . 0}$ | $\mathbf{8 8 . 4}$ |
| Theoretical floorspace based on <br> £2,000/sq.m. sales density assumption <br> in 2008, rising by 2.25\% per annum (sq.m.net) | $\mathbf{0}$ | $\mathbf{4 9 3 0}$ | $\mathbf{1 3 1 5 7}$ | $\mathbf{2 2 9 2 1}$ | $\mathbf{2 9 6 1 7}$ |


| Combined Comparison Goods | 2008 | 2013 | 2018 | 2023 | 2026 |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Floorspace Capacity (sq.m.net) | -1244 | 9044 | 26419 | 47039 | 61181 |

## Notes

orecasts for Special Forms of Trading based on Figures from
Experian Retail Planner Briefing Note 4.0 Section 5
Assumed that from 2013, SFT will be $12 \%$ for comparison goods
Assumed increase in floorspace efficiencies: $2.25 \%$ per annum (source: Experian)
Market share is 2008 market share held as a constant
Expenditure capacity is the difference between the turnover potential (based on maintaining the current market share)
and the current turnover (taking into account floorspace efficiency increase and commitments)
Turnover of Sainsburys Extension taken from applicant's retail assessement (and assumed to comprise non-bulky goods)
Sales density of new floorspace is WYG estimate
2005 prices

## WHITE YOUNG GREEN PLANNING

 REDDITCH RETAIL STUDY
## TABLE 28b: COMPARISON GOODS EXPENDITURE CAPACITY IN REDDITCH

 (HIGH GROWTH SCENARIO)| Non-Bulky Goods | 2008 | 2013 | 2018 | 2023 | 2026 |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Total available expenditure in the Study Area (£m) | 436.2 | 571.1 | 748.3 | 982.2 | 1157.0 |
| Special forms of trading (£m) | 31.9 | 41.8 | 54.8 | 71.9 | 84.7 |
| Total available expenditure excl SFT (£m) | 404.3 | 529.3 | 693.5 | 910.3 | 1072.3 |
| Turnover of facilities in Redditch (£m) | 214.8 | 214.8 | 214.8 | 214.8 | 214.8 |
| Market Share (of in-store sales) | 53.1 | 58.1 | 58.1 | 58.1 | 58.1 |
| Turnover potential (£m) | 214.8 | 307.7 | 403.2 | 529.2 | 623.4 |
| Expenditure capacity (£m) | 0.0 | 92.9 | 188.3 | 314.4 | 408.5 |
| Commitments (Sainsburys Extension) | 5.6 | 6.3 | 7.0 | 7.8 | 8.4 |
| Residual expenditure capacity (£m) | $\mathbf{- 5 . 6}$ | $\mathbf{8 6 . 6}$ | $\mathbf{1 8 1 . 4}$ | $\mathbf{3 0 6 . 6}$ | $\mathbf{4 0 0 . 2}$ |
| Theoretical floorspace based on <br> £4,500/sq.m. sales density assumption <br> in 2008 (sq.m.net) | $\mathbf{- 1 2 4 4}$ | $\mathbf{1 9 2 5 1}$ | $\mathbf{4 0 3 0 1}$ | $\mathbf{6 8 1 2 7}$ | $\mathbf{8 8 9 3 1}$ |


| Bulky Goods | 2008 | 2013 | 2018 | 2023 | 2026 |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Total available expenditure in the Study Area (£m) | 178.7 | 234.0 | 306.6 | 402.5 | 474.1 |
| Special forms of trading (£m) | 13.5 | 17.7 | 23.2 | 30.4 | 35.8 |
| Total available expenditure excl SFT (£m) | 165.2 | 216.3 | 283.4 | 372.0 | 438.2 |
| Turnover of facilities in Redditch (£m) | 85.6 | 85.6 | 85.6 | 85.6 | 85.6 |
| Market Share (of in-store sales) | 51.8 | 56.8 | 56.8 | 56.8 | 56.8 |
| Turnover potential (£m) | 85.6 | 122.9 | 161.1 | 211.4 | 249.0 |
| Expenditure capacity (£m) | 0.0 | 37.3 | 75.4 | 125.8 | 163.4 |
| Commitments: | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Residual expenditure capacity (£m) | 0.0 | 37.3 | $\mathbf{7 5 . 4}$ | $\mathbf{1 2 5 . 8}$ | $\mathbf{1 6 3 . 4}$ |
| Theoretical floorspace based on <br> £2,000/sq.m. sales density assumption <br> in 2008 (sq.m.net) | $\mathbf{0}$ | $\mathbf{1 8 6 4 8}$ | $\mathbf{3 7 7 1 7}$ | $\mathbf{6 2 8 9 4}$ | $\mathbf{8 1 7 0 2}$ |


| Combined Comparison Goods | 2008 | 2013 | 2018 | 2023 | 2026 |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| Floorspace Capacity (sq.m.net) | -1244 | 37898 | 78018 | 131020 | 170634 |

## Notes

orecasts for Special Forms of Trading based on Figures from
Experian Retail Planner Briefing Note 4.0 Section 5
Assumed that the proportion of SFT remains at current (2008) assessed levels
Assumed no increase in floorspace efficiencies of existing facilities
Market share increases by $5 \%$ in 2013 and then remains constant
Expenditure capacity is the difference between the turnover potential and the current turnover taking into account commitments
urnover of Sainsburys Extension taken from applicant's retail assessment (and assumed to comprise non-bulky goods)
位
2005 prices


[^0]:    ASK THOSE WHO PARKED AT Q.4, OTHERS GO TO Q.6:
    Q. 5 Did you have any difficulties obtaining a car parking space today ?

    ONE ANSWER ONLY. DO NOT PROMPT

    Yes 1
    No 2

